

CHS Access Report: January 2025

Version: 4/14/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1991
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	996
2.2	Referrals seen within 72 hours	974
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1372	43%	19284	65%	11567	59%	4600	76%	1156	49%	1121	45%	330	44%	1741	84%	41171	62%
	Refused & Verified	363	11%	2263	8%	65	0%	419	7%	304	13%	184	7%	70	9%	0	0%	3668	6%
	Not Produced	1289	41%	8092	27%	5419	27%	910	15%	866	37%	1124	45%	272	36%	317	15%	18289	28%
	Rescheduled by CHS	145	5%	28	0%	2694	14%	158	3%	36	2%	77	3%	28	4%	12	1%	3178	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	58	8%	N/A	N/A	58	0%
	Total Scheduled Services	3169	100%	29667	100%	19745	100%	6087	100%	2362	100%	2506	100%	758	100%	2070	100%	66364	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	55%		73%		59%		82%		62%		52%		53%		84%		68%	

5	Referred Visits	N
5.1	Referred Visits	4091

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1780
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	858
2.2	Referrals seen within 72 hours	843
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	189	33%	3807	62%	1984	64%	1842	78%	274	60%	48	19%	15	ND	682	82%	8841	64%
	Refused & Verified	29	5%	541	9%	*	ND	192	8%	87	19%	*	ND	0	0%	0	0%	849**	6%
	Not Produced	351	62%	1809	29%	633	20%	273	11%	78	17%	207	81%	51	ND	153	18%	3555	26%
	Rescheduled by CHS	*	ND	17	0%	481	16%	68	3%	14	3%	0	0%	*	ND	*	ND	580*	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	
	Total Scheduled Services	569**	100%	6174	100%	3098**	100%	2375	100%	453	100%	255**	100%	66**	0%	835**	100%	13825**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	38%		70%		64%		86%		80%		19%		ND		82%		70%	

5	Referred Visits	N
5.1	Referred Visits	865

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	27
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	22
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	214	56%	2152	52%	2968	63%	663	77%	141	34%	89	41%	37	ND	158	89%	6422	59%
	Refused & Verified	45	12%	508	12%	*	ND	63	7%	*	ND	*	ND	*	ND	0	0%	616**	6%
	Not Produced	103	27%	1463	35%	1132	24%	138	16%	268	66%	129	59%	34	ND	19	11%	3286	30%
	Rescheduled by CHS	19	5%	*	ND	604	13%	*	ND	0	0%	0	0%	0	0%	0	0%	623**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	381	100%	4123**	100%	4704**	100%	864**	100%	409**	100%	218**	100%	71**	0%	177	100%	10947	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	68%		65%		63%		84%		34%		41%		ND		89%		64%	

5	Referred Visits	N
5.1	Referred Visits	421

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	165	61%	6450	85%	433	56%	191	83%	40	41%	291	65%	76	ND	45	ND	7691	81%
	Refused & Verified	37	14%	595	8%	*	ND	12	5%	42	43%	57	13%	25	ND	0	0%	768**	8%
	Not Produced	24	9%	512	7%	209	27%	26	11%	15	15%	79	18%	21	ND	*	ND	886**	9%
	Rescheduled by CHS	44	16%	0	0%	130	17%	*	ND	0	0%	24	5%	*	ND	0	0%	198**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	270	100%	7557	100%	772**	100%	229**	100%	97	100%	451	100%	122**	0%	45**	0%	9543**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	75%		93%		56%		89%		85%		77%		ND		ND		89%	

5	Referred Visits	N
5.1	Referred Visits	277

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	95	16%	1355	44%	2786	60%	484	62%	287	52%	158	37%	82	49%	358	85%	5605	52%
	Refused & Verified	96	16%	42	1%	*	ND	81	10%	37	7%	14	3%	*	ND	0	0%	270**	3%
	Not Produced	410	68%	1716	55%	1143	25%	186	24%	232	42%	255	60%	73	43%	63	15%	4078	38%
	Rescheduled by CHS	*	ND	*	ND	702	15%	34	4%	0	0%	*	ND	*	ND	*	ND	736**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	8%	N/A	N/A	13	0%
	Total Scheduled Services	601**	100%	3113**	100%	4631**	100%	785	100%	556	100%	427**	100%	168**	100%	421**	100%	10702**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	32%		45%		60%		72%		58%		40%		49%		85%		55%	

5	Referred Visits	N
5.1	Referred Visits	504

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	23	ND	291	36%	188	42%	87	ND	13	ND	*	ND	*	ND	24	ND	626**	41%
	Refused & Verified	*	ND	13	2%	0	0%	*	ND	*	ND	*	ND	*	ND	0	0%	13**	1%
	Not Produced	*	ND	501	62%	138	31%	*	ND	22	ND	112	ND	*	ND	*	ND	773**	50%
	Rescheduled by CHS	0	ND	*	ND	125	28%	0	ND	0	0%	0	0%	*	ND	0	0%	125**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	23**	0%	805**	100%	451	100%	87**	0%	35**	0%	112**	0%	0**	0%	24**	0%	1537**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	ND		38%		42%		ND		ND		ND		ND		ND		42%	

5	Referred Visits	N
5.1	Referred Visits	321

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	182
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	113
2.2	Referrals seen within 72 hours	107
2.3	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	249	51%	1733	58%	1460	65%	729	82%	130	50%	261	56%	31	ND	240	84%	4833	63%
	Refused & Verified	27	6%	174	6%	*	ND	46	5%	28	11%	26	6%	*	ND	0	0%	301**	4%
	Not Produced	165	34%	1071	36%	511	23%	102	11%	100	39%	164	35%	34	ND	47	16%	2194	29%
	Rescheduled by CHS	43	9%	*	ND	265	12%	13	1%	*	ND	14	3%	*	ND	0	0%	335**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	484	100%	2978**	100%	2236**	100%	890	100%	258**	100%	465	100%	65**	0%	287	100%	7663	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	57%		64%		65%		87%		61%		62%		ND		84%		67%	

5	Referred Visits	N
5.1	Referred Visits	744

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	134	34%	718	53%	1180	44%	420	72%	216	54%	87	28%	41	ND	158	88%	2954	49%
	Refused & Verified	85	22%	86	6%	30	1%	18	3%	43	11%	73	24%	15	ND	0	0%	350	6%
	Not Produced	160	41%	543	40%	1211	45%	131	23%	127	32%	113	37%	37	ND	21	12%	2343	39%
	Rescheduled by CHS	13	3%	0	0%	248	9%	11	2%	16	4%	35	11%	*	ND	*	ND	323**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	392	100%	1347	100%	2669	100%	580	100%	402	100%	308	100%	93**	0%	179	100%	5970**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	56%		60%		45%		76%		64%		52%		ND		88%		55%	

5	Referred Visits	N
5.1	Referred Visits	463

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	303	71%	2778	78%	568	49%	184	74%	55	41%	177	73%	41	ND	76	ND	4182	71%
	Refused & Verified	37	9%	304	9%	*	ND	*	ND	55	41%	*	ND	*	ND	0	0%	396	7%
	Not Produced	73	17%	477	13%	442	38%	46	18%	24	18%	65	27%	19	ND	*	ND	1146	19%
	Rescheduled by CHS	16	4%	0	0%	139	12%	19	8%	0	0%	*	ND	*	ND	0	0%	174	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0	0%
	Total Scheduled Services	429	100%	3559	100%	1149**	100%	249**	100%	134	100%	242**	100%	60**	0%	76**	0%	5898	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	79%		87%		49%		74%		82%		73%		ND		ND		78%	

5	Referred Visits	N
5.1	Referred Visits	496

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: February 2025

Version: 4/14/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1714
1.2	Average time to completion once known to CHS (hours)	4.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	925
2.2	Referrals seen within 72 hours	910
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1350	46%	18071	64%	10458	62%	4385	74%	1111	53%	1064	49%	276	40%	1587	84%	38302	63%
	Refused & Verified	312	11%	2303	8%	90	1%	412	7%	270	13%	177	8%	41	6%	*	ND	3605**	6%
	Not Produced	1179	40%	7822	28%	3859	23%	923	16%	697	33%	808	37%	258	38%	293	16%	15839	26%
	Rescheduled by CHS	122	4%	17	0%	2595	15%	221	4%	31	1%	127	6%	35	5%	*	ND	3148**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	75	11%	N/A	N/A	75	0%
	Total Scheduled Services	2963	100%	28213	100%	17002	100%	5941	100%	2109	100%	2176	100%	685	100%	1880**	100%	60969**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	56%		72%		62%		81%		65%		57%		46%		84%		69%	

5	Referred Visits	N
5.1	Referred Visits	3438

Notes:

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1517
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	799
2.2	Referrals seen within 72 hours	791
2.3	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	204	31%	3772	60%	1966	71%	1691	76%	328	75%	89	37%	17	ND	703	82%	8770	65%
	Refused & Verified	24	4%	494	8%	*	ND	141	6%	61	14%	*	ND	0	0%	0	0%	720**	5%
	Not Produced	423	65%	2012	32%	503	18%	302	14%	49	11%	135	57%	37	ND	151	18%	3612	27%
	Rescheduled by CHS	0	0%	*	ND	319	11%	97	4%	*	ND	14	6%	*	ND	*	ND	430**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	651	100%	6278**	100%	2788**	100%	2231	100%	438**	100%	238**	100%	54**	0%	854**	100%	13532**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	35%		68%		71%		82%		89%		37%		ND		82%		70%	

5	Referred Visits	N
5.1	Referred Visits	642

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	22
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	20
2.2	Referrals seen within 72 hours	20
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	153	46%	2109	50%	2550	65%	599	76%	144	41%	67	32%	26	36%	130	87%	5778	57%
	Refused & Verified	61	18%	488	11%	*	ND	84	11%	*	ND	*	ND	*	ND	0	0%	633**	6%
	Not Produced	116	35%	1658	39%	785	20%	108	14%	196	55%	126	60%	32	44%	19	13%	3040	30%
	Rescheduled by CHS	*	ND	*	ND	607	15%	*	ND	14	4%	16	8%	*	ND	0	0%	637**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	21%	N/A	N/A	15	0%
	Total Scheduled Services	330**	100%	4255**	100%	3942**	100%	791**	100%	354**	100%	209**	100%	73**	100%	149	100%	10103**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	65%		61%		65%		86%		41%		32%		36%		87%		63%	

5	Referred Visits	N
5.1	Referred Visits	427

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	151	59%	5953	88%	420	68%	182	76%	42	ND	266	69%	78	53%	50	ND	7142	84%
	Refused & Verified	30	12%	544	8%	*	ND	*	ND	43	ND	32	8%	13	9%	0	0%	662**	8%
	Not Produced	12	5%	240	4%	128	21%	40	17%	*	ND	48	12%	28	19%	*	0%	496**	6%
	Rescheduled by CHS	62	24%	0	0%	70	11%	18	8%	0	0%	40	10%	13	9%	0	0%	203	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	10%	N/A	N/A	15	0%
	Total Scheduled Services	255	100%	6737	100%	618**	100%	240**	100%	85**	0%	386	100%	147	100%	50**	0%	8518**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	71%		96%		68%		76%		ND		77%		62%		ND		92%	

5	Referred Visits	N
5.1	Referred Visits	266

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	143	26%	1245	39%	2523	61%	568	61%	241	49%	158	43%	62	ND	296	82%	5236	52%
	Refused & Verified	54	10%	36	1%	14	0%	94	10%	21	4%	18	5%	*	ND	0	0%	237**	2%
	Not Produced	357	64%	1871	59%	826	20%	237	25%	225	46%	183	49%	66	ND	63	18%	3828	38%
	Rescheduled by CHS	*	ND	*	ND	745	18%	36	4%	0	0%	11	3%	*	ND	*	ND	792**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19	ND	N/A	N/A	19	0%
	Total Scheduled Services	554**	100%	3152**	100%	4108	100%	935	100%	487	100%	370	100%	147**	0%	359**	100%	10112**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	36%		41%		62%		71%		54%		48%		ND		82%		54%	

5	Referred Visits	N
5.1	Referred Visits	486

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	33	ND	130	29%	180	44%	83	ND	25	ND	*	ND	*	ND	16	ND	467**	44%
	Refused & Verified	*	ND	13	3%	0	0%	*	ND	*	ND	*	ND	*	ND	0	ND	13**	1%
	Not Produced	*	ND	306	68%	140	34%	*	ND	*	ND	39	ND	*	ND	*	ND	485**	46%
	Rescheduled by CHS	0	ND	*	ND	89	22%	0	0%	0	ND	*	ND	0	0%	0	ND	89**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	33**	0%	449**	100%	409	100%	83**	0%	25**	0%	39**	0%	0**	0%	16**	0%	1054**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	ND		32%		44%		ND		ND		ND		ND		ND		46%	

5	Referred Visits	N
5.1	Referred Visits	285

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	175
1.2	Average time to completion once known to CHS (hours)	7.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	105
2.2	Referrals seen within 72 hours	98
2.3	Percent seen within 72 hours	93%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	264	61%	1587	61%	1212	61%	750	85%	147	57%	272	57%	23	ND	207	84%	4462	64%
	Refused & Verified	23	5%	184	7%	*	ND	60	7%	31	12%	34	7%	*	ND	0	0%	332**	5%
	Not Produced	111	26%	839	32%	382	19%	72	8%	78	30%	160	33%	29	ND	38	16%	1709	25%
	Rescheduled by CHS	36	8%	*	ND	378	19%	*	ND	*	ND	15	3%	*	ND	0	0%	429**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	434	100%	2610*8	100%	1972**	100%	882**	100%	256**	100%	481	100%	52**	0%	245	100%	6932	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	66%		68%		61%		92%		70%		64%		ND		84%		69%	

5	Referred Visits	N
5.1	Referred Visits	504

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	157	50%	815	63%	1145	54%	333	74%	147	50%	64	29%	36	ND	136	93%	2833	58%
	Refused & Verified	79	25%	95	7%	56	3%	21	5%	37	13%	77	35%	*	ND	0	0%	365**	7%
	Not Produced	77	25%	390	30%	733	35%	99	22%	111	38%	53	24%	32	ND	11	7%	1506	31%
	Rescheduled by CHS	*	*	0	0%	187	9%	*	ND	*	ND	28	13%	*	ND	*	ND	215**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	313**	100%	1300	100%	2121	100%	453**	100%	295**	100%	222	100%	68**	0%	147**	100%	4919	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	75%		70%		57%		78%		62%		64%		ND		93%		65%	

5	Referred Visits	N
5.1	Referred Visits	446

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	245	66%	2460	72%	462	45%	179	63%	37	30%	139	68%	28	ND	49	ND	3599	65%
	Refused & Verified	39	10%	449	13%	*	ND	*	ND	63	51%	*	ND	*	ND	*	ND	551**	10%
	Not Produced	73	20%	506	15%	362	35%	59	21%	24	19%	64	32%	29	ND	*	ND	1117**	20%
	Rescheduled by CHS	15	4%	*	ND	200	20%	48	17%	0	0%	*	ND	*	ND	0	ND	263**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	372	100%	3415**	100%	1024**	100%	286**	100%	124	100%	203**	100%	57**	0%	49**	0%	5530**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	76%		85%		45%		63%		81%		68%		ND		ND		75%	

5	Referred Visits	N
5.1	Referred Visits	382

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: March 2025

Version: 4/14/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.
		-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1985
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1034
2.2	Referrals seen within 72 hours	1016
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1421	42%	19169	65%	11357	60%	4946	76%	1197	54%	1123	46%	330	45%	1661	86%	41204	63%
	Refused & Verified	289	9%	2062	7%	63	0%	459	7%	298	13%	212	9%	86	12%	0	0%	3469	5%
	Not Produced	1529	46%	8447	28%	4540	24%	949	15%	727	33%	935	39%	252	34%	263	14%	17642	27%
	Rescheduled by CHS	113	3%	*	ND	2917	15%	145	2%	0	0%	152	6%	30	4%	*	ND	3357**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	41	6%	N/A	N/A	41	0%
	Total Scheduled Services	3352	100%	29678**	100%	18877	100%	6499	100%	2222	100%	2422	100%	739	100%	1924**	100%	65713**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	51%		72%		60%		83%		67%		55%		56%		86%		68%	

5	Referred Visits	N
5.1	Referred Visits	3826

Notes:

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1744
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	886
2.2	Referrals seen within 72 hours	873
2.3	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	264	35%	4037	60%	2084	68%	1956	80%	315	68%	116	46%	24	ND	767	86%	9563	65%
	Refused & Verified	29	4%	506	8%	*	ND	131	5%	69	15%	*	ND	*	ND	0	0%	735**	5%
	Not Produced	456	61%	2163	32%	488	16%	324	13%	77	17%	136	54%	54	ND	120	14%	3818	26%
	Rescheduled by CHS	*	ND	0	0%	493	16%	47	2%	0	0%	*	ND	*	ND	*	ND	540**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	749**	100%	6706	100%	3065	100%	2458	100%	461	100%	252**	100%	78**	0%	887**	100%	14656**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	39%		68%		68%		85%		83%		46%		ND		86%		70%	

5	Referred Visits	N
5.1	Referred Visits	821

Notes:

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	40
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	28
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	173	47%	2111	51%	2917	65%	743	76%	141	41%	113	49%	46	ND	128	86%	6372	59%
	Refused & Verified	29	8%	263	6%	*	ND	136	14%	16	5%	13	6%	*	ND	0	0%	457**	4%
	Not Produced	164	45%	1798	43%	892	20%	72	7%	184	54%	94	41%	26	ND	21	14%	3251	30%
	Rescheduled by CHS	*	ND	*	ND	702	16%	22	2%	0	0%	11	5%	*	ND	0	0%	735**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	366**	100%	4172**	100%	4511**	100%	973	100%	341	100%	231	100%	72**	0%	149	100%	10815**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	55%		57%		65%		90%		46%		55%		ND		86%		63%	

5	Referred Visits	N
5.1	Referred Visits	477

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	154	56%	6935	88%	472	70%	209	72%	45	42%	235	60%	76	ND	49	ND	8175	84%
	Refused & Verified	53	19%	647	8%	*	ND	11	4%	49	46%	60	15%	16	ND	0	0%	836**	9%
	Not Produced	40	14%	280	4%	128	19%	48	16%	13	12%	56	14%	26	ND	*	ND	591**	6%
	Rescheduled by CHS	29	11%	0	0%	75	11%	24	8%	0	0%	40	10%	*	ND	0	0%	168**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	276	100%	7862	100%	675**	100%	292	100%	107	100%	391	100%	118**	0%	49**	0%	9770**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	75%		96%		70%		75%		88%		75%		ND		ND		92%	

5	Referred Visits	N
5.1	Referred Visits	280

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	129	18%	1173	39%	2751	61%	616	64%	279	54%	154	38%	66	ND	316	87%	5484	52%
	Refused & Verified	35	5%	37	1%	18	0%	111	12%	18	4%	16	4%	*	ND	0	0%	235**	2%
	Not Produced	534	77%	1805	60%	1055	23%	222	23%	217	42%	226	55%	61	ND	47	13%	4167	39%
	Rescheduled by CHS	*	ND	*	ND	719	16%	13	1%	0	0%	13	3%	*	ND	*	ND	745**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	ND	N/A	N/A	11	0%
	Total Scheduled Services	698**	100%	3015**	100%	4543	100%	962	100%	514	100%	409	100%	138**	0%	363**	100%	10642**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	23%		40%		61%		76%		58%		42%		ND		87%		54%	

5	Referred Visits	N
5.1	Referred Visits	486

Notes:

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	46	ND	185	23%	170	32%	100	ND	17	ND	15	21%	*	ND	*	ND	533**	34%
	Refused & Verified	*	ND	13	2%	0	0%	*	ND	*	ND	16	22%	*	ND	0	0%	29**	2%
	Not Produced	*	ND	608	75%	218	41%	*	ND	14	ND	41	57%	*	ND	0	0%	881**	55%
	Rescheduled by CHS	0	0%	*	ND	147	27%	0	0%	0	ND	*	ND	*	ND	0	0%	147**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	46**	0%	806**	100%	535	100%	100**	0%	31**	0%	72**	100%	0**	0%	0**	0%	1590**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	100%		25%		32%		100%		ND		43%		ND		ND		35%	

5	Referred Visits	N
5.1	Referred Visits	255

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	200
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	118
2.2	Referrals seen within 72 hours	113
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	283	56%	1879	65%	1336	61%	764	82%	129	52%	270	50%	31	ND	204	80%	4896	64%
	Refused & Verified	21	4%	218	8%	*	ND	53	6%	33	13%	35	7%	*	ND	0	0%	360**	5%
	Not Produced	149	29%	800	28%	488	22%	111	12%	88	35%	214	40%	30	ND	51	20%	1931	25%
	Rescheduled by CHS	54	11%	*	ND	361	17%	*	ND	0	0%	17	3%	*	ND	0	0%	432**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	507	100%	2897**	100%	2185**	100%	928**	100%	250	100%	536	100%	61**	0%	255	100%	7619**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		72%		61%		88%		65%		57%		ND		80%		69%	

5	Referred Visits	N
5.1	Referred Visits	618

Notes:

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	156	45%	974	64%	1117	52%	376	77%	205	55%	99	32%	47	ND	149	91%	3123	57%
	Refused & Verified	82	24%	62	4%	28	1%	14	3%	57	15%	71	23%	29	ND	0	0%	343	6%
	Not Produced	96	28%	487	32%	819	38%	101	21%	112	30%	75	25%	27	ND	14	9%	1731	32%
	Rescheduled by CHS	11	3%	0	0%	172	8%	*	ND	0	0%	61	20%	*	ND	0	0%	244**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	345	100%	1523	100%	2136	100%	491**	100%	374	100%	306	100%	103**	0%	163	100%	5441**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	69%		68%		54%		79%		70%		56%		ND		91%		64%	

5	Referred Visits	N
5.1	Referred Visits	436

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	216	61%	1875	70%	510	42%	182	65%	66	47%	121	57%	34	ND	40	ND	3044	61%
	Refused & Verified	39	11%	316	12%	*	ND	*	ND	51	37%	0	0%	*	ND	0	0%	406**	8%
	Not Produced	88	25%	506	19%	452	37%	64	23%	22	16%	93	43%	23	ND	*	ND	1248**	25%
	Rescheduled by CHS	11	3%	0	0%	248	20%	32	12%	0	0%	*	ND	*	ND	0	0%	291**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	354	100%	2697	100%	1210	100%	278	100%	139	100%	214	100%	57	0%	40	0%	4989**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	72%		81%		42%		65%		84%		57%		ND		ND		69%	

5	Referred Visits	N
5.1	Referred Visits	453

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: January to March 2025

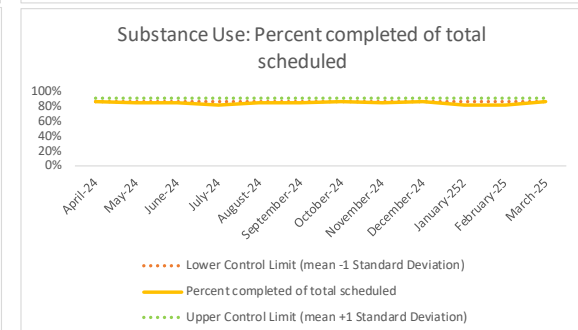
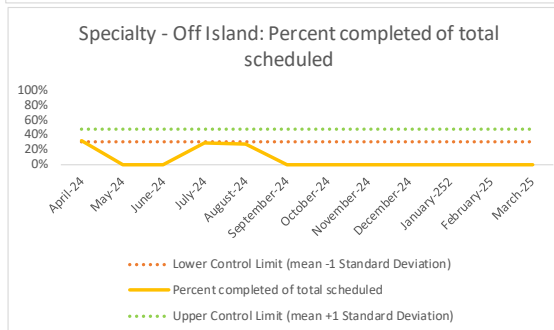
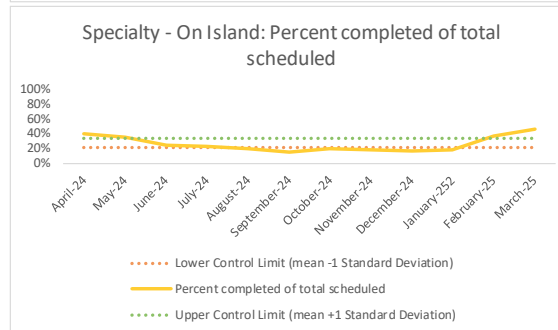
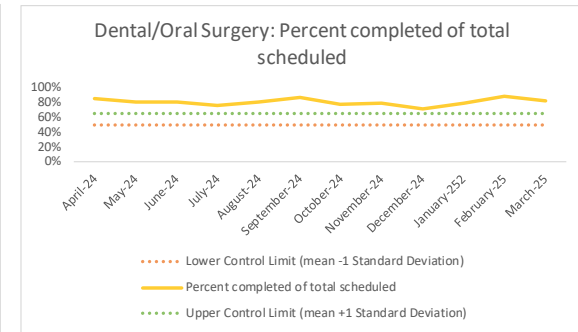
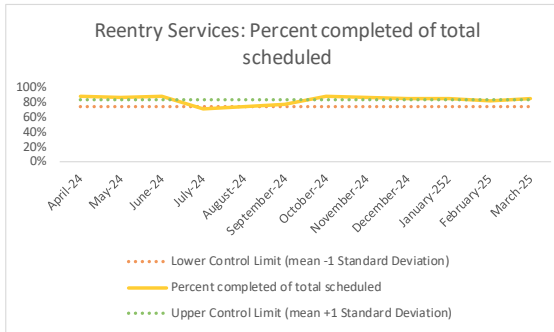
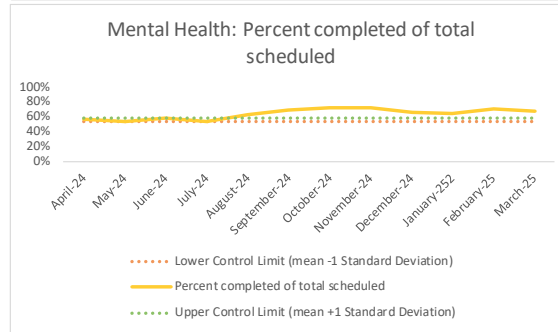
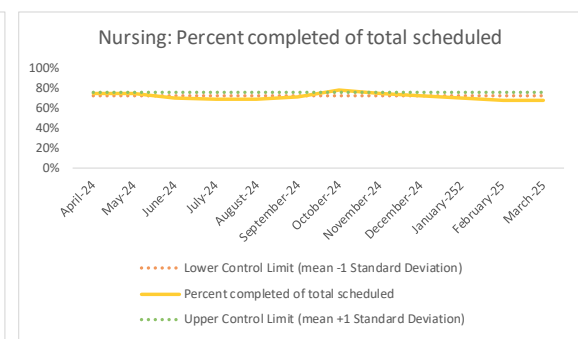
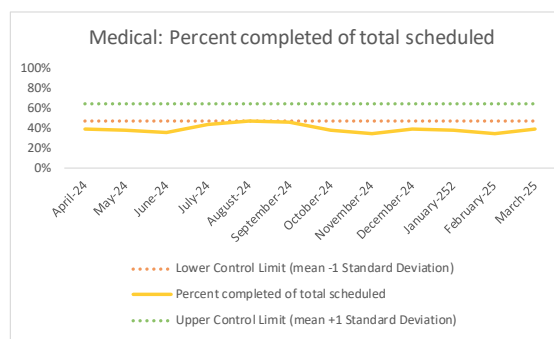
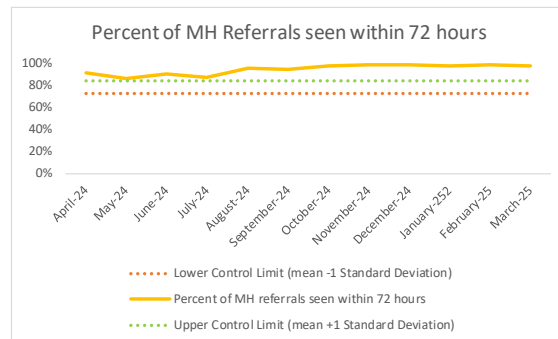
Version: 4/14/2025

I. Table of Contents

Contents

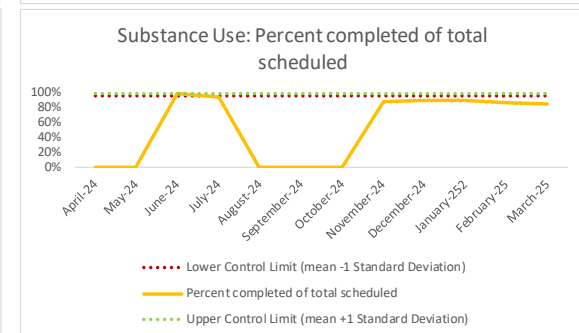
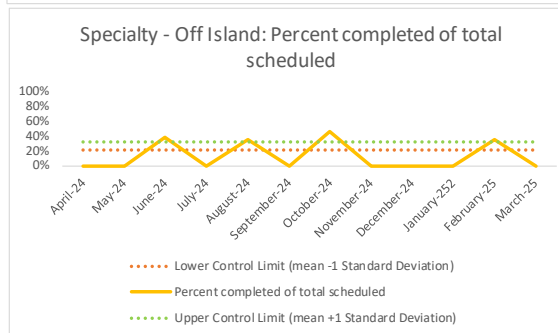
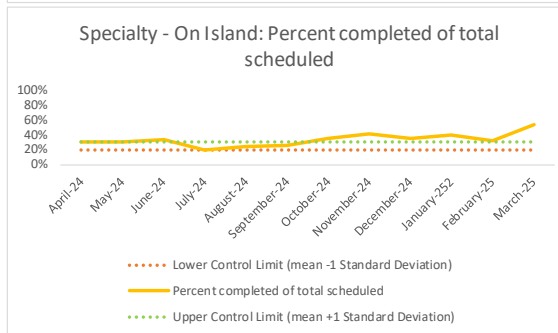
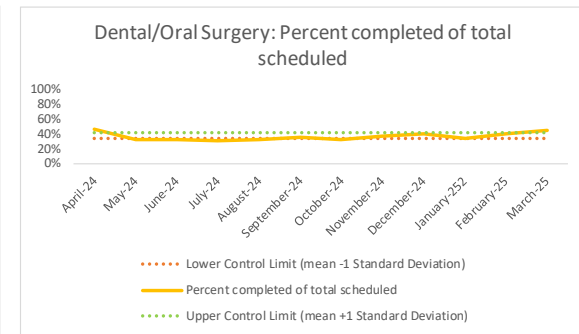
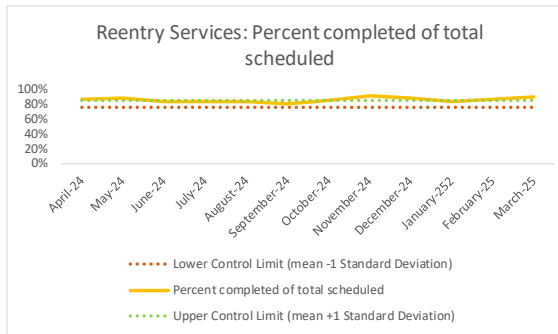
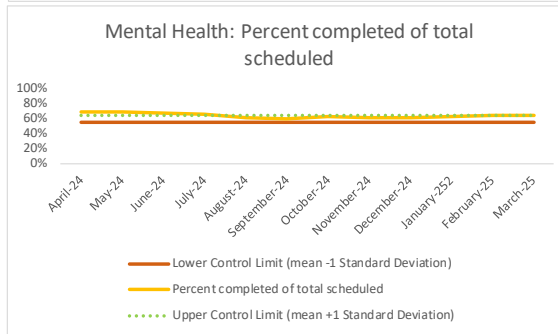
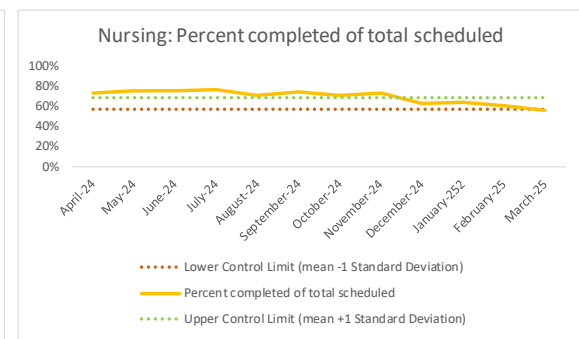
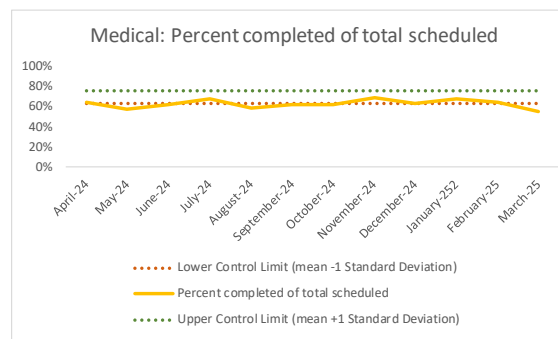
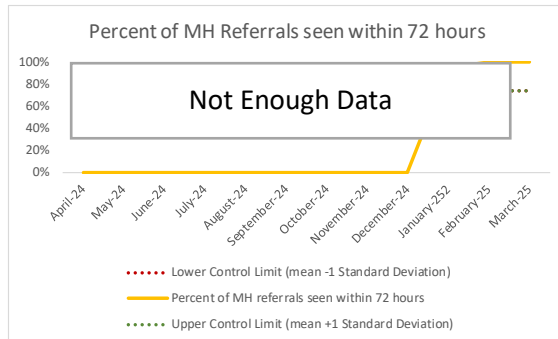
I. Table of Contents	2
II. EMTC	3
III. GRVC.....	4
IV. NIC	5
V. OBCC.....	6
VI. RESH	7
VII. RMSC	8
VIII. RNDC	9
IX. WF	10

II. EMTC



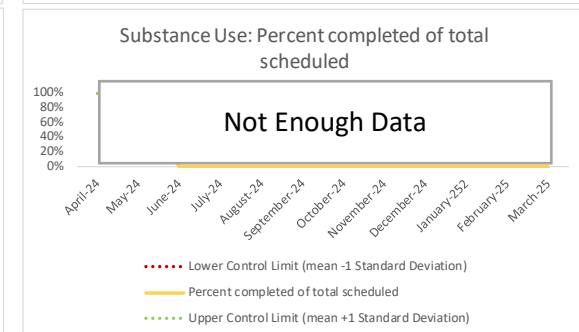
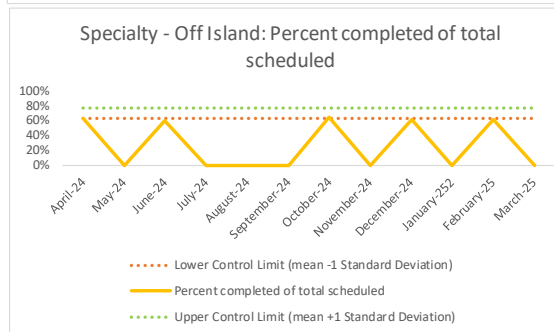
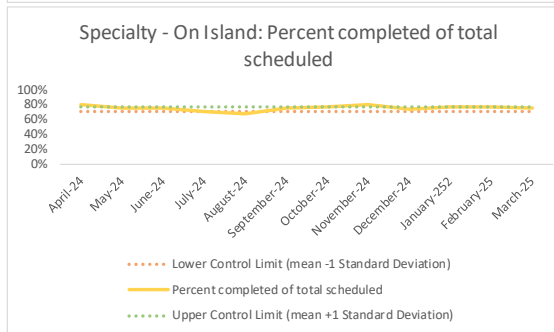
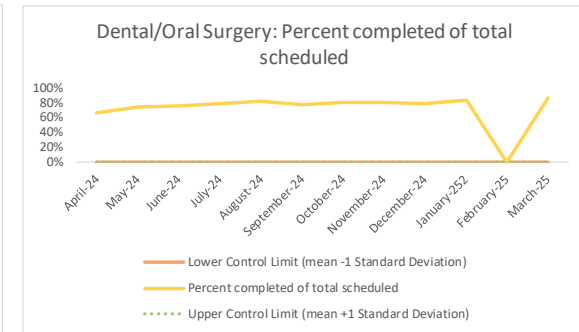
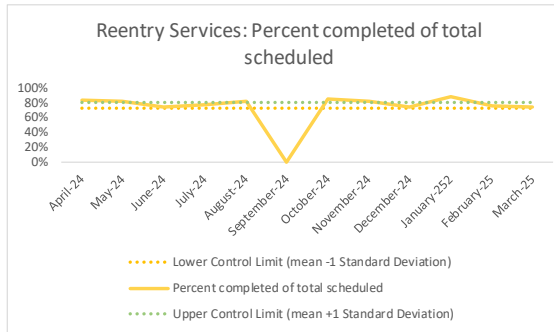
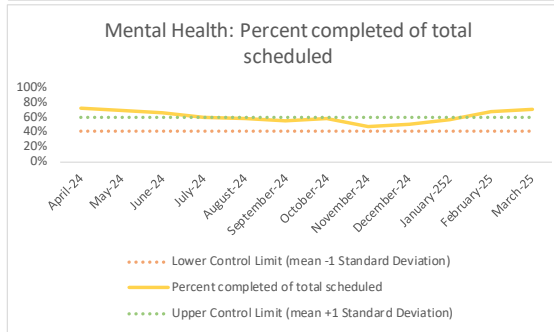
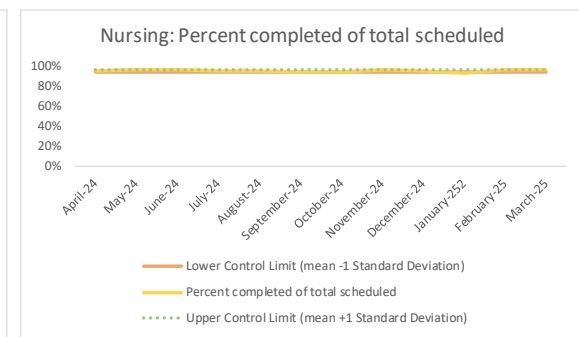
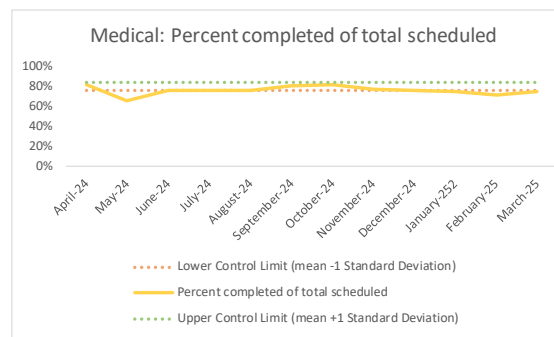
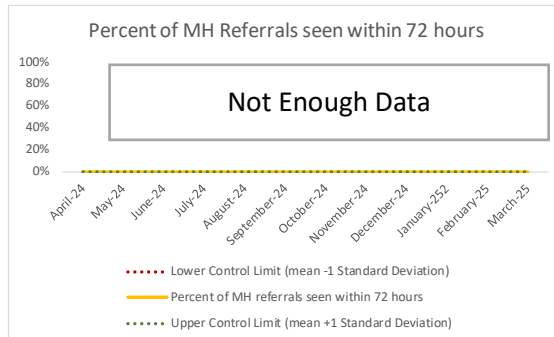
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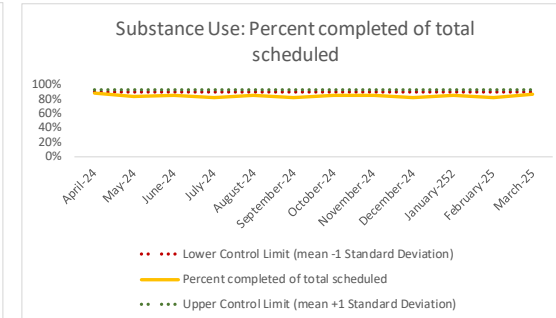
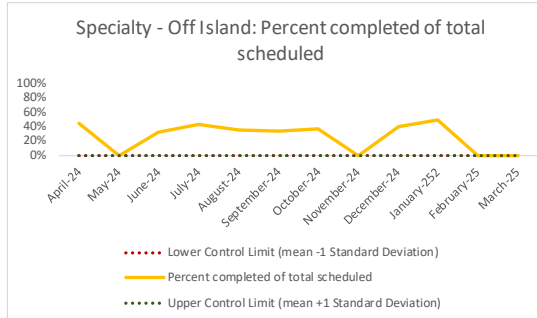
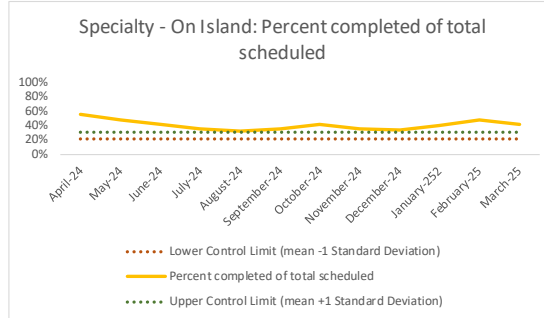
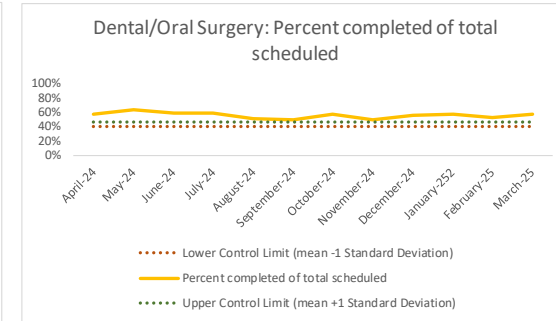
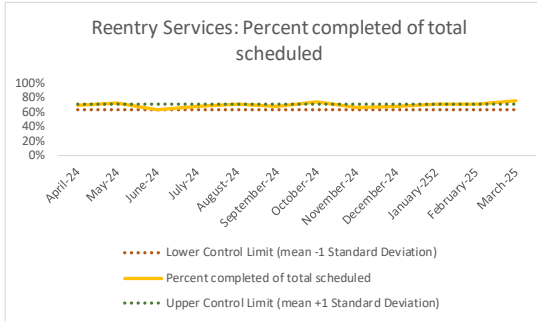
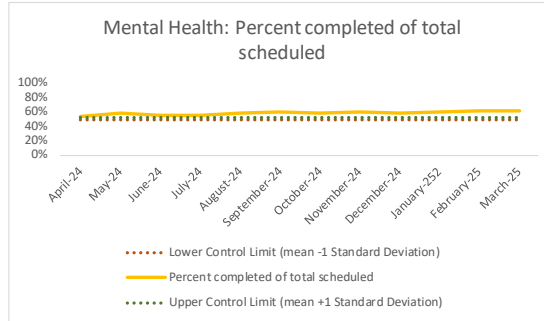
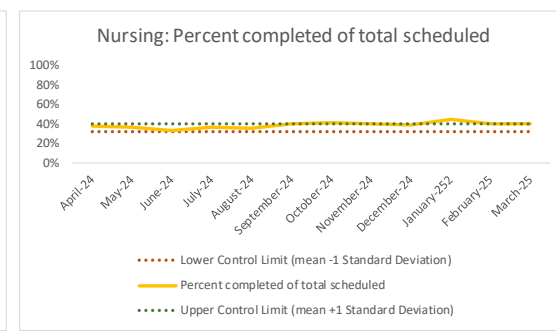
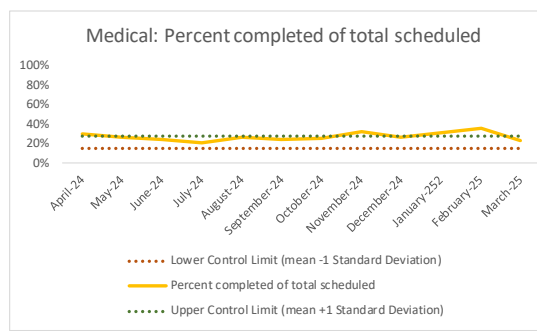
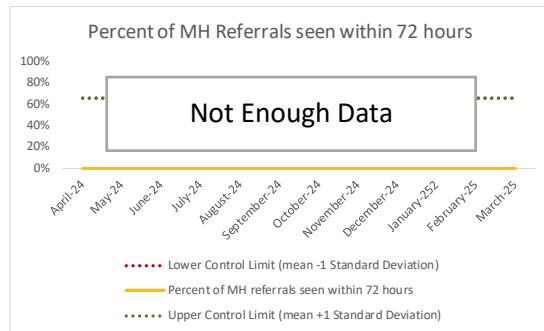
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IV. NIC



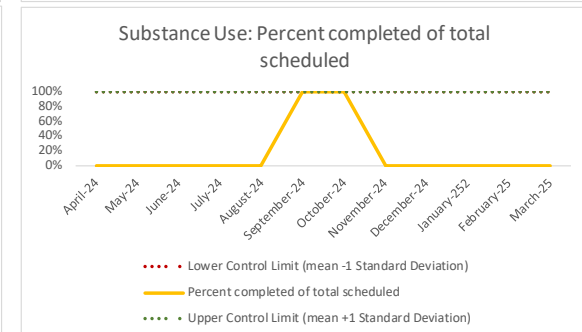
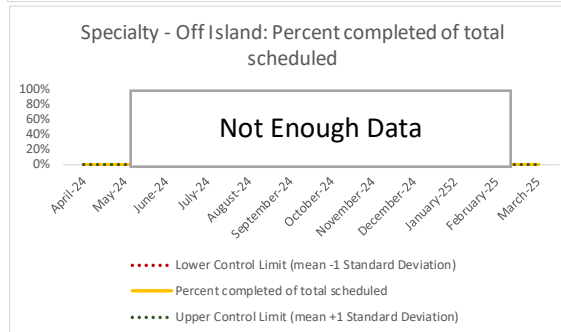
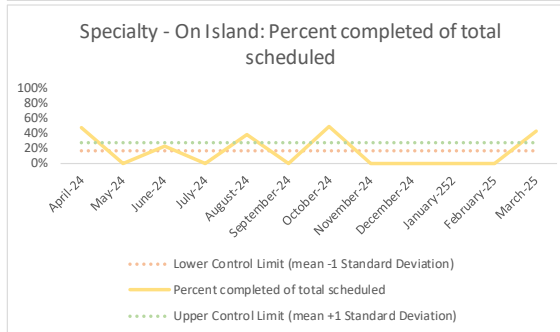
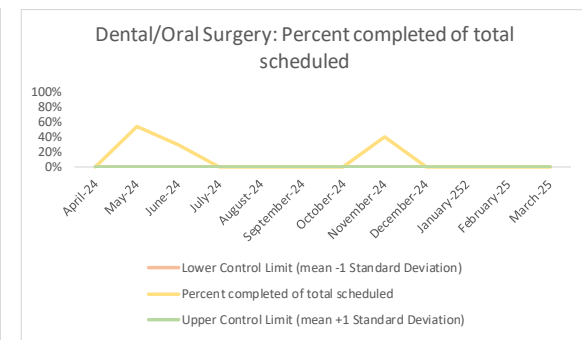
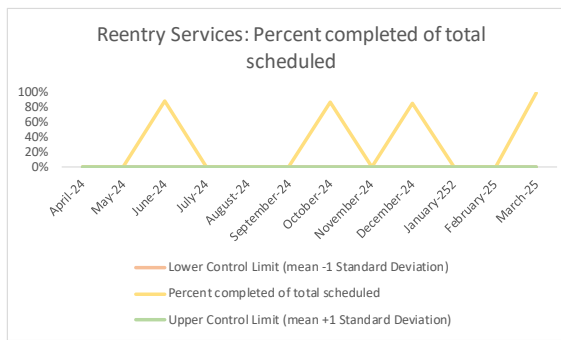
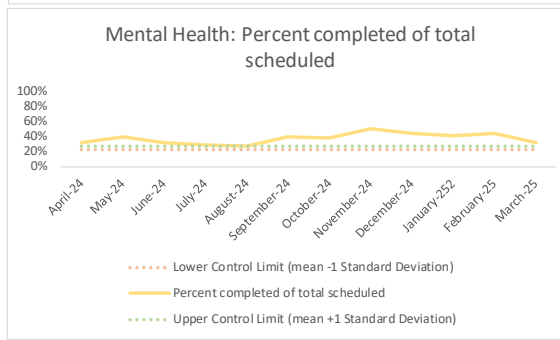
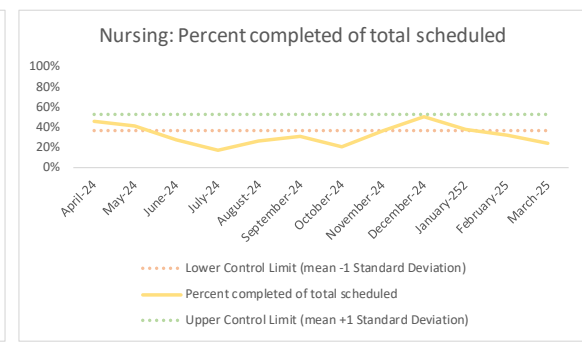
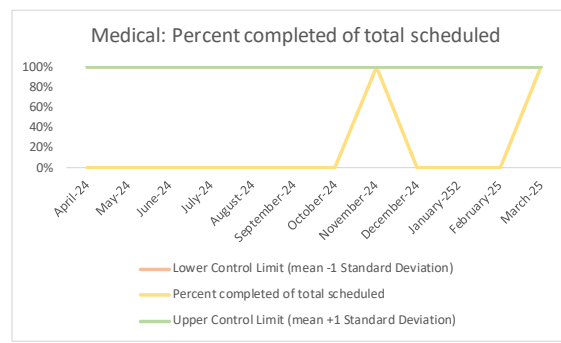
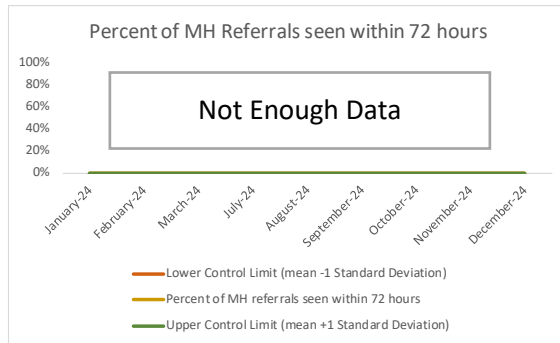
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V. OBCC



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VI. RESH



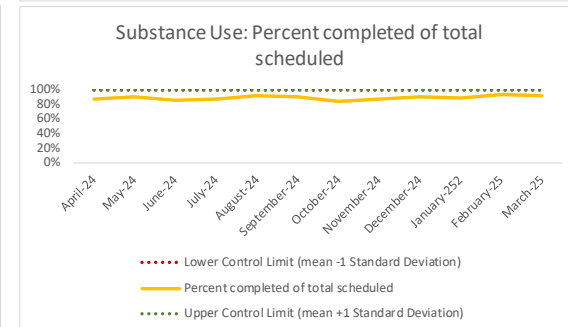
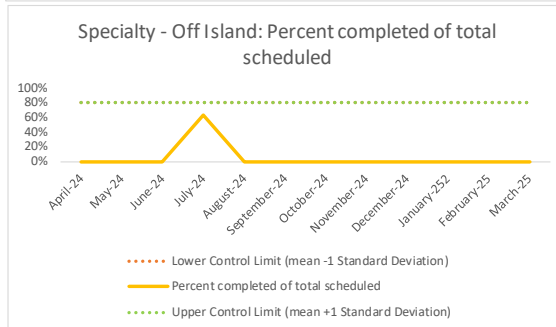
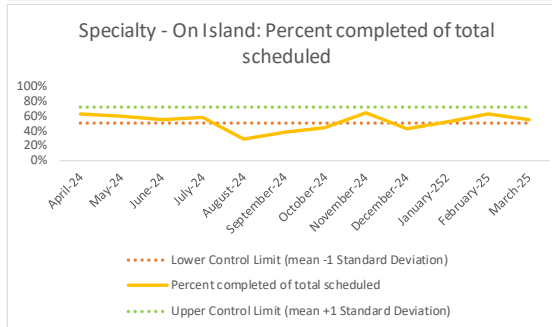
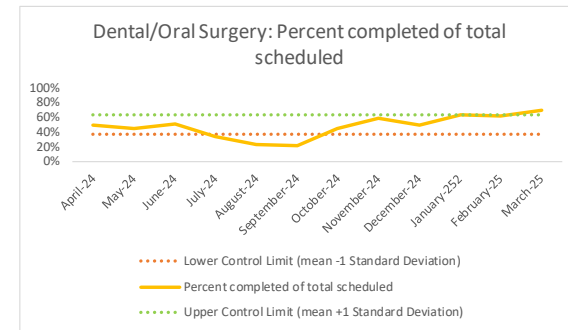
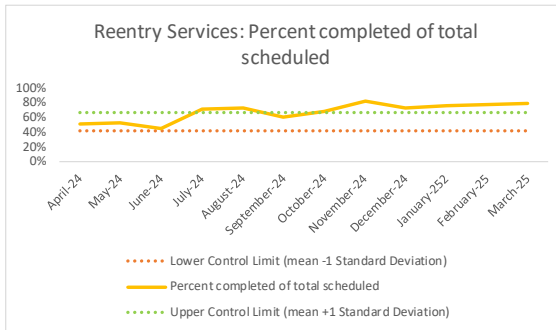
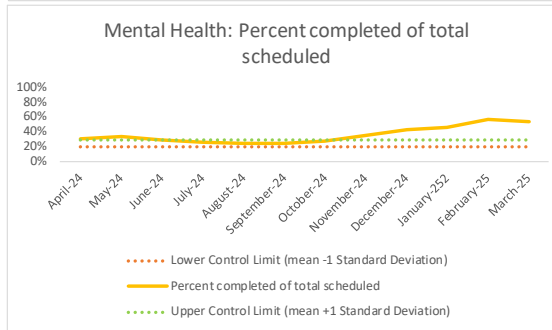
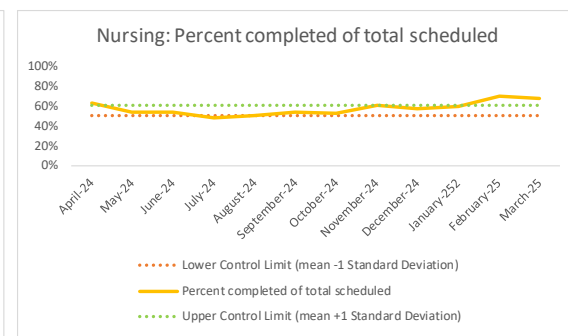
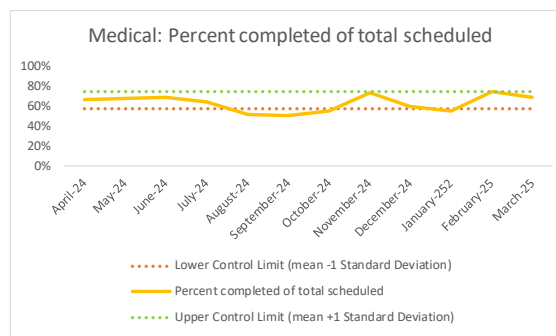
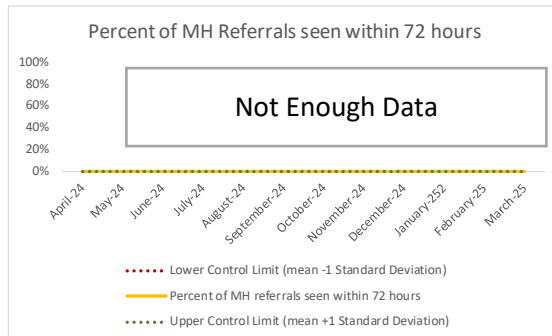
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VII. RMSC



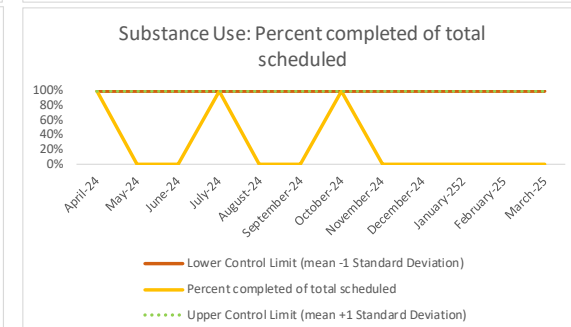
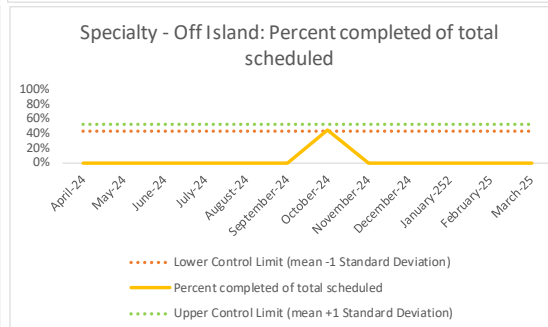
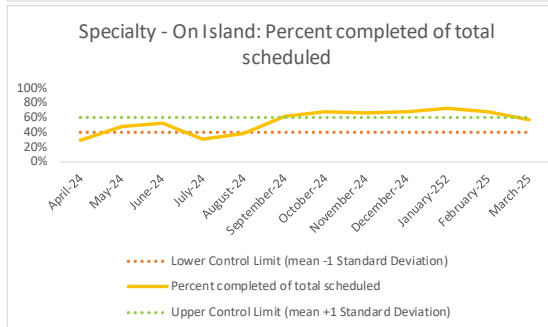
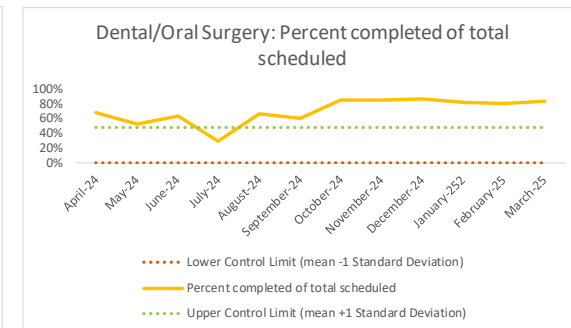
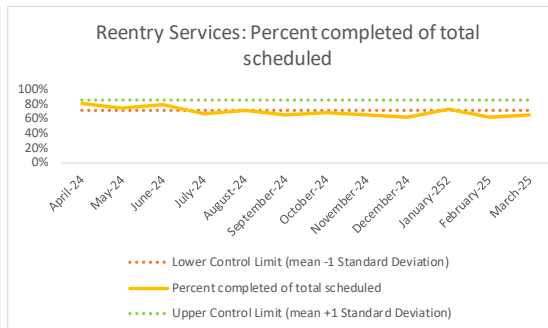
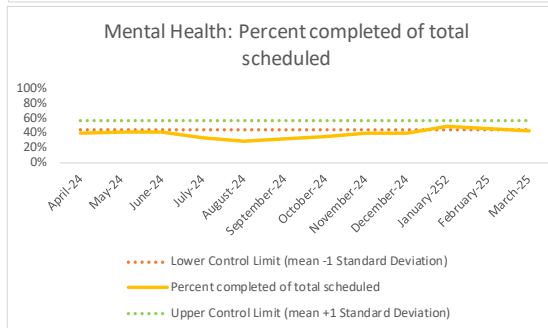
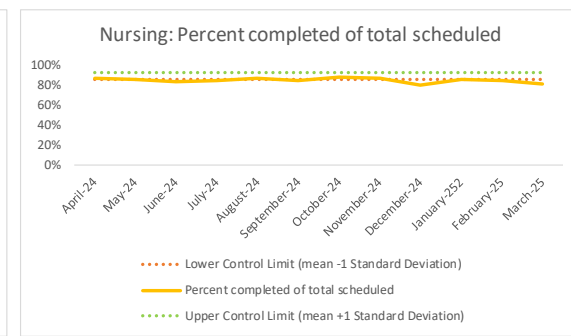
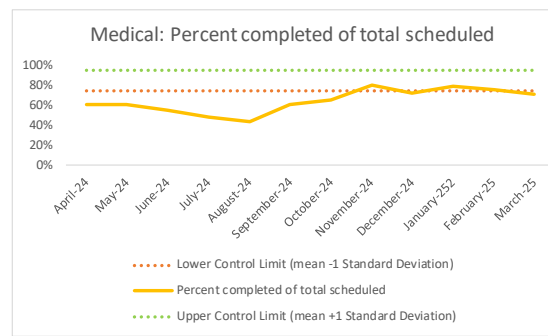
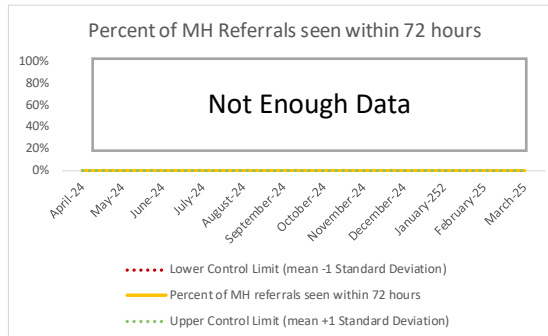
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VIII. RNDC



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IX. WF



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