

CHS Access Report: July 2024

Version: 10/16/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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II. Data Dictionary

1 CHS Intakes (New Jail Admissions)		Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2 Referrals made to mental health service		Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3 Scheduled services by discipline with outcomes		Definition
3		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4 Outcome Metrics		Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5 Referred Visits		Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1800
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	772
2.2	Referrals seen within 72 hours	684
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1266	41%	18341	63%	10120	52%	4278	68%	892	44%	1051	39%	280	42%	1292	83%	37520	58%
	Refused & Verified	288	9%	2274	8%	52	0%	456	7%	153	8%	174	6%	52	8%	0	0%	3449	5%
	Not Produced	1450	47%	8331	29%	5600	29%	1025	16%	905	45%	1351	50%	274	41%	257	17%	19193	30%
	Rescheduled by CHS	97	3%	13	0%	3531	18%	512	8%	61	3%	147	5%	30	4%	0	0%	4391	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34	5%	N/A	N/A	34	0%
	Total Scheduled Services	3101	100%	28959	100%	19303	100%	6271	100%	2011	100%	2723	100%	670	100%	1549	100%	64587	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	50%	71%	53%	75%	52%	45%	50%	83%	63%

5	Referred Visits	N
5.1	Referred Visits	4054

Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1599
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	640
2.2	Referrals seen within 72 hours	562
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	193	37%	3507	57%	1553	53%	1444	65%	224	65%	67	23%	14	ND	705	83%	7707	58%
	Refused & Verified	33	6%	713	12%	13	0%	163	7%	37	11%	*	ND	*	ND	0	0%	959**	7%
	Not Produced	289	56%	1880	31%	938	32%	213	10%	82	24%	208	72%	35	ND	149	17%	3794	29%
	Rescheduled by CHS	*	ND	0	0%	418	14%	418	19%	*	ND	12	4%	*	ND	0	0%	848**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	515**	100%	6100	100%	2922	100%	2238	100%	343**	100%	287**	100%	49**	100%	854	100%	13308**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	44%	69%	54%	72%	76%	23%	29%	83%	65%

5	Referred Visits	N
5.1	Referred Visits	783

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	35
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	31
2.2	Referrals seen within 72 hours	31
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	175	59%	2810	64%	3103	66%	723	74%	99	27%	59	20%	33	ND	55	95%	7057	63%
	Refused & Verified	26	9%	548	13%	*	ND	103	11%	16	4%	*	ND	*	ND	0	0%	693**	6%
	Not Produced	94	32%	1015	23%	765	16%	149	15%	236	65%	206	71%	47	ND	3	5%	2515	23%
	Rescheduled by CHS	*	ND	*	ND	867	18%	*	ND	14	4%	27	9%	*	ND	0	0%	908**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	295**	100%	4373**	100%	4735**	100%	975**	100%	365	100%	292**	100%	80**	100%	58	100%	11173**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	77%	66%	85%	32%	20%	ND	95%	69%

5	Referred Visits	N
5.1	Referred Visits	436

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	197	67%	6411	88%	410	60%	111	ND	31	39%	239	59%	77	ND	42	ND	7518	83%
	Refused & Verified	26	9%	517	7%	*	ND	*	ND	32	40%	48	12%	23	ND	0	0%	646**	7%
	Not Produced	28	10%	370	5%	123	18%	15	ND	17	21%	87	21%	39	ND	*	ND	679**	7%
	Rescheduled by CHS	43	15%	*	ND	145	21%	18	ND	0	0%	33	8%	*	ND	0	0%	239**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	294	100%	7298**	100%	678**	100%	144**	100%	80	100%	407	100%	139**	100%	42**	100%	9082**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	95%	60%	77%	79%	71%	ND	ND	90%

5	Referred Visits	N
5.1	Referred Visits	288

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	105	15%	1462	36%	2420	56%	601	59%	311	55%	160	36%	54	ND	219	83%	5332	46%
	Refused & Verified	40	6%	47	1%	*	ND	102	10%	20	4%	*	ND	*	ND	0	0%	209**	2%
	Not Produced	560	79%	2576	63%	994	23%	293	29%	230	41%	263	59%	70	ND	46	17%	5032	43%
	Rescheduled by CHS	0	0%	*	ND	946	22%	28	3%	*	ND	24	5%	*	ND	0	0%	998**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	705	100%	4085**	100%	4360**	100%	1024	100%	561**	100%	447**	100%	124**	100%	265	100%	11571**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	21%	37%	56%	69%	59%	36%	44%	83%	48%

5	Referred Visits	N
5.1	Referred Visits	554

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	*	ND	111	16%	125	29%	97	ND	17	ND	18	ND	*	ND	*	ND	368**	28%
	Refused & Verified	*	ND	14	2%	*	ND	*	0%	*	ND	*	ND	0	0%	0	0%	14**	1%
	Not Produced	*	ND	573	82%	163	38%	*	0%	*	ND	67	ND	*	ND	0	0%	803**	61%
	Rescheduled by CHS	*	ND	*	ND	141	33%	0	0%	0	ND	*	0%	*	ND	0	0%	141**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	ND	N/A	N/A	0	0%
	Total Scheduled Services	0**	0%	698**	100%	429**	100%	97**	100%	17**	100%	85**	100%	0**	0%	0**	0%	1326**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	18%	29%	ND	ND	ND	ND	ND	29%

5	Referred Visits	N
5.1	Referred Visits	341

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	164
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	96
2.2	Referrals seen within 72 hours	88
2.3	Percent seen within 72 hours	92%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	305	57%	1644	62%	1335	68%	632	83%	96	42%	359	54%	22	ND	137	78%	4530	64%
	Refused & Verified	40	7%	208	8%	13	1%	49	6%	30	13%	37	6%	*	0%	0	0%	377**	5%
	Not Produced	145	27%	801	30%	466	24%	85	11%	85	37%	245	37%	18	ND	38	22%	1883	27%
	Rescheduled by CHS	45	8%	*	ND	163	8%	*	ND	20	9%	30	4%	*	0%	0	0%	258**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	0%	N/A	N/A	0**	0%
	Total Scheduled Services	535	100%	2653**	100%	1977	100%	766**	100%	231	100%	671	100%	40**	100%	175	100%	7048**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	70%	68%	89%	55%	59%	55%	78%	70%

5	Referred Visits	N
5.1	Referred Visits	752

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	123	40%	675	45%	782	26%	520	68%	98	30%	73	30%	34	45%	94	86%	2399	38%
	Refused & Verified	74	24%	59	4%	11	0%	25	3%	16	5%	70	29%	14	19%	0	0%	269	4%
	Not Produced	110	36%	774	51%	1760	58%	218	29%	210	65%	102	42%	27	36%	15	14%	3216	51%
	Rescheduled by CHS	*	ND	*	ND	479	16%	*	ND	*	ND	*	ND	*	ND	0	0%	479**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	307**	100%	1508**	100%	3032	100%	763**	100%	324**	100%	245**	100%	75**	100%	109	100%	6363**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	49%	26%	71%	35%	58%	64%	86%	42%

5	Referred Visits	N
5.1	Referred Visits	427

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	159	38%	1721	77%	392	34%	150	67%	16	30%	76	31%	38	ND	36	100%	2588	58%
	Refused & Verified	46	11%	168	8%	*	ND	*	ND	0	0%	*	ND	0	0%	0	0%	214**	5%
	Not Produced	217	51%	342	15%	391	34%	42	19%	38	70%	173	69%	32	ND	0	0%	1235	28%
	Rescheduled by CHS	*	ND	0	0%	372	32%	33	15%	0	0%	*	ND	*	ND	0	0%	405**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	422**	100%	2231	100%	1155**	100%	225**	100%	54	100%	249**	100%	70**	100%	36	100%	4442**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	49%	85%	34%	67%	30%	31%	ND	100%	63%

5	Referred Visits	N
5.1	Referred Visits	473

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: August 2024

Version: 10/21/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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II. Data Dictionary

1 CHS Intakes (New Jail Admissions)		Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2 Referrals made to mental health service		Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3 Scheduled services by discipline with outcomes		Definition
3		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4 Outcome Metrics		Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5 Referred Visits		Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1898
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	903
2.2	Referrals seen within 72 hours	866
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1185	42%	17803	61%	9908	52%	4592	71%	931	45%	846	37%	285	41%	1510	88%	37060	58%
	Refused & Verified	239	8%	2407	8%	73	0%	512	8%	123	6%	139	6%	32	5%	*	ND	3525**	5%
	Not Produced	1360	48%	8824	30%	5491	29%	933	14%	1015	49%	1037	45%	287	41%	215	12%	19162	30%
	Rescheduled by CHS	60	2%	*	ND	3568	19%	473	7%	13	1%	282	12%	23	3%	*	ND	4419**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	66	10%	N/A	N/A	66	0%
	Total Scheduled Services	2844	100%	29034**	100%	19040	100%	6510	100%	2082	100%	2304	100%	693	100%	1725**	100%	64232**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	50%	70%	52%	78%	51%	43%	46%	88%	63%

5	Referred Visits	N
5.1	Referred Visits	3931

Notes:

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1682
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	769
2.2	Referrals seen within 72 hours	736
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	200	43%	3145	57%	1769	62%	1517	68%	243	67%	43	20%	15	ND	687	85%	7619	61%
	Refused & Verified	22	5%	667	12%	20	1%	147	7%	53	15%	0	0%	0	0%	0	0%	909	7%
	Not Produced	245	52%	1747	31%	672	24%	182	8%	67	18%	153	72%	39	ND	122	15%	3227	26%
	Rescheduled by CHS	0	0%	0	0%	384	13%	384	17%	0	0%	17	8%	*	ND	*	ND	785**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	Total Scheduled Services	467	100%	5559	100%	2845	100%	2230	100%	363	100%	213	100%	54**	100%	809**	100%	12540**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	48%	69%	63%	75%	82%	20%	28%	85%	68%

5	Referred Visits	N
5.1	Referred Visits	708

Notes:

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	32
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	28
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	154	49%	2682	58%	2866	61%	827	74%	123	32%	47	24%	24	ND	126	ND	6849	59%
	Refused & Verified	32	10%	624	13%	*	ND	113	10%	*	ND	*	ND	*	ND	0	0%	769**	7%
	Not Produced	129	41%	1350	29%	698	15%	154	14%	259	68%	125	64%	43	ND	*	ND	2758**	24%
	Rescheduled by CHS	0	0%	*	ND	1141	24%	18	2%	0	0%	22	11%	*	ND	0	0%	1181**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	315	100%	4656**	100%	4705**	100%	1112	100%	382**	100%	194**	100%	67**	100%	126**	100%	11557**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	59%	71%	61%	85%	32%	24%	36%	ND	66%

5	Referred Visits	N
5.1	Referred Visits	375

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	202	70%	6120	88%	372	59%	133	ND	38	45%	237	54%	85	ND	76	ND	7263	83%
	Refused & Verified	18	6%	500	7%	*	ND	*	ND	31	37%	58	13%	12	ND	0	0%	619**	7%
	Not Produced	28	10%	343	5%	125	20%	11	7%	15	18%	70	16%	21	ND	*	ND	613**	7%
	Rescheduled by CHS	39	14%	0	0%	137	22%	16	10%	0	0%	72	16%	*	ND	0	0%	264**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	287	100%	6963	100%	634**	100%	160**	100%	84	100%	437	100%	118**	100%	76**	100%	8759**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	95%	59%	83%	82%	68%	ND	ND	90%

5	Referred Visits	N
5.1	Referred Visits	260

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	126	22%	1464	34%	2318	58%	586	57%	275	50%	111	33%	46	ND	242	85%	5168	46%
	Refused & Verified	29	5%	43	1%	14	0%	154	15%	11	2%	*	ND	*	ND	*	ND	251**	2%
	Not Produced	425	73%	2740	65%	1028	26%	273	26%	265	48%	204	60%	82	ND	43	15%	5060	45%
	Rescheduled by CHS	*	ND	*	ND	644	16%	21	2%	0	0%	24	7%	*	ND	0	0%	689**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	580**	100%	4247**	100%	4004	100%	1034	100%	551	100%	339**	100%	128	100%	285**	100%	11168**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	27%	35%	58%	72%	52%	33%	36%	85%	49%

5	Referred Visits	N
5.1	Referred Visits	572

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	14	ND	185	22%	126	27%	131	ND	15	ND	32	ND	*	ND	31	ND	534**	33%
	Refused & Verified	16	ND	30	4%	*	ND	*	ND	*	ND	*	ND	0	0%	0	0%	46**	3%
	Not Produced	*	ND	611	74%	212	45%	*	ND	13	ND	50	ND	*	ND	*	ND	886**	56%
	Rescheduled by CHS	0	0%	0	0%	129	28%	0	0%	0	0%	*	ND	*	ND	0	0%	129**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	30**	100%	826	100%	467**	100%	131**	100%	28**	100%	82**	100%	0**	0%	31**	100%	1595**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	26%	27%	ND	ND	39%	ND	ND	36%

5	Referred Visits	N
5.1	Referred Visits	398

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	178
1.2	Average time to completion once known to CHS (hours)	5.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	104
2.2	Referrals seen within 72 hours	100
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	256	55%	1762	59%	1363	64%	684	86%	112	46%	244	49%	30	ND	167	ND	4618	63%
	Refused & Verified	28	6%	218	7%	18	1%	59	7%	13	5%	26	5%	*	ND	0	0%	362**	5%
	Not Produced	169	36%	1004	34%	529	25%	53	7%	121	49%	184	37%	27	ND	17	9%	2104	29%
	Rescheduled by CHS	11	2%	*	ND	222	10%	*	ND	*	ND	42	8%	*	ND	*	ND	275**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16	22%	N/A	N/A	16	0%
	Total Scheduled Services	464	100%	2984**	100%	2132	100%	796**	100%	246**	100%	496	100%	73**	100%	184**	100%	7375**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	61%	66%	65%	93%	51%	54%	41%	ND	68%

5	Referred Visits	N
5.1	Referred Visits	719

Notes:

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	111	34%	669	46%	743	25%	529	70%	75	ND	44	15%	43	ND	129	91%	2343	37%
	Refused & Verified	56	17%	62	4%	*	ND	22	3%	*	ND	39	13%	*	ND	0	0%	179**	3%
	Not Produced	157	48%	727	50%	1852	61%	205	27%	251	ND	131	45%	44	ND	13	9%	3380	53%
	Rescheduled by CHS	*	ND	*	ND	427	14%	*	ND	*	ND	77	26%	*	ND	0	0%	504**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	ND	N/A	N/A	11	0%
	Total Scheduled Services	324**	100%	1458**	100%	3022**	100%	756**	100%	326**	100%	291	100%	98**	100%	142**	100%	6417**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	52%	50%	25%	73%	23%	29%	ND	91%	39%

5	Referred Visits	N
5.1	Referred Visits	346

Notes:

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	10.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	122	33%	1776	76%	351	29%	185	71%	50	68%	88	38%	32	ND	52	ND	2656	58%
	Refused & Verified	38	10%	263	11%	*	ND	*	ND	0	0%	0	0%	*	ND	0	0%	301**	7%
	Not Produced	205	56%	302	13%	375	31%	48	18%	24	32%	120	52%	27	ND	*	ND	1101**	24%
	Rescheduled by CHS	*	ND	0	0%	484	40%	27	10%	0	0%	21	9%	*	ND	0	0%	532**	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	365**	100%	2341	100%	1210**	100%	260**	100%	74	100%	229	100%	59**	100%	52**	100%	4590**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	44%	87%	29%	71%	68%	38%	ND	ND	64%

5	Referred Visits	N
5.1	Referred Visits	553

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: September 2024

Version: 10/22/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1800
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	861
2.2	Referrals seen within 72 hours	824
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1188	41%	17214	63%	9746	53%	4374	68%	965	45%	1022	42%	254	38%	1442	88%	36205	59%
	Refused & Verified	288	10%	2473	9%	84	0%	492	8%	148	7%	156	6%	76	11%	0	0%	3717	6%
	Not Produced	1314	46%	7461	27%	5217	29%	1121	17%	993	47%	1236	50%	265	40%	203	12%	17810	29%
	Rescheduled by CHS	93	3%	*	ND	3251	18%	451	7%	26	1%	47	2%	16	2%	0	0%	3884**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	53	8%	N/A	N/A	53	0%
	Total Scheduled Services	2883	100%	27148**	100%	18298	100%	6438	100%	2132	100%	2461	100%	664	100%	1645	100%	61669**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	51%	73%	54%	76%	52%	48%	50%	88%	65%

5	Referred Visits	N
5.1	Referred Visits	3846

Notes:

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1602
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	750
2.2	Referrals seen within 72 hours	717
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	195	41%	3378	61%	1772	68%	1724	71%	269	69%	40	15%	*	ND	696	85%	8074**	65%
	Refused & Verified	24	5%	574	10%	23	1%	170	7%	69	18%	*	ND	0	0%	0	0%	860**	7%
	Not Produced	256	54%	1556	28%	462	18%	181	7%	52	13%	224	85%	43	ND	119	15%	2893	23%
	Rescheduled by CHS	*	ND	0	0%	339	13%	339	14%	0	0%	0	0%	*	ND	0	0%	678**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	*	ND
	Total Scheduled Services	475**	100%	5508	100%	2596	100%	2414	100%	390	100%	264**	100%	43**	100%	815	100%	12505**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	46%	72%	69%	78%	87%	15%	ND	85%	71%

5	Referred Visits	N
5.1	Referred Visits	767

Notes:

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	26
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	159	48%	2447	57%	2787	60%	677	71%	120	36%	56	26%	15	ND	127	ND	6388	58%
	Refused & Verified	45	14%	756	18%	*	ND	99	10%	*	ND	*	ND	*	ND	0	0%	900**	8%
	Not Produced	126	38%	1108	26%	883	19%	151	16%	213	64%	161	74%	40	ND	*	ND	2682**	24%
	Rescheduled by CHS	0	0%	*	ND	982	21%	30	3%	0	0%	*	ND	*	ND	0	0%	1012**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	330	100%	4311**	100%	4652**	100%	957	100%	333**	100%	217**	100%	55**	100%	127**	100%	10982**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	74%	60%	81%	36%	26%	ND	ND	66%

5	Referred Visits	N
5.1	Referred Visits	415

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	177	69%	5780	87%	377	56%	116	ND	44	48%	253	63%	88	ND	81	ND	6916	82%
	Refused & Verified	30	12%	482	7%	*	ND	*	ND	27	30%	50	12%	35	ND	0	0%	624**	7%
	Not Produced	33	13%	384	6%	188	28%	20	15%	20	22%	75	19%	29	ND	*	ND	749**	9%
	Rescheduled by CHS	15	6%	0	0%	111	16%	*	ND	0	0%	23	6%	*	ND	0	0%	149**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	255	100%	6646	100%	676**	100%	136**	100%	91	100%	401	100%	152**	100%	81**	100%	8438**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	94%	56%	ND	78%	76%	ND	ND	89%

5	Referred Visits	N
5.1	Referred Visits	256

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	110	19%	1399	40%	2285	60%	485	54%	258	48%	153	36%	43	34%	239	82%	4972	49%
	Refused & Verified	30	5%	35	1%	*	ND	122	14%	12	2%	*	ND	*	ND	0	0%	199**	2%
	Not Produced	435	76%	2099	59%	870	23%	288	32%	271	50%	272	64%	71	56%	51	18%	4357	43%
	Rescheduled by CHS	*	ND	*	ND	685	18%	*	ND	0	0%	*	ND	*	ND	0	0%	685**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	10%	N/A	N/A	12	0%
	Total Scheduled Services	575**	100%	3533**	100%	3840**	100%	895**	100%	541	100%	425**	100%	126**	100%	290	100%	10225**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	24%	41%	60%	68%	50%	36%	34%	82%	51%

5	Referred Visits	N
5.1	Referred Visits	572

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	26	ND	156	29%	148	39%	99	ND	18	ND	23	ND	*	ND	11	100%	481**	41%
	Refused & Verified	13	33%	13	2%	0	0%	*	ND	*	ND	*	ND	*	ND	0	0%	26**	2%
	Not Produced	*	ND	369	69%	159	42%	*	ND	*	ND	65	ND	13	ND	0	0%	606**	51%
	Rescheduled by CHS	0	0%	0	0%	68	18%	0	0%	0	0%	*	ND	*	ND	0	0%	68**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	39**	100%	538	100%	375	100%	99**	100%	18**	100%	88**	100%	13**	100%	11	100%	1181**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	31%	39%	ND	ND	ND	ND	100%	43%

5	Referred Visits	N
5.1	Referred Visits	294

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	170
1.2	Average time to completion once known to CHS (hours)	5.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	87
2.2	Referrals seen within 72 hours	83
2.3	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	232	51%	1394	58%	1318	65%	635	79%	129	47%	289	54%	17	ND	141	ND	4155	62%
	Refused & Verified	24	5%	207	9%	31	2%	52	6%	17	6%	50	9%	16	ND	0	0%	397	6%
	Not Produced	140	31%	803	33%	457	23%	66	8%	105	38%	197	37%	*	ND	*	ND	1768**	26%
	Rescheduled by CHS	63	14%	*	ND	214	11%	55	7%	26	9%	*	ND	*	ND	0	0%	358**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	459	100%	2404**	100%	2020	100%	808	100%	277	100%	536**	100%	33**	100%	141**	100%	6678**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	67%	67%	85%	53%	63%	ND	ND	68%

5	Referred Visits	N
5.1	Referred Visits	654

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	134	37%	777	47%	703	23%	470	56%	81	22%	66	26%	36	ND	116	91%	2383	35%
	Refused & Verified	52	14%	117	7%	15	0%	35	4%	*	ND	35	14%	*	ND	0	0%	254**	4%
	Not Produced	181	49%	764	46%	1738	58%	334	40%	292	78%	157	61%	36	ND	12	9%	3514	52%
	Rescheduled by CHS	*	ND	0	0%	564	19%	*	ND	0	0%	*	ND	0	0%	0	0%	564**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	367**	100%	1658	100%	3020	100%	839**	100%	373**	100%	258**	100%	72**	100%	128	100%	6715**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	51%	54%	24%	60%	22%	39%	ND	91%	39%

5	Referred Visits	N
5.1	Referred Visits	368

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	6.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	155	42%	1883	74%	356	32%	168	65%	46	61%	142	63%	42	ND	31	ND	2823	60%
	Refused & Verified	70	19%	289	11%	0	0%	*	ND	*	ND	0	0%	*	ND	0	0%	359**	8%
	Not Produced	141	39%	378	15%	460	42%	72	28%	30	39%	85	37%	26	ND	*	ND	1192**	25%
	Rescheduled by CHS	*	ND	*	ND	288	26%	17	7%	0	0%	*	ND	*	ND	0	0%	305**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	366**	100%	2550**	100%	1104	100%	257**	100%	76**	100%	227**	100%	68**	100%	31**	100%	4679**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	61%	85%	32%	65%	61%	63%	ND	ND	68%

5	Referred Visits	N
5.1	Referred Visits	520

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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N/A = Not Applicable

CHS Access Trends: July to September 2024

Version: 10/29/2024

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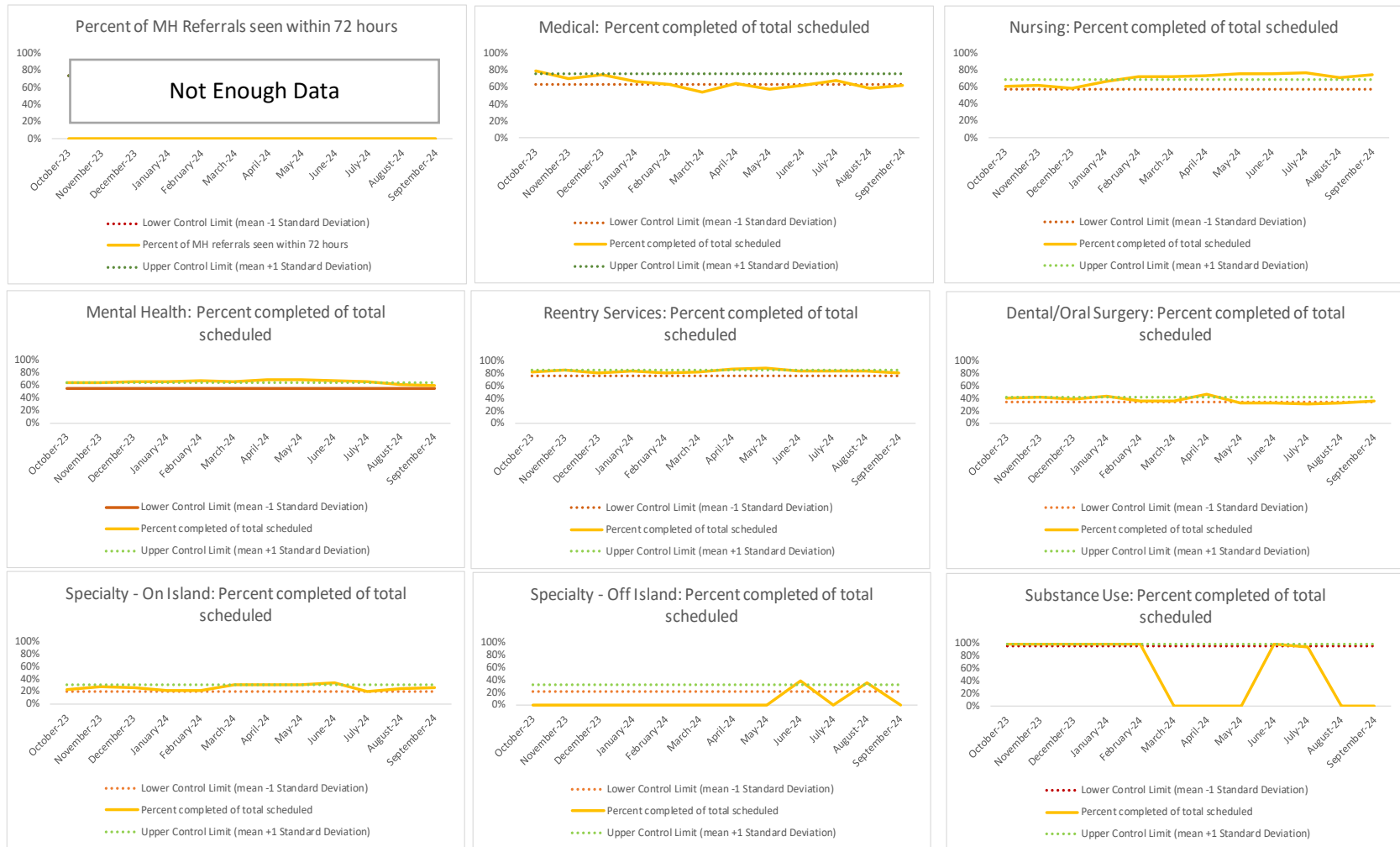
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II. EMTC



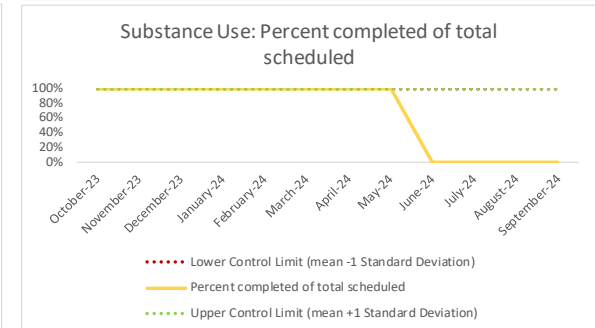
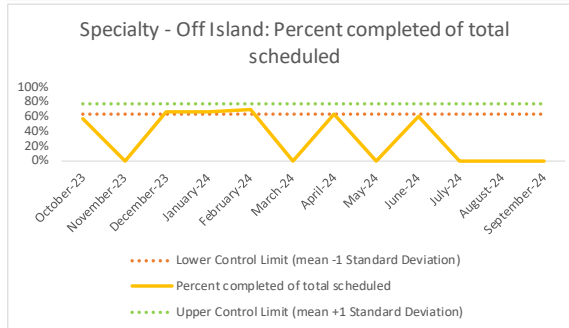
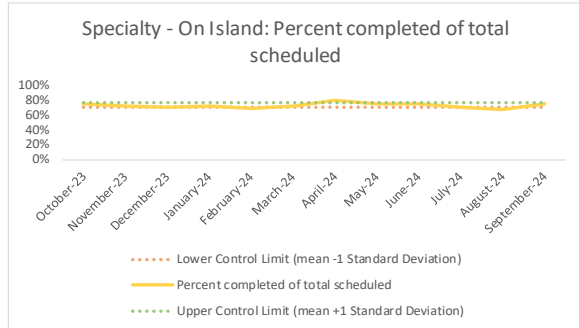
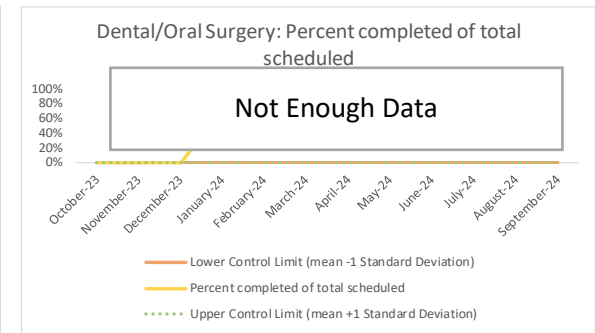
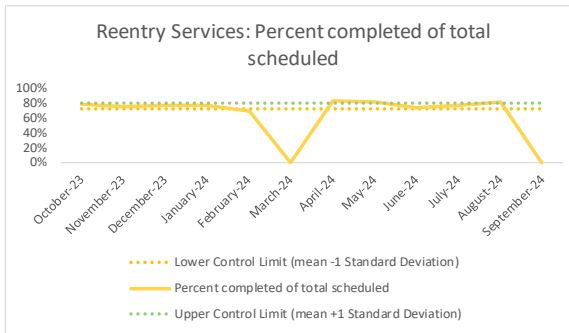
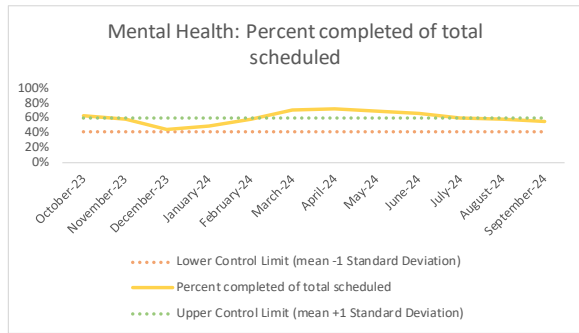
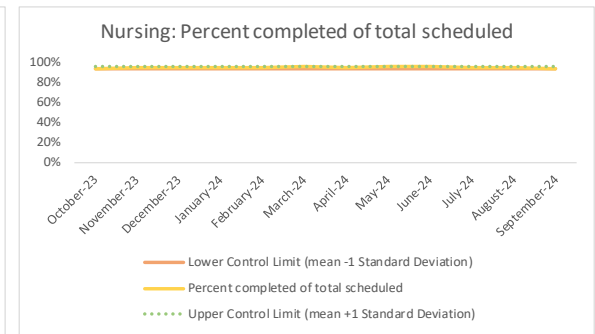
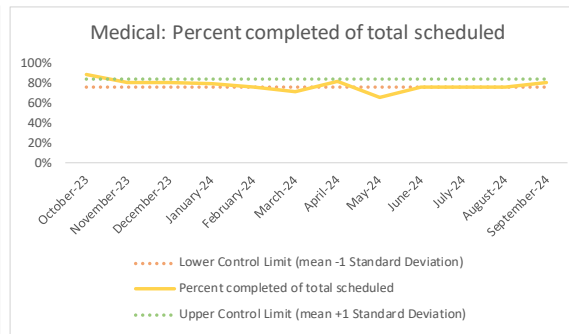
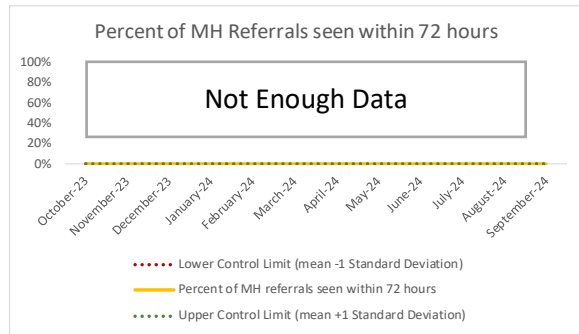
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III. GRVC



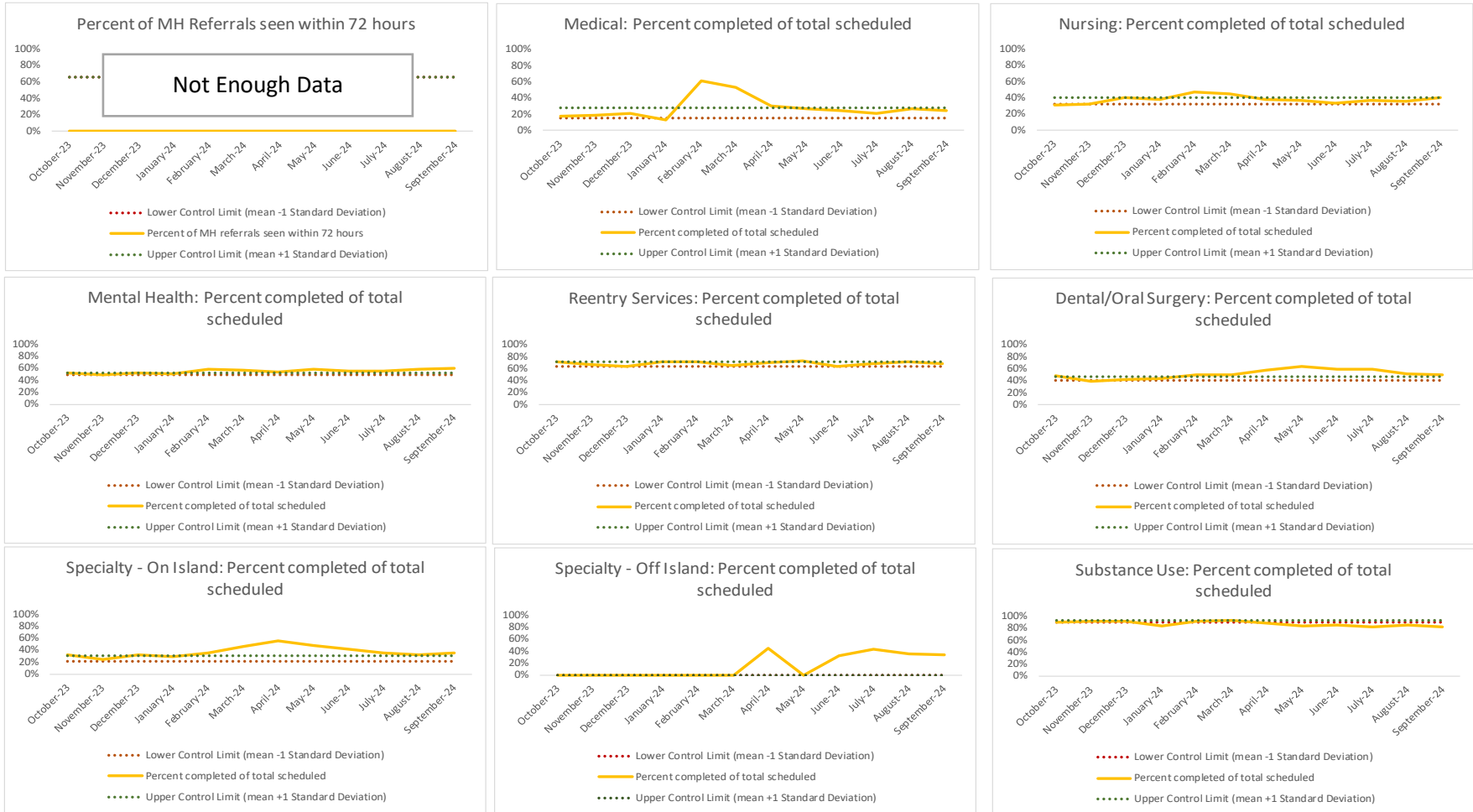
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IV. NIC



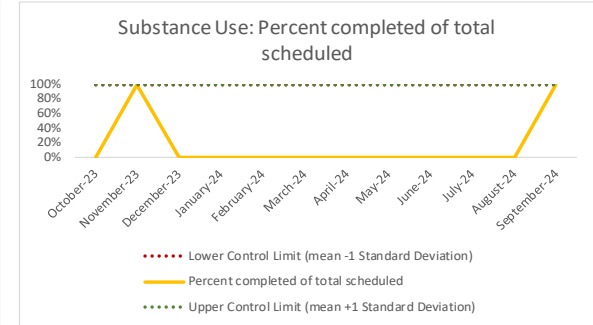
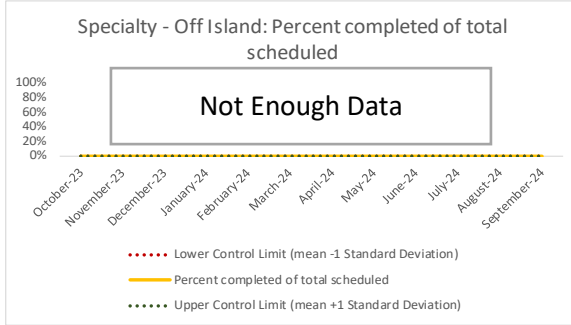
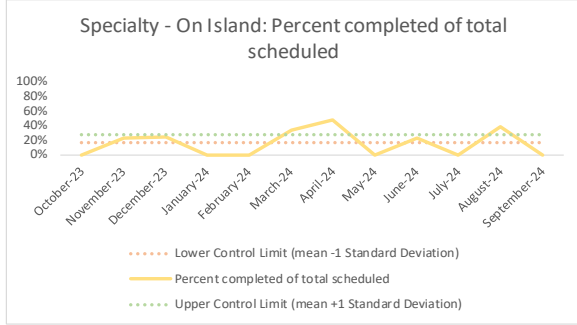
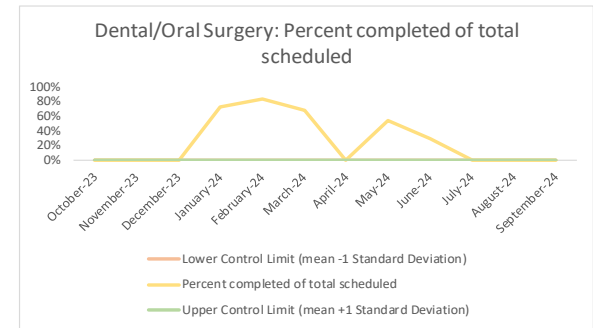
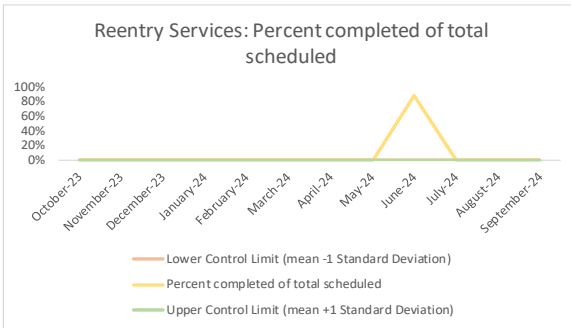
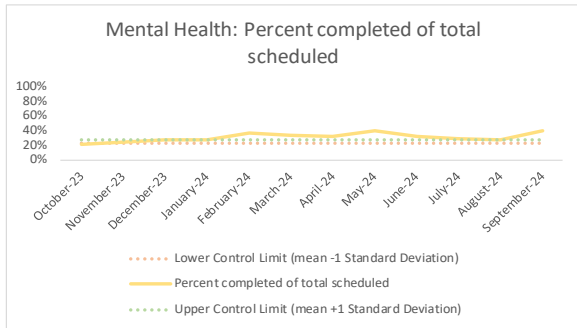
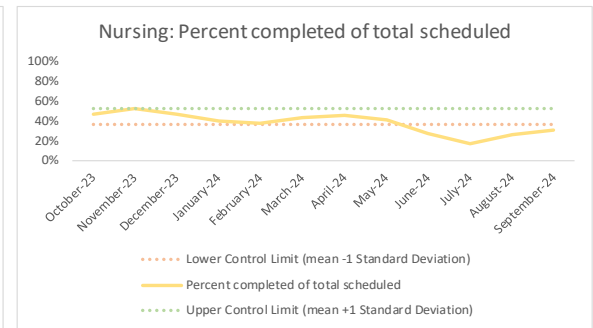
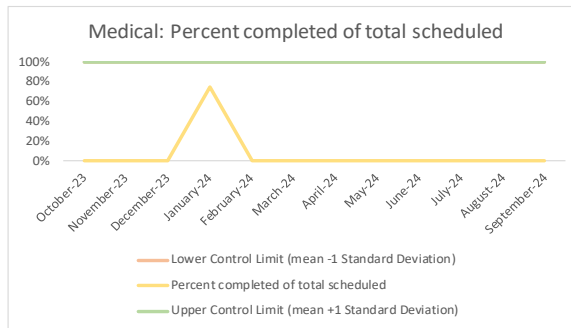
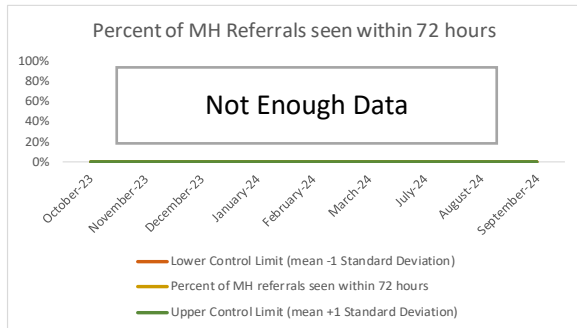
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V. OBCC



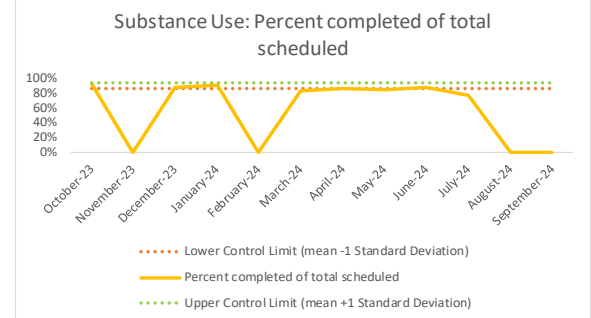
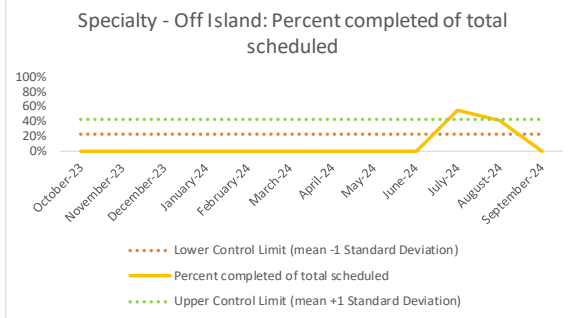
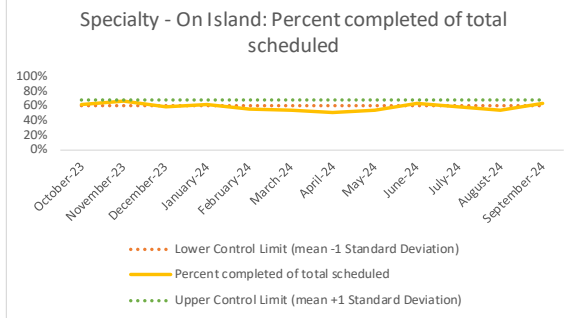
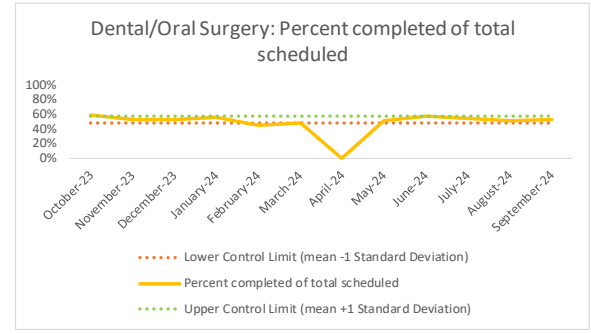
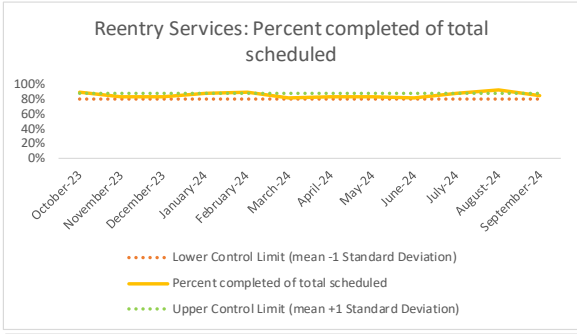
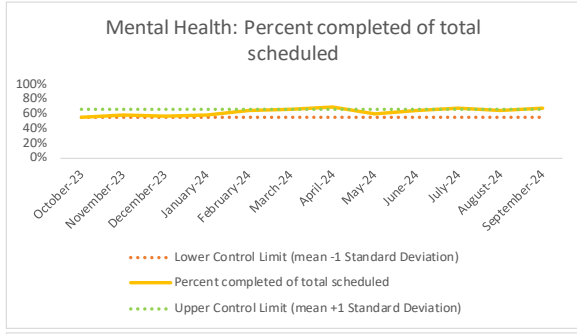
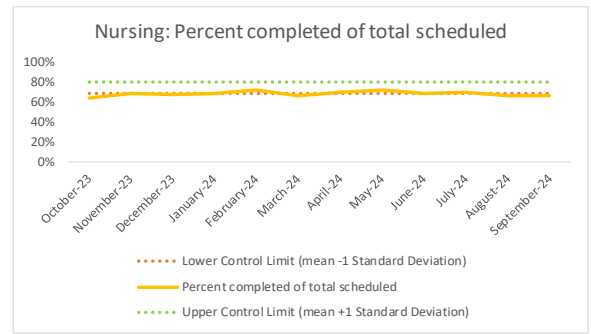
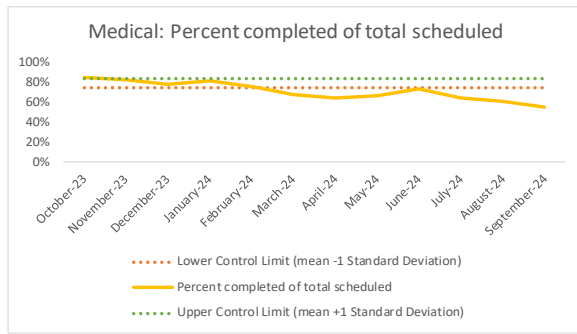
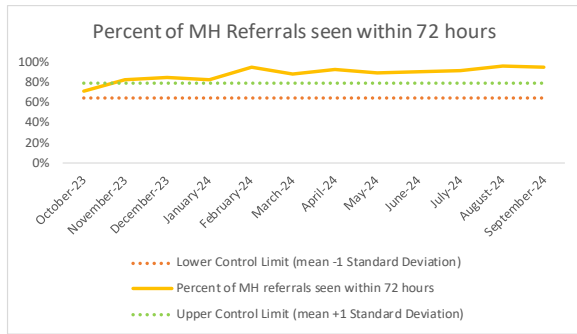
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VI. RESH



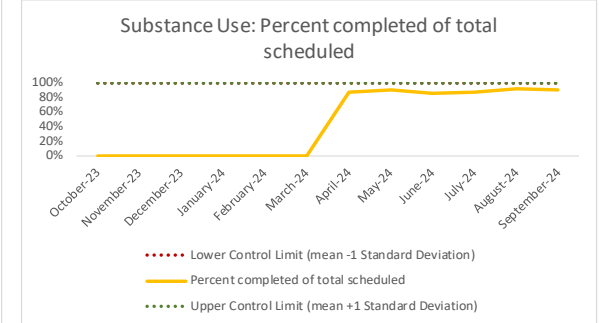
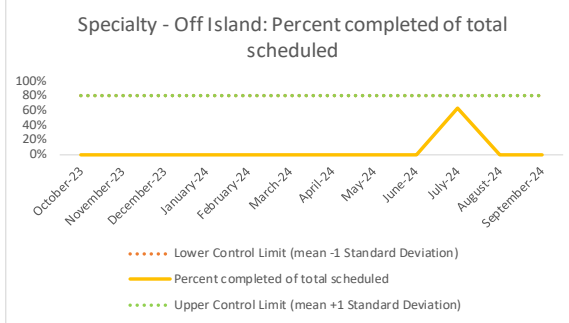
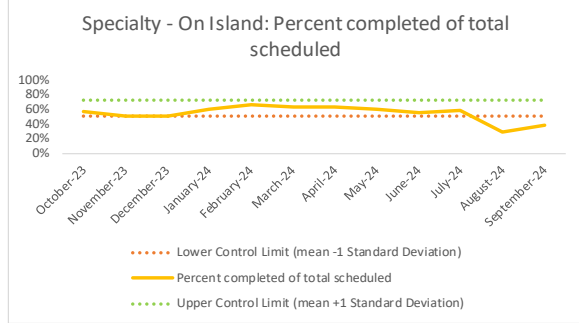
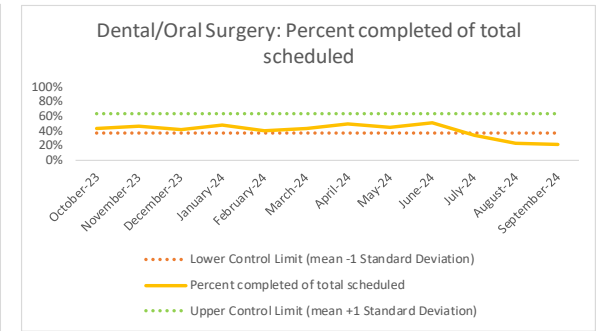
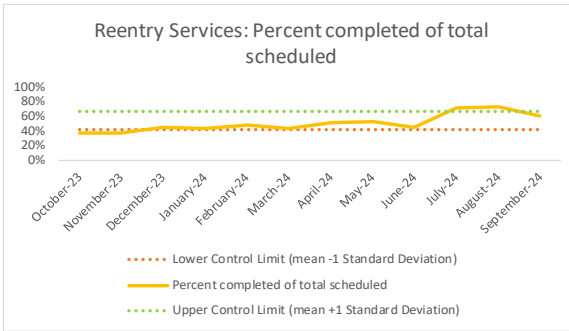
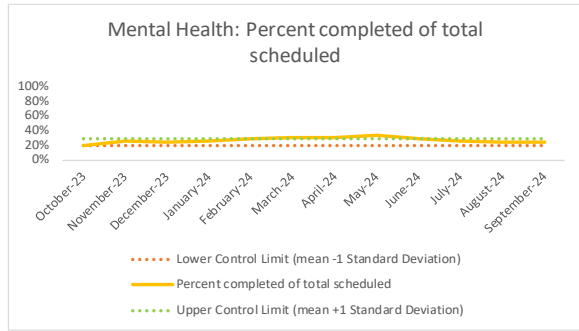
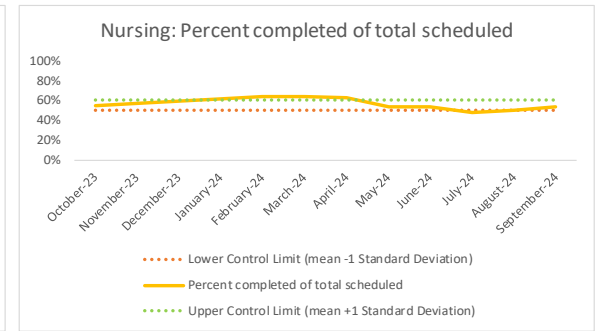
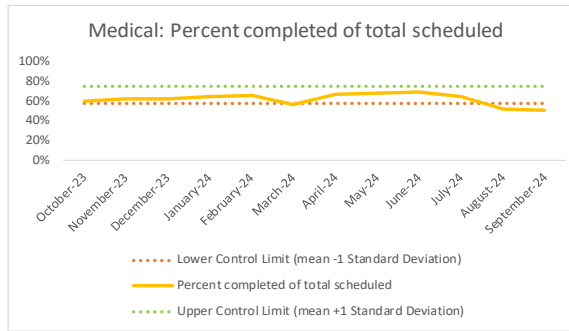
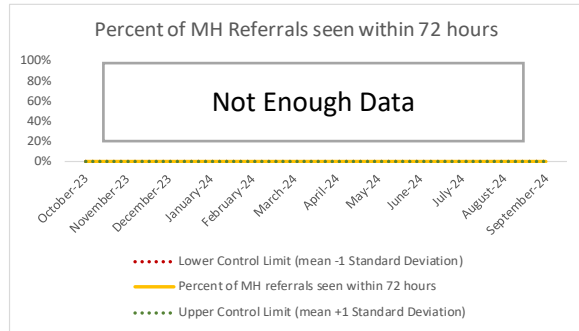
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VII. RMSC



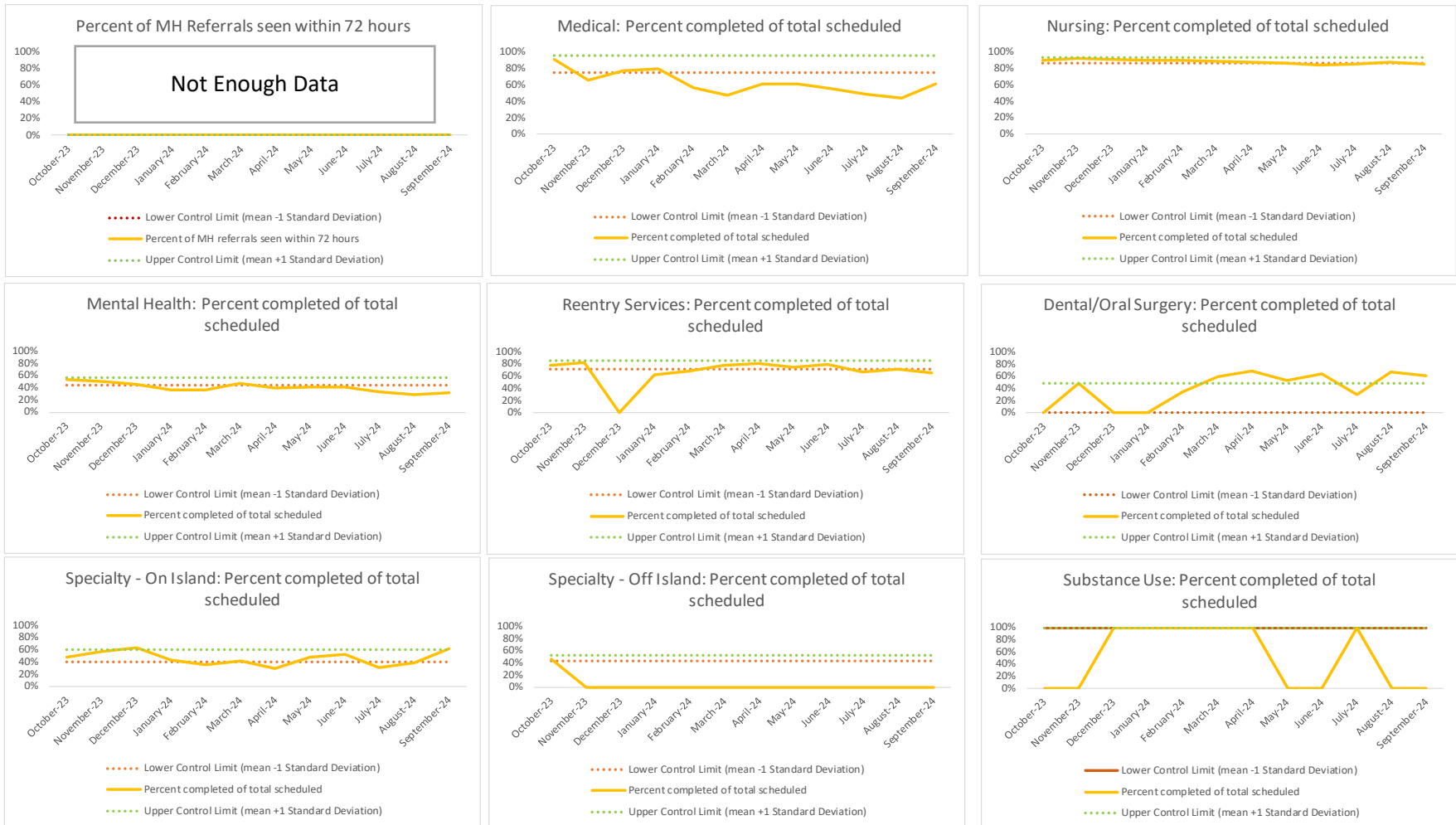
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VIII. RNDC



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IX. WF



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