NYC HEALTH+ HOSPITALS | Correctional Health Services

Correctional Health Services Jail Health Care Access Report September 2026

10/15/2026

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II. Data Dictionary

- **1.1: Completed CHS Intakes** – Number of new jail admission intake encounters completed by CHS
- **1.2: Average time to completion once known to CHS** – Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- **2.1: Referrals made to mental health service** – All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- **2.2: Referrals seen within 72 hours** – For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <= 72 hours from referral.
- **2.3: Percent seen within 72 hours** – Percent of mental health referral completed within 72 hours.
- **3.1: Clinic Appointments** – Number of appointments requested for production to clinic.
- **3.2: Clinic Appointments Completed**- Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- **3.3: Clinic Appointments – CHS Rescheduled** – Number/percent of appointments rescheduled by CHS after production was requested.
- **3.4: Clinic Appointments – Hospital Rescheduled** – Number/percent of off-island appointments rescheduled by hospital after production was requested.
- **3.5: Clinic Appointments - Not Seen** – Number/percent of appointments requested for production but not produced for any other reason.
- **4.1: Medication Appointments** – Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.2: Medication Appointments Completed** – Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments - Not Seen** – Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- **5.1: Direct Patient Care Services Provided (Clinic)** - Total direct services provided by CHS in clinic.
- **5.2: Direct Patient Care Services Provided (Housing)** – Total direct services initiated and provided by CHS in a housing area.
- **5.3: Medication Services Provided –** Total provision of medication services.
- **5.4: Direct Patient Care Services Provided (Total)** - Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- **5.5: Indirect Patient Care Services** – Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** - All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.

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III. Access Report Summary

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1766
1.2	Average time to completion once known to CHS (hours)	4.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	976
2.2	Referrals seen within 72 hours	921
2.3	Percent seen within 72 hours	94%

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	8,681		6,650		6,135		1,243		1,966		1,998		756		594		28,023	
3.2	Clinic Appointments Completed	3,041	35%	4,572	69%	3,177	52%	705	57%	1,251	64%	987	49%	366	48%	360	61%	14,459	52%
3.3	Clinic Appointments - CHS Rescheduled	11	0%	0	0%	249	4%	0	0%	0	0%	14	1%	0	0%	0	0%	274	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	5,629	65%	2,078	31%	2,709	44%	538	43%	715	36%	997	50%	390	52%	234	39%	13,290	47%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	48,509		128,378		176,887	
4.2	Medication Appointments Completed	37,842	78%	84,068	65%	121,910	69%
4.3	Medication Appointments - Not Seen	10,667	22%	44,310	35%	54,977	31%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	5,165	13,387	4,862	5,617	1,371	1,175	406	361	N/A	32,344
5.2	Direct Patient Care Services Provided (Housing)	1,605	18,182	66,588	1,440	0	0	0	1,288	N/A	89,103
5.3	Medication Services Provided	N/A	40,035	N/A	N/A	N/A	N/A	N/A	N/A	84,068	124,103
5.4	Direct Patient Care Services Provided (Total)	6,770	71,604	71,450	7,057	1,371	1,175	406	1,649	84,068	245,550
5.5	Indirect Patient Care Services	6,097	0	4,645	4,186	0	0	0	0	N/A	14,928
5.6	**Patient Care Services (Total)**	**12,867**	**71,604**	**76,095**	**11,243**	**1,371**	**1,175**	**406**	**1,649**	**84,068**	**260,478**

Notes:

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2. Masked numbers are not included in row or column totals or in percentage calculations.
3. N/A = Not Applicable
4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

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IV. Access Report EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1542
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	831
2.2	Referrals seen within 72 hours	807
2.3	Percent seen within 72 hours	97%

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	2,014		1,105		819		468		512		283		66		449		5,716	
3.2	Clinic Appointments Completed	804	40%	841	76%	571	70%	295	63%	413	81%	157	55%	27	41%	275	61%	3,383	59%
3.3	Clinic Appointments - CHS Rescheduled	*	N/A	0	0%	*	N/A	*	N/A	0	0%	0	0%	0	0%	0	0%	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	1,210	60%	264	24%	248	30%	173	37%	99	19%	126	45%	39	59%	174	39%	2,333	41%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	10,881		17,427		28,308	
4.2	Medication Appointments Completed	9,143	84%	10,934	63%	20,077	71%
4.3	Medication Appointments- Not Seen	1,738	16%	6,493	37%	8,231	29%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	1,340	4,990	1,555	2,731	424	185	30	276	N/A	11,531
5.2	Direct Patient Care Services Provided (Housing)	0	21	5,818	61	0	0	0	448	N/A	6,348
5.3	Medication Services Provided	N/A	10,074	N/A	N/A	N/A	N/A	N/A	N/A	10,934	21,008
5.4	Direct Patient Care Services Provided (Total)	1,340	15,085	7,373	2,792	424	185	30	724	10,934	38,887
5.5	Indirect Patient Care Services	2,387	0	391	2,453	0	0	0	0	N/A	5,231
5.6	**Patient Care Services (Total)**	**3,727**	**15,085**	**7,764**	**5,245**	**424**	**185**	**30**	**724**	**10,934**	**44,118**

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4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
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V. Access Report GRVC

	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	34
1.2	Average time to completion once known to CHS (hours)	4.2

	Referrals made to mental health service	N
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	100%

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	875		718		830		214		240		210		86		0		3,173	
3.2	Clinic Appointments Completed	392	45%	356	50%	409	49%	127	59%	142	59%	62	30%	32	37%	0	N/A	1,520	48%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	45	5%	*	N/A	0	0%	0	0%	*	N/A	0	N/A	45	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	483	55%	362	50%	376	45%	87	41%	98	41%	148	70%	54	63%	*	N/A	1,608	51%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	4,742		29,819		34,561	
4.2	Medication Appointments Completed	3,402	72%	19,694	66%	23,096	67%
4.3	Medication Appointments- Not Seen	1,340	28%	10,125	34%	11,465	33%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	630	943	539	468	160	68	33	0	N/A	2,841
5.2	Direct Patient Care Services Provided (Housing)	161	3,098	33,936	482	0	0	0	124	N/A	37,801
5.3	Medication Services Provided	N/A	3,633	N/A	N/A	N/A	N/A	N/A	N/A	19,694	23,327
5.4	Direct Patient Care Services Provided (Total)	791	7,674	34,475	950	160	68	33	124	19,694	63,969
5.5	Indirect Patient Care Services	424	0	650	321	0	0	0	0	N/A	1,395
5.6	**Patient Care Services (Total)**	**1,215**	**7,674**	**35,125**	**1,271**	**160**	**68**	**33**	**124**	**19,694**	**65,364**

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VI. Access Report OBCC

1	**CHS Intakes (New Jail Admissions)**	**N**
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	**Referrals made to mental health service**	**N**
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	**Clinic Appointments**[4,5]	**Medical**		**Nursing**		**Mental Health**		**Re-entry Services**		**Dental**		**On-Island Specialty**		**Off-Island Specialty**		**Substance Use**		**Total**	
	Call Down	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**
3.1	Clinic Appointments	1,961		1,623		1,273		272		496		344		144		0		6,113	
3.2	Clinic Appointments Completed	372	19%	1,071	66%	823	65%	145	53%	337	68%	222	65%	75	52%	0	N/A	3,045	50%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	13	1%	0	0%	*	N/A	*	N/A	*	N/A	0	N/A	13	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	1,589	81%	552	34%	437	34%	127	47%	159	32%	122	35%	69	48%	0	N/A	3,055	50%

4	**Medication Appointments**	**Nursing Administered**		**Pharmacy Dispensed**		**Total**	
	Medication	**N**	**% Requested**	**N**	**% Requested**	**N**	**% Requested**
4.1	Medication Appointments	10,729		28,524		39,253	
4.2	Medication Appointments Completed	7,714	72%	17,393	61%	25,107	64%
4.3	Medication Appointments- Not Seen	3,015	28%	11,131	39%	14,146	36%

5	**Patient Care Services Provided by CHS**[4,5]	**Medical**	**Nursing**	**Mental Health**	**Re-entry Services**	**Dental**	**On-Island Specialty**	**Off-Island Specialty**	**Substance Use**	**Pharmacy**	**Total**
	Services	**N**	**N**	**N**	**N**	**N**	**N**	**N**	**N**	**N**	**N**
5.1	Direct Patient Care Services Provided (Clinic)	837	2,032	915	701	376	242	80	0	N/A	5,183
5.2	Direct Patient Care Services Provided (Housing)	30	85	7,778	61	0	0	0	332	N/A	8,286
5.3	Medication Services Provided	N/A	7,922	N/A	N/A	N/A	N/A	N/A	N/A	17,393	25,315
5.4	Direct Patient Care Services Provided (Total)	867	10,039	8,693	762	376	242	80	332	17,393	38,784
5.5	Indirect Patient Care Services	639	0	1,328	242	0	0	0	0	N/A	2,209
5.6	**Patient Care Services (Total)**	**1,506**	**10,039**	**10,021**	**1,004**	**376**	**242**	**80**	**332**	**17,393**	**40,993**

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VII. Access Report OTXB

	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	0		335		0		0		21		160		88		0		604	
3.2	Clinic Appointments Completed	*	N/A	335	100%	0	N/A	0	N/A	21	100%	140	88%	66	75%	0	N/A	562	93%
3.3	Clinic Appointments - CHS Rescheduled	0	N/A	0	0%	0	N/A	0	N/A	0	0%	*	N/A	*	N/A	0	0%	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	*	N/A	0	0%	0	N/A	0	N/A	*	N/A	20	13%	22	25%	0	N/A	42	7%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	4,857		48		4,905	
4.2	Medication Appointments Completed	4,577	94%	19	40%	4,596	94%
4.3	Medication Appointments- Not Seen	280	6%	29	60%	309	6%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	12	356	*	*	40	159	86	0	N/A	653
5.2	Direct Patient Care Services Provided (Housing)	900	9,544	2,073	114	0	0	0	17	N/A	12,648
5.3	Medication Services Provided	N/A	4,826	N/A	N/A	N/A	N/A	N/A	N/A	19	4,845
5.4	Direct Patient Care Services Provided (Total)	912	14,726	2,073	114	40	159	86	17	19	18,146
5.5	Indirect Patient Care Services	786	0	27	246	0	0	0	0	N/A	1,059
5.6	**Patient Care Services (Total)**	**1,698**	**14,726**	**2,100**	**360**	**40**	**159**	**86**	**17**	**19**	**19,205**

Notes:

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3. N/A = Not Applicable
4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

VIII. Access Report RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	1,040		1,391		647		0		57		191		123		0		3,449	
3.2	Clinic Appointments Completed	350	34%	1,038	75%	236	36%	*	N/A	17	30%	41	21%	46	37%	0	N/A	1,728	50%
3.3	Clinic Appointments - CHS Rescheduled	*	N/A	0	0%	65	10%	0	N/A	0	0%	0	0%	0	0%	0	N/A	65	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	690	66%	353	25%	346	53%	*	N/A	40	70%	150	79%	77	63%	0	N/A	1,656	48%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	5,238		13,558		18,796	
4.2	Medication Appointments Completed	3,328	64%	10,450	77%	13,778	73%
4.3	Medication Appointments- Not Seen	1,910	36%	3,108	23%	5,018	27%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	407	1,327	240	265	17	44	49	0	N/A	2,349
5.2	Direct Patient Care Services Provided (Housing)	179	1,083	4,234	280	0	0	0	73	N/A	5,849
5.3	Medication Services Provided	N/A	3,421	N/A	N/A	N/A	N/A	N/A	N/A	10,450	13,871
5.4	Direct Patient Care Services Provided (Total)	586	5,831	4,474	545	17	44	49	73	10,450	22,069
5.5	Indirect Patient Care Services	475	0	722	173	0	0	0	0	N/A	1,370
5.6	**Patient Care Services (Total)**	**1,061**	**5,831**	**5,196**	**718**	**17**	**44**	**49**	**73**	**10,450**	**23,439**

Notes:

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IX. Access Report RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	189
1.2	Average time to completion once known to CHS (hours)	6.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	121
2.2	Referrals seen within 72 hours	90
2.3	Percent seen within 72 hours	74%

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	1,260		342		696		93		233		396		75		145		3,240	
3.2	Clinic Appointments Completed	524	42%	205	60%	301	43%	37	40%	142	61%	208	53%	31	41%	85	59%	1,533	47%
3.3	Clinic Appointments - CHS Rescheduled	*	N/A	0	0%	45	6%	0	0%	0	0%	14	4%	*	N/A	0	0%	59	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	736	58%	137	40%	350	50%	56	60%	91	39%	174	44%	44	59%	60	41%	1,648	51%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	6,105		17,027		23,132	
4.2	Medication Appointments Completed	5,192	85%	11,698	69%	16,890	73%
4.3	Medication Appointments- Not Seen	913	15%	5,329	31%	6,242	27%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	728	1,658	559	983	164	289	33	85	N/A	4,499
5.2	Direct Patient Care Services Provided (Housing)	102	1,878	6,886	243	0	0	0	141	N/A	9,250
5.3	Medication Services Provided	N/A	5,471	N/A	N/A	N/A	N/A	N/A	N/A	11,698	17,169
5.4	Direct Patient Care Services Provided (Total)	830	9,007	7,445	1,226	164	289	33	226	11,698	30,918
5.5	Indirect Patient Care Services	522	0	721	542	0	0	0	0	N/A	1,785
5.6	**Patient Care Services (Total)**	**1,352**	**9,007**	**8,166**	**1,768**	**164**	**289**	**33**	**226**	**11,698**	**32,703**

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X. Access Report RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	787		541		949		96		304		215		91		0		2,983	
3.2	Clinic Appointments Completed	338	43%	265	49%	498	52%	54	56%	116	38%	87	40%	37	41%	0	N/A	1,395	47%
3.3	Clinic Appointments - CHS Rescheduled	11	1%	0	0%	23	2%	*	N/A	0	0%	*	N/A	*	N/A	0	N/A	34	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	438	56%	276	51%	428	45%	42	44%	188	62%	128	60%	54	59%	0	N/A	1,554	52%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	4,459		14,291		18,750	
4.2	Medication Appointments Completed	3,271	73%	9,088	64%	12,359	66%
4.3	Medication Appointments- Not Seen	1,188	27%	5,203	36%	6,391	34%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	604	838	576	353	119	98	42	0	N/A	2,630
5.2	Direct Patient Care Services Provided (Housing)	63	613	5,571	160	0	0	0	124	N/A	6,531
5.3	Medication Services Provided	N/A	3,369	N/A	N/A	N/A	N/A	N/A	N/A	9,088	12,457
5.4	Direct Patient Care Services Provided (Total)	667	4,820	6,147	513	119	98	42	124	9,088	21,618
5.5	Indirect Patient Care Services	357	0	569	129	0	0	0	0	N/A	1,055
5.6	**Patient Care Services (Total)**	**1,024**	**4,820**	**6,716**	**642**	**119**	**98**	**42**	**124**	**9,088**	**22,673**

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XI. Access Report WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	5.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments[4,5]	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	744		595		921		100		103		199		83		0		2,745	
3.2	Clinic Appointments Completed	261	35%	461	77%	339	37%	47	47%	63	61%	70	35%	52	63%	0	N/A	1,293	47%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	58	6%	0	0%	0	0%	*	N/A	*	N/A	0	N/A	58	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	N/A	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	483	65%	134	23%	524	57%	53	53%	40	39%	129	65%	31	37%	0	N/A	1,394	51%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	1,498		7,684		9,182	
4.2	Medication Appointments Completed	1,215	81%	4,792	62%	6,007	65%
4.3	Medication Appointments- Not Seen	283	19%	2,892	38%	3,175	35%

5	Patient Care Services Provided by CHS[4,5]	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	607	1,243	478	116	71	90	53	0	N/A	2,658
5.2	Direct Patient Care Services Provided (Housing)	170	1,860	292	39	0	0	0	29	N/A	2,390
5.3	Medication Services Provided	N/A	1,319	N/A	N/A	N/A	N/A	N/A	N/A	4,792	6,111
5.4	Direct Patient Care Services Provided (Total)	777	4,422	770	155	71	90	53	29	4,792	11,159
5.5	Indirect Patient Care Services	507	0	237	80	0	0	0	0	N/A	824
5.6	**Patient Care Services (Total)**	**1,284**	**4,422**	**1,007**	**235**	**71**	**90**	**53**	**29**	**4,792**	**11,983**

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