

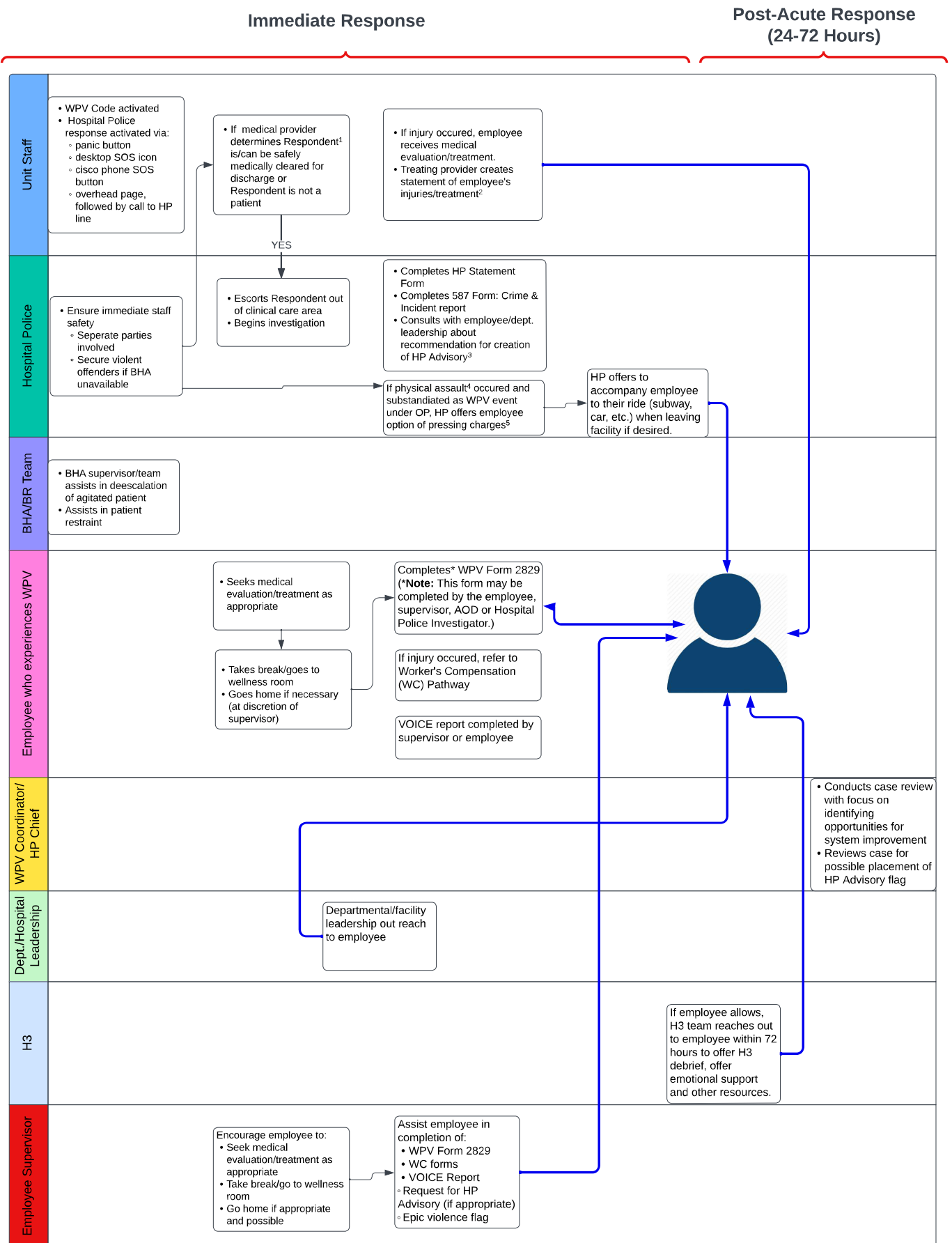
Quick tips

Conditional formatting

Conditional formatting offers a great way to highlight important information or visually alert you when something needs attention. Learn how to use Conditional Formatting [here](#).

Lucidchart basics

Workplace Violence Complaint Workflow (for non-BH units in acute care facilities for patient/visitor on staff cases)



NOTES

[1] In this document, "Respondent" refers to an individual (patient or visitor, and non-staff member) who has been violent towards staff.

[2] Statement of employee's injuries/treatment can be documented in EMR

[3] Refer to NYC H+H HP Policy 22

The Chief of Hospital Police/designee has the authority to request that a Hospital Police Advisory be placed in a patient's EMR whenever a workplace violence case is on file. The advisory is reserved for those who present a credible risk of violence against staff. HP consideration of creation of HP Advisory in patient's EMR can be requested by employee and/or departmental leadership. The Hospital Police Advisory will trigger a response from the clinical team and Hospital Police as defined in HP Policy 22

[4] Assault (NYS PL 120.05-Felony) –

- Harm to body will need to be documented.
- Harm to body can include pain treated with analgesics

Harassment (NYS PL 240.26-Violation) –

- Attack that does not result in a physical injury and requires that the incident occur in the presence of a Hospital Police Officer

[5] Assaulting any healthcare worker is a felony; however, charges and convictions are under the purview of the justice system. If the patient presents again to the same ED, EMTALA stipulates they still require MSE and stabilization (if needed) regardless of active charges/restraining order.