

Correctional Health Services  
Jail Health Care Access Report  
September 2025

11/12/2025

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## II. Data Dictionary

- **1.1: Completed CHS Intakes** – Number of new jail admission intake encounters completed by CHS
- **1.2: Average time to completion once known to CHS** – Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- **2.1: Referrals made to mental health service** – All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- **2.2: Referrals seen within 72 hours** – For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <= 72 hours from referral.
- **2.3: Percent seen within 72 hours** – Percent of mental health referral completed within 72 hours.
- **3.1: Clinic Appointments** – Number of appointments requested for production to clinic.
- **3.2: Clinic Appointments Completed** - Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- **3.3: Clinic Appointments – CHS Rescheduled** – Number/percent of appointments rescheduled by CHS after production was requested.
- **3.4: Clinic Appointments – Hospital Rescheduled** – Number/percent of off-island appointments rescheduled by hospital after production was requested.
- **3.5: Clinic Appointments - Not Seen** – Number/percent of appointments requested for production but not produced for any other reason.
- **4.1: Medication Appointments** – Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.2: Medication Appointments Completed** – Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments - Not Seen** – Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- **5.1: Direct Patient Care Services Provided (Clinic)** - Total direct services provided by CHS in clinic.
- **5.2: Direct Patient Care Services Provided (Housing)** – Total direct services initiated and provided by CHS in a housing area.
- **5.3: Medication Services Provided** – Total provision of medication services.
- **5.4: Direct Patient Care Services Provided (Total)** - Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- **5.5: Indirect Patient Care Services** – Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** - All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.

## III. Access Report Summary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1918
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	925
<b>2.2</b>	Referrals seen within 72 hours	908
<b>2.3</b>	Percent seen within 72 hours	98%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	8,571		6,545		8,296		2,237		2,018		1,740		693		670		30,770	
<b>3.2</b>	Clinic Appointments Completed	2,778	32%	3,679	56%	3,606	43%	1,058	47%	1,117	55%	838	48%	372	54%	451	67%	13,899	45%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	43	1%	*	*	226	3%	*	*	12	1%	45	3%	0	0%	0	0%	326	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	5,750	67%	2,866	44%	4,464	54%	1,179	53%	889	44%	857	49%	321	46%	219	33%	16,545	54%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	42,579		130,689		173,268	
<b>4.2</b>	Medication Appointments Completed	36,442	86%	85,913	66%	122,355	71%
<b>4.3</b>	Medication Appointments - Not Seen	6,137	14%	44,776	34%	50,913	29%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	4,859	14,093	5,288	6,869	1,198	1,104	420	451	N/A	34,282
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	1,262	17,609	28,336	1,086	0	0	0	1,414	N/A	49,707
<b>5.3</b>	Medication Services Provided	N/A	38,505	N/A	N/A	N/A	N/A	N/A	N/A	85,913	124,418
<b>5.4</b>	Direct Patient Care Services Provided (Total)	6,121	70,207	33,624	7,955	1,198	1,104	420	1,865	85,913	208,407
<b>5.5</b>	Indirect Patient Care Services	6,360	0	3,629	4,359	0	0	0	0	N/A	14,348
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>12,481</b>	<b>70,207</b>	<b>37,253</b>	<b>12,314</b>	<b>1,198</b>	<b>1,104</b>	<b>420</b>	<b>1,865</b>	<b>85,913</b>	<b>222,755</b>

Notes:

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- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## IV. Access Report EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1699
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	787
<b>2.2</b>	Referrals seen within 72 hours	773
<b>2.3</b>	Percent seen within 72 hours	98%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	1,948		1,662		983		654		432		156		65		436		6,336	
<b>3.2</b>	Clinic Appointments Completed	683	35%	774	47%	808	82%	411	63%	381	88%	87	56%	22	34%	290	67%	3,456	55%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	*	*	*	*	0	0%	*	*	*	*	0	0%	0	0%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
<b>3.5</b>	Clinic Appointments - Not Seen	1,265	65%	888	53%	175	18%	243	37%	51	12%	69	44%	43	66%	146	33%	2,880	45%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	13,395		21,657		35,052	
<b>4.2</b>	Medication Appointments Completed	11,820	88%	13,305	61%	25,125	72%
<b>4.3</b>	Medication Appointments - Not Seen	1,575	12%	8,352	39%	9,927	28%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
		<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	1,196	5,679	1,778	3,823	414	132	24	290	N/A	13,336
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	*	13	4,807	85	0	0	0	613	N/A	5,518
<b>5.3</b>	Medication Services Provided	N/A	12,760	N/A	N/A	N/A	N/A	N/A	N/A	13,305	26,065
<b>5.4</b>	Direct Patient Care Services Provided (Total)	1,196	18,452	6,585	3,908	414	132	24	903	13,305	44,919
<b>5.5</b>	Indirect Patient Care Services	2,517	0	787	2,774	0	0	0	0	N/A	6,078
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>3,713</b>	<b>18,452</b>	<b>7,372</b>	<b>6,682</b>	<b>414</b>	<b>132</b>	<b>24</b>	<b>903</b>	<b>13,305</b>	<b>50,997</b>

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## V. Access Report GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	28
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	17
<b>2.2</b>	Referrals seen within 72 hours	17
<b>2.3</b>	Percent seen within 72 hours	100%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	908		868		1,083		215		302		161		71		0		3,608	
<b>3.2</b>	Clinic Appointments Completed	406	45%	468	54%	296	27%	104	48%	117	39%	87	54%	48	68%	0	N/A	1,526	42%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	71	7%	*	*	0	0%	*	*	0	0%	0	N/A	71	2%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	502	55%	400	46%	716	66%	111	52%	185	61%	74	46%	23	32%	0	N/A	2,011	56%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	2,955		30,431		33,386	
<b>4.2</b>	Medication Appointments Completed	2,441	83%	21,735	71%	24,176	72%
<b>4.3</b>	Medication Appointments - Not Seen	514	17%	8,696	29%	9,210	28%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
		<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	732	1,723	461	595	130	106	53	0	N/A	3,800
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	74	4,185	8,532	247	0	0	0	146	N/A	13,184
<b>5.3</b>	Medication Services Provided	N/A	2,663	N/A	N/A	N/A	N/A	N/A	N/A	21,735	24,398
<b>5.4</b>	Direct Patient Care Services Provided (Total)	806	8,571	8,993	842	130	106	53	146	21,735	41,382
<b>5.5</b>	Indirect Patient Care Services	509	0	517	328	0	0	0	0	N/A	1,354
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,315</b>	<b>8,571</b>	<b>9,510</b>	<b>1,170</b>	<b>130</b>	<b>106</b>	<b>53</b>	<b>146</b>	<b>21,735</b>	<b>42,736</b>

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- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VI. Access Report NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	282		1,024		692		124		78		232		154		0		2,586	
<b>3.2</b>	Clinic Appointments Completed	209	74%	954	93%	418	60%	60	48%	58	74%	166	72%	122	79%	0	N/A	1,987	77%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	15	5%	0	0%	31	4%	0	0%	0	0%	23	10%	*	*	0	N/A	69	3%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	58	21%	70	7%	243	35%	64	52%	20	26%	43	19%	32	21%	0	N/A	530	20%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	6,335		3,694		10,029	
<b>4.2</b>	Medication Appointments Completed	5,960	94%	2,686	73%	8,646	86%
<b>4.3</b>	Medication Appointments- Not Seen	375	6%	1,008	27%	1,383	14%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
		<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	228	979	434	80	66	187	142	0	N/A	2,116
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	733	6,431	327	177	0	0	0	40	N/A	7,708
<b>5.3</b>	Medication Services Provided	N/A	6,063	N/A	N/A	N/A	N/A	N/A	N/A	2,686	8,749
<b>5.4</b>	Direct Patient Care Services Provided (Total)	961	13,473	761	257	66	187	142	40	2,686	18,573
<b>5.5</b>	Indirect Patient Care Services	424	0	59	66	0	0	0	0	N/A	549
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,385</b>	<b>13,473</b>	<b>820</b>	<b>323</b>	<b>66</b>	<b>187</b>	<b>142</b>	<b>40</b>	<b>2,686</b>	<b>19,122</b>

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- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

## VII. Access Report OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	2,078		1,313		1,368		413		500		254		147		50		6,123	
<b>3.2</b>	Clinic Appointments Completed	278	13%	686	52%	492	36%	162	39%	242	48%	79	31%	53	36%	50	100%	2,042	33%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	79	6%	0	0%	0	0%	*	*	*	*	0	0%	79	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	1,800	87%	627	48%	797	58%	251	61%	258	52%	175	69%	94	64%	*	*	4,002	65%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	8,366		33,618		41,984	
<b>4.2</b>	Medication Appointments Completed	7,034	84%	19,884	59%	26,918	64%
<b>4.3</b>	Medication Appointments - Not Seen	1,332	16%	13,734	41%	15,066	36%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
	<b>Services</b>	<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	790		2,087		611		707		253		109		60		50		N/A		4,667
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	13		39		7,686		23		0		0		0		321		N/A		8,082
<b>5.3</b>	Medication Services Provided	N/A		7,253		N/A		N/A		N/A		N/A		N/A		N/A		19,884		27,137
<b>5.4</b>	Direct Patient Care Services Provided (Total)	803		9,379		8,297		730		253		109		60		371		19,884		39,886
<b>5.5</b>	Indirect Patient Care Services	750		0		1,354		298		0		0		0		0		N/A		2,402
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,553</b>		<b>9,379</b>		<b>9,651</b>		<b>1,028</b>		<b>253</b>		<b>109</b>		<b>60</b>		<b>371</b>		<b>19,884</b>		<b>42,288</b>

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## VIII. Access Report RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	416		184		298		0		32		98		14		0		1,042	
<b>3.2</b>	Clinic Appointments Completed	151	36%	82	45%	100	34%	0	N/A	*	*	33	34%	*	*	0	N/A	366	35%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	*	*	0	N/A	0	0%	0	0%	*	*	0	N/A	0	0%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	265	64%	102	55%	198	66%	0	N/A	32	100%	65	66%	14	100%	0	N/A	676	65%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	678		2,650		3,328	
<b>4.2</b>	Medication Appointments Completed	530	78%	2,353	89%	2,883	87%
<b>4.3</b>	Medication Appointments - Not Seen	148	22%	297	11%	445	13%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	219		219		107		45		0		38		0		0		N/A		628
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	25		86		48		81		0		0		0		28		N/A		268
<b>5.3</b>	Medication Services Provided	N/A		602		N/A		N/A		N/A		N/A		N/A		N/A		2,353		2,955
<b>5.4</b>	Direct Patient Care Services Provided (Total)	244		907		155		126		0		38		0		28		2,353		3,851
<b>5.5</b>	Indirect Patient Care Services	308		0		70		46		0		0		0		0		N/A		424
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>552</b>		<b>907</b>		<b>225</b>		<b>172</b>		<b>0</b>		<b>38</b>		<b>0</b>		<b>28</b>		<b>2,353</b>		<b>4,275</b>

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## IX. Access Report RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	191
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	121
<b>2.2</b>	Referrals seen within 72 hours	118
<b>2.3</b>	Percent seen within 72 hours	98%

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
	<b>Call Down</b>																		
<b>3.1</b>	Clinic Appointments	1,284		416		1,189		346		264		473		58		122		4,152	
<b>3.2</b>	Clinic Appointments Completed	433	34%	185	44%	589	50%	175	51%	127	48%	165	35%	25	43%	67	55%	1,766	43%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	28	2%	0	0%	*	*	*	*	12	5%	11	2%	*	*	0	0%	51	1%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	823	64%	231	56%	600	50%	171	49%	125	47%	297	63%	33	57%	55	45%	2,335	56%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	5,792		15,810		21,602	
<b>4.2</b>	Medication Appointments Completed	4,992	86%	11,501	73%	16,493	76%
<b>4.3</b>	Medication Appointments - Not Seen	800	14%	4,309	27%	5,109	24%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Pharmacy</b>		<b>Total</b>
		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>		<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	579		1,611		886		1,020		134		266		29		67		N/A		4,592
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	51		2,251		3,366		274		0		0		0		143		N/A		6,085
<b>5.3</b>	Medication Services Provided	N/A		5,222		N/A		N/A		N/A		N/A		N/A		N/A		11,501		16,723
<b>5.4</b>	Direct Patient Care Services Provided (Total)	630		9,084		4,252		1,294		134		266		29		210		11,501		27,400
<b>5.5</b>	Indirect Patient Care Services	744		0		346		572		0		0		0		0		N/A		1,662
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,374</b>		<b>9,084</b>		<b>4,598</b>		<b>1,866</b>		<b>134</b>		<b>266</b>		<b>29</b>		<b>210</b>		<b>11,501</b>		<b>29,062</b>

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## X. Access Report RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	891		591		1,749		313		300		165		85		62		4,156	
<b>3.2</b>	Clinic Appointments Completed	298	33%	175	30%	543	31%	78	25%	117	39%	92	56%	39	46%	44	71%	1,386	33%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	*	*	0	0%	*	*	0	0%	0	0%	11	7%	*	*	0	0%	11	0%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	593	67%	416	70%	1,206	69%	235	75%	183	61%	62	38%	46	54%	18	29%	2,759	66%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
		<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	4,523		14,297		18,820	
<b>4.2</b>	Medication Appointments Completed	3,225	71%	8,920	62%	12,145	65%
<b>4.3</b>	Medication Appointments - Not Seen	1,298	29%	5,377	38%	6,675	35%

5	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	652	1,090	614	440	122	113	42	44	N/A	3,117
5.2	Direct Patient Care Services Provided (Housing)	69	432	3,097	153	0	0	0	85	N/A	3,836
5.3	Medication Services Provided	N/A	3,385	N/A	N/A	N/A	N/A	N/A	N/A	8,920	12,305
5.4	Direct Patient Care Services Provided (Total)	721	4,907	3,711	593	122	113	42	129	8,920	19,258
5.5	Indirect Patient Care Services	446	0	291	148	0	0	0	0	N/A	885
5.6	Patient Care Services (Total)	1,167	4,907	4,002	741	122	113	42	129	8,920	20,143

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## XI. Access Report WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Clinic Appointments<sup>4,5</sup></b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Re-entry Services</b>		<b>Dental</b>		<b>On-Island Specialty</b>		<b>Off-Island Specialty</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Call Down</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>3.1</b>	Clinic Appointments	764		487		934		172		110		201		99		0		2,767	
<b>3.2</b>	Clinic Appointments Completed	320	42%	355	73%	360	39%	68	40%	75	68%	129	64%	63	64%	0	N/A	1,370	50%
<b>3.3</b>	Clinic Appointments - CHS Rescheduled	0	0%	*	*	45	5%	0	0%	0	0%	*	*	*	*	0	N/A	45	2%
<b>3.4</b>	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
<b>3.5</b>	Clinic Appointments - Not Seen	444	58%	132	27%	529	57%	104	60%	35	32%	72	36%	36	36%	0	N/A	1,352	49%

<b>4</b>	<b>Medication Appointments<sup>4,5</sup></b>	<b>Nursing Administered</b>		<b>Pharmacy Dispensed</b>		<b>Total</b>	
	<b>Medication</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>	<b>N</b>	<b>% Requested</b>
<b>4.1</b>	Medication Appointments	535		8,532		9,067	
<b>4.2</b>	Medication Appointments Completed	440	82%	5,529	65%	5,969	66%
<b>4.3</b>	Medication Appointments - Not Seen	95	18%	3,003	35%	3,098	34%

<b>5</b>	<b>Patient Care Services Provided by CHS<sup>4,5</sup></b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Re-entry Services</b>	<b>Dental</b>	<b>On-Island Specialty</b>	<b>Off-Island Specialty</b>	<b>Substance Use</b>	<b>Pharmacy</b>	<b>Total</b>
	<b>Services</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>	<b>N</b>
<b>5.1</b>	Direct Patient Care Services Provided (Clinic)	463	705	397	159	79	153	70	0	N/A	2,026
<b>5.2</b>	Direct Patient Care Services Provided (Housing)	297	4,172	473	46	0	0	0	38	N/A	5,026
<b>5.3</b>	Medication Services Provided	N/A	557	N/A	N/A	N/A	N/A	N/A	N/A	5,529	6,086
<b>5.4</b>	Direct Patient Care Services Provided (Total)	760	5,434	870	205	79	153	70	38	5,529	13,138
<b>5.5</b>	Indirect Patient Care Services	662	0	205	127	0	0	0	0	N/A	994
<b>5.6</b>	<b>Patient Care Services (Total)</b>	<b>1,422</b>	<b>5,434</b>	<b>1,075</b>	<b>332</b>	<b>79</b>	<b>153</b>	<b>70</b>	<b>38</b>	<b>5,529</b>	<b>14,132</b>

### Notes:

- Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line