

## Visitation Guidelines

We're taking every precaution to protect and maintain the health and safety of our residents and staff during the COVID-19 pandemic. Please see below for our most up-to-date information on visitation.

- Visitation is allowed for all residents at all times at present time, including during outbreak.
- While it is safer for visitors not to enter the facility during an outbreak, visitors will still be allowed to visit the facility. They will be made aware of the potential risk of visiting during the outbreak and the requirement to adhere to infection control protocols.
- Visitors are not required to have a negative COVID-19 test results or disclose vaccination status.
- Visitors will be required to register and complete screening process for COVID-19 symptoms and risk factors as defined by the facility upon arrival.
- Visitors will be provided with a fact sheet which outlines visitor expectations inclusive of appropriate hand hygiene, social distancing and face covering. This fact sheet will be provided to all visitors upon screening.
- Any visitor found to be exhibiting signs and symptoms of COVID-19 or who do not pass the screening questions will be refused visitation.
- Visitors must wear a mask at all times and proper hand hygiene is required.
- Coler will ensure that adequate PPE is made available to residents and visitors. Staff will ensure that all masks brought to the facility are deemed compliant and appropriate.
- Children under the age of 16 must be accompanied by an adult 18 years of age or older and are subject to the same screening requirements of all visitors.
- If any visitor fails to adhere to the Infection Control protocol, he/she/they will be prohibited from visiting at the discretion of the facility.
- Compassionate care visits are permitted when visitations may not otherwise be permitted under the current NYS DOH guidelines.

Update: November 18, 2021