

## CHS Access Report: April 2025

Version: 7/21/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

## I. Table of Contents

I.	Table of Contents .....	2
II.	Data Dictionary .....	3
III.	Summary Data .....	4
IV.	EMTC .....	5
V.	GRVC .....	6
VI.	NIC .....	7
VII.	OBCC .....	8
VIII.	RESH .....	9
IX.	RMSC .....	10
X.	RNDC .....	11
XI.	WF .....	12

## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
<b>1.1</b>	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
<b>1.2</b>	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
<b>2.1</b>	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
<b>2.2</b>	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
<b>2.3</b>	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
<b>4.1</b>	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
<b>5</b>	<b>Referred Visits</b>	<b>Definition</b>
<b>5.1</b>	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1938
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	990
<b>2.2</b>	Referrals seen within 72 hours	976
<b>2.3</b>	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1498	41%	19922	65%	13143	61%	4617	74%	1246	54%	1261	49%	387	43%	1751	83%	43825	63%
	Refused & Verified	350	10%	2097	7%	115	1%	480	8%	276	12%	262	10%	94	11%	0	0%	3674	5%
	Not Produced	1673	46%	8508	28%	4622	21%	939	15%	794	34%	936	36%	293	33%	355	17%	18120	26%
	Rescheduled by CHS	92	3%	17	0%	3759	17%	193	3%	11	0%	108	4%	52	6%	*	**	4232	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	67	8%	N/A	N/A	67	0%
	<b>Total Scheduled Services**</b>	<b>3613</b>	<b>100%</b>	<b>30544</b>	<b>100%</b>	<b>21639</b>	<b>100%</b>	<b>6229</b>	<b>100%</b>	<b>2327</b>	<b>100%</b>	<b>2567</b>	<b>100%</b>	<b>893</b>	<b>100%</b>	<b>2106</b>	<b>100%</b>	<b>69918</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	51%		72%		61%		82%		65%		59%		54%		83%		68%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	3914

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IV. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1705
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	852
<b>2.2</b>	Referrals seen within 72 hours	840
<b>2.3</b>	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	223	28%	4826	64%	2426	68%	1690	79%	342	70%	126	44%	21	39%	876	84%	10530	66%
	Refused & Verified	19	2%	411	5%	*	**	164	8%	88	18%	*	**	0	0%	0	0%	682	4%
	Not Produced	547	69%	2338	31%	603	17%	239	11%	59	12%	162	56%	33	61%	173	16%	4154	26%
	Rescheduled by CHS	*	**	0	0%	553	15%	41	2%	0	0%	*	**	*	**	*	**	594	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>789</b>	<b>100%</b>	<b>7575</b>	<b>100%</b>	<b>3582</b>	<b>100%</b>	<b>2134</b>	<b>100%</b>	<b>489</b>	<b>100%</b>	<b>288</b>	<b>100%</b>	<b>54</b>	<b>100%</b>	<b>1049</b>	<b>100%</b>	<b>15960</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	31%		69%		68%		87%		88%		44%		39%		84%		70%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	775

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N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	30
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	20
<b>2.2</b>	Referrals seen within 72 hours	20
<b>2.3</b>	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	231	51%	2258	50%	3906	69%	780	76%	138	35%	116	49%	43	40%	80	86%	7552	60%
	Refused & Verified	40	9%	459	10%	15	0%	105	10%	*	**	*	**	13	12%	0	0%	632	5%
	Not Produced	186	41%	1833	40%	812	14%	106	10%	254	65%	122	51%	40	37%	13	14%	3366	27%
	Rescheduled by CHS	*	**	*	**	940	17%	41	4%	0	0%	*	**	*	**	*	**	981	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	11%	N/A	N/A	12	0%
	<b>Total Scheduled Services**</b>	<b>457</b>	<b>100%</b>	<b>4550</b>	<b>100%</b>	<b>5673</b>	<b>100%</b>	<b>1032</b>	<b>100%</b>	<b>392</b>	<b>100%</b>	<b>238</b>	<b>100%</b>	<b>108</b>	<b>100%</b>	<b>93</b>	<b>100%</b>	<b>12543</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	59%		60%		69%		86%		35%		49%		52%		86%		65%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	560

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N/A = Not Applicable

## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	**

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	155	62%	6635	87%	420	65%	115	73%	39	49%	240	60%	107	61%	42	100%	7753	83%
	Refused & Verified	41	16%	652	9%	*	**	*	**	40	51%	84	21%	39	22%	0	0%	856	9%
	Not Produced	25	10%	321	4%	121	19%	26	16%	*	**	54	14%	29	17%	*	**	576	6%
	Rescheduled by CHS	29	12%	0	0%	109	17%	17	11%	*	**	19	5%	*	**	0	0%	174	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>250</b>	<b>100%</b>	<b>7608</b>	<b>100%</b>	<b>650</b>	<b>100%</b>	<b>158</b>	<b>100%</b>	<b>79</b>	<b>100%</b>	<b>397</b>	<b>100%</b>	<b>175</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>9359</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	78%		96%		65%		73%		100%		82%		83%		100%		92%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	265

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	147	20%	1208	39%	2678	57%	498	58%	327	57%	177	42%	78	41%	372	82%	5485	50%
	Refused & Verified	99	13%	58	2%	26	1%	86	10%	20	4%	24	6%	11	6%	0	0%	324	3%
	Not Produced	504	67%	1831	59%	1006	22%	253	29%	223	39%	208	49%	75	40%	82	18%	4182	38%
	Rescheduled by CHS	*	**	*	**	969	21%	23	3%	0	0%	12	3%	*	**	*	**	1004	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	25	13%	N/A	N/A	25	0%
	<b>Total Scheduled Services**</b>	<b>750</b>	<b>100%</b>	<b>3097</b>	<b>100%</b>	<b>4679</b>	<b>100%</b>	<b>860</b>	<b>100%</b>	<b>570</b>	<b>100%</b>	<b>421</b>	<b>100%</b>	<b>189</b>	<b>100%</b>	<b>454</b>	<b>100%</b>	<b>11020</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	33%		41%		58%		68%		61%		48%		47%		82%		53%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	485

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N/A = Not Applicable



## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	50	100%	351	47%	259	41%	137	93%	20	42%	38	39%	17	100%	24	100%	896	51%
	Refused & Verified	*	**	36	5%	0	0%	*	**	*	**	11	11%	*	**	0	0%	47	3%
	Not Produced	*	**	354	48%	241	38%	11	7%	28	58%	49	50%	*	**	*	**	683	39%
	Rescheduled by CHS	*	**	*	**	139	22%	*	**	0	0%	*	**	*	**	0	0%	139	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>50</b>	<b>100%</b>	<b>741</b>	<b>100%</b>	<b>639</b>	<b>100%</b>	<b>148</b>	<b>100%</b>	<b>48</b>	<b>100%</b>	<b>98</b>	<b>100%</b>	<b>17</b>	<b>100%</b>	<b>24</b>	<b>100%</b>	<b>1765</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	100%		52%		41%		93%		42%		50%		100%		100%		53%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	261

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	200
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	112
<b>2.2</b>	Referrals seen within 72 hours	111
<b>2.3</b>	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	266	58%	1900	65%	1425	64%	854	81%	145	56%	276	49%	34	30%	207	77%	5107	65%
	Refused & Verified	33	7%	154	5%	*	**	56	5%	23	9%	43	8%	*	**	0	0%	309	4%
	Not Produced	132	29%	855	29%	438	20%	126	12%	92	35%	202	36%	52	46%	61	23%	1958	25%
	Rescheduled by CHS	28	6%	*	**	359	16%	19	2%	*	**	37	7%	27	24%	*	**	470	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>459</b>	<b>100%</b>	<b>2909</b>	<b>100%</b>	<b>2222</b>	<b>100%</b>	<b>1055</b>	<b>100%</b>	<b>260</b>	<b>100%</b>	<b>558</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>268</b>	<b>100%</b>	<b>7844</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	65%		71%		64%		86%		65%		57%		30%		77%		69%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	606

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N/A = Not Applicable

## X. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	218	55%	897	63%	1388	53%	374	67%	166	54%	114	38%	41	49%	110	87%	3308	57%
	Refused & Verified	87	22%	83	6%	56	2%	61	11%	35	11%	89	29%	17	20%	0	0%	428	7%
	Not Produced	82	21%	448	31%	925	35%	126	22%	107	35%	73	24%	25	30%	16	13%	1802	31%
	Rescheduled by CHS	12	3%	*	**	251	10%	*	**	*	**	27	9%	*	**	*	**	290	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>399</b>	<b>100%</b>	<b>1428</b>	<b>100%</b>	<b>2620</b>	<b>100%</b>	<b>561</b>	<b>100%</b>	<b>308</b>	<b>100%</b>	<b>303</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>126</b>	<b>100%</b>	<b>5828</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	76%		69%		55%		78%		65%		67%		70%		87%		64%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	493

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XI. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	8.3

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	**

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	208	47%	1847	71%	641	41%	169	65%	69	47%	174	73%	46	58%	40	100%	3194	59%
	Refused & Verified	27	6%	244	9%	*	**	*	**	55	37%	*	**	*	**	0	0%	326	6%
	Not Produced	187	43%	528	20%	476	31%	52	20%	24	16%	66	28%	34	43%	*	**	1367	25%
	Rescheduled by CHS	18	4%	*	**	439	28%	41	16%	0	0%	*	**	*	**	*	**	498	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>440</b>	<b>100%</b>	<b>2619</b>	<b>100%</b>	<b>1556</b>	<b>100%</b>	<b>262</b>	<b>100%</b>	<b>148</b>	<b>100%</b>	<b>240</b>	<b>100%</b>	<b>80</b>	<b>100%</b>	<b>40</b>	<b>100%</b>	<b>5385</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	53%		80%		41%		65%		84%		73%		58%		100%		65%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	469

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## CHS Access Report: May 2025

Version: 7/21/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

## I. Table of Contents

I.	Table of Contents .....	2
II.	Data Dictionary .....	3
III.	Summary Data .....	4
IV.	EMTC .....	5
V.	GRVC .....	6
VI.	NIC .....	7
VII.	OBCC .....	8
VIII.	RESH .....	9
IX.	RMSC .....	10
X.	RNDC .....	11
XI.	WF .....	12

## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
<b>1.1</b>	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
<b>1.2</b>	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
<b>2.1</b>	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
<b>2.2</b>	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
<b>2.3</b>	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
<b>4.1</b>	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
<b>5</b>	<b>Referred Visits</b>	<b>Definition</b>
<b>5.1</b>	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1869
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	971
<b>2.2</b>	Referrals seen within 72 hours	949
<b>2.3</b>	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1318	39%	19935	63%	12930	60%	4202	74%	1166	56%	1138	48%	345	44%	1720	86%	42754	61%
	Refused & Verified	401	12%	2022	6%	104	0%	450	8%	207	10%	235	10%	75	10%	0	0%	3494	5%
	Not Produced	1611	47%	9892	31%	4804	22%	949	17%	699	34%	907	38%	230	30%	277	14%	19369	28%
	Rescheduled by CHS	89	3%	31	0%	3672	17%	92	2%	0	0%	89	4%	29	4%	*	**	4002	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	99	13%	N/A	N/A	99	0%
	<b>Total Scheduled Services**</b>	<b>3419</b>	<b>100%</b>	<b>31880</b>	<b>100%</b>	<b>21510</b>	<b>100%</b>	<b>5693</b>	<b>100%</b>	<b>2072</b>	<b>100%</b>	<b>2369</b>	<b>100%</b>	<b>778</b>	<b>100%</b>	<b>1997</b>	<b>100%</b>	<b>69718</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	50%		69%		61%		82%		66%		58%		54%		86%		66%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	3875

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## IV. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1651
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	833
<b>2.2</b>	Referrals seen within 72 hours	817
<b>2.3</b>	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	180	25%	4682	63%	2508	68%	1749	80%	320	68%	116	45%	15	24%	871	85%	10441	66%
	Refused & Verified	28	4%	477	6%	12	0%	175	8%	69	15%	*	**	*	**	0	0%	761	5%
	Not Produced	522	72%	2321	31%	514	14%	230	11%	81	17%	143	55%	48	76%	150	15%	4009	25%
	Rescheduled by CHS	*	**	*	**	654	18%	29	1%	0	0%	*	**	*	**	0	0%	683	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>730</b>	<b>100%</b>	<b>7480</b>	<b>100%</b>	<b>3688</b>	<b>100%</b>	<b>2183</b>	<b>100%</b>	<b>470</b>	<b>100%</b>	<b>259</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>1021</b>	<b>100%</b>	<b>15894</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	28%		69%		68%		88%		83%		45%		24%		85%		70%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	741

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	34
<b>1.2</b>	Average time to completion once known to CHS (hours)	8.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	31
<b>2.2</b>	Referrals seen within 72 hours	31
<b>2.3</b>	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	202	44%	2345	43%	3791	68%	616	71%	134	41%	116	50%	29	41%	139	90%	7372	56%
	Refused & Verified	45	10%	500	9%	*	**	107	12%	11	3%	*	**	*	**	0	0%	663	5%
	Not Produced	202	44%	2595	48%	932	17%	147	17%	182	56%	117	50%	29	41%	15	10%	4219	32%
	Rescheduled by CHS	11	2%	15	0%	866	15%	*	**	0	0%	*	**	*	**	0	0%	892	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	17%	N/A	N/A	12	0%
	<b>Total Scheduled Services**</b>	<b>460</b>	<b>100%</b>	<b>5455</b>	<b>100%</b>	<b>5589</b>	<b>100%</b>	<b>870</b>	<b>100%</b>	<b>327</b>	<b>100%</b>	<b>233</b>	<b>100%</b>	<b>70</b>	<b>100%</b>	<b>154</b>	<b>100%</b>	<b>13158</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	54%		52%		68%		83%		44%		50%		41%		90%		61%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	539

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	**

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	149	58%	6695	88%	347	40%	112	69%	45	58%	238	60%	98	63%	73	84%	7757	81%
	Refused & Verified	58	22%	590	8%	*	**	*	**	32	42%	62	16%	20	13%	0	0%	762	8%
	Not Produced	20	8%	303	4%	136	16%	31	19%	*	**	70	18%	22	14%	14	16%	596	6%
	Rescheduled by CHS	32	12%	0	0%	391	45%	20	12%	0	0%	25	6%	*	**	0	0%	468	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	10%	N/A	N/A	15	0%
	<b>Total Scheduled Services**</b>	<b>259</b>	<b>100%</b>	<b>7588</b>	<b>100%</b>	<b>874</b>	<b>100%</b>	<b>163</b>	<b>100%</b>	<b>77</b>	<b>100%</b>	<b>395</b>	<b>100%</b>	<b>155</b>	<b>100%</b>	<b>87</b>	<b>100%</b>	<b>9598</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	80%		96%		40%		69%		100%		76%		76%		84%		89%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	303

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	150	21%	1246	42%	2737	61%	325	54%	338	64%	159	42%	73	45%	260	89%	5288	52%
	Refused & Verified	147	21%	48	2%	34	1%	53	9%	42	8%	66	17%	21	13%	0	0%	411	4%
	Not Produced	403	58%	1686	57%	979	22%	228	38%	151	28%	154	41%	47	29%	32	11%	3680	36%
	Rescheduled by CHS	*	**	*	**	712	16%	*	**	0	0%	*	**	*	**	*	**	712	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	12%	N/A	N/A	20	0%
	<b>Total Scheduled Services**</b>	<b>700</b>	<b>100%</b>	<b>2980</b>	<b>100%</b>	<b>4462</b>	<b>100%</b>	<b>606</b>	<b>100%</b>	<b>531</b>	<b>100%</b>	<b>379</b>	<b>100%</b>	<b>161</b>	<b>100%</b>	<b>292</b>	<b>100%</b>	<b>10111</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	42%		43%		62%		62%		72%		59%		58%		89%		56%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	511

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N/A = Not Applicable

## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	35	40%	337	33%	240	34%	99	100%	11	28%	8	7%	*	**	19	100%	749	36%
	Refused & Verified	*	**	29	3%	0	0%	*	**	*	**	0	0%	0	0%	0	0%	29	1%
	Not Produced	52	60%	647	64%	297	41%	*	**	28	72%	102	93%	*	**	*	**	1126	54%
	Rescheduled by CHS	*	**	*	**	179	25%	0	0%	0	0%	*	**	0	0%	*	**	179	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>87</b>	<b>100%</b>	<b>1013</b>	<b>100%</b>	<b>716</b>	<b>100%</b>	<b>99</b>	<b>100%</b>	<b>39</b>	<b>100%</b>	<b>110</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>19</b>	<b>100%</b>	<b>2083</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	40%		36%		34%		100%		28%		7%		0%		100%		37%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	367

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	182
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	104
<b>2.2</b>	Referrals seen within 72 hours	98
<b>2.3</b>	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	256	59%	1933	62%	1364	67%	815	81%	130	57%	257	52%	29	41%	182	83%	4966	65%
	Refused & Verified	11	3%	135	4%	*	**	57	6%	15	7%	34	7%	*	**	0	0%	252	3%
	Not Produced	139	32%	1035	33%	404	20%	123	12%	83	36%	187	38%	30	42%	37	17%	2038	27%
	Rescheduled by CHS	30	7%	*	**	265	13%	11	1%	0	0%	17	3%	*	**	0	0%	323	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	17%	N/A	N/A	12	0%
	<b>Total Scheduled Services**</b>	<b>436</b>	<b>100%</b>	<b>3103</b>	<b>100%</b>	<b>2033</b>	<b>100%</b>	<b>1006</b>	<b>100%</b>	<b>228</b>	<b>100%</b>	<b>495</b>	<b>100%</b>	<b>71</b>	<b>100%</b>	<b>219</b>	<b>100%</b>	<b>7591</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	61%		67%		67%		87%		64%		59%		41%		83%		69%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	503

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## X. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	169	50%	999	56%	1338	52%	309	64%	126	43%	94	37%	49	46%	110	87%	3194	54%
	Refused & Verified	76	23%	69	4%	45	2%	52	11%	15	5%	61	24%	12	11%	0	0%	330	6%
	Not Produced	91	27%	719	40%	945	37%	123	25%	151	52%	73	29%	28	26%	17	13%	2147	36%
	Rescheduled by CHS	*	**	*	**	230	9%	*	**	0	0%	24	10%	*	**	*	**	254	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	16%	N/A	N/A	17	0%
	<b>Total Scheduled Services**</b>	<b>336</b>	<b>100%</b>	<b>1787</b>	<b>100%</b>	<b>2558</b>	<b>100%</b>	<b>484</b>	<b>100%</b>	<b>292</b>	<b>100%</b>	<b>252</b>	<b>100%</b>	<b>106</b>	<b>100%</b>	<b>127</b>	<b>100%</b>	<b>5942</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	73%		60%		54%		75%		48%		62%		58%		87%		59%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	439

### Notes:

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N/A = Not Applicable

## XI. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	**

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	177	45%	1698	69%	605	38%	177	71%	62	67%	150	71%	47	61%	66	100%	2982	58%
	Refused & Verified	35	9%	174	7%	0	0%	*	**	16	17%	*	**	*	**	0	0%	225	4%
	Not Produced	182	46%	586	24%	597	38%	57	23%	15	16%	61	29%	19	25%	*	**	1517	30%
	Rescheduled by CHS	*	0%	*	**	375	24%	14	6%	0	0%	*	**	*	**	0	0%	389	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	14%	N/A	N/A	11	0%
	<b>Total Scheduled Services**</b>	<b>394</b>	<b>100%</b>	<b>2458</b>	<b>100%</b>	<b>1577</b>	<b>100%</b>	<b>248</b>	<b>100%</b>	<b>93</b>	<b>100%</b>	<b>211</b>	<b>100%</b>	<b>77</b>	<b>100%</b>	<b>66</b>	<b>100%</b>	<b>5124</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	54%		76%		38%		71%		84%		71%		61%		100%		63%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	472

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## CHS Access Report: June 2025

Version: 7/21/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

## I. Table of Contents

I.	Table of Contents .....	2
II.	Data Dictionary .....	3
III.	Summary Data .....	4
IV.	EMTC .....	5
V.	GRVC .....	6
VI.	NIC .....	7
VII.	OBCC .....	8
VIII.	RESH .....	9
IX.	RMSC .....	10
X.	RNDC .....	11
XI.	WF .....	12

## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
<b>1.1</b>	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
<b>1.2</b>	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
<b>2.1</b>	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
<b>2.2</b>	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
<b>2.3</b>	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
<b>4.1</b>	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
<b>5</b>	<b>Referred Visits</b>	<b>Definition</b>
<b>5.1</b>	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1806
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	904
<b>2.2</b>	Referrals seen within 72 hours	897
<b>2.3</b>	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1327	40%	19521	64%	12628	63%	4356	75%	1125	55%	1029	45%	328	41%	1614	87%	41928	63%
	Refused & Verified	276	8%	1728	6%	84	0%	542	9%	255	12%	211	9%	93	12%	0	0%	3189	5%
	Not Produced	1660	50%	9348	31%	4679	23%	927	16%	681	33%	881	38%	227	28%	251	13%	18654	28%
	Rescheduled by CHS	60	2%	*	**	2730	14%	*	**	*	**	188	8%	79	10%	0	0%	3057	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	71	9%	N/A	N/A	71	0%
	<b>Total Scheduled Services**</b>	<b>3323</b>	<b>100%</b>	<b>30597</b>	<b>100%</b>	<b>20121</b>	<b>100%</b>	<b>5825</b>	<b>100%</b>	<b>2061</b>	<b>100%</b>	<b>2309</b>	<b>100%</b>	<b>798</b>	<b>100%</b>	<b>1865</b>	<b>100%</b>	<b>66899</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	48%		69%		63%		84%		67%		54%		53%		87%		67%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	3685

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N/A = Not Applicable

## IV. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1582
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	774
<b>2.2</b>	Referrals seen within 72 hours	768
<b>2.3</b>	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	172	24%	4170	58%	2563	70%	1960	78%	361	74%	139	55%	20	33%	762	80%	10147	64%
	Refused & Verified	35	5%	422	6%	*	**	298	12%	85	17%	0	0%	*	**	0	0%	840	5%
	Not Produced	501	71%	2591	36%	637	17%	243	10%	41	8%	98	39%	41	67%	186	20%	4338	27%
	Rescheduled by CHS	0	0%	0	0%	446	12%	0	0%	0	0%	14	6%	*	**	0	0%	460	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>708</b>	<b>100%</b>	<b>7183</b>	<b>100%</b>	<b>3646</b>	<b>100%</b>	<b>2501</b>	<b>100%</b>	<b>487</b>	<b>100%</b>	<b>251</b>	<b>100%</b>	<b>61</b>	<b>100%</b>	<b>948</b>	<b>100%</b>	<b>15785</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	29%		64%		70%		90%		92%		55%		33%		80%		70%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	683

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N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	26
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	18
<b>2.2</b>	Referrals seen within 72 hours	18
<b>2.3</b>	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	216	52%	2391	47%	3852	74%	620	71%	106	39%	57	27%	31	36%	101	100%	7374	60%
	Refused & Verified	36	9%	395	8%	*	**	70	8%	12	4%	15	7%	11	13%	0	0%	539	4%
	Not Produced	167	40%	2265	45%	814	16%	185	21%	155	57%	122	57%	33	38%	*	**	3741	31%
	Rescheduled by CHS	*	**	*	**	512	10%	*	**	0	0%	19	9%	0	0%	0	0%	531	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	13%	N/A	N/A	11	0%
	<b>Total Scheduled Services**</b>	<b>419</b>	<b>100%</b>	<b>5051</b>	<b>100%</b>	<b>5178</b>	<b>100%</b>	<b>875</b>	<b>100%</b>	<b>273</b>	<b>100%</b>	<b>213</b>	<b>100%</b>	<b>86</b>	<b>100%</b>	<b>101</b>	<b>100%</b>	<b>12196</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	60%		55%		74%		79%		43%		34%		49%		100%		65%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	462

### Notes:

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N/A = Not Applicable

## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	76%	6428	89%	391	49%	81	81%	49	49%	160	50%	83	60%	34	100%	7365	83%
	Refused & Verified	25	14%	516	7%	0	0%	*	**	50	51%	68	21%	21	15%	0	0%	680	8%
	Not Produced	18	10%	267	4%	163	20%	19	19%	*	**	68	21%	22	16%	*	**	557	6%
	Rescheduled by CHS	*	**	0	0%	247	31%	*	**	0	0%	25	8%	*	**	0	0%	272	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	9%	N/A	N/A	12	0%
	<b>Total Scheduled Services**</b>	<b>182</b>	<b>100%</b>	<b>7211</b>	<b>100%</b>	<b>801</b>	<b>100%</b>	<b>100</b>	<b>100%</b>	<b>99</b>	<b>100%</b>	<b>321</b>	<b>100%</b>	<b>138</b>	<b>100%</b>	<b>34</b>	<b>100%</b>	<b>8886</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	90%		96%		49%		81%		100%		71%		75%		100%		91%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	328

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	140	18%	1182	43%	2411	57%	370	54%	250	52%	137	36%	68	43%	288	95%	4846	50%
	Refused & Verified	108	14%	33	1%	26	1%	70	10%	21	4%	28	7%	*	**	0	0%	286	3%
	Not Produced	522	68%	1566	56%	1083	26%	239	35%	206	43%	197	52%	63	40%	14	5%	3890	40%
	Rescheduled by CHS	0	0%	0	0%	695	16%	0	0%	0	0%	20	5%	11	7%	0	0%	726	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16	10%	N/A	N/A	16	0%
	<b>Total Scheduled Services**</b>	<b>770</b>	<b>100%</b>	<b>2781</b>	<b>100%</b>	<b>4215</b>	<b>100%</b>	<b>679</b>	<b>100%</b>	<b>477</b>	<b>100%</b>	<b>382</b>	<b>100%</b>	<b>158</b>	<b>100%</b>	<b>302</b>	<b>100%</b>	<b>9764</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	32%		44%		58%		65%		57%		43%		43%		95%		53%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	428

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	61	73%	356	45%	200	39%	105	100%	16	38%	13	15%	*	**	30	100%	781	47%
	Refused & Verified	*	**	23	3%	*	**	*	**	*	**	*	**	*	**	0	0%	23	1%
	Not Produced	23	27%	420	53%	218	42%	*	**	26	62%	76	85%	*	**	*	**	763	46%
	Rescheduled by CHS	0	0%	0	0%	99	19%	0	0%	0	0%	*	**	0	0%	0	0%	99	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>84</b>	<b>100%</b>	<b>799</b>	<b>100%</b>	<b>517</b>	<b>100%</b>	<b>105</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>89</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>30</b>	<b>100%</b>	<b>1666</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	73%		47%		39%		100%		38%		15%		0%		100%		48%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	359

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	197
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	109
<b>2.2</b>	Referrals seen within 72 hours	108
<b>2.3</b>	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	281	63%	1877	62%	1342	66%	745	84%	157	67%	240	47%	34	32%	229	87%	4905	65%
	Refused & Verified	12	3%	173	6%	*	**	58	7%	11	5%	30	6%	16	15%	0	0%	300	4%
	Not Produced	127	29%	978	32%	485	24%	82	9%	68	29%	194	38%	*	**	33	13%	1967	26%
	Rescheduled by CHS	25	6%	*	**	219	11%	0	0%	*	**	43	8%	44	42%	0	0%	331	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	11%	N/A	N/A	12	0%
	<b>Total Scheduled Services**</b>	<b>445</b>	<b>100%</b>	<b>3028</b>	<b>100%</b>	<b>2046</b>	<b>100%</b>	<b>885</b>	<b>100%</b>	<b>236</b>	<b>100%</b>	<b>507</b>	<b>100%</b>	<b>106</b>	<b>100%</b>	<b>262</b>	<b>100%</b>	<b>7515</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	66%		68%		66%		91%		71%		53%		47%		87%		69%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	477

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## X. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	171	51%	977	59%	1255	56%	250	68%	131	44%	93	35%	26	31%	130	100%	3033	56%
	Refused & Verified	40	12%	33	2%	45	2%	25	7%	18	6%	62	23%	22	27%	0	0%	245	5%
	Not Produced	124	37%	642	39%	789	35%	90	25%	150	50%	72	27%	35	42%	*	**	1902	35%
	Rescheduled by CHS	*	**	0	0%	153	7%	0	0%	*	**	39	15%	*	**	0	0%	192	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>335</b>	<b>100%</b>	<b>1652</b>	<b>100%</b>	<b>2242</b>	<b>100%</b>	<b>365</b>	<b>100%</b>	<b>299</b>	<b>100%</b>	<b>266</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>130</b>	<b>100%</b>	<b>5372</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	63%		61%		58%		75%		50%		58%		58%		100%		61%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	400

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XI. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	**

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	147	40%	2140	74%	614	42%	225	75%	55	40%	190	71%	59	76%	40	100%	3470	63%
	Refused & Verified	15	4%	133	5%	*	**	15	5%	53	39%	*	**	*	**	0	0%	216	4%
	Not Produced	178	49%	619	21%	490	33%	62	21%	28	21%	54	20%	19	24%	*	**	1450	26%
	Rescheduled by CHS	25	7%	*	**	359	25%	0	0%	0	0%	22	8%	*	**	0	0%	406	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	**	N/A	N/A	*	**
	<b>Total Scheduled Services**</b>	<b>365</b>	<b>100%</b>	<b>2892</b>	<b>100%</b>	<b>1463</b>	<b>100%</b>	<b>302</b>	<b>100%</b>	<b>136</b>	<b>100%</b>	<b>266</b>	<b>100%</b>	<b>78</b>	<b>100%</b>	<b>40</b>	<b>100%</b>	<b>5542</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	44%		79%		42%		79%		79%		71%		76%		100%		67%	

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	548

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## CHS Access Trends: April to June 2025

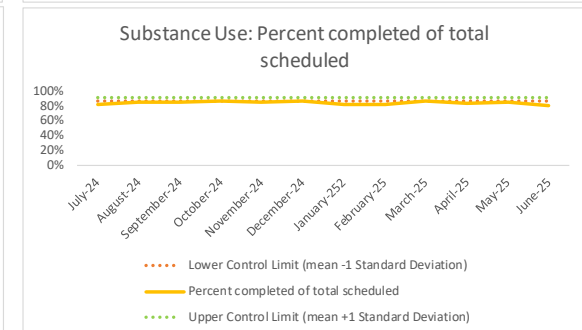
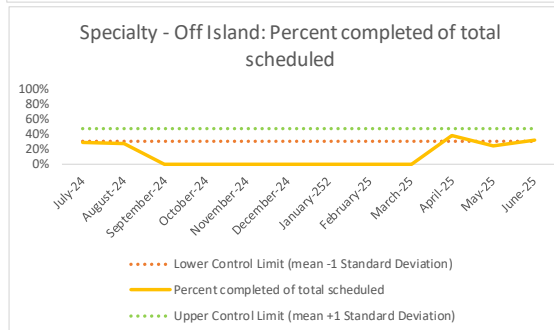
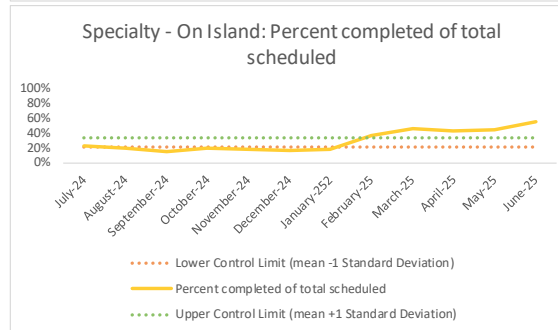
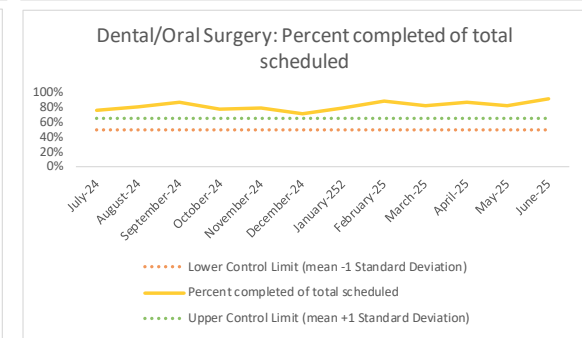
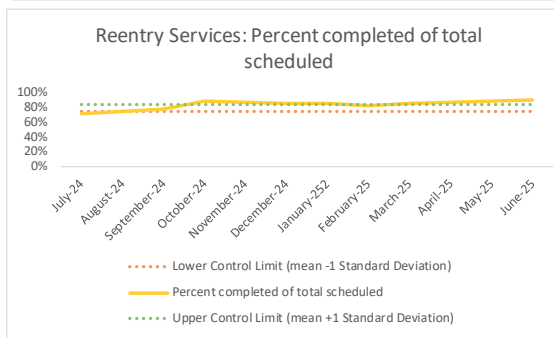
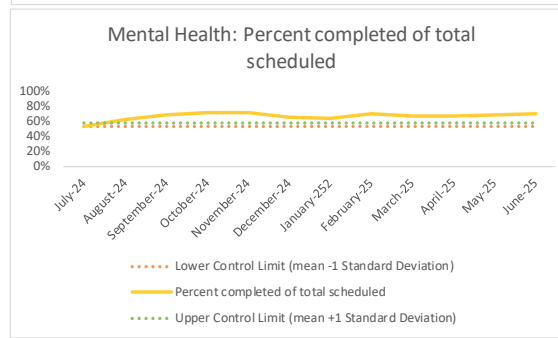
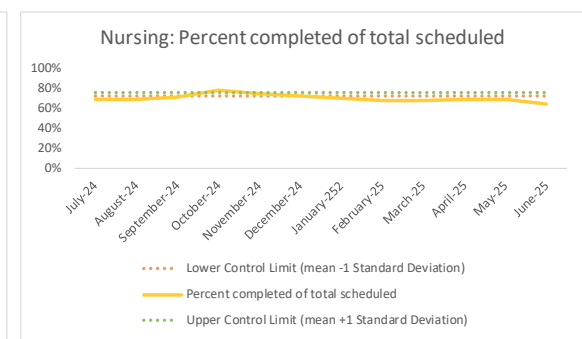
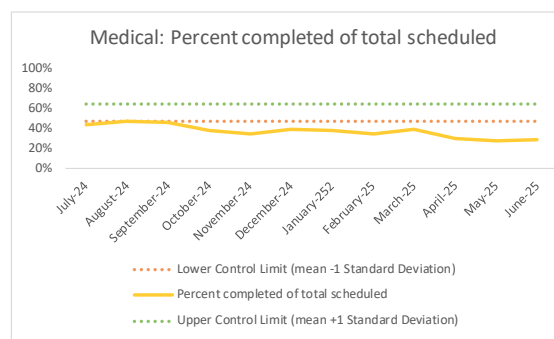
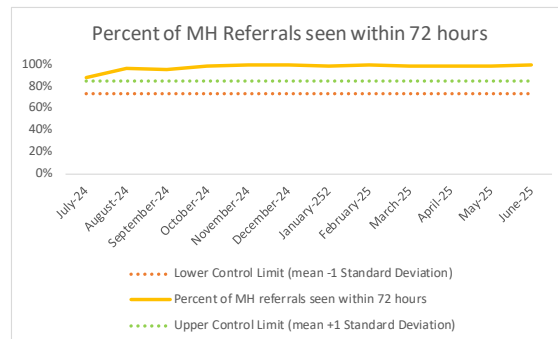
Version: 7/22/2025

## I. Table of Contents

### Contents

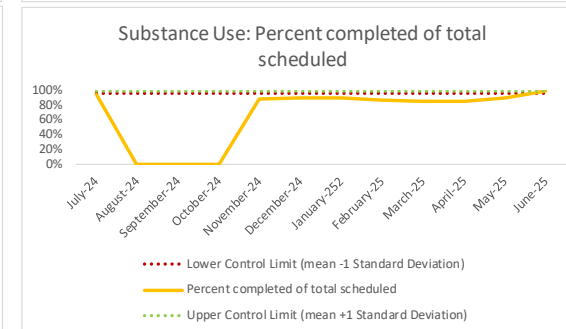
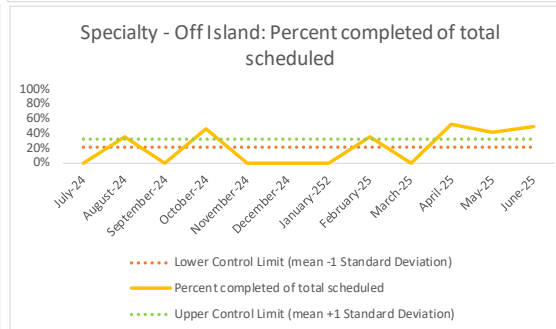
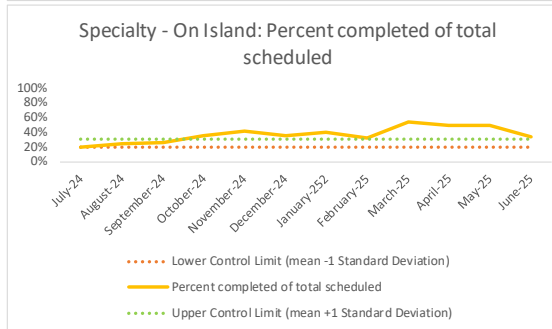
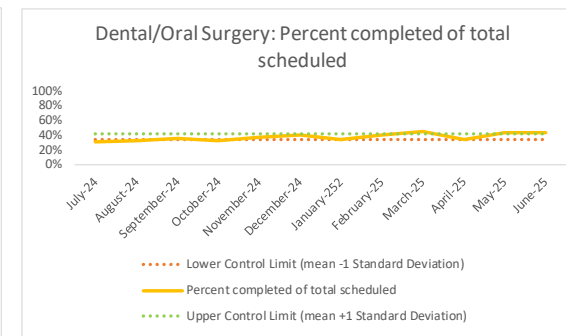
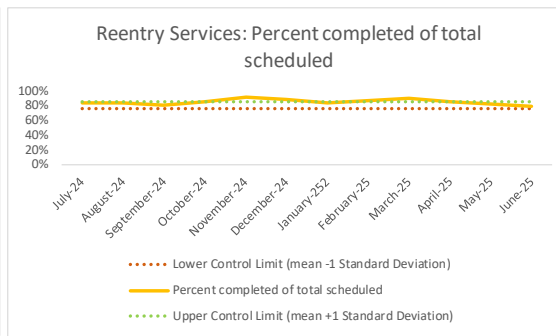
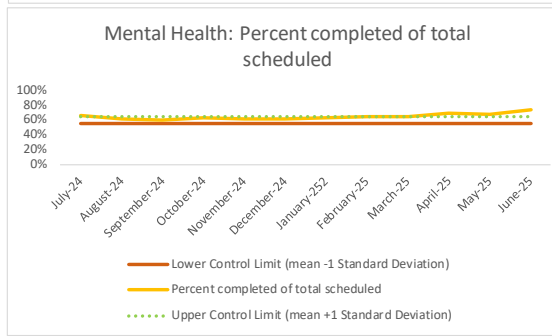
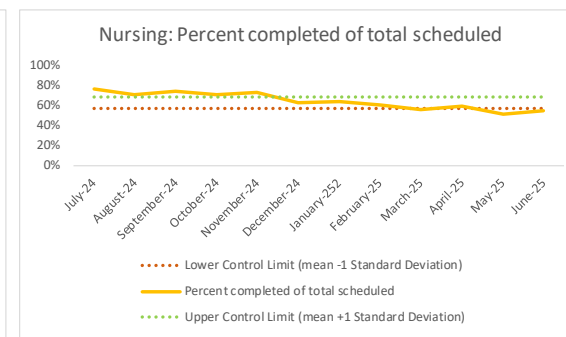
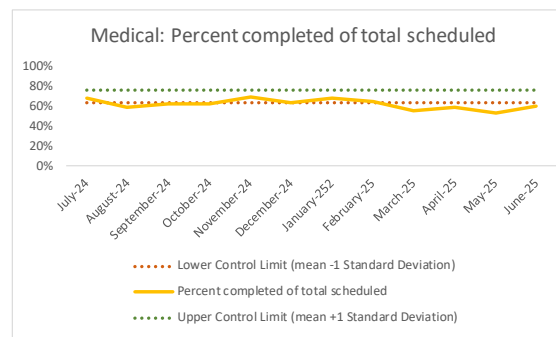
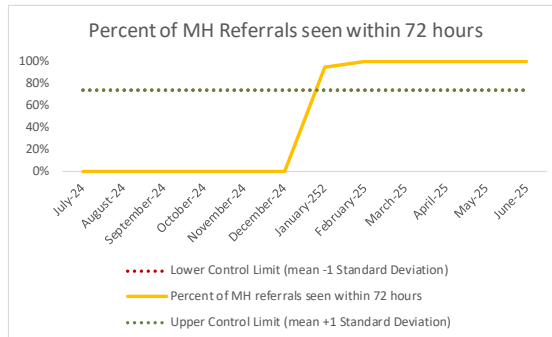
I. Table of Contents .....	2
II. EMTC .....	3
III. GRVC.....	4
IV. NIC .....	5
V. OBCC.....	6
VI. RESH .....	7
VII. RMSC .....	8
VIII. RNDC .....	9
IX. WF .....	10

## II. EMTC



Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

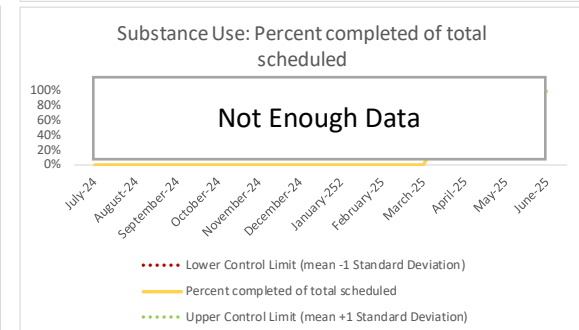
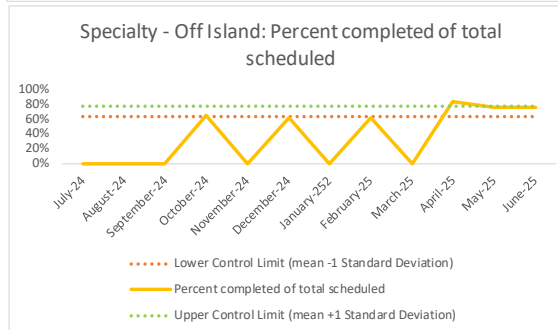
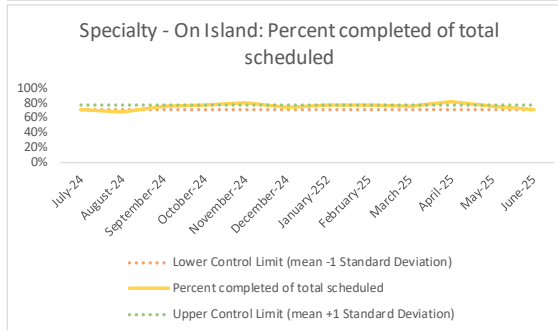
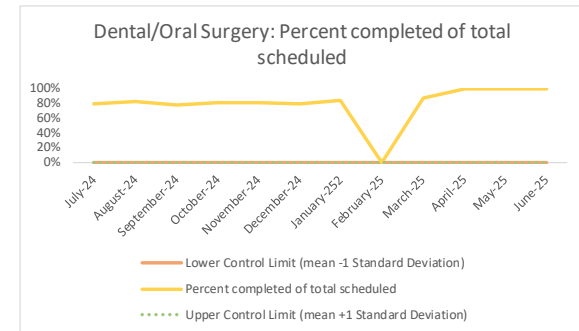
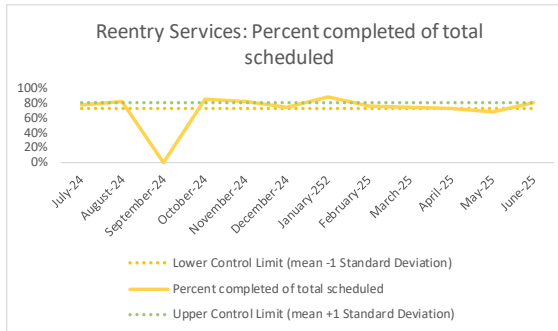
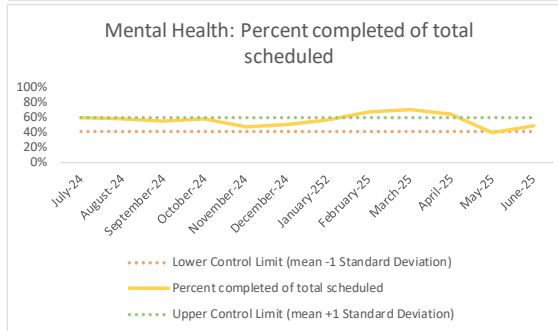
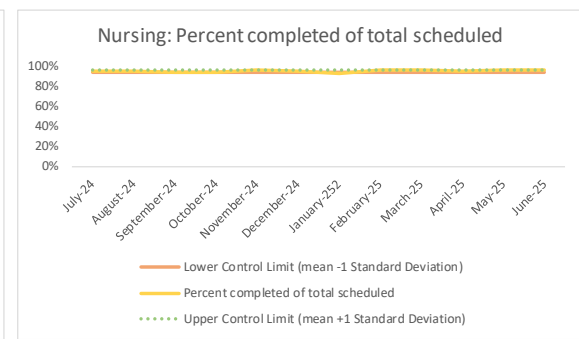
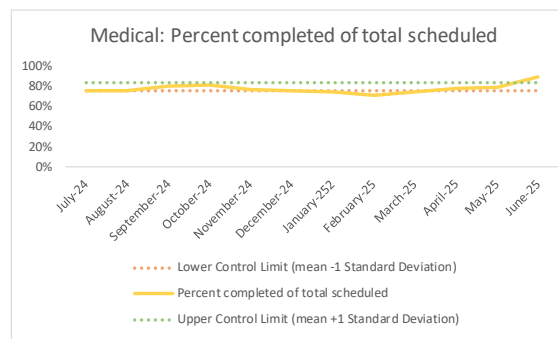
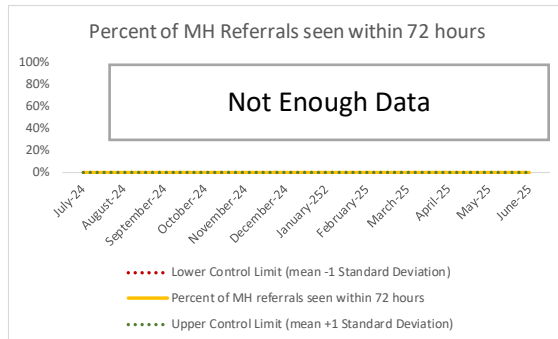
## III. GRVC



Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

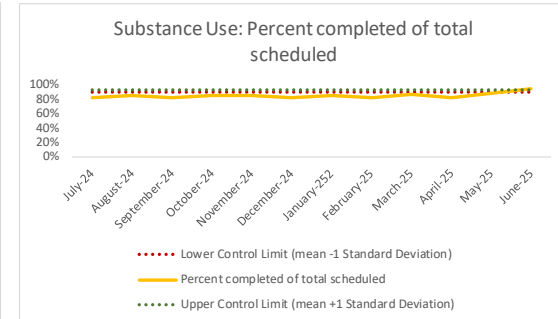
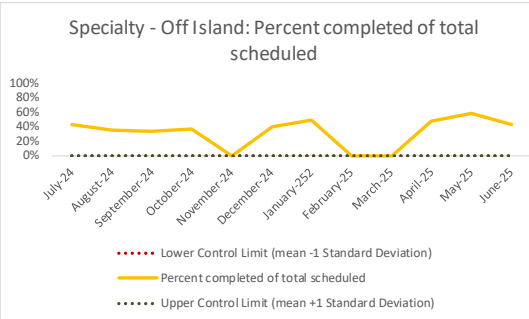
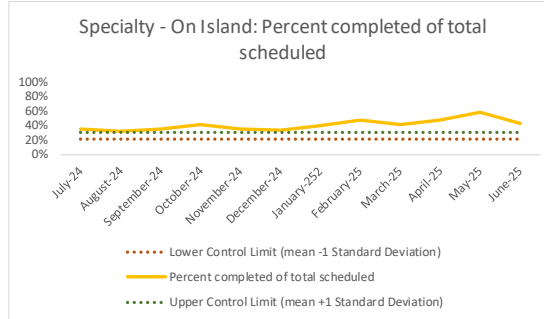
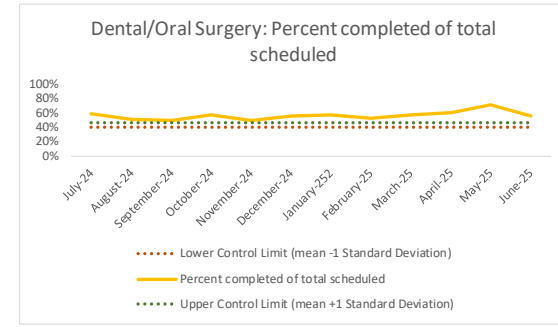
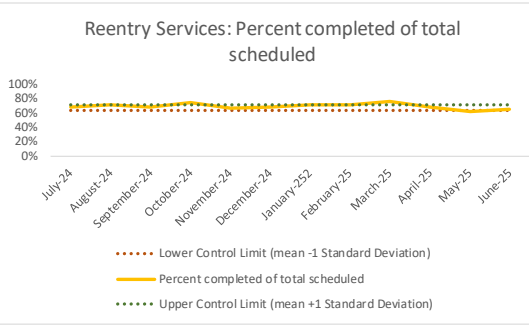
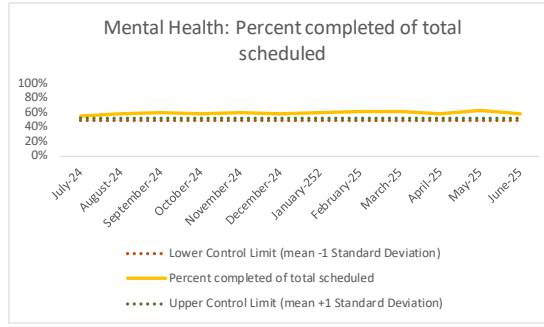
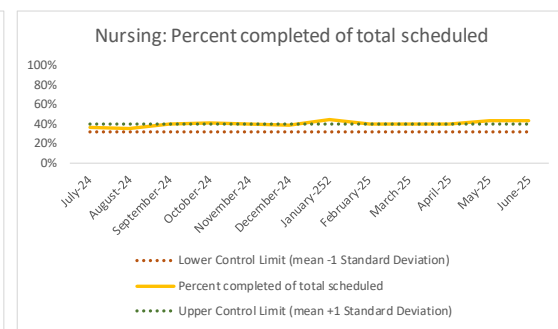
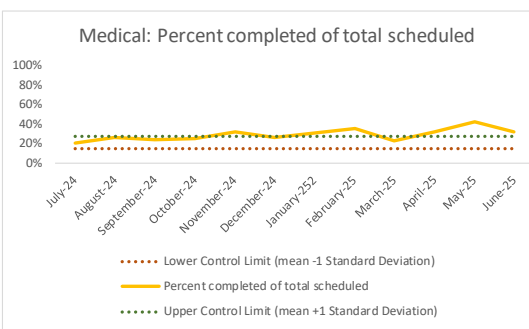
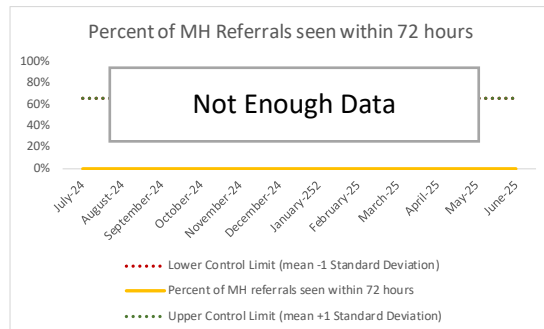


## IV. NIC



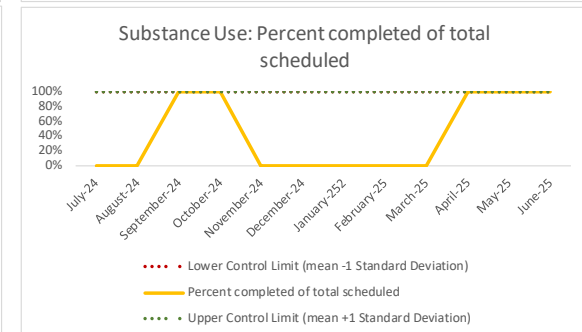
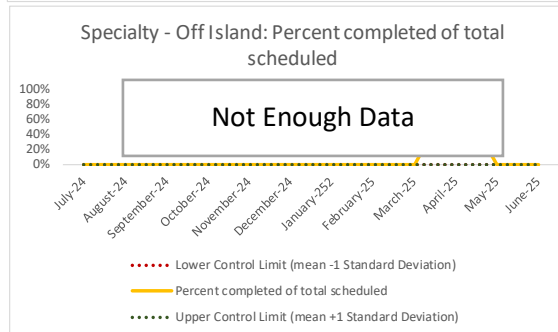
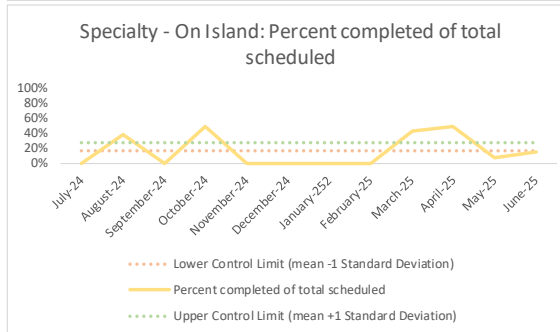
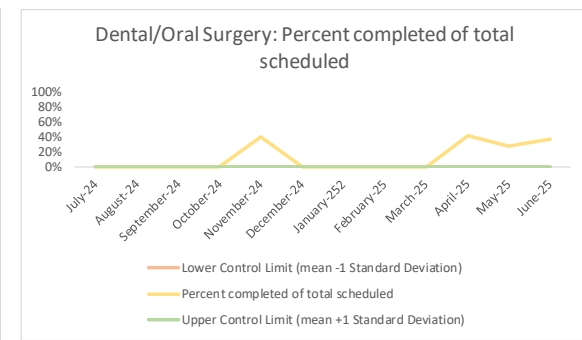
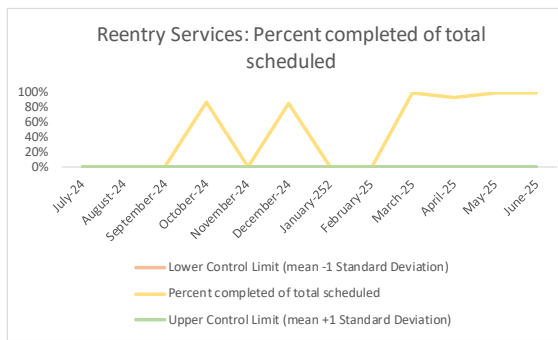
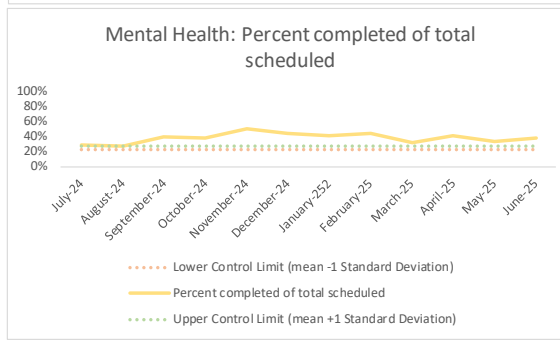
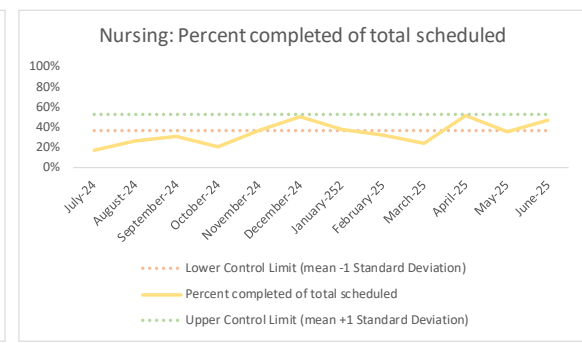
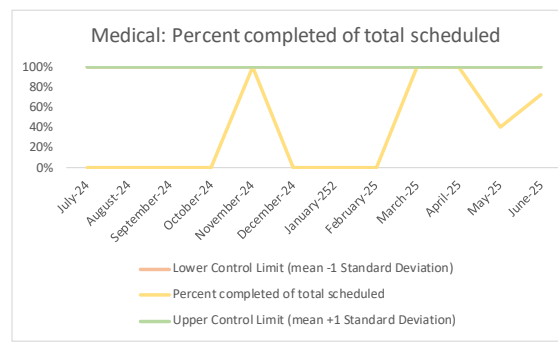
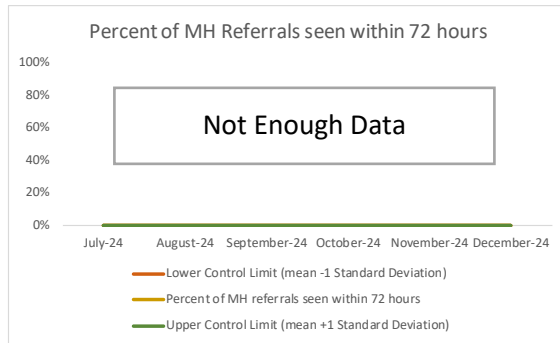
Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## V. OBCC



Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## VI. RESH



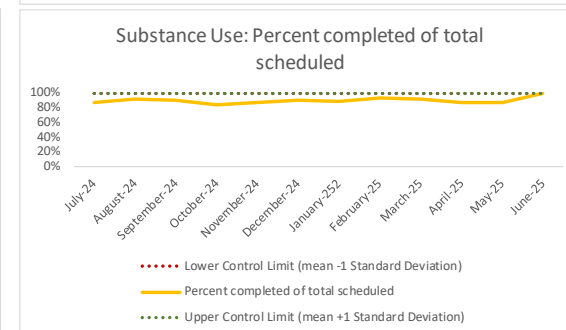
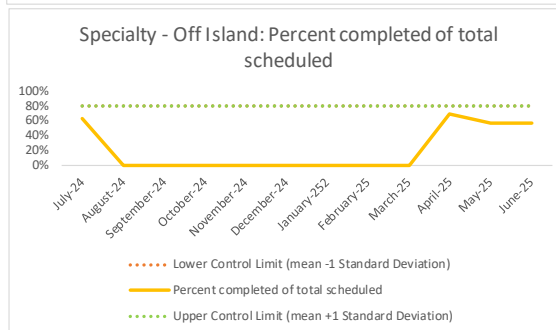
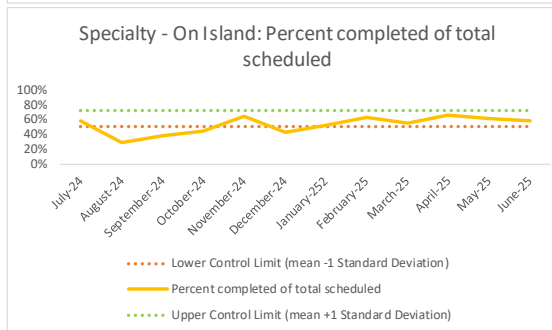
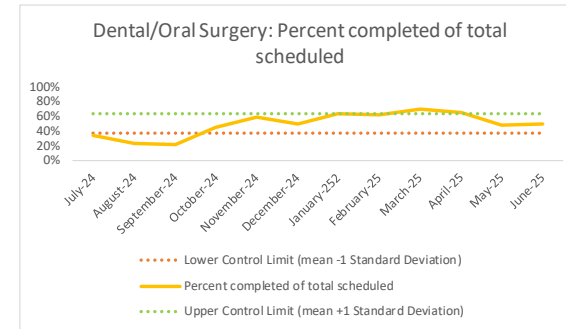
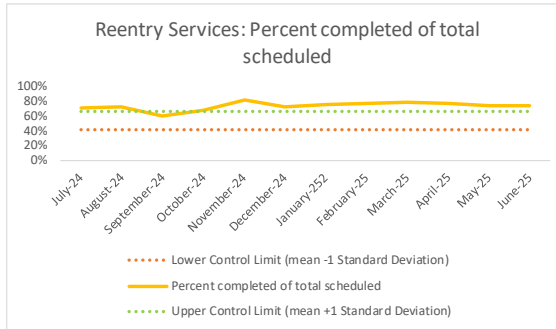
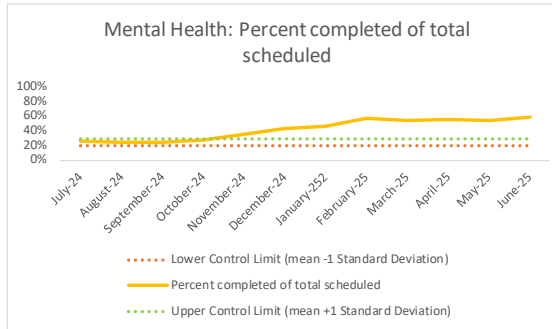
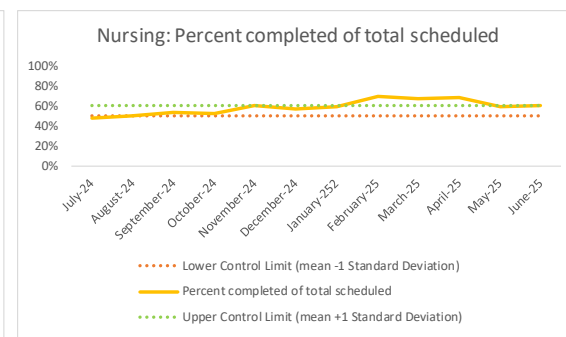
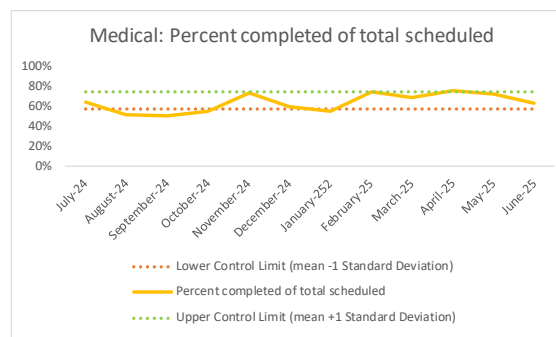
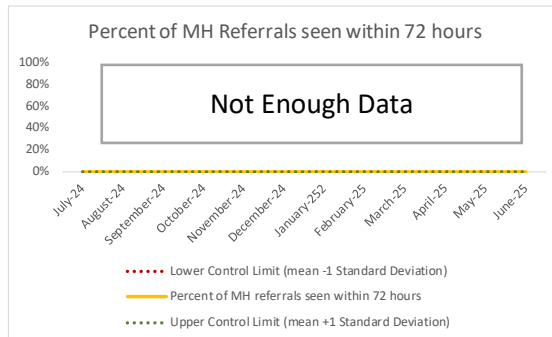
Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## VII. RMSC



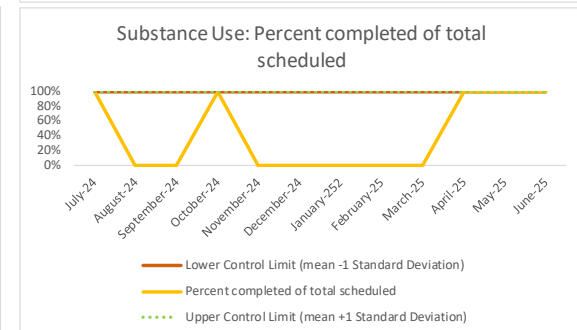
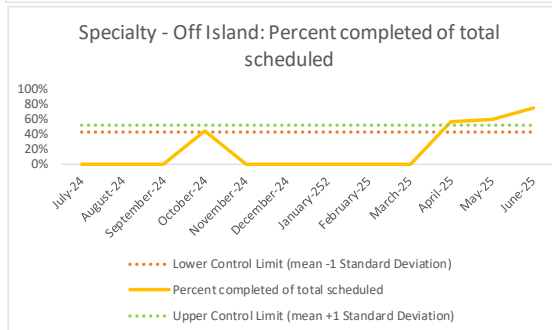
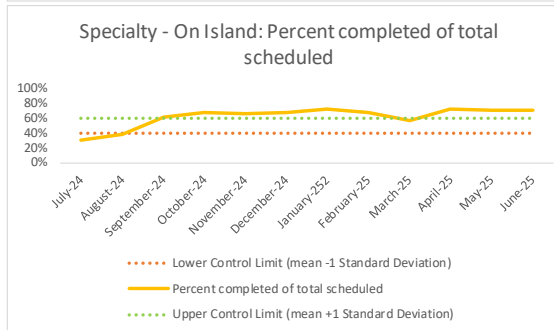
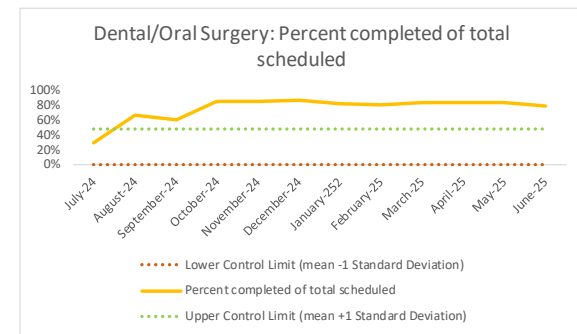
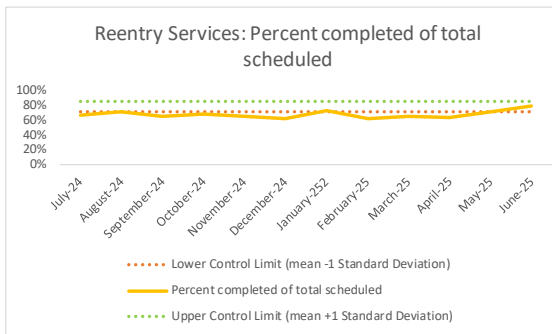
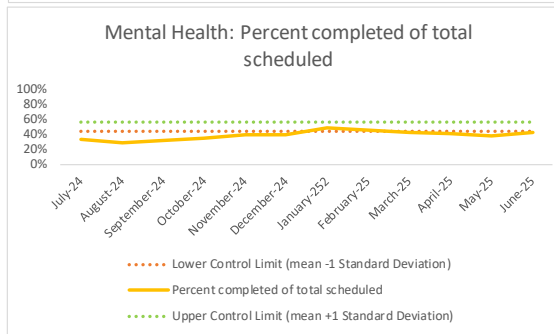
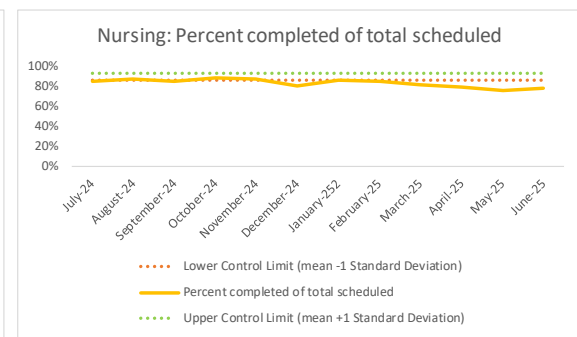
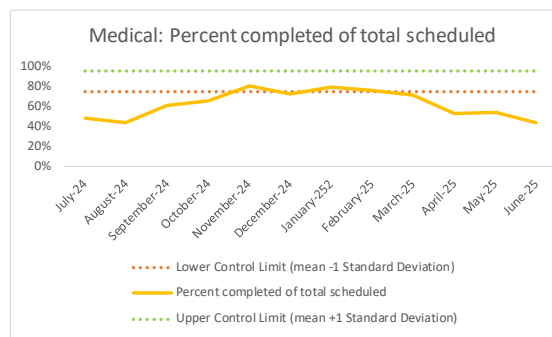
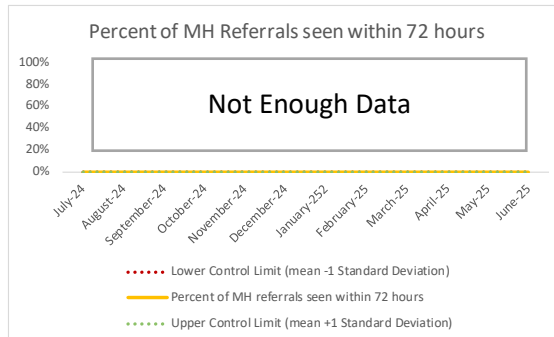
Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## VIII. RNDC



Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## IX. WF



Values of “\*\*” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.