

Visitation Guidelines

We are taking every precaution to protect and maintain the health and safety of our residents, visitors, and staff during the COVID-19 pandemic. Please see below for our most up-to-date information on visitations.

- Visitations are allowed for all residents at all times.
- There is no limit on the number of visitors that a resident can have at one time as long as visits have to be conducted in a manner that adheres to the core principles of COVID-19 infection prevention and does not increase risk to other residents.
- Visitors will be made aware of the potential risk of visiting, certain core principles of infection prevention and control and best practices to reduce the risk of COVID-19 spread during visitation.
- A fact sheet which outlines visitor expectations will be provided to all visitors upon screening.
- Visitors will be required to register and complete screening process for COVID-19 symptoms and risk factors as defined by the facility upon arrival.
- During screening procedures, visitors will be asked for proof of a negative COVID-19 rapid test result, administered one (1) day prior to the visit for antigen tests or two (2) days for a PCR test.
 - The facility will offer rapid antigen self-testing kits to the visitor if needed.
 - Visitors who do not have proof of a negative COVID-19 test will be asked to self-administer a rapid test outside of the facility in the testing booth or outdoor location of their choosing.
 - The visitor will present the negative test result to the lobby screener for verification and will proceed to a temperature check and health screening questions.
 - Entry of visitors who have a positive viral test for COVID-19, signs and symptoms of COVID-19, or currently meet the criteria for quarantine will not be allowed *until they meet the criteria used for residents to discontinue transmission-based precautions (quarantine)*.
 - Hospital Police will instruct visitors with positive viral test i.e. rapid antigen on what to do afterwards. In addition, multi-language instructional signage is available and posted in the designated testing booth.
- Any visitor found to be exhibiting signs and symptoms of COVID-19 or who do not pass the screening questions will be refused visitation.
- Visitation during an outbreak investigation (when there is a new nursing home onset of COVID-19 among residents or staff) is also allowed. However, visitors should wear face coverings or masks during visits, regardless of vaccination status, and visits should ideally occur in the resident's room.
- Use of face covering or mask (covering mouth and nose) and physical distancing at least six feet between people when around other residents or staff, regardless of vaccination status.
- If possible, outdoor visitation is preferred when resident and or visitor are **not** up-to-date with all recommended COVID-19 vaccine doses since it generally pose a lower risk of COVID-19 spread due to increased space and airflow.
- During indoor visitation, visitor should limit movement in the facility such as visitors should not walk around different halls of the facility. Rather, they should go directly to the resident's room or designated visitation area.
- Avoid large gatherings such as parties, events where physical distancing cannot be maintained.
- If a resident's roommate is **not** up to date with all recommended COVID-19 vaccine doses, or immunocompromised (regardless of vaccination status) visits should not be conducted in the resident's room, if possible.
- Coler will ensure that adequate PPE is made available to residents and visitors. The visitation screener will ensure that all masks brought to the facility are deemed compliant and appropriate.
- Children under the age of 16 must be accompanied by an adult 18 years of age or older and are subject to the same screening requirements of all visitors.
- If any visitor fails to adhere to the Infection Prevention and Control protocol, he/she/they will be prohibited from visiting at the discretion of the facility.