

**Examples of Acceptable Documents**

**Proof of Identity**

U.S. Permanent Resident Card (Green Card), U.S. Work Permit, Naturalization, U.S. Passport book or Card, Driver's License, DMV Non-Driver's ID, IDNYC, Certificate of U.S. Naturalization, Certificate of U.S. Citizenship, NYS EBT/CBIC Card, School ID, Marriage Certificate, Birth Certificate

**Proof of Residency**

Letter Residency Agreement, Lease Agreement (not expired), Rent Receipt (last 90 days), Mortgage statement or property tax record, Utility Bill/Bank Statement (last 90 days), Postmarked Envelope (last 90 days), Hotel/motel bill, Hospital Bill, Self Declaration of Residency

**Proof of Household Income**

Paystub, Job Letter, Pension Award Letter, Public Assistance Income letter, Child Support/Alimony letter, Unemployment compensation award letter, Social Security Award Letter, SSI/SSD Award Letter, Workers Compensation award letter, Most recent W2/Tax Return, Support Letter, or Self Declaration of Income

**Insurance eligibility determination**

If you have already been screened for insurance eligibility by an Assistor from another organization or on your own through the New York State of Health Marketplace (last 30 days)

**What if I receive a bill while I'm waiting to hear about my health insurance coverage?**

If you applied for health insurance, you will not be asked to pay the bill while your application is being reviewed. If you get a bill, you should contact us and ask to speak with a financial counselor who will help you.

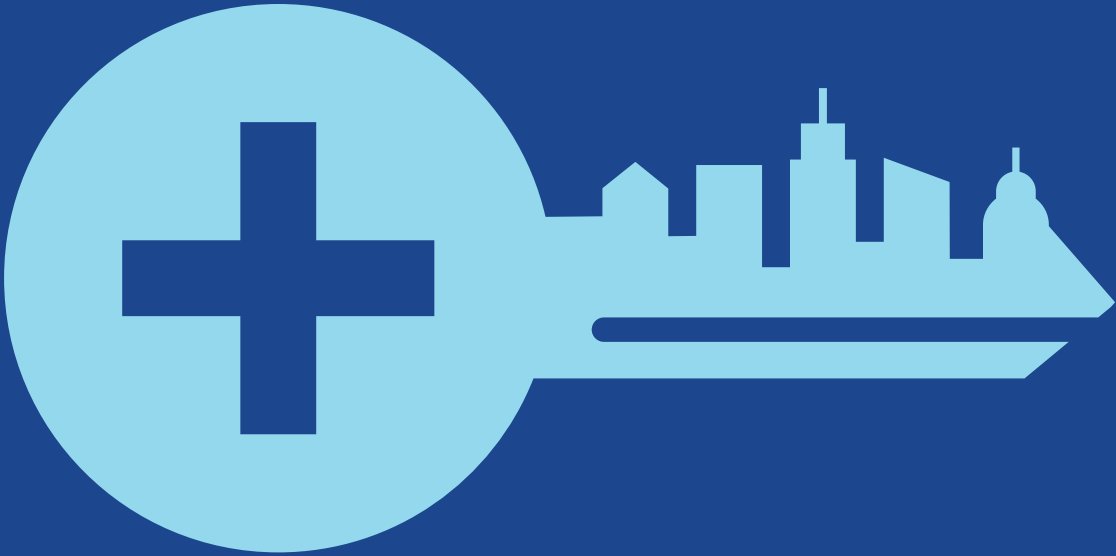
**How do I apply?**

Our financial counselors can help you apply for health insurance coverage or financial assistance. Call 1-844-692-4692 and select option 3 to speak to a financial counselor.

**NYC  
HEALTH+  
HOSPITALS**



# NYC Health + Hospitals Financial Assistance



Visit [nycare.nyc](https://nycare.nyc) for information on other ways to apply.

NYC Health + Hospitals provides health care for everyone. We respect the rights and privacy of all patients including people who are undocumented. We also help non-English language speakers talk with doctors and other staff members. Our staff speak many languages including Albanian, Arabic, Bengali, Chinese, French, Haitian Creole, Hindi, Korean, Polish, Russian, Spanish, and Urdu. Interpretation services are also available. You can get information in your language.

To learn more  
and to enroll call  
1-646-NYC-CARE  
1-646-692-2273

[nycare.nyc](https://nycare.nyc)



STAY CONNECTED. FOLLOW US.

**NYC  
HEALTH+  
HOSPITALS**



No Health Insurance? Don't Worry, We Can Help You.

You have a right to high quality and affordable health care. The best way to make sure that care is affordable is to enroll in health insurance. We can help explain the choices available to you and assist you with enrolling in the plan that is best for you and your family. If you do not qualify or cannot afford any of the free or low-cost health insurance plans available, you may qualify for one of our financial assistance programs – **NYC Care** or **Options** – to make our health care services affordable for you and your family.

How do I find out about the choices available?

Speak to a NYC Health + Hospitals financial counselor who can help you and your family enroll in free or low cost health insurance if you are eligible. Our financial counselors are here to help you choose from a variety of health insurance plans you may be eligible for. If you are not eligible for any health insurance plan, cannot afford insurance coverage, or do not have money to pay for medical care, you may qualify for one of our financial assistance programs.

**NYC Care** is available for people who are ineligible for or can't afford health insurance and live in New York City.

**Options** is available for people who are ineligible for or can't afford health insurance and live in or visit New York City or Nassau or Westchester counties.

Why is health insurance important?

No one likes to get hurt or sick, but unexpected medical events do occur. Having a health insurance plan helps pay for some of those unexpected costs, including ongoing large medical bills and prescription medications, and can give you peace of mind. We also know that people with health insurance are more likely to get the preventive care they and their family needs to stay healthy.

What do I pay?

There are many free or low-cost health insurance plans available. We can discuss those choices with you. If you are not eligible for health insurance and qualify for financial assistance, you'll pay an affordable rate. The chart on the next page shows what you may be asked to pay under one of our financial assistance programs. Your fee can be as low as \$0 for a doctor's visit.

What do I need to apply?

You will be asked to give information about yourself, your family and household income. We will help you choose from a variety of health insurance plans and financial assistance programs you may be eligible for. This is a secure application and no information is shared with immigration officials.

Will I need to provide any documents?

You may be asked to provide documents depending on what you qualify for. Be prepared to provide a document from each category below. If you are applying in person, please bring them with you. If you are applying over the phone, you will be asked to upload them to MyChart or provide them during your appointment. If you don't have certain documents, don't worry! We can still help.

Continued

Step 1: Find your household size (please include all adults and children who live with you).

Step 2: Next, find the amount that you get paid in a year in one of the levels.

Step 3: Follow the column down to the bottom chart to find out how much you will be asked to pay according to your household size and income for clinic visits, emergency room visits, and hospital stays.

Federal Poverty Levels	200% FPL	201 - 250% FPL		251 - 300% FPL		301 - 350% FPL		351 - 400% FPL		401 - 500% FPL	
Household Size	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than
1	31,300	31,301	39,125	39,126	46,950	46,951	54,775	54,776	62,600	62,601	78,250
2	42,300	42,301	52,875	52,876	63,450	63,451	74,025	74,026	84,600	84,601	105,750
3	53,300	53,301	66,625	66,626	79,950	79,951	93,275	93,276	106,600	106,601	133,250
4	64,300	64,301	80,375	80,376	96,450	96,451	112,525	112,526	128,600	128,601	160,750
5	75,300	75,301	94,125	94,126	112,950	112,951	131,775	131,776	150,600	150,601	188,250
6	86,300	86,301	107,875	107,876	129,450	129,451	151,025	151,026	172,600	172,601	215,750
7	97,300	97,301	121,625	121,626	145,950	145,951	170,275	170,276	194,600	194,601	243,250

Medical Clinic Visit	\$0	\$20	\$20	\$30	\$40	\$50
Behavioral Health Clinic Visit	\$0	\$15	\$20	\$30	\$40	\$50
Vaccine-Only Visit	\$0	\$0	\$0	\$0	\$0	\$0
Emergency Room Visit	\$0	\$30	\$30	\$60	\$60	\$100
Prescription Drugs (per prescription)	\$0	\$3	\$3	\$6	\$6	\$20
Ambulatory Surgery	\$0	\$200	\$200	\$450	\$450	\$650
MRI	\$0	\$50	\$50	\$100	\$100	\$150
PET	\$0	\$150	\$150	\$300	\$300	\$500
Inpatient Hospital Stay	\$0	\$150	\$400	\$900	\$1200	\$1500
Co-pays, Co-insurance and Deductibles	\$0	10% of cost share		20% of cost share		30% of cost share

Fees for patients with household income that is more than the above will be charged based on the NYC Health + Hospitals Selfpay rate.