

## CHS Access Report: July 2023

Version: 11/21/2023

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## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
<b>1.1</b>	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
<b>1.2</b>	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
<b>2.1</b>	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
<b>2.2</b>	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was $\leq 72$ hours from referral date.
<b>2.3</b>	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
<b>4.1</b>	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
<b>5</b>	<b>Unscheduled Services</b>	<b>Definition</b>
<b>5.1</b>	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

## III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1748
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	745
<b>2.2</b>	Referrals seen within 72 hours	558
<b>2.3</b>	Percent seen within 72 hours	75%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	<b>Service Outcomes</b>																		
	Seen	1096	50%	17037	66%	8150	49%	2658	64%	570	41%	1042	38%	229	40%	1162	87%	31944	58%
	Refused & Verified	327	15%	2123	8%	102	1%	324	8%	53	4%	234	9%	39	7%	*	ND	3202**	6%
	Not Produced	725	33%	6742	26%	4443	26%	1062	25%	781	56%	1418	52%	257	45%	171	13%	15599	28%
	Rescheduled by CHS	56	3%	*	ND	4099	24%	128	3%	0	0%	45	2%	19	3%	*	ND	4347**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33	6%	N/A	N/A	33	0%
	<b>Total Scheduled Services</b>	<b>2204</b>	<b>100%</b>	<b>25902**</b>	<b>100%</b>	<b>16794</b>	<b>100%</b>	<b>4172</b>	<b>100%</b>	<b>1404</b>	<b>100%</b>	<b>2739</b>	<b>100%</b>	<b>577</b>	<b>100%</b>	<b>1333**</b>	<b>100%</b>	<b>55125**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	65%		74%		49%		71%		44%		47%		46%		87%		64%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	4011

### Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	21
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.4

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	14
<b>2.2</b>	Referrals seen within 72 hours	14
<b>2.3</b>	Percent seen within 72 hours	100%

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	108	27%	1476	41%	2297	57%	419	59%	180	38%	132	28%	31	ND	235	72%	4878	48%
	Refused & Verified	61	15%	217	6%	*	ND	83	12%	*	ND	28	6%	*	ND	0	0%	389**	4%
	Not Produced	236	58%	1903	53%	764	19%	195	27%	289	62%	314	66%	56	ND	92	28%	3849	38%
	Rescheduled by CHS	0	0%	0	0%	951	24%	19	3%	0	0%	*	ND	*	ND	0	0%	970**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>405</b>	<b>100%</b>	<b>3596</b>	<b>100%</b>	<b>4012**</b>	<b>100%</b>	<b>716</b>	<b>100%</b>	<b>469**</b>	<b>100%</b>	<b>474**</b>	<b>100%</b>	<b>87**</b>	<b>100%</b>	<b>327</b>	<b>100%</b>	<b>10086</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Reentry Services</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	42%	47%	57%	70%	38%	34%	ND	72%	52%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	713

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N/A = Not Applicable

## V. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1579
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	643
<b>2.2</b>	Referrals seen within 72 hours	486
<b>2.3</b>	Percent seen within 72 hours	76%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	197	48%	3130	63%	1228	57%	579	65%	*	ND	54	20%	18	49%	508	91%	5714**	62%
	Refused & Verified	41	10%	458	9%	22	1%	74	8%	0		0	0%	0	0%	0	0%	595	6%
	Not Produced	176	43%	1379	28%	265	12%	207	23%	*	ND	220	80%	19	51%	52	9%	2318**	25%
	Rescheduled by CHS	0	0%	0	0%	625	29%	27	3%	0		*	ND	0	0%	0	0%	652**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	
	<b>Total Scheduled Services</b>	<b>414</b>	<b>100%</b>	<b>4967</b>	<b>100%</b>	<b>2140</b>	<b>100%</b>	<b>887</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>274**</b>	<b>100%</b>	<b>37**</b>	<b>100%</b>	<b>560</b>	<b>100%</b>	<b>9279**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	57%		72%		58%		74%		ND		20%		49%		91%		68%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	744

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N/A = Not Applicable

## VI. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	ND

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	90	67%	2288	65%	1571	63%	309	68%	85	35%	72	25%	12	ND	76	ND	4503	62%
	Refused & Verified	11	8%	277	8%	17	1%	35	8%	*	ND	0	0%	0	0%	*	ND	340**	5%
	Not Produced	34	25%	965	27%	502	20%	88	19%	156	65%	215	75%	32	ND	*	ND	1992**	27%
	Rescheduled by CHS	0	0%	*	ND	419	17%	25	5%	0	0%	*	ND	*	ND	0	0%	444**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>135</b>	<b>100%</b>	<b>3530**</b>	<b>100%</b>	<b>2509</b>	<b>100%</b>	<b>457</b>	<b>100%</b>	<b>241**</b>	<b>100%</b>	<b>287**</b>	<b>100%</b>	<b>44**</b>	<b>100%</b>	<b>76**</b>	<b>100%</b>	<b>7279**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	75%		73%		63%		75%		35%		25%		ND		ND		67%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	318

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N/A = Not Applicable

## VII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	ND

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	139	63%	5946	87%	360	55%	221	76%	15	ND	265	66%	83	ND	61	100%	7090	82%
	Refused & Verified	26	12%	573	8%	*	ND	18	6%	18	ND	37	9%	15	ND	0	0%	687**	8%
	Not Produced	30	14%	294	4%	154	24%	23	8%	*	ND	79	20%	46	ND	0	0%	626**	7%
	Rescheduled by CHS	24	11%	*	ND	135	21%	29	10%	0	0%	19	5%	*	ND	0	0%	207**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>219</b>	<b>100%</b>	<b>6813**</b>	<b>100%</b>	<b>649**</b>	<b>100%</b>	<b>291</b>	<b>100%</b>	<b>33**</b>	<b>100%</b>	<b>400</b>	<b>100%</b>	<b>144**</b>	<b>100%</b>	<b>61</b>	<b>100%</b>	<b>8610**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	75%		95%		55%		82%		ND		76%		ND		100%		90%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	325

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N/A = Not Applicable



## VIII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	*	ND	110	33%	217	52%	43	75%	0	0%	*	ND	*	ND	14	ND	384**	47%
	Refused & Verified	0	0%	*	ND	0	0%	*	ND	0	0%	0	0%	0	0%	0	0%	0**	0%
	Not Produced	*	ND	222	67%	102	24%	14	25%	*	ND	*	ND	*	ND	*	ND	338**	41%
	Rescheduled by CHS	0	0%	0	0%	100	24%	0	0%	0	0%	0	0%	*	ND	0	0%	100**	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>0**</b>	<b>0%</b>	<b>332**</b>	<b>100%</b>	<b>419</b>	<b>100%</b>	<b>57**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>14**</b>	<b>100%</b>	<b>822**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	ND		33%		52%		75%		ND		ND		ND		ND		47%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	44

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N/A = Not Applicable

## IX. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	30	ND	228	29%	148	29%	91	90%	*	ND	*	ND	*	ND	*	ND	497**	33%
	Refused & Verified	*	ND	16	2%	*	ND	*	ND	0	0%	*	ND	*	ND	0	0%	16**	1%
	Not Produced	*	ND	550	69%	130	26%	10	10%	*	ND	57	ND	*	ND	0	0%	747**	50%
	Rescheduled by CHS	*	ND	0	0%	224	45%	*	ND	0	0%	*	ND	0	0%	0	0%	224**	15%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>30**</b>	<b>100%</b>	<b>794</b>	<b>100%</b>	<b>502**</b>	<b>100%</b>	<b>101**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>57**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>1484**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	ND		31%		29%		90%		ND		ND		ND		ND		34%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	374

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	139
<b>1.2</b>	Average time to completion once known to CHS (hours)	5.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	82
<b>2.2</b>	Referrals seen within 72 hours	55
<b>2.3</b>	Percent seen within 72 hours	67%

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	271	69%	1397	66%	946	58%	531	76%	95	49%	322	56%	*	ND	138	89%	3709	63%
	Refused & Verified	41	10%	219	10%	17	1%	51	7%	*	ND	32	6%	0	0%	0	0%	360**	6%
	Not Produced	55	14%	509	24%	494	30%	115	16%	100	51%	226	39%	42	ND	17	11%	1558	27%
	Rescheduled by CHS	26	7%	*	ND	185	11%	*	ND	0	0%	*	ND	0	0%	*	ND	211**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	18%	N/A	N/A	11**	0%
	<b>Total Scheduled Services</b>	<b>393</b>	<b>100%</b>	<b>2125**</b>	<b>100%</b>	<b>1642</b>	<b>100%</b>	<b>697**</b>	<b>100%</b>	<b>195**</b>	<b>100%</b>	<b>580**</b>	<b>100%</b>	<b>62**</b>	<b>100%</b>	<b>155**</b>	<b>100%</b>	<b>5849**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	79%		76%		59%		83%		49%		62%		ND		89%		69%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	458

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	69	24%	802	54%	715	21%	263	40%	94	40%	67	27%	31	ND	103	ND	2144	33%
	Refused & Verified	108	37%	33	2%	*	ND	43	7%	*	ND	66	27%	*	ND	0	0%	250**	4%
	Not Produced	114	39%	642	43%	1634	47%	346	53%	139	60%	114	46%	31	ND	*	ND	3020**	46%
	Rescheduled by CHS	0	0%	0	0%	1102	32%	*	ND	0	0%	*	ND	*	ND	0	0%	1102**	17%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>291</b>	<b>100%</b>	<b>1477</b>	<b>100%</b>	<b>3451**</b>	<b>100%</b>	<b>652**</b>	<b>100%</b>	<b>233**</b>	<b>100%</b>	<b>247**</b>	<b>100%</b>	<b>62**</b>	<b>100%</b>	<b>103**</b>	<b>100%</b>	<b>6516**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	61%		57%		21%		47%		40%		54%		ND		ND		37%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	303

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	110	58%	678	76%	512	46%	150	66%	96	63%	102	39%	35	ND	*	ND	1683**	58%
	Refused & Verified	23	12%	64	7%	*	ND	15	7%	*	ND	69	26%	*	ND	0	0%	171**	6%
	Not Produced	57	30%	156	17%	275	25%	61	27%	57	37%	92	35%	15	ND	0	0%	713	25%
	Rescheduled by CHS	*	ND	0	0%	315	29%	*	ND	0	0%	*	ND	*	ND	0	0%	315**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>190**</b>	<b>100%</b>	<b>898</b>	<b>100%</b>	<b>1102**</b>	<b>100%</b>	<b>226**</b>	<b>100%</b>	<b>153**</b>	<b>100%</b>	<b>263**</b>	<b>100%</b>	<b>50**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>2882**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Reentry Services</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	70%	83%	46%	73%	63%	65%	ND	ND	64%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	627

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	ND
<b>2.3</b>	Percent seen within 72 hours	ND

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	76	ND	982	72%	156	46%	52	ND	*	ND	20	17%	*	ND	15	100%	1301**	65%
	Refused & Verified	*	ND	261	19%	18	5%	*	ND	0	0%	*	ND	*	ND	0	0%	279**	14%
	Not Produced	18	ND	122	9%	123	36%	*	ND	*	ND	98	83%	11	100%	0	0%	372**	19%
	Rescheduled by CHS	0	0%	*	ND	43	13%	*	ND	0	0%	0	0%	0	0%	0	0%	43**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>94**</b>	<b>100%</b>	<b>1365**</b>	<b>100%</b>	<b>340</b>	<b>100%</b>	<b>52**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>118**</b>	<b>100%</b>	<b>11**</b>	<b>100%</b>	<b>15**</b>	<b>100%</b>	<b>1995**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	ND		91%		51%		ND		ND		17%		ND		100%		79%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	105

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## CHS Access Report: August 2023

Version: 11/21/2023

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## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
<b>1.1</b>	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
<b>1.2</b>	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
<b>2.1</b>	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
<b>2.2</b>	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
<b>2.3</b>	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
<b>4.1</b>	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
<b>5</b>	<b>Unscheduled Services</b>	<b>Definition</b>
<b>5.1</b>	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

## III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1716
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.2

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	722
<b>2.2</b>	Referrals seen within 72 hours	593
<b>2.3</b>	Percent seen within 72 hours	82%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	<b>Service Outcomes</b>																		
	Seen	1232	48%	16798	64%	8560	44%	2924	64%	642	42%	1142	36%	277	37%	1332	93%	32907	55%
	Refused & Verified	366	14%	2132	8%	105	1%	368	8%	54	4%	271	9%	48	6%	0	0%	3344	6%
	Not Produced	888	35%	7143	27%	5669	29%	1174	26%	846	55%	1703	54%	341	46%	99	7%	17863**	30%
	Rescheduled by CHS	82	3%	*	ND	5278	27%	102	2%	0	0%	46	1%	28	4%	*	ND	5536**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	47	6%	N/A	N/A	47	0%
	<b>Total Scheduled Services</b>	<b>2568</b>	<b>100%</b>	<b>26073**</b>	<b>100%</b>	<b>19612</b>	<b>100%</b>	<b>4568</b>	<b>100%</b>	<b>1542</b>	<b>100%</b>	<b>3162</b>	<b>100%</b>	<b>741</b>	<b>100%</b>	<b>1431**</b>	<b>100%</b>	<b>59697**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>4</b>	<b>Outcome Metrics</b>																		
<b>4.1</b>	Percent completed		62%		73%		44%		72%		45%		45%		44%		93%		61%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	4124

### Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	<b>Service Outcomes</b>																		
	Seen	0	0%	15	42%	0	0%	0	0%	0	0%	0	0%	0	0%	*	ND	15**	26%
	Refused & Verified	0	0%	*	ND	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0**	0%
	Not Produced	0	0%	21	58%	*	ND	*	ND	*	ND	*	ND	*	ND	0	0%	21**	37%
	Rescheduled by CHS	0	0%	0	0%	21	100%	0	0%	0	0%	0	0%	*	ND	0	0%	21**	37%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>0</b>	<b>N/A</b>	<b>36**</b>	<b>100%</b>	<b>21**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>0**</b>	<b>0%</b>	<b>57**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>4</b>	<b>Outcome Metrics</b>																		
<b>4.1</b>	Percent completed	N/A		42%		0%		ND		ND		ND		ND		ND		26%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	5

### Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## V. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1517
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	613
<b>2.2</b>	Referrals seen within 72 hours	516
<b>2.3</b>	Percent seen within 72 hours	84%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Service Outcomes																		
	Seen	185	41%	3638	63%	1384	54%	653	72%	17	52%	122	32%	28	44%	664	89%	6691	61%
	Refused & Verified	46	10%	530	9%	*	ND	94	10%	0	0%	*	ND	*	ND	0	0%	670**	6%
	Not Produced	218	49%	1594	28%	418	16%	158	17%	16	48%	265	68%	36	56%	78	11%	2783	26%
	Rescheduled by CHS	*	ND	0	0%	757	30%	*	ND	0	0%	*	ND	*	ND	0	0%	757**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	<b>Total Scheduled Services</b>	<b>449**</b>	<b>100%</b>	<b>5762</b>	<b>100%</b>	<b>2559**</b>	<b>100%</b>	<b>905**</b>	<b>100%</b>	<b>33</b>	<b>100%</b>	<b>387**</b>	<b>100%</b>	<b>64**</b>	<b>100%</b>	<b>742</b>	<b>100%</b>	<b>10901**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	51%		72%		54%		82%		52%		32%		44%		89%		67%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	847

### Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VI. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	90	61%	1974	55%	2389	59%	556	76%	108	34%	47	14%	24	34%	82	100%	5270	57%
	Refused & Verified	10	7%	311	9%	*	ND	79	11%	10	3%	*	ND	0	0%	0	0%	410**	4%
	Not Produced	48	32%	1281	36%	688	17%	75	10%	204	63%	289	86%	46	66%	0	0%	2631	28%
	Rescheduled by CHS	0	0%	0	0%	985	24%	19	3%	0	0%	*	ND	*	ND	0	0%	1004**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	<b>Total Scheduled Services</b>	<b>148</b>	<b>100%</b>	<b>3566</b>	<b>100%</b>	<b>4062**</b>	<b>100%</b>	<b>729</b>	<b>100%</b>	<b>322</b>	<b>100%</b>	<b>336**</b>	<b>100%</b>	<b>70**</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>9315**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	68%		64%		59%		87%		37%		14%		34%		100%		61%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	425

### Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	206	75%	5799	87%	452	57%	165	73%	16	ND	267	59%	76	50%	37	100%	7018	81%
	Refused & Verified	25	9%	526	8%	11	1%	*	ND	*	ND	64	14%	22	14%	0	0%	648**	7%
	Not Produced	27	10%	379	6%	224	28%	22	10%	*	ND	105	23%	43	28%	0	0%	800**	9%
	Rescheduled by CHS	17	6%	0	0%	111	14%	39	17%	0	0%	17	4%	*	ND	0	0%	184**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	7%	N/A	N/A	11	0%
	<b>Total Scheduled Services</b>	<b>275</b>	<b>100%</b>	<b>6704</b>	<b>100%</b>	<b>798</b>	<b>100%</b>	<b>226**</b>	<b>100%</b>	<b>16**</b>	<b>100%</b>	<b>453</b>	<b>100%</b>	<b>152**</b>	<b>100%</b>	<b>37</b>	<b>100%</b>	<b>8661**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	84%		94%		58%		73%		ND		73%		64%		100%		88%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	385

### Notes:

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N/A = Not Applicable

## VIII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	43	10%	995	37%	1802	48%	383	53%	197	38%	86	19%	29	ND	262	ND	3797	43%
	Refused & Verified	96	23%	53	2%	*	ND	71	10%	20	4%	*	ND	*	ND	0	0%	240**	3%
	Not Produced	285	67%	1610	61%	969	26%	261	36%	297	58%	363	81%	79	ND	*	ND	3864**	44%
	Rescheduled by CHS	0	0%	0	0%	956	26%	11	2%	0	0%	*	ND	*	ND	0	0%	967**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>424</b>	<b>100%</b>	<b>2658</b>	<b>100%</b>	<b>3727**</b>	<b>100%</b>	<b>726</b>	<b>100%</b>	<b>514</b>	<b>100%</b>	<b>449**</b>	<b>100%</b>	<b>108**</b>	<b>100%</b>	<b>262**</b>	<b>100%</b>	<b>8868</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	33%		39%		48%		63%		42%		19%		ND		ND		46%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	538

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	<b>Service Outcomes</b>																		
	Seen	39	ND	321	47%	140	22%	35	ND	*	ND	22	27%	*	ND	30	100%	587**	39%
	Refused & Verified	*	ND	20	3%	*	ND	*	ND	0	0%	2	2%	0	0%	0	0%	22**	1%
	Not Produced	*	ND	341	50%	195	31%	*	ND	0	0%	58	71%	*	ND	0	0%	594**	40%
	Rescheduled by CHS	0	0%	*	ND	289	46%	*	ND	0	0%	0	0%	0	0%	0	0%	289**	19%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>39**</b>	<b>100%</b>	<b>682**</b>	<b>100%</b>	<b>624**</b>	<b>100%</b>	<b>35**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>82</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>30</b>	<b>100%</b>	<b>1492**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	ND		50%		22%		ND		ND		29%		ND		100%		40%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	409

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	156
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.5

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	90
<b>2.2</b>	Referrals seen within 72 hours	58
<b>2.3</b>	Percent seen within 72 hours	64%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Service Outcomes																		
	Seen	333	73%	1368	61%	1060	55%	486	79%	107	57%	376	56%	29	ND	154	100%	3913	62%
	Refused & Verified	35	8%	335	15%	47	2%	58	9%	*	ND	29	4%	*	ND	0	0%	504**	8%
	Not Produced	41	9%	531	24%	519	27%	73	12%	81	43%	267	40%	57	ND	*	ND	1569**	25%
	Rescheduled by CHS	45	10%	*	ND	291	15%	*	ND	0	0%	*	ND	0	0%	*	ND	336**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	9	0%
	<b>Total Scheduled Services</b>	<b>454</b>	<b>100%</b>	<b>2234**</b>	<b>100%</b>	<b>1917</b>	<b>100%</b>	<b>617**</b>	<b>100%</b>	<b>188**</b>	<b>100%</b>	<b>672**</b>	<b>100%</b>	<b>86**</b>	<b>100%</b>	<b>154**</b>	<b>100%</b>	<b>6331</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	81%		76%		58%		88%		57%		60%		ND		100%		62%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	550

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	72	20%	886	42%	741	16%	365	39%	76	30%	87	26%	50	ND	93	ND	2370	27%
	Refused & Verified	106	30%	68	3%	14	0%	47	5%	*	ND	76	22%	13	ND	0	0%	324**	4%
	Not Produced	181	50%	1165	55%	2312	51%	527	56%	179	70%	176	52%	37	ND	*	ND	4577**	52%
	Rescheduled by CHS	*	ND	0	0%	1465	32%	*	ND	0	0%	*	ND	*	ND	0	0%	1465**	17%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>359**</b>	<b>100%</b>	<b>2119</b>	<b>100%</b>	<b>4532</b>	<b>100%</b>	<b>939**</b>	<b>100%</b>	<b>255**</b>	<b>100%</b>	<b>339**</b>	<b>100%</b>	<b>100**</b>	<b>100%</b>	<b>93**</b>	<b>100%</b>	<b>8736**</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	50%		45%		17%		44%		30%		48%		ND		ND		31%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	360

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	149	54%	627	78%	412	43%	216	85%	116	66%	94	33%	29	ND	0	0%	1643	59%
	Refused & Verified	31	11%	71	9%	*	ND	*	ND	*	ND	88	31%	*	ND	0	0%	190**	7%
	Not Produced	77	28%	107	13%	218	23%	37	15%	59	34%	106	37%	21	ND	0	0%	625	22%
	Rescheduled by CHS	18	7%	0	0%	331	34%	0	0%	0	0%	*	ND	*	ND	0	0%	349**	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>275</b>	<b>100%</b>	<b>805</b>	<b>100%</b>	<b>961**</b>	<b>100%</b>	<b>253**</b>	<b>100%</b>	<b>175**</b>	<b>100%</b>	<b>288**</b>	<b>100%</b>	<b>50**</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>2807</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	65%		87%		43%		85%		66%		64%		ND		N/A		66%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	499

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	2.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	N/A
<b>2.3</b>	Percent seen within 72 hours	N/A

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	115	ND	1175	78%	180	46%	65	ND	0	0%	41	36%	11	ND	*	ND	1587**	71%
	Refused & Verified	12	ND	216	14%	11	3%	*	ND	0	0%	*	ND	0	0%	0	0%	239**	11%
	Not Produced	*	ND	114	8%	125	32%	13	ND	*	ND	73	64%	11	ND	0	0%	336**	15%
	Rescheduled by CHS	0	0%	0	0%	72	19%	*	ND	0	0%	0	0%	*	ND	0	0%	72**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>127**</b>	<b>100%</b>	<b>1505</b>	<b>100%</b>	<b>388</b>	<b>100%</b>	<b>78**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>114</b>	<b>100%</b>	<b>22**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>2234</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	ND		92%		49%		ND		ND		36%		ND		ND		82%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	106

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## CHS Access Report: September 2023

Version: 11/21/2023

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## II. Data Dictionary

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>Definition</b>
<b>1.1</b>	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
<b>1.2</b>	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
<b>2</b>	<b>Referrals made to mental health service</b>	<b>Definition</b>
<b>2.1</b>	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
<b>2.2</b>	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
<b>2.3</b>	Percent seen within 72 hours	2.2 divided by 2.1
<b>3</b>	<b>Scheduled services by discipline with outcomes</b>	<b>Definition</b>
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
<b>4</b>	<b>Outcome Metrics</b>	<b>Definition</b>
<b>4.1</b>	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
<b>5</b>	<b>Unscheduled Services</b>	<b>Definition</b>
<b>5.1</b>	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1643
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	694
<b>2.2</b>	Referrals seen within 72 hours	558
<b>2.3</b>	Percent seen within 72 hours	80%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>3</b>	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1213	47%	15274	63%	8037	46%	2797	65%	677	44%	976	36%	244	37%	1229	92%	30447	55%
	Refused & Verified	336	13%	1902	8%	82	0%	395	9%	49	3%	208	8%	29	4%	0	0%	3001	5%
	Not Produced	989	38%	7146	29%	4980	28%	1031	24%	818	53%	1447	54%	331	51%	101	8%	16843	31%
	Rescheduled by CHS	44	2%	*	ND	4461	25%	73	2%	*	ND	43	2%	14	2%	0	0%	4635**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	33	5%	N/A	N/A	33	0%
	<b>Total Scheduled Services</b>	<b>2582</b>	<b>100%</b>	<b>24322**</b>	<b>100%</b>	<b>17560</b>	<b>100%</b>	<b>4296</b>	<b>100%</b>	<b>1544**</b>	<b>100%</b>	<b>2674</b>	<b>100%</b>	<b>651</b>	<b>100%</b>	<b>1330</b>	<b>100%</b>	<b>54959**</b>	<b>100%</b>

<b>4</b>	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	60%		71%		46%		74%		47%		44%		42%		92%		61%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	3741

Notes:

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N/A = Not Applicable



## IV. EMTc

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	1477
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	614
<b>2.2</b>	Referrals seen within 72 hours	502
<b>2.3</b>	Percent seen within 72 hours	82%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	202	43%	3479	65%	1264	52%	587	66%	14	48%	84	31%	14	28%	527	90%	6171	61%
	Refused & Verified	38	8%	403	8%	*	ND	100	11%	*	ND	*	ND	*	ND	0	0%	541**	5%
	Not Produced	232	49%	1467	27%	536	22%	178	20%	15	52%	191	69%	36	72%	60	10%	2715	27%
	Rescheduled by CHS	0	0%	*	ND	618	26%	18	2%	0	0%	*	ND	0	0%	0	0%	636**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>472</b>	<b>100%</b>	<b>5349**</b>	<b>100%</b>	<b>2418**</b>	<b>100%</b>	<b>883</b>	<b>100%</b>	<b>29**</b>	<b>100%</b>	<b>275**</b>	<b>100%</b>	<b>50**</b>	<b>100%</b>	<b>587</b>	<b>100%</b>	<b>10063**</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	51%		73%		52%		78%		48%		31%		28%		90%		67%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	742

### Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	34
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	16
<b>2.2</b>	Referrals seen within 72 hours	16
<b>2.3</b>	Percent seen within 72 hours	100%

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	92	56%	1839	48%	2248	61%	575	79%	89	33%	55	20%	19	28%	83	100%	5000	55%
	Refused & Verified	24	15%	317	8%	*	ND	67	9%	*	ND	0	0%	0	0%	0	0%	408**	4%
	Not Produced	48	29%	1656	43%	619	17%	89	12%	183	67%	214	80%	48	72%	0	0%	2857	31%
	Rescheduled by CHS	0	0%	0	0%	836	23%	*	ND	0	0%	*	ND	0	0%	0	0%	836**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>164</b>	<b>100%</b>	<b>3812</b>	<b>100%</b>	<b>3703**</b>	<b>100%</b>	<b>731**</b>	<b>100%</b>	<b>272**</b>	<b>100%</b>	<b>269**</b>	<b>100%</b>	<b>67**</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>9101**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Reentry Services</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	71%	57%	61%	88%	33%	20%	28%	100%	59%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	397

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VI. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	2.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	ND

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	175	66%	5499	83%	365	51%	145	68%	32	ND	229	60%	98	60%	61	100%	6604	78%
	Refused & Verified	22	8%	632	10%	*	ND	12	6%	*	ND	58	15%	15	9%	0	0%	739**	9%
	Not Produced	46	17%	464	7%	146	21%	30	14%	11	ND	92	24%	39	24%	*	ND	828**	10%
	Rescheduled by CHS	22	8%	0	0%	201	28%	27	13%	0	0%	*	ND	*	ND	0	0%	250**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	7%	N/A	N/A	11	0%
	<b>Total Scheduled Services</b>	<b>265</b>	<b>100%</b>	<b>6595</b>	<b>100%</b>	<b>712**</b>	<b>100%</b>	<b>214</b>	<b>100%</b>	<b>43**</b>	<b>100%</b>	<b>379**</b>	<b>100%</b>	<b>163**</b>	<b>100%</b>	<b>61**</b>	<b>100%</b>	<b>8432**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	74%		93%		51%		73%		ND		75%		69%		100%		87%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	371

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VII. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	53	11%	995	37%	1838	52%	316	55%	240	43%	115	25%	28	25%	287	92%	3872	44%
	Refused & Verified	35	7%	60	2%	*	ND	96	17%	13	2%	*	ND	*	ND	0	0%	204**	2%
	Not Produced	403	82%	1635	61%	896	26%	162	28%	299	54%	349	75%	85	75%	24	8%	3853	44%
	Rescheduled by CHS	*	ND	0	0%	776	22%	*	ND	0	0%	0	0%	*	ND	0	0%	776**	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>491**</b>	<b>100%</b>	<b>2690</b>	<b>100%</b>	<b>3510**</b>	<b>100%</b>	<b>574**</b>	<b>100%</b>	<b>552</b>	<b>100%</b>	<b>464**</b>	<b>100%</b>	<b>113**</b>	<b>100%</b>	<b>311</b>	<b>100%</b>	<b>8705**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	18%		39%		52%		73%		45%		25%		25%		92%		46%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	503

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## VIII. RESH

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	24	ND	281	48%	134	27%	48	ND	*	ND	11	13%	*	ND	20	100%	518**	40%
	Refused & Verified	10	ND	19	3%	*	ND	*	ND	0	0%	0	0%	*	ND	0	0%	29**	2%
	Not Produced	*	ND	283	49%	198	39%	24	ND	13	ND	72	87%	*	ND	0	0%	590**	45%
	Rescheduled by CHS	0	0%	*	ND	170	34%	0	0%	0	0%	0	0%	0	0%	0	0%	170**	13%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>34**</b>	<b>100%</b>	<b>583**</b>	<b>100%</b>	<b>502**</b>	<b>100%</b>	<b>72**</b>	<b>100%</b>	<b>13**</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>20</b>	<b>100%</b>	<b>1307**</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	ND		51%		27%		ND		ND		13%		ND		100%		42%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	359

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## IX. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	127
<b>1.2</b>	Average time to completion once known to CHS (hours)	6.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	61
<b>2.2</b>	Referrals seen within 72 hours	38
<b>2.3</b>	Percent seen within 72 hours	62%

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	363	75%	978	56%	989	49%	561	82%	106	61%	299	55%	18	ND	149	93%	3463	59%
	Refused & Verified	44	9%	157	9%	29	1%	39	6%	*	ND	26	5%	0	0%	0	0%	295**	5%
	Not Produced	63	13%	618	35%	568	28%	82	12%	68	39%	190	35%	46	ND	12	7%	1647	28%
	Rescheduled by CHS	13	3%	*	ND	428	21%	*	ND	*	ND	24	4%	0	0%	0	0%	465**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>483</b>	<b>100%</b>	<b>1753**</b>	<b>100%</b>	<b>2014</b>	<b>100%</b>	<b>682**</b>	<b>100%</b>	<b>174**</b>	<b>100%</b>	<b>539</b>	<b>100%</b>	<b>64**</b>	<b>100%</b>	<b>161</b>	<b>100%</b>	<b>5870**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Reentry Services</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On Island</b>	<b>Specialty Clinic - Off Island</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	84%	65%	51%	87%	61%	60%	ND	93%	64%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	478

### Notes:

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\*\*Masked numbers are not included in row or column totals or in percentage calculations.

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## X. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
<b>3</b>	Seen	83	22%	842	48%	669	18%	354	43%	77	31%	71	25%	40	ND	88	100%	2224	31%
	Refused & Verified	130	35%	65	4%	*	ND	42	5%	*	ND	45	16%	*	ND	0	0%	282**	4%
	Not Produced	163	43%	848	48%	1797	49%	433	52%	174	69%	163	58%	36	ND	*	ND	3614	50%
	Rescheduled by CHS	*	ND	*	ND	1170	32%	*	ND	0	0%	*	ND	*	ND	0	0%	1170**	16%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>376**</b>	<b>100%</b>	<b>1755**</b>	<b>100%</b>	<b>3636**</b>	<b>100%</b>	<b>829**</b>	<b>100%</b>	<b>251**</b>	<b>100%</b>	<b>279**</b>	<b>100%</b>	<b>76**</b>	<b>100%</b>	<b>88**</b>	<b>100%</b>	<b>7290</b>	<b>100%</b>

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
<b>4.1</b>	Percent completed	57%		52%		18%		48%		31%		41%		ND		100%		34%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	389

### Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## XI. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	0
<b>1.2</b>	Average time to completion once known to CHS (hours)	N/A

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	0
<b>2.2</b>	Referrals seen within 72 hours	0
<b>2.3</b>	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	134	76%	343	73%	351	48%	172	75%	112	ND	75	29%	17	ND	*	ND	1204**	58%
	Refused & Verified	18	10%	40	9%	*	ND	34	15%	*	ND	69	27%	*	ND	0	0%	161*	8%
	Not Produced	25	14%	84	18%	171	23%	23	10%	51	ND	113	44%	17	ND	*	ND	484*	23%
	Rescheduled by CHS	*	ND	0	0%	216	29%	*	ND	*	ND	*	ND	*	ND	0	0%	216**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>177**</b>	<b>100%</b>	<b>467</b>	<b>100%</b>	<b>738**</b>	<b>100%</b>	<b>229**</b>	<b>100%</b>	<b>163**</b>	<b>100%</b>	<b>257**</b>	<b>100%</b>	<b>34**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>2065**</b>	<b>100%</b>

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	86%		82%		48%		90%		ND		56%		ND		ND		66%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	376

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable



## XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	*
<b>1.2</b>	Average time to completion once known to CHS (hours)	1.8

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	*
<b>2.2</b>	Referrals seen within 72 hours	*
<b>2.3</b>	Percent seen within 72 hours	ND

<b>3</b>	<b>Scheduled Services</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
	<b>Service Outcomes</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
	Seen	87	85%	1018	77%	179	63%	39	ND	0	0%	37	37%	*	ND	13	100%	1373**	73%
	Refused & Verified	15	15%	209	16%	11	4%	*	ND	0	0%	*	ND	0	0%	0	0%	235**	12%
	Not Produced	*	ND	91	7%	49	17%	*	ND	*	ND	63	63%	16	ND	0	0%	229**	12%
	Rescheduled by CHS	0	0%	0	0%	46	16%	*	ND	0	0%	0	0%	*	ND	0	0%	46**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	<b>Total Scheduled Services</b>	<b>102**</b>	<b>100%</b>	<b>1318</b>	<b>100%</b>	<b>285</b>	<b>100%</b>	<b>49**</b>	<b>100%</b>	<b>0**</b>	<b>0%</b>	<b>100**</b>	<b>100%</b>	<b>16**</b>	<b>100%</b>	<b>13**</b>	<b>100%</b>	<b>1883**</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>		<b>Nursing</b>		<b>Mental Health</b>		<b>Reentry Services</b>		<b>Dental/Oral Surgery</b>		<b>Specialty Clinic - On Island</b>		<b>Specialty Clinic - Off Island</b>		<b>Substance Use</b>		<b>Total</b>	
<b>4.1</b>	Percent completed	100%		93%		67%		ND		ND		37%		ND		100%		85%	

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Referred Visits Completed	126

### Notes:

\* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

\*\*Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

## CHS Access Trends: July 2023 to September 2023

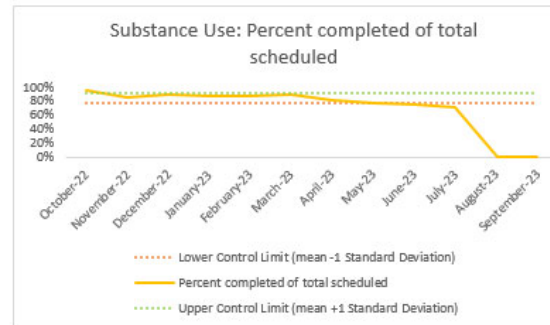
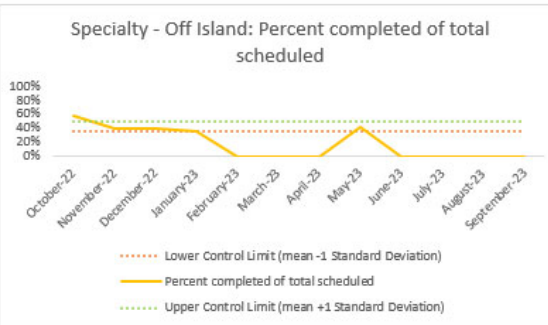
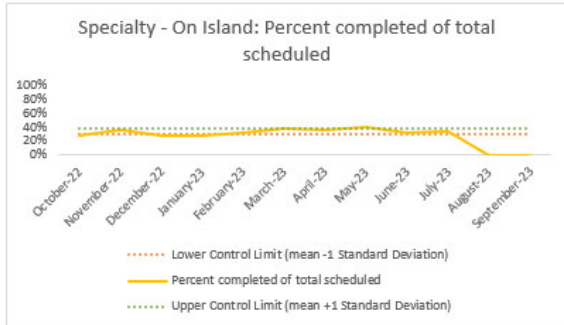
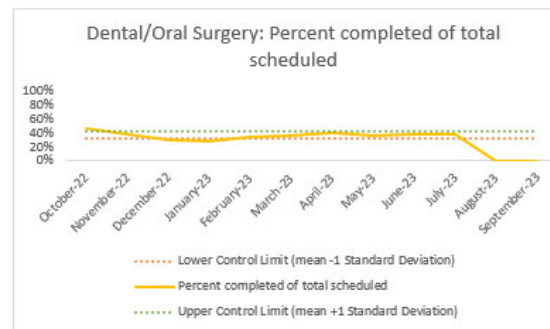
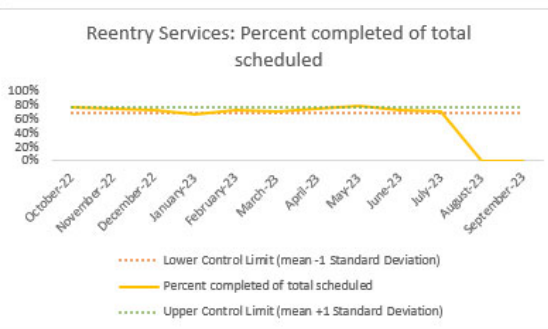
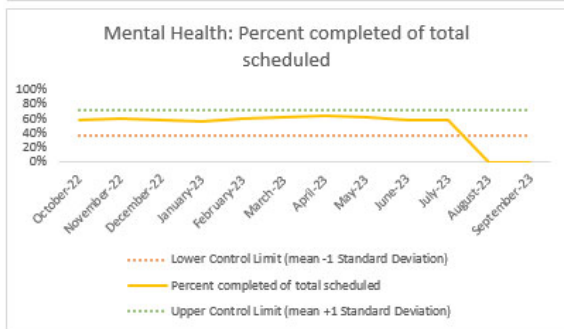
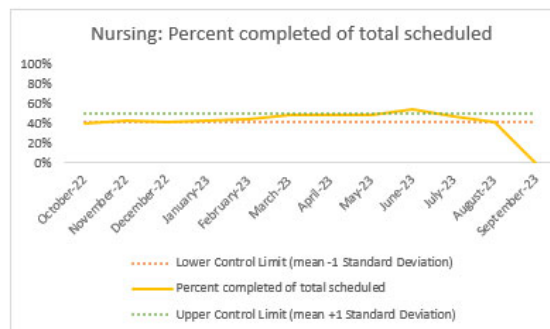
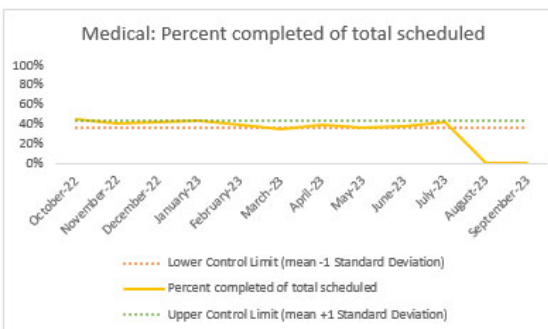
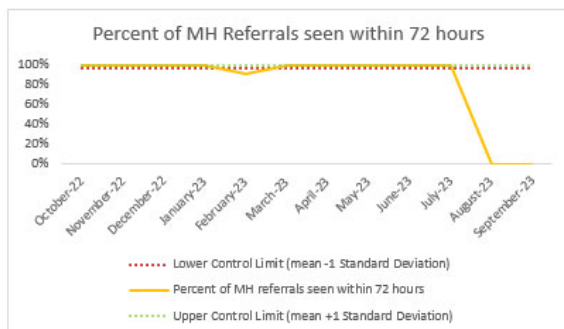
Version: 11/22/2023

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## II. AMKC



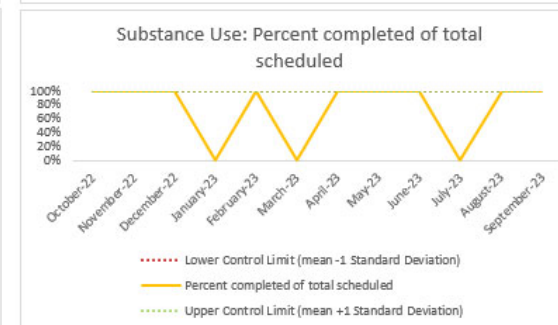
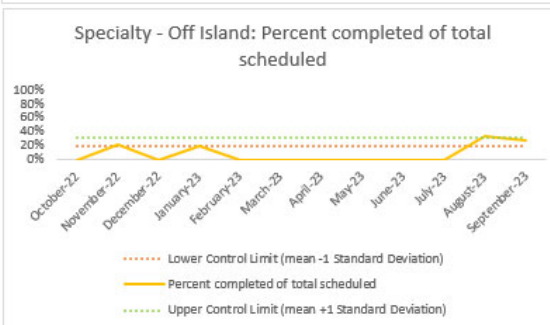
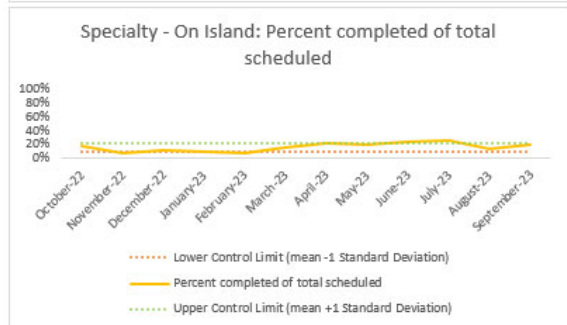
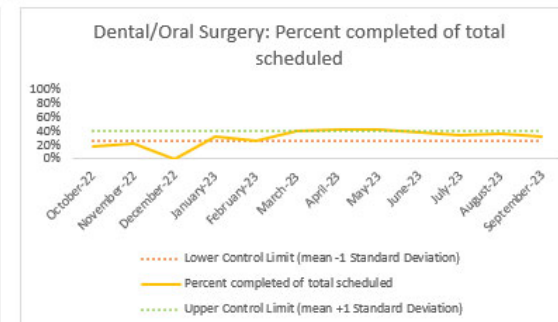
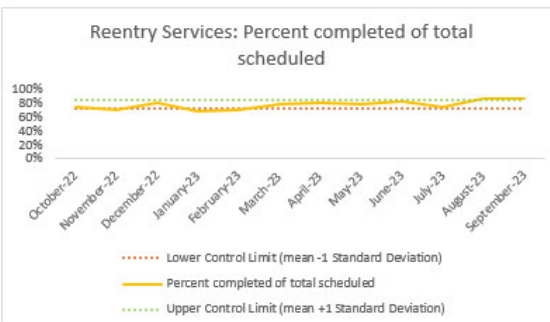
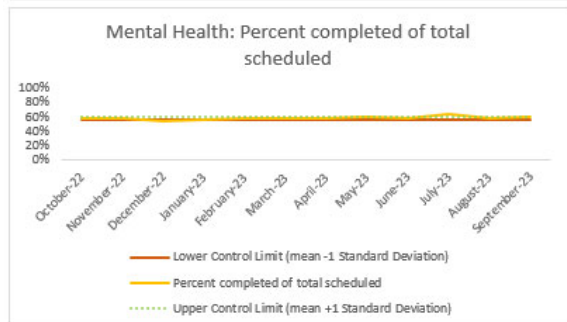
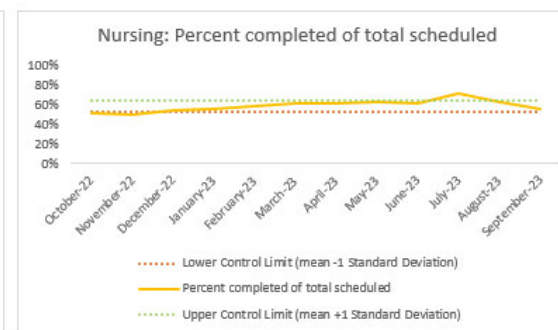
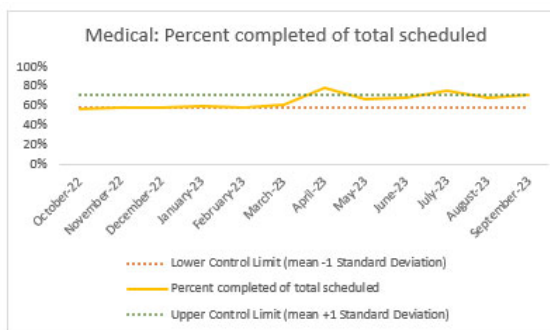
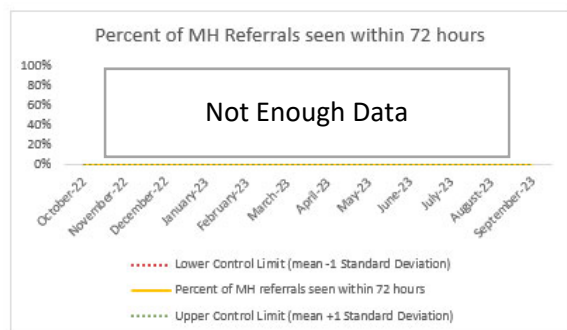
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## III. EMTC



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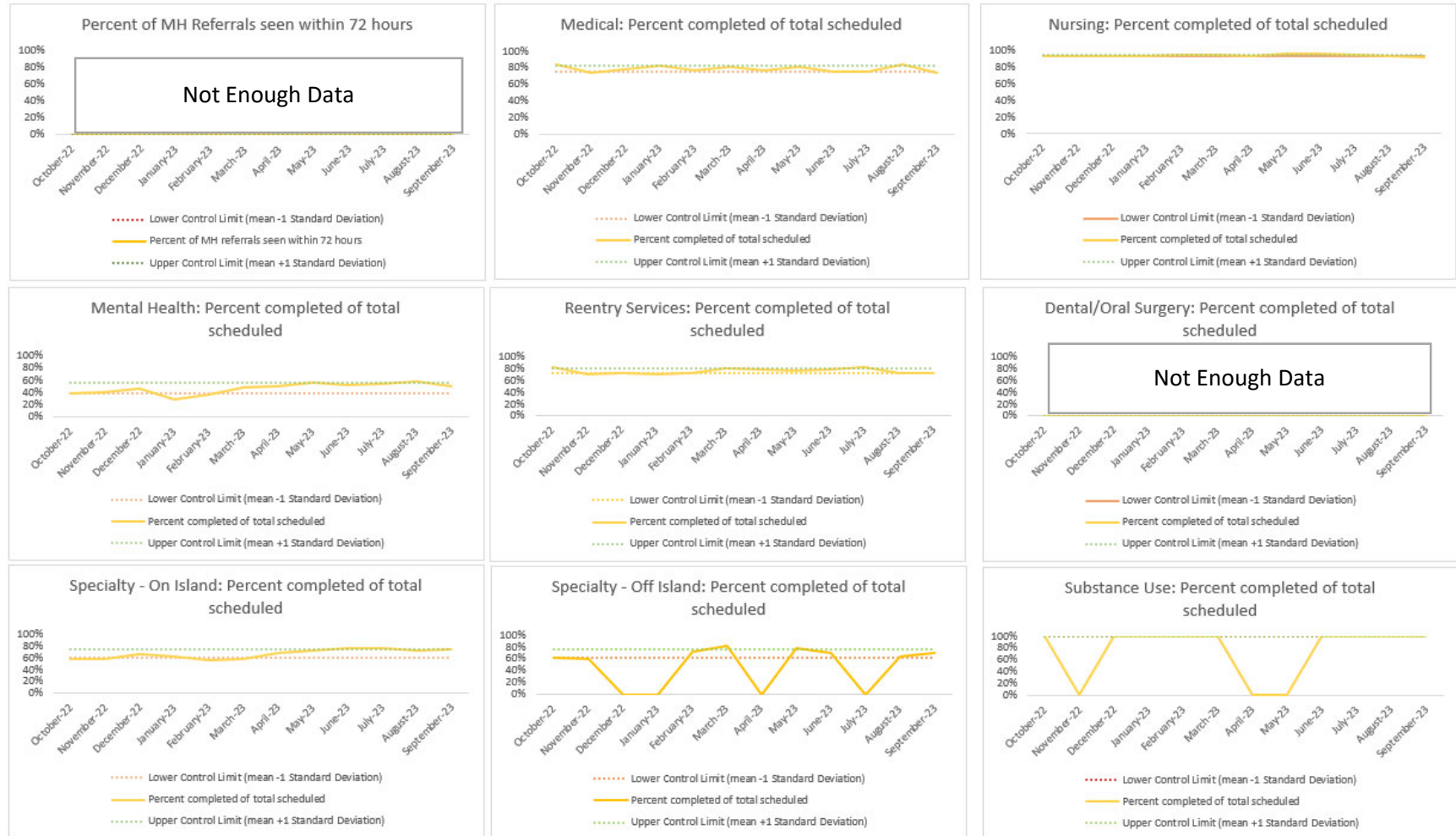
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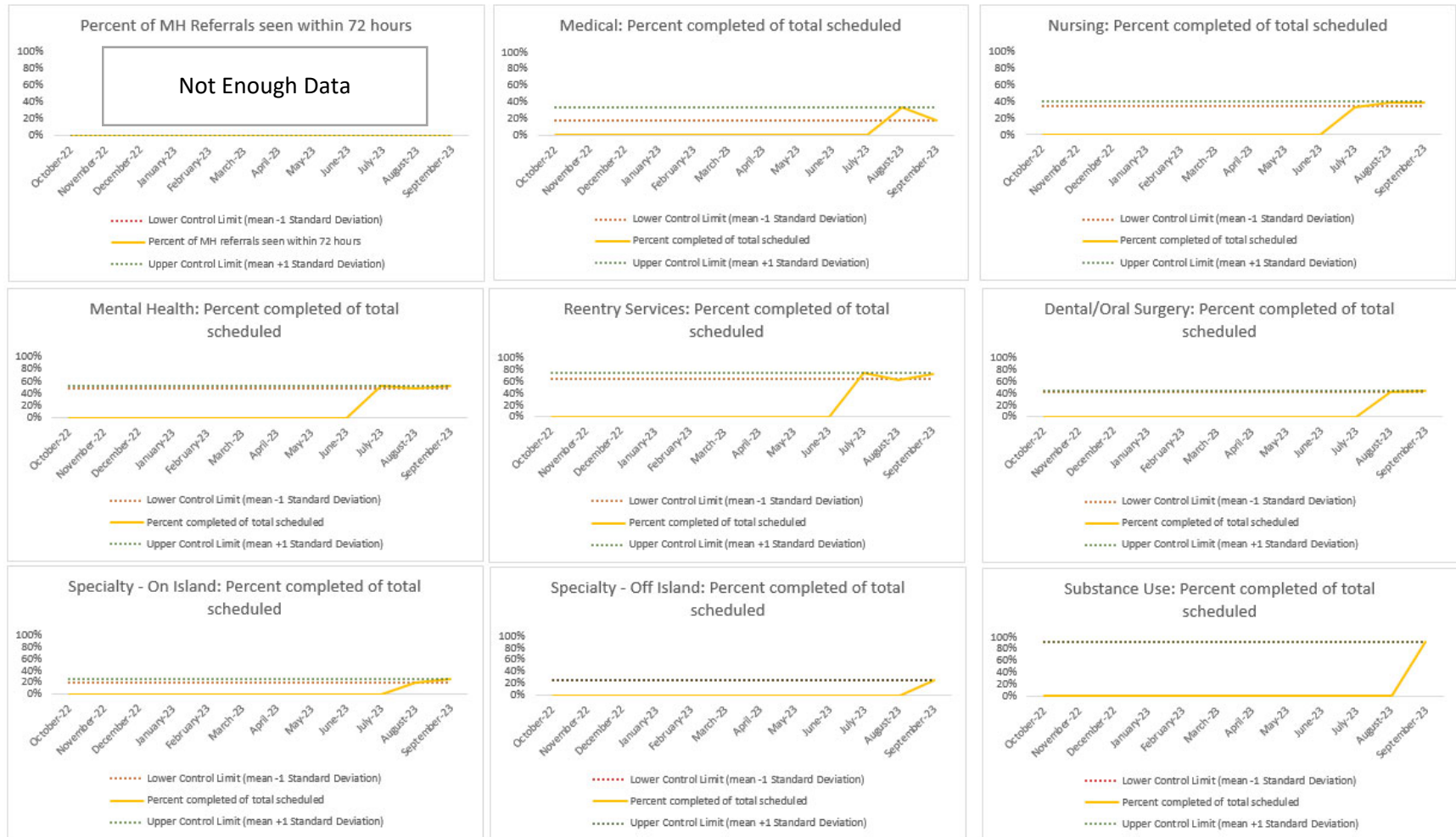


## V. NIC



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## VI. OBCC



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## VII. RESH



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

## VIII. RMSC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

## IX. RNDC



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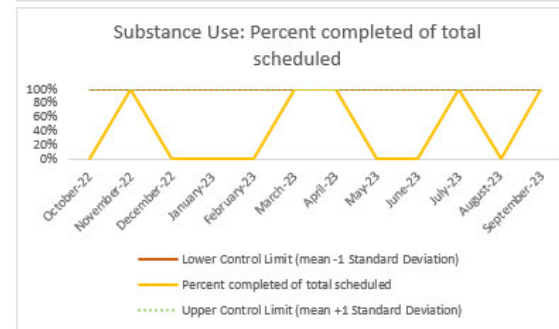
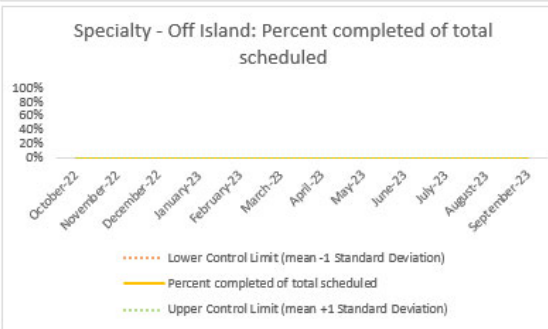
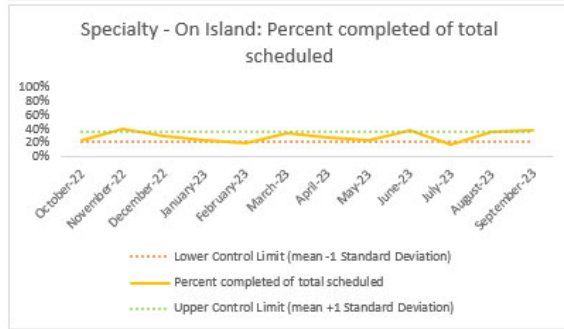
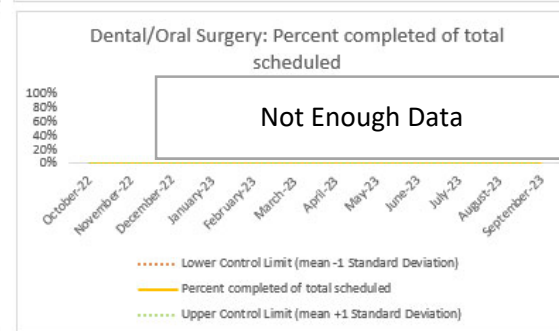
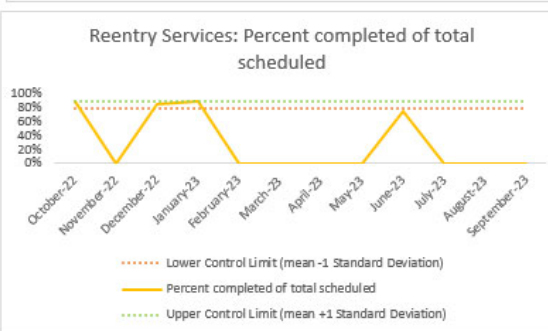
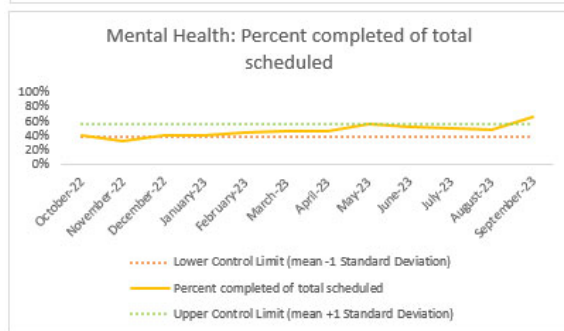
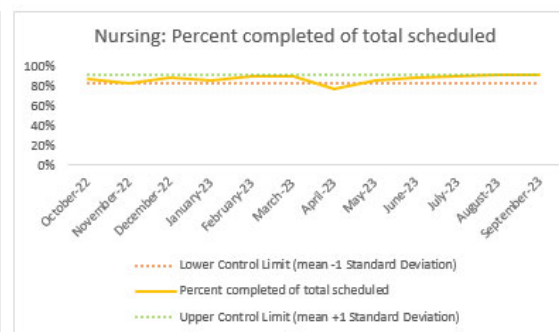
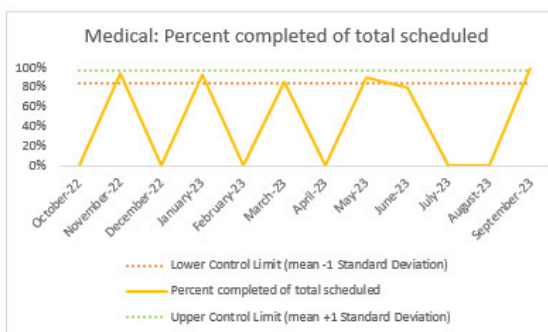
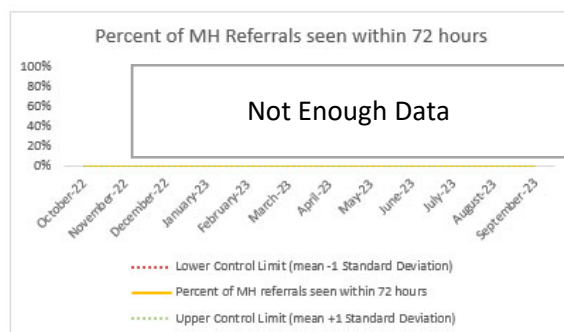
## X. VCBC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.



## XI. WF



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