

## CHS Access Report: October 2024

Version: 1/15/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.  -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery  -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1920
1.2	Average time to completion once known to CHS (hours)	4.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	909
2.2	Referrals seen within 72 hours	882
2.3	Percent seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1305	43%	18481	65%	11015	55%	4931	76%	1282	46%	1173	44%	254	36%	1667	87%	40108	61%
	Refused & Verified	283	9%	2585	9%	88	0%	477	7%	346	12%	204	8%	62	9%	*	ND	4045**	6%
	Not Produced	1404	46%	7493	26%	5679	28%	944	15%	1123	40%	1214	46%	261	37%	239	13%	18357	28%
	Rescheduled by CHS	78	3%	12	0%	3262	16%	148	2%	56	2%	46	2%	42	6%	*	ND	3644**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	91	13%	N/A	N/A	91	0%
	<b>Total Scheduled Services</b>	<b>3070</b>	<b>100%</b>	<b>28571</b>	<b>100%</b>	<b>20044</b>	<b>100%</b>	<b>6500</b>	<b>100%</b>	<b>2807</b>	<b>100%</b>	<b>2637</b>	<b>100%</b>	<b>710</b>	<b>100%</b>	<b>1906**</b>	<b>100%</b>	<b>66245**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	52%	74%	55%	83%	58%	52%	45%	87%	67%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	4289

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IV. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1718
1.2	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	786
2.2	Referrals seen within 72 hours	770
2.3	Percent seen within 72 hours	98%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	<b>Service Outcomes</b>																		
	Seen	218	35%	3905	67%	2048	72%	1911	81%	300	61%	59	20%	13	ND	811	87%	9265	69%
	Refused & Verified	17	3%	615	11%	24	1%	191	8%	78	16%	*	ND	0	0%	0	0%	925**	7%
	Not Produced	382	62%	1282	22%	420	15%	196	8%	110	23%	236	80%	52	ND	120	13%	2798	21%
	Rescheduled by CHS	0	0%	0	0%	368	13%	66	3%	0	0%	0	0%	*	ND	0	0%	434**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**
	<b>Total Scheduled Services</b>	<b>617</b>	<b>100%</b>	<b>5802</b>	<b>100%</b>	<b>2860</b>	<b>100%</b>	<b>2364</b>	<b>100%</b>	<b>488</b>	<b>100%</b>	<b>295**</b>	<b>100%</b>	<b>65**</b>	<b>0%</b>	<b>931</b>	<b>100%</b>	<b>13422**</b>	<b>100%</b>

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4</b>	<b>Percent completed</b>	38%	78%	72%	89%	77%	20%	ND	87%	76%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	840

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N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	35
1.2	Average time to completion once known to CHS (hours)	2.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	30
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	180	55%	2366	54%	3200	62%	717	77%	153	30%	88	36%	34	ND	96	ND	6834	59%
	Refused & Verified	25	8%	713	16%	*	ND	85	9%	17	3%	*	ND	*	ND	0	0%	840**	7%
	Not Produced	125	38%	1267	29%	1135	22%	103	11%	311	61%	156	64%	25	ND	*	ND	3122**	27%
	Rescheduled by CHS	*	ND	*	ND	799	16%	26	3%	30	6%	0	0%	*	ND	0	0%	855**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	ND	N/A	N/A	15	0%
	<b>Total Scheduled Services</b>	<b>330**</b>	<b>100%</b>	<b>4346**</b>	<b>100%</b>	<b>5134**</b>	<b>100%</b>	<b>931</b>	<b>100%</b>	<b>511</b>	<b>100%</b>	<b>244**</b>	<b>100%</b>	<b>74**</b>	<b>0%</b>	<b>96**</b>	<b>0%</b>	<b>11666**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	71%	62%	86%	33%	36%	46%	ND	66%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	469

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N/A = Not Applicable

## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	200	65%	6053	87%	420	58%	184	86%	53	34%	276	62%	61	44%	78	ND	7325	81%
	Refused & Verified	52	17%	532	8%	*	ND	*	ND	74	47%	71	16%	28	20%	0	0%	757**	8%
	Not Produced	36	12%	412	6%	209	29%	16	7%	29	19%	90	20%	29	21%	*	ND	821**	9%
	Rescheduled by CHS	22	7%	*	ND	101	14%	15	7%	*	ND	11	2%	*	ND	0	0%	149**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	14%	N/A	N/A	20	0%
	<b>Total Scheduled Services</b>	<b>310</b>	<b>100%</b>	<b>6997**</b>	<b>100%</b>	<b>730**</b>	<b>100%</b>	<b>215**</b>	<b>100%</b>	<b>156**</b>	<b>100%</b>	<b>448</b>	<b>100%</b>	<b>138**</b>	<b>100%</b>	<b>78**</b>	<b>0%</b>	<b>9072**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	94%	58%	86%	81%	77%	64%	ND	89%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	315

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N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	136	21%	1394	40%	2571	58%	595	64%	302	51%	180	39%	46	ND	296	85%	5520	50%
	Refused & Verified	28	4%	39	1%	*	ND	99	11%	43	7%	15	3%	*	ND	*	ND	224**	2%
	Not Produced	474	73%	2060	59%	1024	23%	239	26%	235	39%	265	58%	54	ND	51	15%	4402	40%
	Rescheduled by CHS	14	2%	*	ND	854	19%	*	ND	15	3%	0	0%	*	ND	0	0%	883**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	24	ND	N/A	N/A	24	0%
	<b>Total Scheduled Services</b>	<b>652</b>	<b>100%</b>	<b>3493**</b>	<b>100%</b>	<b>4449**</b>	<b>100%</b>	<b>933**</b>	<b>100%</b>	<b>595</b>	<b>100%</b>	<b>460</b>	<b>100%</b>	<b>124**</b>	<b>0%</b>	<b>347**</b>	<b>100%</b>	<b>11053**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	25%	41%	58%	74%	58%	42%	37%	85%	52%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	574

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N/A = Not Applicable



## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	15	ND	78	15%	173	38%	108	88%	16	ND	31	31%	14	ND	14	100%	449	35%
	Refused & Verified	*	ND	28	5%	*	ND	*	ND	*	ND	18	18%	*	ND	0	0%	46**	4%
	Not Produced	*	ND	414	80%	183	40%	15	12%	27	ND	50	51%	*	ND	0	0%	689**	54%
	Rescheduled by CHS	0	0%	*	ND	102	22%	0	0%	0	0%	0	0%	0	0%	0	0%	102**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	<b>Total Scheduled Services</b>	<b>15**</b>	<b>0%</b>	<b>520**</b>	<b>100%</b>	<b>458**</b>	<b>100%</b>	<b>123**</b>	<b>100%</b>	<b>43**</b>	<b>0%</b>	<b>99</b>	<b>100%</b>	<b>14**</b>	<b>0%</b>	<b>14**</b>	<b>100%</b>	<b>1286**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	ND	20%	38%	88%	ND	49%	ND	100%	38%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	290

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N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	165
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	91
<b>2.2</b>	Referrals seen within 72 hours	80
<b>2.3</b>	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	264	63%	1605	58%	1317	67%	702	85%	185	52%	292	54%	19	ND	203	87%	4587	64%
	Refused & Verified	27	6%	190	7%	26	1%	59	7%	46	13%	41	8%	*	ND	0	0%	389**	5%
	Not Produced	115	27%	950	35%	430	22%	53	6%	125	35%	196	36%	22	ND	30	13%	1921	27%
	Rescheduled by CHS	14	3%	*	ND	192	10%	14	2%	*	ND	12	2%	0	0%	*	ND	232**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	<b>Total Scheduled Services</b>	<b>420</b>	<b>100%</b>	<b>2745**</b>	<b>100%</b>	<b>1965</b>	<b>100%</b>	<b>828</b>	<b>100%</b>	<b>356**</b>	<b>100%</b>	<b>541</b>	<b>100%</b>	<b>41**</b>	<b>0%</b>	<b>233**</b>	<b>100%</b>	<b>7129**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	69%	65%	68%	92%	65%	62%	46%	87%	70%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	732

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N/A = Not Applicable

**X. RNDC**

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	165	40%	768	49%	863	27%	467	64%	195	40%	85	29%	38	ND	140	84%	2721	39%
	Refused & Verified	67	16%	58	4%	*	ND	28	4%	27	6%	48	16%	11	ND	0	0%	239**	3%
	Not Produced	172	41%	747	47%	1838	57%	231	32%	262	54%	143	49%	37	ND	26	16%	3456	49%
	Rescheduled by CHS	13	3%	0	0%	522	16%	*	ND	0	0%	18	6%	*	ND	*	ND	553**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	ND	N/A	N/A	15	0%
	<b>Total Scheduled Services</b>	<b>417</b>	<b>100%</b>	<b>1573</b>	<b>100%</b>	<b>3223**</b>	<b>100%</b>	<b>726**</b>	<b>100%</b>	<b>484</b>	<b>100%</b>	<b>294</b>	<b>100%</b>	<b>101**</b>	<b>0%</b>	<b>166**</b>	<b>100%</b>	<b>6984**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	56%	53%	27%	68%	46%	45%	ND	84%	42%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	480

Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XI. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	ND
<b>1.2</b>	Average time to completion once known to CHS (hours)	2.5

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Service Outcomes																		
	Seen	127	45%	2312	75%	423	36%	247	69%	78	49%	162	68%	29	ND	29	100%	3407	63%
	Refused & Verified	58	20%	410	13%	*	ND	*	ND	58	36%	*	ND	*	ND	0	0%	526**	10%
	Not Produced	98	35%	361	12%	440	37%	91	25%	24	15%	78	33%	36	ND	*	0%	1128**	21%
	Rescheduled by CHS	*	ND	*	ND	324	27%	20	6%	*	ND	*	ND	*	ND	0	0%	344**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
<b>Total Scheduled Services</b>	<b>283**</b>	<b>100%</b>	<b>3083**</b>	<b>100%</b>	<b>1187**</b>	<b>100%</b>	<b>358**</b>	<b>100%</b>	<b>160**</b>	<b>100%</b>	<b>240**</b>	<b>100%</b>	<b>65**</b>	<b>0%</b>	<b>29**</b>	<b>100%</b>	<b>5405**</b>	<b>100%</b>	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4</b>	<b>Outcome Metrics</b>									
<b>4.1</b>	Percent completed	65%	88%	36%	69%	85%	68%	45%	100%	73%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	589

**Notes:**

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## CHS Access Report: November 2024

Version: 1/15/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was $\leq 72$ hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1779
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	941
2.2	Referrals seen within 72 hours	926
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1152	46%	18492	67%	10235	57%	4222	76%	1082	46%	951	45%	259	42%	1581	87%	37974	62%
	Refused & Verified	215	9%	2311	8%	76	0%	472	8%	279	12%	164	8%	54	9%	0	0%	3571	6%
	Not Produced	1019	41%	6902	25%	4815	27%	734	13%	1000	42%	953	45%	222	36%	244	13%	15889	26%
	Rescheduled by CHS	121	5%	*	ND	2944	16%	136	2%	0	0%	68	3%	44	7%	*	ND	3313**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	45	7%	N/A	N/A	45	0%
	<b>Total Scheduled Services</b>	<b>2507</b>	<b>100%</b>	<b>27705**</b>	<b>100%</b>	<b>18070</b>	<b>100%</b>	<b>5564</b>	<b>100%</b>	<b>2361</b>	<b>100%</b>	<b>2136</b>	<b>100%</b>	<b>624</b>	<b>100%</b>	<b>1825**</b>	<b>100%</b>	<b>60792**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	75%	57%	84%	58%	52%	50%	87%	68%

5	Referred Visits	N
5.1	Referred Visits	3608

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## IV. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1572
1.2	Average time to completion once known to CHS (hours)	3.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	821
2.2	Referrals seen within 72 hours	814
2.3	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	163	31%	4363	67%	1984	71%	1783	77%	234	64%	44	18%	14	ND	716	85%	9301	68%
	Refused & Verified	18	3%	523	8%	*	ND	229	10%	58	16%	*	ND	0	0%	0	0%	828**	6%
	Not Produced	337	65%	1670	25%	358	13%	243	11%	75	20%	203	82%	36	ND	123	15%	3045	22%
	Rescheduled by CHS	*	ND	0	0%	436	16%	59	3%	0	0%	*	ND	*	ND	*	ND	495**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	<b>Total Scheduled Services</b>	<b>518**</b>	<b>100%</b>	<b>6556</b>	<b>100%</b>	<b>2778**</b>	<b>100%</b>	<b>2314</b>	<b>100%</b>	<b>367</b>	<b>100%</b>	<b>247**</b>	<b>100%</b>	<b>50**</b>	<b>0%</b>	<b>839**</b>	<b>100%</b>	<b>13669**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	35%	75%	71%	87%	80%	18%	ND	85%	74%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	761

Notes:

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N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	26
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	23
<b>2.2</b>	Referrals seen within 72 hours	23
<b>2.3</b>	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	167	62%	2209	57%	2757	62%	627	80%	162	35%	63	35%	31	ND	172	89%	6188	60%
	Refused & Verified	20	7%	650	17%	0	0%	97	12%	15	3%	11	6%	*	ND	0	0%	793**	8%
	Not Produced	82	30%	1031	27%	987	22%	64	8%	292	62%	105	59%	18	ND	21	11%	2600	25%
	Rescheduled by CHS	*	ND	*	ND	699	16%	*	ND	0	0%	*	ND	*	ND	0	0%	699**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>269**</b>	<b>100%</b>	<b>3890**</b>	<b>100%</b>	<b>4443</b>	<b>100%</b>	<b>788**</b>	<b>100%</b>	<b>469</b>	<b>100%</b>	<b>179**</b>	<b>100%</b>	<b>49**</b>	<b>0%</b>	<b>193</b>	<b>100%</b>	<b>10280**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	70%	73%	62%	92%	38%	41%	ND	89%	68%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	416

Notes:

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N/A = Not Applicable

## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	174	67%	6099	88%	337	47%	150	82%	43	36%	262	68%	75	ND	55	ND	7195	82%
	Refused & Verified	28	11%	550	8%	*	ND	*	ND	55	45%	47	12%	15	ND	0	0%	695**	8%
	Not Produced	17	7%	257	4%	152	21%	16	9%	23	19%	53	14%	36	ND	*	ND	554**	6%
	Rescheduled by CHS	42	16%	*	ND	225	32%	17	9%	0	0%	24	6%	*	ND	0	0%	308**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>261</b>	<b>100%</b>	<b>6906**</b>	<b>100%</b>	<b>714**</b>	<b>100%</b>	<b>183**</b>	<b>100%</b>	<b>121</b>	<b>100%</b>	<b>386</b>	<b>100%</b>	<b>126**</b>	<b>0%</b>	<b>55**</b>	<b>0%</b>	<b>8752**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	77%	96%	47%	82%	81%	80%	ND	ND	90%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	285

Notes:

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N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	2.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	129	28%	1256	38%	2391	60%	354	55%	216	46%	124	35%	47	ND	266	85%	4783	50%
	Refused & Verified	23	5%	47	1%	12	0%	82	13%	17	4%	*	ND	*	ND	0	0%	181**	2%
	Not Produced	315	67%	1961	60%	980	24%	209	32%	238	51%	229	65%	53	ND	47	15%	4032	42%
	Rescheduled by CHS	*	ND	*	ND	624	16%	*	ND	0	0%	*	ND	*	ND	*	ND	624**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>467**</b>	<b>100%</b>	<b>3264**</b>	<b>100%</b>	<b>4007</b>	<b>100%</b>	<b>645**</b>	<b>100%</b>	<b>471</b>	<b>100%</b>	<b>353**</b>	<b>100%</b>	<b>100**</b>	<b>0%</b>	<b>313**</b>	<b>100%</b>	<b>9620**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	33%	40%	60%	68%	49%	35%	ND	85%	52%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	393

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N/A = Not Applicable

## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	20	100%	109	32%	166	50%	132	ND	14	40%	25	ND	*	ND	21	ND	487**	51%
	Refused & Verified	0	0%	16	5%	*	ND	*	ND	*	ND	*	ND	*	ND	0	0%	16**	2%
	Not Produced	0	0%	219	64%	104	31%	*	ND	21	60%	45	ND	*	ND	*	ND	389**	41%
	Rescheduled by CHS	0	0%	*	ND	63	19%	*	ND	0	0%	*	ND	0	0%	0	0%	63**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>20</b>	<b>100%</b>	<b>344**</b>	<b>100%</b>	<b>333**</b>	<b>100%</b>	<b>132**</b>	<b>0%</b>	<b>35**</b>	<b>100%</b>	<b>70**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>21**</b>	<b>0%</b>	<b>955**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	100%	36%	50%	ND	40%	ND	ND	ND	53%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	239

Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	177
<b>1.2</b>	Average time to completion once known to CHS (hours)	7.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	95
<b>2.2</b>	Referrals seen within 72 hours	87
<b>2.3</b>	Percent seen within 72 hours	92%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	213	50%	1689	61%	1262	61%	612	87%	142	44%	216	51%	*	ND	169	89%	4303**	62%
	Refused & Verified	13	3%	228	8%	21	1%	42	6%	16	5%	20	5%	*	ND	0	0%	340**	5%
	Not Produced	164	38%	872	31%	527	26%	52	7%	162	51%	188	44%	31	ND	21	11%	2017	29%
	Rescheduled by CHS	40	9%	0	0%	256	12%	*	ND	0	0%	*	ND	13	ND	0	0%	309**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0*	0%
	<b>Total Scheduled Services</b>	<b>430</b>	<b>100%</b>	<b>2789</b>	<b>100%</b>	<b>2066</b>	<b>100%</b>	<b>706**</b>	<b>100%</b>	<b>320</b>	<b>100%</b>	<b>424**</b>	<b>100%</b>	<b>44**</b>	<b>0%</b>	<b>190</b>	<b>100%</b>	<b>6969**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	53%	69%	62%	93%	49%	56%	ND	89%	67%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	694

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## X. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	151	45%	818	57%	894	34%	397	79%	210	53%	82	35%	37	ND	124	86%	2713	47%
	Refused & Verified	94	28%	52	4%	25	1%	15	3%	26	7%	69	29%	15	ND	0	0%	296	5%
	Not Produced	68	20%	562	39%	1322	51%	90	18%	164	41%	62	26%	26	ND	20	14%	2314	40%
	Rescheduled by CHS	21	6%	0	0%	364	14%	0	0%	0	0%	21	9%	*	ND	0	0%	406**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>334</b>	<b>100%</b>	<b>1432</b>	<b>100%</b>	<b>2605</b>	<b>100%</b>	<b>502</b>	<b>100%</b>	<b>400</b>	<b>100%</b>	<b>234</b>	<b>100%</b>	<b>78</b>	<b>0%</b>	<b>144</b>	<b>100%</b>	<b>5729**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	73%	61%	35%	82%	59%	65%	ND	86%	53%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	355

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N/A = Not Applicable

## XI. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	135	71%	1949	77%	444	40%	167	65%	61	35%	135	67%	36	ND	58	ND	2985	65%
	Refused & Verified	19	10%	245	10%	*	ND	*	ND	86	50%	*	ND	*	ND	0	0%	350**	8%
	Not Produced	36	19%	330	13%	385	35%	53	21%	25	15%	68	33%	21	ND	*	ND	918**	20%
	Rescheduled by CHS	*	ND	0	0%	277	25%	37	14%	0	0%	0	0%	*	ND	*	ND	314**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>190**</b>	<b>100%</b>	<b>2524</b>	<b>100%</b>	<b>1106**</b>	<b>100%</b>	<b>257**</b>	<b>100%</b>	<b>172</b>	<b>100%</b>	<b>203**</b>	<b>100%</b>	<b>57**</b>	<b>0%</b>	<b>58**</b>	<b>0%</b>	<b>4567**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	81%	87%	40%	65%	85%	67%	ND	ND	73%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	465

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## CHS Access Report: December 2024

Version: 1/15/2025

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was $\leq 72$ hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1651
1.2	Average time to completion once known to CHS (hours)	4.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	827
2.2	Referrals seen within 72 hours	813
2.3	Percent seen within 72 hours	98%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1206	40%	18121	64%	10609	56%	4221	73%	970	45%	846	36%	251	36%	1714	87%	37938	60%
	Refused & Verified	324	11%	2257	8%	88	0%	450	8%	240	11%	168	7%	40	6%	0	0%	3567	6%
	Not Produced	1344	45%	7986	28%	5063	27%	940	16%	887	41%	1204	51%	270	39%	256	13%	17950	28%
	Rescheduled by CHS	115	4%	*	ND	3176	17%	138	2%	48	2%	121	5%	31	5%	*	ND	3629	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	96	14%	N/A	N/A	96	0%
	<b>Total Scheduled Services</b>	<b>2989</b>	<b>100%</b>	<b>28364</b>	<b>100%</b>	<b>18936</b>	<b>100%</b>	<b>5749</b>	<b>100%</b>	<b>2145</b>	<b>100%</b>	<b>2339</b>	<b>100%</b>	<b>688</b>	<b>100%</b>	<b>1970</b>	<b>100%</b>	<b>63180</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	51%	72%	56%	81%	56%	43%	42%	87%	66%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	3900

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N/A = Not Applicable

## IV. EMTC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1450
1.2	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	713
2.2	Referrals seen within 72 hours	705
2.3	Percent seen within 72 hours	99%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	195	35%	4236	64%	1884	66%	1604	77%	256	58%	40	17%	8	ND	728	87%	8951	66%
	Refused & Verified	26	5%	515	8%	*	ND	184	9%	62	14%	*	ND	0	0%	0	0%	787**	6%
	Not Produced	337	60%	1830	28%	424	15%	257	12%	125	28%	199	83%	43	ND	109	13%	3324	24%
	Rescheduled by CHS	*	ND	*	ND	544	19%	29	1%	0	0%	*	ND	*	ND	*	ND	573**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	<b>Total Scheduled Services</b>	<b>558**</b>	<b>100%</b>	<b>6581**</b>	<b>100%</b>	<b>2852**</b>	<b>100%</b>	<b>2074</b>	<b>100%</b>	<b>443</b>	<b>100%</b>	<b>239**</b>	<b>100%</b>	<b>51**</b>	<b>0%</b>	<b>837**</b>	<b>100%</b>	<b>13635**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	40%	72%	66%	86%	72%	17%	ND	87%	71%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
5.1	Referred Visits	871

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	35
<b>1.2</b>	Average time to completion once known to CHS (hours)	12.5

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	27
<b>2.2</b>	Referrals seen within 72 hours	26
<b>2.3</b>	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	169	51%	1898	47%	2837	61%	659	77%	133	41%	68	35%	24	ND	161	90%	5949	56%
	Refused & Verified	43	13%	636	16%	*	ND	100	12%	*	ND	*	ND	*	ND	0	0%	779**	7%
	Not Produced	119	36%	1463	37%	1148	25%	79	9%	183	56%	127	65%	29	ND	18	10%	3166	30%
	Rescheduled by CHS	*	ND	*	ND	686	15%	17	2%	12	4%	*	ND	*	ND	0	0%	715**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>331**</b>	<b>100%</b>	<b>3997**</b>	<b>100%</b>	<b>4671**</b>	<b>100%</b>	<b>855</b>	<b>100%</b>	<b>328**</b>	<b>100%</b>	<b>195**</b>	<b>100%</b>	<b>53**</b>	<b>0%</b>	<b>179</b>	<b>100%</b>	<b>10609**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	64%	63%	61%	89%	41%	35%	ND	90%	63%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	436

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N/A = Not Applicable



## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	170	65%	5975	88%	380	49%	194	74%	40	43%	220	63%	69	49%	82	ND	7130	81%
	Refused & Verified	28	11%	559	8%	11	1%	*	ND	34	37%	41	12%	19	13%	0	0%	692**	8%
	Not Produced	25	10%	284	4%	186	24%	33	13%	19	20%	59	17%	33	23%	*	ND	639**	7%
	Rescheduled by CHS	39	15%	0	0%	198	26%	35	13%	0	0%	28	8%	*	ND	0	0%	300**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	14%	N/A	N/A	20	0%
	<b>Total Scheduled Services</b>	<b>262</b>	<b>100%</b>	<b>6818</b>	<b>100%</b>	<b>775</b>	<b>100%</b>	<b>262**</b>	<b>100%</b>	<b>93</b>	<b>100%</b>	<b>348</b>	<b>100%</b>	<b>141**</b>	<b>100%</b>	<b>82**</b>	<b>0%</b>	<b>8781**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	76%	96%	50%	74%	80%	75%	62%	ND	89%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	299

Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	120	19%	1316	38%	2543	58%	440	57%	264	51%	113	28%	57	40%	294	83%	5147	48%
	Refused & Verified	51	8%	59	2%	18	0%	95	12%	22	4%	21	5%	0	0%	0	0%	266	2%
	Not Produced	471	73%	2097	60%	943	21%	226	29%	229	44%	254	63%	63	44%	62	17%	4345	41%
	Rescheduled by CHS	*	ND	*	ND	887	20%	15	2%	0	0%	14	3%	*	ND	*	ND	916**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	16%	N/A	N/A	23	0%
	<b>Total Scheduled Services</b>	<b>642**</b>	<b>100%</b>	<b>3472**</b>	<b>100%</b>	<b>4391</b>	<b>100%</b>	<b>776</b>	<b>100%</b>	<b>515</b>	<b>100%</b>	<b>402</b>	<b>100%</b>	<b>143**</b>	<b>100%</b>	<b>356**</b>	<b>100%</b>	<b>10697**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	27%	40%	58%	69%	56%	33%	40%	83%	51%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	431

Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	30	ND	264	47%	162	45%	76	85%	*	ND	15	ND	*	ND	17	ND	564**	48%
	Refused & Verified	*	ND	21	4%	0	0%	*	ND	*	ND	13	ND	*	ND	0	0%	34**	3%
	Not Produced	*	ND	277	49%	145	40%	13	15%	17	ND	82	ND	*	ND	*	ND	534**	45%
	Rescheduled by CHS	*	ND	0	0%	55	15%	0	0%	*	ND	*	ND	0	0%	0	0%	55**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>30**</b>	<b>0%</b>	<b>562</b>	<b>100%</b>	<b>362</b>	<b>100%</b>	<b>89**</b>	<b>100%</b>	<b>17**</b>	<b>0%</b>	<b>110**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>17**</b>	<b>0%</b>	<b>1187**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	ND	51%	45%	85%	ND	ND	ND	ND	50%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	291

Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	164
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	85
<b>2.2</b>	Referrals seen within 72 hours	81
<b>2.3</b>	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	223	48%	1565	59%	1270	60%	615	82%	74	30%	212	37%	19	ND	230	85%	4208	59%
	Refused & Verified	22	5%	207	8%	*	ND	40	5%	12	5%	29	5%	*	ND	0	0%	310**	4%
	Not Produced	182	39%	885	33%	628	30%	92	12%	147	60%	300	52%	31	ND	40	15%	2305	32%
	Rescheduled by CHS	38	8%	0	0%	218	10%	*	ND	14	6%	31	5%	*	ND	*	ND	301**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>465</b>	<b>100%</b>	<b>2657</b>	<b>100%</b>	<b>2116**</b>	<b>100%</b>	<b>747**</b>	<b>100%</b>	<b>247</b>	<b>100%</b>	<b>572</b>	<b>100%</b>	<b>50**</b>	<b>0%</b>	<b>270**</b>	<b>100%</b>	<b>7124**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	53%	67%	60%	88%	35%	42%	ND	85%	63%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	682

Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## X. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	103	30%	746	54%	1063	42%	446	70%	146	44%	57	22%	41	ND	160	89%	2762	48%
	Refused & Verified	102	30%	49	4%	31	1%	23	4%	22	7%	59	22%	*	ND	0	0%	286	5%
	Not Produced	139	40%	586	42%	1170	46%	167	26%	149	45%	127	48%	43	ND	19	11%	2400	41%
	Rescheduled by CHS	*	ND	*	ND	284	11%	0	0%	15	5%	22	8%	*	ND	0	0%	321	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19	ND	N/A	N/A	19	0%
	<b>Total Scheduled Services</b>	<b>344</b>	<b>100%</b>	<b>1381</b>	<b>100%</b>	<b>2548</b>	<b>100%</b>	<b>636</b>	<b>100%</b>	<b>332</b>	<b>100%</b>	<b>265</b>	<b>100%</b>	<b>103</b>	<b>0%</b>	<b>179</b>	<b>100%</b>	<b>5788</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	60%	58%	43%	74%	51%	44%	ND	89%	53%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	427

Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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N/A = Not Applicable

## XI. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	196	59%	2121	73%	470	39%	187	62%	50	36%	121	68%	28	ND	42	ND	3215	63%
	Refused & Verified	46	14%	211	7%	*	ND	*	ND	71	51%	*	ND	*	ND	0	0%	328**	6%
	Not Produced	67	20%	564	19%	419	35%	73	24%	18	13%	56	32%	20	ND	*	ND	1217**	24%
	Rescheduled by CHS	22	7%	*	ND	304	25%	40	13%	*	ND	*	ND	0	0%	0	0%	366**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	14	ND	N/A	N/A	14	0%
	<b>Total Scheduled Services</b>	<b>331</b>	<b>100%</b>	<b>2896**</b>	<b>100%</b>	<b>1193**</b>	<b>100%</b>	<b>300**</b>	<b>100%</b>	<b>139**</b>	<b>100%</b>	<b>177**</b>	<b>100%</b>	<b>62**</b>	<b>0%</b>	<b>42**</b>	<b>0%</b>	<b>5140**</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
<b>4.1</b>	Percent completed	73%	81%	39%	62%	87%	68%	ND	ND	69%

<b>5</b>	<b>Referred Visits</b>	<b>N</b>
<b>5.1</b>	Referred Visits	463

Notes:

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N/A = Not Applicable

## CHS Access Trends: October to December 2024

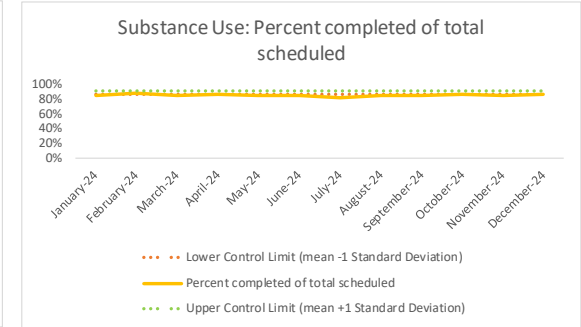
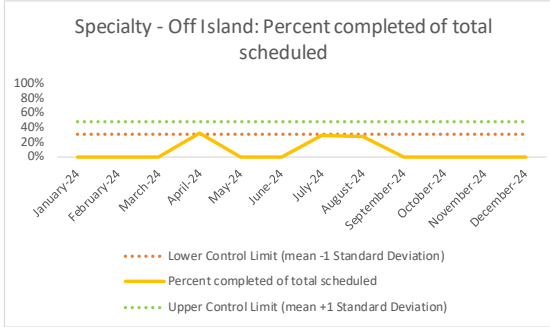
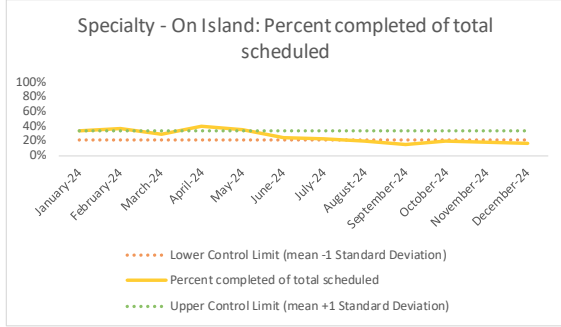
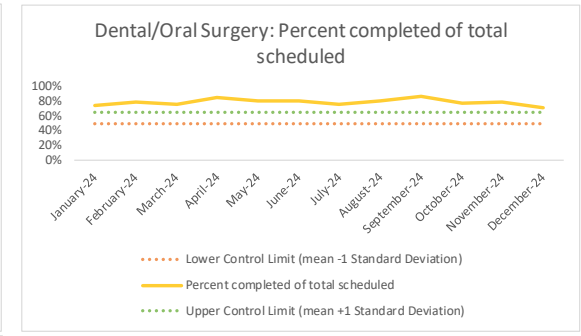
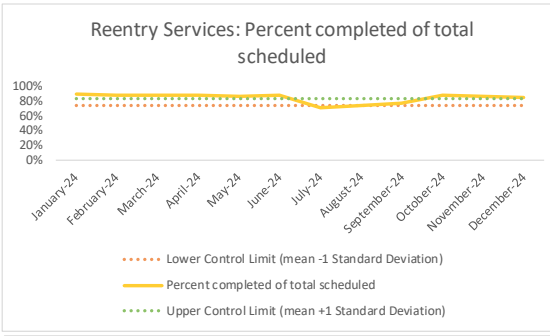
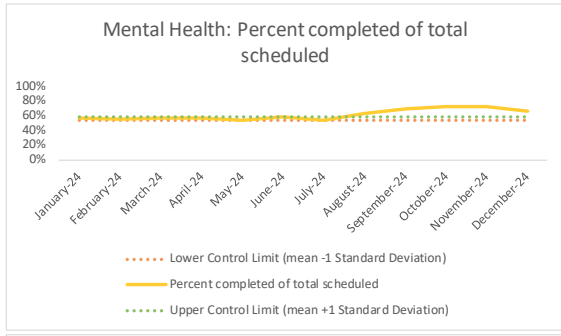
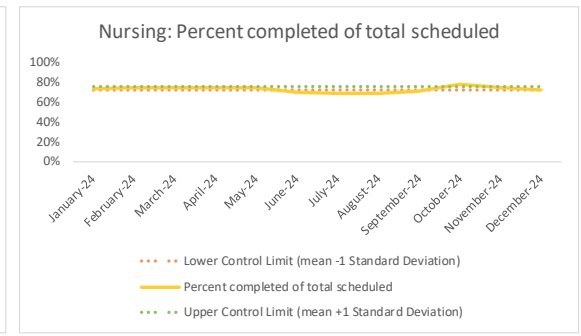
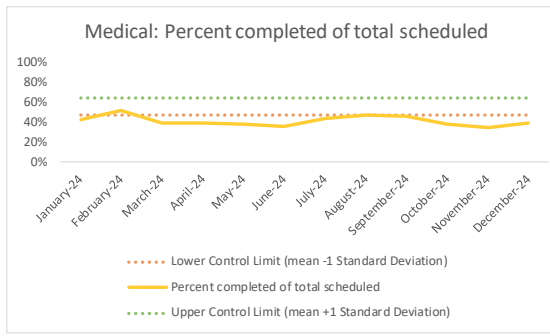
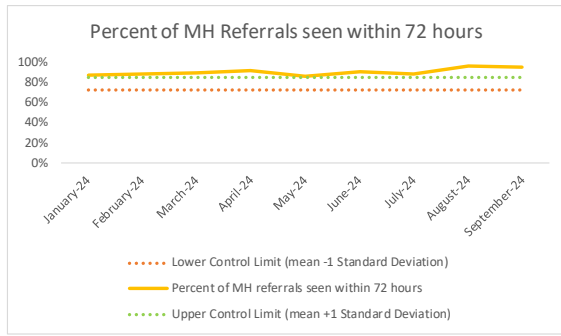
Version: 1/16/2025

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## II. EMTC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

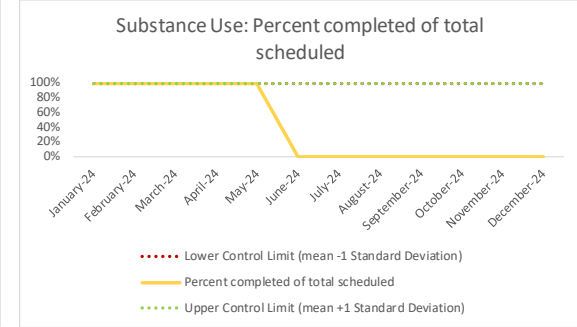
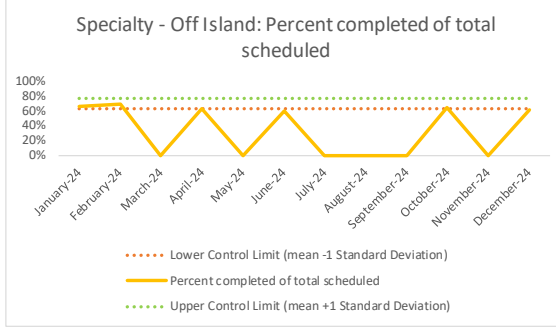
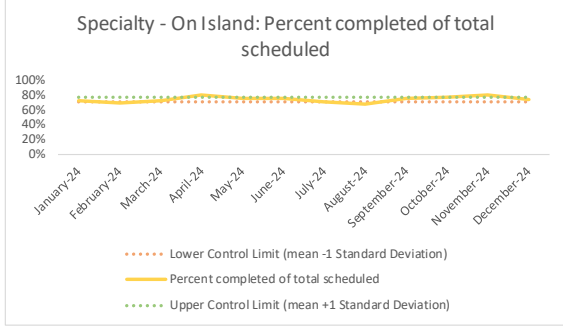
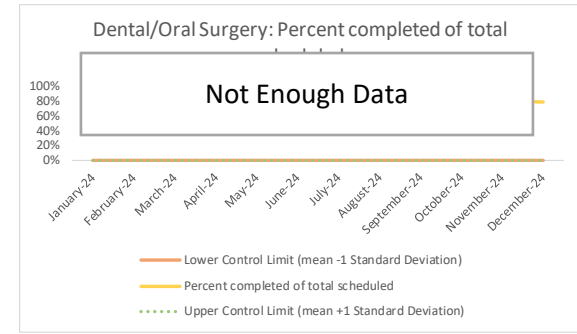
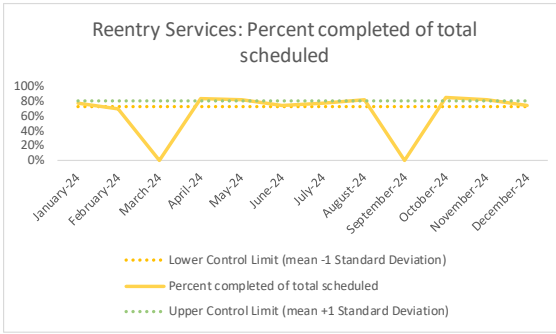
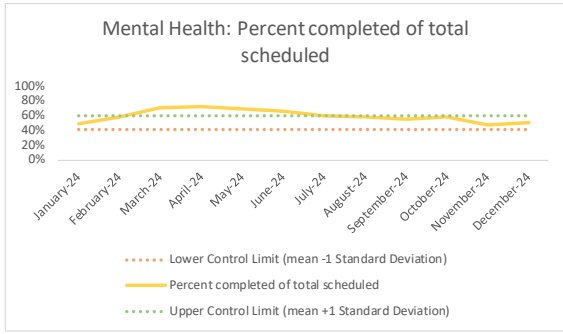
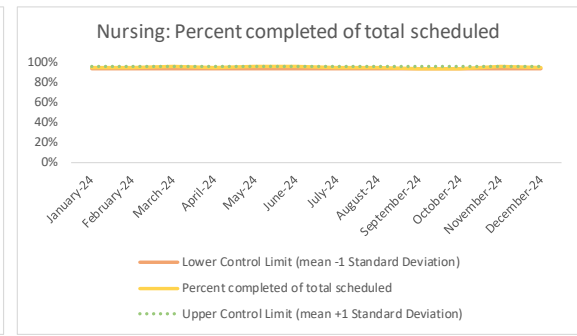
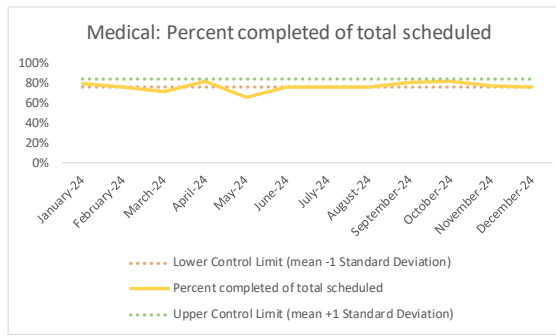
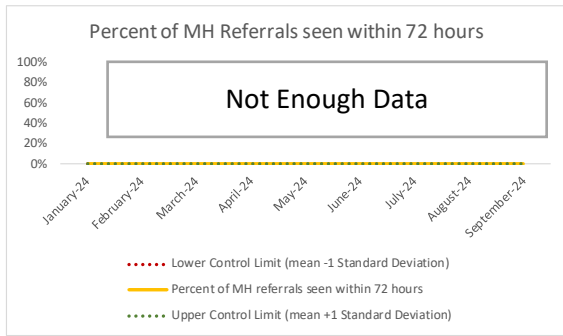
## III. GRVC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

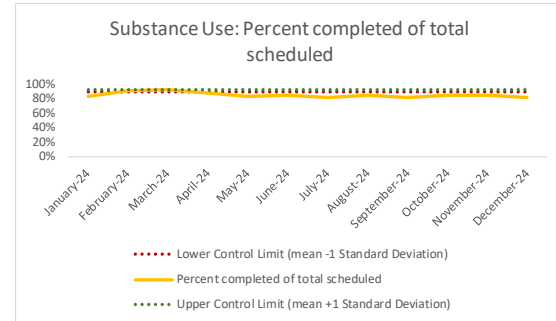
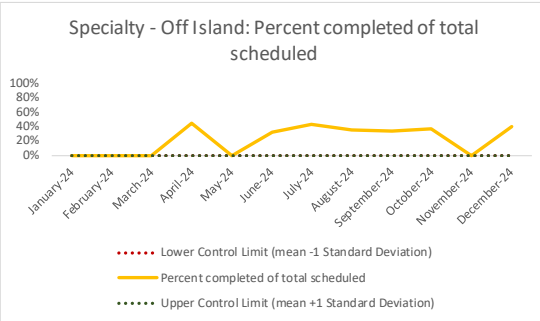
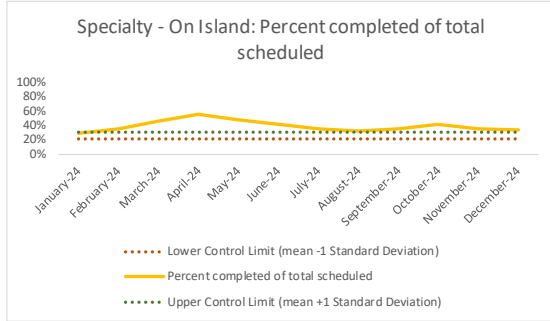
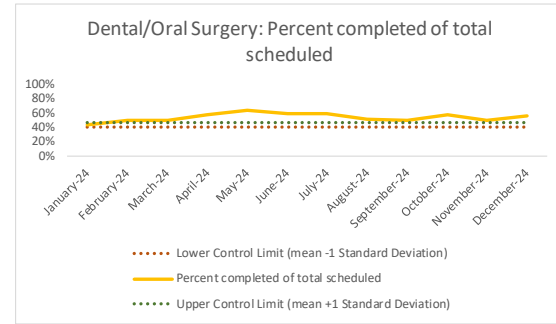
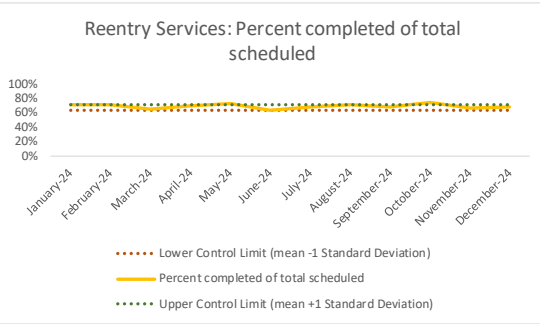
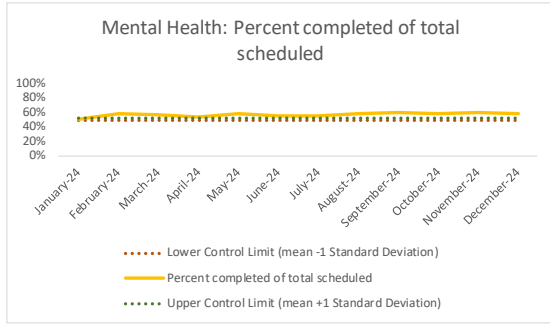
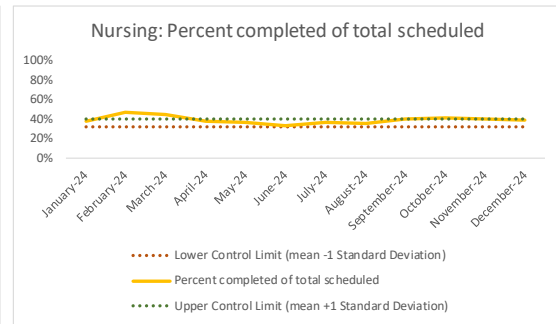
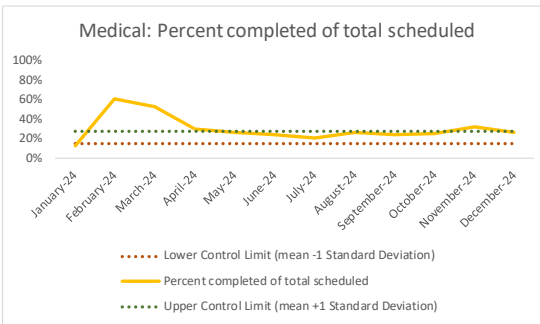
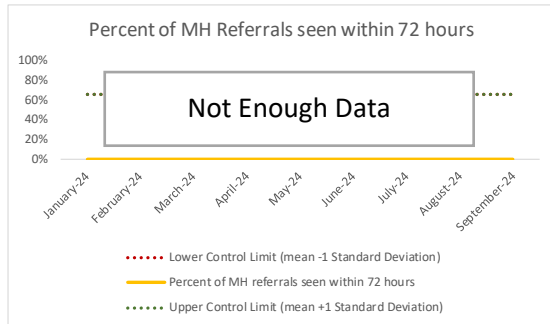


## IV. NIC



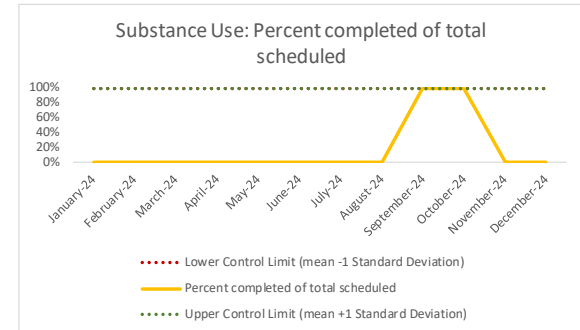
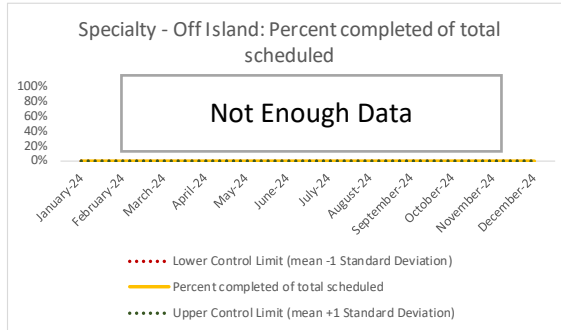
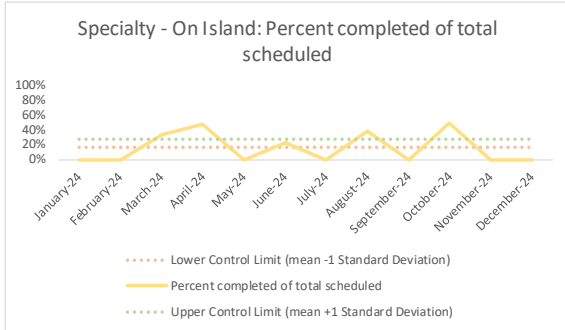
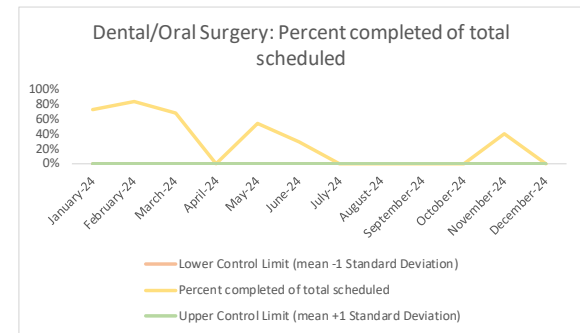
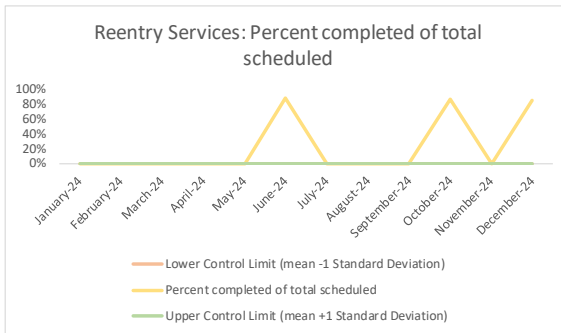
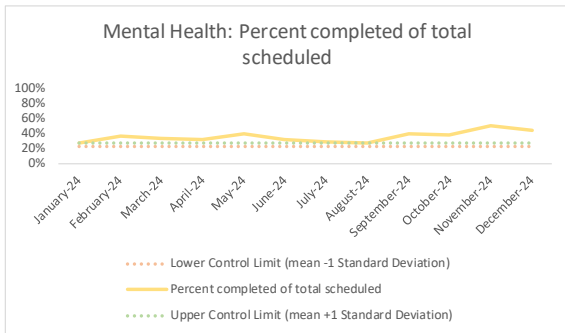
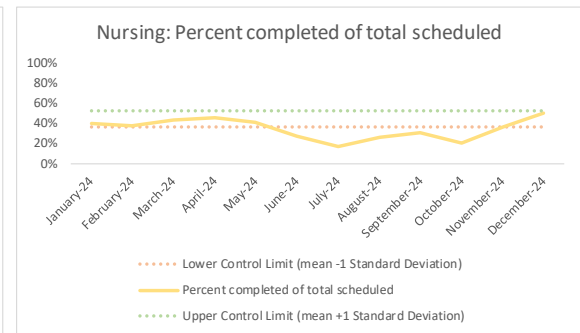
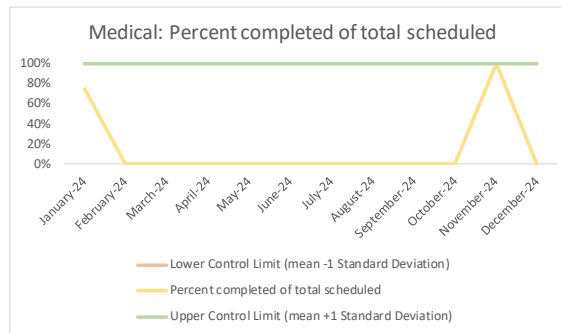
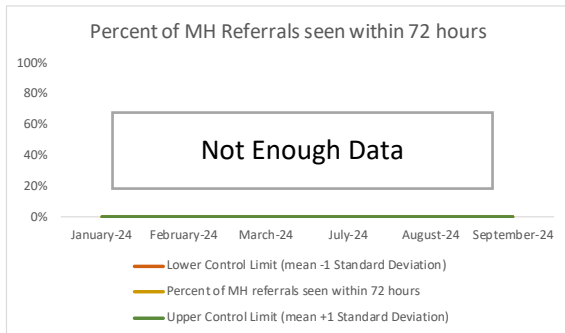
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

## V. OBCC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

## VI. RESH



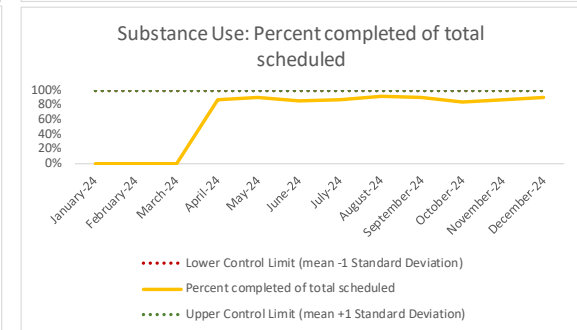
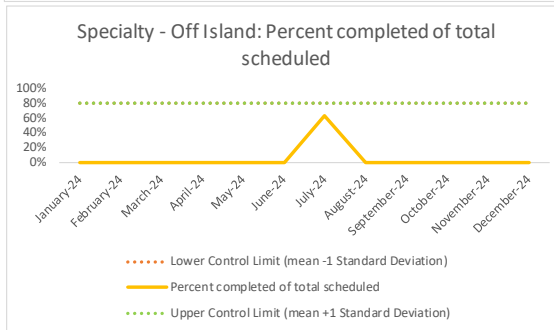
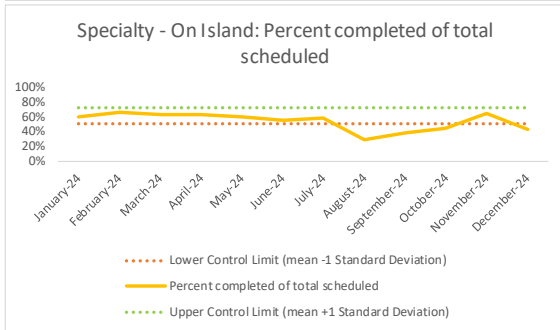
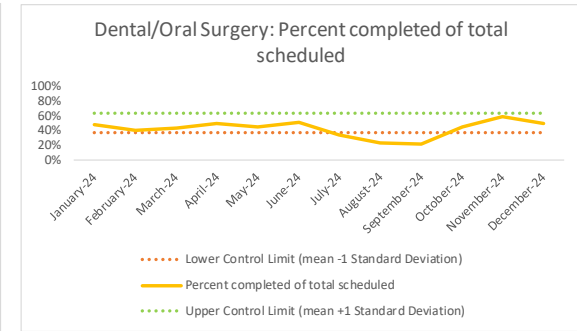
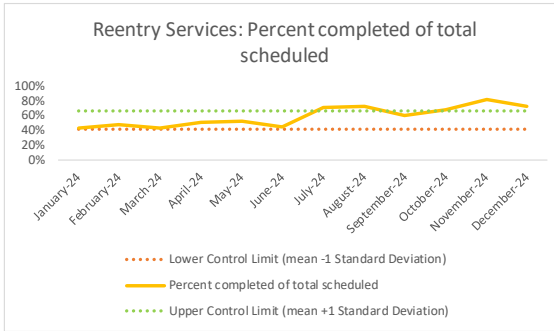
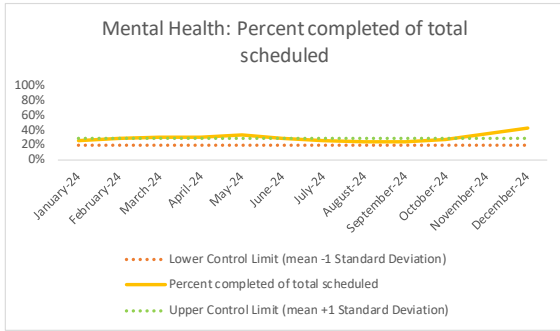
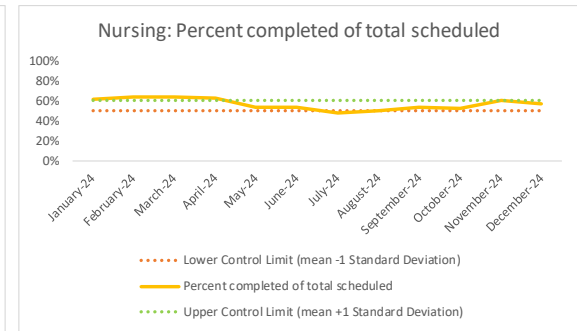
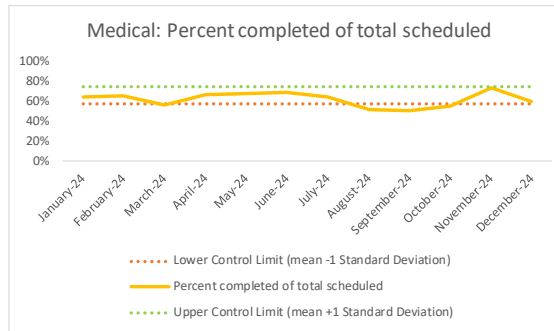
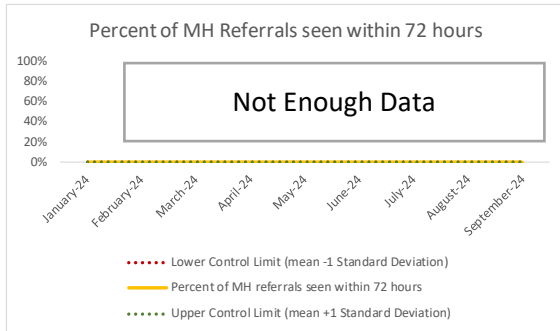
Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## VII. RMSC



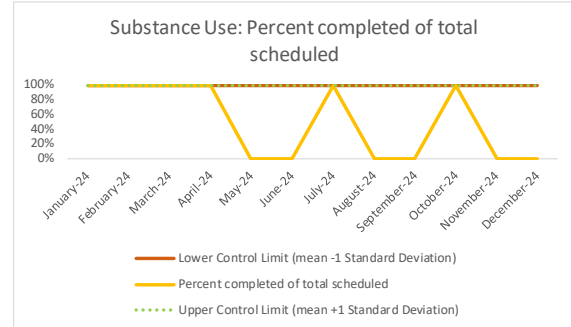
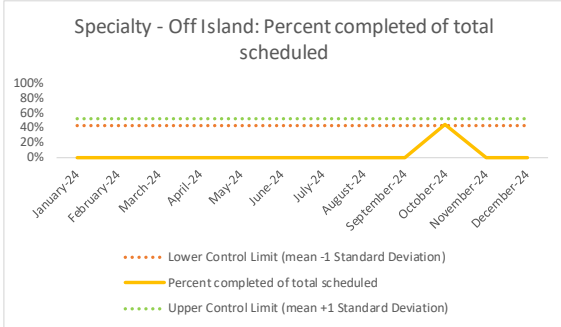
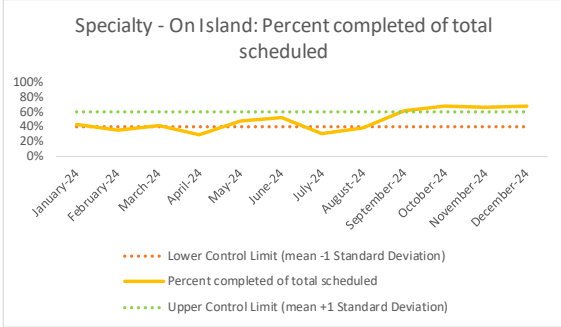
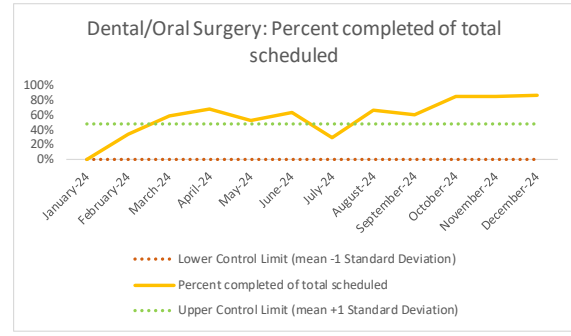
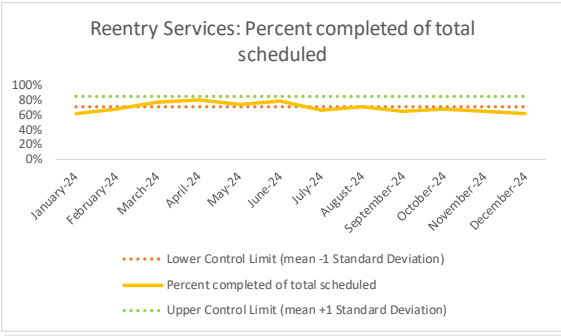
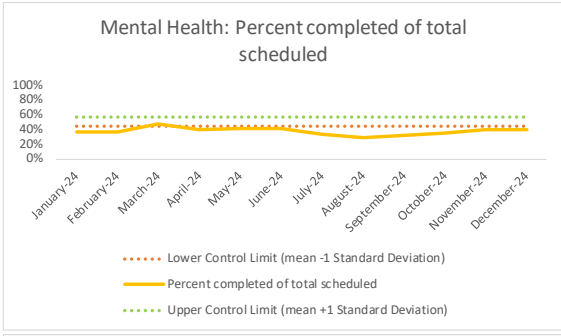
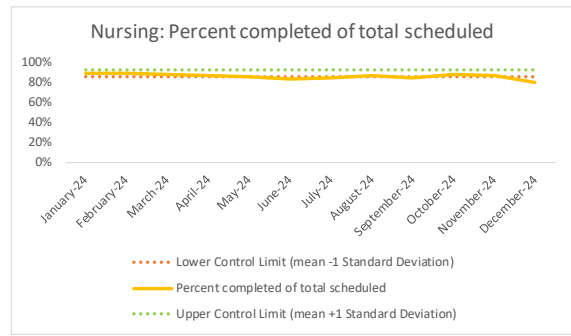
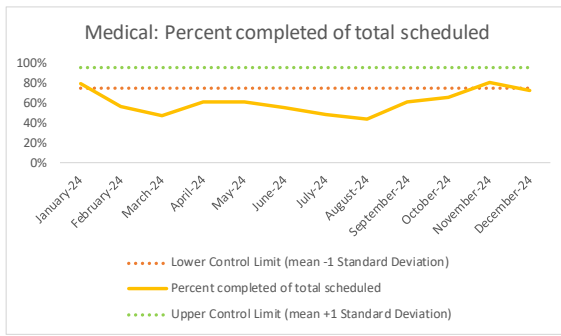
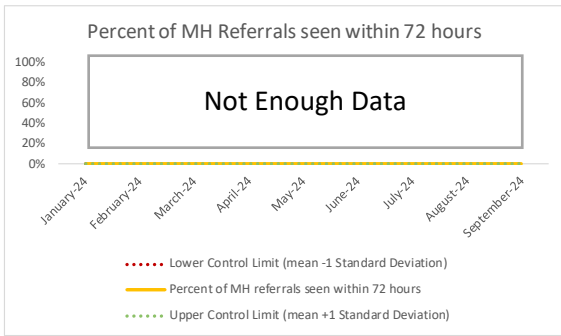
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

## VIII. RNDC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

IX. WF



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.