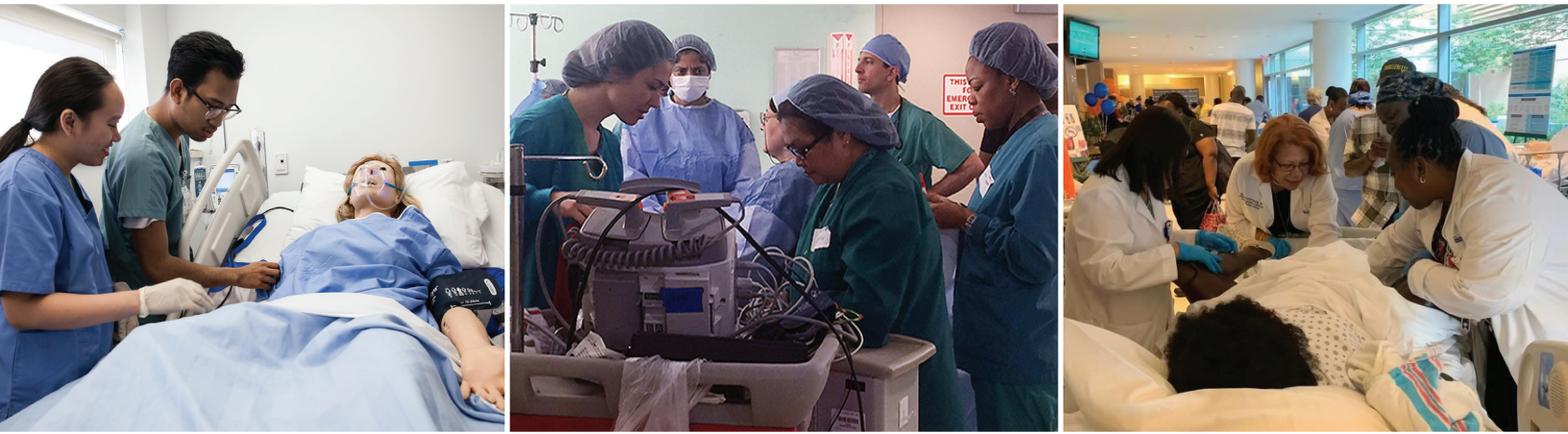


NYC HEALTH + HOSPITALS
SIMULATION CENTER
SEVENTH ANNUAL SYMPOSIUM

Wednesday
April 24, 2024
9:45am-3pm



**Sim-Fluence +
Relationship Management:**
It Takes Teams to Make a Thing Go Right

NYC
HEALTH+
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Welcome to the Seventh Annual NYC Health + Hospitals Simulation Center Symposium

The theme of this year's symposium is *Simfluence + Relationship Management: It Takes Teams to Make a Thing Go Right*. The symposium is designed for new and experienced healthcare practitioners, administrators, educators, and researchers.

We look forward to an engaging day of interactive learning with our esteemed presenters Katie Walker, RN and Ben Symon, RACP PEM, MBBS, BAnim, Dean Carmen Green, MD, and Susan Eller, PhD, RN, CHSE, FSSH. Experts will inspire attendees to improve team performance through innovative applications of simulation and relationship management.

The growth of the devolved model of Simulation Education at the NYC Health + Hospitals Simulation Center is due to the tremendous support of NYC Health + Hospitals Leadership's visionary guidance and support. We currently have satellite centers active at Elmhurst, Harlem, Lincoln, Correctional Health, and Kings County Hospital Center, with South Brooklyn in the planning stages.

Through a large grant to reduce Maternal Mortality in women of color in NYC, we have opened six obstetric mini-labs at Bellevue, Elmhurst, Lincoln, Jacobi, Kings County, and Harlem. These mini-labs, along with the in-situ simulation occurring at all eleven Health + Hospitals acute care facilities and our center-based programs, are "SimFluencing" relationships daily to improve our healthcare teams across the system.

Today we will honor the wonderful achievements of selected individuals and teams at NYC Health + Hospitals and their unique leadership through simulation activities within the healthcare system.

We have six Healthcare Simulation Commendation Awards. These include:

OUTSTANDING SIMULATION MMRP PROGRAM CONTRIBUTION BY AN INDIVIDUAL



Adrian L. Dozier, DNP, MSN, RN, FNP-BC (Lincoln), Frederika Pierre, MSN, RN, FNP-BC (Bellevue) – An individual who embodies

exceptional leadership and outstanding professional contributions to shaping the role and advancing the practice of obstetrical care to reduce maternal mortality and morbidity. This person continues to display a recognizable contribution to the development of the simulation and/or the achievement of its strategic goals surrounding maternal child health. They are instrumental in creating inclusive spaces in maternal child health to learn, grow and share.

This year's recipients, Adrian Dozier from Lincoln and Frederika Pierre from Bellevue, are awarded for their time and patience, as both individuals go above and beyond to keep the teams engaged, while providing a safe space to learn and grow as individuals. We commend their willingness and eagerness to keep the program alive.

OUTSTANDING SUPPORT BY A SIMULATION STAKEHOLDER



Mr. Levaughn McCloud (Kings County) – A simulation stakeholder is an individual who demonstrates a vested interest in the development and successful execution of simulation

curricula and programming. An outstanding stakeholder is crucial to supporting simulation programming to deliver advanced education and reflective experiential learning locally and system-wide. This award honors and celebrates an individual within NYC Health + Hospitals who has provided valuable insights or resources to ensure effective program implementation.

This year's recipient, Mr. McCloud, has contributed to the ongoing care and maintenance our learning environment and his contributions have improved learner experience and satisfaction at the Simulation Satellite Center - Kings County.

OUTSTANDING SIMULATION EVENT



James Villamater, BSN (Bellevue) –

This award recognizes and celebrates the outstanding Simulation Event (i.e. Simulation Week Event) that the recipient(s) created to promote simulation healthcare education, healthcare outcomes, and/or community health. Their dedication to simulation was appreciated through the attention to detail, planning and execution of the event to generate impact. This year's recipient, James Villamater, is a current Simulation Fellow and awarded for developing, filming, and editing an impactful 2023 Simulation Week Video showcasing healthcare simulation education across NYC Health + Hospitals Bellevue.

OUTSTANDING SIMULATION MMRP PROGRAM BY A HEALTHCARE TEAM



Woodhull

NYC Health+Hospitals/Woodhull – A team that demonstrates exemplary innovation and excellence within simulation-based education and has had a significant impact on the field of maternal child health. Exemplifies services or a creative and pioneering spirit in the area of simulation by development of new curricula and embeds simulation into unit culture. A team that develops curricula dedicated to improving patient safety through excellence in health care simulation.

This year's recipient, NYC Health + Hospitals/ Woodhull, is awarded for their resilience and dedication to improve maternal outcomes through enhancing teamwork and communication, and their continued passions to implement action items for the benefit of the unit and birthing moms.

OUTSTANDING SIMULATION PROGRAM BY A SIMULATION FELLOW GRADUATE



Maureen P. Samuels, MSN, RNC-NIC (Harlem) –

This award recognizes and celebrates an alumnus of our Fellowship in Healthcare Simulation program who has demonstrated significant contribution to advancing simulation education across the healthcare system. The recipient and their simulation program have offered innovative concepts and educational strategies to address system needs, enhance clinical training, and improve patient care. Their dedication to simulation is evident in their leadership to influence change across the system and their collaboration with the Simulation Center. This year's recipient, Maureen Samuels, is awarded for her ongoing leadership and successful delivery of simulation-education activities, and her unwavering partnership with the Simulation Satellite Center at NYC Health + Hospitals/Harlem.

OUTSTANDING SIMULATION PROGRAM BY AN INDIVIDUAL



Jessica Pohlman, MPA, M.S. Ed (Central Office-Simulation Center) –

This award distinguishes and honors an individual who demonstrates consistent excellence in the creation, execution, and commitment to a simulation-based program. The program applies focused evidence-based educational and/or quality improvement approaches to tackle healthcare processes and outcomes. The awardee's dedication to simulation is evident in their leadership and dedication.

This year's recipient, Jessica Pohlman, MPA, M.S. Ed, is awarded for her leadership and dedication to system-wide healthcare simulation operations, from partnering with high level stakeholders to collaborating with local leadership to ensure safe and effective delivery of simulation programming.

Sim-Fluence + Relationship Management: It Takes Teams to Make a Thing Go Right

AGENDA:

Start / End Time	Activity/Speaker Information
10:00 - 10:10	Introduction – Jessica Pohlman
10:10 - 11:10	We're Vibing on the Same Page; What We Can Learn from High Performing Dyads in Healthcare & Sports – Katie Walker and Ben Symon
11:10 - 12:00	Simulation Modalities to Sim-fluence Relationships – IMSAL Faculty
12:00 - 12:15	Awards – IMSAL Staff
12:15 - 12:25	BREAK
12:25 - 12:45	NYC Health + Hospitals Systemwide Education: Emergency Department Initiated Buprenorphine for Opioid Use Disorder Using Simulated Patients – Daniel Lugassy
12:45 - 1:05	CAN WE TALK???: Autism SIM Training with Real ASD Actors Improves Provider Interaction Skills – JoyDew
1:05 - 1:25	Maternal Mortality Reduction Program Video & Achievements – Video/Achievements
1:25 - 1:55	The History and Genesis of Healthcare Disparities: Time to Heal and Lead – Dean Green
1:55 - 2:55	Simulation Psychological Safety Ecosystem: Relationships Matter – Susan Eller
2:55 - 3:00	Close

Speakers



Katie Walker, MBA, RN

TRANSLATIONAL SIMULATION PROGRAM LEAD, MATER HEALTH SERVICES

Katie Walker currently works as the Translational Simulation Leader at Mater Health Services, based in Brisbane, Australia. She most recently was the Senior Assistant Vice

President of the NYC Health + Hospitals Simulation Program, the largest public hospital system in the USA. Prior to this appointment in December 2011, she was the Program Manager of a national simulation program established in Australia through the peak Government agency, Health Workforce Australia.

She co-convoked the 2010 International Meeting on Simulation in Healthcare in Phoenix, Arizona, the first Asia-Pacific meeting on Simulation in Healthcare in Hong Kong in May 2011, and has served as both treasurer and secretary of the International Society for Simulation in Healthcare.

She received a Churchill Fellowship in 2006 to further study simulation-based learning in healthcare throughout the USA and Europe. She has a nursing background, a Master of International Business and is currently a PhD candidate at Maastricht University, her research interests include collaborative practices that promote healthcare dyadic expertise and return on investment in healthcare simulation.



Carmen Renée Green, MD

DEAN, THE CITY UNIVERSITY OF NEW YORK (CUNY) SCHOOL OF MEDICINE

BERT BRODSKY CHAIR, MEDICAL PROFESSOR OF COMMUNITY HEALTH AND SOCIAL MEDICINE

PROFESSOR, COLIN POWELL SCHOOL OF GLOBAL AND CIVIC ENGAGEMENT

Dr. Carmen Renée Green was appointed Dean of the CUNY School of Medicine in 2021. In 2023, Dean Green successfully petitioned the CUNY Board of Trustees to expand CUNY Medicine's offerings to include a traditional four-year MD. Prior to joining CUNY Med, Dr. Green was a tenured Professor of Anesthesiology, Obstetrics & Gynecology, and Health Management & Policy at the University of Michigan's Schools of Medicine and Public Health. She holds faculty appointments at the Institute for Social Research and Institute for Health Policy and Innovation, and is also an elected fellow of the New York Academy of Medicine, Gerontological Society of America, and Association of University Anesthesiologists. Dr. Green was the founding chair for the American Pain Society's Special Interest Group on Pain and Disparities and is Professor Emerita in the U-M School of Medicine.

Dr. Green's research agenda focuses on pain and the social determinants of health. An innovator, she often uses narrative medicine and photo-voice techniques to promote empathy and healing, and published a selective review focusing on the unequal burden of pain in *Pain Medicine*, which remains the most cited article in the journal's history. She was the first to identify hospital security errors and to address the social genesis of pain disparities in the journal *Pain*.

Dr. Green has received many honors, including being named to the *Forbes* 50 Over 50 Impact list in 2022. Dr. Green has made invited presentations across the globe, and has worked across the health professional pipeline to achieve a critical mass of minorities and women in academic medicine, biomedical sciences, and higher education. Her former students lead, teach, and inspire others.



**Susan Eller, PhD, RN,
CHSE, FSSH**

*ASSOCIATE DEAN FOR
IMMERSIVE LEARNING
AND LEARNING SPACES
STANFORD UNIVERSITY
SCHOOL OF MEDICINE*

Susan developed her passion for simulation and debriefing as a nurse educator for emergency medicine residents, nurses, and paramedics. Her quest to ensure safe containers for simulation learning led to her current PhD research exploring the psychological safety experienced by nurses in their prelicensure curricula. She currently provides faculty development and program oversight as the Associate Dean for Immersive Learning and Learning Spaces at Stanford University School of Medicine. She thrives on shared learning, especially during instructor courses with engaged faculty/participants and monthly science kit projects with her inquisitive grandchildren.



**Ben Symon, RACP
PEM, MBBS, BAnim**

*DIRECTOR OF
SIMULATION,
MATER EDUCATION*





*SIMULATION CONSULTANT
AND PAEDIATRIC
EMERGENCY PHYSICIAN,
CHILDREN'S HEALTH
QUEENSLAND*

Dr. Symon is a Pediatric Emergency Physician and Simulationist with a passion for translating clinical and educational research to front line health care educators and clinicians. He works in two state-wide simulation services in Queensland, Australia where he oversees faculty development and simulation fellowship programs. He is co-producer of the podcast 'Simulcast' where he co-hosts the monthly Simulcast Journal Club podcast. Ben is faculty for the Master Debrief Course & co-developer of the Clinical Debrief Course by the Debriefing Academy. His original degree in Animation has proved surprisingly useful in his career in medical education.

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