

## Local Law 58: CY 2026 Quarter 2 (April – June)

Version: 07/21/2026

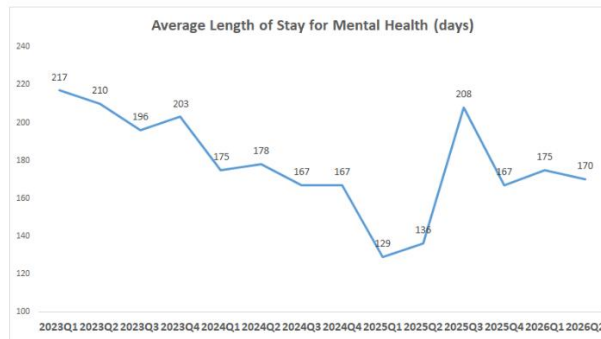
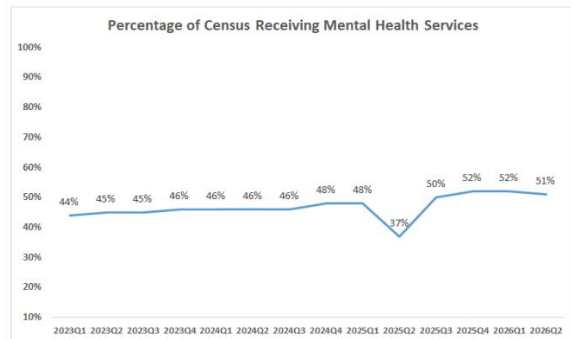
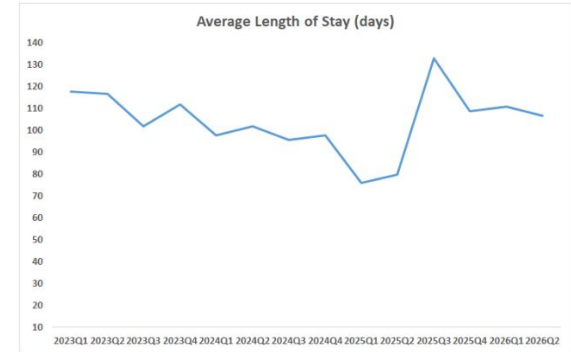
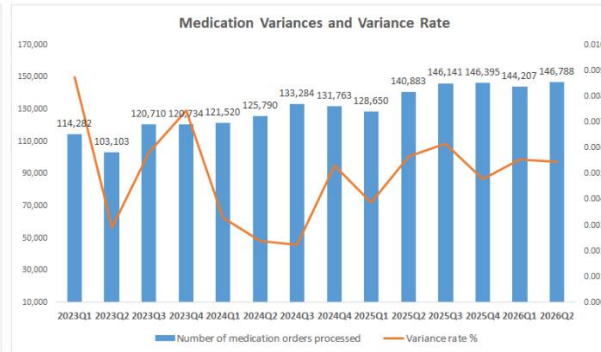
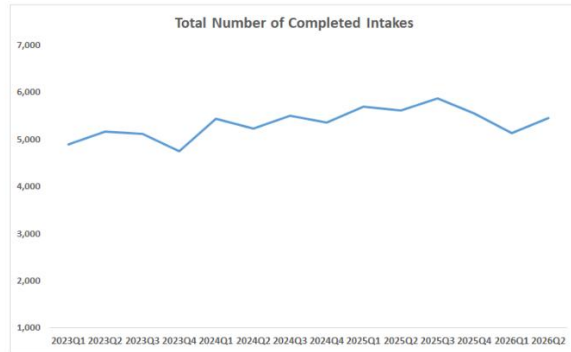
## LL58 Metrics

| Metric                                                                           | Description                                                                                                                                                           | 2023Q1 | 2023Q2  | 2023Q3 | 2023Q4  | 2024Q1  | 2024Q2  | 2024Q3  | 2024Q4  | 2025Q1  | 2025Q2 | 2025Q3  | 2025Q4  | 2026Q1  | 2026Q2  |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---------|--------|---------|---------|---------|---------|---------|---------|--------|---------|---------|---------|---------|
| Intake                                                                           | Total number of completed intakes                                                                                                                                     | 4,893  | 5,159   | 5,107  | 4,740   | 5,428   | 5,228   | 5,498   | 5,350   | 5,690   | 5,613  | 5,871   | 5,546   | 5,128   | 5,446   |
| Patient Safety                                                                   | Variance rate %                                                                                                                                                       | 0.009% | 0.003%  | 0.006% | 0.007%  | 0.003%  | 0.002%  | 0.002%  | 0.005%  | 0.004%  | 0.006% | 0.006%  | 0.005%  | 0.006%  | 0.005%  |
| Preventable Hospitalizations and Preventable Errors in Medical Care <sup>1</sup> | Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another | 0/9=0% | 0/14=0% | 0/8=0% | 0/12=0% | 0/11=0% | 0/17=0% | 0/11=0% | 0/11=0% | 0/13=0% | 0/8=0% | 0/22=0% | 0/22=0% | 0/29=0% | 0/22=0% |
| Follow-Up                                                                        | Average length of stay (days) <sup>2</sup>                                                                                                                            | 118    | 117     | 102    | 112     | 98      | 102     | 96      | 98      | 76      | 80     | 133     | 109     | 111     | 107     |
|                                                                                  | % of census receiving mental health services <sup>3</sup>                                                                                                             | 44%    | 45%     | 45%    | 46%     | 46%     | 46%     | 46%     | 48%     | 48%     | 37%    | 50%     | 52%     | 52%     | 51%     |
|                                                                                  | Average length of stay for mental health (days)                                                                                                                       | 217    | 210     | 196    | 203     | 175     | 178     | 167     | 167     | 129     | 136    | 208     | 167     | 175     | 170     |

1. Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

2. Includes persons discharged during the timeframe.

3. Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.



## Data Dictionary for Access Report

|            |                                                      |                                                                                                                                                                                                                                                                                                                                       |
|------------|------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>Definition</b>                                                                                                                                                                                                                                                                                                                     |
| <b>1.1</b> | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS                                                                                                                                                                                                                                                                       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | Number of hours between DOC presenting patients to completion by CHS for completed intake encounters (1.1)                                                                                                                                                                                                                            |
| <b>2</b>   | <b>Referrals made to mental health service</b>       | <b>Definition</b>                                                                                                                                                                                                                                                                                                                     |
| <b>2.1</b> | Referrals made to mental health service              | All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.                                                                              |
| <b>2.2</b> | Referrals seen within 72 hours                       | For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <=72 hours from referral.                                                                                                          |
| <b>2.3</b> | Percent seen within 72 hours                         | Percent of mental health referral completed within 72 hours.                                                                                                                                                                                                                                                                          |
| <b>3</b>   | <b>Clinic Appointments</b>                           | <b>Definition</b>                                                                                                                                                                                                                                                                                                                     |
| <b>3.1</b> | Clinic Appointments                                  | Number of scheduled clinic appointments.                                                                                                                                                                                                                                                                                              |
| <b>3.2</b> | Clinic Appointments Completed                        | Number and percent of clinic appointments completed (seen or verified refusal) of those requested for production to clinic.                                                                                                                                                                                                           |
| <b>3.3</b> | Clinic Appointments - CHS Rescheduled                | Number and percent of clinic appointments rescheduled by CHS after production was requested.                                                                                                                                                                                                                                          |
| <b>3.4</b> | Clinic Appointments - Hospital Rescheduled           | Number and percent of off-island appointment rescheduled by hospital after production was requested.                                                                                                                                                                                                                                  |
| <b>3.5</b> | Clinic Appointments - Not Seen                       | Number of clinic appointments requested for production but not produced for any other reason.                                                                                                                                                                                                                                         |
| <b>4</b>   | <b>Medication Appointments</b>                       | <b>Definition</b>                                                                                                                                                                                                                                                                                                                     |
| <b>4.1</b> | Medication Appointments                              | Number of appointments requested for the provision of medications by either CHS nursing (Nursing Administered) or CHS pharmacy (Pharmacy Dispensed).                                                                                                                                                                                  |
| <b>4.2</b> | Medication Appointments Completed                    | Number and percent of appointments completed for the provision of medications by either CHS nursing (Nursing Administered) or CHS pharmacy (Pharmacy Dispensed).                                                                                                                                                                      |
| <b>4.3</b> | Medication Appointments- Not Seen                    | Number and percent of appointments requested for the provision of medications by either CHS nursing (Nursing Administered) or CHS pharmacy (Pharmacy Dispensed) but not produced for any other reason.                                                                                                                                |
| <b>5</b>   | <b>Patient Care Services Provided by CHS</b>         | <b>Definition</b>                                                                                                                                                                                                                                                                                                                     |
| <b>5.1</b> | Direct Patient Care Services Provided (Clinic)       | Total direct services provided by CHS during a CHS-initiated, completed clinic encounter.                                                                                                                                                                                                                                             |
| <b>5.2</b> | Direct Patient Care Services Provided (Housing)      | Total direct services initiated and provided by CHS in a housing area.                                                                                                                                                                                                                                                                |
| <b>5.3</b> | Medication Services Provided                         | Total provision of medication services.                                                                                                                                                                                                                                                                                               |
| <b>5.4</b> | Direct Patient Care Services Provided (Total)        | Total Direct Patient Care Services provided during the reporting period in clinic or housing area.                                                                                                                                                                                                                                    |
| <b>5.5</b> | Indirect Patient Care Services                       | Total services of patient care work completed by CHS without direct patient encounter.                                                                                                                                                                                                                                                |
| <b>5.6</b> | Patient Care Services (Total)                        | All CHS-initiated patient care services, separately from medications, provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line. |

## Quarterly Access Data

|            |                                                      |          |
|------------|------------------------------------------------------|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 5446     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 4        |

|            |                                                |          |
|------------|------------------------------------------------|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 2876     |
| <b>2.2</b> | Referrals seen within 72 hours                 | 2786     |
| <b>2.3</b> | Percent seen within 72 hours                   | 97%      |

| <b>3</b>   | <b>Clinic Appointments<sup>4,5</sup></b>   | <b>Medical</b> |                    | <b>Nursing</b> |                    | <b>Mental Health</b> |                    | <b>Re-entry Services</b> |                    | <b>Dental</b> |                    | <b>On-island Specialty</b> |                    | <b>Off-island Specialty</b> |                    | <b>Substance Use</b> |                    | <b>Total</b> |                    |
|------------|--------------------------------------------|----------------|--------------------|----------------|--------------------|----------------------|--------------------|--------------------------|--------------------|---------------|--------------------|----------------------------|--------------------|-----------------------------|--------------------|----------------------|--------------------|--------------|--------------------|
|            | <b>Call Down</b>                           | <b>N</b>       | <b>% Requested</b> | <b>N</b>       | <b>% Requested</b> | <b>N</b>             | <b>% Requested</b> | <b>N</b>                 | <b>% Requested</b> | <b>N</b>      | <b>% Requested</b> | <b>N</b>                   | <b>% Requested</b> | <b>N</b>                    | <b>% Requested</b> | <b>N</b>             | <b>% Requested</b> | <b>N</b>     | <b>% Requested</b> |
| <b>3.1</b> | Clinic Appointments                        | 26,746         |                    | 24,287         |                    | 18,419               |                    | 4,652                    |                    | 6,198         |                    | 6,053                      |                    | 2,243                       |                    | 1,740                |                    | 90,338       |                    |
| <b>3.2</b> | Clinic Appointments Completed              | 8,931          | 33%                | 16,056         | 66%                | 10,402               | 56%                | 2,574                    | 55%                | 3,866         | 62%                | 3,312                      | 55%                | 1,086                       | 48%                | 1,073                | 62%                | 47,300       | 52%                |
| <b>3.3</b> | Clinic Appointments - CHS Rescheduled      | 70             | 0%                 | 0              | 0%                 | 638                  | 3%                 | *                        | N/A                | 25            | 0%                 | 102                        | 2%                 | *                           | N/A                | 0                    | 0%                 | 852          | 1%                 |
| <b>3.4</b> | Clinic Appointments - Hospital Rescheduled | 0              | 0%                 | 0              | 0%                 | 0                    | 0%                 | 0                        | 0%                 | 0             | 0%                 | 0                          | 0%                 | 81                          | 4%                 | 0                    | 0%                 | 81           | 0%                 |
| <b>3.5</b> | Clinic Appointments - Not Seen             | 17,745         | 66%                | 8,231          | 34%                | 7,379                | 40%                | 2,069                    | 44%                | 2,307         | 37%                | 2,639                      | 44%                | 1,068                       | 48%                | 667                  | 38%                | 42,105       | 47%                |

| <b>4</b>   | <b>Medication Appointments</b>     | <b>Nursing Administered</b> |                    | <b>Pharmacy Dispensed</b> |                    | <b>Total</b> |                    |
|------------|------------------------------------|-----------------------------|--------------------|---------------------------|--------------------|--------------|--------------------|
|            | <b>Medication</b>                  | <b>N</b>                    | <b>% Requested</b> | <b>N</b>                  | <b>% Requested</b> | <b>N</b>     | <b>% Requested</b> |
| <b>4.1</b> | Medication Appointments            | 143,433                     |                    | 372,930                   |                    | 516,363      |                    |
| <b>4.2</b> | Medication Appointments Completed  | 102,205                     | 71%                | 243,039                   | 65%                | 345,244      | 67%                |
| <b>4.3</b> | Medication Appointments - Not Seen | 41,228                      | 29%                | 129,891                   | 35%                | 171,119      | 33%                |

| <b>5</b>   | <b>Patient Care Services Provided by CHS<sup>4,5</sup></b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Re-entry Services</b> | <b>Dental</b> | <b>On-island Specialty</b> | <b>Off-island Specialty</b> | <b>Substance Use</b> | <b>Pharmacy</b> | <b>Total</b>   |
|------------|------------------------------------------------------------|----------------|----------------|----------------------|--------------------------|---------------|----------------------------|-----------------------------|----------------------|-----------------|----------------|
|            | <b>Services</b>                                            | <b>N</b>       | <b>N</b>       | <b>N</b>             | <b>N</b>                 | <b>N</b>      | <b>N</b>                   | <b>N</b>                    | <b>N</b>             | <b>N</b>        | <b>N</b>       |
| <b>5.1</b> | Direct Patient Care Services Provided (Clinic)             | 15,492         | 42,801         | 15,648               | 19,419                   | 4,230         | 3,826                      | 1,176                       | 1,075                | 0               | 103,667        |
| <b>5.2</b> | Direct Patient Care Services Provided (Housing)            | 4,354          | 44,631         | 163,070              | 4,655                    | 0             | 0                          | 0                           | 3,941                | 0               | 220,651        |
| <b>5.3</b> | Medication Services Provided                               | 0              | 108,222        | 0                    | 0                        | 0             | 0                          | 0                           | 0                    | 243,039         | 351,261        |
| <b>5.4</b> | Direct Patient Care Services Provided (Total)              | 19,846         | 195,654        | 178,718              | 24,074                   | 4,230         | 3,826                      | 1,176                       | 5,016                | 243,039         | 675,579        |
| <b>5.5</b> | Indirect Patient Care Services                             | 18,084         | 0              | 12,474               | 12,785                   | 0             | 0                          | 0                           | 0                    | 0               | 43,343         |
| <b>5.6</b> | <b>Patient Care Services (Total)</b>                       | <b>37,930</b>  | <b>195,654</b> | <b>191,192</b>       | <b>36,859</b>            | <b>4,230</b>  | <b>3,826</b>               | <b>1,176</b>                | <b>5,016</b>         | <b>243,039</b>  | <b>718,922</b> |

### Notes:

- Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line