# **Correctional Health Services**

# Correctional Health Services Jail Health Care Access Report August 2025

11/12/2025

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### II. Data Dictionary

- 1.1: Completed CHS Intakes Number of new jail admission intake encounters completed by CHS
- 1.2: Average time to completion once known to CHS Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- 2.1: Referrals made to mental health service All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- 2.2: Referrals seen within 72 hours For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was <= 72 hours from referral.
- 2.3: Percent seen within 72 hours Percent of mental health referral completed within 72 hours.
- 3.1: Clinic Appointments Number of appointments requested for production to clinic.
- 3.2: Clinic Appointments Completed Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- 3.3: Clinic Appointments CHS Rescheduled Number/percent of appointments rescheduled by CHS after production was requested.
- 3.4: Clinic Appointments Hospital Rescheduled Number/percent of off-island appointments rescheduled by hospital after production was requested.
- 3.5: Clinic Appointments Not Seen Number/percent of appointments requested for production but not produced for any other reason.
- 4.1: Medication Appointments Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- 4.2: Medication Appointments Completed Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments Not Seen** Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- 5.1: Direct Patient Care Services Provided (Clinic) Total direct services provided by CHS in clinic.
- 5.2: Direct Patient Care Services Provided (Housing) Total direct services initiated and provided by CHS in a housing area.
- 5.3: Medication Services Provided Total provision of medication services.
- 5.4: Direct Patient Care Services Provided (Total) Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- 5.5: Indirect Patient Care Services Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.

### Access Report Summary

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1939
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	987
2.2	Referrals seen within 72 hours	932
2.3	Percent seen within 72 hours	94%

	Clinic Appointments <sup>4,5</sup>	Me	dical	Nu	rsing	Menta	l Health	Re-entry	y Services	De	ntal	On-Island	Specialty	Off-Island	Specialty	Substa	nce Use	То	tal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	8,472		7,484		7,579		2,258		2,014		1,622		694		751		30,874	
3.2	Clinic Appointments Completed	2,912	34%	4,096	55%	3,398	45%	999	44%	1,064	53%	806	50%	429	62%	503	67%	14,207	46%
3.3	Clinic Appointments - CHS Rescheduled	35	0%	0	0%	158	2%	*	*	0	0%	19	1%	0	0%	0	0%	212	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	5,525	65%	3,388	45%	4,023	53%	1,259	56%	950	47%	797	49%	265	38%	248	33%	16,455	53%

		Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
	4	Medication		% Requested	N	% Requested	N	% Requested	
ſ	4.1	Medication Appointments	45,178		136,583		181,761		
	4.2	Medication Appointments Completed	38,890	86%	88,471	65%	127,361	70%	
	4.3	Medication Appointments - Not Seen		14%	48,112	35%	54,400	30%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	5,029	14,938	5,045	6,582	1,160	1,001	449	503	N/A	34,707
5.2	Direct Patient Care Services Provided (Housing)	1,352	17,197	28,416	962	0	0	0	1,399	N/A	49,326
5.3	Medication Services Provided	N/A	40,892	N/A	N/A	N/A	N/A	N/A	N/A	88,471	129,363
5.4	Direct Patient Care Services Provided (Total)	6,381	73,027	33,461	7,544	1,160	1,001	449	1,902	88,471	213,396
5.5	Indirect Patient Care Services	6,720	0	3,321	3,916	0	0	0	0	N/A	13,957
5.6	Patient Care Services (Total)	13,101	73,027	36,782	11,460	1,160	1,001	449	1,902	88,471	227,353

- 1. Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- 2. Masked numbers are not included in row or column totals or in percentage calculations.
- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

### IV. Access Report EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1703
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	831
2.2	Referrals seen within 72 hours	803
2.3	Percent seen within 72 hours	97%

	Clinic Appointments <sup>4,5</sup>	Me	edical	Nu	rsing	Menta	l Health	Re-entry	Services	De	ental	On-Island	Specialty	Off-Island	l Specialty	Substa	nce Use	To	otal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	1,930		2,217		841		727		441		147		73		461		6,837	
3.2	Clinic Appointments Completed	690	36%	942	42%	699	83%	370	51%	341	77%	83	56%	28	38%	298	65%	3,451	50%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	*	*	0	0%	0	0%	*	*	*	*	0	0%	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	1,240	64%	1,275	58%	142	17%	357	49%	100	23%	64	44%	45	62%	163	35%	3,386	50%

	Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
4	Medication	N	% Requested	N	% Requested	N	% Requested	
4.1	Medication Appointments	13,878		22,255		36,133		
4.2	Medication Appointments Completed	12,372	89%	13,568	61%	25,940	72%	
4.3	Medication Appointments- Not Seen	1,506	11%	8,687	39%	10,193	28%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	1,237	5,960	1,652	3,290	379	120	28	298	N/A	12,964
5.2	Direct Patient Care Services Provided (Housing)	*	17	4,895	102	0	0	0	577	N/A	5,591
5.3	Medication Services Provided	N/A	13,328	N/A	N/A	N/A	N/A	N/A	N/A	13,568	26,896
5.4	Direct Patient Care Services Provided (Total)	1,237	19,305	6,547	3,392	379	120	28	875	13,568	45,451
5.5	Indirect Patient Care Services	2,653	0	957	2,418	0	0	0	0	N/A	6,028
5.6	Patient Care Services (Total)	3,890	19,305	7,504	5,810	379	120	28	875	13,568	51,479

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- 3. N/A = Not Applicable
- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

### V. Access Report GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	39
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	26
2.2	Referrals seen within 72 hours	26
2.3	Percent seen within 72 hours	100%

	Clinic Appointments <sup>4,5</sup>	Me	dical	Nu	rsing	Menta	l Health	Re-entry	Services	De	ntal	On-Island Specialty		Off-Island Specialty		Substance Use		Total	
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	858		1,043		1,046		191		285		153		78		0		3,654	
3.2	Clinic Appointments Completed	349	41%	550	53%	290	28%	129	68%	113	40%	70	46%	45	58%	0	N/A	1,546	42%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	32	3%	0	0%	0	0%	*	*	0	0%	0	N/A	32	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	509	59%	493	47%	724	69%	62	32%	172	60%	83	54%	33	42%	0	N/A	2,076	57%

Γ		Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
	4	Medication	N	% Requested	N	% Requested	N	% Requested	
	4.1	Medication Appointments	3,646		32,983		36,629		
	4.2	Medication Appointments Completed	2,938	81%	22,602	69%	25,540	70%	
	4.3	Medication Appointments- Not Seen	708	19%	10,381	31%	11,089	30%	

_	Patient Care Services Provided by CHS <sup>4, 5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	633	1,867	420	651	122	84	47	0	N/A	3,824
5.2	Direct Patient Care Services Provided (Housing)	86	3,813	7,751	232	0	0	0	134	N/A	12,016
5.3	Medication Services Provided	N/A	3,134	N/A	N/A	N/A	N/A	N/A	N/A	22,602	25,736
5.4	Direct Patient Care Services Provided (Total)	719	8,814	8,171	883	122	84	47	134	22,602	41,576
5.5	Indirect Patient Care Services	728	0	467	289	0	0	0	0	N/A	1,484
5.6	Patient Care Services (Total)	1,447	8,814	8,638	1,172	122	84	47	134	22,602	43,060

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- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

### VI. Access Report NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Clinic Appointments <sup>4,5</sup>	Me	edical	Nu	rsing	Menta	al Health	Re-entr	/ Services	De	ntal	On-Island	d Specialty	Off-Island	l Specialty	Substa	nce Use	To	otal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	269		997		663		107		94		223		140		0		2,493	
3.2	Clinic Appointments Completed	200	74%	962	96%	387	58%	59	55%	81	86%	164	74%	127	91%	0	N/A	1,980	79%
3.3	Clinic Appointments - CHS Rescheduled	*	*	0	0%	44	7%	0	0%	0	0%	19	9%	*	*	0	N/A	63	3%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	69	26%	35	4%	232	35%	48	45%	13	14%	40	18%	13	9%	0	N/A	450	18%

		Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
	4	Medication	N	% Requested	N	% Requested	N	% Requested	
4	1.1	Medication Appointments	6,595		3,923		10,518		
4	1.2	Medication Appointments Completed	6,296	95%	2,945	75%	9,241	88%	
4	1.3	Medication Appointments- Not Seen	299	5%	978	25%	1,277	12%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	226	984	393	65	88	176	139	0	N/A	2,071
5.2	Direct Patient Care Services Provided (Housing)	803	6,729	293	168	0	0	0	85	N/A	8,078
5.3	Medication Services Provided	N/A	6,383	N/A	N/A	N/A	N/A	N/A	N/A	2,945	9,328
5.4	Direct Patient Care Services Provided (Total)	1,029	14,096	686	233	88	176	139	85	2,945	19,477
5.5	Indirect Patient Care Services	470	0	109	87	0	0	0	0	N/A	666
5.6	Patient Care Services (Total)	1,499	14,096	795	320	88	176	139	85	2,945	20,143

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- 3. N/A = Not Applicable
- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

### VII. Access Report OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Clinic Appointments <sup>4,5</sup>	Me	dical	Nu	rsing	Menta	l Health	Re-entry	Services	De	ental	On-Island Specialty		Off-Island Specialty		Substance Use		Total	
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	1,915		1,586		1,447		402		500		235		118		89		6,292	
3.2	Clinic Appointments Completed	262	14%	788	50%	563	39%	112	28%	200	40%	68	29%	48	41%	69	78%	2,110	34%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	32	2%	*	*	0	0%	*	*	*	*	0	0%	32	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	1,653	86%	798	50%	852	59%	290	72%	300	60%	167	71%	70	59%	20	22%	4,150	66%

Γ		Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
	4	Medication	N	% Requested	N	% Requested	N	% Requested	
	4.1	Medication Appointments	8,836		35,332		44,168		
	4.2	Medication Appointments Completed	7,350	83%	20,691	59%	28,041	63%	
	4.3	Medication Appointments- Not Seen	1,486	17%	14,641	41%	16,127	37%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	790	2,060	693	713	215	95	48	69	N/A	4,683
5.2	Direct Patient Care Services Provided (Housing)	16	31	8,153	19	0	0	0	265	N/A	8,484
5.3	Medication Services Provided	N/A	7,537	N/A	N/A	N/A	N/A	N/A	N/A	20,691	28,228
5.4	Direct Patient Care Services Provided (Total)	806	9,628	8,846	732	215	95	48	334	20,691	41,395
5.5	Indirect Patient Care Services	759	0	929	261	0	0	0	0	N/A	1,949
5.6	Patient Care Services (Total)	1,565	9,628	9,775	993	215	95	48	334	20,691	43,344

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- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

### VIII. Access Report RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Clinic Appointments <sup>4,5</sup>		edical	Nu	rsing	Menta	al Health	Re-entry	y Services	De	ntal	On-Island	d Specialty	Off-Island	Specialty	Substa	nce Use	To	otal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	488		291		263		0		17		110		25		0		1,194	
3.2	Clinic Appointments Completed	209	43%	154	53%	142	54%	0	N/A	17	100%	28	25%	12	48%	0	N/A	562	47%
3.3	Clinic Appointments - CHS Rescheduled	0	0%	0	0%	12	5%	0	N/A	0	0%	*	*	*	*	0	N/A	12	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	279	57%	137	47%	109	41%	0	N/A	*	**	82	75%	13	52%	0	N/A	620	52%

	Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
4	Medication	N	% Requested	N	% Requested	N	% Requested	
4.1	Medication Appointments	788		3,021		3,809		
4.2	Medication Appointments Completed	699	89%	2,656	88%	3,355	88%	
4.3	Medication Appointments- Not Seen	89	11%	365	12%	454	12%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	277	447	164	40	17	33	13	0	N/A	991
5.2	Direct Patient Care Services Provided (Housing)	52	98	78	104	0	0	0	20	N/A	352
5.3	Medication Services Provided	N/A	771	N/A	N/A	N/A	N/A	N/A	N/A	2,656	3,427
5.4	Direct Patient Care Services Provided (Total)	329	1,316	242	144	17	33	13	20	2,656	4,770
5.5	Indirect Patient Care Services	236	0	33	35	0	0	0	0	N/A	304
5.6	Patient Care Services (Total)	565	1,316	275	179	17	33	13	20	2,656	5,074

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- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

# IX. Access Report RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	196
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	130
2.2	Referrals seen within 72 hours	103
2.3	Percent seen within 72 hours	79%

	Clinic Appointments <sup>4,5</sup>		dical	Nui	rsing	Menta	ıl Health	Re-entry	/ Services	De	ntal	On-Island	Specialty	Off-Island	l Specialty	Substa	nce Use	To	tal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	1,140		293		1,012		286		243		387		64		136		3,561	
3.2	Clinic Appointments Completed	487	43%	146	50%	552	55%	132	46%	106	44%	162	42%	38	59%	85	63%	1,708	48%
3.3	Clinic Appointments - CHS Rescheduled	20	2%	0	0%	*	*	*	*	0	0%	*	*	*	*	0	0%	20	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	633	56%	147	50%	460	45%	154	54%	137	56%	225	58%	26	41%	51	38%	1,833	51%

	Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
4	Medication	N	% Requested	N	% Requested	N	% Requested	
4.1	Medication Appointments	5,959		15,362		21,321		
4.2	Medication Appointments Completed	5,235	88%	11,419	74%	16,654	78%	
4.3	Medication Appointments - Not Seen		12%	3,943	26%	4,667	22%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	654	1,638	858	1,167	114	232	41	85	N/A	4,789
5.2	Direct Patient Care Services Provided (Housing)	37	2,118	3,368	164	0	0	0	198	N/A	5,885
5.3	Medication Services Provided	N/A	5,474	N/A	N/A	N/A	N/A	N/A	N/A	11,419	16,893
5.4	Direct Patient Care Services Provided (Total)	691	9,230	4,226	1,331	114	232	41	283	11,419	27,567
5.5	Indirect Patient Care Services	753	0	199	537	0	0	0	0	N/A	1,489
5.6	Patient Care Services (Total)	1,444	9,230	4,425	1,868	114	232	41	283	11,419	29,056

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- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

# X. Access Report RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Clinic Appointments <sup>4,5</sup>	Me	edical	Nu	rsing	Menta	l Health	Re-entry	/ Services	De	ntal	On-Island	Specialty	Off-Island	l Specialty	Substa	nce Use	To	otal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	876		618		1,567		358		316		176		101		65		4,077	
3.2	Clinic Appointments Completed	366	42%	278	45%	508	32%	115	32%	137	43%	108	61%	71	70%	51	78%	1,634	40%
3.3	Clinic Appointments - CHS Rescheduled	*	*	0	0%	*	*	0	0%	0	0%	*	*	*	*	0	0%	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	*	N/A	N/A	*	*
3.5	Clinic Appointments - Not Seen	510	58%	340	55%	1,059	68%	243	68%	179	57%	68	39%	30	30%	14	22%	2,443	60%

ſ		Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
	4	Medication	N	% Requested	N	% Requested	N	% Requested	
	4.1	Medication Appointments	5,008		13,988		18,996		
	4.2	Medication Appointments Completed	3,597	72%	8,399	60%	11,996	63%	
	4.3	Medication Appointments- Not Seen	1,411	28%	5,589	40%	7,000	37%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	697	1,356	572	453	154	117	72	51	N/A	3,472
5.2	Direct Patient Care Services Provided (Housing)	76	445	3,508	97	0	0	0	90	N/A	4,216
5.3	Medication Services Provided	N/A	3,746	N/A	N/A	N/A	N/A	N/A	N/A	8,399	12,145
5.4	Direct Patient Care Services Provided (Total)	773	5,547	4,080	550	154	117	72	141	8,399	19,833
5.5	Indirect Patient Care Services	472	0	370	144	0	0	0	0	N/A	986
5.6	Patient Care Services (Total)	1,245	5,547	4,450	694	154	117	72	141	8,399	20,819

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- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

# XI. Access Report WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	*

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

	Clinic Appointments <sup>4,5</sup>	Me	dical	Nu	rsing	Menta	al Health	Re-entry	Services	De	ntal	On-Island	Specialty	Off-Island	l Specialty	Substa	nce Use	To	otal
3	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	996		439		740		187		118		191		95		0		2,766	
3.2	Clinic Appointments Completed	349	35%	276	63%	257	35%	82	44%	69	58%	123	64%	60	63%	0	N/A	1,216	44%
3.3	Clinic Appointments - CHS Rescheduled	15	2%	0	0%	38	5%	0	0%	0	0%	*	**	*	**	0	N/A	53	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
3.5	Clinic Appointments - Not Seen	632	63%	163	37%	445	60%	105	56%	49	42%	68	36%	35	37%	0	N/A	1,497	54%

		Medication Appointments <sup>4,5</sup>	Nursing A	dministered	Pharmacy	Dispensed	Total		
	4	Medication	N	% Requested	N	% Requested	N	% Requested	
-	4.1	Medication Appointments	468		9,719		10,187		
-	4.2	Medication Appointments Completed	403	86%	6,191	64%	6,594	65%	
4	4.3	Medication Appointments - Not Seen	65	14%	3,528	36%	3,593	35%	

_	Patient Care Services Provided by CHS <sup>4,5</sup>	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
,	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	515	626	293	203	71	144	61	0	N/A	1,913
5.2	Direct Patient Care Services Provided (Housing)	282	3,946	370	76	0	0	0	30	N/A	4,704
5.3	Medication Services Provided	N/A	519	N/A	N/A	N/A	N/A	N/A	N/A	6,191	6,710
5.4	Direct Patient Care Services Provided (Total)	797	5,091	663	279	71	144	61	30	6,191	13,327
5.5	Indirect Patient Care Services	649	0	257	145	0	0	0	0	N/A	1,051
5.6	Patient Care Services (Total)	1,446	5,091	920	424	71	144	61	30	6,191	14,378

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- 2. Masked numbers are not included in row or column totals or in percentage calculations.
- 3. N/A = Not Applicable
- 4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
- 5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line