

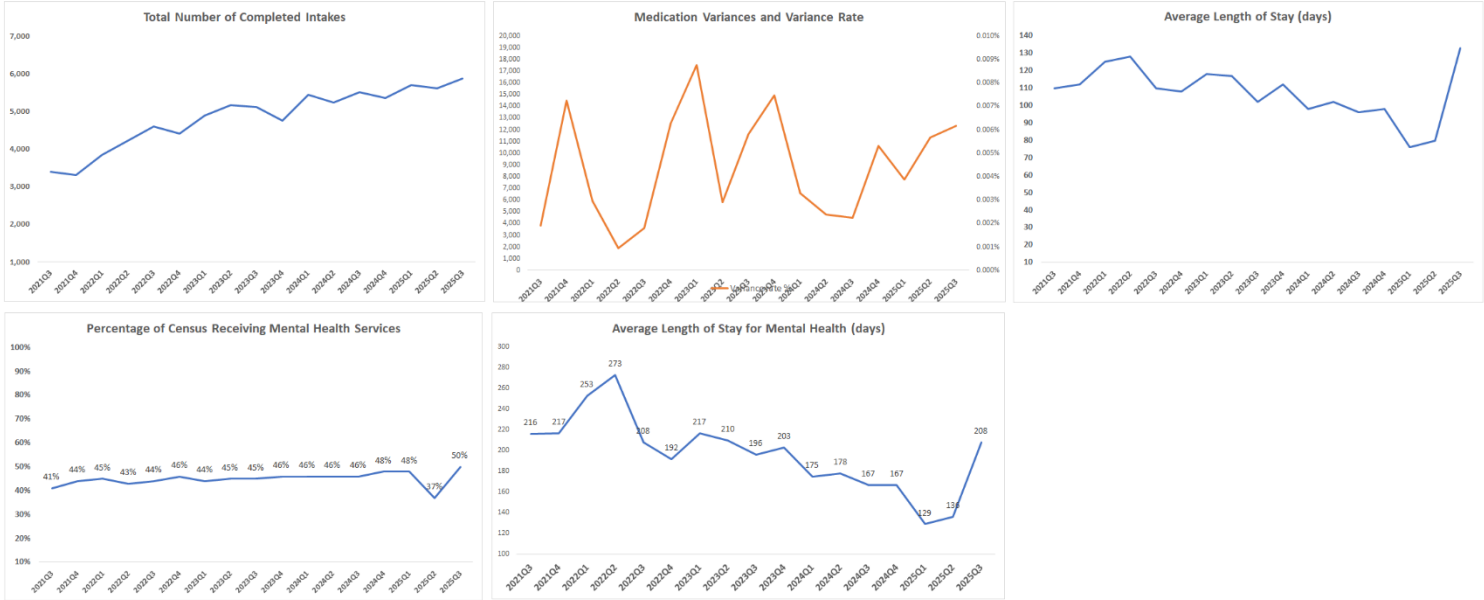
Local Law 58: CY 2025 Quarter 3 (July – September)

Version: 11/17/2025

LL58 Metrics

Metric	Description	2021Q3	2021Q4	2022Q1	2022Q2	2022Q3	2022Q4	2023Q1	2023Q2	2023Q3	2023Q4	2024Q1	2024Q2	2024Q3	2024Q4	2025Q1	2025Q2	2025Q3
Intake	Total number of completed intakes	3,387	3,299	3,838	4,214	4,594	4,402	4,893	5,159	5,107	4,740	5,428	5,228	5,498	5,350	5,690	5,613	5,871
Patient Safety	Variance rate %	0.002%	0.007%	0.003%	0.001%	0.002%	0.006%	0.009%	0.003%	0.006%	0.007%	0.003%	0.002%	0.002%	0.005%	0.004%	0.006%	0.006%
Preventable Hospitalizations and Preventable Errors in Medical Care ¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/21=0%	0/21=0%	0/18=0%	1/8=13%	1/8=13%	0/18=0%	0/9=0%	0/14=0%	0/8=0%	0/12=0%	0/11=0%	0/17=0%	0/11=0%	0/11=0%	0/13=0%	0/8=0%	0/22=0%
	Average length of stay (days) ²	110	112	125	128	110	108	118	117	102	112	98	102	96	98	76	80	133
	% of census receiving mental health services ³	41%	44%	45%	43%	44%	46%	44%	45%	45%	46%	46%	46%	46%	48%	48%	37%	50%
Follow-Up	Average length of stay for mental health (days)	216	217	253	273	208	192	217	210	196	203	175	178	167	167	129	136	208

1. Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.
2. Includes persons discharged during the timeframe.
3. Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.



Data Dictionary for Access Report

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

Quarterly Access Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	5871
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2942
2.2	Referrals seen within 72 hours	2841
2.3	Percent seen within 72 hours	97%

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-island Specialty		Off-island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	27,145		21,824		24,075		6,957		6,172		5,516		2,274		2,176		96,139	
3.2	Clinic Appointments Completed	8,514	31%	12,207	56%	10,616	44%	3,228	46%	3,446	56%	2,716	49%	1,245	55%	1,498	69%	43,470	45%
3.3	Clinic Appointments - CHS Rescheduled	143	1%	*	N/A	532	2%	21	0%	23	0%	199	4%	60	3%	0	0%	978	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	76	3%	N/A	N/A	76	0%
3.5	Clinic Appointments - Not Seen	18,488	68%	9,617	44%	12,927	54%	3,708	53%	2,703	44%	2,601	47%	893	39%	678	31%	51,615	54%

4	Medication Appointments^{4,5}	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	133,447		405,744		539,191	
4.2	Medication Appointments Completed	113,912	85%	263,668	65%	377,580	70%
4.3	Medication Appointments - Not Seen	19,535	15%	142,076	35%	161,611	30%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-island Specialty	Off-island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	14,774	44,496	15,742	20,101	3,754	3,398	1,329	1,498	N/A	105,092
5.2	Direct Patient Care Services Provided (Housing)	3,983	53,052	86,879	3,018	0	0	0	4,513	N/A	151,445
5.3	Medication Services Provided	N/A	119,985	N/A	N/A	N/A	N/A	N/A	N/A	263,668	383,653
5.4	Direct Patient Care Services Provided (Total)	18,757	217,533	102,621	23,119	3,754	3,398	1,329	6,011	263,668	640,190
5.5	Indirect Patient Care Services	20,499	0	10,197	12,190	0	0	0	0	N/A	42,886
5.6	Patient Care Services (Total)	39,256	217,533	112,818	35,309	3,754	3,398	1,329	6,011	263,668	683,076

Notes:

1. Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
2. Masked numbers are not included in row or column totals or in percentage calculations.
3. N/A = Not Applicable
4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line