

# Correctional Health Services Jail Health Care Access Report October 2025

11/18/2025

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## II. Data Dictionary

- **1.1: Completed CHS Intakes** – Number of new jail admission intake encounters completed by CHS
- **1.2: Average time to completion once known to CHS** – Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- **2.1: Referrals made to mental health service** – All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- **2.2: Referrals seen within 72 hours** – For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <= 72 hours from referral.
- **2.3: Percent seen within 72 hours** – Percent of mental health referral completed within 72 hours.
- **3.1: Clinic Appointments** – Number of appointments requested for production to clinic.
- **3.2: Clinic Appointments Completed** - Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- **3.3: Clinic Appointments – CHS Rescheduled** – Number/percent of appointments rescheduled by CHS after production was requested.
- **3.4: Clinic Appointments – Hospital Rescheduled** – Number/percent of off-island appointments rescheduled by hospital after production was requested.
- **3.5: Clinic Appointments - Not Seen** – Number/percent of appointments requested for production but not produced for any other reason.
- **4.1: Medication Appointments** – Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.2: Medication Appointments Completed** – Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments - Not Seen** – Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- **5.1: Direct Patient Care Services Provided (Clinic)** - Total direct services provided by CHS in clinic.
- **5.2: Direct Patient Care Services Provided (Housing)** – Total direct services initiated and provided by CHS in a housing area.
- **5.3: Medication Services Provided** – Total provision of medication services.
- **5.4: Direct Patient Care Services Provided (Total)** - Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- **5.5: Indirect Patient Care Services** – Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** - All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.

## III. Access Report Summary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1944
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	963
<b>2.2</b>	Referrals seen within 72 hours	929
<b>2.3</b>	Percent seen within 72 hours	96%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	8,732		7,191		8,002		1,970		2,369		1,874		571		835		31,544	
<b>3.2</b>	Clinic Appointments Completed	3,060	35%	3,694	51%	3,494	44%	942	48%	1,338	56%	962	51%	287	50%	546	65%	14,323	45%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	36	0%	*	*	329	4%	0	0%	10	1%	40	2%	*	*	0	0%	415	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	5,636	65%	3,497	49%	4,179	52%	1,028	52%	1,021	43%	872	47%	284	50%	289	35%	16,806	53%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	35,651		133,430		169,081	
<b>4.2</b>	Medication Appointments Completed	31,781	89%	87,213	65%	118,994	70%
<b>4.3</b>	Medication Appointments - Not Seen	3,870	11%	46,217	35%	50,087	30%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	5,177	15,202	5,456	6,902	1,476	1,262	378	546	N/A	36,399
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	1,453	19,317	25,328	1,214	0	0	0	1,489	N/A	48,801
<b>5.3</b>	Medication Services Provided	N/A	33,830	N/A	N/A	N/A	N/A	N/A	N/A	87,213	121,043
<b>5.4</b>	Direct Patient Care Services Provided (Total)	6,630	68,349	30,784	8,116	1,476	1,262	378	2,035	87,213	206,243
<b>5.5</b>	Indirect Patient Care Services	6,939	0	3,780	4,305	0	0	0	0	N/A	15,024
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>13,569</b>	<b>68,349</b>	<b>34,564</b>	<b>12,421</b>	<b>1,476</b>	<b>1,262</b>	<b>378</b>	<b>2,035</b>	<b>87,213</b>	<b>221,267</b>

**Notes:**

- Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## IV. Access Report EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1710
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	809
<b>2.2</b>	Referrals seen within 72 hours	786
<b>2.3</b>	Percent seen within 72 hours	97%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	1,948		1,654		764		411		566		172		53		508		6,076	
<b>3.2</b>	Clinic Appointments Completed	805	41%	736	44%	593	78%	255	62%	455	80%	119	69%	19	36%	346	68%	3,328	55%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	*	*	0	0%	11	1%	0	0%	0	0%	*	*	*	*	0	0%	11	0%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	1,143	59%	918	56%	160	21%	156	38%	111	20%	53	31%	34	64%	162	32%	2,737	45%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	12,308		19,222		31,530	
<b>4.2</b>	Medication Appointments Completed	10,969	89%	11,716	61%	22,685	72%
<b>4.3</b>	Medication Appointments- Not Seen	1,339	11%	7,506	39%	8,845	28%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
		<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	1,284	6,152	1,714	3,468	509	177	22	346	N/A	13,672
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	*	18	3,454	84	0	0	0	665	N/A	4,221
<b>5.3</b>	Medication Services Provided	N/A	11,861	N/A	N/A	N/A	N/A	N/A	N/A	11,716	23,577
<b>5.4</b>	Direct Patient Care Services Provided (Total)	1,284	18,031	5,168	3,552	509	177	22	1,011	11,716	41,470
<b>5.5</b>	Indirect Patient Care Services	2,807	0	583	2,636	0	0	0	0	N/A	6,026
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>4,091</b>	<b>18,031</b>	<b>5,751</b>	<b>6,188</b>	<b>509</b>	<b>177</b>	<b>22</b>	<b>1,011</b>	<b>11,716</b>	<b>47,496</b>

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3. N/A = Not Applicable

4. CHS-initiated patient care services provided exclusive of laboratory and imaging services

5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## V. Access Report GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	46
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.3

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	34
<b>2.2</b>	Referrals seen within 72 hours	33
<b>2.3</b>	Percent seen within 72 hours	97%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	978		903		1,011		251		341		180		57		0		3,721	
<b>3.2</b>	Clinic Appointments Completed	371	38%	459	51%	283	28%	143	57%	124	36%	74	41%	31	54%	0	N/A	1,485	40%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	*	*	51	5%	0	0%	0	0%	*	*	*	*	0	N/A	51	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	607	62%	444	49%	677	67%	108	43%	217	64%	106	59%	26	46%	0	N/A	2,185	59%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	2,346		30,984		33,330	
<b>4.2</b>	Medication Appointments Completed	2,152	92%	22,517	73%	24,669	74%
<b>4.3</b>	Medication Appointments- Not Seen	194	8%	8,467	27%	8,661	26%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	680	1,782	433	700	127	94	37	0	N/A	3,853
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	98	4,513	9,692	302	0	0	0	146	N/A	14,751
<b>5.3</b>	Medication Services Provided	N/A	2,392	N/A	N/A	N/A	N/A	N/A	N/A	22,517	24,909
<b>5.4</b>	Direct Patient Care Services Provided (Total)	778	8,687	10,125	1,002	127	94	37	146	22,517	43,513
<b>5.5</b>	Indirect Patient Care Services	605	0	664	389	0	0	0	0	N/A	1,658
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,383</b>	<b>8,687</b>	<b>10,789</b>	<b>1,391</b>	<b>127</b>	<b>94</b>	<b>37</b>	<b>146</b>	<b>22,517</b>	<b>45,171</b>

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- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VI. Access Report NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	*

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	343		981		682		162		104		280		119		0		2,671	
<b>3.2</b>	Clinic Appointments Completed	250	73%	911	93%	299	44%	53	33%	86	83%	205	73%	80	67%	0	N/A	1,884	71%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	13	4%	0	0%	129	19%	0	0%	0	0%	24	9%	0	0%	0	N/A	166	6%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	80	23%	70	7%	254	37%	109	67%	18	17%	51	18%	39	33%	0	N/A	621	23%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	4,999		3,905		8,904	
<b>4.2</b>	Medication Appointments Completed	4,738	95%	2,741	70%	7,479	84%
<b>4.3</b>	Medication Appointments- Not Seen	261	5%	1,164	30%	1,425	16%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
		<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	265	960	309	64	114	224	105	0	N/A	2,041
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	873	7,093	222	205	0	0	0	60	N/A	8,453
<b>5.3</b>	Medication Services Provided	N/A	4,835	N/A	N/A	N/A	N/A	N/A	N/A	2,741	7,576
<b>5.4</b>	Direct Patient Care Services Provided (Total)	1,138	12,888	531	269	114	224	105	60	2,741	18,070
<b>5.5</b>	Indirect Patient Care Services	529	0	125	64	0	0	0	0	N/A	718
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,667</b>	<b>12,888</b>	<b>656</b>	<b>333</b>	<b>114</b>	<b>224</b>	<b>105</b>	<b>60</b>	<b>2,741</b>	<b>18,788</b>

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- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VII. Access Report OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	2,087		1,238		1,510		423		605		303		121		100		6,387	
<b>3.2</b>	Clinic Appointments Completed	324	16%	607	49%	622	41%	167	39%	302	50%	113	37%	54	45%	81	81%	2,270	36%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	31	2%	0	0%	10	2%	16	5%	*	*	0	0%	57	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	1,763	84%	631	51%	857	57%	256	61%	293	48%	174	57%	67	55%	19	19%	4,060	64%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	6,937		35,101		42,038	
<b>4.2</b>	Medication Appointments Completed	6,280	91%	20,569	59%	26,849	64%
<b>4.3</b>	Medication Appointments- Not Seen	657	9%	14,532	41%	15,189	36%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	821		2,420		777		741		325		144		74		81		N/A		5,383
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	*		36		5,867		27		0		0		0		259		N/A		6,189
<b>5.3</b>	Medication Services Provided	N/A		6,478		N/A		N/A		N/A		N/A		N/A		N/A		20,569		27,047
<b>5.4</b>	Direct Patient Care Services Provided (Total)	821		8,934		6,644		768		325		144		74		340		20,569		38,619
<b>5.5</b>	Indirect Patient Care Services	833		0		1,098		280		0		0		0		0		N/A		2,211
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,654</b>		<b>8,934</b>		<b>7,742</b>		<b>1,048</b>		<b>325</b>		<b>144</b>		<b>74</b>		<b>340</b>		<b>20,569</b>		<b>40,830</b>

### Notes:

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## VIII. Access Report RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	439		290		284		*		31		107		23		0		1,174	
<b>3.2</b>	Clinic Appointments Completed	174	40%	189	65%	97	34%	0	N/A	18	58%	31	29%	11	48%	0	N/A	520	44%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	*	*	*	*	16	6%	0	N/A	0	0%	*	*	0	0%	0	N/A	16	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	265	60%	101	35%	171	60%	*	*	13	42%	76	71%	12	52%	0	N/A	638	54%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	200		2,604		2,804	
<b>4.2</b>	Medication Appointments Completed	180	90%	2,241	86%	2,421	86%
<b>4.3</b>	Medication Appointments- Not Seen	20	10%	363	14%	383	14%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	234		352		117		23		22		40		13		0		N/A		801
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	56		125		106		64		0		0		0		18		N/A		369
<b>5.3</b>	Medication Services Provided	N/A		260		N/A		N/A		N/A		N/A		N/A		N/A		2,241		2,501
<b>5.4</b>	Direct Patient Care Services Provided (Total)	290		737		223		87		22		40		13		18		2,241		3,671
<b>5.5</b>	Indirect Patient Care Services	305		0		110		30		0		0		0		0		N/A		445
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>595</b>		<b>737</b>		<b>333</b>		<b>117</b>		<b>22</b>		<b>40</b>		<b>13</b>		<b>18</b>		<b>2,241</b>		<b>4,116</b>

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## IX. Access Report RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	187
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.5

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	120
<b>2.2</b>	Referrals seen within 72 hours	110
<b>2.3</b>	Percent seen within 72 hours	92%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	1,402		505		1,301		360		305		428		58		159		4,518	
<b>3.2</b>	Clinic Appointments Completed	444	32%	174	34%	664	51%	167	46%	134	44%	177	41%	29	50%	67	42%	1,856	41%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	23	2%	0	0%	14	1%	0	0%	0	0%	*	*	0	0%	0	0%	37	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	935	67%	331	66%	623	48%	193	54%	171	56%	251	59%	29	50%	92	58%	2,625	58%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	5,209		17,298		22,507	
<b>4.2</b>	Medication Appointments Completed	4,399	84%	11,986	69%	16,385	73%
<b>4.3</b>	Medication Appointments- Not Seen	810	16%	5,312	31%	6,122	27%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
	<b>Services</b>	<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	633		1,735		977		1,139		139		288		44		67		N/A		5,022
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	53		2,370		2,800		320		0		0		0		145		N/A		5,688
<b>5.3</b>	Medication Services Provided	N/A		4,667		N/A		N/A		N/A		N/A		N/A		N/A		11,986		16,653
<b>5.4</b>	Direct Patient Care Services Provided (Total)	686		8,772		3,777		1,459		139		288		44		212		11,986		27,363
<b>5.5</b>	Indirect Patient Care Services	795		0		431		581		0		0		0		0		N/A		1,807
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,481</b>		<b>8,772</b>		<b>4,208</b>		<b>2,040</b>		<b>139</b>		<b>288</b>		<b>44</b>		<b>212</b>		<b>11,986</b>		<b>29,170</b>

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## X. Access Report RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Clinic Appointments <sup>4,5</sup> Call Down	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
<b>3.1</b>	Clinic Appointments	749		1,018		1,480		172		295		187		69		68		4,038	
<b>3.2</b>	Clinic Appointments Completed	376	50%	236	23%	611	41%	74	43%	141	48%	131	70%	31	45%	52	76%	1,652	41%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	*	*	0	0%	12	1%	0	0%	0	0%	*	*	0	0%	0	0%	12	0%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	373	50%	782	77%	857	58%	98	57%	154	52%	56	30%	38	55%	16	24%	2,374	59%

4	Medication Appointments Medication	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
<b>4.1</b>	Medication Appointments	3,158		15,222		18,380	
<b>4.2</b>	Medication Appointments Completed	2,583	82%	9,750	64%	12,333	67%
<b>4.3</b>	Medication Appointments- Not Seen	575	18%	5,472	36%	6,047	33%

5	Patient Care Services Provided by CHS <sup>4,5</sup> Services	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	774	1,130	766	590	153	144	40	52	N/A	3,649
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	80	616	2,799	130	0	0	0	149	N/A	3,774
<b>5.3</b>	Medication Services Provided	N/A	2,743	N/A	N/A	N/A	N/A	N/A	N/A	9,750	12,493
<b>5.4</b>	Direct Patient Care Services Provided (Total)	854	4,489	3,565	720	153	144	40	201	9,750	19,916
<b>5.5</b>	Indirect Patient Care Services	454	0	491	174	0	0	0	0	N/A	1,119
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,308</b>	<b>4,489</b>	<b>4,056</b>	<b>894</b>	<b>153</b>	<b>144</b>	<b>40</b>	<b>201</b>	<b>9,750</b>	<b>21,035</b>

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## XI. Access Report WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	786		602		970		191		122		217		71		0		2,959	
<b>3.2</b>	Clinic Appointments Completed	316	40%	382	63%	325	34%	83	43%	78	64%	112	52%	32	45%	0	N/A	1,328	45%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	*	*	65	7%	0	0%	0	0%	*	*	*	*	0	N/A	65	2%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	470	60%	220	37%	580	60%	108	57%	44	36%	105	48%	39	55%	0	N/A	1,566	53%

<b>4</b>	<b>Medication Appointments</b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	494		9,094		9,588	
<b>4.2</b>	Medication Appointments Completed	480	97%	5,693	63%	6,173	64%
<b>4.3</b>	Medication Appointments- Not Seen	14	3%	3,401	37%	3,415	36%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	486		671		363		177		87		151		43		0		N/A		1,978
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	293		4,546		388		82		0		0		0		47		N/A		5,356
<b>5.3</b>	Medication Services Provided	N/A		594		N/A		N/A		N/A		N/A		N/A		N/A		5,693		6,287
<b>5.4</b>	Direct Patient Care Services Provided (Total)	779		5,811		751		259		87		151		43		47		5,693		13,621
<b>5.5</b>	Indirect Patient Care Services	611		0		278		151		0		0		0		0		N/A		1,040
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,390</b>		<b>5,811</b>		<b>1,029</b>		<b>410</b>		<b>87</b>		<b>151</b>		<b>43</b>		<b>47</b>		<b>5,693</b>		<b>14,661</b>

### Notes:

- Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line