

Correctional Health Services
Jail Health Care Access Report
CY2025 Q2

10/10/2025

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II. Foreword

In April, 2016, three months after becoming the direct provider of carceral health care as part of the NYC Health + Hospitals system, Correctional Health Services (CHS) introduced its Access Report in an effort to bring greater transparency to the health care being provided in the New York City jail system. Now, in its tenth year of this critical mission and as a part of its continuous quality assurance and improvement work, CHS is introducing a restructured report beginning with data reflecting care provided in the second quarter of calendar year 2025.

This revised report more accurately records the access patients have to CHS clinics while more fully capturing the access patients have to the totality of health care CHS provides in the jails. In addition to reporting on services provided in clinic, this new report now also more accurately captures the services directly provided to patients on housing units. The restructured report also documents indirect patient care services and the provision of medications to patients. Together, CHS believes this updated Access Report provides a more accurate picture of patient access and the breadth of health care that CHS provides.

As has been the case since these reports were initially generated in 2016, except for Table 1, these reports only capture health care services that CHS initiates, apart from laboratory and imaging services. These reports do not include patient care encounters that were not initiated by CHS including new admission intake, DOC sick call, injury assessments, medical emergency responses, or patient calls to the CHS Health Triage Line.

III. Data Dictionary

- **1.1: Completed CHS Intakes** – Number of new jail admission intake encounters completed by CHS
- **1.2: Average time to completion once known to CHS** – Number of hours between DOC presenting patients to completion by CHS for completed medical intake (1.1)
- **2.1: Referrals made to mental health service** – All cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time the mental health referral was made.
- **2.2: Referrals seen within 72 hours** – For all cases where an initial referral to mental health occurs in reporting month (2.1), total number of cases that had a mental health intake or psychiatric assessment where encounter time was ≤ 72 hours from referral.
- **2.3: Percent seen within 72 hours** – Percent of mental health referral completed within 72 hours.
- **3.1: Clinic Appointments** – Number of appointments requested for production to clinic.
- **3.2: Clinic Appointments Completed** – Number/percent of appointments completed (seen or verified refusal) of those requested for production to clinic.
- **3.3: Clinic Appointments – CHS Rescheduled** – Number/percent of appointments rescheduled by CHS after production was requested.
- **3.4: Clinic Appointments – Hospital Rescheduled** – Number/percent of off-island appointments rescheduled by hospital after production was requested.
- **3.5: Clinic Appointments - Not Seen** – Number/percent of appointments requested for production but not produced for any other reason.
- **4.1: Medication Appointments** – Number of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.2: Medication Appointments Completed** – Number/percent of appointments completed for the provision of medications by either CHS Nursing or CHS Pharmacy.
- **4.3: Medication Appointments - Not Seen** – Number/percent of appointments requested for the provision of medications by either CHS Nursing or CHS Pharmacy but not produced for any other reason.
- **5.1: Direct Patient Care Services Provided (Clinic)** – Total direct services provided by CHS in clinic.
- **5.2: Direct Patient Care Services Provided (Housing)** – Total direct services initiated and provided by CHS in a housing area.
- **5.3: Medication Services Provided** – Total provision of medication services.
- **5.4: Direct Patient Care Services Provided (Total)** – Total Direct Patient Care Services provided during the reporting period in clinic or housing area.
- **5.5: Indirect Patient Care Services** – Total services of patient care work completed by CHS without direct patient encounters.
- **5.6: Patient Care Services (Total)** – All CHS-initiated patient care services provided during the reporting period excluding laboratory and imaging services. Excludes all non-CHS-initiated patient care services including intake, injury assessments, DOC sick call, medical emergency responses, and calls to the CHS Health Triage Line.

IV. Access Report Summary Data CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	5613
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2865
2.2	Referrals seen within 72 hours	2822
2.3	Percent seen within 72 hours	98%

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	27,743		22,113		22,368		6,389		6,171		5,855		2,181		2,094		94,914	
3.2	Clinic Appointments Completed	8,680	31%	13,067	59%	10,725	48%	3,237	51%	3,865	63%	3,108	53%	1,299	60%	1,348	64%	45,329	48%
3.3	Clinic Appointments - CHS Rescheduled	161	1%	*	**	812	4%	111	1%	*	**	313	5%	30	1%	0	0%	1,427	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	95	4%	N/A	N/A	95	0%
3.5	Clinic Appointments - Not Seen	18,902	68%	9,046	41%	10,831	48%	3,041	48%	2,306	37%	2,434	42%	757	35%	746	36%	48,063	51%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	136,037		393,702		529,739	
4.2	Medication Appointments Completed	114,442	84%	255,905	65%	370,347	70%
4.3	Medication Appointments - Not Seen	21,595	16%	137,797	35%	159,392	30%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	14,781	37,929	15,977	15,691	4,298	4,212	1,322	1,348	N/A	95,558
5.2	Direct Patient Care Services Provided (Housing)	4,317	52,074	77,523	2,860	0	0	0	4,419	N/A	141,193
5.3	Medication Services Provided	N/A	120,908	N/A	N/A	N/A	N/A	N/A	N/A	255,905	376,813
5.4	Direct Patient Care Services Provided (Total)	19,098	210,911	93,500	18,551	4,298	4,212	1,322	5,767	255,905	613,564
5.5	Indirect Patient Care Services	23,224	0	13,064	7,653	0	0	0	0	N/A	43,941
5.6	Patient Care Services (Total)	42,322	210,911	106,564	26,204	4,298	4,212	1,322	5,767	255,905	657,505

Notes:

- Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.
- Masked numbers are not included in row or column totals or in percentage calculations.
- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

V. Access Report EMTC CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	4938
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2459
2.2	Referrals seen within 72 hours	2425
2.3	Percent seen within 72 hours	99%

3	Clinic Appointments ^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	7,709		6,681		2,766		1,830		1,430		595		202		1,314		22,527	
3.2	Clinic Appointments Completed	1,779	23%	3,325	50%	2,151	78%	1,102	60%	1,116	78%	240	40%	65	32%	789	60%	10,567	47%
3.3	Clinic Appointments - CHS Rescheduled	*	**	0	0%	43	2%	30	2%	0	0%	23	4%	*	**	0	0%	96	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	5,930	77%	3,356	50%	572	21%	698	38%	314	22%	332	56%	137	68%	525	40%	11,864	53%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	43,533		61,429		104,962	
4.2	Medication Appointments Completed	37,346	86%	36,028	59%	73,374	70%
4.3	Medication Appointments- Not Seen	6,187	14%	25,401	41%	31,588	30%

5	Patient Care Services Provided by CHS ^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	3,486	15,949	5,164	6,569	1,269	383	65	789	N/A	33,674
5.2	Direct Patient Care Services Provided (Housing)	51	46	5,314	327	0	0	0	1,985	N/A	7,723
5.3	Medication Services Provided	N/A	40,222	N/A	N/A	N/A	N/A	N/A	N/A	36,028	76,250
5.4	Direct Patient Care Services Provided (Total)	3,537	56,217	10,478	6,896	1,269	383	65	2,774	36,028	117,647
5.5	Indirect Patient Care Services	8,382	0	2,317	5,241	0	0	0	0	N/A	15,940
5.6	Patient Care Services (Total)	11,919	56,217	12,795	12,137	1,269	383	65	2,774	36,028	133,587

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- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

VI. Access Report GRVC CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	90
1.2	Average time to completion once known to CHS (hours)	5.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	69
2.2	Referrals seen within 72 hours	69
2.3	Percent seen within 72 hours	100%

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
	Call Down																		
3.1	Clinic Appointments	2,565		2,150		3,441		849		985		599		247		0		10,836	
3.2	Clinic Appointments Completed	1,262	49%	1,086	51%	1,162	34%	454	53%	396	40%	252	42%	133	54%	0	N/A	4,745	44%
3.3	Clinic Appointments - CHS Rescheduled	11	0%	0	0%	256	7%	*	**	0	0%	23	4%	*	**	0	N/A	290	3%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	1,292	50%	1,064	49%	2,023	59%	395	47%	589	60%	324	54%	114	46%	0	N/A	5,801	54%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	10,715		95,454		106,169	
4.2	Medication Appointments Completed	8,800	82%	62,426	65%	71,226	67%
4.3	Medication Appointments- Not Seen	1,915	18%	33,028	35%	34,943	33%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	2,181	3,894	1,594	1,897	411	331	133	0	N/A	10,441
5.2	Direct Patient Care Services Provided (Housing)	211	13,675	27,899	950	0	0	0	370	N/A	43,105
5.3	Medication Services Provided	N/A	9,540	N/A	N/A	N/A	N/A	N/A	N/A	62,426	71,966
5.4	Direct Patient Care Services Provided (Total)	2,392	27,109	29,493	2,847	411	331	133	370	62,426	125,512
5.5	Indirect Patient Care Services	10,540	0	2,104	480	0	0	0	0	N/A	13,124
5.6	Patient Care Services (Total)	12,932	27,109	31,597	3,327	411	331	133	370	62,426	138,636

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3. N/A = Not Applicable
4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

VII. Access Report NIC CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	780		3,356		1,581		479		227		828		443		0		7,694	
3.2	Clinic Appointments Completed	607	78%	3,207	96%	1,036	66%	234	49%	198	87%	604	73%	353	80%	0	N/A	6,239	81%
3.3	Clinic Appointments - CHS Rescheduled	31	4%	0	0%	36	2%	18	4%	0	0%	52	6%	*	**	0	N/A	137	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	4%	N/A	N/A	17	0%
3.5	Clinic Appointments - Not Seen	142	18%	149	4%	509	32%	227	47%	29	13%	172	21%	73	16%	0	N/A	1,301	17%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	19,347		12,186		31,533	
4.2	Medication Appointments Completed	17,098	88%	8,773	72%	25,871	82%
4.3	Medication Appointments- Not Seen	2,249	12%	3,413	28%	5,662	18%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	644	3,267	1,053	243	256	873	353	0	N/A	6,689
5.2	Direct Patient Care Services Provided (Housing)	2,621	20,166	1,256	408	0	0	0	170	N/A	24,621
5.3	Medication Services Provided	N/A	17,399	N/A	N/A	N/A	N/A	N/A	N/A	8,773	26,172
5.4	Direct Patient Care Services Provided (Total)	3,265	40,832	2,309	651	256	873	353	170	8,773	57,482
5.5	Indirect Patient Care Services	1,571	0	371	111	0	0	0	0	N/A	2,053
5.6	Patient Care Services (Total)	4,836	40,832	2,680	762	256	873	353	170	8,773	59,535

Notes:

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3. N/A = Not Applicable
4. CHS-initiated patient care services provided exclusive of laboratory and imaging services
5. Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

VIII. Access Report OBCC CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
	Call Down																		
3.1	Clinic Appointments	7,011		4,627		4,539		1,364		1,523		956		477		239		20,736	
3.2	Clinic Appointments Completed	989	14%	2,218	48%	1,959	43%	477	35%	925	61%	417	44%	267	56%	182	76%	7,434	36%
3.3	Clinic Appointments - CHS Rescheduled	*	**	0	0%	103	2%	13	1%	0	0%	33	3%	*	**	0	0%	149	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	5%	N/A	N/A	23	0%
3.5	Clinic Appointments - Not Seen	6,022	86%	2,409	52%	2,477	55%	874	64%	598	39%	506	53%	187	39%	57	24%	13,130	63%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	25,572		102,302		127,874	
4.2	Medication Appointments Completed	21,481	84%	63,048	62%	84,529	66%
4.3	Medication Appointments- Not Seen	4,091	16%	39,254	38%	43,345	34%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	2,497	4,615	2,405	2,107	1,006	597	267	182	N/A	13,676
5.2	Direct Patient Care Services Provided (Housing)	44	127	22,199	86	0	0	0	913	N/A	23,369
5.3	Medication Services Provided	N/A	22,152	N/A	N/A	N/A	N/A	N/A	N/A	63,048	85,200
5.4	Direct Patient Care Services Provided (Total)	2,541	26,894	24,604	2,193	1,006	597	267	1,095	63,048	122,245
5.5	Indirect Patient Care Services	3,181	0	3,673	343	0	0	0	0	N/A	7,197
5.6	Patient Care Services (Total)	5,722	26,894	28,277	2,536	1,006	597	267	1,095	63,048	129,442

Notes:

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- N/A = Not Applicable
- CHS-initiated patient care services provided exclusive of laboratory and imaging services
- Excludes services not initiated by CHS including new admission intake, DOC sick call, injury assessment, medical emergency response, calls to the CHS Health Triage Line

IX. Access Report RESH CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	932		740		982		0		99		267		58		0		3,078	
3.2	Clinic Appointments Completed	265	28%	469	63%	493	50%	0	N/A	59	60%	76	28%	33	57%	0	N/A	1,395	45%
3.3	Clinic Appointments - CHS Rescheduled	*	**	0	0%	*	**	0	N/A	0	0%	**	N/A	*	**	0	N/A	0	0%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	0	0%
3.5	Clinic Appointments - Not Seen	667	72%	271	37%	489	50%	*	**	40	40%	191	72%	25	43%	0	N/A	1,683	55%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	2,682		9,237		11,919	
4.2	Medication Appointments Completed	2,223	83%	8,279	90%	10,502	88%
4.3	Medication Appointments- Not Seen	459	17%	958	10%	1,417	12%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	415	798	571	82	69	80	33	0	N/A	2,048
5.2	Direct Patient Care Services Provided (Housing)	213	479	495	304	0	0	0	90	N/A	1,581
5.3	Medication Services Provided	N/A	2,517	N/A	N/A	N/A	N/A	N/A	N/A	8,279	10,796
5.4	Direct Patient Care Services Provided (Total)	628	3,794	1,066	386	69	80	33	90	8,279	14,425
5.5	Indirect Patient Care Services	1,212	0	435	58	0	0	0	0	N/A	1,705
5.6	Patient Care Services (Total)	1,840	3,794	1,501	444	69	80	33	90	8,279	16,130

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X. Access Report RMSC CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	579
1.2	Average time to completion once known to CHS (hours)	5.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	325
2.2	Referrals seen within 72 hours	317
2.3	Percent seen within 72 hours	98%

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
		N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
	Call Down																		
3.1	Clinic Appointments	3,084		1,175		2,467		854		741		1,302		224		371		10,218	
3.2	Clinic Appointments Completed	1,469	48%	779	66%	1,365	55%	501	59%	458	62%	657	50%	110	49%	242	65%	5,581	55%
3.3	Clinic Appointments - CHS Rescheduled	67	2%	*	**	247	10%	16	2%	*	**	75	6%	*	**	0	0%	405	4%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	0%
3.5	Clinic Appointments - Not Seen	1,548	50%	396	34%	855	35%	337	39%	283	38%	570	44%	97	43%	129	35%	4,215	41%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
		N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	18,041		43,756		61,797	
4.2	Medication Appointments Completed	15,175	84%	30,883	71%	46,058	75%
4.3	Medication Appointments- Not Seen	2,866	16%	12,873	29%	15,739	25%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
		N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	2,037	4,127	2,226	2,908	718	917	110	242	N/A	13,285
5.2	Direct Patient Care Services Provided (Housing)	126	5,969	10,234	426	0	0	0	462	N/A	17,217
5.3	Medication Services Provided	N/A	15,959	N/A	N/A	N/A	N/A	N/A	N/A	30,883	46,842
5.4	Direct Patient Care Services Provided (Total)	2,163	26,055	12,460	3,334	718	917	110	704	30,883	77,344
5.5	Indirect Patient Care Services	2,343	0	1,498	978	0	0	0	0	N/A	4,819
5.6	Patient Care Services (Total)	4,506	26,055	13,958	4,312	718	917	110	704	30,883	82,163

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XI. Access Report RNDC CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	2,529		1,842		4,027		521		881		679		265		170		10,914	
3.2	Clinic Appointments Completed	1,420	56%	918	50%	1,498	37%	203	39%	466	53%	456	67%	165	62%	135	79%	5,261	48%
3.3	Clinic Appointments - CHS Rescheduled	*	**	0	0%	30	1%	*	**	*	**	70	10%	*	**	0	0%	100	1%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	4%	N/A	N/A	11	0%
3.5	Clinic Appointments - Not Seen	1,109	44%	924	50%	2,499	62%	318	61%	415	47%	153	23%	89	34%	35	21%	5,542	51%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	14,381		40,277		54,658	
4.2	Medication Appointments Completed	10,958	76%	26,751	66%	37,709	69%
4.3	Medication Appointments- Not Seen	3,423	24%	13,526	34%	16,949	31%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	2,185	3,316	1,789	1,228	490	516	165	135	N/A	9,824
5.2	Direct Patient Care Services Provided (Housing)	249	1,416	8,559	195	0	0	0	309	N/A	10,728
5.3	Medication Services Provided	N/A	11,401	N/A	N/A	N/A	N/A	N/A	N/A	26,751	38,152
5.4	Direct Patient Care Services Provided (Total)	2,434	16,133	10,348	1,423	490	516	165	444	26,751	58,704
5.5	Indirect Patient Care Services	1,866	0	1,488	174	0	0	0	0	N/A	3,528
5.6	Patient Care Services (Total)	4,300	16,133	11,836	1,597	490	516	165	444	26,751	62,232

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XII. Access Report WF CY2025 Q2

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	6
1.2	Average time to completion once known to CHS (hours)	5.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

3	Clinic Appointments^{4,5}	Medical		Nursing		Mental Health		Re-entry Services		Dental		On-Island Specialty		Off-Island Specialty		Substance Use		Total	
	Call Down	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested	N	% Requested
3.1	Clinic Appointments	3,133		1,544		2,565		491		294		629		265		0		8,921	
3.2	Clinic Appointments Completed	889	28%	1,065	69%	1,061	41%	266	54%	247	84%	406	65%	173	65%	0	N/A	4,107	46%
3.3	Clinic Appointments - CHS Rescheduled	39	1%	0	0%	93	4%	26	5%	0	0%	27	4%	*	**	0	N/A	185	2%
3.4	Clinic Appointments - Hospital Rescheduled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	14	5%	N/A	N/A	14	0%
3.5	Clinic Appointments - Not Seen	2,205	70%	479	31%	1,411	55%	199	41%	47	16%	196	31%	78	29%	0	N/A	4,615	52%

4	Medication Appointments	Nursing Administered		Pharmacy Dispensed		Total	
	Medication	N	% Requested	N	% Requested	N	% Requested
4.1	Medication Appointments	1,695		29,014		30,709	
4.2	Medication Appointments Completed	1,364	80%	19,718	68%	21,082	69%
4.3	Medication Appointments- Not Seen	331	20%	9,296	32%	9,627	31%

5	Patient Care Services Provided by CHS^{4,5}	Medical	Nursing	Mental Health	Re-entry Services	Dental	On-Island Specialty	Off-Island Specialty	Substance Use	Pharmacy	Total
	Services	N	N	N	N	N	N	N	N	N	N
5.1	Direct Patient Care Services Provided (Clinic)	1,336	1,963	1,175	657	316	520	173	0	N/A	6,140
5.2	Direct Patient Care Services Provided (Housing)	802	10,195	1,464	164	0	0	0	168	N/A	12,793
5.3	Medication Services Provided	N/A	1,699	N/A	N/A	N/A	N/A	N/A	N/A	19,718	21,417
5.4	Direct Patient Care Services Provided (Total)	2,138	13,857	2,639	821	316	520	173	168	19,718	40,350
5.5	Indirect Patient Care Services	2,511	0	1,178	267	0	0	0	0	N/A	3,956
5.6	Patient Care Services (Total)	4,649	13,857	3,817	1,088	316	520	173	168	19,718	44,306

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