

NYC Health + Hospitals/ South Brooklyn Health

## 24 Hour Visitation Policy

NYC Health + Hospitals/South Brooklyn Health is committed to providing open visitation whenever possible for our patients and visitors on our hospital campus. We are welcoming caregivers and guests 24 hours a day, 7 days a week.

### **General Visiting Hours for Inpatient Units: 24 hours a day, 7 days a week**

- Medical and Surgical units
- Pediatrics
- All Intensive Care Units
- The number of visitors in a patient room is limited to two (2) for each bed
- Children under 12 years of age may visit as long as they are accompanied by an adult who is not the patient at all times.
- A caregiver may interrupt your visit during some patient routines.
- If you are ill, please postpone your visit.
- Visitation may be suspended at any time to ensure safety of patients, caregivers, and staff.

\*\*\*Two (2) visitors will be permitted at a time per patient. Unit staff may make exceptions to this policy. Children under the age of twelve (12) are not permitted to be left alone in the RBG, Tower, Health and Wellness Lobby or family day room waiting areas and must remain with an adult who is not the patient at all times.\*\*\*

### **Your Safety Is Our Priority**

To protect our patients and employees from COVID-19 and other respiratory illnesses, please let us know if you have any of the following:

- + Fever, shortness of breath, cough, sore throat, nasal congestion or other COVID-19 symptoms;
- + Close contact with someone with COVID-19 in the past 10 days; and
- + A positive COVID-19 test within the past 10 days.

Visitors:

If you have one or more of the above, please inform the staff at visitor registration check-in. You may be asked to defer your visit if it is not urgent until you have completed your 10-day isolation period.