

Patient Relations

Our mission is to provide exceptional services to all patients seeking medical attention, regardless of their age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.

Patient Relations contact information:

Patient Relations Office:
(718) 963-8465

Monday - Friday, 9:00am - 5:00pm

Information Desk:
(718) 963-8000 ext. 4606
Monday - Sunday, 8:00am - 8:00pm

APPOINTMENTS

To schedule an appointment with an in-person medical interpreter, please contact Patient Relations at (718) 963-8465.

DIRECTIONS TO WOODHULL

760 BROADWAY
BROOKLYN, NEW YORK 11206

NYC Health + Hospitals/ Woodhull is located at the intersection of Broadway and Flushing Avenue.

By Subway

Take the J, M, or Z train to Flushing Avenue. Take the elevators or stairs to reach the southwest corner of Broadway and Flushing, where the main entrance is located.

Alternatively, take the G train to Flushing Avenue, then take the B57 bus or walk three blocks east toward Broadway, and the main entrance.

By Car

From Brooklyn: Take the Brooklyn-Queens Expressway (BQE) to the Flushing Avenue exit; turn right onto Flushing Avenue; then continue to Woodhull.

From Queens: Take the BQE to McGuinness Blvd (the first exit over the Kosciuszko Bridge); at the third light, turn left onto Humboldt Street (under the bridge), which leads directly to Woodhull. You may take the Jackie Robinson (Interboro) Parkway, to the Bushwick Ave. exit; continue to Myrtle Ave; turn left on Myrtle and go to Throop Ave; turn right on Throop, then continue to Woodhull.

From Manhattan: Follow the Williamsburg Bridge to Broadway (the first exit), and turn left; go straight to Woodhull. You may take the Brooklyn Bridge, by going to Tillary St. (the first light); turn left and go to the BQE; exit at Flushing Avenue; turn right, then go to Woodhull.

By Bus
B15, B40, B46, B43, B54, B57 and B62

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HOSPITALS

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<https://twitter.com/NYCHHealthSystem>

Designed by Medical Communications

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Woodhull



Patient Relations

The Patient Relations consists of a dedicated team of professionals who advocate to improve the patient's and family experience.

Our team goal is to provide excellent customer service to the community by providing multiple resources as we:

- + Advocate and assist in resolving concerns as it relates to patient's care plan and their patient experience.
- + Assist visitors in navigating the hospital.
- + Coordinate interpreter services in more than 100 languages including American Sign Language, upon request.
- + Provide resources for the visually impaired.

We are here to support you!

- + Visit all patients daily including those in the ED and in-patient units.
- + Coordinate virtual visits.
- + Provide patients with "Welcome Packets" which include the Health Proxy; Patient Bill of Rights/Responsibilities and other vital information and resources within the hospital.
- + Educate patient and family on Patient Bill of Rights and Responsibilities.
- + Provide compliment cards to visitors and patients.

Hospital Information Desk

Provides general patient information, such as:

- + Locate the whereabouts of patients inside the hospital.
- + Provide information about services within the hospital.
- + Distribute "visiting passes" to families and or friends of the patient.
- + Furnish a listing of hospital approved visitation hours and guidelines.



Thank you for choosing

NYC Health + Hospitals/ Woodhull
as your medical home.