

Notice of Nondiscrimination for Patient-Related Services

NYC Health + Hospitals complies with all applicable federal, state and local civil rights laws and does not discriminate (does not exclude or treat people differently) on the basis of race, color, immigration status, national origin (including limited English proficiency and primary language), age, military service, pregnancy, religion, marital or partnership status, disability, gender identity, or sex (includes but not limited to sex characteristics, including intersex traits, sexual orientation, sex stereotypes, and pregnancy or related conditions) in connection to patient-related services.

NYC Health + Hospitals:

- Provides free reasonable modifications, including auxiliary aids and services, to people with disabilities to communicate effectively, such as:
 - + Qualified sign language interpreters
 - + Written information in other formats (braille, large print, audio, accessible electronic formats)
- Provides free language assistance services to people whose primary language is not English, such as:
 - + Qualified interpreters
 - + Information written in other languages, both electronically and in hard copy

If you need these services, please let a staff person know or contact the Patient Experience Office.

The contact information for the Section 1557 Coordinator for nondiscrimination and accessibility is:

NYC Health + Hospitals Section 1557 Coordinator

Acute Facilities

NYC Health + Hospitals Facility	Phone	Email
NYC Health + Hospitals/Bellevue	212-562-1281	Section1557.Bellevue@nychhc.org
NYC Health + Hospitals/Elmhurst	718-334-3690	Section1557.Elmhurst@nychhc.org
NYC Health + Hospitals/Harlem	212-939-1790	Section1557.Harlem@nychhc.org
NYC Health + Hospitals/Jacobi	718-918-5245	Section1557.Jacobi@nychhc.org
NYC Health + Hospitals/Kings County	718-245-7418	Section1557.Kings@nychhc.org
NYC Health + Hospitals/Lincoln	718-579-5537	Section1557.Lincoln@nychhc.org
NYC Health + Hospitals/Metropolitan	212-423-7232	Section1557.Metropolitan@nychhc.org
NYC Health + Hospitals/North Central Bronx	718-519-4747	Section1557.NorthCentralBronx@nychhc.org
NYC Health + Hospitals/Queens	718-883-2058	Section1557.Queens@nychhc.org
NYC Health + Hospitals/South Brooklyn Health	718-616-4164	Section1557.SouthBrooklynHealth@nychhc.org
NYC Health + Hospitals/Woodhull	718-963-8465	Section1557.Woodhull@nychhc.org

Post-Acute / Long Term Facilities

NYC Health + Hospitals Facility	Phone	Email
NYC Health + Hospitals/Carter	646-686-0963	Section1557.postacute@nychhc.org

NYC Health + Hospitals/Coler	212-848-5792	Section1557.postacute@nychhc.org
NYC Health + Hospitals/Gouverneur (Long-Term)	212-441-5015	Section1557.postacute@nychhc.org
NYC Health + Hospitals/McKinney	718-245-7100	Section1557.postacute@nychhc.org
NYC Health + Hospitals/Sea View	718-317-3621	Section1557.postacute@nychhc.org
Gotham Health Centers		
NYC Health + Hospitals Facility	Phone	Email
NYC Health + Hospitals/Gotham Health, Bedford	646-614-4910	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Belvis	718-579-5985	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Broadway	646-614-8332	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Brownsville	646-686-9822	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Bushwick	646-614-4910	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Crown Heights	646-615-9977	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Cumberland	718-260-7528	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Dyckman	929-469-6898	Section1557.Gotham@nychhc.org

NYC Health + Hospitals/Gotham Health, East New York	718-240-0665	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Gouverneur	212-238-7804	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Greenpoint	718-630-3231	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Gun Hill	718-288-7089	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Jackson Heights	646-615-7905	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Jonathan Williams	646-614-8584	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Judson	212-925-5000	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Lefrak	646-615-7905	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Morrisania	718-288-7089	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Parsons	718-334-6423	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Ridgewood	646-615-7905	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Roberto Clemente Center	212-387-7446	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Roosevelt	646-615-7846	Section1557.Gotham@nychhc.org

NYC Health + Hospitals/Gotham Health, South Queens	718-883-6648	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Springfield Gardens	718-334-6805	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, St. Nicholas	929-469-6898	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Sydenham	929-469-6898	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Tremont	718-960-2771	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Vanderbilt	718-616-1040	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Williamsburg	646-614-8584	Section1557.Gotham@nychhc.org
NYC Health + Hospitals/Gotham Health, Woodside	646-615-7905	Section1557.Gotham@nychhc.org

If you believe that NYC Health + Hospitals failed to provide these services or discriminated in another way on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, gender identity or sex (includes but not limited to sex characteristics, including intersex traits, sexual orientation, sex stereotypes, and pregnancy or related conditions), you can file a grievance with the Section 1557 Coordinator at the facility where the incident occurred.

You can file a grievance by email or phone. If you need help filing a grievance, the Section 1557 Coordinator is available to help you. Please see the list above for contact information at each facility.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201
[1-800-368-1019](tel:1-800-368-1019), [800-537-7697](tel:800-537-7697) (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>