

For NYC Health + Hospitals House Staff

An NYC H+H house staff member seeking treatment may contact the Office of Behavioral Health representative during business hours (Monday – Friday, 8:00 am – 4:00 pm) at (646) 477-3150 for assistance with scheduling an appointment with a provider at one of our NYC H+H facilities.

Other referral resources:

Emblem Health: GHI/Emblem Health Insurance - access to providers covered by your plan, including psychologists & psychiatrists:

- <https://www.emblemhealth.com/live-well/plan-benefits/mental-health-and-substance-use>
- <https://www.emblemhealth.com/providers/clinical-corner/behavioral-health/behavioral-health-and-substance-use>

MetroPlus:

For assistance in locating a behavioral health provider, please call MetroPlusHealth Member Services at (800) 303-9626 and select the prompt for Behavioral Health

MetroPlus member can also access Telehealth services 24/7 at this link:

<https://metroplus.org/members/virtual-visit-telehealth/>

Committee of Interns and Residents (CIR) - legal, dental, optical, prescription coverage, conference reimbursement and more benefits: www.cirseiu.org | Phone: **212-356-8195** | Benefits Funds: **212-356-8180**. **More information at this link:**

<https://hcin Insider.nychhc.org/sites/gme/Documents/CIR%20Benefit%20Funds.pdf>

NYC Employee Assistance Program - Provides services to NYC employees and their family members. Generally, an EAP provides education, information, counseling and individualized referrals to assist with a wide range of personal and social problems. Monday – Friday 8a-7p Phone: **212-306-7660** | Website: <https://www1.nyc.gov/site/olr/eap/eaphome.page>

For challenges with billing – please contact the customer service number 1-844-NYC- 4NYC