

CHS Access Report: January 2024

Version: 5/13/2024

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1794
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	722
2.2	Referrals seen within 72 hours	625
2.3	Percent seen within 72 hours	87%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1333	46%	16847	66%	9575	50%	3326	69%	915	45%	941	39%	239	36%	1266	88%	34442	58%
	Refused & Verified	279	10%	2193	9%	72	0%	412	9%	158	8%	177	7%	48	7%	*	ND	3339**	6%
	Not Produced	1208	42%	6651	26%	6068	32%	976	20%	956	47%	1260	52%	297	45%	165	12%	17581	30%
	Rescheduled by CHS	61	2%	12	0%	3440	18%	98	2%	0	0%	55	2%	20	3%	0	0%	3686	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	63	9%	N/A	N/A	63	0%
	Total Scheduled Services	2881	100%	25703	100%	19155	100%	4812	100%	2029	100%	2433	100%	667	100%	1431**	100%	59111**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	74%	50%	78%	53%	46%	43%	88%	64%

5	Referred Visits	N
5.1	Referred Visits Completed	4065

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1610
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	634
2.2	Referrals seen within 72 hours	551
2.3	Percent seen within 72 hours	87%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	264	37%	3797	64%	1584	56%	1211	79%	188	55%	98	34%	*	ND	593	86%	7735**	62%
	Refused & Verified	42	6%	624	10%	15	1%	177	12%	63	19%	0	0%	0	0%	0	0%	921	7%
	Not Produced	405	57%	1552	26%	737	26%	127	8%	88	26%	188	66%	33	100%	98	14%	3228	26%
	Rescheduled by CHS	*	ND	*	ND	490	17%	11	1%	0	0%	*	ND	*	ND	0	0%	501**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	711**	100%	5973**	100%	2826	100%	1526	100%	339	100%	286**	100%	33**	100%	691	100%	12385	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	43%	74%	57%	91%	74%	34%	ND	86%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	843

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	34
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	11
2.2	Referrals seen within 72 hours	11
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	57%	2319	55%	3104	66%	528	73%	163	44%	59	22%	29	ND	85	100%	6426	60%
	Refused & Verified	25	10%	539	13%	12	0%	77	11%	*	ND	0	0%	*	ND	0	0%	653**	6%
	Not Produced	82	33%	1394	33%	983	21%	116	16%	209	56%	200	74%	50	ND	*	ND	3034**	28%
	Rescheduled by CHS	*	ND	*	ND	638	13%	*	ND	0	0%	11	4%	*	ND	0	0%	649**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	246**	100%	4252**	100%	4737	100%	721**	100%	372**	100%	270	100%	79**	100%	85**	100%	10762**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	67%	66%	84%	44%	22%	ND	100%	66%

5	Referred Visits	N
5.1	Referred Visits Completed	420

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	176	70%	5744	88%	439	49%	160	71%	29	39%	241	59%	89	53%	41	100%	6919	81%
	Refused & Verified	23	9%	466	7%	*	ND	14	6%	27	36%	58	14%	21	13%	0	0%	609**	7%
	Not Produced	28	11%	307	5%	196	22%	21	9%	19	25%	110	27%	45	27%	0	0%	726	8%
	Rescheduled by CHS	25	10%	0	0%	262	29%	30	13%	0	0%	*	ND	*	ND	0	0%	317**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	7%	N/A	N/A	12	0%
	Total Scheduled Services	252	100%	6517	100%	897**	100%	225	100%	75	100%	409**	100%	167**	100%	41	100%	8583**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	95%	49%	77%	75%	73%	66%	100%	88%

5	Referred Visits	N
5.1	Referred Visits Completed	333

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	66	13%	1027	37%	2020	50%	465	63%	277	43%	138	29%	43	ND	205	84%	4241	44%
	Refused & Verified	*	ND	23	1%	*	ND	63	9%	11	2%	*	ND	*	ND	*	ND	97**	1%
	Not Produced	431	87%	1694	62%	1220	30%	205	28%	362	56%	323	68%	84	ND	38	16%	4357	46%
	Rescheduled by CHS	*	ND	*	ND	831	20%	*	ND	0	0%	11	2%	*	ND	0	0%	842**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	497**	100%	2744**	100%	4071**	100%	733**	100%	650	100%	472**	100%	127**	100%	243**	100%	9537**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	13%	38%	50%	72%	44%	29%	ND	84%	45%

5	Referred Visits	N
5.1	Referred Visits Completed	583

Notes:

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	13	30%	164	32%	136	27%	39	ND	17	33%	15	ND	*	ND	*	ND	384**	31%
	Refused & Verified	19	44%	44	9%	*	ND	*	ND	20	39%	*	ND	*	ND	0	0%	83**	7%
	Not Produced	11	26%	307	60%	183	36%	*	ND	14	27%	63	ND	*	ND	0	0%	578**	47%
	Rescheduled by CHS	0	0%	*	ND	193	38%	0	0%	0	0%	*	ND	*	ND	0	0%	193**	16%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	43	100%	515**	100%	512**	100%	39**	100%	51	100%	78**	100%	0**	0%	0**	0%	1238**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	40%	27%	ND	73%	ND	ND	ND	38%

5	Referred Visits	N
5.1	Referred Visits Completed	435

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	75
2.2	Referrals seen within 72 hours	62
2.3	Percent seen within 72 hours	83%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	369	76%	1185	58%	1132	58%	547	82%	92	49%	221	55%	23	ND	211	91%	3780	63%
	Refused & Verified	28	6%	226	11%	*	ND	43	6%	12	6%	25	6%	*	ND	0	0%	334**	6%
	Not Produced	75	15%	649	32%	599	31%	79	12%	82	44%	153	38%	18	ND	20	9%	1675	28%
	Rescheduled by CHS	15	3%	*	ND	229	12%	*	ND	0	0%	*	ND	*	ND	0	0%	244**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	ND	N/A	N/A	11	0%
	Total Scheduled Services	487	100%	2060**	100%	1960**	100%	669**	100%	186	100%	399**	100%	52**	100%	231	100%	6044**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	68%	58%	88%	56%	62%	ND	91%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	593

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	101	31%	776	58%	766	25%	267	39%	143	44%	83	31%	32	ND	85	ND	2253	37%
	Refused & Verified	106	33%	52	4%	19	1%	31	5%	15	5%	79	29%	*	ND	*	ND	302	5%
	Not Produced	114	36%	500	38%	1685	56%	380	56%	167	51%	110	40%	27	ND	*	ND	2983	49%
	Rescheduled by CHS	*	ND	0	0%	565	19%	*	ND	0	0%	*	ND	*	ND	0	0%	565	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0	0%
	Total Scheduled Services	321**	100%	1328	100%	3035	100%	678**	100%	325	100%	272**	100%	59**	100%	85**	100%	6103	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	62%	26%	44%	49%	60%	ND	ND	42%

5	Referred Visits	N
5.1	Referred Visits Completed	440

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	205	69%	1835	80%	394	36%	109	63%	*	ND	86	43%	14	ND	39	100%	2682**	64%
	Refused & Verified	30	10%	219	10%	*	ND	*	ND	0	0%	0	0%	*	ND	0	0%	249**	6%
	Not Produced	62	21%	248	11%	465	43%	38	22%	15	100%	113	57%	36	ND	0	0%	977	23%
	Rescheduled by CHS	*	ND	0	0%	232	21%	26	15%	0	0%	*	ND	*	ND	0	0%	258**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**
	Total Scheduled Services	297**	100%	2302	100%	1091**	100%	173**	100%	15**	100%	199**	100%	50**	100%	39	100%	4166**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	79%	89%	36%	63%	0%	43%	ND	100%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	418

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: February 2024

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I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1746
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	759
2.2	Referrals seen within 72 hours	675
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1252	54%	16763	69%	9327	54%	3582	71%	868	45%	1032	38%	245	39%	1420	91%	34489	62%
	Refused & Verified	242	10%	1857	8%	69	0%	410	8%	145	8%	203	8%	44	7%	*	ND	2970**	5%
	Not Produced	742	32%	5637	23%	5455	32%	950	19%	884	46%	1387	51%	265	43%	134	9%	15454	28%
	Rescheduled by CHS	93	4%	*	ND	2303	13%	136	3%	24	1%	73	3%	32	5%	*	ND	2661**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	35	6%	N/A	N/A	35	0%
	Total Scheduled Services	2329	100%	24257**	100%	17154	100%	5078	100%	1921	100%	2695	100%	621	100%	1554**	100%	55609**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	77%	55%	79%	53%	46%	47%	91%	67%

5	Referred Visits	N
5.1	Referred Visits Completed	3715

Notes:

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1549
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	663
2.2	Referrals seen within 72 hours	583
2.3	Percent seen within 72 hours	88%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	238	48%	4304	67%	1581	55%	1410	79%	196	67%	116	37%	9	ND	754	89%	8608	66%
	Refused & Verified	23	5%	510	8%	15	1%	182	10%	36	12%	*	ND	*	ND	0	0%	766**	6%
	Not Produced	240	48%	1609	25%	803	28%	202	11%	59	20%	200	63%	35	ND	96	11%	3244	25%
	Rescheduled by CHS	*	ND	*	ND	479	17%	*	ND	*	ND	*	ND	*	ND	0	0%	479**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	501**	100%	6423**	100%	2878	100%	1794**	100%	291**	100%	316**	100%	44**	100%	850	100%	13097**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	52%	75%	55%	89%	80%	37%	ND	89%	72%

5	Referred Visits	N
5.1	Referred Visits Completed	869

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	22
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	140	53%	2167	62%	2864	67%	515	73%	106	37%	65	22%	28	ND	98	100%	5983	63%
	Refused & Verified	28	11%	366	11%	*	ND	54	8%	*	ND	*	ND	0	0%	0	0%	448**	5%
	Not Produced	95	36%	950	27%	907	21%	113	16%	184	63%	234	78%	35	ND	*	ND	2518**	27%
	Rescheduled by CHS	*	ND	*	ND	475	11%	19	3%	0	0%	*	ND	*	ND	0	0%	494**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	263**	100%	3483**	100%	4246**	100%	701	100%	290**	100%	299**	100%	63**	100%	98**	100%	9443**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	73%	67%	81%	37%	22%	ND	100%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	415

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	148	61%	5392	89%	398	59%	145	70%	35	40%	220	53%	87	60%	36	100%	6461	82%
	Refused & Verified	39	16%	409	7%	*	ND	*	ND	30	34%	69	17%	14	10%	0	0%	561**	7%
	Not Produced	25	10%	256	4%	164	24%	18	9%	23	26%	98	24%	45	31%	0	0%	629	8%
	Rescheduled by CHS	32	13%	0	0%	118	17%	44	21%	0	0%	28	7%	*	ND	0	0%	222**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	244	100%	6057	100%	680**	100%	207**	100%	88	100%	415	100%	146**	100%	36	100%	7873**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	96%	59%	70%	74%	70%	69%	100%	89%

5	Referred Visits	N
5.1	Referred Visits Completed	336

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	78	52%	1048	46%	2107	58%	424	63%	272	46%	167	31%	35	ND	227	92%	4358	53%
	Refused & Verified	14	9%	22	1%	*	ND	56	8%	25	4%	19	4%	*	ND	0	0%	136**	2%
	Not Produced	45	30%	1206	53%	1001	28%	190	28%	291	49%	348	65%	69	ND	19	8%	3169	39%
	Rescheduled by CHS	12	8%	0	0%	496	14%	*	ND	*	ND	*	ND	*	ND	0	0%	508**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	149	100%	2276	100%	3604**	100%	670**	100%	588**	100%	534**	100%	104**	100%	246	100%	8171**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	47%	58%	72%	51%	35%	ND	92%	55%

5	Referred Visits	N
5.1	Referred Visits Completed	520

Notes:

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	25	ND	179	29%	133	36%	58	ND	41	55%	14	ND	*	ND	*	ND	450**	36%
	Refused & Verified	21	ND	49	8%	0	0%	*	ND	21	28%	*	ND	*	ND	0	0%	91**	7%
	Not Produced	*	ND	380	63%	188	52%	16	ND	12	16%	68	ND	*	ND	0	0%	664**	53%
	Rescheduled by CHS	0	0%	*	ND	44	12%	*	ND	0	0%	*	ND	0	0%	0	0%	44**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	46**	100%	608**	100%	365	100%	74**	100%	74	100%	82**	100%	0**	0%	0**	0%	1249**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	38%	36%	ND	84%	ND	ND	ND	43%

5	Referred Visits	N
5.1	Referred Visits Completed	325

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	171
1.2	Average time to completion once known to CHS (hours)	7.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	88
2.2	Referrals seen within 72 hours	84
2.3	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	343	71%	1372	61%	1127	64%	628	81%	74	45%	256	51%	24	ND	197	ND	4021	65%
	Refused & Verified	25	5%	263	12%	13	1%	65	8%	*	ND	28	6%	*	ND	0	0%	394**	6%
	Not Produced	91	19%	610	27%	449	25%	70	9%	91	55%	195	39%	16	ND	*	ND	1522**	25%
	Rescheduled by CHS	23	5%	0	0%	172	10%	11	1%	0	0%	25	5%	*	ND	*	ND	231**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	482	100%	2245	100%	1761	100%	774	100%	165**	100%	504	100%	40**	100%	197**	100%	6168**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	73%	65%	90%	45%	56%	ND	ND	72%

5	Referred Visits	N
5.1	Referred Visits Completed	519

Notes:

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	110	39%	726	61%	733	29%	245	41%	130	36%	110	39%	34	ND	77	ND	2165	40%
	Refused & Verified	72	26%	45	4%	16	1%	43	7%	16	4%	76	27%	*	ND	*	ND	268**	5%
	Not Produced	97	35%	426	36%	1514	59%	298	50%	198	55%	96	34%	26	ND	*	ND	2655	49%
	Rescheduled by CHS	*	ND	0	0%	295	12%	14	2%	16	4%	0	0%	*	ND	0	0%	325**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	279**	100%	1197	100%	2558	100%	600	100%	360	100%	282	100%	60**	100%	77**	100%	5413**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	64%	29%	48%	41%	66%	ND	ND	45%

5	Referred Visits	N
5.1	Referred Visits Completed	328

Notes:

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	170	50%	1575	80%	384	37%	157	69%	14	35%	84	36%	22	ND	30	100%	2436	62%
	Refused & Verified	20	6%	193	10%	*	ND	*	ND	0	0%	0	0%	*	ND	0	0%	213**	5%
	Not Produced	147	44%	200	10%	429	41%	43	19%	26	65%	148	64%	34	ND	*	ND	1027**	26%
	Rescheduled by CHS	*	ND	0	0%	224	22%	27	12%	0	0%	*	ND	*	ND	0	0%	251**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**
Total Scheduled Services	337**	100%	1968	100%	1037**	100%	227**	100%	40	100%	232**	100%	56**	100%	30**	100%	3927**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	90%	37%	69%	35%	36%	ND	100%	67%

5	Referred Visits	N
5.1	Referred Visits Completed	403

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: March 2024

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I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	EMTC	5
V.	GRVC	6
VI.	NIC	7
VII.	OBCC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1886
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	816
2.2	Referrals seen within 72 hours	727
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1172	44%	18148	67%	9686	55%	3695	69%	912	44%	1009	39%	248	40%	1575	89%	36445	61%
	Refused & Verified	236	9%	2442	9%	82	0%	477	9%	167	8%	269	10%	38	6%	*	ND	3711**	6%
	Not Produced	1132	43%	6563	24%	5414	31%	1088	20%	943	46%	1276	49%	257	41%	198	11%	16871	28%
	Rescheduled by CHS	107	4%	17	0%	2444	14%	91	2%	37	2%	59	2%	32	5%	0	0%	2787	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	45	7%	N/A	N/A	45	0%
	Total Scheduled Services	2647	100%	27170	100%	17626	100%	5351	100%	2059	100%	2613	100%	620	100%	1773**	100%	59859**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	76%	55%	78%	52%	49%	46%	89%	67%

5	Referred Visits	N
5.1	Referred Visits Completed	3724

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1696
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	714
2.2	Referrals seen within 72 hours	635
2.3	Percent seen within 72 hours	89%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	240	33%	4444	64%	1794	56%	1572	75%	204	62%	83	30%	*	ND	787	86%	9124**	63%
	Refused & Verified	42	6%	770	11%	12	0%	270	13%	49	15%	*	ND	*	ND	0	0%	1143**	8%
	Not Produced	444	61%	1748	25%	899	28%	212	10%	76	23%	197	70%	36	ND	128	14%	3740	26%
	Rescheduled by CHS	*	ND	0	0%	509	16%	30	1%	0	0%	*	ND	*	ND	0	0%	539**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**
Total Scheduled Services	726**	100%	6962	100%	3214	100%	2084	100%	329	100%	280**	100%	36**	100%	915	100%	14546**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	39%	75%	56%	88%	77%	30%	ND	86%	71%

5	Referred Visits	N
5.1	Referred Visits Completed	759

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	30
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	16
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	122	49%	2385	60%	2789	66%	526	73%	138	37%	88	32%	31	ND	114	ND	6193	62%
	Refused & Verified	13	5%	505	13%	*	ND	69	10%	*	ND	*	ND	*	ND	0	0%	587**	6%
	Not Produced	104	42%	1074	27%	869	21%	128	18%	239	63%	191	68%	41	ND	*	ND	2646**	26%
	Rescheduled by CHS	11	4%	0	0%	571	14%	*	ND	*	ND	*	ND	*	ND	0	0%	582**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	250	100%	3964	100%	4229**	100%	723**	100%	377**	100%	279**	100%	72**	100%	114**	100%	10008**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	54%	73%	66%	82%	37%	32%	ND	ND	68%

5	Referred Visits	N
5.1	Referred Visits Completed	360

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	144	58%	6052	90%	461	71%	138	ND	39	41%	233	60%	76	ND	70	100%	7213	85%
	Refused & Verified	36	14%	466	7%	*	ND	12	ND	25	26%	51	13%	14	ND	0	0%	604**	7%
	Not Produced	25	10%	197	3%	136	21%	27	ND	32	33%	91	24%	33	ND	*	ND	541**	6%
	Rescheduled by CHS	45	18%	*	ND	54	8%	*	ND	*	ND	12	3%	13	ND	0	0%	124**	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	250	100%	6715**	100%	651**	100%	177**	100%	96**	100%	387	100%	136**	100%	70**	100%	8482**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	97%	71%	ND	67%	73%	ND	100%	92%

5	Referred Visits	N
5.1	Referred Visits Completed	347

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	90	48%	1307	42%	2072	57%	403	60%	269	46%	166	31%	51	ND	264	94%	4622	51%
	Refused & Verified	10	5%	67	2%	12	0%	39	6%	20	3%	87	16%	*	ND	0	0%	235**	3%
	Not Produced	87	47%	1706	55%	945	26%	220	33%	296	51%	271	50%	71	ND	18	6%	3614	40%
	Rescheduled by CHS	*	ND	*	ND	621	17%	11	2%	*	ND	17	3%	*	ND	0	0%	649**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	187**	100%	3080**	100%	3650	100%	673	100%	585**	100%	541	100%	122**	100%	282	100%	9120**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	45%	57%	66%	49%	47%	ND	94%	53%

5	Referred Visits	N
5.1	Referred Visits Completed	560

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	20	ND	226	38%	128	33%	28	ND	25	29%	12	13%	*	ND	*	ND	439**	37%
	Refused & Verified	*	ND	32	5%	0	0%	*	ND	33	39%	18	20%	0	0%	0	0%	83**	7%
	Not Produced	*	ND	337	57%	198	52%	*	ND	27	32%	60	67%	*	ND	0	0%	622**	52%
	Rescheduled by CHS	0	0%	*	ND	57	15%	0	0%	0	0%	0	0%	*	ND	0	0%	57**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	20**	100%	595**	100%	383	100%	28**	100%	85	100%	90	100%	0**	0%	0**	0%	1201**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	43%	33%	ND	68%	33%	ND	ND	43%

5	Referred Visits	N
5.1	Referred Visits Completed	349

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	158
1.2	Average time to completion once known to CHS (hours)	7.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	83
2.2	Referrals seen within 72 hours	73
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	308	61%	1416	57%	1233	66%	630	76%	95	41%	255	49%	34	ND	203	84%	4174	62%
	Refused & Verified	32	6%	258	10%	*	ND	57	7%	16	7%	25	5%	*	ND	*	ND	388**	6%
	Not Produced	130	26%	814	33%	493	27%	132	16%	121	52%	240	46%	14	ND	39	16%	1983	30%
	Rescheduled by CHS	32	6%	*	ND	130	7%	12	1%	*	ND	*	ND	*	ND	0	0%	174**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	502	100%	2488**	100%	1856**	100%	831	100%	232**	100%	520**	100%	48**	100%	242**	100%	6719**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	67%	66%	83%	48%	54%	ND	84%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	617

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	99	34%	742	57%	751	28%	235	39%	111	38%	71	29%	27	ND	99	ND	2135	39%
	Refused & Verified	66	22%	106	8%	39	1%	27	5%	18	6%	86	35%	*	ND	0	0%	342**	6%
	Not Produced	129	44%	463	35%	1568	59%	326	54%	131	45%	88	36%	18	ND	*	ND	2723**	49%
	Rescheduled by CHS	*	ND	0	0%	295	11%	12	2%	33	11%	*	ND	*	ND	0	0%	340**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	294**	100%	1311	100%	2653	100%	600	100%	293	100%	245**	100%	45**	100%	99**	100%	5540**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	65%	30%	44%	44%	64%	ND	ND	45%

5	Referred Visits	N
5.1	Referred Visits Completed	358

Notes:

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	149	39%	1576	77%	458	47%	163	78%	31	60%	101	42%	17	ND	31	100%	2526	63%
	Refused & Verified	33	9%	238	12%	*	ND	0	0%	*	ND	0	0%	*	ND	0	0%	271**	7%
	Not Produced	205	53%	224	11%	306	32%	33	16%	21	40%	138	58%	39	ND	0	0%	966	24%
	Rescheduled by CHS	*	ND	0	0%	207	21%	14	7%	0	0%	*	ND	*	ND	0	0%	221**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**
Total Scheduled Services	387**	100%	2038	100%	971**	100%	210	100%	52**	100%	239**	100%	56**	100%	31	100%	3984**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	47%	89%	47%	78%	60%	42%	ND	100%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	374

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: January to March 2024

Version: 4/25/2024

I. Table of Contents

Contents

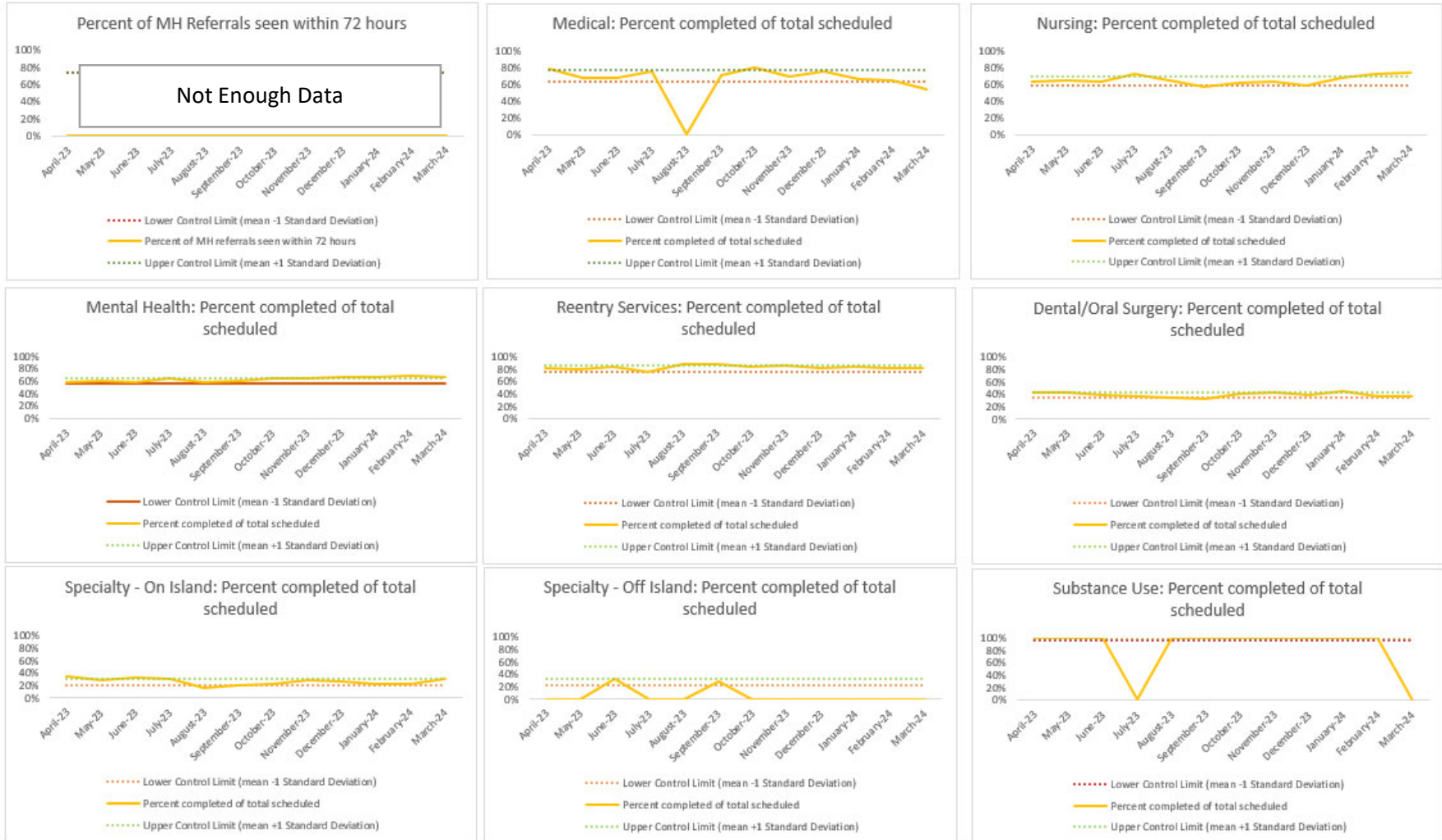
I. Table of Contents	2
II. EMTC	3
III. GRVC.....	4
IV. NIC.....	5
V. OBCC.....	6
VI. RESH	7
VII. RMSC	8
VIII. RNDC	9
IX. VCBC.....	10
X. WF	11

II. EMTC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

III. GRVC



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IV. NIC



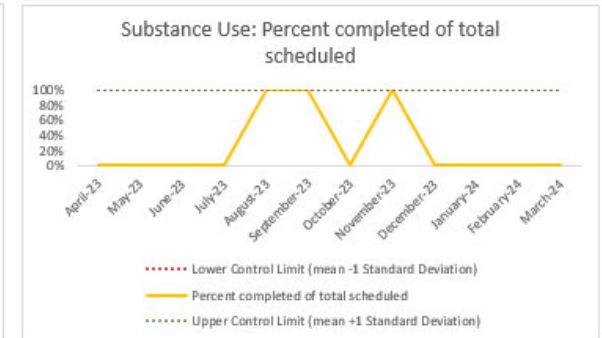
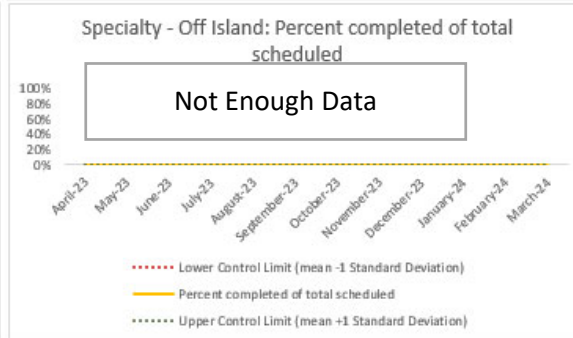
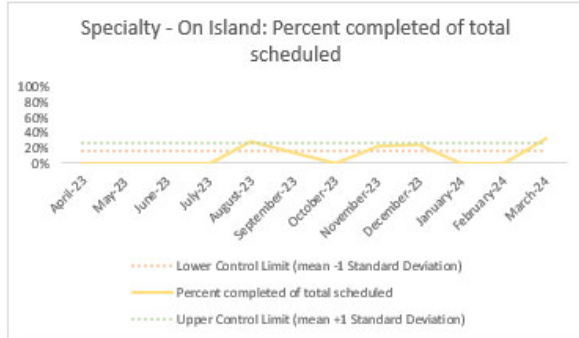
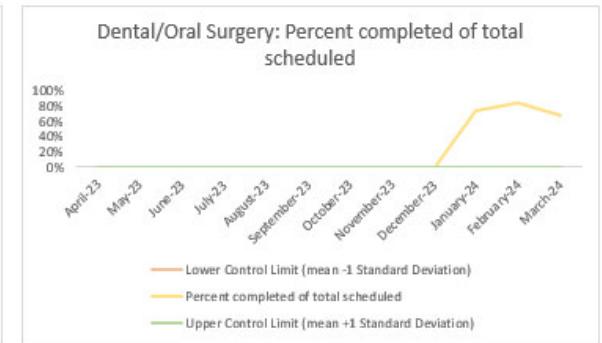
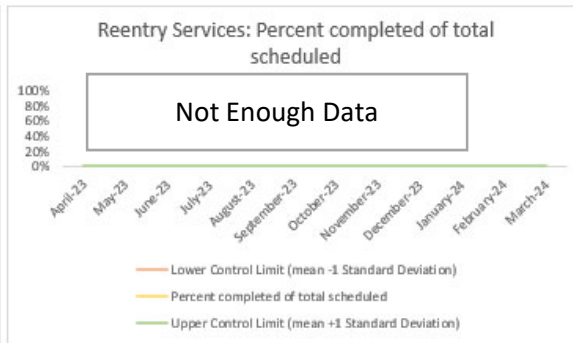
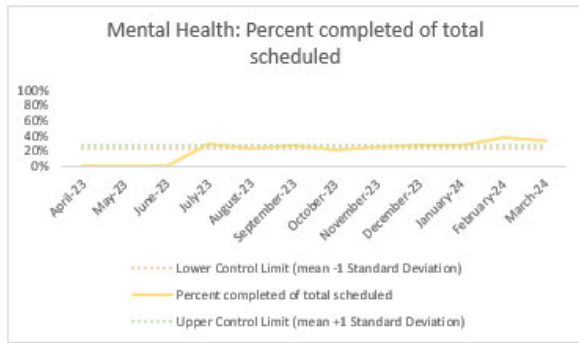
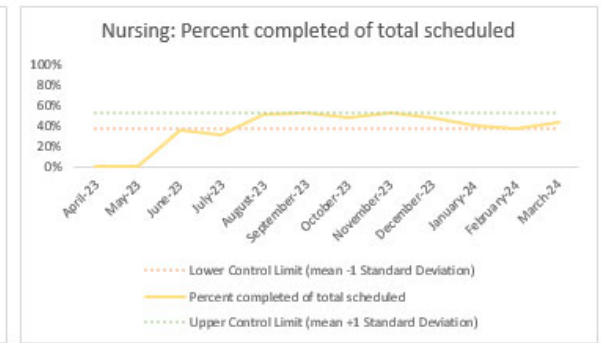
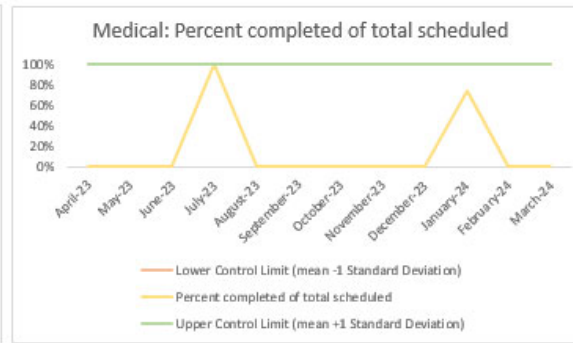
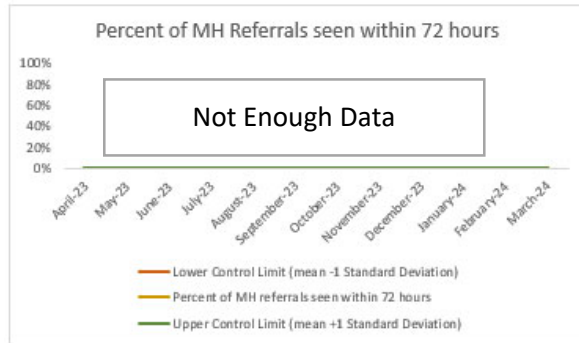
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V. OBCC



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VI. RESH



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VII. RMSC



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VIII. RNDC



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IX. VCBC



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X. WF



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