

Correctional Health Services  
Jail Health Care Access Report  
March 2026

04/17/2026

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## II. Data Dictionary

- **1.1: Completed CHS Intakes** – Number of new jail admission intake encounters completed by CHS
- **1.2: Average time to completion once known to CHS** – Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- **2.1: Referrals made to mental health service** – All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- **2.2: Referrals seen within 72 hours** – For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <= 72 hours from referral.
- **2.3: Percent seen within 72 hours** – Percent of mental health referral completed within 72 hours.
- **3.1: Clinic Appointments** – Number of appointments requested for production to clinic.
- **3.2: Clinic Appointments Completed**- Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- **3.3: Clinic Appointments – CHS Rescheduled** – Number/percent of appointments rescheduled by CHS after production was requested.
- **3.4: Clinic Appointments – Hospital Rescheduled** – Number/percent of off-island appointments rescheduled by hospital after production was requested.
- **3.5: Clinic Appointments - Not Seen** – Number/percent of appointments requested for production but not produced for any other reason.
- **4.1: Medication Appointments** – Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.2: Medication Appointments Completed** – Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments - Not Seen** – Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- **5.1: Direct Patient Care Services Provided (Clinic)** - Total direct services provided by CHS in clinic.
- **5.2: Direct Patient Care Services Provided (Housing)** – Total direct services initiated and provided by CHS in a housing area.
- **5.3: Medication Services Provided** – Total provision of medication services.
- **5.4: Direct Patient Care Services Provided (Total)** - Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- **5.5: Indirect Patient Care Services** – Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** - All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.



# Correctional Health Services

## III. Access Report Summary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1826
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.3

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	1034
<b>2.2</b>	Referrals seen within 72 hours	1016
<b>2.3</b>	Percent seen within 72 hours	98%

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
<b>3.1</b>	Clinic Appointments	8,735		8,785		7,572		1,660		2,109		2,152		768		602		32,383	
<b>3.2</b>	Clinic Appointments Completed	3,152	36%	5,055	58%	3,970	52%	816	49%	1,358	64%	1,226	57%	426	55%	360	60%	16,363	51%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	*	*	0	0%	*	*
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	5,583	64%	3,730	42%	3,602	48%	844	51%	751	36%	926	43%	342	45%	242	40%	16,020	49%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
<b>4.1</b>	Medication Appointments	43,168		128,327		171,495	
<b>4.2</b>	Medication Appointments Completed	36,953	86%	86,457	67%	123,410	72%
<b>4.3</b>	Medication Appointments - Not Seen	6,215	14%	41,870	33%	48,085	28%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	5,163	15,157	5,791	6,488	1,514	1,368	450	360	N/A	36,291
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	1,544	15,812	11,634	1,522	0	0	0	1,369	N/A	31,881
<b>5.3</b>	Medication Services Provided	N/A	38,941	N/A	N/A	N/A	N/A	N/A	N/A	86,457	125,398
<b>5.4</b>	Direct Patient Care Services Provided (Total)	6,707	69,910	17,425	8,010	1,514	1,368	450	1,729	86,457	193,570
<b>5.5</b>	Indirect Patient Care Services	6,088	0	4,414	4,358	0	0	0	0	N/A	14,860
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>12,795</b>	<b>69,910</b>	<b>21,839</b>	<b>12,368</b>	<b>1,514</b>	<b>1,368</b>	<b>450</b>	<b>1,729</b>	<b>86,457</b>	<b>208,430</b>

**Notes:**

- Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line



# Correctional Health Services

## IV. Access Report EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1606
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	881
<b>2.2</b>	Referrals seen within 72 hours	875
<b>2.3</b>	Percent seen within 72 hours	99%

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
<b>3.1</b>	Clinic Appointments	1,962		2,067		1,191		423		493		297		77		479		6,989	
<b>3.2</b>	Clinic Appointments Completed	815	42%	1,076	52%	845	71%	268	63%	417	85%	174	59%	40	52%	296	62%	3,931	56%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	*	*	0	0%	*	*
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	1,147	58%	991	48%	346	29%	155	37%	76	15%	123	41%	37	48%	183	38%	3,058	44%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
<b>4.1</b>	Medication Appointments	13,149		18,142		31,291	
<b>4.2</b>	Medication Appointments Completed	11,549	88%	12,322	68%	23,871	76%
<b>4.3</b>	Medication Appointments - Not Seen	1,600	12%	5,820	32%	7,420	24%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	1,400	6,028	1,909	3,474	453	206	41	296	N/A	13,807
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	0	19	2,173	95	0	0	0	583	N/A	2,870
<b>5.3</b>	Medication Services Provided	N/A	12,419	N/A	N/A	N/A	N/A	N/A	N/A	12,322	24,741
<b>5.4</b>	Direct Patient Care Services Provided (Total)	1,400	18,466	4,082	3,569	453	206	41	879	12,322	41,418
<b>5.5</b>	Indirect Patient Care Services	2,638	0	286	2,805	0	0	0	0	N/A	5,729
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>4,038</b>	<b>18,466</b>	<b>4,368</b>	<b>6,374</b>	<b>453</b>	<b>206</b>	<b>41</b>	<b>879</b>	<b>12,322</b>	<b>47,147</b>

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4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
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# Correctional Health Services

## V. Access Report GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	37
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	31
<b>2.2</b>	Referrals seen within 72 hours	28
<b>2.3</b>	Percent seen within 72 hours	90%

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	822		1,190		1,008		192		328		188		88		0		3,816	
3.2	Clinic Appointments Completed	394	48%	705	59%	499	50%	106	55%	175	53%	102	54%	47	53%	0	N/A	2,028	53%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	N/A	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	428	52%	485	41%	509	50%	86	45%	153	47%	86	46%	41	47%	0	N/A	1,788	47%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	2,972		28,199		31,171	
4.2	Medication Appointments Completed	2,416	81%	20,473	73%	22,889	73%
4.3	Medication Appointments - Not Seen	556	19%	7,726	27%	8,282	27%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	639	1,607	618	445	205	111	50	0	N/A	3,675
5.2	Direct Patient Care Services Provided (Housing)	171	2,739	4,080	667	0	0	0	102	N/A	7,759
5.3	Medication Services Provided	N/A	2,687	N/A	N/A	N/A	N/A	N/A	N/A	20,473	23,160
5.4	Direct Patient Care Services Provided (Total)	810	7,033	4,698	1,112	205	111	50	102	20,473	34,594
5.5	Indirect Patient Care Services	568	0	629	329	0	0	0	0	N/A	1,526
5.6	Patient Care Services (Total)	1,378	7,033	5,327	1,441	205	111	50	102	20,473	36,120

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# Correctional Health Services

## VI. Access Report NIC

1	<b>CHS Intakes (New Jail Admissions)</b>	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	<b>Referrals made to mental health service</b>	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	272		1,096		765		97		90		296		152		0		2,768	
3.2	Clinic Appointments Completed	220	81%	1,028	94%	386	50%	48	49%	75	83%	233	79%	114	75%	0	N/A	2,104	76%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	*	*	0	N/A	*	*
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	52	19%	68	6%	379	50%	49	51%	15	17%	63	21%	38	25%	0	N/A	664	24%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	5,986		3,957		9,943	
4.2	Medication Appointments Completed	5,580	93%	3,004	76%	8,584	86%
4.3	Medication Appointments - Not Seen	406	7%	953	24%	1,359	14%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	248	1,100	390	68	96	255	123	0	N/A	2,280
5.2	Direct Patient Care Services Provided (Housing)	927	6,802	114	112	0	0	0	63	N/A	8,018
5.3	Medication Services Provided	N/A	5,718	N/A	N/A	N/A	N/A	N/A	0	3,004	8,722
5.4	Direct Patient Care Services Provided (Total)	1,175	13,620	504	180	96	255	123	63	3,004	19,020
5.5	Indirect Patient Care Services	483	0	73	69	0	0	0	0	N/A	625
5.6	<b>Patient Care Services (Total)</b>	<b>1,658</b>	<b>13,620</b>	<b>577</b>	<b>249</b>	<b>96</b>	<b>255</b>	<b>123</b>	<b>63</b>	<b>3,004</b>	<b>19,645</b>

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# Correctional Health Services

## VII. Access Report OBCC

1	<b>CHS Intakes (New Jail Admissions)</b>	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	<b>Referrals made to mental health service</b>	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total			
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested		
3.1	Clinic Appointments	2,113		2,090		1,503		515		569		383		174		*				7,347	
3.2	Clinic Appointments Completed	319	15%	1,002	48%	783	52%	155	30%	356	63%	250	65%	89	51%	0	N/A	0	N/A	2,954	40%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	N/A	0	N/A	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	N/A	*	*
3.5	Clinic Appointments - Not Seen	1,794	85%	1,088	52%	720	48%	360	70%	213	37%	133	35%	85	49%	*	N/A	*	N/A	4,393	60%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	9,425		30,774		40,199	
4.2	Medication Appointments Completed	7,804	83%	18,352	60%	26,156	65%
4.3	Medication Appointments - Not Seen	1,621	17%	12,422	40%	14,043	35%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	771	2,142	920	713	368	263	90	0	N/A	5,267
5.2	Direct Patient Care Services Provided (Housing)	33	87	1,880	91	0	0	0	265	N/A	2,356
5.3	Medication Services Provided	N/A	7,986	N/A	N/A	N/A	N/A	N/A	N/A	18,352	26,338
5.4	Direct Patient Care Services Provided (Total)	804	10,215	2,800	804	368	263	90	265	18,352	33,961
5.5	Indirect Patient Care Services	534	0	1,329	243	0	0	0	0	N/A	2,106
5.6	<b>Patient Care Services (Total)</b>	<b>1,338</b>	<b>10,215</b>	<b>4,129</b>	<b>1,047</b>	<b>368</b>	<b>263</b>	<b>90</b>	<b>265</b>	<b>18,352</b>	<b>36,067</b>

Notes:

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2. Masked numbers are not included in row or column totals or in percentage calculations.
3. N/A = Not Applicable
4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line



# Correctional Health Services

## VIII. Access Report RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	631		251		296		*		37		114		34		0		1,363	
3.2	Clinic Appointments Completed	232	37%	129	51%	76	26%	*	*	19	51%	30	26%	18	53%	0	N/A	504	37%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	N/A	0	0%	0	0%	0	0%	0	N/A	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	399	63%	122	49%	220	74%	*	*	18	49%	84	74%	16	47%	0	N/A	859	63%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	793		9,257		10,050	
4.2	Medication Appointments Completed	663	84%	7,187	78%	7,850	78%
4.3	Medication Appointments - Not Seen	130	16%	2,070	22%	2,200	22%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	288	386	173	164	25	31	19	0	N/A	1,086
5.2	Direct Patient Care Services Provided (Housing)	43	171	865	98	0	0	0	34	N/A	1,211
5.3	Medication Services Provided	N/A	757	N/A	N/A	N/A	N/A	N/A	N/A	7,187	7,944
5.4	Direct Patient Care Services Provided (Total)	331	1,314	1,038	262	25	31	19	34	7,187	10,241
5.5	Indirect Patient Care Services	450	0	435	86	0	0	0	0	N/A	971
5.6	Patient Care Services (Total)	781	1,314	1,473	348	25	31	19	34	7,187	11,212

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# Correctional Health Services

## IX. Access Report RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	182
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	122
<b>2.2</b>	Referrals seen within 72 hours	113
<b>2.3</b>	Percent seen within 72 hours	93%

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	1,358		420		863		177		209		470		75		123		3,695	
3.2	Clinic Appointments Completed	482	35%	171	41%	350	41%	91	51%	111	53%	216	46%	22	29%	64	52%	1,507	41%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	876	65%	249	59%	513	59%	86	49%	98	47%	254	54%	53	71%	59	48%	2,188	59%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	6,022		16,428		22,450	
4.2	Medication Appointments Completed	5,318	88%	11,504	70%	16,822	75%
4.3	Medication Appointments - Not Seen	704	12%	4,924	30%	5,628	25%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	668	1,736	669	1,066	145	258	25	64	N/A	4,631
5.2	Direct Patient Care Services Provided (Housing)	55	1,690	1,022	263	0	0	0	167	N/A	3,197
5.3	Medication Services Provided	N/A	5,549	N/A	N/A	N/A	N/A	N/A	N/A	11,504	17,053
5.4	Direct Patient Care Services Provided (Total)	723	8,975	1,691	1,329	145	258	25	231	11,504	24,881
5.5	Indirect Patient Care Services	559	0	774	524	0	0	0	0	N/A	1,857
5.6	<b>Patient Care Services (Total)</b>	<b>1,282</b>	<b>8,975</b>	<b>2,465</b>	<b>1,853</b>	<b>145</b>	<b>258</b>	<b>25</b>	<b>231</b>	<b>11,504</b>	<b>26,738</b>

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## X. Access Report RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
<b>3.1</b>	Clinic Appointments	734		1,107		1,124		126		270		213		95		0		3,669	
<b>3.2</b>	Clinic Appointments Completed	407	55%	528	48%	748	67%	80	63%	127	47%	129	61%	47	49%	0	N/A	2,066	56%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	N/A	0	0%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	327	45%	579	52%	376	33%	46	37%	143	53%	84	39%	48	51%	0	N/A	1,603	44%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
<b>4.1</b>	Medication Appointments	4,332		14,502		18,834	
<b>4.2</b>	Medication Appointments Completed	3,248	75%	9,275	64%	12,523	66%
<b>4.3</b>	Medication Appointments - Not Seen	1,084	25%	5,227	36%	6,311	34%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	699	1,336	806	537	135	133	52	0	N/A	3,698
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	51	635	1,288	152	0	0	0	117	N/A	2,243
<b>5.3</b>	Medication Services Provided	N/A	3,379	N/A	N/A	N/A	N/A	N/A	N/A	9,275	12,654
<b>5.4</b>	Direct Patient Care Services Provided (Total)	750	5,350	2,094	689	135	133	52	117	9,275	18,595
<b>5.5</b>	Indirect Patient Care Services	357	0	537	177	0	0	0	0	N/A	1,071
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,107</b>	<b>5,350</b>	<b>2,631</b>	<b>866</b>	<b>135</b>	<b>133</b>	<b>52</b>	<b>117</b>	<b>9,275</b>	<b>19,666</b>

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## XI. Access Report WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	*

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
<b>3.1</b>	Clinic Appointments	843		564		822		130		113		191		73		0		2,736	
<b>3.2</b>	Clinic Appointments Completed	283	34%	416	74%	283	34%	68	52%	78	69%	92	48%	49	67%	0	N/A	1,269	46%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	*	*	0	N/A	*	*
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	560	66%	148	26%	539	66%	62	48%	35	31%	99	52%	24	33%	0	N/A	1,467	54%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
<b>4.1</b>	Medication Appointments	489		7,068		7,557	
<b>4.2</b>	Medication Appointments Completed	375	77%	4,340	61%	4,715	62%
<b>4.3</b>	Medication Appointments - Not Seen	114	23%	2,728	39%	2,842	38%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	450	822	306	185	87	111	50	0	N/A	2,011
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	264	3,669	212	44	0	0	0	38	N/A	4,227
<b>5.3</b>	Medication Services Provided	N/A	446	N/A	N/A	N/A	N/A	N/A	N/A	4,340	4,786
<b>5.4</b>	Direct Patient Care Services Provided (Total)	714	4,937	518	229	87	111	50	38	4,340	11,024
<b>5.5</b>	Indirect Patient Care Services	499	0	351	125	0	0	0	0	N/A	975
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,213</b>	<b>4,937</b>	<b>869</b>	<b>354</b>	<b>87</b>	<b>111</b>	<b>50</b>	<b>38</b>	<b>4,340</b>	<b>11,999</b>

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