

Local Law 58: CY 2023 Quarter 2 (April – June)

Version: 7/22/2024

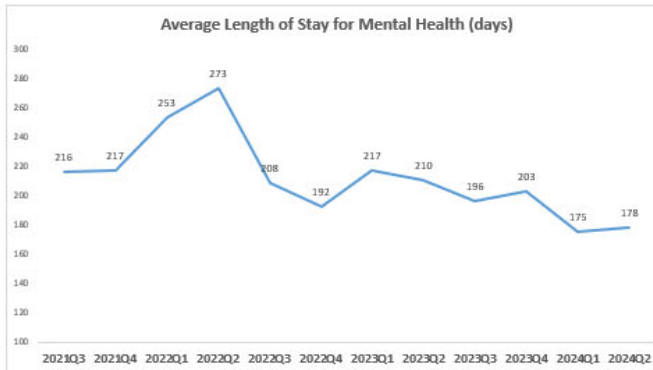
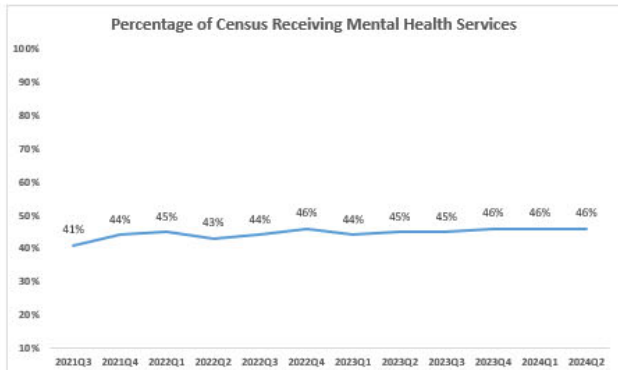
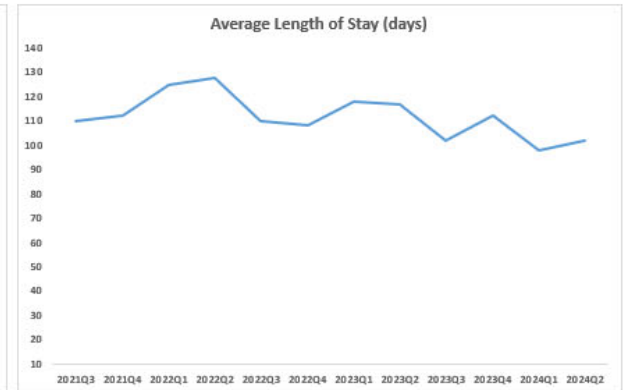
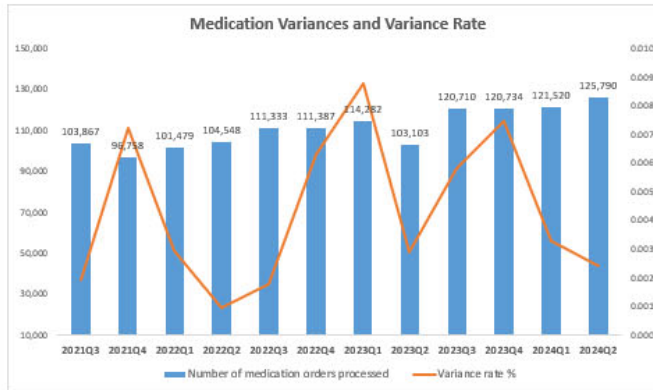
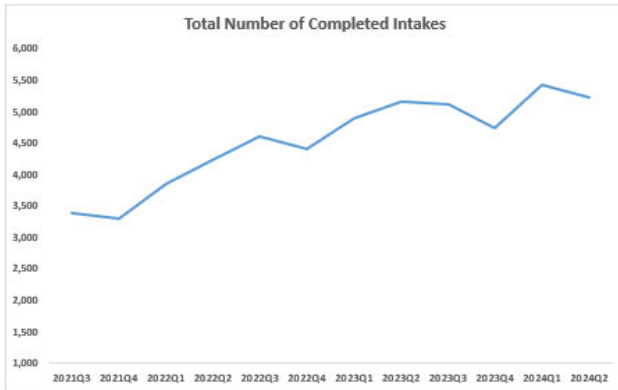
LL58 Metrics

Metric	Description	2021Q3	2021Q4	2022Q1	2022Q2	2022Q3	2022Q4	2023Q1	2023Q2	2023Q3	2023Q4	2024Q1	2024Q2
Intake	Total number of completed intakes	3,387	3,299	3,838	4,214	4,594	4,402	4,893	5,159	5,107	4,740	5,426	5,528
Patient Safety	Variance rate %	0.002%	0.007%	0.003%	0.001%	0.002%	0.006%	0.009%	0.003%	0.006%	0.007%	0.003%	0.002%
Preventable Hospitalizations and Preventable Errors in Medical Care¹	Unaddressed recommendations from preceding hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	0/21=0%	0/21=0%	0/18=0%	1/8=13%	1/8=13%	0/18=0%	0/9=0%	0/14=0%	0/8=0%	0/12=0%	0/11=0%	0/17=0%
Follow-Up	Average length of stay (days)²	110	112	125	128	110	108	118	117	102	112	98	102
	% of census receiving mental health services³	41%	44%	45%	43%	44%	46%	44%	45%	45%	46%	46%	46%
	Average length of stay for mental health (days)²	216	217	253	273	208	192	217	210	196	203	175	178

1. Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

2. Includes persons discharged during the timeframe.

3. Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.



Data Dictionary for Access Report

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits	Referred visits are those medical clinic encounters seen or with a CHS-documented refusal as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

Quarterly Access Data

1	CHS Intakes (New Jail Admission)	N
1.1	Completed CHS Intakes	5528
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health services from Intake	N
2.1	Referrals made to mental health services from Intake	2578
2.2	Referrals seen within 72 hours	2264
2.3	% seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3616	42%	56931	66%	30388	55%	11647	71%	3033	50%	3277	42%	818	39%	4344	87%	114054	61%
	Refused & Verified	833	10%	6778	8%	179	0%	1375	8%	464	8%	675	9%	149	7%	*	ND	10455**	6%
	Not Produced	3879	46%	22957	26%	16633	30%	3161	19%	2486	41%	3664	47%	863	41%	637	13%	54280	29%
	Rescheduled by CHS	195	2%	61	0%	8061	15%	275	2%	57	1%	118	2%	93	4%	*	ND	8863**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	170	8%	N/A	N/A	170	0.09%
	Total Scheduled Services	8523	100%	86727	100%	55261	100%	16458	100%	6040	100%	7734	100%	2093	100%	4981**	100%	187822**	100.00%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	52%	73%	55%	79%	58%	51%	46%	87%	66%

5	Referred Visits	N
5.1	Referred Visits	11930

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable