

# Correctional Health Services Jail Health Care Access Report November 2025

12/24/2025

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## II. Data Dictionary

- **1.1: Completed CHS Intakes** – Number of new jail admission intake encounters completed by CHS
- **1.2: Average time to completion once known to CHS** – Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- **2.1: Referrals made to mental health service** – All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- **2.2: Referrals seen within 72 hours** – For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <= 72 hours from referral.
- **2.3: Percent seen within 72 hours** – Percent of mental health referral completed within 72 hours.
- **3.1: Clinic Appointments** – Number of appointments requested for production to clinic.
- **3.2: Clinic Appointments Completed** – Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- **3.3: Clinic Appointments – CHS Rescheduled** – Number/percent of appointments rescheduled by CHS after production was requested.
- **3.4: Clinic Appointments – Hospital Rescheduled** – Number/percent of off-island appointments rescheduled by hospital after production was requested.
- **3.5: Clinic Appointments - Not Seen** – Number/percent of appointments requested for production but not produced for any other reason.
- **4.1: Medication Appointments** – Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.2: Medication Appointments Completed** – Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments - Not Seen** – Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- **5.1: Direct Patient Care Services Provided (Clinic)** – Total direct services provided by CHS in clinic.
- **5.2: Direct Patient Care Services Provided (Housing)** – Total direct services initiated and provided by CHS in a housing area.
- **5.3: Medication Services Provided** – Total provision of medication services.
- **5.4: Direct Patient Care Services Provided (Total)** – Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- **5.5: Indirect Patient Care Services** – Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** – All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.

## III. Access Report Summary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1658
1.2	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	903
2.2	Referrals seen within 72 hours	864
2.3	Percent seen within 72 hours	96%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
3.1	Clinic Appointments	7,295		5,983		6,433		1,376		1,748		1,411		460		633		25,339	
3.2	Clinic Appointments Completed	2,599	36%	3,314	55%	3,189	50%	656	48%	1,060	61%	889	63%	255	55%	402	64%	12,364	49%
3.3	Clinic Appointments - CHS Rescheduled	34	0%	*	*	265	4%	*	*	*	*	22	2%	*	*	0	0%	321	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%	N/A	N/A
3.5	Clinic Appointments - Not Seen	4,662	64%	2,669	45%	2,979	46%	720	52%	688	39%	500	35%	205	45%	231	36%	12,654	50%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
4.1	Medication Appointments	34,569		129,064		163,633	
4.2	Medication Appointments Completed	31,256	90%	84,312	65%	115,568	71%
4.3	Medication Appointments - Not Seen	3,313	10%	44,752	35%	48,065	29%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>	
		<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
5.1	Direct Patient Care Services Provided (Clinic)	4,590		14,071		5,004		6,031		1,242		1,248		304		402		N/A		32,892	
5.2	Direct Patient Care Services Provided (Housing)	1,214		17,408		11,403		970		0		0		0		1,337		N/A		32,332	
5.3	Medication Services Provided	N/A		33,028		N/A		N/A		N/A		N/A		N/A		N/A		84,312		117,340	
5.4	Direct Patient Care Services Provided (Total)	5,804		64,507		16,407		7,001		1,242		1,248		304		1,739		84,312		182,564	
5.5	Indirect Patient Care Services	6,486		0		3,388		3,577		0		0		0		0		N/A		13,451	
5.6	Patient Care Services (Total)	12,290		64,507		19,795		10,578		1,242		1,248		304		1,739		84,312		196,015	

**Notes:**

1. Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

2. Masked numbers are not included in row or column totals or in percentage calculations.

3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## IV. Access Report EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1464
1.2	Average time to completion once known to CHS (hours)	3.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	769
2.2	Referrals seen within 72 hours	748
2.3	Percent seen within 72 hours	97%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
3.1	Clinic Appointments	1,764		1,355		778		325		410		134		41		391		5,198	
3.2	Clinic Appointments Completed	693	39%	542	40%	573	74%	194	60%	352	86%	99	74%	20	49%	239	61%	2,712	52%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	*	*	0	0%	*	*	*	*	*	*	0	0%	*	*
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	1,071	61%	813	60%	205	26%	131	40%	58	14%	35	26%	21	51%	152	39%	2,486	48%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>	<b>Pharmacy Dispensed</b>	<b>Total</b>			
	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	
4.1	Medication Appointments	11,810		18,505		30,315	
4.2	Medication Appointments Completed	10,792	91%	11,732	63%	22,524	74%
4.3	Medication Appointments- Not Seen	1,018	9%	6,773	37%	7,791	26%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
5.1	Direct Patient Care Services Provided (Clinic)	1,181	5,396	1,557	3,154	380	151	24	239	N/A	12,082
5.2	Direct Patient Care Services Provided (Housing)	*	14	1,930	63	0	0	0	554	N/A	2,561
5.3	Medication Services Provided	N/A	11,540	N/A	N/A	N/A	N/A	N/A	N/A	11,732	23,272
5.4	Direct Patient Care Services Provided (Total)	1,181	16,950	3,487	3,217	380	151	24	793	11,732	37,915
5.5	Indirect Patient Care Services	2,488	0	466	2,236	0	0	0	0	N/A	5,190
5.6	<b>Patient Care Services (Total)</b>	<b>3,669</b>	<b>16,950</b>	<b>3,953</b>	<b>5,453</b>	<b>380</b>	<b>151</b>	<b>24</b>	<b>793</b>	<b>11,732</b>	<b>43,105</b>

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## V. Access Report GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	28
1.2	Average time to completion once known to CHS (hours)	4.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	18
2.2	Referrals seen within 72 hours	18
2.3	Percent seen within 72 hours	100%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
3.1	Clinic Appointments	781		719		585		147		368		127		44		0		2,771	
3.2	Clinic Appointments Completed	288	37%	386	54%	153	26%	82	56%	112	30%	72	57%	25	57%	0	N/A	1,118	40%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	58	10%	0	0%	0	0%	*	*	0	0%	0	N/A	58	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	493	63%	333	46%	374	64%	65	44%	256	70%	55	43%	19	43%	0	N/A	1,595	58%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
4.1	Medication Appointments	2,056		29,290		31,346	
4.2	Medication Appointments Completed	1,861	91%	20,622	70%	22,483	72%
4.3	Medication Appointments- Not Seen	195	9%	8,668	30%	8,863	28%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>	
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
5.1	Direct Patient Care Services Provided (Clinic)	563		1,564		322		693		114		96		26		0		N/A		3,378	
5.2	Direct Patient Care Services Provided (Housing)	97		3,279		4,458		330		0		0		0		135		N/A		8,299	
5.3	Medication Services Provided	N/A		2,059		N/A		N/A		N/A		N/A		N/A		N/A		N/A		20,622	22,681
5.4	Direct Patient Care Services Provided (Total)	660		6,902		4,780		1,023		114		96		26		135		20,622		34,358	
5.5	Indirect Patient Care Services	551		0		488		350		0		0		0		0		N/A		1,389	
5.6	<b>Patient Care Services (Total)</b>	<b>1,211</b>		<b>6,902</b>		<b>5,268</b>		<b>1,373</b>		<b>114</b>		<b>96</b>		<b>26</b>		<b>135</b>		<b>20,622</b>		<b>35,747</b>	

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4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VI. Access Report NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup>	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	313		1,153		531		132		67		237		113		0		2,546	
3.2	Clinic Appointments Completed	214	68%	1,035	90%	277	52%	49	37%	67	100%	159	67%	71	63%	0	N/A	1,872	74%
3.3	Clinic Appointments - CHS Rescheduled	19	6%	0	0%	52	10%	0	0%	0	0%	11	5%	0	0%	0	N/A	82	3%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	80	26%	118	10%	202	38%	83	63%	*	*	67	28%	42	37%	0	N/A	592	23%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	4,960		3,919		8,879	
4.2	Medication Appointments Completed	4,701	95%	2,847	73%	7,548	85%
4.3	Medication Appointments- Not Seen	259	5%	1,072	27%	1,331	15%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Pharmacy		Total	
		N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	
5.1	Direct Patient Care Services Provided (Clinic)	230		1,160		281		58		85		211		89		0		N/A		2,114	
5.2	Direct Patient Care Services Provided (Housing)	758		6,853		77		165		0		0		0		62		N/A		7,915	
5.3	Medication Services Provided	N/A		4,799		N/A		N/A		N/A		N/A		N/A		N/A		2,847		7,646	
5.4	Direct Patient Care Services Provided (Total)	988		12,812		358		223		85		211		89		62		2,847		17,675	
5.5	Indirect Patient Care Services	447		0		135		68		0		0		0		0		N/A		650	
5.6	Patient Care Services (Total)	1,435		12,812		493		291		85		211		89		62		2,847		18,325	

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VII. Access Report OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	1,708		1,067		1,497		294		408		219		97		68		5,358	
<b>3.2</b>	Clinic Appointments Completed	261	15%	541	51%	571	38%	111	38%	255	63%	153	70%	46	47%	56	82%	1,994	37%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	108	7%	0	0%	0	0%	*	*	*	*	0	0%	108	2%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	1,447	85%	526	49%	818	55%	183	62%	153	38%	66	30%	51	53%	12	18%	3,256	61%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>	<b>Pharmacy Dispensed</b>	<b>Total</b>			
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	6,703		34,446		41,149	
<b>4.2</b>	Medication Appointments Completed	6,017	90%	20,331	59%	26,348	64%
<b>4.3</b>	Medication Appointments- Not Seen	686	10%	14,115	41%	14,801	36%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	789	2,309	711	625	314	216	55	56	N/A	5,075
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	*	46	2,185	23	0	0	0	254	N/A	2,508
<b>5.3</b>	Medication Services Provided	N/A	6,219	N/A	N/A	N/A	N/A	N/A	N/A	20,331	26,550
<b>5.4</b>	Direct Patient Care Services Provided (Total)	789	8,574	2,896	648	314	216	55	310	20,331	34,133
<b>5.5</b>	Indirect Patient Care Services	775	0	1,081	241	0	0	0	0	N/A	2,097
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,564</b>	<b>8,574</b>	<b>3,977</b>	<b>889</b>	<b>314</b>	<b>216</b>	<b>55</b>	<b>310</b>	<b>20,331</b>	<b>36,230</b>

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VIII. Access Report RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup>	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	280		283		241		*		32		60		*		0		896	
3.2	Clinic Appointments Completed	161	58%	205	72%	83	34%	*	*	21	66%	41	68%	*	*	0	N/A	511	57%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	*	N/A	0	N/A	0	0%	0	0%	*	*	0	N/A	*	*
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	119	43%	78	28%	158	66%	*	*	11	34%	19	32%	*	*	0	N/A	385	43%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	282		2,617		2,899	
4.2	Medication Appointments Completed	258	91%	2,345	90%	2,603	90%
4.3	Medication Appointments- Not Seen	24	9%	272	10%	296	10%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Pharmacy		Total	
		N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	
5.1	Direct Patient Care Services Provided (Clinic)	206		330		90		*		25		56		*		0		N/A		707	
5.2	Direct Patient Care Services Provided (Housing)	56		109		92		45		0		0		0		16		N/A		318	
5.3	Medication Services Provided	N/A		318		N/A		N/A		N/A		N/A		N/A		N/A		2,345		2,663	
5.4	Direct Patient Care Services Provided (Total)	262		757		182		45		25		56		0		16		2,345		3,688	
5.5	Indirect Patient Care Services	290		0		95		29		0		0		0		0		N/A		414	
5.6	Patient Care Services (Total)	552		757		277		74		25		56		0		16		2,345		4,102	

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

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## IX. Access Report RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	165
1.2	Average time to completion once known to CHS (hours)	5.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	116
2.2	Referrals seen within 72 hours	98
2.3	Percent seen within 72 hours	84%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
3.1	Clinic Appointments	1,107		263		928		215		135		324		48		144		3,164	
3.2	Clinic Appointments Completed	362	33%	90	34%	433	47%	78	36%	66	49%	144	44%	28	58%	77	53%	1,278	40%
3.3	Clinic Appointments - CHS Rescheduled	15	1%	0	0%	24	3%	*	*	0	0%	11	3%	*	*	0	0%	50	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	730	66%	173	66%	471	51%	137	64%	69	51%	169	52%	20	42%	67	47%	1,836	58%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>	<b>Pharmacy Dispensed</b>	<b>Total</b>			
	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	
4.1	Medication Appointments	5,437		16,751		22,188	
4.2	Medication Appointments Completed	4,702	86%	11,551	69%	16,253	73%
4.3	Medication Appointments- Not Seen	735	14%	5,200	31%	5,935	27%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
5.1	Direct Patient Care Services Provided (Clinic)	514	1,667	797	888	119	234	33	77	N/A	4,329
5.2	Direct Patient Care Services Provided (Housing)	40	2,390	947	169	0	0	0	180	N/A	3,726
5.3	Medication Services Provided	N/A	4,937	N/A	N/A	N/A	N/A	N/A	N/A	11,551	16,488
5.4	Direct Patient Care Services Provided (Total)	554	8,994	1,744	1,057	119	234	33	257	11,551	24,543
5.5	Indirect Patient Care Services	830	0	437	401	0	0	0	0	N/A	1,668
5.6	<b>Patient Care Services (Total)</b>	<b>1,384</b>	<b>8,994</b>	<b>2,181</b>	<b>1,458</b>	<b>119</b>	<b>234</b>	<b>33</b>	<b>257</b>	<b>11,551</b>	<b>26,211</b>

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

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## X. Access Report RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	540		701		1,011		96		231		146		63		30		2,818	
<b>3.2</b>	Clinic Appointments Completed	333	62%	188	27%	827	82%	71	74%	125	54%	113	77%	36	57%	30	100%	1,723	61%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	*	*	*	*	*	*	0	0%	0	0%	*	*	0	0%	0	0%	*	*
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	207	38%	513	73%	184	18%	25	26%	106	46%	33	23%	27	43%	*	*	1,095	39%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>	<b>Pharmacy Dispensed</b>	<b>Total</b>			
	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>
<b>4.1</b>	Medication Appointments	2,974		14,532		17,506	
<b>4.2</b>	Medication Appointments Completed	2,578	87%	9,260	64%	11,838	68%
<b>4.3</b>	Medication Appointments- Not Seen	396	13%	5,272	36%	5,668	32%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	684	1,071	935	443	135	146	42	30	N/A	3,486
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	52	537	1,454	120	0	0	0	96	N/A	2,259
<b>5.3</b>	Medication Services Provided	N/A	2,727	N/A	N/A	N/A	N/A	N/A	N/A	9,260	11,987
<b>5.4</b>	Direct Patient Care Services Provided (Total)	736	4,335	2,389	563	135	146	42	126	9,260	17,732
<b>5.5</b>	Indirect Patient Care Services	473	0	415	166	0	0	0	0	N/A	1,054
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,209</b>	<b>4,335</b>	<b>2,804</b>	<b>729</b>	<b>135</b>	<b>146</b>	<b>42</b>	<b>126</b>	<b>9,260</b>	<b>18,786</b>

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## XI. Access Report WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	*

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup>	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	802		442		862		167		97		164		54		0		2,588	
3.2	Clinic Appointments Completed	287	36%	327	74%	272	32%	71	43%	62	64%	108	66%	29	54%	0	N/A	1,156	45%
3.3	Clinic Appointments - CHS Rescheduled	*	*	0	0%	23	3%	0	0%	0	0%	*	*	0	0%	0	N/A	23	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	515	64%	115	26%	567	66%	96	57%	35	36%	56	34%	25	46%	0	N/A	1,409	54%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	347		9,004		9,351	
4.2	Medication Appointments Completed	347	100%	5,624	62%	5,971	64%
4.3	Medication Appointments - Not Seen	*	*	3,380	38%	3,380	36%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Pharmacy		Total	
		N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	
5.1	Direct Patient Care Services Provided (Clinic)	423		574		311		170		70		138		35		0		N/A		1,721	
5.2	Direct Patient Care Services Provided (Housing)	211		4,180		260		55		0		0		0		40		N/A		4,746	
5.3	Medication Services Provided	N/A		429		N/A		N/A		N/A		N/A		N/A		N/A		5,624		6,053	
5.4	Direct Patient Care Services Provided (Total)	634		5,183		571		225		70		138		35		40		5,624		12,520	
5.5	Indirect Patient Care Services	632		0		271		86		0		0		0		0		N/A		989	
5.6	Patient Care Services (Total)	1,266		5,183		842		311		70		138		35		40		5,624		13,509	

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line