

CHS Access Report: October 2023

Version: 4/11/2024

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1664
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	718
2.2	Referrals seen within 72 hours	568
2.3	Percent seen within 72 hours	79%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	1258	44%	16249	63%	9023	48%	3179	65%	729	45%	1096	42%	272	40%	1373	92%	33179	56%	
	Refused & Verified	367	13%	2122	8%	92	0%	433	9%	77	5%	175	7%	34	5%	*	ND	3300**	6%	
	Not Produced	1123	40%	7541	29%	5372	28%	1234	25%	783	48%	1324	50%	312	45%	122	8%	17811	30%	
	Rescheduled by CHS	80	3%	12	0%	4363	23%	68	1%	31	2%	36	1%	22	3%	*	ND	4612**	8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	48	7%	N/A	N/A	48	0%	
	Total Scheduled Services	2828	100%	25924	100%	18850	100%	4914	100%	1620	100%	2631	100%	688	100%	1495**	100%	58950**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	57%	71%	48%	74%	50%	48%	44%	92%	62%

5	Referred Visits	N
5.1	Referred Visits Completed	4155

Notes:

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N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1494
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	633
2.2	Referrals seen within 72 hours	504
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	198	41%	3930	66%	1458	55%	835	73%	18	58%	96	32%	18	36%	704	91%	7257	63%
	Refused & Verified	45	9%	527	9%	12	0%	164	14%	*	ND	0	0%	0	0%	0	0%	748**	7%
	Not Produced	230	47%	1510	25%	527	20%	146	13%	13	42%	208	68%	32	64%	71	9%	2737	24%
	Rescheduled by CHS	13	3%	0	0%	676	25%	*	ND	0	0%	0	0%	0	0%	*	ND	689**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	486	100%	5967	100%	2673	100%	1145**	100%	31**	100%	304	100%	50**	100%	775**	100%	11431**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	50%	75%	55%	87%	58%	32%	36%	91%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	878

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	34
1.2	Average time to completion once known to CHS (hours)	4.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	15
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	107	67%	1937	50%	2724	64%	688	75%	109	37%	61	22%	26	ND	86	100%	5738	58%
	Refused & Verified	21	13%	426	11%	15	0%	74	8%	12	4%	0	0%	*	ND	0	0%	548**	6%
	Not Produced	32	20%	1503	39%	803	19%	159	17%	175	59%	212	78%	36	ND	*	ND	2920**	30%
	Rescheduled by CHS	0	0%	*	ND	682	16%	*	ND	*	ND	0	0%	*	ND	0	0%	682**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	160	100%	3866**	100%	4224	100%	921**	100%	296**	100%	273	100%	62**	100%	86**	100%	9888**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	61%	65%	83%	41%	22%	ND	100%	64%

5	Referred Visits	N
5.1	Referred Visits Completed	492

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	252	81%	5951	85%	470	63%	176	79%	24	ND	253	65%	75	48%	68	100%	7269	82%	
	Refused & Verified	25	8%	632	9%	*	ND	*	ND	*	ND	43	11%	15	10%	0	0%	715**	8%	
	Not Produced	17	5%	386	6%	188	25%	31	14%	*	ND	77	20%	51	32%	*	ND	750**	8%	
	Rescheduled by CHS	17	5%	0	0%	83	11%	15	7%	0	0%	17	4%	*	ND	0	0%	132**	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16	10%	N/A	N/A	16	0%
Total Scheduled Services	311	100%	6969	100%	741**	100%	222**	100%	24**	100%	390	100%	157**	100%	68**	100%	8882**	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89%	94%	63%	79%	ND	76%	57%	100%	90%

5	Referred Visits	N
5.1	Referred Visits Completed	414

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	61	8%	951	30%	1984	52%	427	61%	282	44%	148	28%	46	ND	252	89%	4151	42%
	Refused & Verified	71	10%	41	1%	*	ND	72	10%	22	3%	17	3%	*	ND	*	ND	223**	2%
	Not Produced	615	82%	2178	69%	994	26%	192	27%	333	52%	356	68%	73	ND	30	11%	4771	48%
	Rescheduled by CHS	*	ND	*	ND	828	22%	11	2%	0	0%	*	ND	*	ND	0	0%	839**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	747**	100%	3170**	100%	3806**	100%	702	100%	637	100%	521**	100%	119**	100%	282**	100%	9984**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	18%	31%	52%	71%	48%	32%	ND	89%	44%

5	Referred Visits	N
5.1	Referred Visits Completed	492

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	17	ND	305	44%	129	21%	45	ND	*	ND	*	ND	*	ND	11	ND	507**	34%
	Refused & Verified	*	ND	25	4%	*	ND	*	ND	0	0%	0	0%	*	ND	*	ND	25**	2%
	Not Produced	*	ND	365	53%	250	41%	15	ND	11	ND	81	ND	*	ND	0	0%	722**	49%
	Rescheduled by CHS	0	0%	*	ND	226	37%	*	ND	0	0%	0	0%	0	0%	0	0%	226**	15%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	17**	100%	695**	100%	605**	100%	60**	100%	11**	100%	81**	100%	0**	0%	11**	100%	1480**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	47%	21%	ND	ND	ND	ND	ND	36%

5	Referred Visits	N
5.1	Referred Visits Completed	428

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	134
1.2	Average time to completion once known to CHS (hours)	5.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	69
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	71%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	328	74%	969	54%	1068	53%	505	84%	122	53%	313	59%	23	ND	149	93%	3477	60%
	Refused & Verified	47	11%	188	11%	33	2%	37	6%	14	6%	17	3%	0	0%	0	0%	336	6%
	Not Produced	49	11%	627	35%	573	29%	46	8%	95	41%	181	34%	47	67%	12	7%	1630	28%
	Rescheduled by CHS	18	4%	0	0%	326	16%	10	2%	*	ND	18	3%	*	ND	*	ND	372**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	442	100%	1784	100%	2000	100%	598	100%	231**	100%	529	100%	70**	100%	161**	100%	5815**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	65%	55%	91%	59%	62%	ND	93%	66%

5	Referred Visits	N
5.1	Referred Visits Completed	558

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	106	27%	917	52%	736	19%	315	32%	95	36%	99	35%	48	ND	95	100%	2411	31%
	Refused & Verified	127	33%	70	4%	15	0%	50	5%	21	8%	63	22%	*	ND	0	0%	346**	4%
	Not Produced	154	40%	784	44%	1812	47%	613	63%	120	45%	119	42%	30	ND	*	ND	3632**	47%
	Rescheduled by CHS	*	ND	*	ND	1292	34%	*	ND	29	11%	0	0%	*	ND	0	0%	1321**	17%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	387**	100%	1771**	100%	3855	100%	978**	100%	265	100%	281	100%	78**	100%	95**	100%	7710**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	56%	19%	37%	44%	58%	ND	ND	36%

5	Referred Visits	N
5.1	Referred Visits Completed	410

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N/A = Not Applicable

XI. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	78	ND	130	74%	156	43%	65	ND	63	76%	52	48%	*	ND	*	ND	544**	59%
	Refused & Verified	*	ND	14	8%	0	0%	16	ND	*	ND	34	31%	*	ND	0	0%	64**	7%
	Not Produced	*	ND	32	18%	80	22%	*	ND	20	24%	22	20%	*	ND	0	0%	154**	17%
	Rescheduled by CHS	28	ND	0	0%	129	35%	0	0%	0	0%	0	0%	*	ND	0	0%	157**	17%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	106**	100%	176	100%	365	100%	81**	100%	83**	100%	108	100%	0**	0%	0**	0%	919**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	82%	43%	ND	76%	80%	ND	ND	66%

5	Referred Visits	N
5.1	Referred Visits Completed	183

Notes:

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N/A = Not Applicable

XII. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	111	75%	1159	77%	298	53%	123	78%	*	ND	64	48%	22	46%	*	ND	1777**	69%	
	Refused & Verified	23	16%	199	13%	*	ND	*	ND	0	0%	*	ND	*	ND	0	0%	222**	9%	
	Not Produced	14	9%	156	10%	145	26%	24	15%	12	100%	68	52%	26	54%	*	ND	445**	17%	
	Rescheduled by CHS	*	ND	0	0%	121	21%	11	7%	0	0%	0	0%	*	ND	0	0%	132**	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%	
Total Scheduled Services	148**	100%	1514	100%	564**	100%	158**	100%	12**	100%	132**	100%	48**	100%	0**	0%	2576**	100%		

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	91%	90%	53%	78%	0%	48%	46%	ND	78%

5	Referred Visits	N
5.1	Referred Visits Completed	300

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: November 2023

Version: 4/11/2024

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1641
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	673
2.2	Referrals seen within 72 hours	559
2.3	Percent seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	1094	42%	16721	63%	9171	50%	3001	66%	683	43%	874	41%	226	39%	1242	90%	33012	57%
	Refused & Verified	352	13%	2561	10%	70	0%	381	8%	81	5%	104	5%	49	8%	*	ND	3598**	6%
	Not Produced	1123	43%	7214	27%	5622	31%	1088	24%	807	51%	1112	52%	259	45%	138	10%	17363	30%
	Rescheduled by CHS	66	3%	17	0%	3397	19%	89	2%	18	1%	61	3%	14	2%	0	0%	3662	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	34	6%	N/A	N/A	34	0%
	Total Scheduled Services	2635	100%	26513	100%	18260	100%	4559	100%	1589	100%	2151	100%	582	100%	1380**	100%	57669**	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4	Percent completed	55%		73%		51%		74%		48%		45%		47%		90%		63%	

5	Referred Visits	N
5.1	Referred Visits Completed	4029

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1466
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	587
2.2	Referrals seen within 72 hours	486
2.3	Percent seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	179	30%	4018	65%	1477	58%	999	73%	167	61%	83	31%	13	ND	608	86%	7544	63%
	Refused & Verified	89	15%	616	10%	19	1%	154	11%	11	4%	*	ND	*	ND	*	ND	889**	7%
	Not Produced	324	55%	1549	25%	523	21%	208	15%	80	29%	185	69%	30	ND	98	14%	2997	25%
	Rescheduled by CHS	*	ND	0	0%	509	20%	15	1%	18	7%	*	ND	0	0%	0	0%	542**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	
	Total Scheduled Services	592**	100%	6183	100%	2528	100%	1376	100%	276	100%	268**	100%	43**	100%	706**	100%	11972**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	45%	75%	59%	84%	64%	31%	ND	86%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	789

Notes:

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	29
1.2	Average time to completion once known to CHS (hours)	4.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	14
2.3	Percent seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	95	61%	2087	50%	2881	64%	585	74%	88	36%	66	28%	26	ND	95	100%	5923	57%
	Refused & Verified	14	9%	541	13%	13	0%	85	11%	16	6%	*	ND	*	ND	0	0%	669**	6%
	Not Produced	47	30%	1579	38%	857	19%	106	13%	143	58%	172	72%	32	ND	*	ND	2936**	28%
	Rescheduled by CHS	*	ND	*	ND	772	17%	13	2%	0	0%	*	ND	*	ND	0	0%	785**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	156**	100%	4207**	100%	4523	100%	789	100%	247	100%	238**	100%	58**	100%	95**	100%	10313**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70%	62%	64%	85%	42%	28%	ND	100%	64%

5	Referred Visits	N
5.1	Referred Visits Completed	382

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	203	74%	5956	85%	405	59%	157	77%	18	ND	199	61%	66	ND	54	100%	7058	81%
	Refused & Verified	20	7%	739	11%	*	ND	*	ND	*	ND	39	12%	23	ND	0	0%	821	9%
	Not Produced	32	12%	332	5%	175	25%	25	12%	*	ND	58	18%	30	ND	*	ND	652	7%
	Rescheduled by CHS	21	8%	0	0%	109	16%	22	11%	0	0%	30	9%	*	ND	0	0%	182	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0	0%
	Total Scheduled Services	276	100%	7027	100%	689	100%	204	100%	18	0%	326	100%	119	0%	54	100%	8713	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	95%	59%	77%	ND	73%	ND	100%	90%

5	Referred Visits	N
5.1	Referred Visits Completed	412

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	1.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	50	9%	951	32%	1924	48%	321	59%	210	38%	101	24%	33	ND	219	91%	3809	41%
	Refused & Verified	56	10%	21	1%	*	ND	47	9%	12	2%	*	ND	*	ND	0	0%	136**	1%
	Not Produced	464	81%	2001	67%	1243	31%	178	33%	336	60%	320	76%	64	ND	21	9%	4627	49%
	Rescheduled by CHS	0	0%	*	ND	815	20%	*	ND	0	0%	*	ND	*	ND	0	0%	815**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	570	100%	2973**	100%	3982**	100%	546**	100%	558	100%	421**	100%	97**	100%	240	100%	9387**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	19%	33%	48%	67%	40%	24%	ND	91%	42%

5	Referred Visits	N
5.1	Referred Visits Completed	492

Notes:

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	17	ND	292	51%	125	25%	84	ND	11	ND	19	23%	*	ND	18	100%	566**	43%
	Refused & Verified	*	ND	13	2%	0	0%	*	ND	*	ND	0	0%	0	0%	0	0%	13**	1%
	Not Produced	*	ND	261	45%	198	39%	14	ND	15	ND	64	77%	*	ND	0	0%	552**	42%
	Rescheduled by CHS	0	0%	11	2%	183	36%	*	ND	0	0%	*	ND	*	ND	0	0%	194**	15%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0**	0%
	Total Scheduled Services	17**	100%	577	100%	506	100%	98**	100%	26**	100%	83**	100%	0**	0%	18	100%	1325**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	53%	25%	ND	ND	23%	ND	100%	44%

5	Referred Visits	N
5.1	Referred Visits Completed	499

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	144
1.2	Average time to completion once known to CHS (hours)	6.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	69
2.2	Referrals seen within 72 hours	57
2.3	Percent seen within 72 hours	83%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	268	74%	1082	57%	1080	58%	461	78%	62	45%	220	64%	20	ND	139	ND	3332	62%
	Refused & Verified	32	9%	232	12%	10	1%	36	6%	11	8%	11	3%	*	ND	*	ND	332**	6%
	Not Produced	39	11%	595	31%	507	27%	92	16%	64	47%	114	33%	25	ND	*	ND	1436**	27%
	Rescheduled by CHS	21	6%	*	ND	281	15%	*	ND	0	0%	*	ND	*	ND	0	0%	302**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	360	100%	1909**	100%	1878	100%	589**	100%	137	100%	345**	100%	45**	100%	139**	100%	5402**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	69%	58%	84%	53%	67%	ND	ND	68%

5	Referred Visits	N
5.1	Referred Visits Completed	516

Notes:

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	103	31%	875	51%	766	24%	244	33%	116	41%	82	33%	43	ND	95	ND	2324	35%
	Refused & Verified	104	32%	102	6%	19	1%	29	4%	18	6%	44	18%	14	ND	0	0%	330	5%
	Not Produced	123	37%	735	43%	1810	58%	440	60%	148	52%	123	49%	38	ND	*	ND	3417**	52%
	Rescheduled by CHS	0	0%	0	0%	545	17%	16	2%	0	0%	0	0%	*	ND	0	0%	561**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	330	100%	1712	100%	3140	100%	729	100%	282	100%	249	100%	95**	100%	95**	100%	6632**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	63%	57%	25%	37%	48%	51%	ND	ND	40%

5	Referred Visits	N
5.1	Referred Visits Completed	420

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	2.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	179	56%	1460	76%	513	51%	150	73%	11	48%	104	58%	19	ND	14	ND	2450	66%
	Refused & Verified	31	10%	297	15%	*	ND	19	9%	0	0%	*	ND	*	ND	0	0%	347**	9%
	Not Produced	89	28%	162	8%	309	31%	25	12%	12	52%	76	42%	33	ND	*	ND	706**	19%
	Rescheduled by CHS	19	6%	0	0%	183	18%	11	5%	0	0%	*	ND	0	0%	0	0%	213**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	318	100%	1919	100%	1005**	100%	205	100%	23	100%	180**	100%	52**	100%	14**	100%	3716**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	66%	92%	51%	82%	48%	58%	ND	ND	75%

5	Referred Visits	N
5.1	Referred Visits Completed	519

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: December 2023

Version: 4/11/2024

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1435
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	676
2.2	Referrals seen within 72 hours	584
2.3	Percent seen within 72 hours	86%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	1291	45%	17174	65%	8569	51%	2829	68%	681	44%	758	40%	219	38%	1194	89%	32715	59%
	Refused & Verified	367	13%	2070	8%	54	0%	294	7%	72	5%	108	6%	38	7%	0	0%	3003	5%
	Not Produced	1092	38%	6965	27%	5069	30%	929	22%	784	51%	994	52%	254	44%	149	11%	16236	29%
	Rescheduled by CHS	93	3%	27	0%	3191	19%	104	3%	12	1%	56	3%	21	4%	*	ND	3504**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	40	7%	N/A	N/A	40	0%
	Total Scheduled Services	2843	100%	26236	100%	16883	100%	4156	100%	1549	100%	1916	100%	572	100%	1343**	100%	55498**	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4	Percent completed	58%		73%		51%		75%		49%		45%		45%		89%		64%	

5	Referred Visits	N
5.1	Referred Visits Completed	4034

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTc

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1295
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	589
2.2	Referrals seen within 72 hours	508
2.3	Percent seen within 72 hours	86%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	251	37%	4060	66%	1343	57%	915	80%	143	58%	57	24%	*	ND	582	85%	7351**	64%	
	Refused & Verified	77	11%	537	9%	14	1%	117	10%	27	11%	*	ND	0	0%	0	0%	772**	7%	
	Not Produced	352	52%	1593	26%	561	24%	117	10%	77	31%	177	76%	27	ND	103	15%	3007	26%	
	Rescheduled by CHS	*	ND	*	ND	431	18%	*	ND	0	0%	*	ND	*	ND	0	0%	431**	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%	
Total Scheduled Services	680**	100%	6190**	100%	2349	100%	1149**	100%	247	100%	234**	100%	27**	100%	685	100%	11561**	100%		

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
4	Outcome Metrics																		
4.1	Percent completed	48%		74%		58%		90%		69%		24%		ND		85%		70%	

5	Referred Visits	N
5.1	Referred Visits Completed	910

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	22
1.2	Average time to completion once known to CHS (hours)	7.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	130	64%	2181	49%	2792	66%	514	73%	113	39%	56	26%	21	ND	90	100%	5897	58%
	Refused & Verified	22	11%	416	9%	*	ND	57	8%	*	ND	0	0%	0	0%	0	0%	495**	5%
	Not Produced	51	25%	1868	42%	843	20%	114	16%	178	61%	158	74%	40	ND	*	ND	3252**	32%
	Rescheduled by CHS	*	ND	*	ND	587	14%	16	2%	0	0%	*	ND	*	ND	0	0%	603**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	203**	100%	4465**	100%	4222**	100%	701	100%	291**	100%	214**	100%	61**	100%	90**	100%	10247**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	58%	66%	81%	39%	26%	ND	100%	62%

5	Referred Visits	N
5.1	Referred Visits Completed	439

Notes:

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N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	1.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	217	72%	6258	88%	311	45%	123	78%	14	ND	182	59%	80	52%	48	100%	7233	82%
	Refused & Verified	27	9%	592	8%	0	0%	*	ND	*	ND	38	12%	23	15%	0	0%	680**	8%
	Not Produced	21	7%	291	4%	178	26%	14	9%	15	ND	62	20%	38	25%	0	0%	619	7%
	Rescheduled by CHS	37	12%	0	0%	206	30%	20	13%	0	0%	28	9%	0	0%	0	0%	291	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	8%	N/A	N/A	13	0%
Total Scheduled Services	302	100%	7141	100%	695	100%	157**	100%	29**	100%	310	100%	154	100%	48	100%	8836**	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	96%	45%	78%	ND	71%	67%	100%	90%

5	Referred Visits	N
5.1	Referred Visits Completed	422

Notes:

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N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	82	16%	1060	40%	1940	52%	329	56%	200	43%	113	32%	35	ND	203	92%	3962	46%
	Refused & Verified	26	5%	26	1%	*	ND	44	8%	*	ND	*	ND	*	ND	0	0%	96**	1%
	Not Produced	404	79%	1585	59%	907	24%	213	36%	268	57%	243	68%	45	ND	18	8%	3683	43%
	Rescheduled by CHS	*	ND	0	0%	857	23%	*	ND	0	0%	*	ND	*	ND	0	0%	857**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	512**	100%	2671	100%	3704**	100%	586**	100%	468**	100%	356**	100%	80**	100%	221	100%	8598**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	21%	41%	52%	64%	43%	32%	ND	92%	47%

5	Referred Visits	N
5.1	Referred Visits Completed	539

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	15	ND	235	40%	113	27%	27	ND	*	ND	18	24%	*	ND	*	ND	408**	36%
	Refused & Verified	*	ND	44	7%	0	0%	*	ND	*	ND	*	ND	0	0%	0	0%	44**	4%
	Not Produced	*	ND	296	50%	165	39%	*	ND	*	ND	57	76%	*	ND	0	0%	518**	46%
	Rescheduled by CHS	*	ND	16	3%	148	35%	0	0%	0	0%	0	0%	0	0%	0	0%	164**	14%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	15**	100%	591	100%	426	100%	27**	100%	0**	0%	75**	100%	0**	0%	0**	0%	1134**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	47%	27%	ND	ND	24%	ND	ND	40%

5	Referred Visits	N
5.1	Referred Visits Completed	464

Notes:

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	117
1.2	Average time to completion once known to CHS (hours)	5.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	76
2.2	Referrals seen within 72 hours	65
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	269	69%	1033	61%	984	57%	511	79%	82	53%	160	52%	20	ND	153	88%	3212	62%
	Refused & Verified	35	9%	121	7%	*	ND	35	5%	*	ND	19	6%	*	ND	0	0%	210**	4%
	Not Produced	68	17%	548	32%	525	30%	85	13%	73	47%	129	42%	36	ND	20	12%	1484	29%
	Rescheduled by CHS	17	4%	*	ND	215	12%	17	3%	0	0%	*	ND	*	ND	*	ND	249**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	389	100%	1702**	100%	1724**	100%	648	100%	155**	100%	308**	100%	56**	100%	173**	100%	5155**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	68%	57%	84%	53%	58%	ND	88%	66%

5	Referred Visits	N
5.1	Referred Visits Completed	422

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	86	24%	817	55%	670	24%	288	40%	115	38%	79	35%	26	ND	86	ND	2167	36%
	Refused & Verified	138	39%	75	5%	13	0%	32	4%	13	4%	35	15%	*	ND	0	0%	306**	5%
	Not Produced	134	37%	605	40%	1597	57%	360	51%	160	53%	113	50%	34	ND	*	ND	3003**	50%
	Rescheduled by CHS	*	ND	*	ND	537	19%	32	4%	12	4%	*	ND	*	ND	0	0%	581**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
Total Scheduled Services	358**	100%	1497**	100%	2817	100%	712	100%	300	100%	227**	100%	60**	100%	86**	100%	6057**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	63%	60%	24%	45%	43%	50%	ND	ND	41%

5	Referred Visits	N
5.1	Referred Visits Completed	419

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	241	67%	1530	78%	416	45%	122	ND	*	ND	93	63%	24	ND	30	100%	2456**	68%	
	Refused & Verified	37	10%	259	13%	*	ND	*	ND	*	ND	*	ND	*	ND	0	0%	296**	8%	
	Not Produced	56	16%	179	9%	293	32%	20	ND	*	ND	55	37%	25	ND	0	0%	628**	17%	
	Rescheduled by CHS	25	7%	*	ND	210	23%	*	ND	0	0%	*	ND	*	ND	0	0%	235**	7%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%	
Total Scheduled Services	359	100%	1968**	100%	919**	100%	142**	100%	0**	0%	148**	100%	49**	100%	30	100%	3615**	100%		

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	77%	91%	45%	ND	ND	63%	ND	100%	76%

5	Referred Visits	N
5.1	Referred Visits Completed	419

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: October to December 2023

Version: 4/12/2024

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II. EMTC



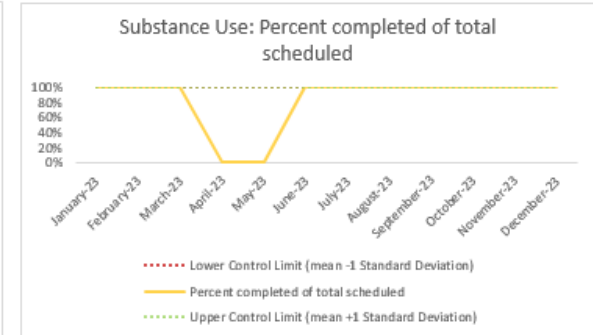
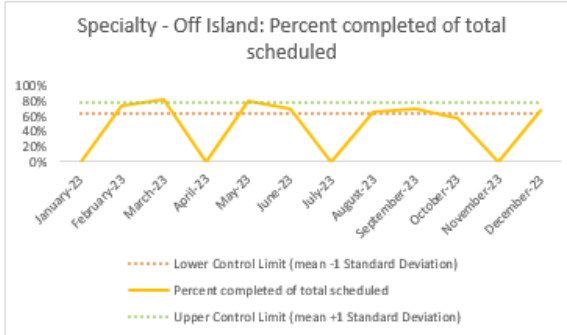
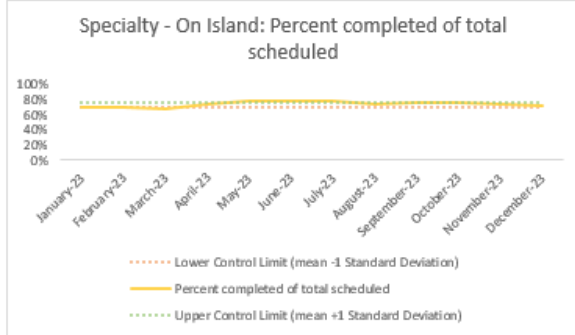
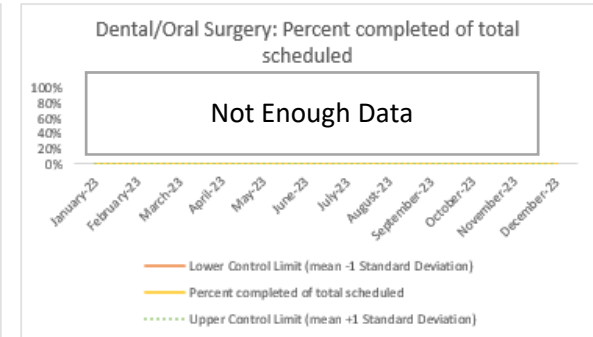
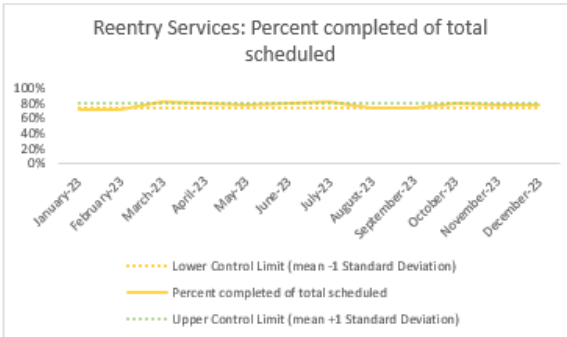
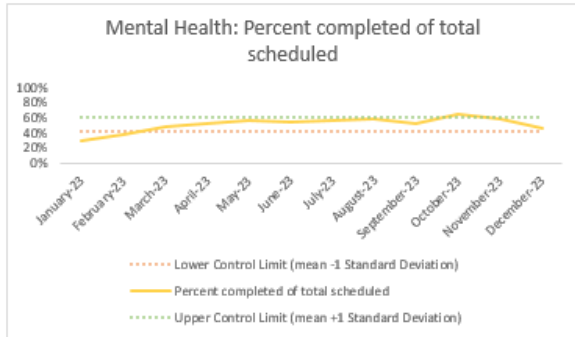
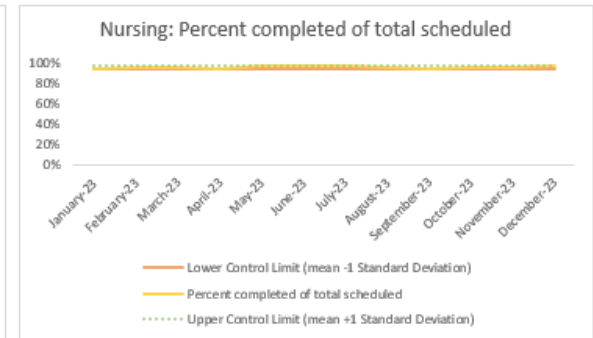
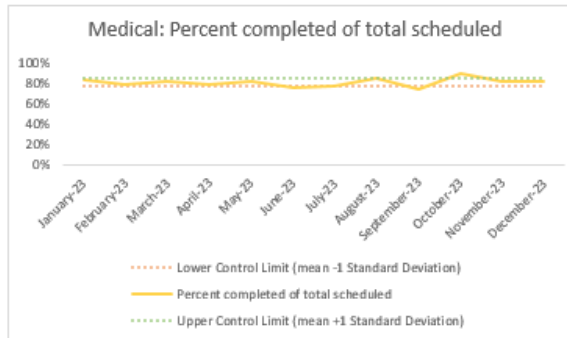
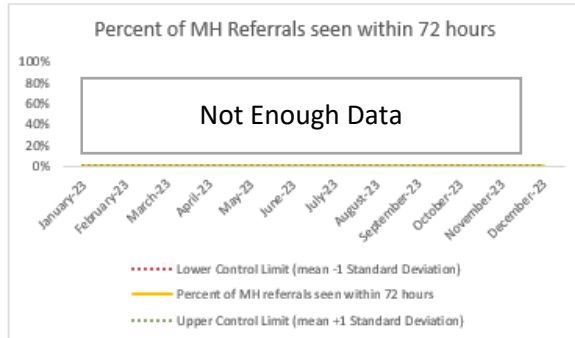
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III. GRVC



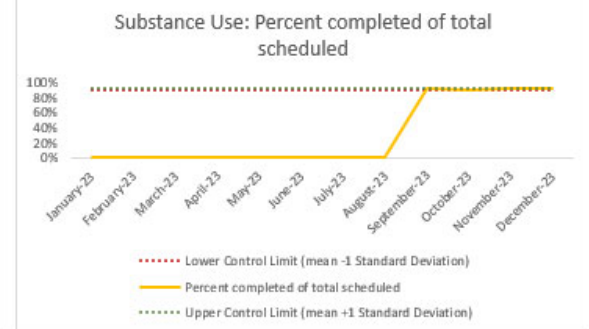
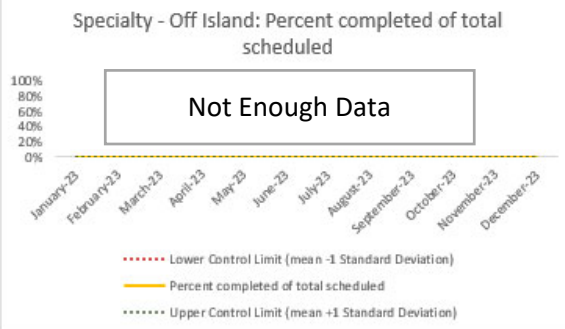
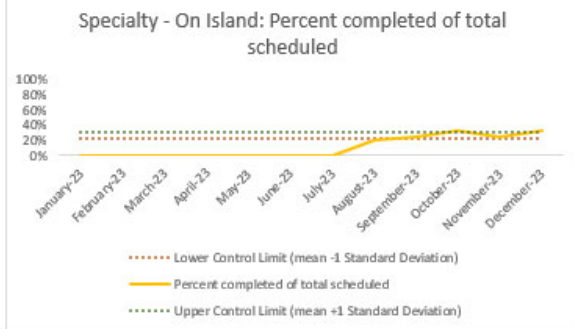
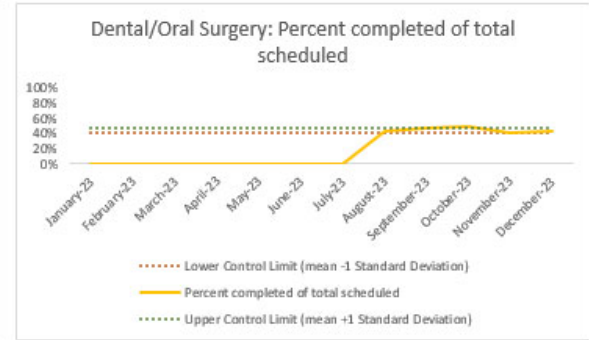
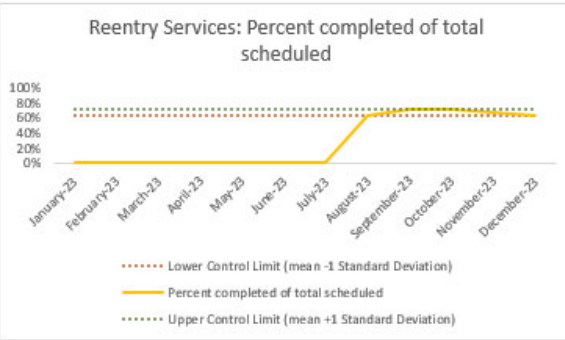
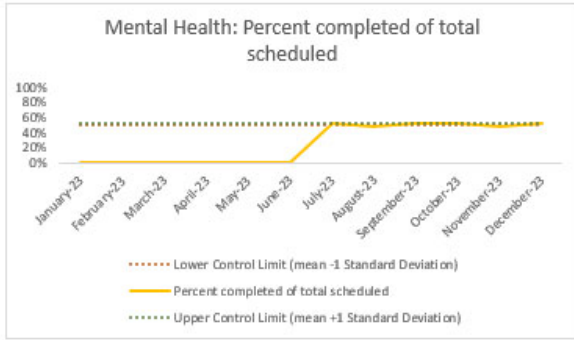
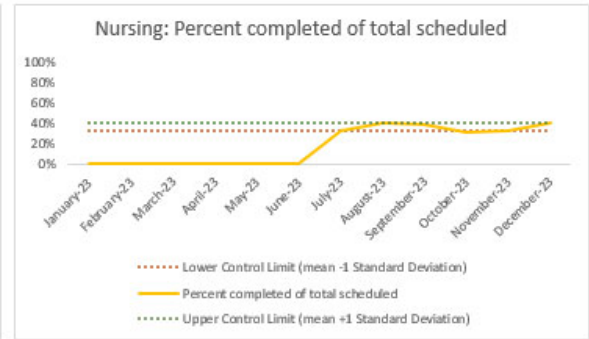
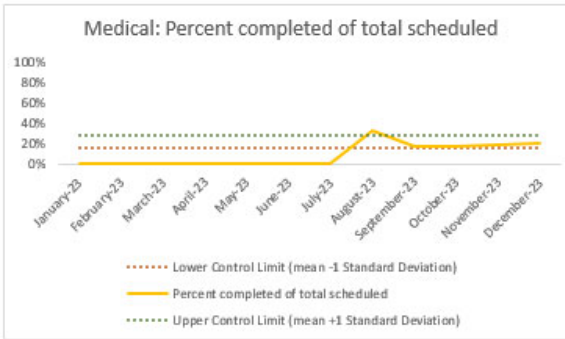
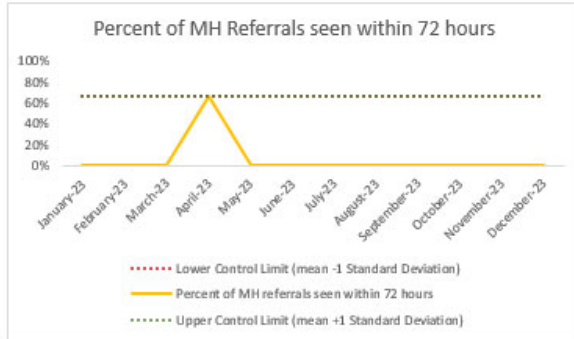
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IV. NIC



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V. OBCC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VI. RESH



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VII. RMSC



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VIII. RNDC



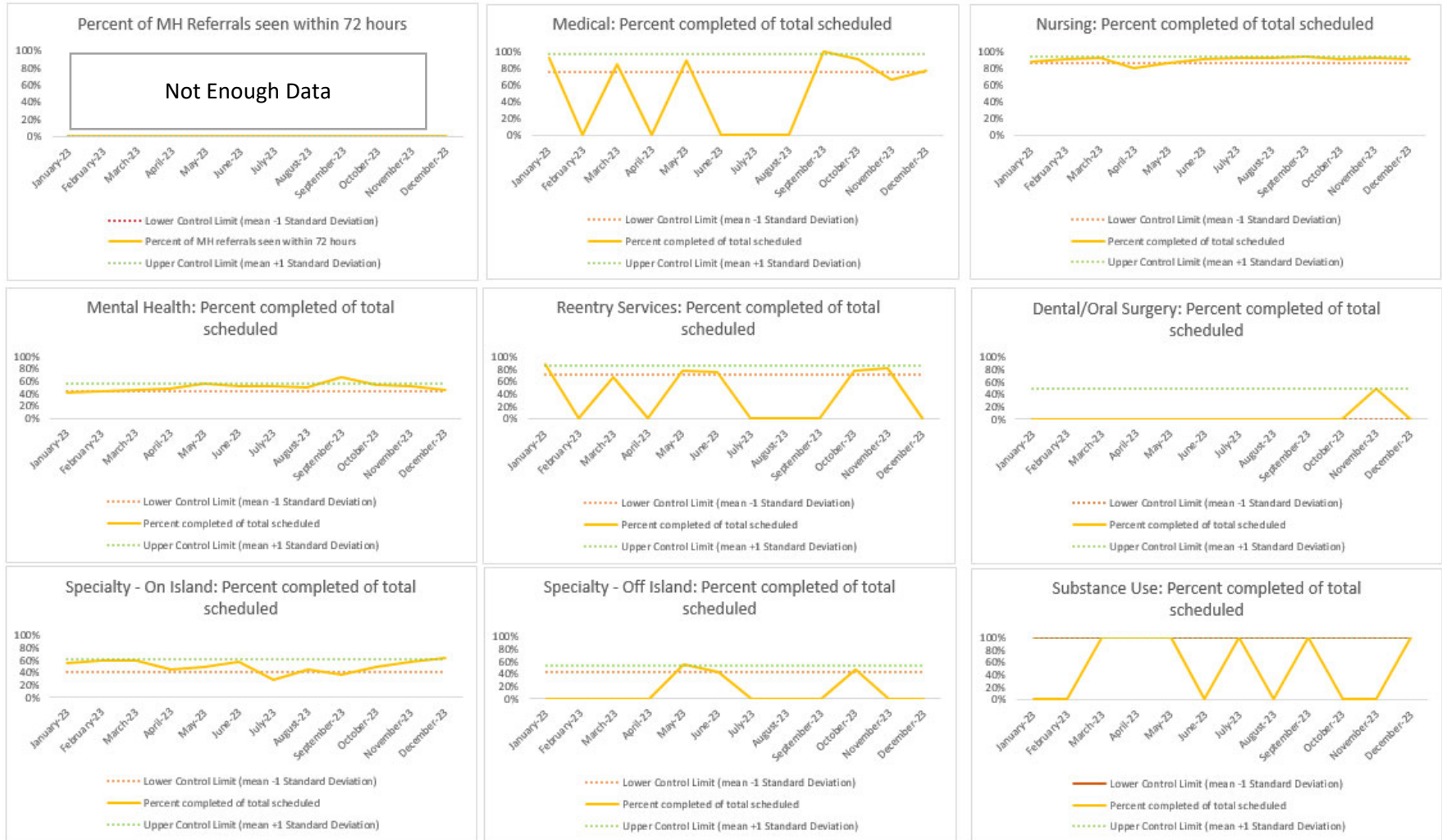
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IX. VCBC



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X. WF



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