

BOARD OF DIRECTORS MEETING
THURSDAY, DECEMBER 19, 2024

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<p><u>CALL TO ORDER - 2:00 PM</u></p>	<p>Mr. Pagán</p>
<p>1. <u>Executive Session Facility Governing Body Report</u></p> <ul style="list-style-type: none"> ➤ NYC Health + Hospitals Elmhurst ➤ NYC Health + Hospitals Bellevue <p>Semi-Annual Governing Body Report (Written Submission Only)</p> <ul style="list-style-type: none"> ➤ NYC Health + Hospitals Metropolitan ➤ NYC Health + Hospitals Henry J. Carter Specialty Hospital ➤ NYC Health + Hospitals Henry J. Carter Nursing Facility 	<p>Mr. Pagán</p>
<p>2. <u>OPEN PUBLIC SESSION - 3:00 PM</u></p>	<p>Mr. Pagán</p>
<p>3. Adoption of the Board of Directors Meeting Minutes – November 21, 2024</p>	<p>Dr. Katz</p>
<p>4. Chair’s Report</p>	
<p>5. President’s Report</p>	
<p><u>ACTION ITEMS</u></p>	
<p>6. Approving the New York City Health and Hospitals Corporation Annual Board Committee Assignments Effective January 1, 2025, as set forth in the attachment hereto as mandated by Article VI, section 1(C) of the By-Laws,</p> <p>Further authorizing as set forth in Article V, section 1 – the Vice Chair shall be chosen by the Board from among themselves and shall be elected annually - approving the New York City Health + Hospitals Corporation to appoint Freda Wang as the Vice Chair of the Board of Directors (Presented Directly to the Board of Directors: 12/19/2024) Vendex: NA / EEO: NA</p>	<p>Mr. Pagán</p>
<p>7. Authorizing the New York City Health and Hospitals Corporation (the “System”) to execute a contract with Coalfire Systems Inc. for HIPAA Risk Analysis services at a not to exceed amount of \$7,000,000 for a contract term of three years, and two renewal options, exercisable at the discretion of the System. (Presented to the Audit Committee: 12/02/2024) Vendex: Pending / EEO: Approved</p>	<p>Ms. Hernandez-Piñero</p>
<p style="text-align: center;">COMMITTEE AND SUBSIDIARY REPORTS</p>	
<ul style="list-style-type: none"> ➤ Audit Committee ➤ Strategic Planning Committee ➤ HHC Insurance Company/Physician Purchasing Group (Subsidiary) ➤ MetroPlus Health (Subsidiary) ➤ HHC Accountable Care Organization (Subsidiary) 	<p>Mr. Pagán Mr. Pagán Dr. Calamia Ms. Hernandez-Piñero Mr. Siegler</p>
<p>>>Old Business<<</p>	<p>Mr. Pagán</p>
<p>>>New Business<<</p>	
<p>>>Adjournment<<</p>	

NEW YORK CITY HEALTH AND HOSPITALS CORPORATION

A meeting of the Board of Directors of New York City Health and Hospitals Corporation was held in room 1701 at 50 Water Street, New York, New York 10004 on the **21st day of November, 2024** at 2:00 P.M., pursuant to a notice, which was sent to all of the Directors of New York City Health and Hospitals Corporation and which was provided to the public by the Secretary. The following Directors participated in person:

Mr. José A. Pagán
Dr. Mitchell Katz
Ms. Erin Kelly
Dr. Vincent Calamia
Ms. Freda Wang
Ms. Karen St. Hilaire
Dr. H Jean Wright II
Ms. Anita Kawatra
Dr. Michelle Morse -Left at 3:00 p.m.
Dr. Shadi Chamany - Joined at 3:00 p.m.
Ms. Jackie Rowe-Adams
Dr. Patricia Marthone

José Pagán, Chair of the Board, called the meeting to order at 1:58 p.m. Mr. Pagán chaired the meeting and Colicia Hercules, Corporate Secretary, kept the minutes thereof.

Mr. Pagán noted for the record Erin Kelly is representing Deputy Mayor Anne Williams-Isom, and Karen St. Hilaire is representing Molly Wasow Park - both in a voting capacity.

EXECUTIVE SESSION

Upon motion made and duly seconded, the members voted to convene in executive session because the matters to be discussed involved confidential and privileged information regarding patient medical information.

OPEN SESSION

The Board reconvened in public session at 3:05 p.m.

Mr. Pagán noted that Ms. Erin Kelly is representing Deputy Mayor Anne Williams-Isom, Dr. Shadi Chamany is representing Dr. Michelle Morse and Karen St. Hilaire is representing Molly Wasow Park - all in a voting capacity.

ACTION ITEM 3 – ADOPTION OF THE MINUTES

The minutes of the Board of Directors meeting held on October 31, 2024 were presented to the Board. Then, on motion duly made and seconded, the Board unanimously adopted the minutes.

RESOLVED, that the minutes of the **Board of Directors Meeting held on October 31, 2024**, copies of which have been presented to the Board be, and hereby are, adopted.

ITEM 4 – CHAIR’S REPORT

Mr. Pagán advised that during the Executive Session, the Board received and approved the governing body oral and written report from NYC Health + Hospitals| Harlem.

The Board also received and approved the written submission of the NYC Health + Hospitals| Jacobi/North Central Bronx semi-annual governing body report.

VENDEX APPROVALS

Mr. Pagán noted there are sixteen items on the agenda requiring Vendex approval, eight of which have that approval. There are thirty-one items from previous Board meetings pending Vendex approval.

The Board will be notified as outstanding Vendex approvals are received.

ACTION ITEM 6:

Dr. Calamia read the resolution

Authorizing the New York City Health and Hospitals Corporation (the “System”) to execute a **best interest renewal with Physician Affiliate Group of New York, P.C for physical and behavioral health services at correctional health facilities** for a not to exceed amount of \$622,600,000 for a contract term of three years and three one-year renewal options exercisable at the discretion of the System.
(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

Tim O’Leary, Chief Financial Officer, Correctional Health Services (“CHS”), provided background information. CHS employs most of its management and supervisory staff directly, but retains some frontline patient care personnel who were previously employed by Physician Affiliate Group of New York (“PAGNY”). PAGNY employs frontline medical, mental health, and social work staff who are members of 1199 and Doctors Council.

CHS oversees staffing plans, HR policies, and labor relations, while maintaining strict financial controls, including capped overhead costs. The contract, initially established in 2016, has been renewed multiple times and is set to expire on 12/31/24, with no renewal options. The System reimburses PAGNY for authorized expenses, and CHS regularly audits payments to ensure proper financial management. All operating costs are reimbursed by the City. Mr. O'Leary set forth the best interest renewal rationale and vendor performance reviews. PAGNY is exempt from the vendor diversity program.

Hearing no questions, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEMS 7, 8, 9, 10, 11, 12, 13 and 14:

Dr. Calamia read the resolutions

7. Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals + Hospitals/Bellevue ("Bellevue") as a Level I Trauma Center.

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of the System to execute any and all documents necessary to verify Level I Trauma Center designation for Bellevue through the ACS, Committee on Trauma.

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

8. Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Elmhurst ("Elmhurst") as a Level I Trauma Center.

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Elmhurst through the ACS, Committee on Trauma

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

9. Approving the application of New York City Health and Hospitals Corporation (the "System") **for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Jacobi ("Jacobi") as a Level I Trauma Center.** Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Jacobi through the ACS, Committee on Trauma.

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

10. Approving the application of New York City Health and Hospitals Corporation (the "System") **for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Kings County ("Kings County") as a Level I trauma center.** Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level 1 Trauma Center designation for Kings County through the ACS, Committee on Trauma.

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

11. Approving the application of New York City Health and Hospitals Corporation (the "System") **for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Lincoln ("Lincoln") as a Level I Trauma Center.** Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Lincoln through the ACS, Committee on Trauma

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

12. Approving the application of New York City Health and Hospitals Corporation (the "System") **for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals | Harlem ("Harlem") as a Level II Trauma Center.**

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care

across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level II Trauma Center designation for Harlem through the ACS, Committee on Trauma

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

13. Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons (the "ACS") of NYC Health + Hospitals| Bellevue ("Bellevue") as a Level II Pediatric

Trauma Center. Committing to maintain the high standards needed to provide optimal care of all pediatric trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of the System to execute any and all documents necessary to verify Level II Pediatric Trauma Center designation for Bellevue through the ACS, Committee on Trauma.

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

14. Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons (the "ACS") of NYC Health + Hospitals/Jacobi ("Jacobi") as a Level II Pediatric Trauma center.

Committing to maintain the high standards needed to provide optimal care of all pediatric trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of the System to execute any and all documents necessary to verify Level II Pediatric Trauma Center designation for Jacobi through the ACS, Committee on Trauma.

(Presented to the Medical and Professional Affairs / Information Technology Committee: 11/04/2024)

Dr. Sheldon Teperman, System's Chief of Trauma Services, outlined the current ACS verified the System's adult and pediatric trauma centers across the five boroughs. As of Fall 2023, the 2022 "Resources for Optimal Care of the Injured Patient" guidelines are being used for trauma center verification. The last re-verification of the trauma centers occurred in 2021, with NYC Health + Hospitals | Lincoln undergoing the process in the fall of that year. This upcoming reverification will align all trauma centers on the same three-year cycle. Dr. Teperman explained the rule change requiring the exact level of verification to be specified in

Governing Board resolution, the measures of compliance and the key components of each trauma designation.

The Board asked about the selection process for a trauma center and designation. Dr. Teperman explained, that New York City has a robust number of trauma centers across the City. Each trauma designation has key components and requirements. The selection of trauma centers is also based on the volume of trauma cases in the community. Dr. Katz added the complexities of opening trauma centers even in high-need areas such as the Rockaways.

After discussion, upon motion duly made and seconded, the Board unanimously approved resolutions 7, 8, 9, 10, 11, 12, 13 and 14.

ACTION ITEM 15:

Mr. Pagán read the resolution

Authorizing New York City Health and Hospitals Corporation (the "System") to **execute a revocable license agreement with Bellevue Day Care Center, Inc. ("BDCC") for approximately 3,661 square feet on the first floor at NYC Health + Hospitals| Bellevue ("Bellevue") and the use of the outdoor playground within Bellevue's First Avenue Garden in which to operate a licensed child care center** for Bellevue staff and the community for a term of 5 years with the occupancy fee waived.

(Presented to the Capital Committee: 11/04/2024)

Melissa Brody, Associate Director Operations at NYC Health + Hospitals| Bellevue, was joined by Deborah Morris, Senior Director, Real Estate & Housing. Affordable childcare is a significant national issue. Hospitals and healthcare providers increasingly view child care benefits as essential for staff recruitment and retention. For Bellevue, affordable childcare is crucial for both its workforce and the Kips Bay community. The Bellevue Day Care Center ("BDCC"), offers discounted care for staff and local residents. Originally established in 1971 and operating in its current location since 2006, BDCC has been providing essential services despite the expiration of its agreement in 2020 during the COVID-19 pandemic. Ms. Brody provided an overview of the current enrollment and tuition structure. Ms. Morris discussed the existing space, expansion plans and licenses terms.

The Board asked about the staff needs, selection process and program capacity. Ms. Brody explained that the day care prioritizes Bellevue staff to ensure a minimum of 51% enrollment, which for Bellevue staff has surpassed the 51% at times. The staff can join a wait-list for expecting parents to secure a spot.

Ms. Brody said she was not aware of the specific selection criteria and process for the community. Ms. Morris further explained that, in addition to the criteria, the number of available spots is also limited by age group.

The Board inquired about expanding the program to include school-age children. Ms. Brody responded that the pre-k program, including selection and waitlist management, is overseen by the New York City Department of Education, and therefore, the 51% Bellevue staff prioritization cannot be applied as it is in the infant and toddler program.

In response to further questions regarding the contract arrangements, Ms. Brody explained that BDCC is responsible for repairs and maintenance. The expansion into 630 square feet on the 1st floor of the Administration Building and the corresponding cost of construction is funded by a grant from the New York City Council to BDCC.

After discussion, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEMS 16 AND 17:

Mr. Pagán read the resolutions

16. Authorizing New York City Health and Hospitals Corporation (the "System") to execute a renewal lease with LSS Leasing Limited Liability Company ("Landlord") for approximately 5,120 square feet on the ground floor at 59-17 Junction Boulevard, Corona, NY (the "Premises") to house the Woman's Medical Center (the "Center") operated by NYC Health + Hospitals| Gotham Health ("Gotham") for an initial term of 15 years with the System holding two 5-year options to extend the lease at an initial rent of \$62.50/sf to increase annually at 3% for an initial annual rent of \$320,000 and a total rent over the potential term of 25 years of \$11,666,965.

(Presented to the Capital Committee: 11/04/2024)

17. Authorizing New York City Health and Hospitals Corporation (the "System") to execute a renewal sublease with Pediatrics Specialties of Queens, P.C. (the "P.C.") for approximately 2,457 square feet on the ground floor at 59-17 Junction Boulevard, Corona, NY (the "Premises") in which the P.C. will continue to operate a pediatric medicine practice collocated with the Woman's Medical Center (the "Center") operated by NYC Health + Hospitals| Gotham Health ("Gotham") for an initial term of 7.5 years at an initial rent of \$64/sf to increase annually at 3% for an initial annual rent of \$157,248; provided the P.C. shall have an option to extend the term of the sublease by another 7.5 years; and provided further, the

System shall hold an option to take back up to 25% of the area subleased to the P.C. on one year's prior notice and with a corresponding reduction in the sublease rent payable by the P.C., with the total sublease rent over the maximum potential 15 year term of \$2,924,642.

(Presented to the Capital Committee: 11/04/2024)

Dr. Theodore Long, Senior Vice President, Ambulatory Care and Population Health, was joined by Ms. Morris. Dr. Long provided details about the building's physical location and the clinical services available to the community. More broadly, Gotham Health operates 30 locations Citywide. The Community Health Needs Assessment and 2023 Patient Data provides a view of the needs of the community and the utilization of clinical services at the Gotham site.

Dr. Long also provided information about Pediatric Specialties of Queens, the System's subtenant. The practice provides pediatric care and has been a subtenant at Elmhurst Hospital since the Women's Health Clinic opened in 1999. A significant portion of their patients are Medicaid-enrolled children of mothers who receive obstetric and women's services at Gotham Women's Health Center. Ms. Morris discussed the prime lease and sublease terms.

The Board inquired about the provision of care to undocumented and uninsured patients. Dr. Long clarified that while the practice selects the patients it serves, Gotham Health maintains a strong, collaborative relationship with them. Gotham refers patients to the practice and is unaware of any issues or rejections.

After discussion, upon motion duly made and seconded, the Board unanimously approved resolutions 16 and 17.

ACTION ITEM 18:

Mr. Pagán read the resolution

Authorizing the New York City Health and Hospitals Corporation (the "System") to sign a ten-year lease with **ACE 3003 Avenue L LLC (the "Landlord") for approximately 1,200 square feet of ground floor space at 1902 Flatbush Avenue, Brooklyn, to operate a Supplemental Food Program for Women, Infants and Children (the "WIC Program") managed by NYC Health + Hospitals| South Brooklyn Health ("South Brooklyn")** at a rent of \$54,000 per year, or \$45/sf to be escalated by 2.5% per year that is payable only after two months at no rent with an option to terminate after five years exercisable only by the System if WIC Program funding is discontinued provided the System makes a termination payment of three months' rent on termination and with a

further option held by the System to renew the lease for an additional five years for a total rent of \$968,324 due over the potential 15 year term.

(Presented to the Capital Committee: 11/04/2024)

Ms. Morris provided a brief history of The Women Infant Children ("WIC") Program and services. In 2023, the New York State Department of Health awarded a WIC grant to NYC Health + Hospitals| South Brooklyn Health to serve the 11210-zip code, covering a population of 2,210 people. The hospital currently operates the program at a nearby site and is proposing to relocate it to a new space, which has been identified to meet the program's needs and has been approved by the New York State Department of Health. The lease terms were also discussed.

Svetlana Lipyanskaya, CEO of NYC Health + Hospitals/South Brooklyn Health, explained that they plan to co-locate some medical services at this location. They have reached an agreement with the landlord to build two additional exam rooms in the WIC space to provide medical care to the women receiving services there.

Hearing no questions, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEM 19:

Mr. Pagán read the resolution

Authorizing New York City Health and Hospitals Corporation (the "System") to further increase the funding by \$8,000,000 for its previously executed agreement with **Array Architects, Inc. ("Array") for architectural/engineering services for the renovation of spaces at NYC Health + Hospitals| /Bellevue Hospital ("Bellevue") and NYC Health + Hospitals| /Woodhull Hospital ("Woodhull") that began in June 2020 in connection with the System's Correctional Health Services ("CHS")** initiative to treat its patients who require higher levels of care in its Outposted Therapeutic Housing Units ("OTxHU"), which follows previous funding increases of \$1,814,880 authorized in November 2021 and \$6,409,289 in November 2022, \$1,960,238 in May 2023, \$3,477,599 in November 2023, such that the funding is increased from \$22,325,006 to a total not to exceed sum of \$30,325,006 and to extend the contract by 3 years to November 30, 2028, with anticipated construction completion of December 2027.

(Presented to the Capital Committee: 11/04/2024)

Oscar Gonzalez, Senior Assistant Vice President, Office of Facilities Development explained the background of the matter. The System entered into an agreement with Array Architects, Inc. for architectural and engineering

services for the Outposted Therapeutic Housing Units ("OTxHU") at Bellevue and Woodhull Hospitals. The contract, with a term of five-years from December 1, 2020, to November 30, 2025, includes amendments approved by the Board, all within the allocated capital budget for the project. Additional and new requirements necessitated further design changes and architectural/engineering assessments. Funding for these new requirements have been provided by OMB in the September Capital Plan. Mr. Gonzalez provided an overview of the contract amendment and WMBE utilization plan.

In response to questions from the Board, Mr. Gonzalez and Patricia Yang, Senior Vice President for Correctional Health Services explained that while the team has incorporated lessons learned and core elements from the project at NYC Health + Hospitals| Bellevue into the design planning for NYC Health + Hospitals| Woodhull, each facility has its own design needs, requirements and complexities.

The Board inquired about expenses related to the design-build process, specifically regarding changes needed to meet regulatory requirements. Ms. Yang responded that, while this is one of the largest projects managed by OFD, the team has worked diligently to minimize additional expenses and the need for revisions to existing work.

After discussion, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEM 20:

Mr. Pagán read the resolution

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to execute a contract with **Mico Cooling Corp. (the "Contractor")**, to undertake essential preventative maintenance and repair services of refrigeration and related cooling equipment for a contract amount of \$6,668,810, with a 20% project contingency of \$1,333,762, and an emergency repairs allowance of \$666,881 to bring the total cost not to exceed \$8,669,454.
(Presented to the Capital Committee: 11/04/2024)

Manuel Saez, Vice President, Office of Facilities Development ("OFD"), provided background information on the importance of refrigeration maintenance, current contracts and the provision of future vendor services at various System's hospitals. Mahendranath Indar, Assistant Vice President, OFD, provided an overview of the procurement timeline, process, vendor performance, contract budget, and contract terms, noting that the firm is an WBE.

In response to questions from the Board, it was explained that the

cost of doing business, aging equipment and infrastructure are the factors driving the higher cost of the contract and contingency compared to the previous contract amount. Mr. Indar confirmed that the work will be done in the same System's facilities listed on the prior contract.

After discussion, upon motion duly made and seconded, the Board unanimously approved the resolution.

ACTION ITEMS 21,22,23:

Mr. Pagán read the resolutions

21. AMENDED TO REVISE TERMS TO COMMENCE APRIL 2025 TO MARCH 2028 INSTEAD OF FEBRUARY 2025 TO JANUARY 2028 - Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals" or "the System") to execute a contract with **Carrier Corporation (the "Contractor")**, to provide **HVAC/Chiller preventative maintenance and repair services at several acute hospitals** for three years with 2 one-year renewal options for a contract amount of \$1,869,290, with a 20% project contingency of \$373,858, to bring the total cost not to exceed \$2,243,147.

(Presented to the Capital Committee: 11/04/2024)

22. AMENDED TO REVISE TERMS TO COMMENCE APRIL 2025 TO MARCH 2028 INSTEAD OF FEBRUARY 2025 TO JANUARY 2028 - Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals" or "the System") to execute a contract with **Johnson Controls, Inc. (the "Contractor")**, to provide **HVAC/Chiller preventative maintenance and repair services at several acute hospitals** for three years with 2 one-year renewal options for a contract amount of \$4,626,212 with a 20% project contingency of \$925,242, to bring the total cost not to exceed \$5,551,454.

(Presented to the Capital Committee: 11/04/2024)

23. AMENDED TO REVISE TERMS TO COMMENCE APRIL 2025 TO MARCH 2028 INSTEAD OF FEBRUARY 2025 TO JANUARY 2028 - Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals" or "the System") to execute a contract with **Trane U.S., Inc. (the "Contractor")**, to provide **HVAC/Chiller preventative maintenance and repair services at several acute hospitals** for three years with 2 one-year renewal options for a contract amount of \$1,523,691 with a 20% project contingency of \$304,738 to bring the total cost not to exceed \$1,828,429.

(Presented to the Capital Committee: 11/04/2024)

As background, Mr. Saez explained the System has used a single vendor

for many years, but due to the specialized nature of the equipment, the vendor struggles to provide timely and cost-effective services for non-OEM equipment. It would be more efficient for the OEM manufacturers to handle maintenance and repairs for their respective equipment. Mr. Indar provided an overview of the procurement process and the selection of the vendor assigned to each equipment group by manufacturer types. The contract details, including timeline and MWBE waiver rationale were discussed. The vendor performance and contract budgets were also discussed.

Hearing no questions, upon motion duly made and seconded, the Board unanimously approved **amended** resolutions 21, 22 and 23.

ACTION ITEMS 24 AND 25:

Mr. Pagán read the resolutions

24. Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to increase the funding by \$5,000,000 to its previously negotiated and executed requirements contracts with seven Architectural and Engineering ("AE") consulting firms, namely, Architectural Preservation Studio, DCP., H2M Architects, Engineers, Land Surveying and Landscape Architecture, DPC, Hoffmann Architects and Engineers of NY, D.P.C., Lothrop Associates Architects D.P.C, Ronnette Riley Architect, Superstructures Engineering and Architecture, PLLC, Urbahn Architects, PLLC, to provide professional AE design services related to exterior envelope projects; on an as-needed basis at various facilities throughout the Corporation. The cumulative not to exceed value for services provided by all such consultants shall increase from \$10,000,000 to \$15,000,000.

(Presented to the Capital Committee: 11/04/2024)

25. Authorizing New York City Health and Hospitals Corporation (the "System") to execute requirements contracts with eight Architectural and Engineering ("AE") consulting firms, namely, Architectural Preservation Studio, DCP., H2M Architects, Engineers, Land Surveying and Landscape Architecture, DPC, Hoffmann Architects and Engineers of NY, D.P.C., LiRo Architects + Planners, P.C., Lothrop Associates Architects, D.P.C, Superstructures Engineering and Architecture, PLLC, Thornton Tomasetti, Inc., and Urbahn Architects, PLLC to provide professional AE design services related to exterior envelope projects; on an as-needed basis at various facilities throughout the System, to commence on January 1, 2026 for an initial term of three years with two one-year renewal options, the cumulative not to exceed value for services provided by all such consultants shall not exceed \$20,000,000.

(Presented to the Capital Committee: 11/04/2024)

Mr. Saez joined by Mr. Indar provided background information on the current contracts for professional architectural and engineering services for exterior envelope projects throughout the System and a summary of the current contract dollar amounts along with the contract extension rationale. Mr. Indar provided an overview of the procurement process for the new contract along with the RFP criteria, contract, vendor performance, and vendor diversity.

After questions regarding funding for the contract extension, Mr. Indar confirmed that the additional \$5 million comes from the System's bonds as well as City capital. Funding for this contract will be used for capital projects and corresponding expenses scheduled for next year.

After discussion, upon motion duly made and seconded, **the Board unanimously approved resolutions 24 and 25.**

ITEM 6 - PRESIDENT REPORT - FULL WRITTEN SUBMISSION INCLUDED IN THE MATERIALS WITH FEW VERBAL HIGHLIGHTS:

OBSERVANCES

NYC HEALTH + HOSPITALS CELEBRATED INTERNATIONAL KINDNESS DAY

The System recognized International Kindness Day. Each facility found ways to embody the health System's I-CARE values and make the observance its own. Across the System, wellness rooms were set up offering crafts, coffee, and Kind bars to help staff members relax and de-stress.

OFFICE OF DIVERSITY, EQUITY AND INCLUSION AND NYC DEPARTMENT OF VETERANS' SERVICES PARTNER FOR VETERANS' DAY

NYC Health + Hospitals/Office of Diversity, Equity & Inclusion and the NYC Department of Veterans' Services partnered to introduce pop-up assistance centers across the System's hospital facilities.

IN RECOGNITION OF LUNG CANCER AWARENESS MONTH, NYC HEALTH + HOSPITALS CELEBRATES MORE THAN 10,000 LUNG CANCER SCREENINGS IN TWO YEARS

The System performed over 10,000 scans for lung cancer since the beginning of its Lung Cancer Screening program in September 2022. Lung cancer is the leading cause of cancer death for both men and women, and more people die each year from lung cancer than breast, prostate and colon cancers combined. Patients are screened for lung cancer with a low-dose computerized tomography (CT) scan, a diagnostic imaging tool that uses x-rays to create an image of the inside body.

NYC HEALTH + HOSPITALS EMPLOYEE AND FACILITY RECOGNITIONS

NYC HEALTH + HOSPITALS LEADERS RECOGNIZED BY CRAIN'S NEW YORK BUSINESS AS AMONG '2024 NOTABLE LEADERS IN HEALTH CARE'

NYC Health + Hospitals/Community Care Executive Director and Chief Executive Officer Nicole Jordan-Martin, NYC Health + Hospitals| South Brooklyn Health Chief Executive Officer Svetlana Lipyanskaya, and MetroPlusHealth President and Chief Executive Officer Dr. Talya Schwartz were named to the Crain's New York Business '2024 Notable Leaders in Health Care' recognition list.

AMANDA K. JOHNSON, MD, MBA, SENIOR ASSISTANT VICE PRESIDENT OF CARE MODELS, NAMED TO CRAIN'S NEW YORK BUSINESS' '40 UNDER 40'

Amanda K. Johnson, MD, MBA, was recognized by Crain's New York Business on its annual '40 Under 40' recognition list. Dr. Johnson is NYC Health + Hospitals' Senior Assistant Vice President of Care Models in the Office of Ambulatory Care and Population Health.

U.S. NEWS & WORLD REPORT RANKS NYC HEALTH + HOSPITALS' POST-ACUTE CARE FACILITIES AS "HIGH-PERFORMING" IN LONG-TERM CARE AND SHORT-TERM REHABILITATION

Four of NYC Health + Hospitals nursing homes received a "high-performing" rating in at least one category by U.S. News & World Report in its 2025 Best Nursing Homes list. NYC Health + Hospitals| Carter for Long-Term Care and Short-Term Rehabilitation; NYC Health + Hospitals| Gouverneur for Long-Term Care and Short-Term Rehabilitation; NYC Health + Hospitals| Sea View for Long-Term Care and Short-Term Rehabilitation; NYC Health + Hospitals| McKinney for Long-Term Care.

NYC HEALTH + HOSPITALS/METROPOLITAN RECEIVES "A" GRADE FROM INDEPENDENT, NATIONAL HOSPITAL SAFETY ORGANIZATION

NYC Health + Hospitals| Metropolitan earned an "A" grade from Leapfrog Hospital Safety Grades for fall 2024. This national distinction recognized the hospital's achievements in protecting patients from preventable harm and error in the hospital. Metropolitan Hospital was one of only 32 hospitals in the State to get an A grade this fall.

NYC HEALTH + HOSPITALS FINANCES

FOR THE ELEVENTH CONSECUTIVE YEAR, NYC HEALTH + HOSPITALS' ACCOUNTABLE CARE ORGANIZATION EARNS SIGNIFICANT MEDICARE SHARED SAVINGS

NYC Health + Hospitals' Medicare Shared Savings Program Accountable Care Organization (the "ACO") will earn \$6.1 million from the Federal government for reducing avoidable costs and meeting high standards of quality care for patients. The ACO saved Medicare \$8.3 million for 2023, all while achieving impressive scores across a number of quality-of-care measures.

FACILITY ANNOUNCEMENTS

NYC HEALTH + HOSPITALS| QUEENS LAUNCHES NEW WEIGHT MANAGEMENT AND HEALTHY LIFESTYLES PROGRAM

NYC Health + Hospitals| Queens launched its new Weight Management and Healthy Lifestyles Program, which will address critical health issues such

as diabetes and obesity. The program includes counseling with a nutritionist, psychologist, and a physician trained in weight management to support the patient holistically.

THE GARDEN OF DREAMS FOUNDATION AND RONALD MCDONALD HOUSE NEW YORK UNVEIL BRAND-NEW FAMILY ROOMS AT NYC HEALTH + HOSPITALS | METROPOLITAN

The Garden of Dreams Foundation, the non-profit organization that works with the MSG Family of Companies to bring life-changing opportunities to young people in need, and Ronald McDonald House New York (RMH-NY) unveiled two brand-new Ronald McDonald Family Rooms at NYC Health + Hospitals | Metropolitan's Pediatric Clinic. The newly-constructed Family Rooms provide a relaxing space for the families of 135 pediatric patients, ranging in age from babies through age 21, where families are seen at this outpatient clinic every day.

NYC HEALTH + HOSPITALS/BELLEVUE SCHOOL OF RADIOLOGIC TECHNOLOGY CELEBRATES 50TH GRADUATING CLASS

NYC Health + Hospitals | Bellevue School of Radiologic Technology celebrated its 50th graduating class of the program. Founded in 1972 offering a 24-month certificate program in Radiologic Technology, the school graduated its pioneer class of 33 students in 1974. Since then, more than 700 students have completed the program. Currently, there are 20 first-year students and 12 second-year students. All academic, laboratory, and clinical instruction is held at Bellevue Hospital.

The school recently instituted a tuition reimbursement program for graduates who agree to stay at Bellevue for three years.

HUMANITARIAN RESPONSE/HERRCS

RESPONDING TO THE HUMANITARIAN CRISIS - SERVICES FOR ASYLUM SEEKERS

NYC Health + Hospitals continues to be a cornerstone of New York City's efforts to manage the unprecedented influx of asylum seekers. The System currently operates 13 Humanitarian Emergency Response and Relief Centers (HERRCs) across the City, providing housing, support and dedicated services to approximately 23,000 guests, the majority of whom are families with children. All new arrivals are provided with warm welcome at the City's Arrival Center, which serves as the initial point of contact for all asylum seekers and provides immediate healthcare services, including screenings for communicable diseases, urgent care, behavioral health evaluations, and vaccinations.

The case management teams, have now held over 700,000 exit planning meetings, providing meetings to 99% of guests currently living in the sites. This proactive, community-guided case management effort has helped asylum seekers identify needs and set goals to leave the City shelter system, connected them to the appropriate legal, medical, and social services. With the help of the case managers, over 70% of eligible adults have now completed or been approved for work authorization.

COMMITTEE REPORTS

Mr. Pagán noted that the Committee and subsidiary reports were included in the e-materials for review and are being submitted into the record. Mr. Pagán welcomed questions or comments regarding the reports.

OLD BUSINESS/NEW BUSINESS

ADJOURNMENT

Hearing no old business or new business to bring before the New York City Health + Hospitals Corporation Board of Directors, the meeting was adjourned at 4:16 P.M.



Colicia Hercules
Corporate Secretary

COMMITTEE REPORTS

**Medical and Professional Affairs / Information Technology Committee-
November 4th, 2024**

As Reported by Mr. José Pagán

Committee Members Present- José Pagán, Dr. Mitchell Katz, Sally Hernandez-Piñero, delegated Molly Wasow Park, representing Dr. Vincent Calamia Chairman of the committee in a voting capacity.

Mr. José Pagán, Chairman of the board, called the meeting to order at 9:08AM. On motion made and seconded, the Committee adopted the minutes of the September 9th, 2024 Medical and Professional Affairs/Information Technology Committee.

Action Item

Patricia Yang, Senior Vice President, Correctional Health Services and Tim O'Leary, Chief Financial Officer of Correctional Health Services, presented to the committee the resolution for Physician Affiliate Group of New York PAGNY.

Authorizing the New York City Health and Hospitals Corporation (the "System") to execute a best interest renewal with Physician Affiliate Group of New York, P.C for physical and behavioral health services at correctional health facilities for a not to exceed amount of \$622,600,000 for a contract term of three years and three one-year renewal options exercisable at the discretion of the System.

Correctional Health Services (CHS) was established as a division within NYC Health + Hospitals in August 2015. A primary impetus was to improve quality of care by directly providing services rather than through a contractor. To support this goal, all management and supervisory staff, as well as many frontline staff, are direct NYC Health + Hospitals employees.

However, some of the frontline staff that CHS selected to retain were employed by the contractor. To avoid disruptions in patient care, it was important to preserve the benefits of these employees. CHS therefore selected Physician Affiliate Group of New York (PAGNY) to employ these individuals. CHS staff employed by PAGNY are strictly frontline patient care personnel in medicine, mental health, and social work, and are members of 1199 and Doctors Council. PAGNY staff currently comprise approximately 1/3 of the CHS workforce.

Correctional Health Services' (CHS) contract with PAGNY is limited in scope and ensures a high-level transparency and accountability. The PAGNY contract for CHS is limited to personnel and payroll services. The staffing plan is established, reviewed, and finalized by CHS, for

PAGNY's implementation. CHS maintains a close relationship with PAGNY over all human resources and labor relations actions, policies, and procedures involving CHS staff.

CHS establishes an annual budget for PAGNY consisting of payroll expenses as well as allowable overhead and administrative costs which have been capped at a rate of 2.75% since inception. CHS receives and reviews PAGNY's bi-weekly payrolls and financial expenditure reports. The current contract expires on 12/31/24 and there are no more renewal options.

PAGNY expenses as are followed: 2020 \$97.4 million, 2021 \$90.9 million, 2022 \$85.1 million, 2023 \$87.8 million, 2024 \$92.7 million NYC Health + Hospitals reimburses PAGNY for their financial outlay for authorized expenses.

Under OP 100-05, the system can renew a contract with appropriate vendor and pricing due diligence rather than re-procure when it is in the System's best interest to do so. It is in the best interest of CHS to continue its current arrangement with PAGNY.

The resolution was duly seconded, and unanimously adopted by the Committee for consideration by the full board.

Machelle Allen MD, System Chief Medical Officer/Sr. Vice President of Medical and Professionals Affairs, and Sheldon Teperman, MD Systems Chief of Trauma Services, presented to the committee the resolution for American College of Surgeons Committee on Trauma Verification Process for Trauma Centers.

- **Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Bellevue ("Bellevue") as a Level I Trauma Center. Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Bellevue through the ACS, Committee on Trauma.**
- **Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Elmhurst ("Elmhurst") as a Level I Trauma Center.**

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Elmhurst through the ACS, Committee on Trauma.

- Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Jacobi ("Jacobi") as a Level I Trauma Center. Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Jacobi through the ACS, Committee on Trauma.

- Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Kings County ("Kings County") as a Level I trauma center.

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level 1 Trauma Center designation for Kings County through the ACS, Committee on Trauma.

- Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Lincoln ("Lincoln") as a Level I Trauma Center.

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the

multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level I Trauma Center designation for Lincoln through the ACS, Committee on Trauma.

- Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons ("ACS") of NYC Health + Hospitals/Harlem ("Harlem") as a Level II Trauma Center.

Committing to maintain the high standards needed to provide optimal care of all trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of System to execute any and all documents necessary to verify Level II Trauma Center designation for Harlem through the ACS, Committee on Trauma.

- Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons (the "ACS") of NYC Health + Hospitals/Bellevue ("Bellevue") as a Level II Pediatric Trauma Center.

Committing to maintain the high standards needed to provide optimal care of all pediatric trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of the System to execute any and all documents necessary to verify Level II Pediatric Trauma Center designation for Bellevue through the ACS, Committee on Trauma.

- Approving the application of New York City Health and Hospitals Corporation (the "System") for verification by the American College of Surgeons (the "ACS") of NYC Health

+ Hospitals/Jacobi ("Jacobi") as a Level II Pediatric Trauma center.

Committing to maintain the high standards needed to provide optimal care of all pediatric trauma patients, and that the multidisciplinary trauma performance improvement program has the authority to evaluate care across disciplines, identify opportunities for improvement, and implement corrective actions; and

Authorizing the appropriate officers of the System to execute any and all documents necessary to verify Level II Pediatric Trauma Center designation for Jacobi through the ACS, Committee on Trauma.

Dr. Teperman provided details regarding H+H trauma centers; We have 5 level one, 1 level two, 2 lever two pediatric, and the City is well covered by the Health + Hospitals Center. There is a regulatory book, which is called the grey book, which is created to verify the system. There is a vigorous revisit of questionnaires that have to be filled out, there is a two-day vigorous inspection, this is a three-year cycle.

The America College of Surgeons come in to check that all the rules are being followed in our trauma centers. The "Optimal Resources" is codified by the reference in the New York State 408 health code regulations. The State comes in and certifies that the rules have been followed and designates the trauma center according to that level. There is a rule change which requires the exact level of verification be specified in Governing Board Resolution. Our level 1 trauma centers are required to innovate and advance trauma care through research and scholarly activities. We create opportunities through our fellowships and residencies and other training programs for the development of future trauma leaders.

American College of surgeons, ask that outreach is done in the community. The most common program is the Injury Prevention, this is called "*Stop the Bleed*". This is when you teach members of the public on how to stop life threatening hemorrhage. It is also asked that the next generation of trauma physicians, surgeons, and subspecialists are trained.

Trauma PIPS performance improvement and patient safety must be independent, but report to hospital PI program. If a center was to fail their verification visit they would fail because their performance improvement is not adequate. The American College of Surgeons do not find fault that we have a glitch, but they want to assure the repairs are being made to the glitches, whether it be a question of personnel or a supply chain or some kind of systems error.

There are a couple of special things that trauma centers need to do and the intense resources that is needs to be in place; The OR has to be available within 15 minutes and have the ability to open up a second room if necessary. At all of our trauma centers, the OR opens up in 5 seconds, the blood bank has to have products immediately, our trauma centers have never run out of blood. The radiology department, has to have MRI, CAT Scan, and interventional radiology available immediately, and there is special equipment that is needed to take care of the injured patients. All of the trauma programs have a robust data gathering system, trauma registry, program offices with nurses that oversee all this programmatic work.

Questions raised by the Board; *what would it take for us to have a level 1 pediatric trauma center and are we moving in that direction? Dr. Teperman responded; The difference between a Level 1 and a level 2 is a question of volume. Our pediatrics level II trauma centers which are right now Bellevue and Jacobi, have between and just over one hundred patients. The volume requirements for level 1 are much higher. The rule is, you must have a full-time trauma Medical Director that is a full-time pediatric surgeon.*

The community that we serve, Bellevue and Jacobi, Jacobi being the only pediatric trauma center in the Bronx, are well staffed and do an excellent job serving the communities.

After discussion, the resolutions were duly seconded, and unanimously adopted by the Committee for consideration by the full board.

CHIEF MEDICAL OFFICER REPORT

Machelle Allen MD, System Chief Medical Officer/Sr. Vice President of Medical and Professionals Affairs, and Wendy Wilcox, MD, System Chief Women's Health Officer, Office of Women's Health highlighted the following:

Dr. Wilcox opened up the report with discussion of Heart disease in women. It is the number 1 cause of death in women in the United States. The focus is to make women aware of this risk and destigmatize the disease. It is recognized that conditions that are present during pregnancy can have a lifetime of negative effects. Preeclampsia is one of those conditions which is frequently seen in pregnancy, after 10 years with preeclampsia women are at increased risk for cardiovascular causes of death after that episode.

In October New York City released their most recent pregnancy report associated deaths, with the latest issue is from 2016 to 2020. It is known that black non-Hispanic women have a much higher maternal mortality than other ethnicities or races. When you look at the numbers it is about 4 times as much. You will hear other numbers quoted, but New

York State, New York City, black non-Hispanic women have a higher maternal mortality death.

When looking at the causes of pregnancy associated deaths, Dr. Wilcox provide the definition of pregnancy associated deaths, "a pregnancy associated death is a death that occurs of a woman, either while pregnant or within 1 year of determination of a pregnancy irrespective of how long that pregnancy last."

Top cause of pregnancy associated deaths, we see mental health conditions, being the top cause. Cardiovascular is the second, it is divided into Cardiomyopathy and other cardiac disease. When we looked at causes and then subdivide them by race and ethnicity, for Hispanic women and birthing people, mental health conditions and hemorrhage are the causes.

When you look at Caucasian women and birthing people, you see mental health conditions as a leading cause. When looking at Asian people of pacific island or Asian descent, cancer is the leading cause. However, when you look at black non-Hispanic women, you see the top cause of death are cardiovascular conditions followed then followed by mental health and Embolism.

Pertaining to the timing of deaths, over half of the deaths occur between the 43 and 365 days. That is over the six weeks mark postpartum that was usually considered when looking at maternal mortality. Looking at mental health conditions and cardiomyopathy and cancer, most of those occurred during that same time period.

Funding was given for the Cardio-OB project, from both Robin Hood Foundation, and Health + Hospitals. It took over three years to start this program. The program was started at Kings County, it was chosen because King's is located in central Brooklyn, which is the hot spot, and the highest in the city for maternal mortality and severe maternal morbidity, also it has the highest rate of black non-Hispanic women amongst Health + Hospitals facilities.

Pregnancy related cardiac risk groups-key deliverables; women will come into pregnancy with pre-existing cardiac disease. Those are the women who are known, and are able to be evaluated and be referred to a higher level of care to the regional perinatal center, and or create a multidisciplinary plan around their pregnancy. There are a larger group of women who are unknown, they will either present during the pregnancy with signs and symptoms that indicate that they have heart disease, which will need to be evaluated and to protect them during that pregnancy and subsequent pregnancies. There are women with these symptoms that will have vascular conditions, like hypertension, preeclampsia, who will go on to progress in the postpartum period and later in life, who will need much more increased surveillance and to

know about their disease and follow up, so that they don't present later in life with cardiac condition.

Dr. Wilcox shared an illustration of the different types of cardiovascular disease in pregnant women. Ischemic, cardiomyopathy, which means weakening of the heart muscle, arrhythmia, and hypertension disorders of pregnancy, which many of our patients have. Cardiomyopathy is one of the things we are trying to institute with this program, to diagnose women during the index pregnancy. What is being realized is women are not being diagnosed in the index pregnancy and come back for a second pregnancy and are in great danger because their cardiomyopathy was not diagnosed, and that cause high risk.

Key take away are, we will target patient's disease and or risk factors. As mentioned, hypertension, obesity and diabetes are very prevalent in our communities from the prenatal period up to a year. They will then be set up with care from beyond that postpartum year. We have multidisciplinary team, Obstetrician, cardiologist, and all partners within our hospitals. Contact was made to the community-based organizations; Caribbean women Health Association and Life Hope, to work on presentation to the community to make them aware of these increase risks of heart disease.

The maternal home is being extended to the community, which has a mental health diagnose to refer patients. If given the opportunity, the maternal home would certainly be expanded to a mental health maternal home. There reason for that shows in the numbers; from 2021 to 2022 there was an 20% increase in mental health referrals, they were 23% of the referrals than they are much higher now.

Dr. Wilcox shared a picture o Dr. Suzette Graham Hill, who is a cardiologist at Kings County, the Director of the program and is brining metric. Right now, it is in the planning stages, the aim to start in quarter 1 of 2025.

Questions raised by the Board: *is the mental health part because of postpartum depression or is it beyond that? Dr. Wilcox responded; it is everything, pre-existing behavioral health conditions, as well as the peri-partum mood disorders. We saw this post COVID, with a hundred percent increase. Since then we have seen much more increase and do realize that those behavioral health resources are in short supply for everyone. Through the maternal home we do a good job at being able to diagnose and or get people support to refer them. If it could be done, If I could I would create a special mental health maternal home so that those patients could get even more specialty care, we would be able to help a lot more patients.*

Questions raised by the Board: *Could remote mental health be a way to overcome some of our restriction, is that something that could work? Dr.*

Wilcox responded; This would absolutely work, we would include that with increasing our prescribers. Health + Hospitals is the largest mental health service in New York City. We have a good number of pregnant persons who have preexisting mental health disease who need to continue on medications. We are currently partnering with Cornell and others to apply for an HRQ grant, to pilot a program.

Dr. Allen pointed out a couple of key factors; the slide that shows from 2001 through 2020 the maternal mortality range for blacks have decrease, back in 2001 we were fivefold greater than the Caucasian population, now we are four-fold. The Hispanic population have gone over the time frame, and the biggest decrease has been among African Americans. The rate amongst non-Hispanic blacks has gone down from 61 to 52, overall has gone down to 14.1, and has gone up to 20.3. We are focus on black because we have the highest incident, but we really need to take care of everybody within our community. Dr. Allen made mention to cardiac disease, the most frequent presenting complaint is dyspnea. The providers often say, it is because your pregnant, and we miss the diagnosis.

The work that Dr. Wilcox is doing at Kings County and amongst all the teams, we are all doing our maintenance of certification for the boards. We are reviewing the same articles and there are a number of articles on cardiac disease, being the leading cause of maternal mortality amongst non-Hispanic blacks. We need to be really sensitive.

SYSTEM CHIEF NURSE EXECUTIVE REPORT

Natalia Cineas, System Chief Nurse Executive, Office of Patient Center Care, Submitted the Chief Nurse Report for the record.

CHIEF INFORMATION OFFICER REPORT

Dr. Kim Keziah Mendez, Senior Vice President and Corporate Chief Information Officer, submitted the Chief Information Officer Report for the record.

METROPLUS HEALTH PLAN, INC.

Talya Schwartz, MD, President and CEO, MetroPlus Health Plan, submitted the MetroPlus Report for the record.

There being no further business, the meeting was adjourned 9:47AM.

Capital Committee Meeting - November 4, 2024

As reported by: José Pagán

Committee Members Present: Mitchell Katz, MD, Sally Hernandez-Piñero, Karen St. Hilaire

José Pagán called the meeting to order at 10:00 a.m. and stated for the record that Karen St. Hilaire would be representing Molly Wasow Park in a voting capacity.

Mr. Pagán called for a motion to approve the minutes of the September 9, 2024 Capital Committee meeting.

Upon motion made and duly seconded the minutes of the Capital Committee meeting held on September 9, 2024, were unanimously approved.

ACTION ITEMS

Deborah Morris read the resolution into the record:

Authorizing York City Health and Hospitals Corporation (the "System") to execute a revocable license agreement with Bellevue Day Care Center, Inc. ("BDCC") for approximately 3,661 square feet on the first floor at NYC Health + Hospitals/Bellevue ("Bellevue") and the use of the outdoor playground within Bellevue's First Avenue Garden in which to operate a licensed child care center for Bellevue staff and the community for a term of 5 years with the occupancy fee waived.

Ms. Morris was joined by Marcia Peters, Chief Financial Officer, NYC Health + Hospitals/ Bellevue. They presented summary information on the current and anticipated services, existing location, logistics and license agreement terms.

- Ms. Hernandez-Piñero asked if the 51% prioritization for Bellevue staff was a legal requirement or programmatic. Ms. Peters said it was legal based on the agreed contract terms with H+H, however, that did not apply to the Department of Education (DOE) Pre-K slots. That required applying through DOE however if a child was enrolled as an infant or toddler then they would be provided a space.
- Ms. Hernandez-Piñero said she felt the rates were not really affordable for low income individuals. Ms. Peters noted that Bellevue staff are provided a discounted rate and in some cases staff pay as little as \$22 per month. They also work with families based on income and/or poverty level.
- Ms. Hernandez-Piñero asked if the program assisted community members as well. Ms. Peters said yes, the subsidies are available to all NYC citizens.

After discussion - upon motion duly made and seconded the resolution was approved for consideration by the Board of Directors.

Ms. Morris read the resolutions into the record:

Authorizing New York City Health and Hospitals Corporation (the "System") to execute a renewal lease with LSS Leasing Limited Liability Company ("Landlord") for approximately 5,120 square feet on the ground floor at 59-17 Junction Boulevard, Corona, NY (the "Premises") to house the Woman's Medical Center (the "Center") operated by NYC Health + Hospitals/ Gotham Health ("Gotham") for an initial term of 15 years with the System holding two 5-year options to extend the lease at an initial

rent of \$62.50/sf to increase annually at 3% for an initial annual rent of \$320,000 and a total rent over the potential term of 25 years of \$11,666,965.

Authorizing New York City Health and Hospitals Corporation (the "System") to execute a renewal sublease with Pediatrics Specialties of Queens, P.C. (the "P.C.") for approximately 2,457 square feet on the ground floor at 59-17 Junction Boulevard, Corona, NY (the "Premises") in which the P.C. will continue to operate a pediatric medicine practice collocated with the Woman's Medical Center (the "Center") operated by NYC Health + Hospitals/ Gotham Health ("Gotham") for an initial term of 7.5 years at an initial rent of \$64/sf to increase annually at 3% for an initial annual rent of \$157,248; provided the P.C. shall have an option to extend the term of the sublease by another 7.5 years; and provided further, the System shall hold an option to take back up to 25% of the area subleased to the P.C. on one year's prior notice and with a corresponding reduction in the sublease rent payable by the P.C., with the total sublease rent over the maximum potential 15 year term of \$2,924,642.

Ms. Morris was joined by Ted Long, MD, MHS, SVP, Ambulatory Care and Population Health. They presented summary information on services, anticipated services, logistics and terms of the lease and sublease.

- Dr. Katz asked about property tax arrangement. Ms. Morris explained that the building was located within the Lefrak commercial and residential complex and their building and ownership was unwilling to make it a condo for H+H so that we could take NO taxes and be exempt. It is a sort of a preferential tax relationship for them and unpreferential for us, but we requested it and they were unwilling to make that.
- Dr. Katz asked if that hurts them. Ms. Morris explained that they can charge the taxes against their losses so it is a preferential arrangement for them to have taxes built in. Leora Jontef, Assistant Vice President, Housing and Real Estate added that it was a legal expense to have to create the condominium structure and if they choose not to do it, then that is their choice. We requested and they declined. She noted that they are unwilling to do it for any of their other public tenants of which there are many. It is a portfolio management decision.

After discussion - upon motion duly made and seconded the resolutions were approved for consideration by the Board of Directors.

Ms. Morris read the resolution into the record:

Authorizing the New York City Health and Hospitals Corporation (the "System") to sign a ten year lease with ACE 3003 Avenue L LLC (the "Landlord") for approximately 1,200 square feet of ground floor space at 1902 Flatbush Avenue, Brooklyn, to operate a Supplemental Food Program for Women, Infants and Children (the "WIC Program") managed by NYC Health + Hospitals/South Brooklyn Health ("South Brooklyn") at a rent of \$54,000 per year, or \$45/sf to be escalated by 2.5% per year that is

payable only after two months at no rent with an option to terminate after five years exercisable only by the System if WIC Program funding is discontinued provided the System makes a termination payment of three months' rent on termination and with a further option held by the System to renew the lease for an additional five years for a total rent of \$968,324 due over the potential 15 year term.

Ms. Morris was joined by Svetlana Lipyanskaya, MPA, CEO, NYC H+H/South Brooklyn Health. They presented summary information on the current and anticipated services, existing location, logistics and lease terms.

- Dr. Katz asked what the argument was for WIC programs being run by NYC H+H versus CBO. Ms. Lipyanskaya said partially because we are servicing our own patients, partially because this might be an opportunity for us to have our physicians co-located within the community. At the end of the day that this particular program is fully funded by the grant, so it actually is no-net additional dollars coming out of our pockets and with the ability to break the lease at five years, so we are not tied in if we do not get a grant renewal. I think it is not about who is managing as long as the community is actually getting the service then that is the most important part. I actually think this might be an opportunity for us in the longer term to co-locate a primary care service within that community.
- Dr. Katz asked if there was a cross subsidy. Ms. Lipyanskaya said no. It is just the money we are getting to pay for the WIC program so we are not actually making any money off of it. We have experienced running it and have been doing it well. This is our 3rd site, and so we really feel passionate that the patients received the care, but if the CBO wanted to run it, the important thing is the community receiving care. If we were not doing it really well, then I would completely agree with you.

After discussion - upon motion duly made and seconded the resolution was approved for consideration by the Board of Directors.

Mr. Saez read the resolution into the record:

Authorizing New York City Health and Hospitals Corporation (the "System") to further increase the funding by \$8,000,000 for its previously executed agreement with Array Architects, Inc. ("Array") for architectural/engineering services for the renovation of spaces at NYC Health + Hospitals/Bellevue Hospital ("Bellevue") and NYC Health + Hospitals/Woodhull Hospital ("Woodhull") that began in June 2020 in connection with the System's Correctional Health Services ("CHS") initiative to treat its patients who require higher levels of care in its Outposted Therapeutic Housing Units ("OTxHU"), which follows previous funding increases of \$1,814,880 authorized in November 2021 and \$6,409,289 in November 2022, \$1,960,238 in May 2023, \$3,477,599 in November 2023, such that the funding is increased from \$22,325,006 to a total not to exceed sum of \$30,325,006 and to extend the contract by 3 years to November 30, 2028, with anticipated construction completion of December 2027.

Mr. Saez was joined by Menji Indar, Assistant Vice President, Office of Facilities Development, and Tim O'Leary, Chief Financial Officer, CHS, who narrated a presentation providing background information, prior contract amendments, contract terms, performance, and budget.

- Ms. Hernandez-Piñero asked for clarification on current request amount and new contract value for design services. Mr. Indar said it was an \$8 million request to increase from \$22 million to \$30 million.

After discussion - upon motion duly made and seconded the resolution was approved for consideration by the Board of Directors.

Mr. Saez read the resolution into the record:

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to execute a contract with Mico Cooling Corp. (the "Contractor"), to undertake essential preventative maintenance and repair services of refrigeration and related cooling equipment for a contract amount of \$6,668,810, with a 20% project contingency of \$1,333,762, and emergency repairs allowance of \$666,881 to bring the total cost not to exceed \$8,669,454.

Mr. Saez was joined Menji Indar, Assistant Vice President, Office of Facilities Development, who narrated a presentation providing background information, overview of services, solicitation process, contract terms, MWBE status, and budget.

Upon motion duly made and seconded the resolution was approved for consideration by the Board of Directors.

Mr. Saez read the resolutions into the record:

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals" or "the System") to execute a contract with Carrier Corporation (the "Contractor"), to provide HVAC/Chiller preventative maintenance and repair services at several acute hospitals for a contract amount of \$1,869,290, with a 20% project contingency of \$373,858, to bring the total cost not to exceed \$2,243,147.

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals" or "the System") to execute a contract with Johnson Controls, Inc. (the "Contractor"), to provide HVAC/Chiller preventative maintenance and repair services at several acute hospitals for a contract amount of \$4,626,212 with a 20% project contingency of \$925,242, to bring the total cost not to exceed \$5,551,454.

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals" or "the System") to execute a contract with Trane U.S., Inc. (the "Contractor"), to provide HVAC/Chiller preventative maintenance and repair services at several acute hospitals for a contract amount of \$1,523,691 with a 20% project contingency of \$304,738 to bring the total cost not to exceed \$1,828,429.

Mr. Saez was joined Menji Indar, Assistant Vice President, Office of Facilities Development, who narrated a presentation providing background information, overview of services, solicitation process, contract terms, MWBE status, and budget.

Upon motion duly made and seconded the resolutions were approved for consideration by the Board of Directors.

Mr. Saez read the resolutions into the record:

Authorizing the New York City Health and Hospitals Corporation ("NYC Health + Hospitals") to increase the funding by \$5,000,000 to its previously negotiated and executed requirements contracts with seven Architectural and Engineering ("AE") consulting firms, namely, Architectural Preservation Studio, DCP., H2M Architects and Engineers, Hoffmann Architects Inc., Lothrop Associates LLP Architects, Ronnette Riley Architect, Superstructures Engineering and Architecture, Urbahn Architects, DPC, to provide professional AE design services related to exterior envelope projects; on an as-needed basis at various facilities throughout the Corporation. The cumulative not to exceed value for services provided by all such consultants shall increase from \$10,000,000 to \$15,000,000.

Authorizing New York City Health and Hospitals Corporation (the "System") to execute requirements contracts with eight Architectural and Engineering ("AE") consulting firms, namely, Architectural Preservation Studio, DCP., H2M Architects, Engineers, Land Surveying and Landscape Architecture, DPC, LiRo Architects + Planners, P.C., Hoffmann Architects and Engineers of NY, D.P.C., Lothrop Associates Architects, D.P.C, Superstructures Engineering and Architecture, PLLC, Urbahn Architects, PLLC, and Thornton Tomasetti, Inc., to provide professional AE design services related to exterior envelope projects; on an as-needed basis at various facilities throughout the System, the cumulative not to exceed value for services provided by all such consultants shall not exceed \$20,000,000. The contract effective date is January 1, 2026 for an initial term of three years with two option years.

Mr. Saez was joined by Menji Indar, Assistant Vice President, and Erin Egan, Regional Director, Office of Facilities Development, who narrated a presentation providing background information, overview of services, solicitation process, contract terms, MWBE status, and budget.

Upon motion duly made and seconded the resolutions were approved for consideration by the Board of Directors.

VICE PRESIDENT REPORT

Manuel Saez provided the Vice President's for the Office of Facilities Development report.

Mr. Saez advised that we are in the midst of a very busy fall for OFD.

At NYC H+H/Bellevue, the south standpipe project is substantially completed, and we have started work on the anti-ligature project. The standpipe riser supplies water to a portion of the fire sprinkler distribution system. Bellevue has 7 standpipes (risers) in total. This standpipe was in disrepair and needed to be replaced. The anti-ligature project will provide a safer environment for our inpatient behavior health patients.

At NYC H+H/ Harlem, the Wellness room for staff was completed and is in use.

At NYC H+H/ Metropolitan, we are nearing substantial completion for the flood wall project financed by FEMA, which will provide flood protection from surges up to the 500-year flood plan once completed.

At NYC H+H/ SBH, we held a Project Kick Off Celebration for Integrated Women's Health with Brooklyn Borough President Antonio Reynoso. The space will improve access to high quality mother centered care by focusing on the patient and family experience.

At NYC H+H/ Kings, the Local Law 11 work on the P Building is nearing substantial completion, which will allow us to remove sidewalk sheds and support the Mayors Get Sheds down initiative.

At NYC H+H/ Lincoln: we have begun work on our Parking Garage project, which will improve our parking structure for our patients and visitors.

Due to the changes in the healthcare landscape within the communities surrounding both NYC H+H/Bellevue and NYC H+H/ Kings County, we are experiencing an increase in the demand for Emergency services and Inpatient services at both sites. Anticipating this increase, and the need to expand the capacity in the Emergency Department (ED) at both of these facilities, design work is underway for projects to expand ED capacity at both facilities. Both of these projects are critical for the System to ensure we can continue providing essential healthcare services at a high level and in a safe environment for both of these communities. We anticipate coming to the Board in calendar year 2025 with construction contracts for both of these projects.

Dr. Katz thanked Mr. Saez for his dedication. Mr. Pagán concurred.

There being no further business, the Committee Meeting was adjourned at 11:42 a.m.

**Community Relations Committee IN-PERSON MEETING - November 12 2024
As Reported by Ms. Jackie Rowe Adams
Committee Members Present: Jackie Rowe-Adams, Erin Kelly
(representing Dr. Jose Pagan), Dr. Mitch Katz**

Ms. Jackie Rowe-Adams called the meeting of the Community Relations Committee meeting to order at 5:08 p.m.

Ms. Rowe-Adams noted for the record that in accordance with the By-Laws - Section 14. Committee Attendance. If any member of a standing or special committee of the Board will not be present at a scheduled committee meeting, the member may ask the Chair of the Board to request that another Board member, not a member of that committee, attend the scheduled meeting and be counted as a member for purposes of quorum and voting:

Therefore, José Pagán has designated Anne Williams-Isom - represented by Erin Kelly, be counted for the purposes of quorum and voting on his behalf.

Quorum was established - the minutes of the Community Relations Committee meeting held on September 10, 2024 were reviewed and upon motion made, and duly seconded the minutes were unanimously approved.

Ms. Rowe-Adams noted the Community Advisory Boards annual verbal reports scheduled to present at this meeting:

1. NYC Health + Hospitals/Harlem
2. NYC Health + Hospital/Metropolitan
3. NYC Health + Hospitals/Sydenham
4. NYC Health + Hospitals/Woodhull

Dr. Mitch Katz shared the President's report:

- Gotham Health received \$150,000 from City Council Member Stevens for infrastructure improvements, including updates to exam rooms
- Bellevue Hospital celebrated the graduation of the 50th class of radiologic technology, and also celebrated the 10 year anniversary of treating the first Ebola patient
- Metropolitan Hospital recently opened a Ronald McDonald House family room
- Elmhurst Hospital became the first hospital for groundbreaking liver cancer patient treatment
- Harlem Hospital received a new CT scanner, which will help with wait times
- NYC Health + Hospitals announced one-year anniversary of providing telehealth abortion care

PRESENTERS:

Ms. Rowe-Adams moved the agenda to the (5) facilities presenting their verbal annual reports. Each presentation is allotted 5 minutes.

NYC Health + Hospitals/Harlem

Ms. Abena Smith, Chair of the NYC Health + Hospitals/Coler CAB, presented the report to the CRC. Ms. Smith stated that Harlem Hospital currently has a number of active capital projects which include both infrastructure and equipment upgrades: boiler plant upgrades, post-partum unit upgrades, HVAC, CT scanner and 3D mammographic system. Harlem Hospital is also currently undergoing multiple expense projects to improve infrastructure, safety and patient and staff care. Projects completed in 2024 include: Nuclear Medicine Camera, LOGIQ Ultrasound Systems and Baxter (5) CRRT Machines.

The patient safety department was involved in many culture-of-safety, educational, proactive risk assessments and performance improvement activities over the last year, including collaborating with workforce wellness, care experience, and HR to analyze and act on the results of the Fall 2023 employee engagement survey, focusing on improving staff satisfaction and safety culture. Attitude, care, and communication are the primary areas of patient complaints. Complaints are reviewed by the Chief of Service to resolve within 7 calendar days, and patients receive a written response with corrective actions or recommendations. Some challenges include aging infrastructure with constant need of costly repairs and upgrades and working to reduce costs by converting temporary workers to permanent lines.

Ms. Rowe-Adams polled Committee members for their comments or questions.

The Committee commended that the facility has had 96% percent of internal medicine residents pass the board this year compared to 35% across the country. They also commended the engagement of the CAB members.

NYC Health + Hospitals/Metropolitan

Ms. Jones, member of the NYC Health + Hospitals/Jacobi CAB, presented the report to the CRC. Ms. Jones stated that Metropolitan is actively investing in infrastructure, technology, and innovation to ensure the delivery of clinical excellence and patient-centered care. Over \$190 million in capital-funded infrastructure projects are currently underway including replacement of MRI machines, renovation of Indoor/ Outdoor Respite space, and FEMA floodwall project. The facility has received \$1.45 Million in capital funding from Deputy Speaker Diana Ayala and the NYC Council. Metropolitan is

strengthening its culture of kindness by integrating ICARE into daily interactions and is providing ICARE with Kindness training for all staff to ensure customer service excellence. The wellness center is now open 24/7 for staff to relax and rejuvenate.

Complaints have decreased from 30% year over year from 456 to 322. Patient experience and guest relations staff are rounding proactively to address complaints in real-time and follow up frequently.

Highlights include: NYC Health + Hospitals/Metropolitan Emergency Department has received the Emergency Nurses Association's 2024 Lantern Award, Metropolitan NICU received Gold Beacon Award for Excellence from the American Association of Critical Nurses, and is the only NICU in New York City to secure this prestigious designation, Metropolitan has been designated as the System's official Acute Rehab Center, we are adding an additional 12 rehab beds - this is being amended from the number indicated in the reported as 20 rehab beds, and the Metropolitan Ronald McDonald House Family Room in pediatric OPD was completed.

Ms. Rowe-Adams polled Committee members for their comments or questions.
Hearing none the agenda was moved.

NYC Health + Hospitals/Sydenham

Ms. Joyce Woods, Chair of the NYC Health + Hospitals/Sydenham CAB presented the report to the CRC. Ms. Woods stated the facility enhancements which include new water fountains, new sonogram machine, and new EKG machines and cosmetic upgrades with a new paint job and updated signage. Sydenham received a rate provider Press Ganey score of 83% for Q2 of 2024 and the "Recommend this Provider's Office" score was 87%. In Q1 2024, Sydenham received record high scores of 85% as "Rate Provider" and 89% as "Recommend this Provider's Office".

The building requires ongoing repairs, particularly the HVAC system, and need expanding radiology services but are limited by infrastructure constraints. Many patients struggle with access to specialty care not offered on-site.

Sydenham has been recognized as an LGBTQ+ Healthcare Equity Leader and received 2024 recertification for Patient-Centered Medical Home (PCMH). Sydenham was Certified Gold for Diabetes and Cholesterol, and Gold+ for Hypertension.

Ms. Rowe-Adams poll Committee members for their comments or questions.

Hearing none the agenda was moved.

NYC Health + Hospitals/Woodhull

Ms. Virginia Rebuk, presented the Woodhull report to the CRC on behalf of Ms. Barbara Williams, Chair of the NYC Health + Hospitals/Woodhull CAB. Woodhull has completed some facility enhancements which include: roof replacements, a new interventional radiology suite, and a new CT scanner. Woodhull will also be replacing obsolete generators and the fire alarm system will also be upgraded.

Woodhull was awarded the Bronze Certification by Planetree International for excellence in person-centered care. The hospital launched its All-Star Recognition Program and the hospital showed improvement in "Rate the Hospital" and "Recommend the Hospital for inpatient services.

Woodhull was awarded Planetree Certification for Excellence in Person Centered Care, re-designated as a baby friendly hospital by Baby Friendly USA. Woodhull is also working to partner with community organizations to support patient care programs to reduce anxiety and re-build trust.

Ms. Rowe-Adams poll Committee members for their comments or questions.

Hearing none the agenda was moved.

Hearing no old or new business to come before the Committee.

ADJOURNMENT:

Meeting adjourned at 5:46 P.M



Mitchell H. Katz, MD
NYC HEALTH + HOSPITALS - PRESIDENT AND CHIEF EXECUTIVE OFFICER
REPORT TO THE BOARD OF DIRECTORS
November 21, 2024

OBSERVANCES

NYC HEALTH + HOSPITALS CELEBRATED INTERNATIONAL KINDNESS DAY

On Wednesday, November 13, NYC Health + Hospitals recognized International Kindness Day. Each facility found ways to embody the health System's I-CARE values and make the observance its own. From NYC Health + Hospitals/Bellevue, to NYC Health + Hospitals/Kings County, to NYC Health + Hospitals/Queens, to NYC Health + Hospitals/Lincoln, the day was filled with acts of kindness, gratitude, and community service.

To show appreciation to their colleagues, staff members wrote personalized notes expressing gratitude and encouragement. At some facilities staff members were recognized with Kindness Awards for their exceptional service, while at others "Walls of Kindness" decorated corridors serving as a positive reminder about why kindness matters. Across the System wellness rooms were set up offering crafts, coffee, and Kind bars to help staff members relax and de-stress.

The commitment to kindness also extended to the community, as some facilities packed food items into care packages for local families. At another facility, staff organized a campus clean-up to create a welcoming and healthy environment for all.

OFFICE OF DIVERSITY, EQUITY AND INCLUSION AND NYC DEPARTMENT OF VETERANS' SERVICES PARTNER FOR VETERANS' DAY

In an effort to bring comprehensive support directly to patients who are veterans, NYC Health + Hospitals/Office of Diversity, Equity & Inclusion and the NYC Department of Veterans' Services (DVS) partnered to introduce pop-up assistance centers across the System's hospital facilities. This collaboration supports veterans and their loved ones with navigating benefits, claims, and personalized career guidance. The pop-ups will continue through mid-December.

IN RECOGNITION OF LUNG CANCER AWARENESS MONTH, NYC HEALTH + HOSPITALS CELEBRATES MORE THAN 10,000 LUNG CANCER SCREENINGS IN TWO YEARS

NYC Health + Hospitals performed over 10,000 scans for lung cancer since the beginning of its Lung Cancer Screening program in September 2022. Lung cancer is the leading cause of cancer death for both men and women, and more people die each year from lung cancer than breast, prostate and colon cancers combined. Patients are screened for lung cancer with a low-dose computerized tomography (CT) scan, a diagnostic imaging tool that uses x-rays to create an image of the inside body. It has been proven to dramatically increase survival. NYC Health + Hospitals offers lung cancer screening for people who are between the ages of 50 and 80, have a history of heavy smoking, are currently using tobacco or stopped within the past 15 years, and have no signs or symptoms of underlying lung cancer. The lung cancer screening program is now available at 10 NYC Health + Hospitals sites. Patients who meet the criteria and wish to be screened should speak with their primary care provider for a referral.

Patients who screen for lung cancer are paired with a clinical navigator who ensures they receive care specific to their needs, including follow-up appointments and connections to tobacco cessation resources. Patients can access the latest technologies in robotic and navigational bronchoscopy to help biopsy and diagnose lung cancer as well as minimally invasive surgical lung resection for early stage lung cancer. Lung cancer screenings are covered by Medicare, Medicaid, and most commercial insurance plans without any out-of-pocket cost.

NYC HEALTH + HOSPITALS EMPLOYEE AND FACILITY RECOGNITIONS

NYC HEALTH + HOSPITALS LEADERS RECOGNIZED BY CRAIN'S NEW YORK BUSINESS AS AMONG '2024 NOTABLE LEADERS IN HEALTH CARE'

NYC Health + Hospitals/Community Care Executive Director and Chief Executive Officer Nicole Jordan-Martin, NYC Health + Hospitals/South Brooklyn Health Chief Executive Officer Svetlana Lipyanskaya, and MetroPlusHealth President and Chief Executive Officer Dr. Talya Schwartz were named to the Crain's New York Business '2024 Notable Leaders in Health Care' recognition list. Jordan-Martin, Lipyanskaya, and Dr. Schwartz are recognized for their excellence in the health care sector and for their commitment to supporting underserved communities across New York City. The list also includes former NYC Health + Hospitals/South Brooklyn Health Public Affairs Director Bridgette Ingraham-Roberts. The nominees were put forward for consideration by their peers, companies and acquaintances, and then selected by Crain's New York Business editors based on their

demonstrated accomplishments, professional success and meaningful contributions to their respective industries. Crain's New York Business connects businesses across the five boroughs by providing analysis and opinion on how to navigate New York's complex business and political landscape.

AMANDA K. JOHNSON, MD, MBA, SENIOR ASSISTANT VICE PRESIDENT OF CARE MODELS, NAMED TO CRAIN'S NEW YORK BUSINESS' '40 UNDER 40'

Amanda K. Johnson, MD, MBA, was recognized by Crain's New York Business on its annual '40 Under 40' recognition list. Dr. Johnson is NYC Health + Hospitals' Senior Assistant Vice President of Care Models in the Office of Ambulatory Care and Population Health. From leading "Take Care" services as part of the Health System's Test & Trace program during the COVID-19 pandemic to heading up the AfterCare program and Street Health Outreach & Wellness (SHOW) program, Dr. Johnson worked to uplift the City's most vulnerable residents.

Dr Johnson provides primary care and substance use treatment at NYC Health + Hospitals/Gotham Health, Sydenham, and this year, her staff launched an emergency department navigation program at NYC Health + Hospitals/Woodhull and a homelessness consultation service at NYC Health + Hospitals/Bellevue.

Crain's 2024 class of '40 Under 40' honorees includes some of the most ambitious, driven, professionals in New York City making an impact. Crain's New York Business connects businesses across the five boroughs by providing analysis and opinion on how to navigate New York's complex business and political landscape.

U.S. NEWS & WORLD REPORT RANKS NYC HEALTH + HOSPITALS' POST-ACUTE CARE FACILITIES AS "HIGH-PERFORMING" IN LONG-TERM CARE AND SHORT-TERM REHABILITATION

Four of NYC Health + Hospitals nursing homes received a "high-performing" rating in at least one category by U.S. News & World Report in its 2025 Best Nursing Homes list. NYC Health + Hospitals/Carter for Long-Term Care and Short-Term Rehabilitation; NYC Health + Hospitals/Gouverneur for Long-Term Care and Short-Term Rehabilitation; NYC Health + Hospitals/Sea View for Long-Term Care and Short-Term Rehabilitation; NYC Health + Hospitals/McKinney for Long-Term Care.

Nearly 15,000 nursing homes nationwide were evaluated for the 2025 awards, with 643 -- or only 4% -- nursing homes earning "high-performing" ratings in both categories.

NYC HEALTH + HOSPITALS/METROPOLITAN RECEIVES "A" GRADE FROM INDEPENDENT, NATIONAL HOSPITAL SAFETY ORGANIZATION

NYC Health + Hospitals/Metropolitan earned an "A" grade from Leapfrog Hospital Safety Grades for fall 2024. This national distinction recognized the hospital's achievements in protecting patients from preventable harm and error in the hospital.

Metropolitan Hospital was one of only 32 hospitals in the State to get an A grade this fall. The Leapfrog Group is a national nonprofit organization committed to quality, safety, and transparency in the U.S. health system.

The Leapfrog Group assigns an "A," "B," "C," "D," or "F" grade to general hospitals across the country based on over 30 national performance measures reflecting errors, accidents, injuries, and infections as well as systems that hospitals have in place to prevent harm. The Leapfrog Hospital Safety Grade is the only hospital ratings program based exclusively on hospital prevention of medical errors and harm to patients. The grading system is peer-reviewed, fully transparent and free to the public. Grades are updated twice annually, in the fall and spring.

NYC HEALTH + HOSPITALS FINANCES

FOR THE ELEVENTH CONSECUTIVE YEAR, NYC HEALTH + HOSPITALS' ACCOUNTABLE CARE ORGANIZATION EARNS SIGNIFICANT MEDICARE SHARED SAVINGS

NYC Health + Hospitals' Medicare Shared Savings Program Accountable Care Organization (ACO) will earn \$6.1 million from the Federal government for reducing avoidable costs and meeting high standards of quality care for patients. NYC Health + Hospitals is the only health System in New York State to achieve savings for eleven years in a row. The ACO saved Medicare \$8.3 million for 2023, all while achieving impressive scores across a number of quality-of-care measures. The program achieves savings by supporting primary care providers and care coordination, which prevents unnecessary emergency department visits, avoidable hospitalizations, and other high-cost care for the more than 6,000 Medicare fee-for-service patients who are served through the program.

FACILITY ANNOUNCEMENTS

NYC HEALTH + HOSPITALS/QUEENS LAUNCHES NEW WEIGHT MANAGEMENT AND HEALTHY LIFESTYLES PROGRAM

Earlier this month, NYC Health + Hospitals/Queens launched its new Weight Management and Healthy Lifestyles Program, which will address critical health issues such as diabetes and obesity. The program includes counseling with a nutritionist, psychologist, and a

physician trained in weight management to support the patient holistically. The program aims to support the patient in losing 5-10% of their baseline weight, which has been shown to improve one's blood pressure, lower glucose levels, lower total cholesterol and triglycerides and reduce the likelihood of developing metabolic syndrome. Patients with a BMI of 27 or more with one weight related co-morbidity such as hypertension, Type 2 Diabetes, hypercholesterolemia, osteoarthritis or a BMI of 30 or more with no comorbidities can be referred to the program. Queens Hospital is the first NYC Health + Hospitals site in Queens to offer this type of Weight Management and Healthy Lifestyles Program.

THE GARDEN OF DREAMS FOUNDATION AND RONALD MCDONALD HOUSE NEW YORK UNVEIL BRAND-NEW FAMILY ROOMS AT NYC HEALTH + HOSPITALS/METROPOLITAN

The Garden of Dreams Foundation (GDF), the non-profit organization that works with the MSG Family of Companies to bring life-changing opportunities to young people in need, and Ronald McDonald House New York (RMH-NY) unveiled two brand-new Ronald McDonald Family Rooms at NYC Health + Hospitals/Metropolitan's Pediatric Clinic.

The newly-constructed Family Rooms provide a relaxing space for the 135 pediatric patients, ranging in age from babies through age 21, where families are seen at this outpatient clinic every day. The Ronald McDonald Family Rooms will have RMH-NY programming staff and volunteers on hand to facilitate fun activities, distribute snacks, and ensure that families have a positive experience during their time at the hospital.

The two-Family Rooms are themed, with one focusing on the Knicks and Rangers, and the other focusing on Madison Square Garden's entertainment properties including The Garden, Radio City Music Hall, the Beacon Theatre and the Radio City Rockettes. The spaces feature custom murals that showcase inspiring individuals, including Knicks alumni John Starks and Allan Houston; Rangers alumni Rod Gilbert, Adam Graves and Henrik Lundqvist; the Rockettes; and Garden of Dreams Talent Show performers. Additionally, the Garden of Dreams Foundation supplied approximately 100 books for the pediatric patients to use in reading nooks within each space.

NYC HEALTH + HOSPITALS/BELLEVUE SCHOOL OF RADIOLOGIC TECHNOLOGY CELEBRATES 50TH GRADUATING CLASS

NYC Health + Hospitals/Bellevue School of Radiologic Technology today celebrated its 50th graduating class of the program. Founded in 1972 offering a 24-month certificate program in Radiologic Technology, the school graduated its pioneer class of 33 students in 1974. Since then, more than 700 students have completed the program.

Currently, there are 20 first-year students and 12 second-year students.

All academic, laboratory, and clinical instruction is held at Bellevue Hospital. Graduates are eligible to apply for the American Registry of Radiologic Technologists (ARRT) Certification and NYS Licensure. The Bellevue School of Radiologic Technology's mission is to prepare, educate and train a diverse population of students for entry into the profession of radiologic imaging. Graduates of the school are able to support all other health care professionals, serve a diverse community of patients, equitably provide patient care, radiation protection, and imaging expertise with the highest quality in an atmosphere of diversity, with dignity and respect to the patient.

The school recently instituted a tuition reimbursement program for graduates who agree to stay at Bellevue for three years. At present, four graduates have benefited from the program and are working at the hospital.

HUMANITARIAN RESPONSE/HERRCS

RESPONDING TO THE HUMANITARIAN CRISIS – SERVICES FOR ASYLUM SEEKERS

NYC Health + Hospitals continues to be a cornerstone of New York City's efforts to manage the unprecedented influx of asylum seekers. We currently operate 13 Humanitarian Emergency Response and Relief Centers (HERRCs) across the City, providing housing, support and dedicated services to approximately 23,000 guests, the majority of whom are families with children. We also continue to provide all new arrivals a warm welcome at the City's Arrival Center, which serves as the initial point of contact for all asylum seekers and provides immediate healthcare services, including screenings for communicable diseases, urgent care, behavioral health evaluations, and vaccinations.

Our case management teams, which began meeting with humanitarian center guests in October 2023, have now held over 700,000 exit planning meetings, providing meetings to 99% of guests currently living in our facilities. This proactive, community-guided case management effort has helped asylum seekers identify needs and set goals to leave the City shelter system, connected them to the appropriate legal, medical, and social services. With the help of our case managers, over 70% of eligible adults have now completed or been approved for work authorization.

The HERRC program's partnership with our Case Management Community Advisory Board (CAB) continues to inform and enhance our understanding of asylum seekers' needs, helping to connect asylum

seekers to impactful support, including legal services, as they take their next steps forward. Last month, NYC Health + Hospitals, in partnership with the CAB and other community partners, began hosting resource fairs at its humanitarian centers, providing humanitarian center guests on-site connections to community organizations offering employment, housing, legal, and social assistance.

Through these efforts, NYC Health + Hospitals is not only offering immediate relief to those in-need but also providing asylum seekers concrete pathways toward stability and independence.

EXTERNAL AFFAIRS UPDATE

Federal: On November 5, 2024, Donald Trump was elected as the 47th President of the United States. NYC Health + Hospitals is working internally and with our partners in government to prepare for the change in administration.

Congress voted to pass a continuing resolution funding the government through Dec. 20, avoiding a government shutdown. Prior to the end of 2024, Congress has to address a few expiring provisions, including to continue the delay of the Medicaid DSH cuts. NYC Health + Hospitals continues to advocate for the DSH cut delays, and we thank our legislative champions and partners for their ongoing support.

State: NYC Health + Hospitals will have nine new State representation to our facilities come January, and we will work on introducing ourselves to these new incoming elected officials.

Of the 805 bills that passed both houses of the New York State (NYS) Legislature, just more than half have been acted upon by the Governor. A large package of over 140 bills are currently in the Governor's office, including bills the health system supported. There are 205 bills remaining that will need to be considered before the end of the year.

City: The City's Preliminary Budget is slated to be released on January 16, 2025. Our Finance team and leadership are working with the Office of Management and Budget as we plan for next year's budget.

On November 1st, the New York City Council held a hearing regarding "Ambulance Response Times" during which the health System's Office of Quality and Safety participated in Q&A.

Community Affairs: The Quality and Safety Care Experience team joined the Council of CABs on November 12th to present a draft Code of Kindness to the Council of CABs for their input and suggestions. The Community Health Needs Assessment team has been visiting the

CABs at their facilities to host focus groups on the health needs of their communities. They will also be hosting 5 borough-wide virtual forums for community input about the health needs of their communities and one virtual focus group with only the Gotham CABs.

NEWS FROM AROUND THE SYSTEM

- Brooklyn Reporter: [Hospital Celebrates Hispanic Heritage Month](#)
- El Diario NY: [Dr. Jimenez on the "recipes" available in NYC for older adults to live longer and better](#)
- Becker's Hospital Review: [NYC Health + Hospitals trains for potential bird flu outbreak](#)
- BK Reader: [Breaking The Silence on Breast Cancer](#)
- Harlem World: [NYC Health + Hospitals' ACO Achieves Medicare Shared Savings For Eleventh Year](#)
- The City: [After Trump Victory, New York Officials, Experts Brace for Assault on Public Health](#)
- Bronx Times: [Op-ed: How acts of kindness can improve patients' health and mental well being](#)
- Becker's Hospital Review: [NYC Health + Hospitals added 3,000 RNs, saved \\$150M in a year](#)
- Mott Haven Herald: [Lincoln Hospital outreach van brings public health to the unhoused](#)

RESOLUTION - 06

Approving the New York City Health and Hospitals Corporation **Annual Board Committee Assignments Effective January 1, 2025**, as set forth in the attachment hereto as mandated by Article VI, section 1(C) of the By-Laws,

Further authorizing as set forth in Article V, section 1 – the Vice Chair shall be chosen by the Board from among themselves and shall be elected annually - **approving the New York City Health + Hospitals Corporation to appoint Freda Wang as the Vice Chair of the Board of Directors**

WHEREAS, Article VI. Section 1(c) of the by-laws of New York City Health and Hospitals Corporation provides that the Chairperson of the Board shall annually appoint, with the approval of the majority of the Board, the members of the standing committees of the Board; and

WHEREAS, Article V. Section 1 of the by-laws of the New York City Health and Hospitals Corporation - Titles. The officers of the Board of Directors shall be a Chair of the Board and a Vice-Chair of the Board. The Chair of the Board shall be the Administrator of Health Services of the City of New York. The Vice-Chair shall be chosen by the Board from among themselves and shall be elected annually.

WHEREAS, the Chairperson has proposed the appointments set forth in the attachment hereto.

NOW, THEREFORE, be it

RESOLVED that the New York City Health and Hospitals Corporation Board of Directors hereby approves the appointments of the members to the standing committees and Vice Chair of the Board as reflected in the attachment, which appointments shall be effective from January 1, 2025 until such time as any changes are approved by the Board.

Standing Committees Committee Assignments

STANDING COMMITTEES OF THE BOARD	
<u>Executive</u>	<p>Chair: José Pagán</p> <p>Members: Molly Wasow Park Vincent Calamia, MD Mitchell Katz, MD Anne Williams-Isom Sally Hernandez-Piñero Freda Wang Michelle Morse, MD</p>
<u>Audit</u>	<p>Chair: Sally Hernandez-Piñero</p> <p>Members: Freda Wang Anita Kawatra José Pagán Mitchell Katz, MD</p>
<u>Capital</u>	<p>Chair: José Pagán</p> <p>Members: Sally Hernandez-Piñero Mitchell Katz, MD Freda Wang Anne Williams-Isom Molly Wasow Park</p>
<u>Community Relations</u>	<p>Chair: Jackie Rowe-Adams</p> <p>Members: Sally Hernandez-Piñero Mitchell Katz, MD José Pagán Anita Kawatra Patricia Marthone</p>
<u>Equity, Diversity and Inclusion (EDI)</u>	<p>Chair: Patricia Marthone</p> <p>Members: Sally Hernandez-Piñero Freda Wang Mitchell Katz, MD José Pagán Michelle Morse, MD Molly Wasow Park Jackie Rowe-Adams</p>
<u>Finance</u>	<p>Chair: Freda Wang</p> <p>Members: Sally Hernandez-Piñero Mitchell Katz, MD Barbara A. Lowe, RN José Pagán Patricia Marthone</p>
<u>Governance</u>	<p>Chair: José Pagán</p> <p>Members: Sally Hernandez-Piñero Vincent Calamia, MD Freda Wang Mitchell Katz, MD Michelle Morse, MD</p>

STANDING COMMITTEES OF THE BOARD (cont'd)

<p><u>Medical & Professional Affairs and Information Technology (M&PA and IT)</u></p>	<p>Chair: Vincent Calamia, MD Members: Mitchell Katz, MD Barbara Lowe, RN José Pagán Sally Hernandez-Piñero Patricia Marthone</p>
<p><u>Quality Assurance/Performance Improvement (QAPI)</u></p>	<p>Chair: Mitchell Katz, MD Members: Michelle Morse, MD Barbara Lowe, RN Sally Hernandez-Piñero José Pagán Jackie Rowe-Adams</p>
<p><u>Strategic Planning</u></p>	<p>Chair: José Pagán Members: Michelle Morse, MD Sally Hernandez-Piñero Mitchell Katz, MD Anita Kawatra Freda Wang Patricia Marthone</p>

DRAFT

ASSIGNMENTS BY MEMBER (COMMITTEE & SUBSIDIARY)

<p style="text-align: center;"><u>José A. Paqán</u> <u>Chair of the Board</u></p> <p>Member to All Committees Chair: Executive – Governance – Capital – Strategic Planning</p> <p>Member: HHC Capital Corporation (subsidiary)</p>	<p style="text-align: center;"><u>Mitchell Katz, MD</u> <u>President and CEO</u></p> <p>Ex-officio Member to All subsidiary boards and Committees Except Governance and is a Member of Audit and serves as ex-officio Chair: Quality Assurance HHC ACO (Accountable Care Organization (Subsidiary))</p>
<p style="text-align: center;"><u>Sally Hernandez-Piñero</u></p> <p>Chair: Audit; MetroPlus Health Plan, Inc. (subsidiary) Member: Governance Executive Quality Assurance/Performance Improvement Equity, Diversity and Inclusion Finance Strategic Planning Capital Community Relations Committee Medical and Professional Affairs and Information Technology HHC Capital Corporation (subsidiary)</p>	<p style="text-align: center;"><u>Molly Wasow Park</u></p> <p>Member: Executive Equity Diversity and Inclusion Capital</p>
<p style="text-align: center;"><u>Michelle Morse, MD</u></p> <p>Member: Executive Governance Quality Assurance/Performance Improvement Strategic Planning Equity Diversity and Inclusion</p>	<p style="text-align: center;"><u>Dr. H Jean Wright II, PsyD</u></p> <p>Member: TBD</p>
<p style="text-align: center;"><u>Vincent Calamia, M.D.</u></p> <p>Chair: Medical & Professional Affairs and Information Technology (Subsidiary)HHC Insurance Company / Physicians Purchasing Member: Governance Executive</p>	<p style="text-align: center;"><u>Freda Wang - Vice Chair of the Board</u></p> <p>Chair: Finance HHC Capital Corporation (subsidiary) Member: Capital Audit Strategic Planning Governance Executive Equity, Diversity and Inclusion</p>
<p style="text-align: center;"><u>Anita Kawatra</u></p> <p>Member: Audit Strategic Planning Community Relations</p>	<p style="text-align: center;"><u>Barbara A. Lowe, MS, RN</u></p> <p>Member: Finance Quality Assurance/Performance Improvement Medical and Professional Affairs and Information Technology</p>
<p style="text-align: center;"><u>Jackie Rowe-Adams</u></p> <p>Chair: Community Relations Committee Member: Equity Diversity and Inclusion Quality Assurance / Performance Improvement</p>	<p style="text-align: center;"><u>Anne William-Isom</u></p> <p>Member: Executive Committee Capital HHC Capital Corporation (Subsidiary)</p>

Patricia Marthone

Chair: Equity Diversity and Inclusion
Member: Community Relations Committee
Finance
Medical and Professional Affairs
and Information Technology
Strategic Planning

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Subsidiary Board Assignments

SUBSIDIARY BOARD MEMBERS	
<u>HHC Capital Corporation</u>	<p>Chair: Freda Wang</p> <p>Members: José Pagán Dr. Mitchell Katz Anne Williams-Isom Sally Hernandez-Piñero</p>
<u>MetroPlus Health Plan, Inc.</u>	<p>Chair: Sally Hernandez-Piñero</p> <p>Members: Dr. Talya Schwartz Valencia Lloyd Dr. Eric Wei Matthew Siegler Frederick Covino Mark Powers Vacant Vacant</p> <p style="font-size: small;">r. 11/24/2024</p>
<u>HHC Insurance Company/Physicians Purchasing Group</u>	<p>Chair: Dr. Vincent Calamia</p> <p>Members: Dr. Mitchell Katz Dr. Machel Allen Mr. John Ulberg Ms. Andrea Cohen</p>
<u>HHC Accountable Care Organization (HHC / ACO)</u>	<p>Chair: Dr. Mitchell Katz</p> <p>Members: Matthew Siegler, CEO John Ulberg, Treasurer Andrea Cohen, Secretary Nicole Jordan-Martin Dr. Gary Kalkut, Vice President Dr. Jasmine Moshirpur Dr. Warren Seigel Dr. Richard Becker Hyacinth Peart Dr. Daniel Napolitano</p> <p style="font-size: small;">r. 12/16/2021</p>
<u>HHC Assistance Corporation</u> <u>(Centralized Service Organization – CSO)</u> <u>One-City Health Services</u>	<p>Chair: Matthew Siegler</p> <p>Members: Dr. Mitchell Katz John Ulberg Sheldon McLeod Jeremy Berman Dr. Michael A. Stocker</p>

RESOLUTION - 07

Authorizing the New York City Health and Hospitals Corporation (the “System”) to execute a contract with **Coalfire Systems Inc for HIPAA Risk Analysis services** at a not to exceed amount of \$7,000,000 for a contract term of three years, and two renewal options, exercisable at the discretion of the System.

WHEREAS, The HIPAA Risk Analysis is an enterprise-wide project that examines the privacy and security of the System’s protected health information (PHI), including electronic protected health information (ePHI); and

WHEREAS, the System has identified a need for HIPAA Risk Analysis services; and

WHEREAS, currently the System has been utilizing Coalfire Systems Inc to provide HIPAA Risk Analysis services, with the current contract set to expire on December 31, 2024; and

WHEREAS, the System conducted an open and competitive RFP process under the supervision, and with the assistance, of Supply Chain Services to select a vendor to provide HIPAA Risk Analysis services, in which twelve firms attended a pre-proposal conference and three vendors subsequently submitted proposals; and

WHEREAS, of the three proposals submitted, the one vendor who received the highest rating has been selected for award; and

WHEREAS, the Chief Compliance Officer of the Office of Corporate Compliance will be responsible for the management of the proposed contract.

NOW THEREFORE, be it

RESOLVED, that New York City Health and Hospitals Corporation be and hereby is authorized to execute a contract with Coalfire Systems Inc for HIPAA Risk Analysis services at a not to exceed amount of \$7,000,000 for a contract term of three years and two one-year renewal options exercisable at the discretion of the System.

EXECUTIVE SUMMARY
HIPAA RISK ANALYSIS SERVICES
AGREEMENT(S) WITH
COALFIRE SYSTEMS INC

- OVERVIEW:** The purpose of this agreement is to provide HIPAA Risk Analysis services which is an enterprise-wide project that examines the privacy and security of the System’s protected health information (PHI), including electronic protected health information (ePHI).
- PROCUREMENT:** The System conducted an open and competitive Request for Proposals (“RFP”) to procure a vendor to provide HIPAA Risk Analysis services to the System on an as-needed basis. The RFP was sent directly to four prospective vendors, and twelve prospective vendors attended a pre-proposal conference. A total of three firms submitted proposals and, of the proposals submitted, the Evaluation Committee selected the top-rated proposer to provide services to the System.
- COSTS:** The total not-to-exceed cost for the proposed contract over its full, potential five-year term is \$7,000,000.
- MWBE:** An MWBE goal of 10% was established for this procurement; 5% for infrastructure and security/penetration testing and 5% for the vendor risk assessment. Coalfire Systems Inc will self-perform the entire scope of services as all software and methodologies are proprietary, which is consistent with its past performance of such services. An MWBE Waiver was submitted by the vendor. After review, the Vendor Diversity team approved the waiver request as consistent with the System’s vendor diversity policy OP 100-10.



To: Colicia Hercules
Chief of Staff, Office of the Chair

From: Irmali Rivera-Bazan Rivera-
Associate Counsel Bazan, Irmali
Office of Legal Affairs Irmali
Digitally signed by Rivera-Bazan, Irmali
Date: 2024.12.13 09:34:55 -05'00'

Re: Vendor Responsibility, EEO and MWBE status for Board review of contract for HIPAA Risk Analysis

Date: December 13, 2024

The below chart indicates the vendor's status as to vendor responsibility, EEO and MWBE:

Vendor Legal Name	Vendor Responsibility	EEO	MWBE
Coalfire Systems Inc	Pending	Approved	10% goal waived

The above status is consistent and appropriate with the applicable laws, regulations, and operating procedures to allow the Board of Directors to approve this contract.

HIPAA Risk Analysis and Security Risk Assessment Application to Enter into Contract with Coalfire Systems Inc

**Board of Directors Meeting
December 19, 2024**

**Catherine Patsos
Chief Corporate Compliance Officer
Office of Corporate Compliance**

- Authorizing the New York City Health and Hospitals Corporation (the “System”) to execute a contract with Coalfire Systems Inc for HIPAA Risk Analysis services at a not to exceed amount of \$7,000,000 for a contract term of three years, and two renewal options, exercisable at the discretion of the System.

Background & Current State

- The HIPAA Risk Analysis is an enterprise-wide project that examines the privacy and security of the System's protected health information (PHI), including electronic protected health information (ePHI).
- Risk assessment/analysis services are required by the U.S. Department of Health and Human Services Office for Civil Rights (OCR).
- The System lacks sufficient internal resources to conduct an enterprise-wide HIPAA Risk Analysis that meets the OCR's requirements.
- Coalfire Systems, Inc., (Coalfire), has been our incumbent vendor since 2019. Their contract expires on December 31, 2024. The current agreement was for three years and had an NTE of \$4 million. The current spend for this contract is \$3,971,003
- A new RFP was issued to identify a well qualified vendor to conduct the enterprise-wide HIPAA Risk Analysis that meets the OCR's requirements.

RFP Criteria

➤ Minimum criteria:

- Firm must have performed risk analysis and security assessment services at a minimum of two separate multi-facility health care systems
- Must be in good standing with HITRUST or hold another equivalent certification
- 4 years in business
- MWBE Utilization Plan, Waiver, or MWBE Certification

➤ Substantive Criteria

- 40% HIPAA / Security Risk Assessment Experience
- 30% Assessment Methodology & Reporting
- 15% Cost
- 10% MWBE
- 5% Invoicing

➤ Evaluation Committee:

- Corporate Compliance
- EITS
- Office of Legal Affairs
- South Brooklyn Health
- Kings County

Overview of Procurement

- 6/11/24: Application to issue request for proposals approved by CRC
- 6/28/24: RFP Posted on City Record, sent directly to 4 vendors
- 7/8/24: Pre-proposal conference held, 12 vendors attended
- 7/25/24: Proposals due, 3 proposals received
- 9/13/24: Vendor Presentations held, 2 vendors were invited to participate
- 9/24/24: Evaluation committee submitted final scores. Below is the top scoring proposer:
 - Coalfire Systems, Inc.

Vendor Performance

Department of Supply Chain	
Vendor Performance Evaluation	
Coalfire Systems Inc	
DESCRIPTION	ANSWER
Did the vendor meet its budgetary goals, exercising reasonable efforts to contain costs, including change order pricing?	Y
Has the vendor met any/all of the MWBE participation goals and/or Local Business enterprise requirements, to the extent applicable?	N/A
Did the vendor and any/all subcontractors comply with applicable Prevailing Wage requirements?	N/A
Did the vendor maintain adequate records and logs, and did it submit accurate, complete and timely payment requisitions, fiscal reports and invoices, change order proposals, timesheets and other required daily and periodic record submissions (as applicable)?	Y
Did the vendor submit its proposed subcontractors for approval in advance of all work by such subcontractors?	N/A
Did the vendor pay its suppliers and subcontractors, if any, promptly?	N/A
Did the vendor and its subcontractors perform the contract with the requisite technical skill and expertise?	Y
Did the vendor adequately supervise the contract and its personnel, and did its supervisors demonstrate the requisite technical skill and expertise to advance the work	Y
Did the vendor adequately staff the contract?	Y
Did the vendor fully comply with all applicable safety standards and maintain the site in an appropriate and safe condition?	N/A
Did the vendor fully cooperate with the agency, e.g., by participating in necessary meetings, responding to agency orders and assisting the agency in addressing complaints from the community during the construction as applicable?	Y
Did the vendor adequately identify and promptly notify the agency of any issues or conditions that could affect the quality of work or result in delays, and did it adequately and promptly assist the agency in resolving problems?	Y
Performance and Overall Quality Rating	Excellent

Vendor Diversity

- The Vendor Diversity Team set a goal of 10% for this solicitation broken down in the following:
 - Infrastructure security/penetration testing - 5%
 - Vendor Risk Assessment - 5%
- Coalfire Systems Inc will self-perform the entire scope of services as all software and methodologies are proprietary, which is consistent with its past performance of such services. An MWBE waiver was submitted by the vendor. After review, the Vendor Diversity team approved the waiver request as consistent with the System's vendor diversity policy OP 100-10.

- Authorizing the New York City Health and Hospitals Corporation (the “System”) to execute a contract with Coalfire Systems Inc for HIPAA Risk Analysis services at a not to exceed amount of \$7,000,000 for a contract term of three years, and two renewal options, exercisable at the discretion of the System.