

CHS Access Report: January 2023

Version: 4/8/2024

I. Table of Contents

Contents

I. Table of Contents	2
II. Data Dictionary.....	3
III. Summary Data	4
IV. AMKC.....	5
V. EMTC	6
VI. GRVC.....	7
VII. NIC	8
VIII. RMSC	9
IX. RNDC	10
X. VCBC	11
XI. WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1705
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	633
2.2	Referrals seen within 72 hours	492
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1215	47%	15746	61%	8557	50%	3281	61%	565	37%	1069	42%	268	39%	1418	91%	32119	56%
	Refused & Verified	527	20%	2152	8%	141	1%	466	9%	63	4%	290	11%	54	8%	0	0%	3693	6%
	Not Produced	794	31%	7784	30%	4736	27%	1478	28%	894	59%	1134	45%	308	45%	132	9%	17260	30%
	Rescheduled by CHS	55	2%	*	ND	3789	22%	129	2%	0	0%	49	2%	*	ND	*	ND	4022**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	49	5%	N/A	N/A	49	0%
	Total Scheduled Services	2591	100%	25682**	100%	17223	100%	5354	100%	1522	100%	2542	100%	679**	98%	1550**	100%	57143**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	70%	51%	70%	41%	53%	47%	91%	63%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4105

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	25
1.2	Average time to completion once known to CHS (hours)	8.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	18
2.2	Referrals seen within 72 hours	18
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	142	19%	2245	40%	3199	57%	736	56%	168	28%	181	31%	58	28%	426	88%	7155	47%
	Refused & Verified	186	25%	174	3%	*	ND	144	11%	*	ND	30	5%	15	7%	0	0%	549	4%
	Not Produced	417	56%	3127	56%	1259	22%	426	32%	434	72%	379	64%	122	59%	58	12%	6222	41%
	Rescheduled by CHS	0	0%	0	0%	1166	21%	17	1%	0	ND	0	0%	*	ND	0	0%	1183**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	6%	N/A	N/A	12	0%
	Total Scheduled Services	745	100%	5546	100%	5624**	100%	1323	100%	602**	100%	590	100%	207**	100%	484	100%	15121**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	44%	44%	57%	67%	28%	36%	35%	88%	51%

5	Unscheduled Services	N
5.1	Referred Visits Completed	839

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1542
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	542
2.2	Referrals seen within 72 hours	421
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	42%	2741	64%	1017	51%	685	60%	*	ND	34	24%	*	ND	472	90%	5073**	60%
	Refused & Verified	76	26%	429	10%	33	2%	158	14%	0	0%	0	0%	0	0%	0	0%	696	8%
	Not Produced	82	28%	1083	25%	378	19%	279	25%	17	ND	108	76%	13	ND	52	10%	2012	24%
	Rescheduled by CHS	11	4%	0	0%	581	29%	15	1%	0	0%	*	ND	0	0%	0	0%	607**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	293	100%	4253	100%	2009	100%	1137	100%	17**	100%	142**	100%	13**	100%	524	100%	8388**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	68%		75%		52%		74%		ND		24%		ND		90%		68%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	657

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	97	40%	1897	46%	1529	55%	381	64%	77	32%	47	19%	15	19%	113	ND	4156	49%
	Refused & Verified	48	20%	397	10%	15	1%	32	5%	*	ND	*	ND	0	0%	0	0%	492**	6%
	Not Produced	95	40%	1811	44%	676	24%	145	24%	167	68%	203	81%	52	65%	*	ND	3149**	37%
	Rescheduled by CHS	*	ND	*	ND	561	20%	37	6%	0	0%	*	ND	*	ND	0	0%	598**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	16%	N/A	N/A	13	0%
	Total Scheduled Services	240**	100%	4105**	100%	2781	100%	595	100%	244**	100%	250**	100%	80**	100%	113**	100%	8408**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		56%		56%		69%		32%		19%		19%		ND		55%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	601

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	184	73%	5206	84%	320	30%	252	66%	23	ND	263	60%	102	ND	40	100%	6390	75%
	Refused & Verified	24	9%	617	10%	*	ND	19	5%	*	ND	45	10%	15	ND	0	0%	720**	8%
	Not Produced	23	9%	354	6%	205	19%	77	20%	*	ND	109	25%	39	ND	*	ND	807**	9%
	Rescheduled by CHS	22	9%	*	ND	549	51%	36	9%	0	0%	19	4%	*	ND	0	0%	626**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	253	100%	6177**	100%	1074**	100%	384	100%	23**	100%	436	100%	156**	100%	40**	100%	8543**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	94%	30%	71%	ND	71%	ND	100%	83%

5	Unscheduled Services	N
5.1	Referred Visits Completed	459

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	132
1.2	Average time to completion once known to CHS (hours)	6.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	66
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	71%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	304	75%	1558	71%	1163	66%	489	75%	97	48%	331	62%	26	43%	193	93%	4161	69%
	Refused & Verified	42	10%	178	8%	43	2%	33	5%	*	ND	26	5%	0	0%	0	0%	322**	5%
	Not Produced	39	10%	463	21%	348	20%	129	20%	106	52%	151	28%	35	57%	14	7%	1285	21%
	Rescheduled by CHS	18	4%	*	ND	214	12%	*	ND	0	0%	23	4%	0	0%	*	ND	255**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	403	100%	2199**	100%	1768	100%	651**	100%	203**	100%	531	100%	61**	100%	207**	100%	6023**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	79%	68%	80%	48%	67%	43%	93%	74%

5	Unscheduled Services	N
5.1	Referred Visits Completed	555

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	89	37%	681	49%	684	28%	417	59%	109	49%	69	28%	22	ND	55	100%	2126	40%
	Refused & Verified	95	40%	50	4%	12	0%	35	5%	33	15%	99	40%	13	ND	0	0%	337	6%
	Not Produced	55	23%	654	47%	1378	57%	253	36%	79	36%	80	32%	14	ND	*	ND	2513**	47%
	Rescheduled by CHS	0	0%	*	ND	356	15%	*	ND	0	0%	0	0%	0	0%	0	0%	356**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	239	100%	1385**	100%	2430	100%	705**	100%	221	100%	248	100%	49**	100%	55**	100%	5332**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	53%	29%	64%	64%	68%	ND	100%	46%

5	Unscheduled Services	N
5.1	Referred Visits Completed	279

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	106	51%	539	73%	475	44%	247	56%	89	50%	104	40%	28	ND	109	100%	1697	55%
	Refused & Verified	34	16%	69	9%	12	1%	25	6%	12	7%	86	33%	*	ND	0	0%	238**	8%
	Not Produced	68	33%	130	18%	271	25%	157	36%	76	43%	72	27%	20	ND	0	0%	794	26%
	Rescheduled by CHS	*	ND	0	0%	321	30%	11	3%	0	0%	*	ND	*	ND	0	0%	332**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	208**	100%	738	100%	1079	100%	440	100%	177	100%	262**	100%	48**	100%	109	100%	3061**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	82%	45%	62%	57%	73%	ND	100%	63%

5	Unscheduled Services	N
5.1	Referred Visits Completed	540

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	3.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	169	82%	879	69%	170	38%	74	70%	*	ND	40	56%	*	ND	*	ND	1332**	63%
	Refused & Verified	22	11%	238	19%	11	2%	20	19%	0	0%	*	ND	*	ND	0	0%	291**	14%
	Not Produced	15	7%	162	13%	221	50%	12	11%	*	ND	32	44%	13	ND	*	ND	455**	21%
	Rescheduled by CHS	*	ND	0	0%	41	9%	*	ND	0	0%	*	ND	*	ND	0	0%	41**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	206**	100%	1279	100%	443	100%	106**	100%	0**	0%	72**	100%	13**	100%	0**	0%	2119**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	93%	87%	41%	89%	ND	56%	ND	ND	77%

5	Unscheduled Services	N
5.1	Referred Visits Completed	175

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: February 2023

Version: 4/8/2024

I. Table of Contents

Contents

I. Table of Contents	2
II. Data Dictionary.....	3
III. Summary Data	4
IV. AMKC.....	5
V. EMTC	6
VI. GRVC.....	7
VII. NIC	8
VIII. RMSC	9
IX. RNDC	10
X. VCBC	11
XI. WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1490
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	596
2.2	Referrals seen within 72 hours	447
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1097	50%	14172	63%	8020	51%	3079	66%	644	41%	992	42%	229	40%	1218	91%	29451	58%
	Refused & Verified	300	14%	2040	9%	139	1%	384	8%	91	6%	294	12%	57	10%	*	ND	3305**	7%
	Not Produced	687	31%	6205	28%	4236	27%	1139	24%	830	53%	1034	44%	231	40%	124	9%	14486	28%
	Rescheduled by CHS	108	5%	*	ND	3312	21%	78	2%	0	0%	40	2%	*	ND	*	ND	3538**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	60	9%	N/A	N/A	60	0%
	Total Scheduled Services	2192	100%	22417**	100%	15707	100%	4680	100%	1565	100%	2360	100%	577**	99%	1342**	100%	50840**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	64%		72%		52%		74%		47%		54%		50%		91%		64%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	3962

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	28
1.2	Average time to completion once known to CHS (hours)	6.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	19
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	145	24%	1811	40%	3120	59%	648	61%	204	35%	148	31%	43	28%	375	89%	6494	50%
	Refused & Verified	90	15%	209	5%	*	ND	128	12%	*	ND	43	9%	*	ND	0	0%	470**	4%
	Not Produced	365	61%	2503	55%	1172	22%	267	25%	376	65%	290	60%	89	59%	47	11%	5109	39%
	Rescheduled by CHS	*	ND	*	ND	976	19%	22	2%	0	0%	0	0%	*	ND	*	ND	998**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19	13%	N/A	N/A	19	0%
	Total Scheduled Services	600**	100%	4523**	100%	5268**	100%	1065	100%	580**	100%	481	100%	151**	100%	422**	100%	13090**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	39%		45%		59%		73%		35%		40%		28%		89%		53%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	820

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1345
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	508
2.2	Referrals seen within 72 hours	377
2.3	Percent seen within 72 hours	74%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	102	47%	2410	62%	938	48%	680	66%	*	ND	33	27%	*	ND	479	89%	4642**	60%
	Refused & Verified	35	16%	518	13%	37	2%	116	11%	0	0%	0	0%	*	ND	0	0%	706**	9%
	Not Produced	82	37%	978	25%	315	16%	233	23%	*	ND	91	73%	13	ND	57	11%	1769**	23%
	Rescheduled by CHS	*	ND	0	0%	648	33%	*	ND	0	0%	0	0%	0	0%	0	0%	648**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	219**	100%	3906	100%	1938	100%	1029**	100%	0**	0%	124	100%	13**	100%	536	100%	7765**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	63%		75%		50%		77%		ND		27%		ND		89%		69%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	617

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	96	60%	1802	51%	1384	57%	404	66%	63	22%	32	13%	11	ND	108	100%	3900	52%
	Refused & Verified	*	ND	284	8%	15	1%	25	4%	13	4%	0	0%	0	0%	0	0%	337**	5%
	Not Produced	65	40%	1444	41%	638	26%	181	30%	216	74%	218	87%	41	ND	0	0%	2803	38%
	Rescheduled by CHS	0	0%	*	ND	397	16%	*	ND	0	0%	0	0%	0	0%	0	0%	397**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	161**	100%	3530**	100%	2434	100%	610**	100%	292	100%	250	100%	52**	100%	108	100%	7437**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	59%	57%	70%	26%	13%	ND	100%	57%

5	Unscheduled Services	N
5.1	Referred Visits Completed	619

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	156	64%	4854	86%	332	36%	223	68%	22	ND	252	57%	91	61%	27	100%	5957	76%
	Refused & Verified	34	14%	525	9%	*	ND	15	5%	*	ND	56	13%	17	11%	0	0%	647**	8%
	Not Produced	24	10%	285	5%	205	22%	68	21%	11	ND	116	26%	29	19%	0	0%	738	9%
	Rescheduled by CHS	30	12%	0	0%	379	41%	24	7%	0	0%	22	5%	*	ND	0	0%	455**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	8%	N/A	N/A	12	0%
	Total Scheduled Services	244	100%	5664	100%	916**	100%	330	100%	33**	100%	446	100%	149**	100%	27	100%	7809**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	95%	36%	72%	ND	69%	72%	100%	85%

5	Unscheduled Services	N
5.1	Referred Visits Completed	446

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	115
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	65
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	258	65%	1414	69%	1000	67%	472	74%	125	56%	278	55%	9	24%	143	88%	3699	67%
	Refused & Verified	37	9%	138	7%	29	2%	45	7%	*	ND	33	7%	*	ND	*	ND	282**	5%
	Not Produced	47	12%	498	24%	294	20%	123	19%	100	44%	181	36%	29	76%	20	12%	1292	23%
	Rescheduled by CHS	56	14%	*	ND	169	11%	*	ND	0	0%	15	3%	0	0%	*	ND	240**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	398	100%	2050**	100%	1492	100%	640**	100%	225**	100%	507	100%	38**	100%	163**	100%	5513**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	76%	69%	81%	56%	61%	24%	88%	72%

5	Unscheduled Services	N
5.1	Referred Visits Completed	507

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	97	48%	586	64%	622	28%	354	64%	129	53%	74	34%	22	ND	28	100%	1912	43%
	Refused & Verified	72	35%	29	3%	19	1%	27	5%	40	16%	87	40%	21	ND	0	0%	295	7%
	Not Produced	35	17%	304	33%	1207	55%	173	31%	75	31%	55	25%	12	ND	0	0%	1861	42%
	Rescheduled by CHS	0	0%	0	0%	352	16%	*	ND	0	0%	*	ND	0	0%	0	0%	352**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	204	100%	919	100%	2200	100%	554**	100%	244	100%	216**	100%	55**	100%	28	100%	4420**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	67%	29%	69%	69%	75%	ND	100%	50%

5	Unscheduled Services	N
5.1	Referred Visits Completed	302

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	119	56%	551	78%	479	45%	238	71%	98	62%	134	51%	37	ND	56	100%	1712	60%
	Refused & Verified	20	9%	65	9%	*	ND	15	5%	12	8%	75	28%	*	ND	0	0%	187**	7%
	Not Produced	63	30%	90	13%	223	21%	80	24%	49	31%	56	21%	11	ND	0	0%	572	20%
	Rescheduled by CHS	11	5%	0	0%	365	34%	*	ND	0	0%	0	0%	*	ND	0	0%	376**	13%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	213	100%	706	100%	1067**	100%	333**	100%	159	100%	265	100%	48**	100%	56	100%	2847**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	87%	45%	76%	69%	79%	ND	100%	67%

5	Unscheduled Services	N
5.1	Referred Visits Completed	522

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	6.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	ND	744	66%	145	39%	60	ND	*	ND	41	60%	12	ND	*	ND	1126**	63%
	Refused & Verified	*	ND	272	24%	16	4%	13	ND	0	0%	0	0%	*	ND	0	0%	301**	17%
	Not Produced	*	ND	103	9%	182	49%	14	ND	*	ND	27	40%	*	ND	0	0%	326**	18%
	Rescheduled by CHS	0	0%	0	0%	26	7%	*	ND	0	0%	*	ND	0	0%	0	0%	26**	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	124**	100%	1119	100%	369	100%	87**	100%	0**	0%	68**	100%	12**	100%	0**	0%	1779**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	91%	44%	ND	ND	60%	ND	ND	80%

5	Unscheduled Services	N
5.1	Referred Visits Completed	129

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: March 2023

Version: 4/8/2024

I. Table of Contents

Contents

I. Table of Contents	2
II. Data Dictionary	3
III. Summary Data	4
IV. AMKC	5
V. EMTC	6
VI. GRVC	7
VII. NIC	8
VIII. RMSC	9
IX. RNDC	10
X. VCBC	11
XI. WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1697
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	648
2.2	Referrals seen within 72 hours	503
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1390	47%	15653	65%	9750	54%	3812	67%	813	44%	1195	42%	314	49%	1360	92%	34287	60%
	Refused & Verified	362	12%	2320	10%	173	1%	506	9%	95	5%	374	13%	67	10%	*	ND	3897**	7%
	Not Produced	1118	38%	6029	25%	4110	23%	1229	22%	885	48%	1184	42%	242	38%	126	8%	14923	26%
	Rescheduled by CHS	80	3%	*	ND	3989	22%	159	3%	62	3%	59	2%	*	ND	*	ND	4349**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22	3%	N/A	N/A	22	0%
	Total Scheduled Services	2950	100%	24002**	100%	18022	100%	5706	100%	1855	100%	2812	100%	645**	100%	1486**	100%	57478**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	59%	75%	55%	76%	49%	56%	59%	92%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4667

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	33
1.2	Average time to completion once known to CHS (hours)	4.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	32
2.2	Referrals seen within 72 hours	32
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	255	27%	1971	44%	3741	62%	814	60%	246	35%	224	37%	78	49%	432	89%	7761	53%
	Refused & Verified	72	8%	247	6%	13	0%	146	11%	*	ND	54	9%	*	ND	*	ND	532**	4%
	Not Produced	620	65%	2230	50%	1022	17%	365	27%	447	65%	334	55%	82	51%	53	11%	5153	35%
	Rescheduled by CHS	0	0%	0	0%	1217	20%	28	2%	0	0%	*	ND	0	0%	0	0%	1245**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	947	100%	4448	100%	5993	100%	1353	100%	693**	100%	612**	100%	160**	100%	485**	100%	14691**	100%

	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
4.1	Percent completed		35%		50%		63%		71%		35%		45%		49%		89%		56%

5	Unscheduled Services	N
5.1	Referred Visits Completed	1109

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1549
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	561
2.2	Referrals seen within 72 hours	435
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	141	39%	2584	62%	1143	55%	898	67%	*	ND	66	35%	*	ND	546	91%	5378**	61%
	Refused & Verified	39	11%	584	14%	30	1%	168	12%	0	0%	*	ND	*	ND	0	0%	821**	9%
	Not Produced	179	50%	999	24%	266	13%	254	19%	12	100%	122	65%	*	ND	56	9%	1888**	22%
	Rescheduled by CHS	*	ND	*	ND	637	31%	29	2%	*	ND	0	0%	0	0%	*	ND	666**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	359**	100%	4167**	100%	2076	100%	1349	100%	12**	100%	188**	100%	0**	0%	602**	100%	8753**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	50%		76%		57%		79%		ND		35%		ND		91%		71%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	713

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	113	53%	1833	55%	1767	58%	433	72%	134	40%	63	21%	19	nd	89	100%	4451	56%
	Refused & Verified	21	10%	225	7%	39	1%	47	8%	*	ND	*	ND	*	ND	0	0%	332**	4%
	Not Produced	81	38%	1283	38%	602	20%	125	21%	188	56%	237	79%	43	nd	*	ND	2559**	32%
	Rescheduled by CHS	*	ND	*	ND	625	21%	*	ND	14	4%	*	ND	*	ND	*	ND	639**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	215**	100%	3341**	100%	3033	100%	605**	100%	336**	100%	300**	100%	62**	100%	89**	100%	7981**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	62%	60%	79%	40%	21%	ND	100%	60%

5	Unscheduled Services	N
5.1	Referred Visits Completed	664

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	190	69%	5166	86%	390	47%	270	75%	20	ND	253	54%	101	70%	63	100%	6453	79%
	Refused & Verified	34	12%	574	10%	13	2%	25	7%	17	ND	67	14%	17	12%	0	0%	747	9%
	Not Produced	27	10%	273	5%	191	23%	38	10%	14	ND	126	27%	26	18%	*	ND	695**	8%
	Rescheduled by CHS	26	9%	0	0%	243	29%	29	8%	*	ND	24	5%	*	ND	0	0%	322**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	277	100%	6013	100%	837	100%	362	100%	51**	100%	470	100%	144**	100%	63**	100%	8217**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	95%	48%	81%	ND	68%	82%	100%	88%

5	Unscheduled Services	N
5.1	Referred Visits Completed	480

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	113
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	35
2.3	Percent seen within 72 hours	70%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	306	67%	1623	70%	1141	63%	570	78%	117	52%	317	56%	13	ND	148	91%	4235	67%
	Refused & Verified	58	13%	207	9%	46	3%	41	6%	14	6%	46	8%	*	ND	0	0%	412**	7%
	Not Produced	51	11%	501	21%	281	16%	97	13%	83	37%	179	32%	43	ND	14	9%	1249	20%
	Rescheduled by CHS	45	10%	*	ND	331	18%	21	3%	11	5%	25	4%	*	ND	*	ND	433**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	460	100%	2331**	100%	1799	100%	729	100%	225	100%	567	100%	56**	100%	162**	100%	6329**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	79%	66%	84%	58%	64%	ND	91%	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	696

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	44%	594	53%	845	31%	456	62%	150	53%	79	33%	38	ND	63	100%	2349	43%
	Refused & Verified	84	30%	32	3%	20	1%	44	6%	41	14%	88	37%	20	ND	0	0%	329	6%
	Not Produced	74	26%	500	44%	1413	52%	234	32%	80	28%	69	29%	*	ND	0	0%	2370	43%
	Rescheduled by CHS	*	ND	0	0%	443	16%	*	ND	13	5%	*	ND	*	ND	0	0%	456	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0	0%
	Total Scheduled Services	282	100%	1126	100%	2721	100%	734	100%	284	100%	236	100%	58	100%	63	100%	5504	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	74%		56%		32%		68%		67%		71%		ND		100%		49%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	265

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	148	60%	754	79%	514	47%	288	67%	142	61%	135	41%	49	62%	*	ND	2030**	60%
	Refused & Verified	37	15%	101	11%	*	ND	27	6%	12	5%	117	36%	15	19%	0	0%	309**	9%
	Not Produced	63	25%	100	10%	242	22%	102	24%	60	26%	76	23%	15	19%	0	0%	658	20%
	Rescheduled by CHS	0	0%	0	0%	345	31%	11	3%	19	8%	*	ND	0	0%	0	0%	375**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0**	0%
	Total Scheduled Services	248	100%	955	100%	1101**	100%	428	100%	233	100%	328**	100%	79	100%	0**	0%	3372**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	90%	47%	74%	66%	77%	81%	ND	69%

5	Unscheduled Services	N
5.1	Referred Visits Completed	581

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	113	74%	1128	70%	209	46%	83	67%	*	ND	58	59%	*	ND	18	100%	1609**	65%
	Refused & Verified	17	11%	350	22%	*	ND	*	ND	0	0%	0	0%	*	ND	0	0%	367**	15%
	Not Produced	23	15%	143	9%	93	21%	14	11%	*	ND	41	41%	17	ND	0	0%	331**	13%
	Rescheduled by CHS	*	ND	0	0%	148	33%	27	22%	0	0%	*	ND	*	ND	0	0%	175**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	153**	100%	1621	100%	450**	100%	124**	100%	0**	0%	99**	100%	17**	100%	18	100%	2482**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	85%	91%	46%	67%	ND	59%	ND	100%	80%

5	Unscheduled Services	N
5.1	Referred Visits Completed	159

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: January 2023 to March 2023

Version: 4/11/2024

I. Table of Contents

Contents

I. Table of Contents.....	2
II. AMKC.....	3
III. EMTC.....	4
IV. GRVC.....	5
V. NIC.....	6
VI. RMSC.....	7
VII. RNDC.....	8
VIII. VCBC.....	9
IX. WF.....	10

II. AMKC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

III. EMTC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

IV. GRVC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

V. NIC



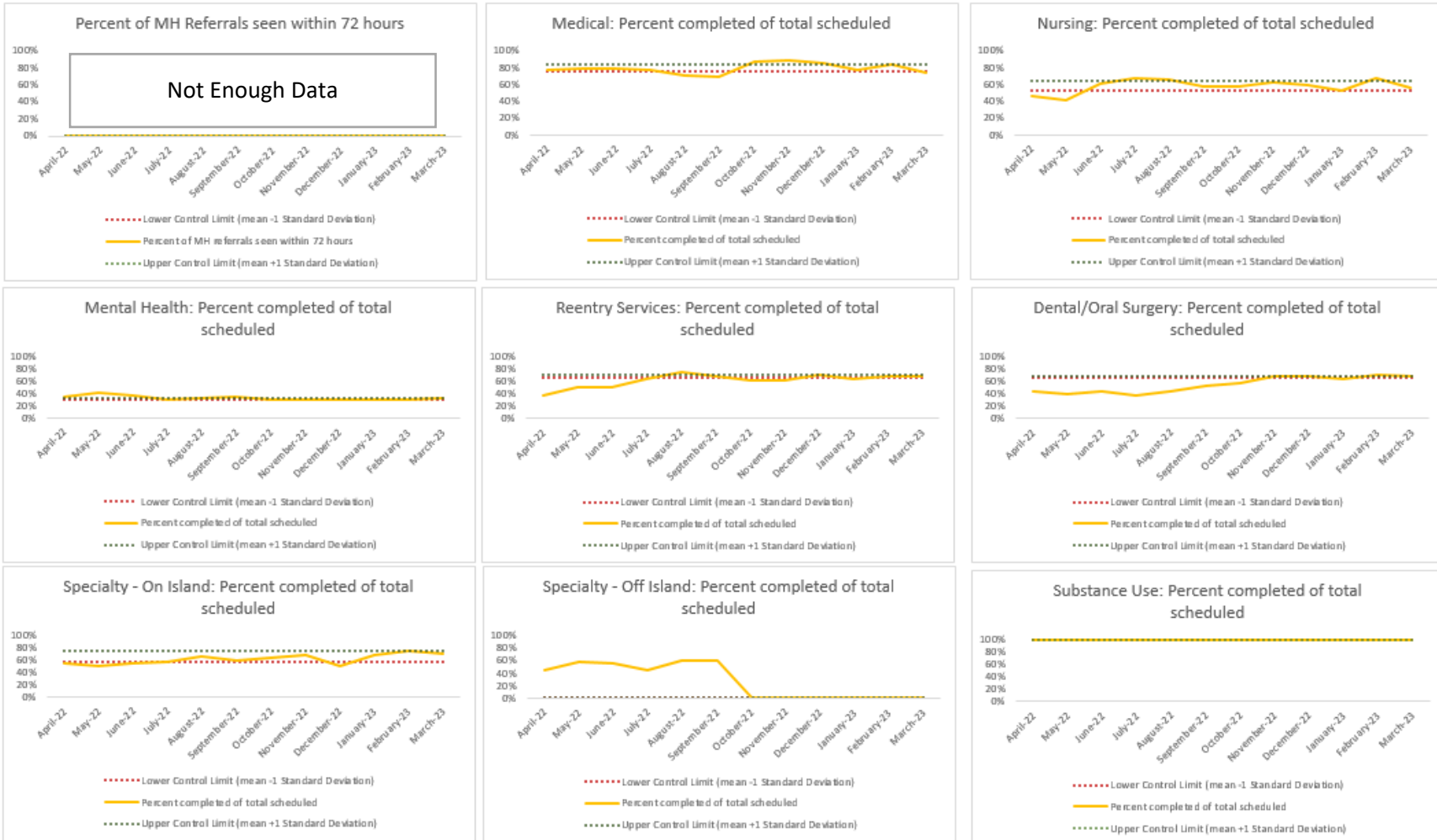
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VI. RMSC



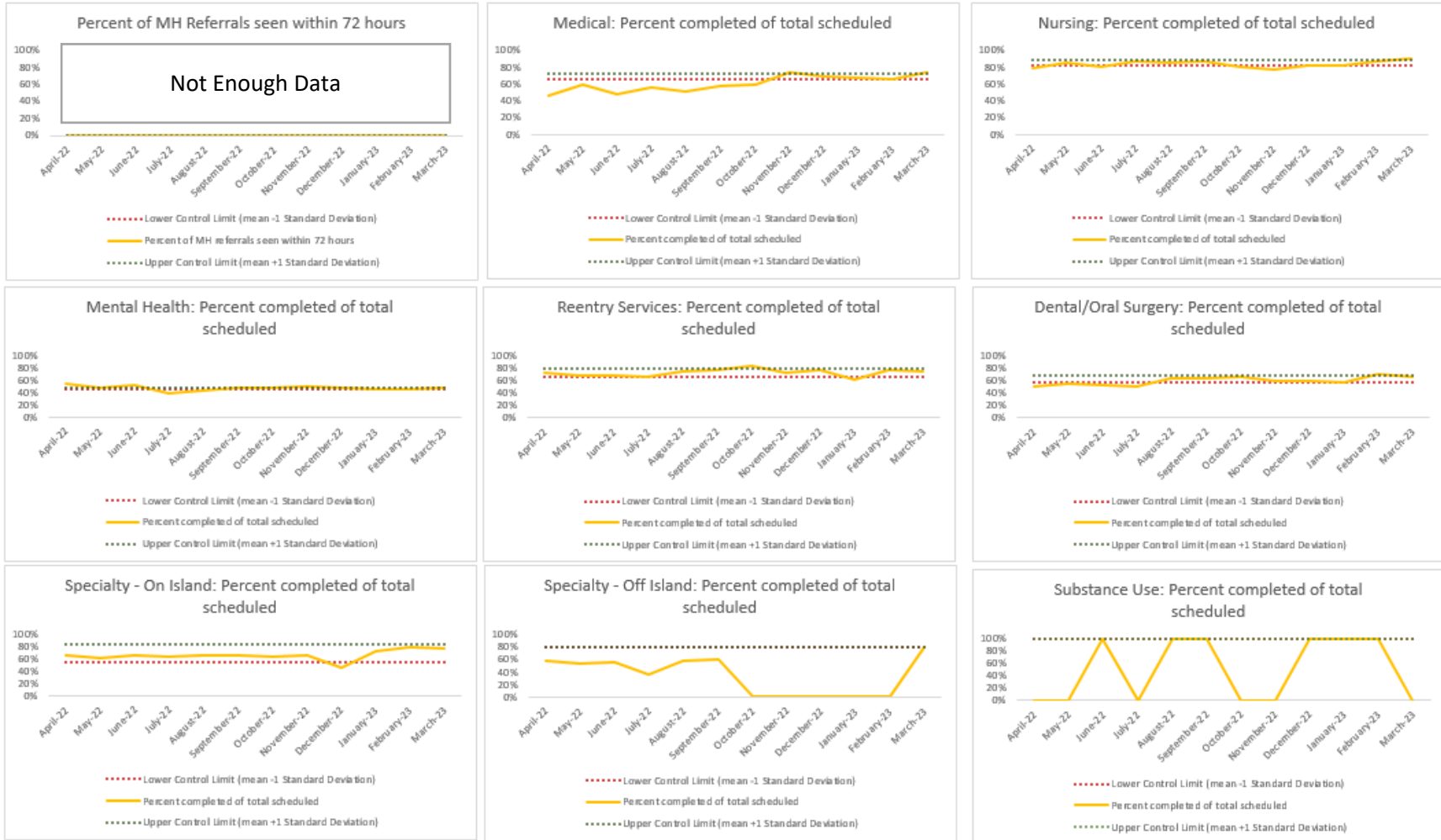
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VII. RNDC



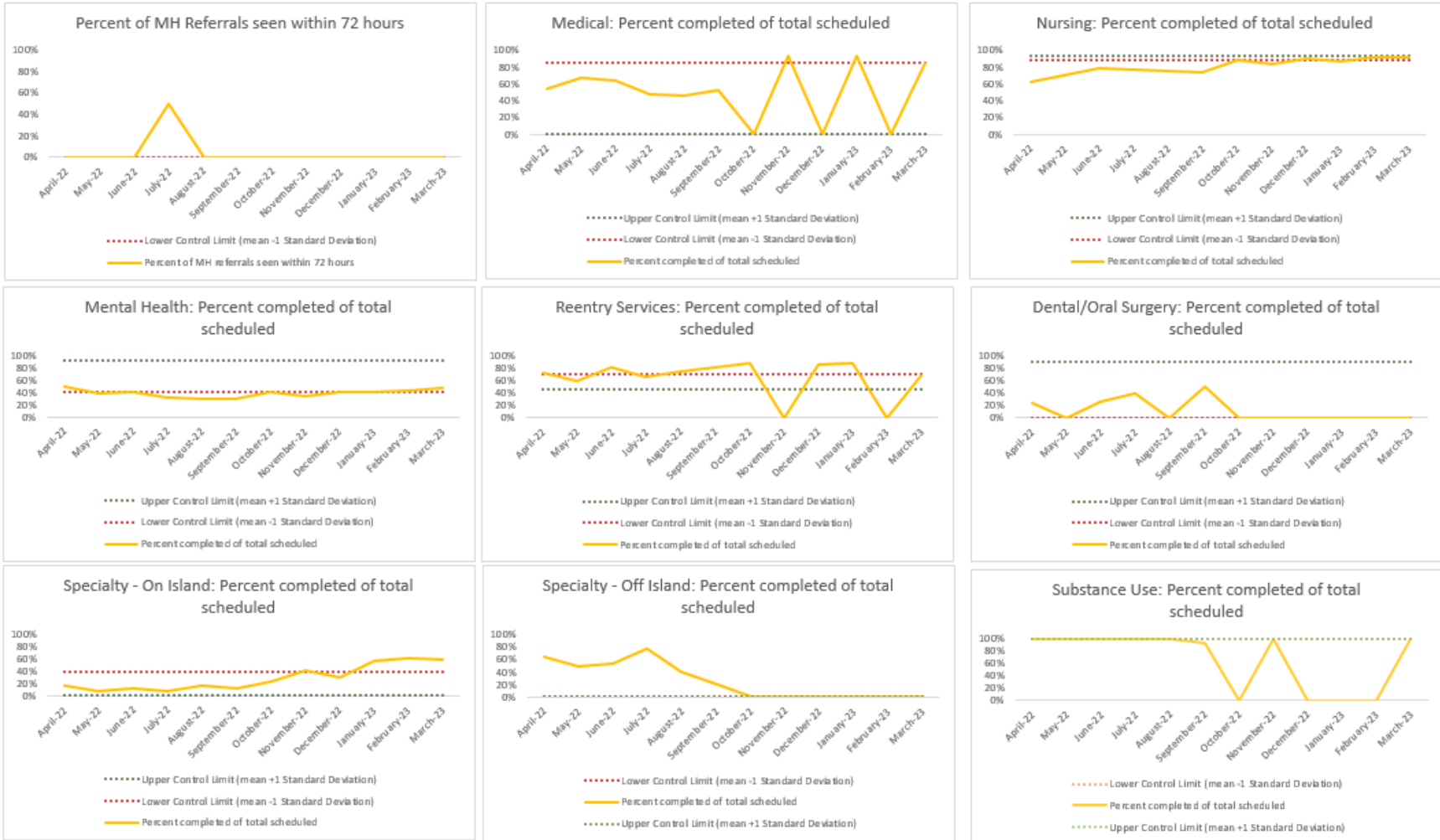
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VIII. VCBC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

IX. WF



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.