

CHS Access Report: April 2023

Version: 4/9/2024

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1650
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	689
2.2	Referrals seen within 72 hours	528
2.3	Percent seen within 72 hours	77%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1164	50%	15499	64%	8509	53%	3466	67%	691	44%	1029	45%	281	44%	1251	89%	31890	60%
	Refused & Verified	328	14%	2189	9%	163	1%	447	9%	85	5%	262	11%	68	11%	*	ND	3542**	7%
	Not Produced	789	34%	6387	27%	4010	25%	1127	22%	786	50%	985	43%	249	39%	154	11%	14487	27%
	Rescheduled by CHS	54	2%	*	ND	3370	21%	118	2%	18	1%	32	1%	*	ND	*	ND	3592**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	41	6%	N/A	N/A	41	0%
	Total Scheduled Services	2335	100%	24075**	100%	16052	100%	5158	100%	1580	100%	2308	100%	639**	100%	1405**	100%	53552**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	73%	54%	76%	49%	56%	55%	89%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4128

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	28
1.2	Average time to completion once known to CHS (hours)	5.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	186	27%	1881	44%	3223	63%	785	61%	217	40%	188	35%	61	ND	402	82%	6943	53%
	Refused & Verified	80	12%	213	5%	15	0%	174	14%	*	ND	32	6%	*	ND	*	ND	514**	4%
	Not Produced	419	61%	2186	51%	967	19%	312	24%	330	60%	314	59%	85	ND	86	18%	4699	36%
	Rescheduled by CHS	*	ND	*	ND	930	18%	13	1%	*	ND	*	ND	0	0%	0	0%	943**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	685**	100%	4280**	100%	5135	100%	1284	100%	547**	100%	534**	100%	146**	100%	488**	100%	13099**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	39%		49%		63%		75%		40%		41%		ND		82%		57%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	906

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N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1488
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	592
2.2	Referrals seen within 72 hours	456
2.3	Percent seen within 72 hours	77%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	172	57%	2789	65%	1119	56%	772	70%	*	ND	35	24%	14	ND	494	90%	5395**	64%
	Refused & Verified	43	14%	477	11%	42	2%	80	7%	0	0%	*	ND	*	ND	0	0%	642**	8%
	Not Produced	87	29%	1021	24%	219	11%	245	22%	11	ND	112	76%	*	ND	55	10%	1750**	21%
	Rescheduled by CHS	0	0%	*	ND	602	30%	*	ND	0	0%	0	0%	0	0%	*	ND	602**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	302	100%	4287**	100%	1982	100%	1097**	100%	11**	100%	147**	100%	14**	100%	549**	100%	8389**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71%	76%	59%	78%	ND	24%	ND	90%	72%

5	Unscheduled Services	N
5.1	Referred Visits Completed	651

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N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	126	71%	2001	55%	1420	58%	443	71%	120	39%	73	35%	25	ND	78	100%	4286	57%
	Refused & Verified	13	7%	274	8%	26	1%	60	10%	11	4%	*	ND	0	0%	0	0%	384**	5%
	Not Produced	39	22%	1365	38%	556	23%	119	19%	174	57%	137	65%	34	ND	*	ND	2424**	32%
	Rescheduled by CHS	*	ND	*	ND	460	19%	*	ND	0	0%	*	ND	*	ND	0	0%	460**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	178**	100%	3640**	100%	2462	100%	622**	100%	305	100%	210**	100%	59**	100%	78**	100%	7554**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	63%	59%	81%	43%	35%	ND	100%	62%

5	Unscheduled Services	N
5.1	Referred Visits Completed	649

Notes:

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N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	65%	4708	83%	377	49%	297	74%	14	ND	214	63%	83	ND	53	ND	5885	77%
	Refused & Verified	28	13%	580	10%	14	2%	20	5%	*	ND	42	12%	27	ND	*	ND	711**	9%
	Not Produced	27	13%	364	6%	183	24%	45	11%	24	ND	71	21%	29	ND	*	ND	743**	10%
	Rescheduled by CHS	21	10%	0	0%	193	25%	38	10%	0	0%	15	4%	*	ND	0	0%	267**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	215	100%	5652	100%	767	100%	400	100%	38**	100%	342	100%	139**	100%	53**	100%	7606**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	94%	51%	79%	ND	75%	ND	ND	87%

5	Unscheduled Services	N
5.1	Referred Visits Completed	431

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N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	131
1.2	Average time to completion once known to CHS (hours)	5.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	74
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	66%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	199	66%	1686	71%	1056	64%	463	76%	87	42%	291	57%	15	ND	130	ND	3927	67%
	Refused & Verified	36	12%	220	9%	46	3%	54	9%	12	6%	32	6%	0	0%	*	ND	400**	7%
	Not Produced	52	17%	482	20%	354	21%	96	16%	93	45%	186	37%	44	ND	*	ND	1307**	22%
	Rescheduled by CHS	14	5%	*	ND	195	12%	*	ND	13	6%	*	ND	0	0%	0	0%	222**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	301	100%	2388**	100%	1651	100%	613**	100%	205	100%	509**	100%	59**	100%	130**	100%	5856**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	80%	67%	84%	48%	63%	ND	ND	74%

5	Unscheduled Services	N
5.1	Referred Visits Completed	544

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N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	93	34%	651	53%	728	26%	458	63%	135	49%	73	35%	26	ND	65	100%	2229	40%
	Refused & Verified	102	37%	37	3%	13	0%	46	6%	41	15%	73	35%	18	ND	0	0%	330	6%
	Not Produced	78	29%	547	44%	1414	51%	212	29%	97	36%	60	29%	16	ND	*	ND	2424**	43%
	Rescheduled by CHS	0	0%	0	0%	601	22%	11	2%	0	0%	0	0%	0	0%	0	0%	612	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	273	100%	1235	100%	2756	100%	727	100%	273	100%	206	100%	60**	100%	65**	100%	5595**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71%	56%	27%	69%	64%	71%	ND	100%	46%

5	Unscheduled Services	N
5.1	Referred Visits Completed	292

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N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	55%	758	83%	436	45%	171	67%	110	66%	110	46%	42	ND	16	100%	1782	62%
	Refused & Verified	21	8%	85	9%	*	ND	*	ND	*	ND	80	33%	18	ND	0	0%	204**	7%
	Not Produced	78	31%	66	7%	260	27%	86	33%	56	34%	50	21%	20	ND	0	0%	616	21%
	Rescheduled by CHS	17	7%	0	0%	275	28%	*	ND	0	0%	0	0%	0	0%	0	0%	292**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	255	100%	909	100%	971**	100%	257**	100%	166**	100%	240	100%	80**	100%	16	100%	2894**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	63%	93%	45%	67%	66%	79%	ND	100%	69%

5	Unscheduled Services	N
5.1	Referred Visits Completed	495

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	110	ND	1025	61%	150	47%	77	ND	*	ND	45	45%	15	ND	13	100%	1435**	60%	
	Refused & Verified	*	ND	303	18%	*	ND	*	ND	0	0%	0	0%	0	0%	0	0%	303**	13%	
	Not Produced	*	ND	356	21%	57	18%	12	ND	*	ND	55	55%	16	ND	0	0%	496**	21%	
	Rescheduled by CHS	0	0%	0	0%	114	36%	25	ND	0	0%	*	ND	0	0%	0	0%	139**	6%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
Total Scheduled Services	110**	100%	1684	100%	321**	100%	114**	100%	0**	0%	100**	100%	31**	100%	13	100%	2373**	100%		

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	ND	79%	47%	ND	ND	45%	ND	100%	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	160

Notes:

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1719
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	648
2.2	Referrals seen within 72 hours	511
2.3	Percent seen within 72 hours	79%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1275	46%	18858	67%	9271	51%	3602	69%	715	42%	1169	46%	336	44%	1349	87%	36575	60%
	Refused & Verified	371	13%	2245	8%	198	1%	430	8%	84	5%	307	12%	78	10%	*	ND	3713**	6%
	Not Produced	991	36%	6963	25%	4782	26%	1100	21%	887	53%	1027	41%	318	42%	196	13%	16264	27%
	Rescheduled by CHS	118	4%	12	0%	3823	21%	119	2%	*	ND	19	1%	12	2%	*	ND	4103**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	21	3%	N/A	N/A	21	0%
	Total Scheduled Services	2755	100%	28078	100%	18074	100%	5251	100%	1686**	100%	2522	100%	765	100%	1545**	100%	60676**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	75%	52%	77%	47%	59%	54%	87%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4467

Notes:

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N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	36
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	28
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	199	28%	2042	45%	3406	62%	703	64%	242	37%	214	38%	71	36%	397	77%	7274	53%	
	Refused & Verified	61	8%	214	5%	13	0%	160	15%	*	ND	47	8%	12	6%	*	ND	507**	4%	
	Not Produced	459	64%	2271	50%	1048	19%	218	20%	420	63%	298	53%	114	58%	119	23%	4947	36%	
	Rescheduled by CHS	0	0%	0	0%	1036	19%	13	1%	*	ND	0	0%	*	ND	*	ND	1049**	8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	719	100%	4527	100%	5503	100%	1094	100%	662**	100%	559	100%	197**	100%	516**	100%	13777**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	36%	50%	62%	79%	37%	47%	42%	77%	56%

5	Unscheduled Services	N
5.1	Referred Visits Completed	1074

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1534
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	553
2.2	Referrals seen within 72 hours	436
2.3	Percent seen within 72 hours	79%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	172	40%	3085	62%	1147	54%	796	68%	*	ND	51	32%	12	46%	555	92%	5818**	61%
	Refused & Verified	47	11%	519	10%	46	2%	95	8%	0	0%	0	0%	0	0%	0	0%	707	7%
	Not Produced	196	46%	1405	28%	289	14%	277	24%	*	ND	109	68%	14	54%	49	8%	2339**	25%
	Rescheduled by CHS	11	3%	0	0%	656	31%	*	ND	0	0%	0	0%	*	ND	0	0%	667**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	426	100%	5009	100%	2138	100%	1168**	100%	0**	0%	160	100%	26**	100%	604	100%	9531**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	51%	72%	56%	76%	ND	32%	46%	92%	68%

5	Unscheduled Services	N
5.1	Referred Visits Completed	680

Notes:

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N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	131	54%	2235	56%	1694	59%	453	72%	106	38%	69	29%	28	ND	98	100%	4814	57%
	Refused & Verified	31	13%	335	8%	23	1%	45	7%	12	4%	*	ND	*	ND	0	0%	446**	5%
	Not Produced	79	33%	1451	36%	746	26%	129	21%	163	58%	172	71%	42	ND	0	0%	2782	33%
	Rescheduled by CHS	*	ND	0	0%	391	14%	*	ND	0	0%	*	ND	*	ND	0	0%	391**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	241**	100%	4021	100%	2854	100%	627**	100%	281	100%	241**	100%	70**	100%	98	100%	8433**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	64%	60%	79%	42%	29%	ND	100%	62%

5	Unscheduled Services	N
5.1	Referred Visits Completed	642

Notes:

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N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	1.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	196	68%	6698	90%	469	53%	278	71%	18	ND	251	64%	98	59%	35	ND	8043	84%
	Refused & Verified	38	13%	497	7%	18	2%	21	5%	*	ND	53	14%	33	20%	0	0%	660**	7%
	Not Produced	25	9%	257	3%	216	25%	41	11%	*	ND	88	22%	35	21%	*	ND	662**	7%
	Rescheduled by CHS	29	10%	0	0%	176	20%	50	13%	*	ND	*	ND	*	ND	0	0%	255**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	288	100%	7452	100%	879	100%	390	100%	18**	100%	392**	100%	166**	100%	35**	100%	9620**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	81%		97%		55%		77%		ND		78%		79%		ND		90%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	411

Notes:

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N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	7.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	65
2.2	Referrals seen within 72 hours	46
2.3	Percent seen within 72 hours	71%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	231	60%	2021	73%	1041	55%	597	78%	89	43%	335	60%	13	ND	167	89%	4494	66%
	Refused & Verified	46	12%	192	7%	54	3%	70	9%	12	6%	30	5%	*	ND	0	0%	404**	6%
	Not Produced	44	11%	543	20%	450	24%	99	13%	105	51%	196	35%	68	ND	20	11%	1525	22%
	Rescheduled by CHS	66	17%	*	ND	334	18%	*	ND	0	0%	*	ND	0	0%	*	ND	400**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	387	100%	2756**	100%	1879	100%	766**	100%	206	100%	561**	100%	81**	100%	187**	100%	6823**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	80%	58%	87%	49%	65%	ND	89%	72%

5	Unscheduled Services	N
5.1	Referred Visits Completed	606

Notes:

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N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	106	35%	713	51%	796	24%	471	61%	138	47%	90	38%	44	59%	85	100%	2443	37%
	Refused & Verified	97	32%	33	2%	21	1%	31	4%	36	12%	81	34%	16	22%	0	0%	315	5%
	Not Produced	104	34%	663	47%	1736	51%	272	35%	120	41%	69	29%	14	19%	*	ND	2978**	45%
	Rescheduled by CHS	*	ND	0	0%	825	24%	*	ND	*	ND	*	ND	*	ND	0	0%	825**	13%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	307**	100%	1409	100%	3378	100%	774**	100%	294**	100%	240**	100%	74**	100%	85**	100%	6561**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	66%	53%	24%	65%	59%	71%	81%	100%	42%

5	Unscheduled Services	N
5.1	Referred Visits Completed	327

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	137	54%	701	79%	521	49%	206	ND	114	ND	110	44%	54	ND	0	0%	1843	62%
	Refused & Verified	46	18%	89	10%	*	ND	*	ND	*	ND	95	38%	*	ND	0	0%	230**	8%
	Not Produced	71	28%	99	11%	250	24%	59	ND	61	ND	46	18%	18	ND	0	0%	604	20%
	Rescheduled by CHS	*	ND	*	ND	287	27%	*	ND	*	ND	*	ND	*	ND	0	0%	287**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	254**	100%	889**	100%	1058**	100%	265**	100%	175**	100%	251**	100%	72**	100%	0	0%	2964**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	89%	49%	ND	ND	82%	ND	N/A	70%

5	Unscheduled Services	N
5.1	Referred Visits Completed	567

Notes:

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	ND

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	103	89%	1363	68%	197	52%	98	78%	0	0%	49	50%	16	55%	12	100%	1838	67%
	Refused & Verified	*	ND	366	18%	16	4%	*	ND	0	0%	0	0%	*	ND	0	0%	382**	14%
	Not Produced	13	11%	274	14%	47	12%	*	ND	*	ND	49	50%	13	45%	*	ND	396**	14%
	Rescheduled by CHS	*	ND	0	0%	118	31%	28	22%	0	0%	*	ND	0	0%	0	0%	146**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
Total Scheduled Services	116**	100%	2003	100%	378	100%	126**	100%	0**	0%	98**	100%	29**	100%	12**	100%	2762**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89%	86%	56%	78%	ND	50%	55%	100%	80%

5	Unscheduled Services	N
5.1	Referred Visits Completed	160

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N/A = Not Applicable

CHS Access Report: June 2023

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1789
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	746
2.2	Referrals seen within 72 hours	612
2.3	Percent seen within 72 hours	82%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1174	46%	18145	68%	8625	49%	3353	67%	716	42%	1166	46%	253	40%	1301	86%	34733	60%
	Refused & Verified	346	14%	2086	8%	141	1%	403	8%	61	4%	237	9%	40	6%	*	ND	3314**	6%
	Not Produced	955	37%	6264	24%	4372	25%	1170	23%	901	53%	1084	43%	278	44%	219	14%	15243	26%
	Rescheduled by CHS	79	3%	*	ND	4628	26%	87	2%	28	2%	42	2%	15	2%	*	ND	4879**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	44	7%	N/A	N/A	44**	0%
	Total Scheduled Services	2554	100%	26495**	100%	17766	100%	5013	100%	1706	100%	2529	100%	630	100%	1520**	100%	58213	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	76%	49%	75%	46%	55%	47%	86%	65%

5	Unscheduled Services	N
5.1	Referred Visits Completed	3967

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N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	29
1.2	Average time to completion once known to CHS (hours)	5.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	29
2.2	Referrals seen within 72 hours	29
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	171	28%	2093	49%	3188	57%	689	61%	240	39%	196	36%	55	33%	343	76%	6975	52%
	Refused & Verified	63	10%	269	6%	25	0%	124	11%	*	ND	24	4%	*	ND	*	ND	505**	4%
	Not Produced	374	62%	1922	45%	977	18%	308	27%	361	59%	330	60%	99	59%	108	24%	4479	34%
	Rescheduled by CHS	*	ND	*	ND	1368	25%	*	ND	11	2%	*	ND	*	ND	0	0%	1379**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	9%	N/A	N/A	15	0%
	Total Scheduled Services	608**	100%	4284**	100%	5558	100%	1121**	100%	612**	100%	550**	100%	169**	100%	451**	100%	13353**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	38%	55%	58%	73%	39%	40%	33%	76%	56%

5	Unscheduled Services	N
5.1	Referred Visits Completed	853

Notes:

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N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1629
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	640
2.2	Referrals seen within 72 hours	522
2.3	Percent seen within 72 hours	82%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	170	43%	2970	64%	1198	55%	759	69%	*	ND	45	25%	13	ND	564	88%	5719**	63%
	Refused & Verified	47	12%	412	9%	22	1%	115	10%	0	0%	*	ND	*	ND	*	ND	596**	7%
	Not Produced	175	45%	1230	27%	340	16%	213	19%	14	ND	133	75%	*	ND	76	12%	2181**	24%
	Rescheduled by CHS	0	0%	0	0%	604	28%	16	1%	0	0%	*	ND	0	0%	0	0%	620**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	392	100%	4612	100%	2164	100%	1103	100%	14	100%	178**	100%	13**	100%	640**	100%	9116**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	73%	56%	79%	ND	25%	ND	88%	69%

5	Unscheduled Services	N
5.1	Referred Visits Completed	663

Notes:

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N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	61%	2255	56%	1538	57%	433	76%	125	37%	75	32%	16	32%	122	100%	4688	57%
	Refused & Verified	14	7%	258	6%	21	1%	42	7%	*	ND	0	0%	0	0%	0	0%	335**	4%
	Not Produced	65	32%	1482	37%	550	20%	96	17%	197	59%	162	68%	34	68%	*	ND	2586**	32%
	Rescheduled by CHS	0	0%	*	ND	582	22%	*	ND	12	4%	*	ND	0	0%	0	0%	594**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	203	100%	3995**	100%	2691	100%	571**	100%	334**	100%	237**	100%	50**	100%	122**	100%	8203**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	63%	58%	83%	37%	32%	32%	100%	61%

5	Unscheduled Services	N
5.1	Referred Visits Completed	614

Notes:

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N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	59%	6341	89%	389	53%	234	73%	23	ND	290	71%	81	57%	45	100%	7527	84%
	Refused & Verified	36	17%	530	7%	*	ND	21	7%	*	ND	32	8%	17	12%	0	0%	636**	7%
	Not Produced	21	10%	231	3%	186	25%	36	11%	14	ND	89	22%	29	20%	*	ND	606**	7%
	Rescheduled by CHS	30	14%	0	0%	159	22%	30	9%	*	ND	*	ND	*	ND	0	0%	219**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	11%	N/A	N/A	15	0%
	Total Scheduled Services	211	100%	7102	100%	734**	100%	321	100%	37**	100%	411**	100%	142**	100%	45**	100%	9003**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	97%	53%	79%	ND	78%	69%	100%	91%

5	Unscheduled Services	N
5.1	Referred Visits Completed	363

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	*	ND	28	36%	18	ND	*	ND	0	0%	0	0%	0	0%	*	ND	46**	38%
	Refused & Verified	0	0%	*	ND	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0**	0%
	Not Produced	0	0%	50	64%	*	ND	*	ND	*	ND	0	0%	*	ND	0	0%	50**	41%
	Rescheduled by CHS	0	0%	0	0%	25	ND	0	0%	0	0%	0	0%	*	ND	0	0%	25**	21%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	ND	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	0**	0%	78**	100%	43**	100%	0**	0%	0**	0%	0	0%	0**	0%	0**	0%	121**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	36%	ND	ND	ND	N/A	ND	ND	38%

5	Unscheduled Services	N
5.1	Referred Visits Completed	53

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N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	131
1.2	Average time to completion once known to CHS (hours)	6.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	75
2.2	Referrals seen within 72 hours	60
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	261	64%	1881	73%	1086	55%	508	72%	103	44%	307	56%	13	ND	147	83%	4306	65%
	Refused & Verified	44	11%	229	9%	30	2%	46	7%	*	ND	21	4%	0	0%	0	0%	370**	6%
	Not Produced	69	17%	453	18%	532	27%	148	21%	131	56%	221	40%	62	ND	30	17%	1646	25%
	Rescheduled by CHS	32	8%	0	0%	316	16%	*	ND	*	ND	*	ND	*	ND	*	ND	348**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	406	100%	2563	100%	1964	100%	702**	100%	234**	100%	549**	100%	75**	100%	177**	100%	6670**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	82%	57%	79%	44%	60%	ND	83%	70%

5	Unscheduled Services	N
5.1	Referred Visits Completed	461

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N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	95	33%	751	55%	660	20%	436	57%	120	43%	99	46%	30	ND	68	ND	2259	36%
	Refused & Verified	100	35%	31	2%	*	ND	43	6%	29	10%	65	30%	*	ND	0	0%	268**	4%
	Not Produced	91	32%	588	43%	1479	45%	287	37%	130	47%	51	24%	11	ND	*	ND	2637**	42%
	Rescheduled by CHS	0	0%	0	0%	1152	35%	*	ND	*	ND	*	ND	0	0%	0	0%	1152**	18%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	286	100%	1370	100%	3291**	100%	766**	100%	279**	100%	215**	100%	41**	100%	68**	100%	6316**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	57%	20%	63%	53%	76%	ND	ND	40%

5	Unscheduled Services	N
5.1	Referred Visits Completed	332

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N/A = Not Applicable

XI. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	136	43%	624	73%	379	41%	200	72%	94	61%	99	40%	33	ND	*	ND	1565**	55%
	Refused & Verified	33	10%	80	9%	*	ND	12	4%	11	7%	93	37%	*	ND	0	0%	229**	8%
	Not Produced	135	43%	149	17%	225	24%	67	24%	49	32%	58	23%	16	ND	0	0%	699	25%
	Rescheduled by CHS	12	4%	*	ND	322	35%	*	ND	0	0%	*	ND	*	ND	0	0%	334**	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	316	100%	853**	100%	926**	100%	279**	100%	154	100%	250**	100%	49**	100%	0**	0%	2827**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	83%	41%	76%	68%	77%	ND	ND	63%

5	Unscheduled Services	N
5.1	Referred Visits Completed	511

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XII. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	89	ND	1202	73%	169	46%	91	76%	*	ND	55	58%	12	43%	*	ND	1618**	69%	
	Refused & Verified	*	ND	275	17%	21	6%	0	0%	0	0%	0	0%	*	ND	0	0%	296**	13%	
	Not Produced	25	ND	159	10%	77	21%	12	10%	*	ND	40	42%	16	57%	0	0%	329**	14%	
	Rescheduled by CHS	0	0%	*	ND	100	27%	17	14%	0	0%	*	ND	0	0%	0	0%	117**	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	114**	100%	1636**	100%	367	100%	120	100%	0**	0%	95**	100%	28**	100%	0**	0%	2360**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	ND	90%	52%	76%	ND	58%	43%	ND	81%

5	Unscheduled Services	N
5.1	Referred Visits Completed	117

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: April 2023 to June 2023

Version: 4/11/2023

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II. AMKC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

III. EMTC



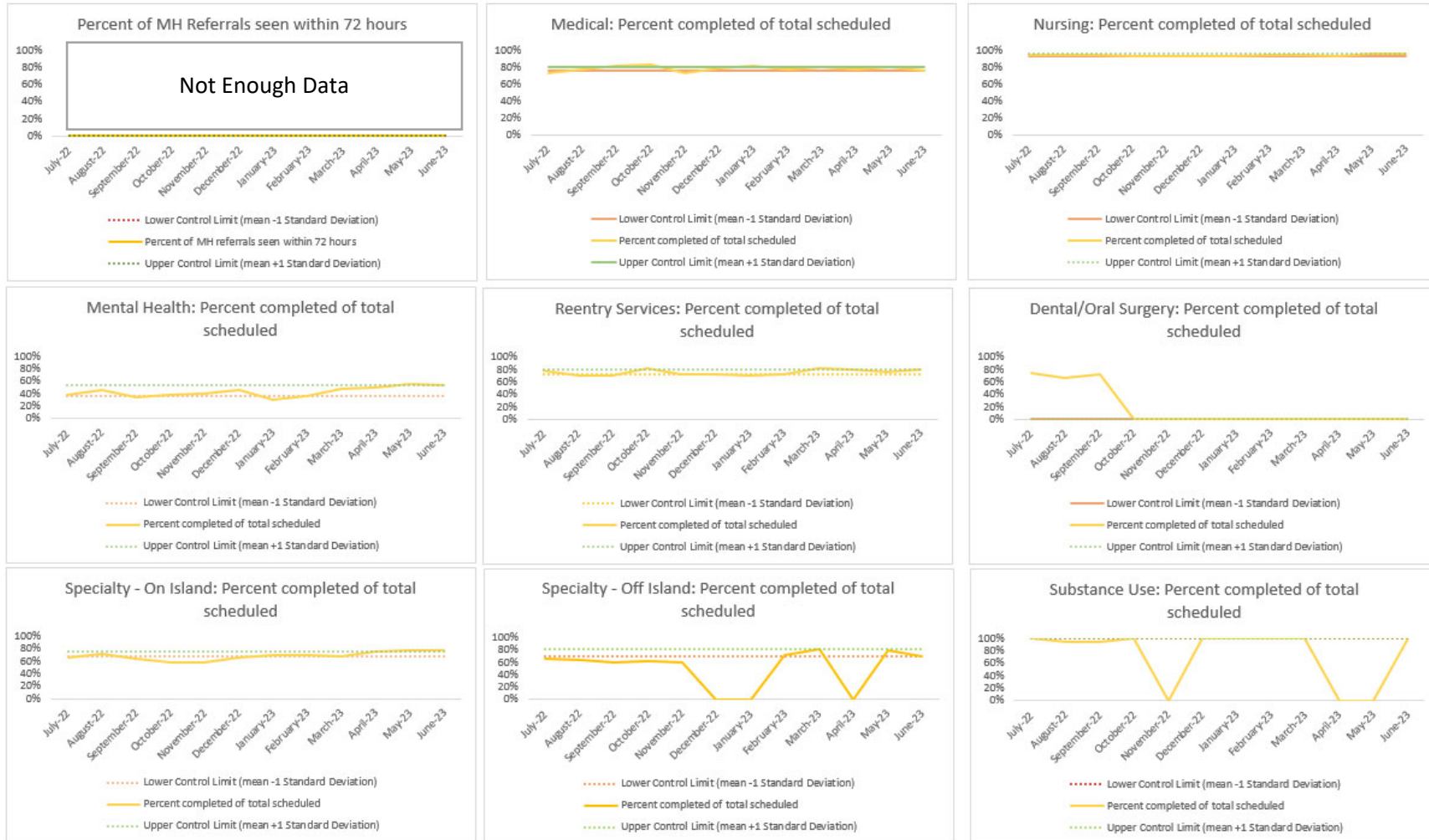
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

IV. GRVC



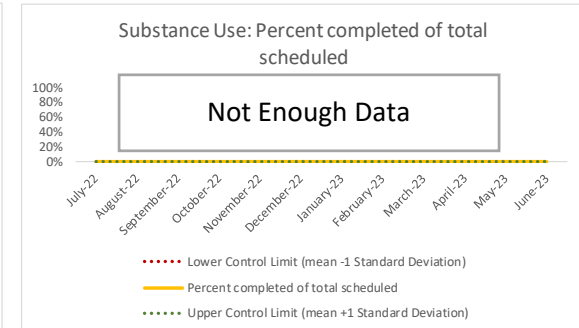
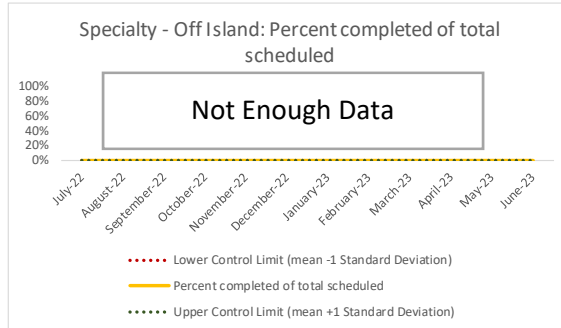
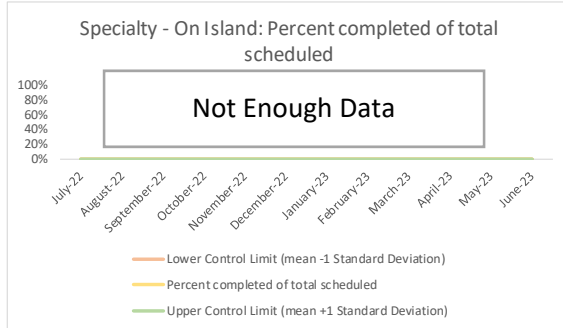
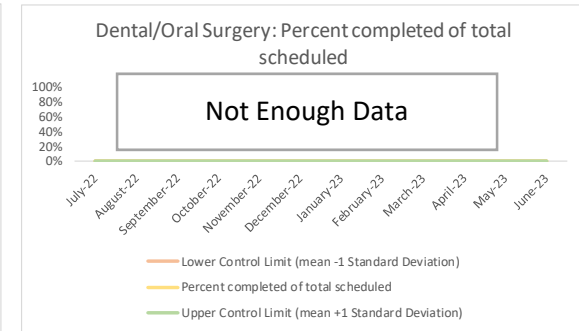
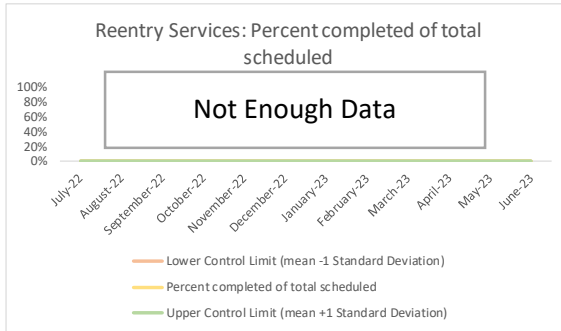
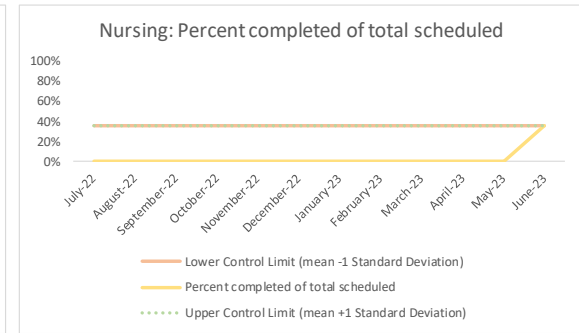
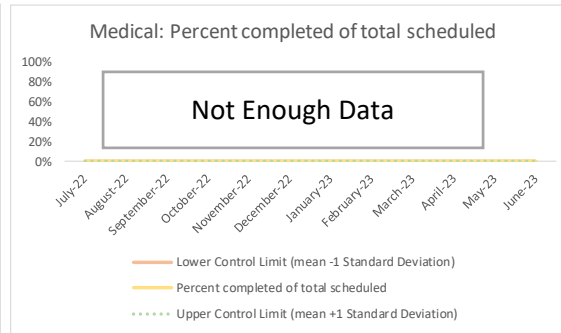
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V. NIC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VI. RESH



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VII. RMSC



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VIII. RNDC



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IX. VCBC



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X. WF



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