

BOARD OF DIRECTORS MEETING

THURSDAY, FEBRUARY 27, 2025

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<p><u>CALL TO ORDER - 1:30 PM</u></p>	<p>Mr. Pagán</p>
<p>1. <u>Executive Session Facility Governing Body Report</u></p> <ul style="list-style-type: none"> ➤ NYC Health + Hospitals Lincoln ➤ NYC Health + Hospitals Kings County <p>Semi-Annual Governing Body Report (Written Submission Only)</p> <ul style="list-style-type: none"> ➤ NYC Health + Hospitals Queens 	<p>Mr. Pagán</p>
<p>2. <u>OPEN PUBLIC SESSION - 2:30 PM</u></p> <p>3. Adoption of the Board of Directors Meeting Minutes – January 30, 2025</p> <p>4. Chair’s Report</p> <p>5. President’s Report</p>	<p>Mr. Pagán</p> <p>Dr. Katz</p>
<p><u>ACTION ITEMS</u></p> <p>6. Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to execute a contract with FireMaxx Systems Corp. (the “Contractor” or “FireMaxx”), to undertake mandated inspections and testing of fire alarm and fire protections systems across all acute care and post-acute care NYC Health + Hospitals’ facilities for a contract amount of \$4,453,875, with a 20% project contingency of \$890,775, to bring the total cost not to exceed \$5,344,650, starting in April 2025 with a term of three years with two one-year options to renew. (Presented to the Capital Committee: 02/03/2025)</p> <p>Vendex: Approved / EEO: Approved</p>	<p>Mr. Pagán</p>
<p>COMMITTEE AND SUBSIDIARY REPORTS</p>	
<ul style="list-style-type: none"> ➤ Audit Committee ➤ Capital Committee 	<p>Mr. Pagán</p> <p>Mr. Pagán</p>
<p>>>Old Business<<</p>	
<p>>>New Business<<</p>	
<p>>>Adjournment<<</p>	<p>Mr. Pagán</p>



NEW YORK CITY HEALTH AND HOSPITALS CORPORATION

A meeting of the Board of Directors of New York City Health and Hospitals Corporation was held in room 1701 at 50 Water Street, New York, New York 10004 on the **30th day of January, 2025** at 2:00 P.M., pursuant to a notice, which was sent to all of the Directors of New York City Health and Hospitals Corporation and which was provided to the public by the Secretary. The following Directors participated in person:

Mr. José A. Pagán
Dr. Mitchell Katz
Ms. Anne Williams-Isom - Left at 3:00 p.m.
Ms. Erin Kelly - Joined at 3:00 p.m.
Dr. Vincent Calamia
Ms. Freda Wang
Ms. Karen St. Hilaire
Dr. H. Jean Wright II
Dr. Michelle Morse -Left at 3:00 p.m.
Dr. Zahirah McNatt - Joined at 3:00 p.m.
Ms. Sally Hernandez-Piñero
Ms. Jackie Rowe-Adams
Dr. Patricia Marthone

José Pagán, Chair of the Board, called the meeting to order at 2:04 p.m. Mr. Pagán chaired the meeting and Colicia Hercules, Corporate Secretary, kept the minutes thereof.

Mr. Pagán noted for the record, Karen St. Hilaire is representing Molly Wasow Park in a voting capacity.

EXECUTIVE SESSION

Upon motion made and duly seconded, the members voted to convene in executive session because the matters to be discussed involved confidential and privileged information regarding patient medical information.

OPEN SESSION

The Board reconvened in public session at 3:36 p.m.

Mr. Pagán noted that Erin Kelly is representing Deputy Mayor Anne Williams-Isom, Dr. Zahirah McNatt is representing Dr. Michelle Morse and Karen St. Hilaire is representing Molly Wasow Park - all in a voting capacity.

ACTION ITEM 3 - ADOPTION OF THE MINUTES

The minutes of the Board of Directors meeting held on December 19, 2024 were presented to the Board. Then, on motion duly made and seconded, the Board unanimously adopted the minutes.

RESOLVED, that the minutes of the Board of Directors Meeting held on December 19, 2024, copies of which have been presented to the Board be, and hereby are, adopted.

ITEM 4 - CHAIR'S REPORT

COMMITTEE APPOINTMENT

According to the By-Laws - section Article VI section (C) Appointment, the Chair of the Board shall annually appoint, with the approval of a majority of the Board, members of the Board to the standing committees.

Therefore, Mr. Pagán proposed a motion to appoint Dr. Harold Jean Wright to the Quality Assurance / Performance Improvement Committee and the Medical and Professional Assurance and Information Technology Committee.

There being no questions, upon motion duly made and seconded, the Board unanimously approved the appointment of Dr. Wright to the Quality Assurance / Performance Improvement Committee and the Medical and Professional Assurance and Information Technology Committee.

GOVERNING BODY

Mr. Pagán advised that during the Executive Session, the Board received and approved the governing body oral and written reports from NYC Health + Hospitals| Susan Smith McKinney Nursing and Rehabilitation Center, NYC Health + Hospitals| Henry J. Carter Specialty Hospital and NYC Health + Hospitals| Henry J. Carter Nursing Facility.

The Board also received and approved the written submission of the NYC Health + Hospitals| Sea View Nursing and Rehabilitation Center

semi-annual governing body report.

VENDEX APPROVALS

Mr. Pagán noted there were no items on the agenda requiring Vendex approval. There are thirty-four items from previous Board meetings pending Vendex approval.

The Board will be notified as outstanding Vendex approvals are received.

FISCAL YEAR 2025 ANNUAL PUBLIC MEETINGS

Mr. Pagán shared a reminder about the upcoming NYC Health + Hospitals FY-2025 Annual Public Meeting series as follows:

Queens: Tuesday, February 11, 2025 at Elmhurst Hospital
Manhattan: Tuesday, March 18, 2025 at Gouverneur
Brooklyn: Tuesday, April 29, 2025 at South Brooklyn Health
The Bronx: Tuesday, May 20, 2025 at Jacobi Hospital
Staten Island: Tuesday, June 17, 2025 at Sea View

ACTION ITEM 6:

Mr. Pagán read the resolution

Authorizing New York City Health and Hospitals Corporation (the "System") to execute a 10-year lease with CFS 800 LLC ("Landlord") for approximately 3,750 rentable square feet on the fifth floor at 291 Ellery Street, Brooklyn, NY (the "Premises") to house a Woman Infants and Children ("WIC") program operated by NYC Health + Hospitals| Woodhull ("Woodhull") with the System holding an option to terminate the proposed lease at the end of the 5th year and also two options to extend the lease for an additional five years each at an initial annual rent of \$153,000 based on \$40.08/rentable square feet to increase annually at 2.25% for a total rent over the potential 20-year term of \$3,811,463; provided, however, no rent shall be payable for the initial three months.

(Presented Directly to the Board of Directors: 01/30/2025)

Deborah Morris, AICP, Senior Director Real Estate & Housing, provided background information on the System's Women, Infants, and Children (WIC) programs at both the System's facilities and off-campus sites. In 2023, the New York State Department of Health awarded a WIC

Program grant to NYC Health + Hospitals| Woodhull. This grant includes a rental allowance to cover space costs. These services are provided at three locations. The Woodhull site currently serves 4,200 clients. The proposed new space is off-campus but located within 500 feet of the hospital to better meet the program's needs. Ms. Morris provided an overview of the lease terms, noting that the landlord will make initial improvements to the space pursuant to the program's specifications at no additional cost.

Following questions from the Board, Ms. Morris clarified that the program will be in a brand-new building and fully renovated space off-campus.

After discussion, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEMS 7:

Ms. Hernandez-Piñero read the resolution

Electing Hillary S. Jalon as a member of the Board of Directors of MetroPlus Health Plan, Inc., a public benefit corporation formed pursuant to Section 7385(20) of the Unconsolidated Laws of New York ("MetroPlus"), to serve in such capacity for a five-year term or until their successor has been duly elected and qualified, or as otherwise provided in the MetroPlus Bylaws.
(Presented Directly to the Board of Directors: 01/30/2025)

Ms. Hernandez-Piñero commented on Ms. Jalon's extraordinary and impressive career and noted she is the appointee of the Chairman of the Board of Directors, Mr. Pagán.

There being no questions, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEMS 7:

Ms. Hernandez-Piñero read the resolution

Electing Kathleen Shure as a member of the Board of Directors of MetroPlus Health Plan, Inc., a public benefit corporation formed pursuant to Section 7385(20) of the Unconsolidated Laws of New York ("MetroPlus"), to serve in such capacity for a five-year term or until their successor has been duly elected and qualified, or as otherwise provided in the MetroPlus Bylaws.

(Presented Directly to the Board of Directors: 01/30/2025)

Ms. Hernandez-Piñero noted that Ms. Shure is an appointee of Dr. Katz, the System's President and CEO.

Dr. Calamia praised Ms. Shure for her extensive knowledge and experience in managed care, and expressed strong support for her.

There being no questions, upon motion duly made and seconded, the Board unanimously approved the resolution.

ITEM 5 - PRESIDENT REPORT - FULL WRITTEN SUBMISSION INCLUDED IN THE MATERIALS WITH FEW VERBAL HIGHLIGHTS:

ARTS AROUND THE BOARDROOM

Ms. Hercules and Christopher Miller, Assistant Vice President of Communications and Marketing collaborated in the launch of a new project where the System's initiatives and highlights are creatively displayed as artwork around the Boardroom, highlighting key projects and achievements to showcase the great work, engagement, and activities happening across the System.

SYSTEM CHIEF MEDICAL OFFICER MACHELLE ALLEN, MD, TO RETIRE IN MARCH

Senior Vice President and Chief Medical Officer Machelles Allen, MD is retiring after 47 years of service to the health System. Dr. Allen's accomplishments include launching a systemwide Office of Women's Health Services, teleradiology, and several clinical initiatives launched during the Covid-19 pandemic, including telehealth ICU.

Dr. Allen completed her residency in Obstetrics and Gynecology at NYC Health + Hospitals/Jacobi, worked as an attending physician at NYC Health + Hospitals| Harlem and Bellevue hospitals, served as the Associate Medical Director at Bellevue Hospital, and transitioned to system Deputy Chief Medical Officer in 2013. She was appointed System CMO in 2017. Her last day in the office will be Tuesday, April 1.

The Board along with Dr. Katz recognized and thanked Dr. Allen for her dedication and service.

NYC HEALTH + HOSPITALS IS OPEN FOR ALL NO EXCEPTIONS

Dr. Katz reminded all that NYC Health + Hospitals' doors are open to all New Yorkers, regardless of background, immigration status, or

ability to pay. The System continues to take every possible step to protect the patients' privacy, and the NYC Care program remains available to New Yorkers who cannot access health insurance.

NYC HEALTH + HOSPITALS | KINGS COUNTY WELCOMES THE FIRST NEWBORNS OF 2025: TWIN BABY GIRLS, BORN JUST AFTER MIDNIGHT

The City's public health care System's first babies - twins - were born at NYC Health + Hospitals | Kings County just after midnight on New Year's Day. The City's public health System's 11 hospitals provide expert prenatal care, labor and delivery services, family planning, comprehensive gynecology, women's health and primary care outpatient medical support for women at every stage of life.

MAYOR ADAMS LAUNCHES BRIDGE TO HOME AS PART OF HIS EFFORT TO ADDRESS STREET HOMELESSNESS AND SUPPORT PEOPLE WITH SEVERE MENTAL ILLNESS

As part of a \$650 million plan to address street homelessness, Mayor Eric Adams unveiled details of the administration's investment to help New York City's most vulnerable populations and support those with severe mental illness, including a new effort to support those with severe mental illness who do not have a home.

As the City's first-of-its-kind model, Bridge to Home will provide single rooms, three meals a day, structured recreation, and individualized, comprehensive behavioral health care on-site, including medication management, individual and group therapy, substance use disorder treatment, and around-the-clock support. For a period of six to 12 months, patients will stay in temporary housing with comprehensive behavioral health treatment located on-site.

OVER 25,000 CALLS TO 911 REDIRECTED TO NYC HEALTH + HOSPITALS' VIRTUAL EXPRESSCARE, PREVENTING OVER 12,000 UNNECESSARY FDNY AMBULANCE TRANSPORTS TO NEARBY HOSPITALS

NYC Health + Hospitals and the Fire Department of New York (FDNY) announced that over 25,000 calls to 911 have been redirected to the health system's Virtual ExpressCare telehealth service since it launched in March 2020, preventing over 12,000 unnecessary ambulance transports to nearby hospitals and alleviating pressure on the City's ambulances and emergency departments. People who call 911 with a low acuity health need, such as respiratory infections, rash or medication refill, are transferred to speak with a healthcare provider within 30 seconds.

**NYC HEALTH + HOSPITALS/BELLEVUE RECEIVES \$2M IN FEDERAL FUNDING TO
ADVANCE AVIAN FLU PREPAREDNESS**

NYC Health + Hospitals| Bellevue will receive \$2 million from the Federal government to enhance national avian influenza preparedness, one of only thirteen institutions nationwide to receive this funding. Bellevue Hospital is the designated Regional Emerging Special Pathogen Treatment Center (RESPTC) for Region 2, leading special pathogen preparedness and response efforts in New York, New Jersey, Puerto Rico, and the U.S. Virgin Islands.

**NEW CHIEF MEDICAL OFFICERS APPOINTED AT NYC HEALTH + HOSPITALS/COLER
AND MCKINNEY**

In late December, NYC Health + Hospitals announced the appointments of Melissa L. Martin, MD, MPH and Lucan Rodrigues MD, CMD as the new Chief Medical Officers at NYC Health + Hospitals| Coler and NYC Health + Hospitals| McKinney.

MEDICAL SIMULATION CENTER UPDATES

NYC Health + Hospitals staff attended the International Medical Simulation in Healthcare Conference this January in Orlando, Florida to conduct 16 presentations. Many of the presentations were born out of the Simulations Center's fellowship program led by Dr. Dana Trottier.

**CHIEF WOMEN'S HEALTH OFFICER PARTICIPATES IN NEW YORK STATE HEALTH
DEPARTMENT'S GRAND ROUNDS FOCUSED ON MATERNAL MORATLITY**

Chief Women's Health Officer Dr. Wendy Wilcox, participated in the State Health Department Commissioner Dr. James McDonald Grand Rounds on "Preventing Maternal Mortality: Recommendations for Action." The webinar explored the current state of maternal mortality and key initiatives in New York State such as the Maternal Mortality Review Board, the Advisory Committee, community engagement efforts, and the Maternal Home Collaborative.

**NYC HEALTH + HOSPITALS| WOODHULL RECEIVES TOOTHBRUSHES, TOOTHPASTE,
AND TOYS DONATED BY KINGS COUNTY CIVIL COURT JUDGES**

A group of eight Kings County Civil Court Judges made a significant contribution to the dental and oral care of the community, donating 1,500 toothbrushes, 300 tubes of toothpaste, and toys to support the oral health of local children at NYC Health + Hospitals| Woodhull. Honorable Brian L. Gotlieb, Judge of the Civil Court of the

City of New York, County of Kings, alongside the Dentistry department staff, distributed the items to children attending their early morning appointments at the Pediatric Dental Clinic.

NYC HEALTH + HOSPITALS/MCKINNEY RECEIVES \$475,000 FROM NYC COUNCIL MEMBER RITA JOSEPH

City Council Member Rita Joseph secured a total of \$475,000 in City funds for NYC Health + Hospitals| McKinney to support improvements of security and safety infrastructure, and the expansion of rehabilitative services to include telemetry remote monitoring for residents with cardiac conditions like congestive heart failure.

LOCAL BROOKLYN HIGH SCHOOL STUDENTS LEARN ABOUT MEDICAL FIELD CAREERS AT NYC HEALTH + HOSPITALS| WOODHULL CAREER DAY

NYC Health + Hospitals| Woodhull hosted a Career Day on Tuesday, January 17 designed to introduce local high school students to the wide array of clinical and administrative career opportunities within the health care industry.

NYC HEALTH + HOSPITALS UPDATES TAGLINE AND STREAMLINES BRANDING

Recently, the System updated its tagline from "Live Your Healthiest Life," to "Care for NYC. No Exceptions." The new tagline aligns with the System's mission and values of taking care of all New Yorkers regardless of their ability to pay or immigration status.

Additionally, the System's mosaic, or supplemental graphic, is being removed slowly from all NYC Health + Hospital branding. The multicolored banner/ribbon that includes "H+H" in the graphic, might be agitating and distracting to patients. The supplemental graphic is also expensive to print. The new branding will be rolled out incrementally across the System.

**NYC HEALTH + HOSPITALS EMPLOYEE AND FACILITY RECOGNITIONS
MICHELLE MCMACKEN, MD, FACP, DIPABLM AND TALYA SCHWARTZ, MD RECOGNIZED
AS 2025 TRAILBLAZERS IN HEALTHCARE BY CITY & STATE**

Michelle McMacken, MD, FACP, DipABLM and Talya Schwartz, MD were recognized as 2025 Trailblazers in Healthcare by City & State.

**NYC HEALTH + HOSPITALS/BELLEVUE AMBULATORY CARE TEAM RECEIVES
DESIGNATION AS AN "AGE-FRIENDLY HEALTH SYSTEM"**

NYC Health + Hospitals| Bellevue's Adult Primary Care service, including the Geriatric Medicine team, have been designated as an Age-Friendly Health System (AFHS) - Committed to Care Excellence for the high-quality care they provide to older adult patients. This distinction requires demonstrated progress towards the reliable practice of a set of four evidence-based elements of high-quality care for all older adults, known as the "4Ms": What Matters, Medication, Mentation (Mind), and Mobility.

**HUMANITARIAN RESPONSE:
RESPONDING TO THE HUMANITARIAN CRISIS - SERVICES FOR ASYLUM SEEKERS**

NYC Health + Hospitals continues to play a leading role in New York City's efforts to support asylum seekers. The System currently operates 11 Humanitarian Emergency Response and Relief Centers (HERRCs) across the City, providing housing, support and dedicated services to approximately 20000 guests, the majority of whom are families with children.

As the number of asylum seekers in the City's care continues to decline, additional sites will be closing in the months ahead. The largest tent-based humanitarian center at Randall's Island will close on February 28, and the Hall Street humanitarian center in Brooklyn will close later this spring.

HELPING HEALERS HEAL (H3) AND ARTS IN MEDICINE

NYC Health + Hospitals Helping Healers Heal Program (H3) had an extremely successful 2024. Launched at NYC Health + Hospitals in 2018, the Helping Healers Heal program (H3) is aimed at helping employees identify and monitor distress, assisting in resilience-building, and aiding the use of recovery and coping support services.

**METROPLUS HEALTH UPDATE
DRIVING MEMBERSHIP GROWTH FOR METROPLUSHEALTH GOLD**

In 2024, MetroPlus Health Gold achieved remarkable milestones, surpassing its membership goal for the year and strengthening its position among City employees and their families. With \$0 premiums and copays, and absolutely no cost for over 100 common medications, the Gold Plan continues to stand out for its exceptional value.

EXTERNAL AFFAIRS UPDATE

City

The City released the FY-26 Preliminary Budget on January 16. The City's budget is \$114.5B with no cuts to City agencies, including NYC Health + Hospitals. The budget includes a number of new investments, including "Bridge to Home".

State

The NYS Legislature is back in session. The Governor released her State of the State agenda, and the Governor has proposed a \$252 billion all funds budget for State Fiscal Year (SFY) 2025-26, which begins April 1, 2025.

The Executive budget utilizes proceeds from the Managed Care Tax over three state fiscal years. Safety Net providers, like NYC Health + Hospitals, would benefit from having Medicaid pay the full cost of delivering care.

The System will be advocating for increased funding in Medicaid rates for health centers, nursing homes, and hospitals and restoring last year's capital reimbursement cuts. Importantly, the System will also be advocating against a proposed elimination of Indigent Care Funding unless there is a condition that we are protected by other pending Medicaid funding sources.

Federal

The System continues to work with legislative champions as the new Administration takes actions impacting health care funding. Negotiations are underway in Congress about a funding plan, including Medicaid and Disproportionate Share Hospital (DSH) funding. The System will continue to advocate for priorities, including preventing DSH cuts, protecting Medicaid, maintaining telehealth flexibilities, and protecting access to healthcare services.

COMMUNITY AFFAIRS

The Council of CABs met on January 14 for their first meeting in 2025.

COMMITTEE AND SUBSIDIARY REPORTS

Mr. Pagán noted that the Committee and subsidiary reports were included in the e-materials for review and are being submitted into the record. Mr. Pagán welcomed questions or comments regarding the reports.

OLD BUSINESS/NEW BUSINESS

ADJOURNMENT

Hearing no old business or new business to bring before the New York City Health + Hospitals Corporation Board of Directors, the meeting was adjourned at 4:14 P.M.



Colicia Hercules
Corporate Secretary

COMMITTEE REPORTS

Equity, Diversity and Inclusion Committee Meeting - January 14, 2025

As Reported by: Patricia Marthone

Committee Members Present: Patricia Marthone, Mitchell Katz, Jackie Rowe-Adams, Zahirah McNatt, Karen St. Hilaire, Sally Hernandez-Piñero listening in a virtual capacity

CALL TO ORDER

The meeting of the Equity, Diversity and Inclusion Committee of the NYC Health + Hospitals' Board was called to order at 4:05 p.m.

Dr. Patricia Marthone noted for the record that Dr. Zahirah McNatt is representing Dr. Michelle Morse and Karen St. Hilaire is representing Molly Wasow Park, both in a voting capacity.

Upon motion made and duly second the minutes of the September 10, 2024 meeting was unanimously approved.

DIVERSITY AND INCLUSION UPDATE

Ivelesse Mendez-Justiniano, Vice President, Chief Diversity, Equity, & Inclusion Officer, provided an overview of the System's latest diversity and inclusion achievements and activities.

Ms. Mendez-Justiniano started the presentation in the education and capacity building area, and reported out on the top training completed in 2024 which resulted in a total of over 86K completions. The top two trainings included Sexual Harassment Prevention and Identifying and Managing Unconscious Bias.

Ms. Mendez-Justiniano noted the new interpretation services contracts started on November 1, 2024. The new contracts cover the following: Over-the-Phone and Video-Remote Interpretation (OPI & VRI), On-Site Interpretation (OSI) for Spoken Languages, On-Site Interpretation (OSI) for Sign Languages, and Language Proficiency and Interpreter Skills Assessment. There is now one primary vendor for OPI and VRI, and the new iPads have been delivered to all facilities. She indicated that a new Epic integration feature will further simplify the process in which a provider can request interpretation services while with a patient, by clicking one button.

In light of regulatory updates related to Section 1557 and the

Affordable Care Act's Civil Rights in Healthcare, the DEI team updated notices on non-discrimination, language access, and effective communication for individuals with disabilities through on-site promotion and digital materials in 14 languages. The team also updated Systemwide New Employee Orientation (SNEO) training with Section 1557 content as required for employee awareness.

Ms. Mendez-Justiniano continued on to highlight updates regarding Veteran support. She shared that in the past calendar year, there were 200 participants who engaged with Veteran pop ups out of the 289 self-reported veterans Systemwide. The pop-up sessions are open to employees, patients, and the community at large and is a means of sharing information on different programs that are available to Veterans. Additional Veteran support included a Veterans Fair, a Let's Talk Veterans Webinar, and the launch of (internal) Veterans Website with 200+ resources.

The Let's Talk Disability training was launched in the latter part of 2023 with the goal of increasing awareness of the disabled populations across our patients and employees. In 2024, the training sessions were increased based on employee feedback and had a total of 312 participants. There have also been several disability events included as a part of community outreach such as: The Disability Unite Festival, CODA (Child/Children of Deaf Adults) Movie Screening, and the NYC Disability Parade.

Ms. Mendez-Justiniano went on to speak about LGBTQ+ Equity. One of the focus areas is to increase recruitment of underrepresented populations. The LGBTQ+ Equity team collaborated with HR Talent Acquisition to commence targeted recruitment efforts for members of the LGBTQ+ community. The teams jointly attended two events: Queer in Every Career, an annual LGBTQ+ recruitment event, and the first annual Transgender, Gender Non-Conforming, and Non-Binary (TGNCNB) Job Fair.

Ms. Mendez-Justiniano was pleased to share that in November 2024, the LGBTQ+ Equity team submitted all evidence for the 2025 Long-Term Care Equality Index (LEI) designation, a joint project of The Human Rights Campaign Foundation (HRCF) and SAGE. The LEI is the nation's leading benchmarking survey of residential long-term care and senior housing communities on policies and practices dedicated to the equitable treatment and inclusion of their LGBTQ+ residents, visitors and employees. A total of 2,861

staff out of 3,182 members completed the training that is required to get this designation over the course of two months. The LEI designation will be announced in Spring/Summer of 2025.

Ms. Mendez-Justiniano was also happy to announce that as an element of worker equity, NYC Health + Hospitals has saved employees \$9.5M via educational assistance and loan forgiveness programs (as of 12/12/24). Additionally, the Food & Nutrition Worker Education Fund, which provides funding for educational opportunities targeted staff in Food & Nutrition titles, enabled \$43.5K to be funded across 48 employees Systemwide in 2024.

Ms. Mendez-Justiniano went on to share that in the Communications & Marketing area, Holidays and Observances were celebrated throughout the year, highlighting what was done between October 2024 - January 2025. She then discussed a few partnerships that align with improving health care access.

Ms. Mendez-Justiniano also announced NYC H+H leaders who were recognized by Crain's New York Business as among the '2024 notable black leaders.' She also noted that NYC Health + Hospitals was awarded Silver recognition in the American Heart Association's 2024 Well-being Works Better™ Scorecard, representing a commitment to ensuring an equitable work environment for all staff.

Ms. Mendez-Justiniano concluded her report with upcoming plans of Employee Voice Sessions the DEI Office will be hosting in January.

Following the presentation there was discussion around interpretation services and taking into consideration the various dialects that exist for many indigenous languages and the ease of reaching the corresponding interpreters. There was also discussion around the measurement of the impact of training. The Board commended the DEI team for all of their accomplishments.

EQUITY AND ACCESS COUNCIL UPDATE

Nichola Davis, Chief Population Health Officer, and Co-Chair of the Equity and Access Council ("Council") initiated the presentation and introduced Thea Belay who is one of the Project Leads for the MOSAIC program.

Dr. Belay explained that MOSAIC (Medical Opportunities for Students and Aspiring Inclusive Clinicians) is a suite of

interventions that help students and trainees from underrepresented backgrounds succeed in medical school and beyond. She then outlined the group's objectives, which include:

- To create a pool of competitive candidates going into medicine
- Build necessary skills and training, beginning early
- Recruit these students into medical school and beyond
- Expand NYC Health + Hospitals' physician workforce
- Expose middle school and high school students to careers in medicine (through partnership with Mentoring in Medicine)

Dr. Belay then discussed the Visiting Scholars Program (VSP) which is the opportunity for medical students in their fourth year of medical school to come to NYC H+H for a four-week elective in the specialty of their choice at one of the H+H facilities. To be eligible for the program the medical students must be attending a U.S. accredited allopathic medical school and students from underrepresented backgrounds are encouraged to apply. The students who attend receive a \$2,000 stipend for the rotation and an additional \$2,000 housing stipend if based outside the NYC metro area. The training provides clinical shadowing, didactic sessions, practical learnings, simulation and experiential training. After the application process, decisions were made within a month and students were matched to facilities.

Dr. Belay continued on to highlight some key accomplishments. The MOSAIC team has received applicants from CUNY, Morehouse, Oregon Health & Science University for rotations at H+H and 20 medical students were accepted for 2024/25 academic year. Eleven medical students participated in VSP in 2023/24, and of those, two students from CUNY Medical School were accepted into H+H Residency programs at Lincoln Hospital and SUNY Downstate/Kings County.

A new aspect of the MOSAIC program is the Health Equity Curriculum. This includes a weekly didactic series, guest speakers presenting on health equity topics such as social determinants of health, Population Health at NYC H+H, and the history of healthcare disparities. The final week is for student presentation on an AMA Health Equity module. Dr. Belay then shared some examples of the student's presentations. She also noted that survey results indicate extremely positive feedback from the rotators in regards to the program.

Dr. Davis then presented on some of the highlights of pre-

medical and youth programs, as there is a focus on trying to start early to build a pathway for younger students to get into medical school. The System has opted to partner with Mentoring in Medicine, which is a program that has empowered over 80,000 students, parents, and educators by introducing them to biomedical careers. They assisted with the Medical Pathway Program for Pre-Med students, for which 58 recent college graduates attended a 20-week bootcamp that prepared them for the MCAT, reviewed their medical school application and improved their interview skills. As a result, 31 students are in the current application cycle with a typical 90% acceptance rate.

Dr. Davis also discussed the Hospital Youth Academy Program for middle school students, done in partnership with Harlem Hospital. The event featured students building a model of the digestive system, learning about the field of medicine through a health science career panel, and attending an interactive science fair.

With Mentoring in Medicine, there were also health science fairs hosted for high school students where students had the opportunity to learn how to use a stethoscope, suture wounds, examine animal organs, and simulate blood draws. Other initiatives include an online biomedical hackathon and an opportunity for students, in collaboration with healthcare professionals, creating an illustrated children's book about a trip to the hospital.

The Board admired all of the work being done to reach and attract future medical students.

Dr. Marthone asked if there was any old business or new business.

Hearing no old or new business from the Committee members, the meeting was adjourned at 4:52 p.m.

<p>Community Relations Committee IN-PERSON MEETING - January 14 2025 As Reported by Ms. Jackie Rowe Adams Committee Members Present: Jackie Rowe-Adams, Dr. Patricia Marthone, Dr. Mitchell Katz</p>

Ms. Jackie Rowe-Adams called the meeting of the Community Relations Committee meeting to order at 5:04 p.m.

Quorum was established - the minutes of the Community Relations Committee meeting held on November 12, 2024 were reviewed and upon motion made, and duly seconded the minutes were unanimously approved.

Ms. Rowe-Adams informed the Committee that the Board of Director's Annual Public Meetings for Fiscal Year 2025 has been scheduled as follows:

- For Queens: Tuesday, February 11, 2025 at Elmhurst Hospital
- For Manhattan: Tuesday, March 18, 2025 at Gouverneur Rehabilitation Center
- For Brooklyn: Tuesday, April 29, 2025 at South Brooklyn Health
- For the Bronx: Tuesday, May 20, 2025 at Jacobi Hospital
- For Staten Island: Tuesday, June 17, 2025 at Sea View Rehabilitation Center

Speakers are asked to register in advance by calling:

Ms. Colicia Hercules Secretary to the Corporation at 212-788-3359

Dr. Mitch Katz shared the President's report:

- NYC Health + Hospitals reached an agreement tentatively with the doctor's council at 1AM on Sunday morning.
- Kings County Hospital borough in the 1st babies of the year
- Bellevue Ambulatory Care received designation as aged friendly
- Elmhurst Hospital now has an innovative new unit for patients with severe mental illness
- Bellevue Pride Health Center staff was named 2024 winners of interprofessional humanism in Healthcare Award
- Highlighted an innovative specialized surgery at HHC - Woodhull that allows patients to regain the use of his hand
- NYCEDC and HHC celebrated the completion of the floodwall Metropolitan

Ms. Rowe-Adams noted the Community Advisory Boards annual verbal reports scheduled to present at this meeting:

1. NYC Health + Hospitals/Carter
2. NYC Health + Hospital/Gotham Health, East New York
3. NYC Health + Hospitals/Kings County
4. NYC Health + Hospitals/Queens

PRESENTERS:

Ms. Rowe-Adams moved the agenda to the (5) facilities presenting their verbal annual reports. Each presentation is allotted 5 minutes.

NYC Health + Hospitals/Carter

Ms. LaShawn Henry, Chair of the NYC Health + Hospitals/Carter CAB, presented the report to the CRC. Ms. Henry stated that the hospital has made significant improvements to equipment and infrastructure at the hospital. The Nursing Den Dialysis is fully completed and licensed by NYS Department of Health. Phillips-installed telemetry equipment is now in place to support and enhance the cardiac rehabilitation. New feeding and IV pumps have been added. The employee wellness room was redesigned and has received over 11,500 visits during 2023-2024. Carter was recognized by U.S. News & World Report as one of the "Best Nursing Homes" for 2025 and was ranked #5 on Newsweek Magazine's Best Nursing Homes list out of over 60 facilities in New York State.

Overall complaints remained low, with the most common issues being- attitude/courtesy and delay of care. ICARE with Kindness trainings, and ongoing wellness rounds have been put in place to support staff and modified care plans have addressed the delay of care.

Ms. Rowe-Adams polled Committee members for their comments or questions. Hearing none she moved the agenda.

NYC Health + Hospitals/Gotham Health, East New York

Ms. Vere Gibbs, Chair of the NYC Health + Hospitals/Gotham Health, East New York CAB, presented the report to the CRC. Ms. Gibbs stated that East New York has made significant improvements to the facility. A staff wellness center has been newly opened, and a new Hologic 3D mammography unit has been installed. The behavioral health clinic is undergoing a cosmetic upgrade which includes new floors, lighting, painting, and some new furniture.

Most common complaints included: long wait-times, unanswered phones and communication. These are being address by encouraging MYCHART use, staff accountability in patient flow, and focusing on enhancing staff-patient communication through active listening. ICARE with Kindness continues to be used to enhance patient experience.

Programs for Diabetes and Hypertension include Treat 2 Target Program and Diabetes Wellness Program. The facility has received awards from AMA/AHA for blood pressure and diabetes management. Community events that the facility is engaged in includes: Juneteenth Parade reception, back-to-school festival, and health education seminars.

Ms. Rowe-Adams polled Committee members for their comments or questions.

Hearing none the agenda was moved.

NYC Health + Hospitals/Kings County

Ms. Lorna Chin, Chair of the NYC Health + Hospitals/Kings County CAB presented the report to the CRC. Ms. Chin stated the facility is focused on continuous improvement to enhance patient experiences across the services. There is a transition area on C Ground Floor which will serve as an overflow area for the emergency department. There is a new project in the T building for an ADA-Compliant Bathroom to ensure accessibility and campus wide hot water system upgrades. Key initiatives include executive leadership rounding and the support of the Patient Family Advisory Council to rethink how care is delivered.

In the emergency department there is 24-hour patient advocacy through a dedicated team of bilingual patient representatives to help respond to patients' needs in real-time. Complaints rose by 83% once the 24-hour patient advocacy began, however grievances also dropped by 37%. There is continuous improvement through ICARE with Kindness training and Communicating with Empathy programs.

Community programs such as Consumers about Friends Family Education (CAFFE)Support group continues for individuals in recovery and their families.

Wait-times in the Emergency Department continues to be a challenge and the introduction of the pivot process and the hospitality cart in waiting is being used to address this. There is also a high demand for services in both dental and ophthalmology practices and more space is required to accommodate this need.

Ms. Rowe-Adams poll Committee members for their comments or questions.

Dr. Marthone commended the facility on their 24-hour patient advocacy in the Emergency Department, and stated that hopefully the face-to face interaction will be very encouraging.

Ms. Rowe-Adams asked if dental and ophthalmology services are being referred out to other facilities to help with long appointment wait-times, if possible?

CEO Sheldon McLeod responded, that the facility specializes in dental services and it's hard to refer out to the sister facilities because they also have a residency program and facilities often refer to Kings County, they are the last stopgap for support. The facility also has specialized ophthalmological services at the hospital and are the last stopgap for those services as well.

NYC Health + Hospitals/Queens

Ms. Doretha McFadden, vice chair of the NYC Health + Hospitals/Queens CAB presented the Queens report to the CRC on behalf of Ms. Robin Hogans, Chair of the NYC Health + Hospitals/Queens CAB. This year, the facility has made significant investments into critical infrastructure and equipment upgrades. Notable projects include renovations to the Interventional Radiology, MRI, and LINAC suites, as well as the launch of a Home Peritoneal Dialysis Center. In 2024, there were improvements in patient satisfaction scores across various service lines. The Inpatient Medicine department recorded a 9.1% increase in the hospital rating, and the Emergency Department overall score improved by 6.0%.

Additionally, the facility has implemented proactive measures to address patient complaints. With a focus on person-centered initiatives, they have reinforced communication and service recovery strategies, contributing to a 2% decrease in grievances received this year.

Ms. Rowe Adams poll members for questions or concerns. Hearing none she also polled members for any new or old business. Hearing none the meeting was adjourn.

ADJOURNMENT:

Meeting adjourned at 5:37 P.M

SUBSIDIARY REPORT

HHC ACO INC. ANNUAL SOLE MEMBER MEETING - DECEMBER 19, 2024 FOR CALENDAR YEAR 2024

As Reported by: Dr. José Pagán

Committee Members Present: Dr. José Pagán, Dr. Mitchell Katz, Freda Wang, Dr. Vincent Calamia, Jackie Rowe-Adams, Dr. Patricia Marthone, Erin Kelly, Shadi Chamany, Karen St. Hilaire, Dr. H. Jean Wright II - joined at 1:29 pm
- Sally Hernandez-Piñero listening virtual.

The 2024 Annual Sole Member Meeting of HHC ACO Inc., NYC Health + Hospitals' subsidiary not-for-profit Accountable Care Organization ("ACO"), convened on December 19, 2024 at 1:12 p.m. Dr. José Pagán, Chair of the NYC Health + Hospitals Board of Directors called the meeting to order to discuss historical program performance and governance matters.

Dr. Pagán noted for the record that Shadi Chamany will be representing Dr. Michelle Morse, Erin Kelly will be representing Anne Williams-Isom and Karen St. Hilaire is representing Molly Wasow Park - all in a voting capacity.

Upon motion made and duly seconded the minutes of the November 30, 2023 Annual Sole Member Meeting was unanimously approved.

The Board considered the following resolution:

Authorizing that each of the following persons be elected, effective immediately, to serve as a Director of HHC ACO Inc. (the "ACO") Board of Directors in accordance with the laws of the State of New York, until such person's successor is duly elected and qualified, subject to such person's earlier death, resignation, removal, or termination of his or her employment with any entity that has executed an ACO Participation Agreement or ACO Agreement:

Mitchell Katz, M.D.;

Matthew Siegler, Esq.;

John Ulberg, Jr., M.P.H.;

Andrea Cohen, Esq.;

Nicole Jordan-Martin, M.P.A.;

Hyacinth Peart, a Medicare beneficiary Director;

A Director who shall be the Chief Executive Officer of Physician Affiliate Group of New York, P.C. ("PAGNY");

A Director to be named by NYC Health + Hospitals to represent physicians employed by New York University Grossman School of Medicine and providing services in NYC Health + Hospitals facilities, as specified in a writing by NYC Health + Hospitals that is delivered to the Chairman of the ACO;

A Director to be named by the Icahn School of Medicine at Mount Sinai, doing business as Mt Sinai Elmhurst Faculty Practice (the "Elmhurst FPP"), as specified in a writing by the Elmhurst FPP that is delivered to the Chairman of the ACO;

A Director to be named by PAGNY, as specified in a writing by the PAGNY CEO that is delivered to the Chairman of the ACO; and

A Director to be named by Community Healthcare Network, Inc. (the "Non-Affiliate Participant"), as specified in a writing by such Non-Affiliate Participant that is delivered to the Chairman of the ACO.

The motion was duly made, seconded and unanimously approved by the Board.

Among other matters, the Board discussed the following:

- Matthew Siegler, Chief Executive Officer of HHC ACO Inc., reported on the ACO's PY 2023 Performance Results, the PY 2024 Shared Savings Forecast, and on the contract renewal.
- Dr. Anthony Okolo, Medical Director of HHC ACO Inc., reported on the PY 2023 Quality Performance Results, and on the ACO's plan for Reducing Avoidable Admissions by presenting a Driver Diagram.

FOLLOW-UP ITEMS:

There were no follow-up items.

ADJOURNMENT

There being no old business, nor new business, the meeting was adjourned at 1:39 pm.



Mitchell H. Katz, MD
NYC HEALTH + HOSPITALS - PRESIDENT AND CHIEF EXECUTIVE OFFICER
REPORT TO THE BOARD OF DIRECTORS
January 30, 2025

SYSTEM CHIEF MEDICAL OFFICER MACHELLE ALLEN, MD, TO RETIRE IN MARCH

Senior Vice President and Chief Medical Officer Machelles Allen, MD is retiring after 47 years of service to the health System. Dr. Allen's accomplishments include launching a systemwide Office of Women's Health Services, teleradiology, and several clinical initiatives launched during the Covid-19 pandemic, including telehealth ICU.

A longstanding veteran of the health care System, Dr. Allen completed her residency in Obstetrics and Gynecology at NYC Health + Hospitals/Jacobi, worked as an attending physician at NYC Health + Hospitals/Harlem and Bellevue hospitals, served as the Associate Medical Director at Bellevue Hospital, and transitioned to system Deputy Chief Medical Officer in 2013. She was appointed system CMO in 2017.

Dr. Allen has dedicated her career to helping marginalized and underserved patients, while mentoring young physicians. Her early career was devoted to women who suffered from addiction or were at risk for HIV infection during their pregnancies, and in the mid-80s she served as the medical director for prenatal services for women with substance use disorder at Harlem Hospital. As Chief Medical Officer, with the goal of decreasing maternal morbidities and mortalities, Dr. Allen created a systemwide Office of Women's Health Services. Under this aegis, in 2021 the NYC Health + Hospitals Maternal Home was "birthed" – one of the few in New York State. Last year, the Office of Women's Health partnered with the Office of Behavioral Health to develop a substance use disorder treatment program for pregnant women and their families realizing that substance use disorder impacts the entire family across generations, including partners, children and grandparents. The health care system will be celebrating Dr. Allen's legacy with a party on March 27. Her last day in the office will be Tuesday, April 1.

NYC HEALTH + HOSPITALS IS OPEN FOR ALL NO EXCEPTIONS

I want to remind our Board, our staff, and our patients that NYC Health + Hospitals' doors are open to all New Yorkers, regardless of background, immigration status, or ability to pay. We want our patients to get the care they need so they do not end up with an emergency or a chronic illness. We continue to take every possible step to protect our patients' privacy, and our NYC Care program remains available to New Yorkers who cannot access health insurance. Our team is working together across the System to keep our patients as healthy and safe as possible.

HEALTH SYSTEM AND FACILITY ANNOUNCEMENTS

NYC HEALTH + HOSPITALS/KINGS COUNTY WELCOMES THE FIRST NEWBORNS OF 2025: TWIN BABY GIRLS, BORN JUST AFTER MIDNIGHT

The City's public health care System's first babies - twins - were born at NYC Health + Hospitals/Kings County just after midnight on New Year's Day. The first baby girl was born at 12:01AM, weighing 6 lbs., 13.9 oz, and the second baby girl was born at 12:02AM, weighing 5 lbs., 15.4 oz. The girls were born to parents Sheneece Crumbie and Jordan Tomlinson. The twins are the Crown Heights' couple third and fourth child.

The City's public health system delivers thousands of babies every year. The City's public health system's 11 hospitals provide expert prenatal care, labor and delivery services, family planning, comprehensive gynecology, women's health and primary care outpatient medical support for women at every stage of life.

MAYOR ADAMS LAUNCHES BRIDGE TO HOME AS PART OF HIS EFFORT TO ADDRESS STREET HOMELESSNESS AND SUPPORT PEOPLE WITH SEVERE MENTAL ILLNESS

As part of a \$650 million plan to address street homelessness, Mayor Eric Adams unveiled details of the administration's investment to help New York City's most vulnerable populations and support those with severe mental illness, including a new effort to support those with severe mental illness who do not have a home. Under a new, innovative model, "Bridge to Home," NYC Health + Hospitals will offer a supportive, home-like environment to patients with serious mental illness who are ready for discharge from the hospital but do not have a place to go. By offering patients intensive treatment and comprehensive support, Bridge to Home aims to keep patients on a path toward

sustained success, reducing unnecessary emergency room visits and inpatient hospitalizations, decreasing street homelessness and reliance on shelters, and lowering interactions with the criminal justice system. NYC Health + Hospitals expects to ramp the program up in Fiscal Year (FY) 2026 and fully operationalize it in FY-27, with up to 100 beds.

As the City's first-of-its-kind model, Bridge to Home will provide single rooms, three meals a day, structured recreation, and individualized, comprehensive behavioral health care on-site, including medication management, individual and group therapy, substance use disorder treatment, and around-the-clock support. For a period of six to 12 months, patients will stay in temporary housing with comprehensive behavioral health treatment located on-site. They will be allowed to stay at this residence until they can be transitioned to permanent supportive housing facilitated by the health system's Housing for Health initiative. The program will be staffed 24/7 by NYC Health + Hospitals professionals, including psychiatric providers, social workers, nurses, peer specialists, and licensed creative arts therapists. The administration is investing \$13 million in the annual baseline budget for the program.

Bridge to Home will be a critical addition to the continuum of care for behavioral health, giving the City's public hospitals an additional discharge option that was previously missing for individuals who no longer meet inpatient criteria but need additional supports in the community. It builds on the care provided by the system's three Extended Care Units (ECUs), which offer inpatient care for patients with serious mental illness who have been historically disconnected from health and social services for up to 120 days. For these New Yorkers, the ECUs provide more intensive inpatient treatment coupled with social learning, behavioral paradigms, and person-centered rehabilitation.

In the ECU, patients access psychopharmacological treatment; rehabilitative activities, including music and art therapy; reading; and various exercises, regardless of insurance status or ability to pay. ECUs are focused on comprehensive discharge and aftercare planning with 50 percent of patients connected to permanent housing within six months of discharge. Data shows that individuals have seen a 54 percent reduction in Emergency Department visits and inpatient psychiatric hospitalizations within the same period when using ECUs.

OVER 25,000 CALLS TO 911 REDIRECTED TO NYC HEALTH + HOSPITALS' VIRTUAL EXPRESSCARE, PREVENTING OVER 12,000 UNNECESSARY FDNY AMBULANCE TRANSPORTS TO NEARBY HOSPITALS

NYC Health + Hospitals and the Fire Department of New York (FDNY) announced that over 25,000 calls to 911 have been redirected to the health system's Virtual ExpressCare telehealth service since it launched in March 2020, preventing over 12,000 unnecessary ambulance transports to nearby hospitals and alleviating pressure on the City's ambulances and emergency departments.

People who call 911 with a low acuity health need, such as respiratory infections, rash or medication refill, are transferred to speak with a healthcare provider within 30 seconds. With Virtual ExpressCare integrated into FDNY ambulances, EMS teams can manage non-emergency cases on-scene. Furthermore, Virtual ExpressCare providers offer non-urgent rideshare for situations that require further in-person evaluations. Over 3,000 non-emergency transports have been offered through the program since early 2022. To date, Virtual ExpressCare has diverted five times as many patients as other participants within the region.

Launched in 2020, Virtual ExpressCare has grown to offer approximately 90,000 virtual visits annually. The service played a key role in the City's and State's response to the COVID-19 pandemic. In 2022, Virtual ExpressCare partnered with the New York State Department of Health to offer COVID-19 therapeutics through the State's new COVID-19 hotline, 888-TREAT-NY. The service provides same or next day life-saving COVID-19 therapeutic treatment.

NYC HEALTH + HOSPITALS/BELLEVUE RECEIVES \$2M IN FEDERAL FUNDING TO ADVANCE AVIAN FLU PREPAREDNESS

NYC Health + Hospitals/Bellevue will receive \$2 million from the Federal government to enhance national avian influenza preparedness, one of only thirteen institutions nationwide to receive this funding. Bellevue Hospital is the designated Regional Emerging Special Pathogen Treatment Center (RESPTC) for Region 2, leading special pathogen preparedness and response efforts in New York, New Jersey, Puerto Rico, and the U.S. Virgin Islands. The funding announcement is timely and critical, with the recent development of the first H5N1-related human death in the U.S. The funding is part of a comprehensive \$306 million investment by the U.S. Department of Health and Human Services (HHS) as part of the nation's H5N1 Avian Flu response. H5N1 is a highly pathogenic avian influenza virus that is widespread among wild birds globally and has been responsible

for outbreaks in poultry and dairy cows. While the risk to the U.S. general population remains low, the virus has a historical fatality rate of over 50%. The risk of H5N1 coming to New York City is low.

This funding builds on the ongoing H5N1 preparedness activities at NYC Health + Hospitals, including the H5N1 training exercise held by the health System and the NYC Health Department in October. The exercise tested the health care System's ability to screen and isolate a "patient" with simulated symptoms of H5N1 and relevant exposure history and safely transport them from NYC Health + Hospitals/Kings County to NYC Health + Hospitals/Bellevue. Health care and ambulance workers needed to wear an N95 respirator, eye protection, gown and gloves and follow strict protocols to ensure their safety while handling the patient to prevent exposure to the pathogen. Health care workers seeing the simulated patient were informed that this was an exercise to test the health system's various protocols for bird flu.

**NEW CHIEF MEDICAL OFFICERS APPOINTED
AT NYC HEALTH + HOSPITALS/COLER AND MCKINNEY**

In late December, NYC Health + Hospitals announced the appointments of Melissa L. Martin, MD, MPH and Lucan Rodrigues MD, CMD as the new Chief Medical Officers at NYC Health + Hospitals/Coler and NYC Health + Hospitals/McKinney.

Dr. Melissa Martin has served in various executive roles in medical leadership, across major post-acute care facilities, and managed care organizations in New York City, over the last 15 years. Prior to joining NYC Health + Hospitals, Dr. Martin served as Medical Director for ArchCare at Terence Cardinal Cooke Health Care Center, a 615-bed facility in Manhattan, where she had direct oversight of physicians and nurse practitioners. Dr. Martin is board certified in Internal Medicine, Geriatric Medicine, and Hospice and Palliative Care.

Dr. Lucan Rodrigues received his designation of Certified Medical Director (CMD) from the American Board of Post-Acute and Long-Term Care Medicine. He is board certified in Internal Medicine, Geriatrics, Palliative, and Hospice Medicine. Prior to joining NYC Health + Hospitals, Dr. Rodrigues served as Chief Medical Officer and Vice President of Medical Services at Silvercrest Center for Nursing & Rehabilitation in Queens, New York. He also served as Chief of Palliative and Hospice Medicine at Flushing Hospital Medical Center (FHMC).

MEDICAL SIMULATION CENTER UPDATES

NYC Health + Hospitals staff attended the International Medical Simulation in Healthcare Conference this January in Orlando, Florida to conduct 16 presentations. Many of the presentations were born out of the Simulations Center's fellowship program led by Dr. Dana Trottier. Presenters included physicians, nurses and licensed clinical art therapists.

Recently, the Simulation Center selected its incoming fellowship class for 2025-2026 with a total of 16 accepted into the program. This year's class will focus on a variety of issues ranging from ventilator management to nursing education curricula.

CHIEF WOMEN'S HEALTH OFFICER PARTICIPATES IN NEW YORK STATE HEALTH DEPARTMENT'S GRAND ROUNDS FOCUSED ON MATERNAL MORATLITY

On Thursday, January 16, Chief Women's Health Officer Dr. Wendy Wilcox, participated in the State Health Department Commissioner Dr. James McDonald Grand Rounds on "Preventing Maternal Mortality: Recommendations for Action." She presented along with Dr. Marilyn Kacica, Medical Director of the Division of Family Health at State Health; Dr. Mary D'Alton, Chair of OBGYN NYP/Columbia University Irving Medical Center; and Cheryl Hunter-Grant, Chair of the NYS Maternal Mortality & Morbidity Advisory Council (MMMAC) and Vice Chair of the Maternal Mortality Advisory Vice Chair of the NYS Maternal Child Health Block Grant Advisory Council. The webinar explored the current state of maternal mortality and key initiatives in New York State such as the Maternal Mortality Review Board, the Advisory Committee, community engagement efforts, and the Maternal Home Collaborative. Participants gained valuable insight into actionable strategies to prevent maternal deaths and explored a model designed to enhance maternal health outcomes.

NYC HEALTH + HOSPITALS/WOODHULL RECEIVES TOOTHBRUSHES, TOOTHPASTE, AND TOYS DONATED BY KINGS COUNTY CIVIL COURT JUDGES

A group of eight Kings County Civil Court Judges made a significant contribution to the dental and oral care of the community, donating 1,500 toothbrushes, 300 tubes of toothpaste, and toys to support the oral health of local children at NYC Health + Hospitals/Woodhull. Honorable Brian L. Gotlieb, Judge of the Civil Court of the City of New York, County of Kings, alongside the Dentistry department staff, distributed the items

to children attending their early morning appointments at the Pediatric Dental Clinic. Motivated by a desire to give back, the group of Kings County Civil Court Judges came together to honor and recognize National Children's Dental Health Month. Originally observed as "Children's Dental Health Day" in February 1941, this annual celebration, sponsored by the American Dental Association (ADA), emphasizes the importance of children's dental and oral health. Judges Ellen Edwards, Jill Epstein, Pamela Fynes, Brian Gotlieb, Edward King, Delsia Marshall, Javier Ortiz, Dweynie Paul, and Lola Waterman are donating over 9,000 toothbrushes and 2,000 tubes of toothpaste to pediatric dental clinics throughout Brooklyn.

**NYC HEALTH + HOSPITALS/MCKINNEY RECEIVES \$475,000
FROM NYC COUNCIL MEMBER RITA JOSEPH**

City Council Member Rita Joseph secured a total of \$475,000 in City funds for NYC Health + Hospitals/McKinney announced to support improvements of security and safety infrastructure, and the expansion of rehabilitative services to include telemetry remote monitoring for residents with cardiac conditions like congestive heart failure.

The addition of telemetry services will allow nurses to provide remote oversight of critically-ill residents. This enhancement allows clinical teams to monitor and analyze vital signs of a resident, such as blood pressure, oxygen saturation, respiration, and heart rhythms to reduce the need for hospitalization.

NYC Health + Hospitals/McKinney will also upgrade its security systems to improve staff and resident safety around the clock, including cameras around the building perimeter and creating new access protocols. Improving existing security measures will also mitigate the risk of resident elopement, or "wandering on the grounds."²

**LOCAL BROOKLYN HIGH SCHOOL STUDENTS LEARN ABOUT MEDICAL FIELD
CAREERS AT NYC HEALTH + HOSPITALS/WOODHULL CAREER DAY**

NYC Health + Hospitals/Woodhull hosted a Career Day on Tuesday, January 17 designed to introduce local high school students to the wide array of clinical and administrative career opportunities within the health care industry. The event, which attracted students from several schools across Brooklyn, featured staff from clinical, administrative, ancillary, and support services departments who were actively involved, providing students with resources, insightful presentations, and

hands-on demonstrations. The staff also answered students' questions and shared their personal experiences, giving students a clear understanding of the wide variety of healthcare careers available at Woodhull Hospital.

NYC HEALTH + HOSPITALS UPDATES TAGLINE AND STREAMLINES BRANDING

Recently, the health System updated its tagline from "Live Your Healthiest Life," to "Care for NYC. No Exceptions." The former tagline was created almost 10 years ago when the Affordable Care Act was still in its infancy. The new tagline aligns with the health system's mission and values of taking care of all New Yorkers regardless of their ability to pay or immigration status.

Additionally, the health System's mosaic, or supplemental graphic, is being removed slowly from all NYC Health + Hospital branding. The multicolored banner/ribbon that includes "H+H" in the graphic, might be agitating and distracting to patients. The supplemental graphic is also expensive to print.

The new branding will be rolled out incrementally across the health system.

NYC HEALTH + HOSPITALS EMPLOYEE AND FACILITY RECOGNITIONS

MICHELLE MCMACKEN, MD, FACP, DIPABLM AND TALYA SCHWARTZ, MD RECOGNIZED AS 2025 TRAILBLAZERS IN HEALTHCARE BY CITY & STATE

Earlier this month Michelle McMacken, MD, FACP, DipABLM and Talya Schwartz, MD were recognized as 2025 Trailblazers in Healthcare by City & State. Dr. McMacken launched the health system's first Lifestyle Medicine Program at NYC Health + Hospitals/Bellevue in 2019. Over the past year, she has overseen the program's expansion to seven sites in the health system. To date, more than 3,000 people have engaged with the program's interdisciplinary team, whose mission is to reach high-risk communities experiencing significant barriers, including food insecurity.

Talya Schwartz, MD, has been the President and Chief Executive Officer of MetroPlusHealth since 2019. Under her leadership, MetroPlusHealth has experienced a 35% increase in membership. She spearheaded the organization's transformation by insourcing behavioral health services, revamping the website and portals, modernizing legacy technology, and expanding virtual visits for over 700,000 members.

NYC HEALTH + HOSPITALS/BELLEVUE AMBULATORY CARE TEAM RECEIVES DESIGNATION AS AN "AGE-FRIENDLY HEALTH SYSTEM"

NYC Health + Hospitals/Bellevue's Adult Primary Care service, including the Geriatric Medicine team, have been designated as an Age-Friendly Health System (AFHS) - Committed to Care Excellence for the high-quality care they provide to older adult patients. This distinction requires demonstrated progress towards the reliable practice of a set of four evidence-based elements of high-quality care for all older adults, known as the "4Ms": What Matters, Medication, Mentation (Mind), and Mobility. The AFHS designation is an initiative of The John A. Hartford Foundation and the Institute for Healthcare Improvement, in partnership with the American Hospital Association and the Catholic Health Association of the US.

The Institute for Healthcare Improvement defines that set of four evidence-based elements of high-quality care for all older adults, known as the 4Ms:

What Matters: Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

Medication: If medication is necessary, use age-friendly medication that does not interfere with what matters to the older adult, mobility or mentation across settings of care.

Mentation (Mind): Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

Mobility: Ensure that older adults move safely every day in order to maintain function and do what matters.

HUMANITARIAN RESPONSE

RESPONDING TO THE HUMANITARIAN CRISIS - SERVICES FOR ASYLUM SEEKERS

NYC Health + Hospitals continues to play a leading role in New York City's efforts to support asylum seekers. We currently operate 11 Humanitarian Emergency Response and Relief Centers (HERRCs) across the city, providing housing, support and dedicated services to approximately 20000 guests, the majority of whom are families with children. We also remain committed to

providing all new arrivals a warm welcome at the city's Arrival Center, where nearly 180,000 asylum seekers have been met with immediate healthcare services, including screenings for communicable diseases, urgent care, behavioral health evaluations, and vaccinations.

In mid-January, after 14 months of round-the-clock operations, our humanitarian center at Floyd Bennett Field was closed. Over the course of the facility's operation, we provided shelter to nearly 6,000 unique guests, including nearly 3,000 children, from 45 countries around the world. We are proud of the work the Floyd Bennett Field team accomplished to provide a safe haven and sense of home during the peak of the city's demand to shelter asylum seekers.

As the number of asylum seekers in the city's care continues to diminish, we will be closing additional sites in the months ahead. Our largest tent-based humanitarian center at Randall's Island will close on February 28, and our Hall St. humanitarian center will close later this spring. Moving forward, we remain committed to ensuring the health and well-being of all asylum seekers in the city's care and providing the resources they need to take meaningful steps towards stability and success.

HELPING HEALERS HEAL (H3) AND ARTS IN MEDICINE

NYC Health + Hospitals Helping Healers Heal Program (H3) had an extremely successful 2024. Launched at NYC Health + Hospitals in 2018, the Helping Healers Heal program (H3) is aimed at helping employees identify and monitor distress, assisting in resilience-building, and aiding the use of recovery and coping support services. The program is rooted in national research that points to health care providers as "second victims" of traumatic events commonly experienced in all healthcare settings. Since its launch, the program has grown to be more inclusive of compassion fatigue, burnout, complex and collective trauma, and more. All H3 teams include licensed mental health practitioners and other behavioral health experts.

The total H3 encounters including debriefs as well as Wellness Events increased by 4% from calendar year 2023 equaling a total of 8,385 events and encounters. Wellness rounds increased by 18% from calendar year 2023, with a total of 8,234 rounds. In 2024, 14 wellness rooms were completed and opened adding to the already opened 6 rooms for a total of 20 Wellness Rooms across the Acute, Post-Acute, and Gotham Health service lines. Finally, there were a total of 132,823 non-unique staff touches engaging with a variety of H3 wellness programs.

**THE HEART OF MEDICINE WORKSHOPS AT NYC HEALTH +
HOSPITALS/WOODHULL**

This month, the Arts in Medicine Department launched a series of HHArt of Medicine workshops, facilitated by the Brooklyn Museum for medical residents at NYC Health + Hospitals/Woodhull. In the first session, participants observed the Keith Haring mural in the main lobby, then collaborated by combining their individual artworks to create a mini mural. These sessions continue to support efforts to reduce stress and encourage socialization.

**NYC HEALTH + HOSPITALS/GOTHAM HEALTH OPENS THIRD OF FOUR
WELLNESS ROOMS FOR STAFF AT GOTHAM HEALTH, BELVIS**

NYC Health + Hospitals/Gotham Health opened a new wellness room for staff at Belvis. This marks the third of four new wellness rooms to be established across various Gotham Health sites as part of the health system's investment in workforce wellness under its Helping Healers Heal program. Co-designed with WXY Studio, this serene space provides a quiet retreat for employees to recharge, de-stress, and heal. The room features visually enhanced environments, including beautiful art, calming music, and soothing lighting, offering staff a chance to relax and rejuvenate. Additionally, the wellness room serves as a space for connection and debriefing, allowing staff to support each other and share experiences in a tranquil setting. Following summer openings at Gotham Health, Cumberland and Gotham Health, East New York in Brooklyn, a future wellness room is planned for Gotham Health, Morrisania.

METROPLUSHEALTH UPDATE

DRIVING MEMBERSHIP GROWTH FOR METROPLUSHEALTH GOLD

In 2024, MetroPlusHealth Gold achieved remarkable milestones, surpassing its membership goal for the year and strengthening its position among City employees and their families. With \$0 premiums and copays, and absolutely no cost for over 100 common medications, the Gold Plan continues to stand out for its exceptional value. Combined with even stronger performance and consumer perception of NYC Health + Hospitals and personalized engagement, MetroPlusHealth was able to drive an impressive 27% year-over-year growth, bringing total membership of MetroPlus Gold to over 30,000 members.

The strategic outreach efforts prioritized NYC Health + Hospitals employees, leveraging their strong connection to the provider network. Close collaboration with NYC Health + Hospitals leadership and specifically with Dr. Katz, proved to be compelling and effective as well.

A comprehensive 30-day onboarding campaign, which included personalized calls, texts, emails, and collaboration with NYC Health + Hospitals Human Resources helped elevate Gold's visibility across internal channels. High-touch initiatives and engaging events at NYC Health + Hospitals facilities resulted in over 4,100 new members - marketing a 125% increase from 2023. Beyond NYC Health + Hospitals, the expanded focus to city employees and unions added over 2,100 new members through tailored outreach.

EXTERNAL AFFAIRS UPDATE

City

The City released the FY26 Preliminary Budget on January 16. The City's budget is \$114.5B with no cuts to City agencies, including NYC Health + Hospitals. The budget includes a number of new investments, including "Bridge to Home," a behavioral health initiative that will offer a supportive, home-like environment to patients with serious mental illness who are ready for discharge from the hospital but do not have a place to go.

On January 10, The New York City Council held a hearing regarding, "Health and Hospitals Doctors Council Work Stoppage," during which NYC Health + Hospitals' CEO Dr. Mitch Katz provided testimony and participated in Q&A. Additionally, on January 28, The New York City Council held a hearing regarding, "Examining New York City Opioid Settlement Fund Investments," during which NYC Health + Hospitals' Medical Director of Addiction Services Dr. Dan Schatz provided testimony. Dr. Schatz was accompanied by Jason Hansman, Senior Advisor of Behavioral health Communications and Policy for participation in Q&A.

State

The NYS Legislature is back in session, the Governor released her state of the state agenda, and the Governor has proposed a \$252 billion all funds budget for State Fiscal Year (SFY) 2025-26, which begins April 1, 2025. The proposed budget reflects a 3.6% increase over last year's enacted budget and estimates budget gaps of \$6.5 billion in SFY 2026-27, \$9.8 billion in SFY 2027-28 and \$11 billion in SFY 2028-29.

The Executive budget utilizes proceeds from the Managed Care Tax over three state fiscal years. Although there is an overall increase in Medicaid funding, which we will support, the proposals do not go far enough to close the Medicaid reimburse gap. Safety Net providers, like NYC Health + Hospitals, would benefit from having Medicaid pay the full cost of delivering care.

We are in the process of finalizing our analysis and will be advocating for increased funding in Medicaid rates for health centers, nursing homes, and hospitals and restoring last year's capital reimbursement cuts. Importantly, we will also be advocating against a proposed elimination of Indigent Care Funding unless there is a condition that we are protected by other pending Medicaid funding sources. This caveat is included in the executive budget book and should be reflected in the bill language.

As the budget process proceeds, we will continue advocating for support of NYC Health + Hospitals and the patients and communities we serve. We are grateful to the Governor and DOH, as well as our partners in the State legislature who understand the critical role our safety net system plays. We also appreciate our Community Advisory Boards for their support in these important efforts.

Federal

We are continuing to work with our legislative champions as the new Administration takes actions impacted health care funding. Negotiations are underway in Congress about a funding plan, including Medicaid and Disproportionate Share Hospital (DSH) funding. NYC Health + Hospitals will continue to advocate for our priorities, including preventing DSH cuts, protecting Medicaid, maintaining telehealth flexibilities, and protecting access to healthcare services.

Community Affairs

The Council of CABs met on January 14 for their first meeting in 2025. The CAB Chairs from Carter, East New York, Kings, and Queens hospitals also presented reports to the Community Relations Committee of the Board of Directors.

The Community Health Needs Assessment (CHNA) team hosted a youth focus group on January 23 to hear directly from youth about their community health needs perspective. The team is interviewing additional subject matter experts, including

housing for health, employee wellness, and maternal health. We completed the 2025 CHNA Survey and received over 7,000 completed surveys from New Yorkers.

The Community Affairs team has visited different auxiliaries and attended both NYC Health + Hospitals/Coler Auxiliary and NYC Health + Hospitals/Elmhurst Auxiliary meetings in January. The goal is to attend all the individual auxiliary meetings, promoting a relationship between NYC Health + Hospitals and the auxiliaries.

NEWS FROM AROUND THE SYSTEM

- **New York Times:** [8 Months Inside New York's Migrant Shelters: Fear, Joy and Hope](#)
- **Becker's Hospital Review:** [What social work taught 1 New York City hospital CEO](#)
- **ABC 7:** [Brooklyn family welcomes twins at NYC Health + Hospitals/Kings County as first babies born in New York City in 2025](#)
- **CBS2:** [HERRC Secret Snowflake Gift Distribution](#)
- **The Economist** (attached): When Treating Snakebites, American Hospitals Turn to Zoos
- **amNY:** [NYC Health + Hospitals/Bellevue enhances prep with \\$2 million in federal funding to develop bird flu protocols](#)
- **WNYC All Things Considered:** [Bridge to Home announcement](#)
- **NBC News New York:** [Adams unveils details of historic \\$650M plan to curb street homelessness](#)
- **HCO News:** [Harlem's Metropolitan Hospital Debuts New Flood Protection System](#)
- **Staten Island Advance:** [Inside NYC's plan to boost abortion access for women nationwide](#)

RESOLUTION - 06

Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) **to execute a contract with FireMaxx Systems Corp. (the “Contractor” or “FireMaxx”), to undertake mandated inspections and testing of fire alarm and fire protections systems across all acute care and post-acute care** NYC Health + Hospitals’ facilities for a contract amount of \$4,453,875, with a 20% project contingency of \$890,775, to bring the total cost not to exceed \$5,344,650, starting in April 2025 with a term of three years with two one-year options to renew.

WHEREAS, NYC Health + Hospitals is mandated to undertake vital quarterly, semi-annual and annual inspections of its fire alarm and fire protection systems in compliance with applicable law and to ensure safety; and

WHEREAS, such inspection services include preventative maintenance, testing, repairs, documented reports, and panel programming to ensure compliance and safety across all of NYC Health + Hospitals’ acute and post-acute care facilities; and

WHEREAS, in accordance with Operating Procedure 100-5 a solicitation was issued, posted to City Record and sent directly to three vendors which subsequently attended the pre-proposal conference. One proposal was received from Health + Hospitals’ current fire safety vendor, FireMaxx who has a performance rating of “excellent” but whose contract expires April 31, 2025. The proposal was scored by the evaluation committee, and NYC Health + Hospitals determined that FireMaxx has met all legal, business and technical requirements and is qualified to perform the services as required in the solicitation; and

WHEREAS, the overall responsibility for the administration of the proposed contract shall be with the Vice President, Facilities Development.

NOW, THEREFORE, be it

RESOLVED that the New York City Health and Hospitals Corporation be and hereby is authorized to execute a contract with FireMaxx Systems Corp. in the amount \$4,453,875, with a 20% project contingency of \$890,775, to bring the total cost not to exceed \$5,344,650 to undertake mandated fire protection services, starting in April 2025 with a term of three years with two one-year options to renew.

**EXECUTIVE SUMMARY
NYC HEALTH + HOSPITALS
FIRE ALARM PREVENTATIVE MAINTENANCE, TESTING & REPAIR CONTRACT
FIREMAXX SYSTEMS CORP.**

- CONTRACT SCOPE:** Mandated fire alarm and fire protection systems preventative maintenance, inspections and testing, repairs, documented reports, and panel programming across all of NYC Health + Hospitals' facilities, excepting a select number of Gotham sites serviced by their landlords.
- NEED:** NYC Health + Hospitals require fire safety services to comply with applicable law such as the National Fire Protection Association Code and to ensure the safety of its operations.
- CONTRACT DURATION:** Three years to commence in 2025 with two (2) one (1) year contract renewal options.
- PROCUREMENT:** On May 21, 2024 an application to issue a request for proposal was approved by the Contract Review Committee; the RFP was posted to City Record and sent directly to three vendors on October 2, 2024; the pre proposal conference was held on October 10, 2023 with three vendors in attendance; proposals were due on November 13, 2024, with FireMaxx Systems Corp. submitting the sole proposal, scored by the evaluation committee and determined to have met all legal, business and technical requirements to perform the services as required in the solicitation.
- PRIOR EXPERIENCE:** Firemaxx Systems Corp. is NYC Health + Hospitals' current fire alarm safety contractor and received a rating of excellent for their performance and overall quality.
- CONTRACT AMOUNT:** Not to Exceed \$5,344,650.
- PASSPORT APPROVAL:** Pending
- EEO APPROVAL:** Approved
- MWBE STATUS:** The Contractor has committed to a 20% MWBE subcontractor utilization plan.



To: Colicia Hercules
Chief of Staff, Office of the Chair

From: Franco Esposito *Franco Esposito*
Senior Counsel
Office of Legal Affairs

Re: Vendor Responsibility, EEO and MWBE status for Board review of contract

Vendor: Firemaxx Systems Corp.

Date: February 19, 2025

The below information indicates the vendor's status as to responsibility, EEO and MWBE as provided by the Office of Facilities Development and Supply Chain:

Vendor Responsibility

Approved

EEO

Approved

MWBE

20%

Request for Contract with FireMaxx Systems Corp. for Fire Alarm Preventive Maintenance, Testing and Repair

**Board of Directors Meeting
February 27, 2025**

**Manuel Saez, PhD, VP, Office of Facilities Development
Mahendranath Indar, AVP Office of Facilities Development**

For Board Consideration

- Authorizing the New York City Health and Hospitals Corporation (“NYC Health + Hospitals”) to execute a contract with FireMaxx Systems Corp. (the “Contractor” or “FireMaxx”), to undertake mandated inspections and testing of fire alarm and fire protections systems across all acute care and post-acute care NYC Health + Hospitals’ facilities for a contract amount of \$4,453,875, with a 20% project contingency of \$890,775, to bring the total cost not to exceed \$5,344,650, starting in April 2025 with a term of three years with two one-year options to renew.

- NYC Health + Hospitals has mandated quarterly, semi-annually, and annual inspections and testing of our Fire Alarm & Fire Protection systems.
- Vendors are required to perform fire safety services across all acute care and post-acute care facilities. Services include:
 - Preventative Maintenance & Testing
 - Repairs
 - Documentation
 - Panel programming
 - Inspections and testing
- The current agreements with FireMaxx Systems originally expired on December 31, 2024. In order to complete the RFP, the agreement was extended through April 31, 2025. The extension value was under \$1million, so consistent with OP 100-5, the agreement extension was approved by Supply Chain.
- The total contract spend between 2019 and 2024 is ~\$6.2M
 - \$5,407,070 in PM
 - \$859,459 in repairs
- FireMaxx provides services at all H+H the facilities, other than a select number of Gotham sites that are serviced by their landlords

➤ Minimum criteria

- A minimum of 5 years performing Fire Safety Maintenance and Repair Services in a hospital environment.
- Appropriately licensed and certified in the state/city of New York to perform this service
- \$1 million in annual gross sales. The System reserves the right to modify this criterion for MWBE vendors.

➤ Substantive Criteria

- 40% Ability and feasibility of meeting the SOW
- 20% Appropriateness and Quality of Firm's Experience
- 30% Cost
- 10% MWBE

➤ Evaluation Committee

- Director of Engineering, Elmhurst
- Director of Engineering, Jacobi
- Director of Engineering, Central Office
- Director of Engineering, Lincoln
- Chief Engineer, Elmhurst
- Chief Engineer, South Brooklyn Health
- Chief Engineer, Carter
- Finance
- EITS

Overview of Procurement

- 5/21/24: Application to issue request for proposals approved by CRC
- 10/2/24: RFP Posted on City Record, sent directly to 3 vendors
- 10/10/24: Pre-proposal conference held, 3 vendors attended
- 11/13/24: Proposals due, 1 proposals received
- 12/17/24: Evaluation committee submitted final scores. Below is the top scoring proposer:
 - FireMaxx Systems Corp

Contract Budget

FireMaxx Systems Corp.	
Preventive Maintenance	\$ 4,453,875
Contingency (20%)	\$ 890,775
Total	\$ 5,344,650

- 20% is the standard contingency for our Preventative Maintenance contracts.
- This contingency covers any new equipment added during the term of this contract in addition to any emergency work we could ask this vendor to perform.

Contract and Vendor Diversity

- The contract duration will begin April 2025 for a initial term of 3 years with 2 one year renewal options with NYC Health + Hospitals.
- The Contract amount is \$4,453,875 (not including the 20% contingency of \$890,775 to be used for emergent issues and new equipment if needed)
- The Vendor Diversity team set a diverse vendor component percentage of 20% for this solicitation.
- Firemaxx’s previous contract had a 20% MWBE commitment, and is at 16% currently which is satisfactory
- FireMaxx Systems Corp. M/WBE Utilization Plan Summary:

MWBE Vendor	Subcontracted Scope of Work	Certification	Goal %
NRM Systems LLC	Administrative work/ Parts/ Maintenance Logs	NYC/Asian/Male	20%

Vendor Performance

Department of Supply Chain Vendor Performance Evaluation FireMaxx Inc.	
DESCRIPTION	ANSWER
Did the vendor meet its budgetary goals, exercising reasonable efforts to contain costs, including change order pricing?	Y
Has the vendor met any/all of the MWBE participation goals and/or Local Business enterprise requirements, to the extent applicable?	Y
Did the vendor and any/all subcontractors comply with applicable Prevailing Wage requirements?	Y
Did the vendor maintain adequate records and logs, and did it submit accurate, complete and timely payment requisitions, fiscal reports and invoices, change order proposals, timesheets and other required daily and periodic record submissions (as applicable)?	Y
Did the vendor submit its proposed subcontractors for approval in advance of all work by such subcontractors?	N/A
Did the vendor pay its suppliers and subcontractors, if any, promptly?	N/A
Did the vendor and its subcontractors perform the contract with the requisite technical skill and expertise?	Y
Did the vendor adequately supervise the contract and its personnel, and did its supervisors demonstrate the requisite technical skill and expertise to advance the work?	Y
Did the vendor adequately staff the contract?	Y
Did the vendor fully comply with all applicable safety standards and maintain the site in an appropriate and safe condition?	Y
Did the vendor fully cooperate with the agency, e.g., by participating in necessary meetings, responding to agency orders and assisting the agency in addressing complaints from the community during the construction as applicable?	Y
Did the vendor adequately identify and promptly notify the agency of any issues or conditions that could affect the quality of work or result in delays, and did it adequately and promptly assist the agency in resolving problems?	Y
Performance and Overall Quality Rating	Excellent

For Board of Directors Approval

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