

BOARD OF DIRECTORS MEETING

THURSDAY, MARCH 27, 2025

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<p><b><u>CALL TO ORDER – 2:00 PM</u></b></p>	<p>Mr. Pagán</p>
<p>1. <b><u>Executive Session   Facility Governing Body Report</u></b>          ➤ NYC Health + Hospitals   Gouverneur Skilled Nursing Facility          ➤ NYC Health + Hospitals   Coler Rehabilitation and Nursing Care Center</p> <p><b>Semi-Annual Governing Body Report (Written Submission Only)</b>          ➤ NYC Health + Hospitals   Harlem</p>	<p>Mr. Pagán</p>
<p>2. <b><u>OPEN PUBLIC SESSION – 3:00 PM</u></b></p> <p>3. <b>Adoption of the Board of Directors Meeting Minutes – February 27, 2025</b></p> <p>4. <b>Chair’s Report</b></p> <p>5. <b>President’s Report</b></p>	<p>Mr. Pagán</p> <p>Dr. Katz</p>
<p><b><u>ACTION ITEMS</u></b></p>	
<p>6. Authorizing New York City Health and Hospitals Corporation (the “System”) to <b>sign an Acceptance of Assignment by which the System will officially confirm acceptance, jurisdiction and control over the nine real properties listed in Schedule A, attached (the “Properties”)</b> under the terms of the Operating Agreement dated June 16, 1970 (the “Operating Agreement”) with the City of New York (the “City”) for use by the System.          (Presented to the Capital Committee: 03/11/2025)  <b>Vendex: NA / EEO: NA</b></p>	<p>Mr. Pagán</p>
<p>7. Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to execute a contract with <b>A Tech Electric Enterprises, Inc. (the “Contractor”), to undertake a project to upgrade the fire alarm systems at NYC Health + Hospitals/North Central Bronx Hospital</b> for a contract amount of \$8,888,888, with a 10% project contingency of \$888,889, to bring the total cost not to exceed \$9,777,777 and is expected to have a two-year duration.          (Presented to the Capital Committee: 03/11/2025)  <b>Vendex: Pending / EEO: Approved</b></p>	<p>Mr. Pagán</p>
<p>8. Authorizing New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to <b>rename The Pavilion building at NYC Health + Hospitals/Queens (the “Hospital”) as “Claire Shulman Pavilion” in honor of the late former Queens Borough President, Claire Shulman.</b>          (Presented to the Capital Committee: 03/11/2025)  <b>Vendex: NA / EEO: NA</b></p>	<p>Mr. Pagán</p>
<p style="text-align: center;"><b>COMMITTEE AND SUBSIDIARY REPORTS</b></p> <p>➤ Community Relations Committee          ➤ Capital Committee          ➤ HHC Capital Corporation (Subsidiary)</p> <p>&gt;&gt;Old Business&lt;&lt;          &gt;&gt;New Business&lt;&lt;          &gt;&gt;Adjournment&lt;&lt;</p>	<p>Ms. Rowe Adams          Mr. Pagán          Ms. Wang</p>



**NEW YORK CITY HEALTH AND HOSPITALS CORPORATION**

A meeting of the Board of Directors of New York City Health and Hospitals Corporation was held in room 1701 at 50 Water Street, New York, New York 10004 on the **27th day of February, 2025** at 1:30 P.M., pursuant to a notice, which was sent to all of the Directors of New York City Health and Hospitals Corporation and which was provided to the public by the Secretary. The following Directors participated in person:

- Mr. José A. Pagán
- Dr. Mitchell Katz - Joined at 2:43 p.m.
- Ms. Anne Williams-Isom - Left at 3:27 p.m.
- Ms. Erin Kelly - Joined at 3:27 p.m.
- Dr. Vincent Calamia
- Ms. Freda Wang
- Ms. Karen St. Hilaire
- Dr. William Fisher
- Dr. Michelle Morse -Left at 3:27 p.m.
- Dr. Zahirah McNatt - Joined at 3:27 p.m.
- Ms. Anita Kawatra
- Dr. Michael Espiritu
- Ms. Vanessa Rodriguez
- Ms. Tricia Taitt - Left at 3:30 p.m.

José Pagán, Chair of the Board, called the meeting to order at 1:45 p.m. Mr. Pagán chaired the meeting and Colicia Hercules, Corporate Secretary, kept the minutes thereof.

Mr. Pagán noted for the record, Karen St. Hilaire is representing Molly Wasow Park and Dr. William Fisher is representing Dr. H Jean Wright - both in a voting capacity.

**EXECUTIVE SESSION**

Upon motion made and duly seconded, the members voted to convene in executive session because the matters to be discussed involved confidential and privileged information regarding patient medical information.

**OPEN SESSION**

The Board reconvened in public session at 3:27 p.m.

**NEW BOARD APPOINTMENTS**

Mr. Pagán welcomed the new members of the Board: Dr. Michael Espiritu, the Manhattan City Council representative; Vanessa Rodriguez, the Bronx City Council representative; and Tricia Taitt, the Queens City Council representative.

Mr. Pagán noted that Erin Kelly is representing Deputy Mayor Anne Williams-Isom, Dr. Zahirah McNatt is representing Dr. Michelle Morse, Dr. William Fisher is representing Dr. H Jean Wright and Karen St. Hilaire is representing Molly Wasow Park - all in a voting capacity.

**ACTION ITEM 3 - ADOPTION OF THE MINUTES**

The minutes of the Board of Directors meeting held on January 30, 2025 were presented to the Board. Then, on motion duly made and seconded, the Board unanimously adopted the minutes.

**RESOLVED**, that the minutes of the Board of Directors Meeting held on January 30, 2025 copies of which have been presented to the Board be, and hereby are, adopted.

**ITEM 4 - CHAIR'S REPORT**

**GOVERNING BODY**

Mr. Pagán advised that during the Executive Session, the Board received and approved the governing body oral and written reports from NYC Health + Hospitals| Lincoln and NYC Health + Hospitals| Kings County.

The Board also received and approved the written submission of the NYC Health + Hospitals| Queens semi-annual governing body report.

**VENDEX APPROVALS**

Mr. Pagán noted there was one item on the agenda requiring Vendex approval, of which it has that approval. There are thirty-one items from previous Board meetings pending Vendex approval.

The Board will be notified as outstanding Vendex approvals are received.

**FISCAL YEAR 2025 ANNUAL PUBLIC MEETINGS**

Mr. Pagán shared a reminder about the upcoming NYC Health + Hospitals FY-2025 Annual Public Meeting series as follows:

Manhattan: Tuesday, March 18, 2025 at Gouverneur  
Brooklyn: Tuesday, April 29, 2025 at South Brooklyn Health  
The Bronx: Tuesday, May 20, 2025 at Jacobi Hospital  
Staten Island: Tuesday, June 17, 2025 at Sea View

**ACTION ITEM 6:**

Mr. Pagán read the resolution

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals") **to execute a contract with FireMaxx Systems Corp. (the "Contractor" or "FireMaxx"), to undertake mandated inspections and testing of fire alarm and fire protections systems across all acute care and post-acute care** NYC Health + Hospitals' facilities for a contract amount of \$4,453,875, with a 20% project contingency of \$890,775, to bring the total cost not to exceed \$5,344,650, starting in April 2025 with a term of three years with two one-year options to renew. (Presented to the Capital Committee: 02/03/2025)

Manuel Saez, PhD, VP, Office of Facilities Development, provided background information noting the mandated requirement for quarterly, semi-annually, and annual inspections and testing of the fire alarm and fire protection systems. The state of the current agreements, including the historical spend from 2019 to 2024 and current extension. FireMaxx services all the System facilities, except for a few Gotham sites, which are serviced by their respective landlords. Mahendranath Indar, AVP Office of Facilities Development, provided an overview of the procurement process and contract budget, explaining the rationale for the 20 percent contingency. The contract, vendor MWBE utilization plan and vendor performance were also discussed.

Hearing no questions, upon motion duly made and seconded, the Board unanimously approved the resolution.

**ITEM 5 - PRESIDENT REPORT - FULL WRITTEN SUBMISSION INCLUDED IN THE MATERIALS WITH FEW VERBAL HIGHLIGHTS:**

**NYC HEALTH + HOSPITALS FACILITIES CELEBRATE BLACK HISTORY MONTH**

All 11 hospitals, five long term care facilities, 29 Gotham Health sites, and various other business units celebrated February's Black History Month.

**SANDRA SNEED, MBA, FACHE APPOINTED CEO OF NYC HEALTH + HOSPITALS/WOODHULL, MARKING HER RETURN TO THE HEALTH SYSTEM**

Sandra Sneed, MBA, FACHE, was appointed Chief Executive Officer of NYC Health + Hospitals/Woodhull. She brings more than 20 years of senior leadership experience overseeing operations for hospitals across the country, and she has a strong record of expanding access to services while reducing wait-times for patients.

Woodhull Hospital's current CEO Gregory Calliste will step down after over 9 years leading Woodhull Hospital and 33 years of service to the health System.

**MAYOR ADAMS ANNOUNCES PROGRESS AT NYC HEALTH + HOSPITALS/GOTHAM HEALTH, DOWNTOWN FAR ROCKAWAY, STRENGTHENING HEALTH CARE ACCESS TO FAMILIES IN THE UNDERSERVED AREA**

Mayor Eric Adams, Dr. Katz, New York City Economic Development Corporation (NYCEDC) President and CEO Andrew Kimball, and Queens Borough President Donovan Richards announced that construction is now underway on a new 22,000-square-foot Gotham Health community health center that will provide comprehensive health care services to residents of Far Rockaway, Queens. The state-of-the-art community health center will expand community members' access to primary care, specialty care, women's health, dental, vision, podiatry, radiology, and mental health services.

**NYC HEALTH + HOSPITALS/WOODHULL RENOVATES PSYCHIATRIC UNIT**

NYC Health + Hospitals| Woodhull completed a major renovation project within its Psychiatric Unit to improve the facility's safety, functionality, and patient care. These upgrades are part of the hospital's ongoing commitment to create a supportive and secure environment for both patients and healthcare professionals.

**NEW WOMEN'S HEART HEALTH CLINIC OPENS AT NYC HEALTH + HOSPITALS| ELMHURST**

On Tuesday, February 11, 2025 NYC Health + Hospitals| Elmhurst launched a Women's Heart Health Institute, whose mission is to eliminate disparities and increase gender equity in cardiovascular health for female patients. The hospital's Department of Cardiology treats approximately 7,000 patients annually, and around 30% are women. Elmhurst Hospital's new Women's Heart Health Institute seeks to provide more support for these patients through increased focus and research on how heart health impacts women.

**NYC HEALTH + HOSPITALS | BELLEVUE RECOGNIZED AS A "PEDIATRIC INNOVATOR"  
AND DESIGNATED AS "ALWAYS READY FOR CHILDREN"**

NYC Health + Hospitals | Bellevue announced that its Pediatric Emergency Services department has been recognized as a "Pediatric Innovator" and Designated as "Always Ready for Children." "Pediatric Innovator" is the highest level of recognition given by the Always Ready for Children (ARC) Pediatric Recognition Program, a statewide initiative from the New York State Department of Health Emergency Medical Services for Children (EMSC) Program.

**NYC HEALTH + HOSPITALS | SOUTH BROOKLYN HEALTH CELEBRATES NEW LOCATION  
FOR IDA G. ISRAEL COMMUNITY HEALTH CENTER**

NYC Health + Hospitals | South Brooklyn Health celebrated the ribbon-cutting ceremony for the new location of its Ida G. Israel Community Health Center, marking a significant milestone in the continued commitment to providing high-quality healthcare services to the South Brooklyn community.

**THE HEALTH CARE SYSTEM AND CITY'S DEPARTMENT OF CONSUMER AND WORKER  
PROTECTION ANNOUNCE FREE TAX PREP SERVICES FOR NEW YORKERS AT PUBLIC  
HOSPITALS AND METROPLUSHEALTH SITES**

NYC Health + Hospitals and its partners are offering free, in-person, and virtual tax preparation services for New Yorkers as part of the City's Department of Consumer and Worker Protection's (DCWP) NYC Free Tax Prep initiative. In partnership with Ariva, BronxWorks, Grow Brooklyn, Urban Upbound, and Code for America's GetYourRefund initiative, free tax preparation is available for New Yorkers who earn \$93,000 or less annually and file as a family, or those who earn \$65,000 or less annually and file as an individual or couple without dependents.

**NEW DOCUMENTARY SHOWCASES NYC HEALTH + HOSPITALS | GOTHAM HEALTH  
RAISING COMMUNITY AWARENESS THROUGH SUMMER PARADES ACROSS NEW YORK  
CITY**

NYC Health + Hospitals | Gotham Health announced the release of a new short 5-minute documentary. The video captures the energy and dedication of Gotham Health staff, who brought health care awareness to thousands by participating in several prominent parades across New York City, including the National Puerto Rican Day Parade, the Juneteenth NY March, the NYC Pride March, the Dominican Day Parade, the West Indian Day Parade, and the African American Day Parade.

**NEW FOURTH WELLNESS ROOM FOR STAFF OPENS AT NYC HEALTH + HOSPITALS|  
GOTHAM HEALTH, MORRISANIA**

NYC Health + Hospitals| Gotham Health unveiled its latest wellness room for staff at Gotham Health| Morrisania, marking the completion of the fourth and final wellness room across various Gotham Health sites. This initiative is part of the health System's investment in workforce wellness under its Helping Healers Heal program.

**NYC HEALTH + HOSPITALS CELEBRATES 100 GRADUATES FROM ITS PEER ACADEMY  
TO EXPAND BEHAVIORAL HEALTH WORKFORCE**

NYC Health + Hospitals has graduated over 100 peer counselors from its Peer Academy since the program launched in December 2021. The Peer Academy helps recruit and train community members with lived experience of mental health or substance use issues to become State-certified peer counselors, who can support behavioral health patients in hospitals and other healthcare settings. The 12-week program includes classroom and on-the-job training at NYC Health + Hospitals, and tuition is free.

**LONG-TERM CARE RESIDENTS CELEBRATE THE LUNAR NEW YEAR AT NYC HEALTH +  
HOSPITALS| GOUVERNEUR**

NYC Health + Hospitals| Gouverneur Skilled Nursing Facility partnered with Gotham Health, Gouverneur, part of the public health System's network of primary care clinics, to celebrate the Year of the Snake during their annual Lunar New Year festivities.

**NYC HEALTH + HOSPITALS EMPLOYEE AND FACILITY RECOGNITIONS  
BLACKDOCTOR.ORG NAMES NYC HEALTH + HOSPITALS| HARLEM AS ONE OF THE  
BEST HOSPITALS FOR BLACK AMERICA**

NYC Health + Hospitals| Harlem was recognized as one of the 2025 Best Hospitals for Black America by national leader in Black health and wellness, BlackDoctor.org (BDO). Harlem Hospital is one of 76 hospitals to receive the prestigious distinction, which recognizes hospitals that provide exceptional care to Black patients, an achievement of significance in today's healthcare landscape.

**DR. MACHELLE ALLEN NAMED TO AMNY & POLITICS NY'S '2025 BLACK POWER  
PLAYERS' RECOGNITION LIST**

NYC Health + Hospitals Senior Vice President and Chief Medical Officer Machelles Allen, MD, is among the honorees recognized by amNY Metro and PoliticsNY in its annual list of "2025 Black Power Players." The list honors influential Black leaders who are leading efforts to positively impact New Yorkers across the city and state.

**DR. MICHELLE SOTO APPOINTED MEDICAL DIRECTOR OF AMBULATORY CARE AT NYC HEALTH + HOSPITALS | NORTH CENTRAL BRONX**

Michelle Soto, MD, MBA, FASAM, has been appointed the Medical Director of Ambulatory Care at NYC Health + Hospitals | North Central Bronx (NCB). Dr. Soto will oversee NCB's many outpatient clinics in this role, including its pediatric, women's health, primary care, and the medical and surgical specialties.

**HEALTH CARE SYSTEM WINS RICHARD L. DOYLE AWARD FOR INNOVATION AND LEADERSHIP IN HEALTHCARE FROM MCG HEALTH**

Earlier this week NYC Health + Hospitals received the 2024 Richard L. Doyle Award for Innovation and Leadership in Healthcare from MCG Health, which provides clinical guidance software to healthcare organizations.

**DR. HOWARD J. FINGER NAMED 2025 CLINICIAN OF THE YEAR BY THE FOUNDATION FOR POST-ACUTE CARE AND LONG-TERM CARE MEDICINE**

Howard J. Finger, DO was named 2025 Clinician of the Year by The Foundation for Post-Acute and Long-Term Care (PALTC) Medicine. Dr. Finger is the longest-serving physician at NYC Health + Hospitals | Coler with 40 years in post-acute and long-term care delivery.

**MODERN HEALTHCARE NAMES NYC HEALTH + HOSPITALS' SENIOR AVP DR. HANNAH JACKSON TO "40 UNDER 40" LIST**

NYC Health + Hospitals' Senior Assistant Vice President and Chief of Staff for the Office of Ambulatory Care and Population Health, Dr. Hannah Jackson has been named to Modern Healthcare's 2025 "40 Under 40" list in recognition of her significant work improving healthcare access and equity across New York City. Dr. Jackson has led substantial improvements to access primary care at NYC Health + Hospitals, the largest public healthcare system in the country.

**CHIEF WOMEN'S HEALTH OFFICER JOINS ALBANY PERINATAL PANEL**

On Friday, February 14, 2025, Dr. Wendy Wilcox, Chief Women's Health Officer, represented NYC Health + Hospitals on a panel entitled "Perinatal Mental Health—A Public Health Crisis." The Albany, NY-based panel was held in conjunction with the New York State Association of Black, Puerto Rican, Hispanic and Asian Legislature Conference, hosted by NYC Senators Brouk and Webb, along with Assembly Member Hermelyn. Dr. Wilcox spoke about the health care System's Maternal Home as providing supportive care for vulnerable perinatal people, including those with mental health disorders.



**NOTED ARTIST CAROLYN LAZARD FEATURES NYC HEALTH + HOSPITALS| ELMHURST SIMULATION CENTER AND MATERNAL MORTALITY REDUCTION PROGRAM IN NEW SOLO EXHIBITION AT ARTISTS SPACE IN LOWER MANHATTAN**

Friday, February 28th, noted artist Carolyn Lazard will debut their solo exhibition, featuring NYC Health + Hospitals| Elmhurst's Simulation Center and highlights the Maternal Mortality Reduction Program there. The exhibition will take place at the Artists Space in Lower Manhattan.

**NYC HEALTH + HOSPITALS' NYC CARE ANNOUNCES DURABLE MEDICAL EQUIPMENT BENEFIT FOR MEMBERS**

NYC Health + Hospitals' NYC Care program launched a durable medical equipment (DME) benefit, available at all NYC Health + Hospitals facilities. The new benefit allows all ambulatory care providers to prescribe low and no-cost durable medical equipment to eligible NYC Care patients.

**RESPONDING TO THE HUMANITARIAN CRISIS - SERVICES FOR ASYLUM SEEKERS**

The recent announcement of the closure of six additional Humanitarian Emergency Response and Relief Centers (HERRCs), including New York City's Arrival Center at the Roosevelt Hotel, marks a shift in the System's role from ensuring every family has a safe place to sleep upon arrival to helping families take their next steps forward.

**COLLABORATION BETWEEN MARKETING AND SALES IN THE CREATION OF A DEDICATED CALL CENTER FUELS PREDICTABLE GROWTH, ACHIEVING 600 ENROLLMENTS PER WEEK**

In February 2024, MetroPlusHealth marketing and sales teams launched a sales call center. This strategic initiative allows the direct connection of marketing to enrollments, providing data-driven insights to assess and enhance the effectiveness of our marketing strategies.

**EXTERNAL AFFAIRS UPDATE**

**State:** The System is advocating for restoration of a proposed cut to the Indigent Care Pool (ICP) payment, as well as for increased funding in Medicaid rates for health centers, nursing homes, and hospitals and restoring last year's capital reimbursement cuts.

**Federal:** Congress is negotiating three different spending packages. For Fiscal year 2025, funding was extended via a Continuing Resolution through March 14, as well as telehealth flexibilities and the delay of Medicaid DSH cuts. The Medicaid DSH cuts are extended through March 31st.

For Fiscal year 2026, set to begin October 1, discussions are underway for Appropriation bills. Congressional Republicans would like to use a budget reconciliation to pass many of the Trump Administration's legislative priorities which include extending tax cuts, funding border security, and more. To pay for these policies, Congress is considering making significant cuts to Medicaid and other social service programs.

## **DISCUSSION**

Dr. Katz emphasized the critical role that Medicaid funding plays in ensuring access to healthcare for vulnerable populations. He discussed the ongoing threats to this funding, particularly in the context of potential cuts, and how such reductions could significantly impact the work and care provided by the System. In advocating for the protection of Medicaid funding, Dr. Katz explained, without adequate Medicaid funding, the ability of these providers to serve their communities effectively would be severely compromised, leading to worse outcomes for the very populations the program was designed to help.

Dr. Katz also addressed the complex challenges that arise when considering cuts to Medicaid services, noting that any attempts to reduce funding often results in difficult trade-offs such as devastating personnel cuts. Cutting services without negatively impacting the budget is a delicate balancing act, as reductions can lead to compromised care and diminished access to critical medical services. This is especially concerning in areas such as emergency departments, which are often the primary point of care for patients who rely on Medicaid.

The Board expressed gratitude to Dr. Katz and the team, particularly Dr. Theodore Long and Chris Keeley, for their efforts in providing services for asylum seekers during the humanitarian crisis and noted their collaboration and the hard work. The Board acknowledged the team's dedication and emphasized the value of their partnership and teamwork.

## **COMMITTEE AND SUBSIDIARY REPORTS**

Mr. Pagán noted that the Committee and subsidiary reports were included in the e-materials for review and are being submitted into the record. Mr. Pagán welcomed questions or comments regarding the reports.

OLD BUSINESS/NEW BUSINESS

ADJOURNMENT

Hearing no old business or new business to bring before the New York City Health + Hospitals Corporation Board of Directors, the meeting was adjourned at 3:50 p.m.



Colicia Hercules  
Corporate Secretary

## COMMITTEE REPORTS

**February 3, 2025**

**AUDIT COMMITTEE MEETING TALKING POINTS**

**As Reported by: Mr. Jose Pagán**

**Committee Members Present:** Jose Pagán, Dr. Mitchell Katz, Ms. Freda Wang; Karen St. Hilaire representing Molly Wasow Park join at 10:56- and Sally Hernandez-Piñero listening in a virtual capacity.

The meeting was called to order by Mr. Jose Pagán, Committee Chair at 10:17am.

Mr. Jose Pagán requested a motion to adopt the minutes of the Audit Committee meeting held on December 2, 2024. A motion was made and duly seconded with all in favor to adopt the minutes.

Mr. Jose Pagán proposed a motion to convene an executive session to discuss confidential and privileged matters that may be related to anticipated or actual litigation, as well as certain personnel matters. A motion was made and seconded with all in favor.

The Committee reconvened in open session at 11:09am.

Mr. Jose Pagán noted that the Committee is now in open session and next on the agenda will be the presentation from Mr. Joseph O'Keefe from Internal Audit.

### Internal Audit Update

Mr. O'Keefe started with the External Audit Update.

- The City Controllers Audit of the Department of Corrections Efforts to Ensure Access to Mental Health Services for Inmates. This audit has been going on for about a year. We recently received a request for a sample of 300 prisoners/patients files. He mentioned it was time consuming to obtain a data sharing agreement so that the prisoners/patients could be de-identified. They are working on providing the requested data.
- The Language Access Services and Behavioral Health are at the same point. He received preliminary reports from them. He will be going over a response, that will be due to them and given to each individual authority.
- There are a number of internal audits for the current fiscal year. One audit is completed for the year out of total of five. On the

schedule, three are in progress. The audit on Human resources as not begun.

- Mr. O'Keefe provided an update on the Auxiliary Financial Audits. He is in the process of talking with the Bonadio Group that performs these audits. He stated there has been a long lag completing some audits from years 2021 and 2022. He is working with them to try to get these audits completed or find out whether they are going to complete them or not. He asks if anyone had any question?

Mr. Jose Pagán then called on Catherine Patsos for a Compliance update.

### **Corporate Compliance**

Ms. Patsos started s met with the CEOs of the facilities and programs and had one on ones with them as she does every year to review the Coalfire and HIPAA Risk Analysis findings for their facilities. She also discussed their Compliance and Privacy Cases Metrics, our workforce member Compliance Survey results, and the Risk Assessment for FY-2026. Ms. Patsos will share the completion results for their Compliance and HIPAA training.

Ms. Patsos reported on the Reproductive Health Information HIPAA Regulations. The regulation requires covered entities to obtain an Attestation from requesters of PHI that are made for any of these four reasons. The attestation must clearly state that the requested use of disclosure of PHI is not for one of those prohibited purposes and she has prepared for the implementation. She has a draft cover letter that explains to the requester why they need to complete the attestation.

Ms. Patsos, did a 3rd workforce member survey at the end of 2024. She reported the response rate was higher than last year, and stated the desire to increase the response rate. Ms. Patsos may consider using a vendor and their tools, which is hoped to yield higher response rates. There was an increase in the percentage of respondents who knew how to contact the Office of Corporate Compliance and their Compliance and Privacy Officers. They are still going to their officers and managers for questions about Compliance concerns. Only a few do not feel comfortable raising Compliance concerns. The reason was fear of retaliation for raising complaints. A majority of the respondents believe that our compliance training was valuable, provide good guidance on how to act appropriately and more than half would like electronic communications from the Office of Corporate Compliance.

Ms. Patsos went on to discuss Training Completion Rates for 2024. System-wide, 87% of the workforce members completed the HIPPA Privacy Training and 71% of the workforce members completed the General Compliance Training which was rolled out later than the HIPPA Privacy Training last year. Hopefully, we will get a better response this year.

As for the Compliance Support Metrics these are for the full years of 2022, 2023 and 2024. We are increasing our compliance cases, which is a good thing because we want people to talk about their compliance concerns. The next issue is the Privacy Reports increase. which may not be what we want to see. Remember, these are reported cases that are not necessarily substantiated claims. Finally, this shows that we have a culture of people who choose to disclose their identity when making complaints or reports. This helps us to substantiate or unsubstantiated and to investigate the cases that come to compliance. Ms. Patsos asked if there are any question?

Mr. Jose Pagán responded is there any old or new business?  
No, new or old business

Meeting adjourned at 11:15am

**Capital Committee Meeting – February 3, 2025**

**As reported by:** José Pagán

**Committee Members Present:** Mitchell Katz, MD, Freda Wang, Karen St. Hilaire

José Pagán called the meeting to order at 11:03 a.m. and stated for the record that Karen St. Hilaire would be representing Molly Wasow Park in a voting capacity.

Sally Hernandez-Piñero was present in a listening capacity- virtually. Mr. Pagán called for a motion to approve the minutes of the November 4, 2024 Capital Committee meeting.

**Upon motion made and duly seconded the minutes of the Capital Committee meeting held on November 4, 2024, were unanimously approved.**

**VICE PRESIDENT REPORT**

Mr. Saez announced that the year was starting off with movement on several key projects throughout the System.

At NYC H+H/Woodhull, we have given a Notice to Proceed to our design build vendor for the work on the Labor and Birthing Suite renovation, and are anticipated to start construction this year. Also, at Woodhull, we have started design on the Nuclear Camera Upgrade, and are underway with the Omnicell Point of Care implementation

At NYC H+H/South Brooklyn Health, we have also given a Notice to Proceed to the design build vendor for the Women's Health work.

At NYC H+H/Elmhurst, we have started the exciting work of our Emergency Department expansion. Phase 1, which is focused on the Administrative space, started construction. We have also completed

two additions to our central sterile - a cart washer and air handling unit.

At NYC H+H/Lincoln, we have completed our new Lincoln Doctors library, as well as our emergency Electrical System Upgrade. We are in active construction of the parking garage, with an alternate parking garage with jitney service provided to staff during construction.

He noted that there would be one item on the agenda, a Preventative Maintenance contract for our fire alarm systems.

Ms. Wang asked for detail on the Doctor's Library. Mr. Saez said the medical library was being relocated into a rebuilt space with new technology.

### **ACTION ITEMS**

Mr. Saez read the resolution into the record:

**Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to execute a contract with FireMaxx Systems Corp. (the "Contractor" or "FireMaxx"), to undertake mandated inspections and testing of fire alarm and fire protections systems across all acute care and post-acute care NYC Health + Hospitals' facilities for a contract amount of \$4,453,875, with a 20% project contingency of \$890,775, to bring the total cost not to exceed \$5,344,650, starting in April 2025 with a term of three years with two one-year options to renew.**

Mr. Saez was joined by Mahendranath Indar, Assistant Vice President, Office of Facilities Development. They presented summary information on the current and anticipated services, overview of procurement, related costs and budget, contract terms and diversity goals.

- Ms. Wang asked if we had an idea as to why only a single vendor submitted a proposal. Mr. Indar said that Supply Chain did reach out to the other vendors that attended the pre-proposal conference and one said they were not interested in submitting and the other did not seem to understand the RFP scope well enough.
- Ms. Wang asked if they were concerned. Mr. Indar said no, noting that Friemaxx was the incumbent for approximately 10 years and had an evaluation rating of excellent. They preform great service and are responsive.
- Ms. Wang asked why the contract value had decreased. Mr. Indar responded that equipment had been retired or switched to another system and would not be under the Firemaxx contract scope.

After discussion - upon motion duly made and seconded the resolution was approved for consideration by the Board of Directors.

There being no further business, the Committee Meeting was adjourned at 11:10 a.m.





*Mitchell H. Katz, MD*

**NYC HEALTH + HOSPITALS - PRESIDENT AND CHIEF EXECUTIVE OFFICER  
REPORT TO THE BOARD OF DIRECTORS**

**February 27, 2025**

### **NYC HEALTH + HOSPITALS FACILITIES CELEBRATE BLACK HISTORY MONTH**

All 11 hospitals, five long term care facilities, 29 Gotham Health sites, and various other business units celebrated February's Black History Month. These sites held panels, created galleries and videos, held fashion shows, and engaged staff and patients alike. NYC Health + Hospitals/Queens and South Brooklyn Health interviewed staff and black women providers for interactive videos. NYC Health + Hospitals/Carter came to gather celebrate Black History Month with its residents.

The HHArt of Medicine program hosted five workshops, including a Black History Month program at McKinney facilitated by the Whitney Museum of American Art that highlighted the works of Alma Thomas. Thomas is recognized as major African-American painter of the 20<sup>th</sup> century.

To wrap up the month, the Music for the Soul program delivered a total of 10 concerts, including five performances at NYC Health + Hospitals/Kings County, Harlem, Queens, and Jacobi that included live Jazz, Motown, and Afro-Caribbean beats.

### **HEALTH SYSTEM AND FACILITY ANNOUNCEMENTS**

#### **SANDRA SNEED, MBA, FACHE APPOINTED CEO OF NYC HEALTH + HOSPITALS/WOODHULL, MARKING HER RETURN TO THE HEALTH SYSTEM**

Yesterday Sandra Sneed, MBA, FACHE was appointed Chief Executive Officer of NYC Health + Hospitals/Woodhull. She brings more than 20 years of senior leadership experience overseeing operations for hospitals across the country, and she has a strong record of expanding access to services while reducing wait-times for patients. Her new position marks a return to NYC Health + Hospitals: she was born at NYC Health + Hospitals/Queens, and she began her career as an occupational therapist at NYC Health + Hospitals/Bellevue and NYC Health + Hospitals/Kings County. Sneed becomes CEO of Woodhull Hospital effective March 24.

Woodhull Hospital's current CEO Gregory Calliste will step down after over 9 years leading Woodhull Hospital and 33 years of service to the health System.

Sneed most recently served as the Chief Operating Officer of Memorial Regional Hospital in South Florida, a 700-bed level 1 trauma center. She collaborated with physician, nursing, and imaging leadership across that hospital to achieve Maternal Levels of Care - Level (4) Certification, the highest possible level, by the American College of Obstetricians and Gynecologists. She oversaw an initiative to improve patient flow through the hospital, which reduced the time patients spent waiting in the Emergency Department for an inpatient bed by 46% in just over a year while also improving the rate of patient discharges and decreasing patients' average length of stay. She also oversaw efforts to expand surgeries, leading to a 7% increase in case volume over one year.

Sneed's prior roles include Vice President of Operations and Support Services Officer at Texas Health Arlington Memorial Hospital (Texas), Interim Chief Operating Officer at Howard University Hospital (Washington, DC), and Vice President of Operations at Mercy St. Vincent Medical Center (Ohio). She received her bachelor's degree in occupational therapy at Utica College of Syracuse University and her master's degree in business administration with a focus in health administration at Oakland University, Rochester Hills in Michigan.

**MAYOR ADAMS ANNOUNCES PROGRESS AT NYC HEALTH + HOSPITALS/GOTHAM HEALTH, DOWNTOWN FAR ROCKAWAY, STRENGTHENING HEALTH CARE ACCESS TO FAMILIES IN THE UNDERSERVED AREA**

Mayor Eric Adams, Dr. Katz, New York City Economic Development Corporation (NYCEDC) President and CEO Andrew Kimball, and Queens Borough President Donovan Richards announced that construction is now underway on a new 22,000-square-foot Gotham Health community health center that will provide comprehensive health care services to residents of Far Rockaway, Queens. The state-of-the-art community health center will expand community members' access to primary care, specialty care, women's health, dental, vision, podiatry, radiology, and mental health services.

The Gotham Health center - located at 1720 Village Lane in Far Rockaway - is expected to open in 2027, and is designed to bridge health care gaps in Far Rockaway, where community members have historically had limited access to care. Borough President Richards played a crucial role advocating for the center and

ensuring it will provide comprehensive health services and promote health equity for the Far Rockaway community.

The facility will offer a full spectrum of primary care services, including:

- Preventive and general medical care to support the overall well-being of individuals and their families.
- Pediatric health care to promote the growth and development of children from infancy through adolescence.
- Women's health and maternity services to provide comprehensive gynecological, reproductive, prenatal, and postpartum care.
- Mental and behavioral health support to address community members' emotional, psychological, and psychiatric needs.
- Chronic disease management for conditions, such as diabetes, hypertension, and cardiovascular disease.
- Comprehensive podiatry care, including treatment for diabetic foot conditions and other foot health concerns.
- Vision screenings and eye care for diagnosing and managing common vision issues.
- Complete dental care, including routine exams, professional cleanings, and oral health treatments.
- Advanced diagnostic imaging, featuring CT Scans, DEXA Bone Density Scans, ultrasounds, and 3D mammography to provide precise medical evaluations.

#### **NYC HEALTH + HOSPITALS/WOODHULL RENOVATES PSYCHIATRIC UNIT**

NYC Health + Hospitals/Woodhull completed a major renovation project within its Psychiatric Unit to improve the facility's safety, functionality, and patient care. These upgrades are part of the hospital's ongoing commitment to create a supportive and secure environment for both patients and healthcare professionals.

The Psychiatric Unit's interior features a redesigned nurses' station, providing a smoother workflow for staff and making their workspace more efficient and organized. Harmonious and calming hues of fresh paint and new flooring brighten the entire space, offering a vibrant and calming atmosphere. The space also boasts brand-new, modern furnishing, each chosen for their comfort and contemporary style, ensuring that patients enjoy a safe, welcoming, and restorative environment.

The unit's renovation also prioritized security, with new BHS-approved dome mirrors providing enhanced visibility and supervision. The installation of energy-efficient LED lighting

creates an inviting atmosphere throughout, and all doors and sprinkler systems were replaced to meet current safety standards. The installation of Mold Tough ceiling panels enhances fire safety and meets the highest hygiene standards, ensuring a cleaner, safer environment for staff and patients. Ceiling-mounted fire suppression devices add another layer of protection, minimizing ligature risks, while low-maintenance countertops in treatment areas offer both practicality and durability.

These renovations demonstrate NYC Health + Hospitals/Woodhull's continued commitment to safety, sustainability, and fostering a welcoming, comfortable environment for both patients and staff, all while upholding the highest standards of care and prioritizing the well-being of its patients.

**NEW WOMEN'S HEART HEALTH CLINIC OPENS  
AT NYC HEALTH + HOSPITALS/ELMHURST**

On Tuesday, February 11 NYC Health + Hospitals/Elmhurst launched a Women's Heart Health Institute, whose mission is to eliminate disparities and increase gender equity in cardiovascular health for female patients. The hospital's Department of Cardiology treats approximately 7,000 patients annually, and around 30% are women. According to the American Heart Association, heart disease is the leading cause of death for women, causing 1 in 3 deaths each year. In addition, among women age 20 and older, 45% have cardiovascular disease, and cardiovascular disease is the leading cause of death for new mothers.

Elmhurst Hospital's new Women's Heart Health Institute seeks to provide more support for these patients through increased focus and research on how heart health impacts women, as well as individualized, comprehensive care for women patients aimed at improving outcomes.

The Institute's other services will include:

- Individualized cardiovascular care through laboratory testing and advanced imaging
- Interdisciplinary lifestyle, nutritional, rehabilitative and social support to improve cardiovascular outcomes
- Comprehensive pre-conception risk assessment and cardiovascular care throughout pregnancy
- Community partnerships and outreach campaigns to increase awareness about women's cardiovascular disease

**NYC HEALTH + HOSPITALS/BELLEVUE RECOGNIZED AS A "PEDIATRIC INNOVATOR" AND DESIGNATED AS "ALWAYS READY FOR CHILDREN"**

NYC Health + Hospitals/Bellevue announced that its Pediatric Emergency Services department has been recognized as a "Pediatric Innovator" and Designated as "Always Ready for Children." "Pediatric Innovator" is the highest level of recognition given by the Always Ready for Children (ARC) Pediatric Recognition Program, a statewide initiative from the New York State Department of Health Emergency Medical Services for Children (EMSC) Program.

Bellevue Hospital's Pediatric Emergency Services department has the only Level II Pediatric Trauma Center in Manhattan south of 68th Street. The department recently met the requirements outlined by the ARC program with a near-perfect score of 97.5. The program criteria include providing care for those under 18, identifying a pediatric emergency coordinator, a willingness to share best practices and resources, and completing the National Pediatric Readiness Project (NPRP) Assessment, a survey used to evaluate the readiness of emergency departments in the United States to provide quality care to pediatric patients.

**NYC HEALTH + HOSPITALS/SOUTH BROOKLYN HEALTH CELEBRATES NEW LOCATION FOR IDA G. ISRAEL COMMUNITY HEALTH CENTER**

NYC Health + Hospitals/South Brooklyn Health celebrated the ribbon-cutting ceremony for the new location of its Ida G. Israel Community Health Center, marking a significant milestone in the continued commitment to providing high-quality healthcare services to the South Brooklyn community. The event welcomed House Democratic Leader Hakeem Jeffries, along with community leaders, healthcare professionals, and local officials, to commemorate the expansion of critical healthcare services in the area. The Ida G. Israel Community Health Center has been a vital part of Coney Island's healthcare landscape, providing family medicine, and substance use disorder and chemical dependency services. The relocation enhances accessibility and convenience for patients, with primary care, family medicine, pediatric, colorectal services, substance use disorder, and chemical dependency care. The new site will open in the coming weeks following final approval from the New York State Department of Health.

**THE HEALTH CARE SYSTEM AND CITY'S DEPARTMENT OF CONSUMER AND WORKER PROTECTION ANNOUNCE FREE TAX PREP SERVICES FOR NEW YORKERS AT PUBLIC HOSPITALS AND METROPLUSHEALTH SITES**

NYC Health + Hospitals and its partners are offering free, in-person, and virtual tax preparation services for New Yorkers as part of the City's Department of Consumer and Worker Protection's (DCWP) NYC Free Tax Prep initiative. In partnership with Ariva, BronxWorks, Grow Brooklyn, Urban Upbound, and Code for America's GetYourRefund initiative, free tax preparation is available for New Yorkers who earn \$93,000 or less annually and file as a family, or those who earn \$65,000 or less annually and file as an individual or couple without dependents. Select NYC Health + Hospitals sites offer support in Spanish, Mandarin, Urdu, and Burmese, and virtual tax preparation is available in Spanish as well. For in-person services, individuals should schedule an appointment in advance and bring identification and proof of income. For virtual services, individuals can upload their documents and meet virtually with a tax preparer to review their tax return before submission.

**NEW DOCUMENTARY SHOWCASES NYC HEALTH + HOSPITALS/GOTHAM HEALTH  
RAISING COMMUNITY AWARENESS THROUGH SUMMER PARADES ACROSS NEW  
YORK CITY**

NYC Health + Hospitals/Gotham Health announced the release a new short 5-minute documentary. The video captures the energy and dedication of Gotham Health staff, who brought health care awareness to thousands by participating in several prominent parades across New York City, including the National Puerto Rican Day Parade, the Juneteenth NY March, the NYC Pride March, the Dominican Day Parade, the West Indian Day Parade, and the African American Day Parade. These parades showcased Gotham Health's commitment to community engagement and public health education. Gotham Health has long been a cornerstone of the community, providing accessible, quality healthcare to those who need it most. The film celebrates not only the organization's mission but also the vibrant communities it serves.

**NEW FOURTH WELLNESS ROOM FOR STAFF OPENS  
AT NYC HEALTH + HOSPITALS/GOTHAM HEALTH, MORRISANIA**

NYC Health + Hospitals/Gotham Health unveiled its latest wellness room for staff at Gotham Health, Morrisania, marking the completion of the fourth and final wellness room across various Gotham Health sites. This initiative is part of the health System's investment in workforce wellness under its Helping Healers Heal program. Designed in collaboration with WXY Studio, the wellness room offers a peaceful sanctuary for employees to unwind, de-stress, and recharge. The space features

calming elements such as art installations, soothing lighting, and tranquil music, creating an environment conducive to relaxation and rejuvenation. Additionally, the room serves as a hub for staff to connect, debrief, and support one another in a serene setting. This opening follows the successful launches of wellness rooms at Gotham Health, Cumberland, Gotham Health, East New York in Brooklyn, and Gotham Health, Belvis in the Bronx.

The four wellness rooms at Gotham Health are part of a systemwide initiative bringing 20 wellness rooms to staff at NYC Health + Hospitals. The Jeffrey H. and Shari L. Aronson Family Foundation gave a leadership contribution to support the creation of the 20 wellness rooms. Several other donors also contributed to the project, including the Ira W. DeCamp Foundation and The George Link, Jr. Foundation.

**NYC HEALTH + HOSPITALS CELEBRATES 100 GRADUATES FROM ITS PEER ACADEMY TO EXPAND BEHAVIORAL HEALTH WORKFORCE**

NYC Health + Hospitals has graduated over 100 peer counselors from its Peer Academy since the program launched in December 2021. The Peer Academy helps recruit and train community members with lived experience of mental health or substance use issues to become State-certified peer counselors, who can support behavioral health patients in hospitals and other healthcare settings. The 12-week program includes classroom and on-the-job training at NYC Health + Hospitals, and tuition is free. Peers are uniquely positioned to serve patients with complex and co-morbid mental health and substance use disorder needs, and they can connect to traditionally hard-to-reach patients by sharing their lived experience to support recovery. NYC Health + Hospitals currently employs over 100 peers across the system and is one of the largest employers of peers in New York City. Nearly 40% of the peer counselors who are employed at NYC Health + Hospitals are graduates from the Peer Academy.

**LONG-TERM CARE RESIDENTS CELEBRATE THE LUNAR NEW YEAR AT NYC HEALTH + HOSPITALS/GOUVERNEUR**

NYC Health + Hospitals/Gouverneur Skilled Nursing Facility partnered with Gotham Health, Gouverneur, part of the public health System's network of primary care clinics, to celebrate the Year of the Snake during their annual Lunar New Year festivities. Just steps away from Manhattan's Chinatown, the top-ranked nursing home honored traditions celebrated across Asia for centuries, from its bright red décor and hongbao (red envelopes) to the paper lanterns and snake statue adorned with

mandarin oranges for good luck and prosperity in the New Year. NYC Health + Hospitals/Gouverneur staff, long-term care residents and their families enjoyed traditional song and dance performances by Wan Chi Ming Hung Gar Institute, Tai Chi demonstrations, and the grand finale, a Lion Dance.

## **NYC HEALTH + HOSPITALS EMPLOYEE AND FACILITY RECOGNITIONS**

### **BLACKDOCTOR.ORG NAMES NYC HEALTH + HOSPITALS/HARLEM AS ONE OF THE BEST HOSPITALS FOR BLACK AMERICA**

NYC Health + Hospitals/Harlem was recognized as one of the 2025 Best Hospitals for Black America by national leader in Black health and wellness, BlackDoctor.org (BDO). Harlem Hospital is one of 76 hospitals to receive the prestigious distinction, which recognizes hospitals that provide exceptional care to Black patients, an achievement of significance in today's healthcare landscape. For the first time, this year BDO asked 1,000 US Black doctors one important question as part of the selection criteria: "Which hospitals do you trust most with providing quality and equitable care for your family members?" Harlem Hospital was formally recognized during an awards ceremony and symposium last month. According to BDO, the 2025 Best Hospitals for Black America list will play a fundamental role in driving further conversations on how to eliminate healthcare disparities that continue to disproportionately impact Black patients.

Advisory board members, who are not employed by BlackDoctor.org, reviewed the selection criteria and made recommendations for the award winners. The selection criteria for the nominations include the following:

- Feedback from the nation of Black doctors who recommended hospitals they trust to provide care for their families
- Quality of Care and Patient Satisfaction Scores
- Representation of persons of color and women in senior leadership roles
- Initiatives that positively impact urban communities
- Supplier diversity and procurement margins
- Commitment to equitable care for the Black community
- Presence of a Chief Equity/Diversity Officer within the organization

### **DR. MITCHELL KATZ NAMED TO CITY & STATE'S '2025 NEW YORK CITY POWER 100' RECOGNITION LIST**



NYC Health + Hospitals President and CEO Mitchell Katz, MD, has been recognized by City & State's "2025 New York City Power 100" as among those most important for delivering services for New Yorkers every day. Dr. Katz is credited for driving major initiatives to expand health care access for all New Yorkers. During his tenure, he has overseen the adoption of a modern electronic health record system, launched a program that has placed over 1,200 patients into permanent housing, increased the number of nurse positions, developed a modern ambulance transport system, expanded outreach for homeless New Yorkers, led the health system through the COVID-19 crisis, and turned around the financial health of the system by enrolling more patients into health insurance and appropriately billing insurance plans. City & State's New York City Power 100 honors the most influential leaders in advocacy, business, and government. City & State is a media organization dedicated to covering New York's local and State politics and policy through in-depth, non-partisan coverage.

**DR. MACHELLE ALLEN NAMED TO AMNY & POLITICS NY'S  
'2025 BLACK POWER PLAYERS' RECOGNITION LIST**

NYC Health + Hospitals Senior Vice President and Chief Medical Officer Machelles Allen, MD, is among the honorees recognized by amNY Metro and PoliticsNY in its annual list of "2025 Black Power Players." The list honors influential Black leaders who are leading efforts to positively impact New Yorkers across the city and state. Dr. Allen is recognized for her outstanding leadership in health care, her commitment to advancing health equity, and her efforts to improve medical care for underserved communities. Dr. Allen established the Office of Clinical Operations, which instituted surveillance of the health care system's wastewater for emerging infections. She also created a systemwide Office of Women's Health Services, which launched the Maternal Medical Home Program- one of only a few in New York State. The 2025 Black Power Players list is part of a monthly series by PoliticsNY and amNY Metro on New York's 'Power Players', including business executives, educators, government affairs experts, and nonprofit directors.

**DR. MICHELLE SOTO APPOINTED MEDICAL DIRECTOR OF  
AMBULATORY CARE AT NYC HEALTH + HOSPITALS/NORTH CENTRAL BRONX**

Michelle Soto, MD, MBA, FASAM, has been appointed the Medical Director of Ambulatory Care at NYC Health + Hospitals/North Central Bronx (NCB). Dr. Soto will oversee NCB's many outpatient clinics in this role, including its pediatric, women's health, primary care, and the medical and surgical specialties.

Dr. Soto received her Bachelor of Science from the CUNY School of Medicine in 1998 and graduated with her Doctor of Medicine from SUNY Downstate in 2001. After completing her Internal Medicine residency at NYC Health + Hospitals/Jacobi in 2004, she went on to be a practicing physician at several primary care practices before returning to NYC Health + Hospitals and working at NYC Health + Hospitals/Gotham Health, Morrisania, and later NYC Health + Hospitals/Woodhull, where she led efforts to provide primary care services to chronically ill mental health patients. She is boarded in Internal Medicine and Addiction Medicine and brings extensive experience to this new role. She served as the medical director of a Federally Qualified Health Center, held a senior leadership positions in the field of behavioral health and substance use disorder, and returned to the health system as the director of primary care for NYC Health + Hospitals/South Brooklyn Health, formerly known as NYC Health + Hospitals/Coney Island, where she oversaw quality and access projects and later helped transition to virtual care during the COVID pandemic. In 2020, she was promoted to Chief of Ambulatory Care and later also served as the Health Equity Officer at South Brooklyn Health.

**HEALTH CARE SYSTEM WINS RICHARD L. DOYLE AWARD**

**FOR INNOVATION AND LEADERSHIP IN HEALTHCARE FROM MCG HEALTH**

Earlier this week NYC Health + Hospitals received the 2024 Richard L. Doyle Award for Innovation and Leadership in Healthcare from MCG Health, which provides clinical guidance software to healthcare organizations. By using MCG solutions and creating new internal processes, NYC Health + Hospitals cut the rate of health insurance claims denials for inpatient stays in half over two years, saving the System \$50 million in one fiscal year. NYC Health + Hospitals is the only healthcare provider to win the award for 2024. Health system leadership will accept the award and present their award-winning project at MCG's Client Forum in May. As part of the award, the health system will receive a \$10,000 prize, which will support further growth and development of the Utilization Management team.

**DR. HOWARD J. FINGER NAMED 2025 CLINICIAN OF THE YEAR BY THE FOUNDATION FOR POST-ACUTE CARE AND LONG-TERM CARE MEDICINE**

Howard J. Finger, DO was named 2025 Clinician of the Year by The Foundation for Post-Acute and Long-Term Care (PALTC) Medicine. Dr. Finger is the longest-serving physician at NYC Health + Hospitals/Coler with 40 years in post-acute and long-term care delivery. He is an attending physician, clinical ethics

consultant, and Utilization Management/Quality Assurance physician advisor at NYC Health + Hospitals/Carter and NYC Health + Hospitals/Coler, two top-ranked nursing homes in New York City.

Dr. Finger is a graduate of the Des Moines University Osteopathic School of Medicine. He completed his internal medicine residency training at Winthrop University Hospital in Mineola, NY (now called NYU Langone Hospital-Long Island).

**MODERN HEALTHCARE NAMES NYC HEALTH + HOSPITALS' SENIOR AVP DR. HANNAH JACKSON TO "40 UNDER 40" LIST**

NYC Health + Hospitals' Senior Assistant Vice President and Chief of Staff for the Office of Ambulatory Care and Population Health Dr. Hannah Jackson has been named to Modern Healthcare's 2025 "40 Under 40" list in recognition of her significant work improving healthcare access and equity across New York City. Dr. Jackson has led substantial improvements to access primary care at NYC Health + Hospitals, the largest public healthcare system in the country. Over the last year, Dr. Jackson has helped lead the growth of primary care to nearly 450,000 New Yorkers, extending care to more than 15,000 new patients compared to the year prior. With her focus on continuity between patients and their doctor, she has increased continuity to 78% in FY-24, the highest rate of continuity since the public healthcare system started measuring it several years ago. She also led the redesign of our scheduling system to improve access, and reduced our primary care no-show rate by approximately 50% in the past year, with our lowest no-show rate ever of only 26%. Dr. Jackson earned her master's degree in public health along with her medical degree at Harvard University. After finishing residency at Yale School of Medicine, Dr. Jackson was an assistant professor at Georgetown University School of Medicine before joining NYC Health + Hospitals in 2018.

**MATERNAL HEALTH**

**CHIEF WOMEN'S HEALTH OFFICER JOINS ALBANY PERINATAL PANEL**

On Friday, February 14, Dr. Wendy Wilcox, Chief Women's Health Officer, represented NYC Health + Hospitals on a panel entitled "Perinatal Mental Health—A Public Health Crisis." The Albany, NY-based panel was held in conjunction with the New York State Association of Black, Puerto Rican, Hispanic and Asian Legislature Conference, hosted by NYC Senators Brouk and Webb, along with Assembly Member Hermelyn.

Dr. Wilcox spoke about the health care System's Maternal Home as providing supportive care for vulnerable perinatal people, including those with mental health disorders. She also spoke about the coming RISE center and how it will provide family-centered, multidisciplinary, integrated care for families affected by perinatal substance use at NYC Health + Hospitals/Lincoln, and the leadership NYC Health + Hospitals provided in New York regarding respecting patients and requiring informed, written consent before testing for substance use in the perinatal period.

**NOTED ARTIST CAROLYN LAZARD FEATURES NYC HEALTH + HOSPITALS/ELMHURST SIMULATION CENTER AND MATERNAL MORTALITY REDUCTION PROGRAM IN NEW SOLO EXHIBITION AT ARTISTS SPACE IN LOWER MANHATTAN**

Tomorrow, Friday, February 28, noted artist Carolyn Lazard will debut their solo exhibition, which features in part NYC Health + Hospitals/Elmhurst's Simulation Center and highlights the Maternal Mortality Reduction Program there. The exhibition will take place at the Artists Space in Lower Manhattan. Lazard is a New York/Philadelphia-based visual artist and writer working across video, sculpture, performance, and installation. Their work "engages the radical possibilities of care, dependency, and collectivity, drawing from lineages of disability justice and healing justice."

Collaborating closely with the simulation team and staff at Elmhurst Hospital and System Chief Medical Officer Dr. Machel Allen, Lazard's exhibition looks at maternal mortality, the history of the black women and their interaction with the western medical paradigm, and the progressive work being done at NYC Health + Hospitals in this arena.

**NYC CARE**

**NYC HEALTH + HOSPITALS' NYC CARE ANNOUNCES DURABLE MEDICAL EQUIPMENT BENEFIT FOR MEMBERS**

Last week NYC Health + Hospitals' NYC Care program launched a durable medical equipment (DME) benefit, available at all NYC Health + Hospitals facilities. The new benefit allows all ambulatory care providers to prescribe low and no-cost durable medical equipment to eligible NYC Care patients. Patients without traditional medical insurance previously had to purchase any prescribed durable medical equipment out-of-pocket. A pilot program was launched in October 2023 at the Safety Net clinics

at NYC Health + Hospitals/Bellevue and Woodhull, resulting in 746 unique DME ordered for 136 patients. From the launch of the pilot program to November the most commonly ordered DME were CPAP machines + associated accessories, diabetes related supplies, mobility devices, and urinary supplies.

## **HUMANITARIAN RESPONSE**

### **RESPONDING TO THE HUMANITARIAN CRISIS – SERVICES FOR ASYLUM SEEKERS**

As we approach the third year since the unprecedented influx of asylum seekers to New York City began, we are seeing far fewer asylum seekers come to New York City each day. With our committed focus on providing case management to help asylum seekers in our care take their next step forward, we are also seeing that over 70% of all asylum seekers have been able to leave our system and continue their journeys.

The recent announcement of the closure of six additional Humanitarian Emergency Response and Relief Centers (HERRCs), including New York City's Arrival Center at the Roosevelt Hotel, marks a shift in NYC Health + Hospitals' role from ensuring every family has a safe place to sleep upon arrival to helping families take their next steps forward.

We are proud that at the City's Arrival Center nearly 180,000 asylum seekers have been met with immediate healthcare services, including screenings for communicable diseases, urgent care, behavioral health evaluations, and vaccinations. Our humanitarian centers, which first opened in September 2022, have provided dignified, comprehensive care to more than 140,000 unique guests over the course of their nearly 900 days of 24/7 operations. Thanks to our work, we have helped administer over 100,000 vaccinations, addressed thousands of urgent health care needs, and helped over 1,400 mothers give birth to healthy babies.

From the moment the crisis began, the public hospital system stepped up to play a pivotal role that has met the needs of asylum seekers and kept those in our care and all New Yorkers healthy and safe. We remain committed to ensuring the health and well-being of asylum seekers and providing the resources they need to take meaningful steps towards stability and success.

## **METROPLUSHEALTH UPDATE**

**COLLABORATION BETWEEN MARKETING AND SALES IN THE CREATION OF A  
DEDICATED CALL CENTER FUELS PREDICTABLE GROWTH,  
ACHIEVING 600 ENROLLMENTS PER WEEK**

In February 2024, the MetroPlusHealth marketing and sales teams launched a dedicated sales call center. This strategic initiative – featuring a team of community-based salespeople strategically positioned at headquarter – allows the company to directly connect marketing efforts to enrollments, providing powerful, data-driven insights to assess and enhance the effectiveness of our marketing strategies.

In about a year, enrollments surged from an average of 200 per week to 600 per week – a 300% increase. This growth is driven by the ability to track performance through unique phone numbers for each media channel, allowing the team to identify which efforts generate the most calls. Efforts have generated over 70,000 calls, which in turn, have driven the successful enrollment of more than 25,000 members. Because each channel's performance can be tracked, it is easy to determine the ROI for each, enabling MetroPlusHealth to make more strategic, data-driven decisions on where to allocate budget for maximum effectiveness. Marketing efforts have resulted in a 4.2:1 return on investment, meaning for every \$1 spent, \$4.2 is earned.

Most notably, the effort has consistently achieved more than 600 enrollments per week and approximately 2,400 per month in recent months. Bringing salespeople from community offices to headquarters to focus 100% on new member enrollment has been a game-changer. By dedicating their full attention to this effort, they can drive results more effectively, ensuring a streamlined and focused approach that has contributed significantly to MetroPlusHealth's success. With this continued momentum, the expectation is that marketing tactics will contribute to driving enrollments, and the team will keep optimizing to sustain and enhance this growth in 2025 and beyond.

**External Affairs Update**

*City*

On March 6, NYC Health + Hospitals will testify and participate in Q&A for the Preliminary Budget Hearing at the New York City Council.

*State*

Budget season is in full swing in Albany. Last week, the Governor proposed 30-day amendments to her a \$252 billion all

funds budget for State Fiscal Year (SFY) 2025-26, which begins April 1, 2025.

We are advocating for restoration of a proposed cut to our Indigent Care Pool (ICP) payment, as well as for increased funding in Medicaid rates for health centers, nursing homes, and hospitals and restoring last year's capital reimbursement cuts. Safety Net providers, like NYC Health + Hospitals, would benefit from having Medicaid pay the full cost of delivering care.

As the budget process proceeds, we will continue advocating for support of NYC Health + Hospitals and the patients and communities we serve. We are grateful our partners in the State legislature understands the critical role our safety net system plays. We also appreciate our Community Advisory Boards for their support in these important efforts.

#### *Federal*

Congress is negotiating three different spending packages at the moment. For Fiscal year 2025, funding was extended via the Continuing Resolution through March 14, as well as telehealth flexibilities and the delay of Medicaid DSH cuts. The Medicaid DSH cuts are extended through March 31.

For Fiscal year 2026, it is set to begin October 1, and discussion is underway for Appropriation bills. Lastly, is budget reconciliation, which requires a simple majority in the House to pass and can include major policy proposals as long as they have fiscal impact. Congressional Republicans would like to use a budget reconciliation vehicle to pass many of the Trump Administration's legislative priorities which include extending tax cuts, funding border security, and more. To pay for these policies, Congress is considering making significant cuts to Medicaid and other social service programs.

As these negotiations continue, we will continue to advocate for supporting NYC Health + Hospitals and the Federal funding that keeps our system afloat, focusing on Medicaid and Medicaid DSH.

#### *Community Affairs*

The Community Affairs Team has visited four Auxiliary meetings for February at Cumberland, Kings County, Woodhill, and South Brooklyn Health. Additionally, The Population Health team joined the Council of CABs on February 4 to present "Achieving Health Equity at NYC Health + Hospitals."

#### **NEWS FROM AROUND THE SYSTEM**

- **Gothamist:** [A look inside NYC's 'safe haven' shelters, an alternative to sleeping in the streets and subway](#)
- **The Cut:** [Parents of trans children in NYC are outraged as hospitals quietly shift their approach to gender-affirming care](#)
- **STAT:** [Q&A: New York's plan for boosting life expectancy, neighborhood by neighborhood](#)
- **New York Observer:** [Museums as Medicine? The Growing Trend of Art Prescriptions](#)
- **PIX11:** [Ben Aaron Interviews HERRC Asylum Seeker Artist Roger Miranda](#)
- **The New Yorker:** [Where Do Trans Kids Go from Here?](#)
- **Becker's Hospital Review:** [NYC Health + Hospitals program offers discounted medical equipment](#)
- **City & State New York:** [The 2025 New York City Power 100](#)
- **World Harlem Magazine:** [Dr. Hannah Jackson Named To Modern Healthcare's Prestigious 40 Under Forty](#)
- **Politics NY:** [2025 Black Power Players](#)
- **Salon:** [In a health care system bent on their erasure, intersex people continue fighting for recognition](#)
- **USA Today:** [Everything to know about cystic fibrosis and what causes it](#)
- **Bronx Times:** [Schneps Media honors many of the borough's best at its annual Bronx Power List event](#)



**RESOLUTION - 06**

Authorizing New York City Health and Hospitals Corporation (the “System”) **to sign an Acceptance of Assignment by which the System will officially confirm acceptance, jurisdiction and control over the nine real properties listed in Schedule A, attached (the “Properties”)** under the terms of the Operating Agreement dated June 16, 1970 (the “Operating Agreement”) with the City of New York (the “City”) for use by the System.

**WHEREAS**, under the Operating Agreement, the City leased to the System real properties owned by the City, listed in the agreement and provided to the System for use in furtherance of the System’s statutory purposes for the System’s statutory life; and

**WHEREAS**, the 1969 New York State statute, which created the System provides that the City may add properties to the System’s portfolio and provides a procedure to do so; and

**WHEREAS**, starting almost immediately after the formation of the System, the City effectively added real properties to the System’s portfolio for management and operation, however the City did not complete the formal process for the confirmation of the System’s jurisdiction and control over the Properties; and

**WHEREAS**, the Properties have all been treated by the City for many decades as being under the System’s jurisdiction and control, the System has been solely responsible for the management and operation of the Properties; and

**WHEREAS**, the City requested a vote of the City Council to confirm the System’s jurisdiction and control of the Properties; and

**WHEREAS**, pursuant to the City Council’s action, the System’s jurisdiction and control of the Properties is now confirmed without any occupancy fee as with other properties held by the System under the Operating Agreement; and

**WHEREAS**, the City will execute a document confirming the System’s jurisdiction and control over the Properties.

**NOW, THEREFORE**, be it

**RESOLVED**, that New York City Health and Hospitals Corporation (the “System”) be and hereby is authorized to sign an Acceptance of Assignment by which the System will officially confirm acceptance, jurisdiction and control over the nine real properties listed in Schedule A, attached (the “Properties”) under the terms of the Operating Agreement dated June 16, 1970 (the “Operating Agreement”) with the City of New York (the “City”) for use by the System.

**SCHEDULE A**

**Properties Operated and Controlled by the System  
but not Listed in the Operating Agreement**

**Manhattan:**

1. Gotham/Gouverneur (Block:270 Lot: 32), 227 Madison Street
2. Lower Washington Heights Health Center (Block: 2060, Lot: 1), 1721-1735 Amsterdam Avenue

**Bronx:**

3. North Central Bronx Hospital (Block: 3327, Lots: 73, 200), 3424-28 Dekalb Avenue
4. Gotham/Morrisania Clinic (Block: 2489, Lot: 60), 1225 Gerard Avenue
5. Lincoln Recovery Center (Block: 2303, Lot: 58), 349 E. 140th Street
6. Gotham/Belvis (Block: 2269, Lot: 21), 545 E. 142nd Street

**Brooklyn:**

7. Gotham/Cumberland Clinic (Block: 2039, Lot: 71, 81, 101), 39 Auburn Place
8. Woodhull Hospital (Block: 1723, Lots: 1, 2, 3), 780 Broadway
9. Gotham/East New York (Block: 3738, Lot: 15), 2094 Pitkin Avenue

**EXECUTIVE SUMMARY**  
**ACCEPTANCE OF ASSIGNMENT OF JURISDICTION AND CONTROL OF NINE**  
**PROPERTIES OPERATED AND CONTROLLED BY THE SYSTEM**  
**BUT NOT LISTED IN THE OPERATING AGREEMENT**

**BACKGROUND:** The Properties that are the subject of this resolution are listed in Schedule A, attached.

Under the Operating Agreement, the City leased to the System real properties owned by the City, listed in the agreement and provided to the System for use in furtherance of the System's statutory purposes for so long as the System's statutory existence continues. Incongruously however, starting almost immediately after the formation of the System, the City effectively added the Properties to the System's portfolio for management and operation neglecting, however, to proceed through the formality of confirmation of the System's jurisdiction and control over the Properties

The Properties have all been treated by the City for many decades as being under the System's jurisdiction and control. The System has been solely responsible for the management and operation of the Properties.

**PROBLEM TO SOLVE FOR:** The Properties have never been formally confirmed to be under the System's jurisdiction and control. It is helpful to have the System's jurisdiction and control explicitly stated in a formal written document. This need has recently come to the fore in the System's work to finalize grants from the Federal Health Resources Administration given to improve certain of the Properties. The System cannot point to a binding document to confirm the System's rights to the Properties.

**PROPOSED ACTION:** The City has sought a vote of the City Council to officially confirm the System's jurisdiction and control of the Properties. By such vote, the City has confirmed jurisdiction and control of the Properties in the System without any occupancy fee as with other properties held by the System under the Operating Agreement. The System will confirm acceptance of jurisdiction and control over the Properties. The Operating Agreement now governs the System's rights and responsibilities with respect to the Properties.

# **Amendments to New York City Health and Hospitals Operating Agreement: Acceptance of Assignment of Jurisdiction of Properties in Historic Management**

Board of Director Meeting  
March 27, 2025

Matt Siegler, SVP Managed Care & Patient Growth  
Jeremy Berman, Deputy General Counsel  
Leora Jontef, AVP, Real Estate and Housing  
Deborah H. Morris, Senior Director, Real Estate and Housing

## For Board of Directors Consideration

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➤ Authorizing New York City Health and Hospitals Corporation (the “System”) to **sign an Acceptance of Assignment by which the System will officially confirm acceptance, jurisdiction and control over the nine real properties listed in Schedule A**, attached (the “Properties”) under the terms of the Operating Agreement dated June 16, 1970 (the “Operating Agreement”) with the City of New York (the “City”) for use by the System.

➤ **Schedule A:**

- Gotham/Gouverneur (Block:270 Lot: 32), 227 Madison Street
- Lower Washington Heights Health Center (Block: 2060, Lot: 1), 1721-1735 Amsterdam Avenue
- North Central Bronx Hospital (Block: 3327, Lots: 73, 200), 3424-28 Dekalb Avenue
- Gotham/Morrisania Clinic (Block: 2489, Lot: 60), 1225 Gerard Avenue
- Lincoln Recovery Center (Block: 2303, Lot: 58), 349 E. 140th Street
- Gotham/Belvis (Block: 2269, Lot: 21), 545 E. 142nd Street
- Gotham/Cumberland Clinic (Block: 2039, Lot: 71, 81, 101), 39 Auburn Place
- Woodhull Hospital (Block: 1723, Lots: 1, 2, 3), 780 Broadway
- Gotham/East New York (Block: 3738, Lot: 15), 2094 Pitkin Avenue

## Background

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- On June 18, 1970, the City of New York signed an Operating Agreement with H+H which, among other things, as a lease between the City and H+H.
- Properties listed in the agreement are owned by the City but in managed by H+H. Nine properties managed by H+H are not listed in the Operating Agreement.
- The Operating Agreement lists only hospitals operational at the time of execution.
  - Woodhull, North Central Bronx and Gouverneur did not exist at the time or moved since.
  - Several H+H Clinics are also unlisted
- H+H's NYS Enabling Act (1969) provides that additional properties might be put under H+H's jurisdiction by action of the Mayor and City Council.
- There are important benefits to having the nine properties listed in the Operating Agreement as being under H+H's jurisdiction
  - The change will clarify H+H's relationship to the properties making it easier, for example, to secure grants to finance improvements to the properties.
  - Confirming H+H's jurisdiction also clarifies the process H+H must follow when it wishes to lease part of such properties to construct housing, for example.
- In 2024, DCAS initiated an amendment of the Operating Agreement to confirm that the properties which have long been assumed to be under H+H's financial and asset control are officially within the System's jurisdictional portfolio.

## Properties to be Added to Operating Agreement

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### **Manhattan:**

- Gotham/Gouverneur (Block:270 Lot: 32), 227 Madison Street
- Lower Washington Heights Health Center (Block: 2060, Lot: 1), 1721-1735 Amsterdam Avenue

### **Brooklyn:**

- Gotham/Cumberland Clinic (Block: 2039, Lot: 71, 81, 101), 39 Auburn Place
- Woodhull Hospital (Block: 1723, Lots: 1, 2, 3), 780 Broadway
- Gotham/East New York (Block: 3738, Lot: 15), 2094 Pitkin Avenue

### **Bronx:**

- North Central Bronx Hospital (Block: 3327, Lots: 73, 200), 3424-28 Dekalb Avenue
- Gotham/Morrisania Clinic (Block: 2489, Lot: 60), 1225 Gerard Avenue
- Lincoln Recovery Center (Block: 2303, Lot: 58), 349 E. 140th Street
- Gotham/Belvis (Block: 2269, Lot: 21), 545 E. 142nd Street

- The City Council will adopt an amendment of the Operating Agreement. The affected properties are listed on the next slide.
- H+H has managed these properties as if they were formally within the System's portfolio. Acceptance of assignment of jurisdiction simply formalizes the long standing operational and financial management of these properties by the Corporation.



➤ Authorizing New York City Health and Hospitals Corporation (the “System”) to **sign an Acceptance of Assignment by which the System will officially confirm acceptance, jurisdiction and control over the nine real properties listed in Schedule A**, attached (the “Properties”) under the terms of the Operating Agreement dated June 16, 1970 (the “Operating Agreement”) with the City of New York (the “City”) for use by the System.

➤ **Schedule A:**

- Gotham/Gouverneur (Block:270 Lot: 32), 227 Madison Street
- Lower Washington Heights Health Center (Block: 2060, Lot: 1), 1721-1735 Amsterdam Avenue
- North Central Bronx Hospital (Block: 3327, Lots: 73, 200), 3424-28 Dekalb Avenue
- Gotham/Morrisania Clinic (Block: 2489, Lot: 60), 1225 Gerard Avenue
- Lincoln Recovery Center (Block: 2303, Lot: 58), 349 E. 140th Street
- Gotham/Belvis (Block: 2269, Lot: 21), 545 E. 142nd Street
- Gotham/Cumberland Clinic (Block: 2039, Lot: 71, 81, 101), 39 Auburn Place
- Woodhull Hospital (Block: 1723, Lots: 1, 2, 3), 780 Broadway
- Gotham/East New York (Block: 3738, Lot: 15), 2094 Pitkin Avenue

**RESOLUTION - 07**

Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to execute a contract with **A Tech Electric Enterprises, Inc. (the “Contractor”)**, to undertake a project to upgrade the fire alarm systems at **NYC Health + Hospitals/North Central Bronx Hospital** for a contract amount of \$8,888,888, with a 10% project contingency of \$888,889, to bring the total cost not to exceed \$9,777,777 and is expected to have a two-year duration.

**WHEREAS**, a majority of the existing fire alarm system at North Central Bronx Hospital (“NCB”) is outdated and is at the end of its useful life; and

**WHEREAS**, the only floors that are relatively new are 6B, 15, 16, 17 and portions of the first floor as they were upgraded in 2020 as part of the system’s COVID-19 response; and

**WHEREAS**, due to this current situation, it has been determined that a project should be undertaken to upgrade the remaining portions of NCB’s fire alarm system in order to comply with all applicable codes;

**WHEREAS**, through the upgrade project, we will replace the existing power riser with a two-hour fire rated riser, install smoke detectors and speaker probes, install new code compliant devices in patient rooms, and replace the fire alarm system with one approved by FDNY; and

**WHEREAS**, in accordance with Operating Procedure 100-5 a solicitation was issued, pursuant to which bids were received and publicly opened on November 7, 2024, and NYC Health + Hospitals determined that the Contractor submitted the lowest responsible and responsive bid; and

**WHEREAS**, the Contractor has met all, legal, business and technical requirements and is qualified to perform the services as required in the contract documents; and

**WHEREAS**, the overall responsibility for the administration of the proposed contract shall be with the Vice President, Facilities Development.

**NOW, THEREFORE, be it**

**RESOLVED** that the New York City Health and Hospitals Corporation be and hereby is authorized to execute a contract with A Tech Electric Enterprises, Inc. to undertake a project to upgrade the fire alarm system at NYC Health + Hospitals/North Central Bronx Hospital for a contract amount of \$8,888,888, with a 10% project contingency of \$888,889, to bring the total cost not to exceed \$9,777,777 and is expected to have a two-year duration.

**EXECUTIVE SUMMARY**  
**NORTH CENTRAL BRONX HOSPITAL**  
**FIRE ALARM UPGRADE CONTRACT**  
**A TECH ELECTRIC ENTERPRISES, INC.**

- CONTRACT SCOPE:** Upgrade of the fire alarm system
- NEED:** NYC Health + Hospitals facilities needs general construction and electrical services to undertake the fire alarm project at North Central Bronx Hospital.
- CONTRACT DURATION:** Two years, slated to commence Summer of 2025 with anticipated completion in Summer of 2027.
- PROCUREMENT:** A competitive sealed bid was issued on 9/5/2024 contractors attended the pre-bid on site visits on 9/17/2024 and 9/18/2024; three contractors submitted bids with the lowest responsible and responsive bidder being A Tech Electric Enterprises, Inc. for a contract not to exceed total of \$8,888,888.
- PRIOR EXPERIENCE:** A Tech Electric Enterprises is a new vendor to H+H. Similar experience includes similarly priced and scope projects for NYC Parks, NY Port Authority, SCA, and the Javits Center.
- CONTRACT AMOUNT:** \$8,888,888.
- PASSPORT APPROVAL:** Pending
- EEO APPROVAL:** Approved
- MWBE STATUS:** Contractor is an MBE and therefore has committed to a 100% MWBE contract goal



To: Colicia Hercules  
Chief of Staff, Office of the Chair

From: Franco Esposito *Franco Esposito*  
Senior Counsel  
Office of Legal Affairs

Re: Vendor Responsibility, EEO and MWBE status for Board review of contract

Vendor: A Tech Electric Enterprises, Inc.

Date: February 19, 2025

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The below information indicates the vendor's status as to responsibility, EEO and MWBE as provided by the Office of Facilities Development and Supply Chain:

**Vendor Responsibility**

Pending

**EEO**

Approved

**MWBE**

100%

**Request to Award Contract to  
A Tech Electric Enterprises, Inc. for the  
Fire Alarm Upgrade Project  
at NYC H+H/North Central Bronx Hospital**

**Board of Directors Meeting  
March 27, 2025**

**Christopher Mastromano, Chief Executive Officer, NYC H+H/Jacobi  
Manuel Saez, PhD, Vice President, OFD  
Menji Indar, Assistant Vice President, OFD  
Erin Egan, Senior Director, OFD**

- Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to execute a contract with **A Tech Electric Enterprises, Inc. (the “Contractor”)**, to undertake a project to upgrade the fire alarm systems at **NYC Health + Hospitals/North Central Bronx Hospital** for a contract amount of \$8,888,888, with a 10% project contingency of \$888,889, to bring the total cost not to exceed \$9,777,777 and is expected to have a two year duration.

## Program Background/ History

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- The existing fire alarm system installed throughout the building is outdated and is at end of its useful life.
- Partial Fire Alarm upgrade was done in 2020 with the ICU COVID 129 Bed project for floors 17, 16, 15, 6B and partial 1<sup>st</sup> floor.
- The remaining fire alarm system in the building will be upgraded to comply with all applicable codes

➤ Fire Alarm Upgrade:

- Replace existing power riser with two-hour fire rated riser
- Install new fire alarm riser
- Install new smoke detectors
- Install new speaker strobes
- Install new devices in rooms as required by code
- Replace existing fire alarm system with new fire alarm system once approved by FDNY
- Remove existing fire alarm distribution equipment once new system is in place and operational
- There will be no interruption to service



# Fire Alarm System

## Current State



- Current panel will be demolished once the work is completed

## Future state



# Overview of Procurement

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- 9/4/2024: Posted to City Record; sent to over 200 vendors directly
- 9/17/2024 – 9/18/2024: Site tour for bidders; total (7) seven contractors attended
- 11/07/2024: Bid due date, (3) Three bids received
- 02/12/2025: Technical meeting held with, A-Tech Electric Enterprise Inc. the lowest responsive and responsible bidder

# Construction Contract

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- Contract amount is **\$8,888,888**
- A Tech Electric Enterprises is a registered MBE contractor so will be 100% MWBE
- A Tech has done similar work for other city and state agencies
  - Jacob Javits Center North & South wing (\$11M): Upgrading old fire alarm system and integrating it with new building fire alarm system
  - School Construction Authority – PS46X (\$6.6M): Entire electrical system of new building construction
  - Port Authority NY – LaGuardia Air Port (\$7.2M): Installation of fiber optic and cat 6 cables for new extension
  - Port Authority NY – JFK Airport Terminal 4 (\$5.4M) Upgrade of the power system for HVAC system and Heat tracing
  - NYC Parks Department – Fire Alarm (\$6M) – Upgrade of an entire fire alarm system
- Expected to begin Summer 2025 with completion expected by Summer 2027 (2 years)

# Project Budget

<b>Jacobi- Postpartum Renovation Project</b>	
<b>Construction</b>	<b>\$8,888,888</b>
<b>Project Contingency (10%)</b>	<b>\$888,889</b>
<b>Total</b>	<b>\$9,777,777</b>

CP amendment in progress

## Request for Approval

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- Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to execute a contract with **A Tech Electric Enterprises, Inc. (the “Contractor”)**, to undertake a project to upgrade the fire alarm systems at NYC Health + Hospitals/North Central Bronx Hospital for a contract amount of \$8,888,888, with a 10% project contingency of \$888,889, to bring the total cost not to exceed \$9,777,777 and is expected to have a two year duration.

**RESOLUTION - 08**

Authorizing New York City Health and Hospitals Corporation ("NYC Health + Hospitals") **to rename The Pavilion building at NYC Health + Hospitals/Queens (the "Hospital") as "Claire Shulman Pavilion" in honor of the late former Queens Borough President, Claire Shulman.**

**WHEREAS**, Claire Shulman, who served as Queens Borough President from 1990 to 2002, made significant contributions to enhancing healthcare services and resources in Queens County, including securing over \$150 million in capital funding for the modernization of Queens Hospital; and

**WHEREAS**, during her tenure, Ms. Shulman's advocacy led to the enhancement of public health initiatives, improving healthcare access for over 400,000 patients annually; and

**WHEREAS**, her dedication started from her early career as a nurse at Queens Hospital, instilling a lifelong commitment to improving health services for her constituents; and

**WHEREAS**, the renaming is scheduled to take place in 2025, coinciding with the hospital's 90th anniversary, which underscores the lasting impact of her contributions to the facility and the community; and

**WHEREAS**, this renaming presents a significant rebranding opportunity for the hospital as it seeks to expand to meet the growing needs of the community in a manner consistent with what Claire Shulman accomplished to facilitate the hospital's most recent redevelopment efforts; and

**WHEREAS**, NYC Health + Hospitals Operating Procedure 100-8 authorizes naming a NYC Health+ Hospitals health care facility or portion thereof to honor an individual who has made a significant contribution to public health including to NYC Health+ Hospitals or any of its facilities; and

**WHEREAS**, per OP 100-8, the Hospital Community Advisory Board recommended the renaming, hospital leadership, the Shulman family, and Queens Borough President Donovan Richards support the initiative; and

**WHEREAS**, the naming of The Pavilion building as "Claire Shulman Pavilion" is intended to honor her lasting legacy and unwavering commitment to accessible healthcare for all New Yorkers and to celebrate her as a Woman of Distinction during Women's History Month;

**RESOLVED** that New York City Health and Hospitals Corporation be and it hereby is authorized to rename The Pavilion building at NYC Health + Hospitals/Queens as "Claire Shulman Pavilion" in honor of the late former Queens Borough President, Claire Shulman.

## **EXECUTIVE SUMMARY**

### **RENAMING THE PAVILION BUILDING AT QUEENS HOSPITAL**

- BACKGROUND:** NYC Health + Hospitals/Queens has been dedicated to promoting quality healthcare in Queens for decades. The Pavilion building is integral to the hospital's efforts to provide services to the community effectively. Claire Shulman's exceptional contributions significantly impacted public health administration and funding for Queens Hospital, marking her legacy as an essential figure in the hospital's history.
- PROPOSED PROGRAM:** The renaming of The Pavilion building to "Claire Shulman Pavilion" serves to recognize Ms. Shulman's unparalleled commitment to public health and healthcare accessibility. This proposal emphasizes the alignment of her advocacy with the core mission of NYC Health + Hospitals, showcasing the Corporation's appreciation for her role in advancing quality healthcare. The renaming will also take place during the hospital's 90th anniversary in 2025, highlighting the historical significance of her contributions to the institution.
- REBRANDING OPPORTUNITY:** This renaming presents an opportunity for rebranding the hospital, aligning its future growth with the principles that Claire Shulman embodied, thus continuing her legacy in the hospital's ongoing redevelopment efforts.
- THE HONOREE:** Claire Shulman is remembered not only for her contributions to healthcare but also for her advocacy and public service, which continually influenced positive change in the community. This renaming will honor her legacy and serve as a reminder of the impact one individual can have on the health and wellbeing of thousands.

# **Request to Rename The Pavilion building at NYC Health + Hospitals/Queens (the "Hospital") as "Claire Shulman Pavilion"**

Board of Directors Meeting  
March 27, 2025

Deborah Brown, JD, MSW  
Senior Vice President, Chief External Affairs Officer  
Neil J. Moore, MBA, MPA, FACHE  
CEO NYC Health + Hospitals/Queens

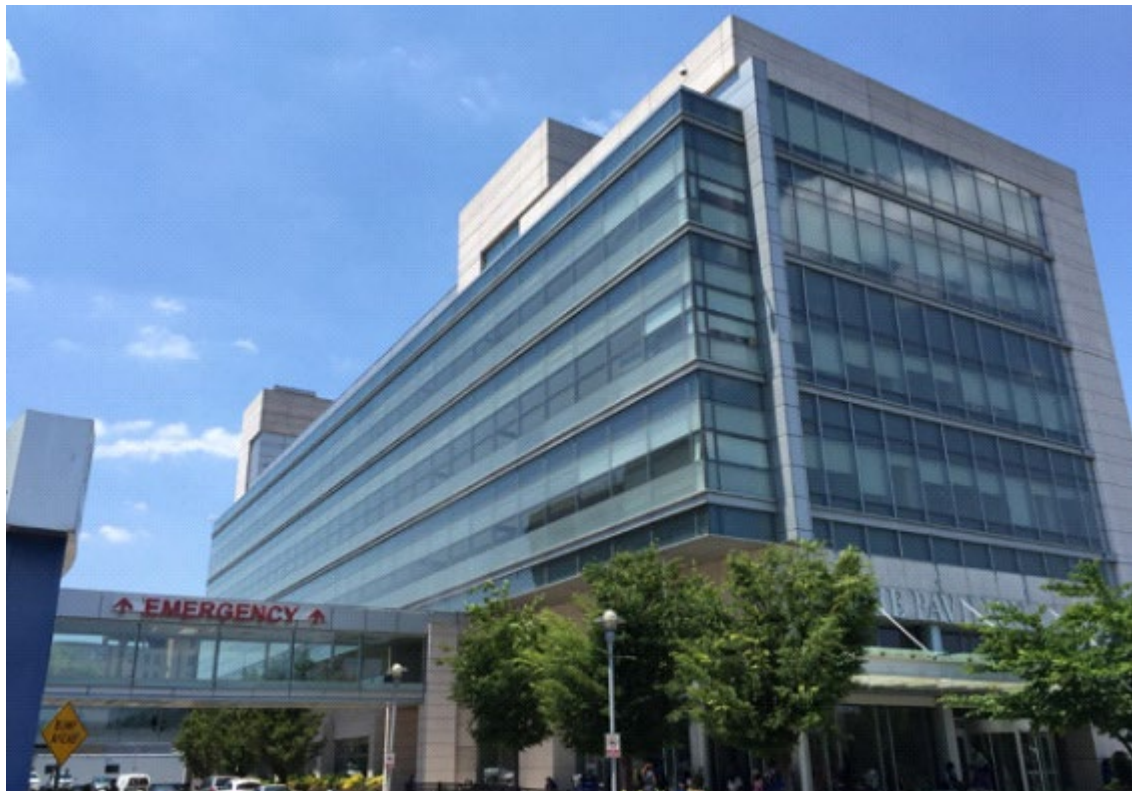


- **Authorizing New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to rename The Pavilion building at NYC Health + Hospitals/Queens (the "Hospital") as "Claire Shulman Pavilion" in honor of the late former Queens Borough President, Claire Shulman.**

- New York City Health + Hospitals/Queens is requesting to rename the Queens Pavilion after the towering public servant Claire Shulman
- Claire Shulman was the first woman to serve as the Queens Borough President, and began her career as a nurse at Queens Hospital
- BP Shulman prioritized public health during her tenure, and provided major support for modernization at both Queens and Elmhurst hospitals
- She is remembered for her contributions to healthcare and for her advocacy and public service.
- This renaming will honor her legacy and serve as a reminder of the impact one individual can have on the health and wellbeing of thousands.
- This proposal emphasizes the alignment of her advocacy with the core mission of NYC Health + Hospitals, showcasing the Corporation's appreciation for her role in advancing quality healthcare.
- The renaming will take place during the hospital's 90th anniversary in 2025, highlighting the historical significance of her contributions to the institution.

- Per NYC Health + Hospitals Operating Procedure No. 100-8, we adhered to the following approval process:
- Received support from Shulman Family to rename the pavilion
- Obtained support letters from the NYC H+H/ Queens Chair of the Community Advisory Board, the President of the Medical Board, and the Chief Medical Officer
- Obtained support letter from NYC H+H/Queens CEO for the campus renaming strategy.
- The NYC Health + Hospitals Capital Committee approved on March 11, 2025.

## Pavilion



- Authorizing New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to rename **The Pavilion building at NYC Health + Hospitals/Queens (the "Hospital")** as **"Claire Shulman Pavilion"** in honor of the late former Queens Borough President, **Claire Shulman**.

March 12, 2025

Mitchell Katz, MD  
President and Chief Executive Officer  
NYC Health + Hospitals  
50 Water Street, 17<sup>th</sup> Floor  
New York, NY 10004

Re: Claire Shulman Pavilion at Queens Hospital

Dear Dr Katz,

Representing the family of Claire Shulman, we can't express in words our gratitude for you choosing to rename the Pavilion Building at Queens Hospital, the Claire Shulman Pavilion.

As you know our mother began her professional career as a nurse at Queens Hospital, and when she transitioned to her government leadership role, she again turned her attention to Queens Hospital as a gem of healthcare for the people of Queens. She was deeply committed to the hospital, and its growing excellence and worked hard towards that end in raising focus and the funds needed to advance its mission. When she passed away in 2020 (early in the Covid pandemic, but not of Covid) she was so proud of what Queens Hospital was, and how, then, as always, it rose to the task at hand.

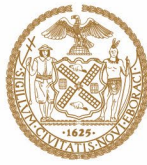
Our mother worked hard not to "self-aggrandize" and in particular felt no need to be honored in this way. But we feel this would be a fitting acknowledgement of something she was so deeply committed to, not only during her tenure as Queensboro President, but before and after. Her commitment to quality healthcare as a human right, and the role Queens Hospital would play in that for the people of Queens was always clear.

Thank you

Sincerely,



Lawrence N Shulman and Ellen Baker for the Shulman Family



**DONOVAN RICHARDS**  
President

**CITY OF NEW YORK**  
OFFICE OF THE  
**PRESIDENT OF THE BOROUGH OF QUEENS**  
120-55 QUEENS BOULEVARD  
KEW GARDENS, NEW YORK 11424

718.286.3000  
[www.queensbp.org](http://www.queensbp.org)  
[info@queensbp.org](mailto:info@queensbp.org)

March 18, 2025

Dr. Mitchell H. Katz  
President and Chief Executive Officer  
NYC Health + Hospitals  
50 Water Street  
New York, New York 10004

Dear Dr. Katz,

I write to express my strong support for the renaming of the Pavilion building at NYC Health + Hospitals/Queens in honor of former Queens Borough President Claire Shulman.

Queens Hospital is where it all began for Claire. While working there as a registered nurse, her dedication and commitment to serving Queens families was on full display, garnering much adulation and admiration during her tenure. As Borough President, Shulman was a fierce advocate for our public hospitals, and Queens Hospital in particular. Among her noteworthy triumphs was preventing the city from selling the hospital in the mid-1990s. Additionally, she secured more than \$150 million in capital funding for a major modernization project, resulting in a significant upgrade of the facility. In 2001, she was instrumental in the establishment of the Queens Cancer Center at NYC Health + Hospitals/Queens, which has greatly served countless families living in Central and Southeast Queens.

Borough President Shulman will always be remembered as a trailblazing advocate for our borough. A name change in her honor is both appropriate and well-deserved, as well as a means of legacy fulfillment. Therefore, I strongly support the renaming of the Pavilion building at NYC Health + Hospitals/Queens as the “Claire Shulman Pavilion” in honor of the late former Borough President Claire Shulman.

Sincerely,

Donovan Richards Jr.  
*President*  
Borough of Queens



# Queens

January 18, 2024

Mitchell Katz, MD  
President and Chief Executive Officer  
New York City Health + Hospitals  
50 Water Street, 17<sup>th</sup> Floor  
New York, New York 10004

Dear Dr. Katz:


I am writing to respectfully request that NYC Health + Hospitals/Queens be granted permission to rename The Pavilion building in honor of the late former Queens Borough President Claire Shulman, whom we lost on August 16, 2020. In October 2020, the hospital presented the Claire Shulman Donor Wall Unveiling, and we would appreciate being given permission for this official renaming in accordance with corporate policy.

Claire Shulman built her entire career around contributing to the betterment of the borough of Queens for the past half-century. She began her career as a nurse working right here in what was formerly known as Queens General Hospital, where she met her husband, Dr. Melvin Shulman, a psychiatrist, and went on to raise a talented and industrious family. Beginning her time in politics as chairman of a local community board, she became deputy borough president and eventually landed the job of first female Queens Borough President, remaining in the position for the next sixteen years and paving the way for the two dynamic borough presidents, Helen Marshall and Melinda Katz, who succeeded her.

Claire's lifelong dedication to quality healthcare and love of nursing led her to fight to preserve our public hospitals from the threat of privatization in the mid-Nineties. Her rugged determination and staunch perseverance resulted in securing more than \$150 million in capital funding for a major modernization project and upgrading of both Queens and Elmhurst Hospitals. A longtime ally and ceaseless champion of NYC Health + Hospitals/Queens, she enabled the fulfillment of a dream: a newly modernized facility that would meet the demands of the 21<sup>st</sup> century.

Queens Hospital's Donor Wall Unveiling three years ago was designed to honor the lifetime achievements of a courageous leader and nurse who fought to protect our hospital's mission to extend healthcare services of the highest quality equally to all New Yorkers in an atmosphere of humanity, dignity, and respect. For all of these reasons, we at Queens believe this official renaming of The Pavilion building to be an appropriate way to honor her countless contributions and memory.

Sincerely



Neil J. Moore, MBA, MPA, FACHE  
Chief Executive Officer  
NYC Health + Hospitals/Queens



January 18, 2024

Mitchell Katz, MD  
President and Chief Executive Officer  
New York City Health + Hospitals  
50 Water Street, 17<sup>th</sup> Floor  
New York, New York 10004

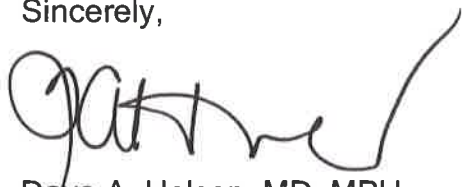
Dear Dr. Katz:

In accordance with corporate protocol, I am writing in support of our Chief Executive Officer Neil J. Moore's request that NYC Health + Hospitals/Queens be granted permission to rename The Pavilion building in honor of the late former Queens Borough President Claire Shulman.

Queens Hospital held a special place in Claire Shulman's heart. One could feel the genuine affection she had for Queens Hospital when she spoke of her days as a student at the Queens Hospital School of Nursing --- her first professional job at Queens, where she met her husband, Dr. Melvin Shulman. She was grateful for the role Queens Hospital played in her life, but she gave back to the people of Queens much more than she received. She was larger than life: a hero, a fighter for so many underdogs and always for the just cause. I will be forever proud and appreciative to have known her and to have witnessed her in action. She made it possible for us to pursue our mission-driven approach to healthcare with dignity and respect for all those we serve.

More than any other civic leader, Claire Shulman was a major player in our hospital's history. I strongly support Mr. Moore's request for renaming The Pavilion building in her honor.

Sincerely,



Dave A. Holson, MD, MPH  
Chief Medical Officer  
NYC Health + Hospitals/Queens



# Queens

January 18, 2024

Mitchell Katz, MD  
President and Chief Executive Officer  
New York City Health + Hospitals  
50 Water Street, 17<sup>th</sup> Floor  
New York, New York 10004

Dear Dr. Katz:

I am writing in support of NYC Health + Hospitals/Queens Chief Executive Officer Neil J. Moore's request to rename The Pavilion building in honor of the late former Queens Borough President Claire Shulman, whom we lost on August 16, 2020. Shortly after her passing, the hospital presented the Claire Shulman Donor Wall Unveiling, and we would appreciate receiving approval for this official renaming in accordance with corporate policy.

Improving the quality of healthcare for Claire's constituents was more than a job: it was a calling. Claire's steadfast commitment to raising both the standards and availability of quality healthcare in the borough made an enormous difference in 1997, when she fought tirelessly to ensure more than \$150 million in capital funding for a major modernization project and upgrading of both Queens and Elmhurst Hospitals. The completion of this modernization ushered in a new main hospital building, an ambulatory care pavilion, and cutting-edge equipment that signaled an overall change in perception of Queens Hospital for the community.

Her unwavering dedication to healthcare stemmed from the early days of her career, when she worked as a nurse at NYC Health + Hospitals/Queens, originally known as Queens General Hospital. A ceaseless champion of Queens Hospital, she enabled the fulfillment of a dream: a newly modernized facility that would meet the demands of the 21<sup>st</sup> century.

The renaming of The Pavilion building at Queens Hospital will pay tribute to a fearless community and civic leader who did all she could to advance healthcare for the next generation.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. O'Connor".

James O'Connor, MD  
President, Medical Board  
NYC Health + Hospitals/Elmhurst and Queens

January 18, 2024

Mitchell Katz, MD  
President and Chief Executive Officer  
New York City Health + Hospitals  
50 Water Street, 17<sup>th</sup> Floor  
New York, New York 10004

Dear Dr. Katz:

As Chair of the NYC Health + Hospitals/Queens Community Advisory Board, I am writing to extend my strong support for Chief Executive Officer Neil J. Moore's request to rename The Pavilion building in honor of former Queens Borough President Claire Shulman, who passed away on August 16, 2020. Ms. Shulman was officially recognized at Queens Hospital with an unveiling of the Claire Shulman Donor Wall in October 2020.

Claire's fierce dedication to promoting and expanding quality, comprehensive healthcare resulted in her securing more than \$150 million in capital funding towards the modernization of Queens Hospital, where she began her career as a nurse. Her tenacious efforts paved the way for Queens Hospital to become one of the premier healthcare providers in the borough, serving some 400,000 patients annually. Through the years as a public figure, she remained a staunch advocate for Queens Hospital and the concept of available, affordable healthcare for all.

Those of us who hold this institution in the highest regard owe an enormous debt of gratitude to Claire Shulman. I concur with Mr. Moore in his request to rename The Pavilion building in her memory.

Sincerely,



Robin Hogans  
Chair, Community Advisory Board  
NYC Health + Hospitals/Queens

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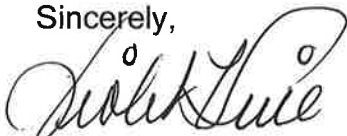
Dear Dr. Katz:

I am Violet Huie, First Vice Chair of the NYC Health + Hospitals/Queens Community Advisory Board, and I would like to express my fervent support of Chief Executive Officer Neil J. Moore's request to rename The Pavilion building in tribute to former Queens Borough President Claire Shulman, whom we lost on August 16, 2020.

Claire's tenure for sixteen years as Borough President illustrated a longstanding commitment to making improvements and getting results in a variety of endeavors, most especially in healthcare. It was Claire who took the lead in preventing Queens Hospital from being privatized and fought to obtain more than \$150 million in capital funding to usher it into the 21<sup>st</sup> century. Throughout her borough presidency she always regarded the early years of her career, when she worked as a nurse in Queens Hospital's School of Nursing, as an important blueprint for the way in which she elevated the borough forward, playing a key role in delivering more healthcare options to an expanding population of new immigrants.

For these reasons I am delighted to offer my support for Mr. Moore's request to rename The Pavilion building in honor of Claire Shulman.

Sincerely,



Violet Huie  
First Vice Chair, Community Advisory Board  
NYC Health + Hospitals/Queens