

### Will I need to provide any documents?

You may be asked to provide documents depending on what you qualify for. Be prepared to provide a document from each category below. If you are applying in person, please bring them with you. If you are applying over the phone, you will be asked to upload them to MyChart or provide them during your appointment. If you don't have certain documents, don't worry! We can still help.

Document Category	Examples of Acceptable Documents
Proof of identity	Driver's License or Non-Driver's ID, ID NYC, Passport, Foreign ID, Green Card or Work Permit, Naturalization Certificate, Visa, School ID, Marriage Certificate, Birth Certificate, EBT or CBIC Card
Proof of income	Pay stubs (last 4 weeks), Employment letter, Pension/SSI/Unemployment Assistance award letter/check
Proof of address	Postmarked Envelope, Utility Bill (last 90 days), Rent Agreement, Mortgage Statement
Insurance eligibility determination	If you have already been screened for insurance eligibility by an Assistor from another organization or on your own through the New York State of Health Marketplace, share a copy of the determination

### What if I receive a bill while I'm waiting to hear about my health insurance coverage?

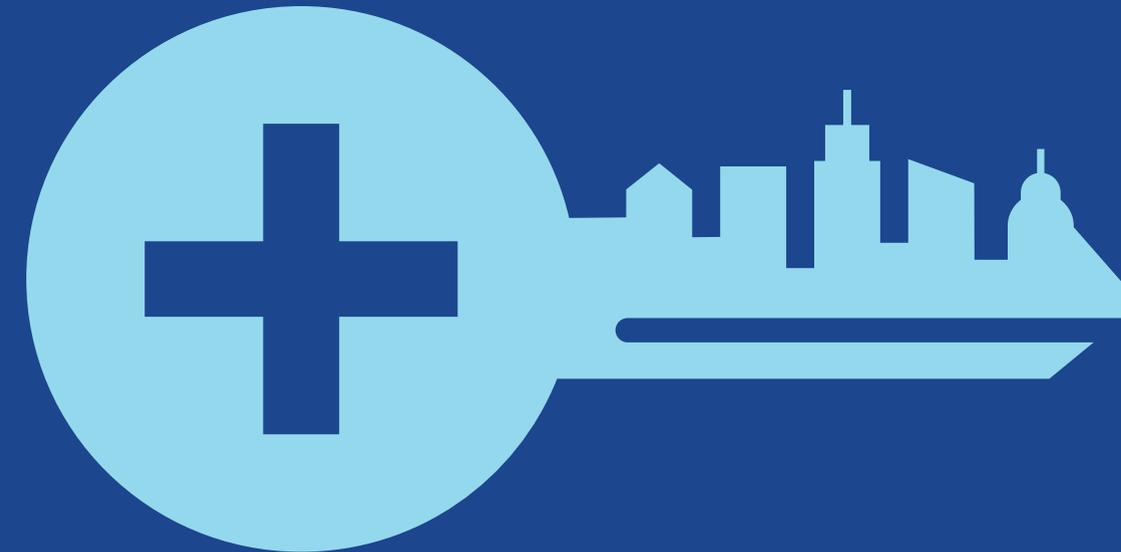
If you applied for health insurance, you will not be asked to pay the bill while your application is being reviewed. If you get a bill, you should contact us and ask to speak with a financial counselor who will help you.

### How do I apply?

Our financial counselors can help you apply for health insurance coverage or financial assistance. Call 1-844-692-4692 and select option 3 to speak to a financial counselor.

# NYC Health + Hospitals Financial Assistance

NYC  
HEALTH+  
HOSPITALS



NYC Health + Hospitals provides health care for everyone. We respect the rights and privacy of all patients including people who are undocumented. We also help non-English language speakers talk with doctors and other staff members. Our staff speak many languages including Albanian, Arabic, Bengali, Chinese, French, Haitian Creole, Hindi, Korean, Polish, Russian, Spanish, and Urdu. Interpretation services are also available. You can get information in your language.

To learn more  
and to enroll call

1-646-NYC-CARE  
1-646-692-2273

[nycare.nyc](http://nycare.nyc)



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## No Health Insurance? Don't Worry, We Can Help You.

You have a right to high quality and affordable health care. The best way to make that care affordable is to enroll in health insurance. We can help explain the choices available to you and assist you with enrolling in the plan that is best for you and your family. If you do not qualify or cannot afford any of the free or low-cost health insurance plans available, you may qualify for one of our financial assistance programs – **NYC Care** or **Options** – to make our health care services affordable for you and your family.

### How do I find out about the choices available?

Speak to a NYC Health + Hospitals financial counselor who can help you and your family enroll in free or low cost health insurance if you are eligible. Our financial counselors are here to help you choose from a variety of health insurance plans you may be eligible for. If you are not eligible for any health insurance plan, cannot afford insurance coverage, or do not have money to pay for medical care, you may qualify for one of our financial assistance programs.

**NYC Care** is available for people who are ineligible for or can't afford health insurance and live in New York City.

**Options** is available for people who are ineligible for or can't afford health insurance and live in or visit New York City. **Options** helps people who live in or visit Nassau County and use our hospitals and health centers in Queens. **Options** also helps people who live in or visit Westchester County and use our hospitals and health centers in the Bronx.

### Why is health insurance important?

No one likes to get hurt or sick, but unexpected medical events do occur. Having a health insurance plan helps pay for some of those unexpected costs, including ongoing large medical bills and prescription medications, and can give you peace of mind. We also know that people with health insurance are more likely to get the preventive care they and their family needs to stay healthy.

### What do I pay?

There are many free or low-cost health insurance plans available. We can discuss those choices with you. If you are not eligible for health insurance and qualify for financial assistance, you pay only what you can afford. The chart on the next page shows what you may be asked to pay under one of our financial assistance programs. Your fee can be as low as \$0 for a doctor's visit.

### What do I need to apply?

You will be asked to give information about yourself and your family and how much you earn. We will help you choose from a variety of health insurance plans and financial assistance programs you may be eligible for. This is a secure application and no information is shared with immigration officials.

Continued

## Step 1:

Find your household size (please include all adults and children who live with you).

## Step 2:

Next, find the amount that you get paid in a year in one of the levels.

## Step 3:

Follow the column down to the bottom chart to find out how much you will be asked to pay according to your household size and income for clinic visits, emergency room visits, and hospital stays.

Federal Poverty Levels	100% FPL		101 - 125% FPL		126 - 150% FPL		151 - 200% FPL		201 - 250% FPL		251 - 300% FPL		301 - 350% FPL		351 - 500% FPL	
Household Size	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	
1	14,580	14,581	18,225	18,226	21,870	21,871	29,160	29,161	36,450	36,451	43,740	43,741	51,030	51,031	72,900	
2	19,720	19,721	24,650	24,651	29,580	29,581	39,440	39,441	49,300	49,301	59,160	59,161	69,020	69,021	98,600	
3	24,860	24,861	31,075	31,076	37,290	37,291	49,720	49,721	62,150	62,151	74,580	74,581	87,010	87,011	124,300	
4	30,000	30,001	37,500	37,501	45,000	45,001	60,000	60,001	75,000	75,001	90,000	90,001	105,000	105,001	150,000	
5	35,140	35,141	43,925	43,926	52,710	52,711	70,280	70,281	87,850	87,851	105,420	105,421	122,990	122,991	175,700	
6	40,280	40,281	50,350	50,351	60,420	60,421	80,560	80,561	100,700	100,701	120,840	120,841	140,980	140,981	201,400	
7	45,420	45,421	56,775	56,776	68,130	68,131	90,840	90,841	113,550	113,551	136,260	136,261	158,970	158,971	227,100	
Clinic Visit for Adult	\$0	\$2	\$3	\$3	\$20	\$30	\$40	\$50	\$50							
Clinic Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$0	\$20	\$30	\$40	\$50	\$50							
Behavioral Health Clinic Visit	\$0	\$0	\$0	\$0	\$15	\$30	\$40	\$50	\$50							
Emergency Room Visit for Adult	\$0	\$3	\$3	\$3	\$75	\$80	\$100	\$120	\$120							
Emergency Room Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$0	\$75	\$80	\$100	\$120	\$120							
Prescription Drugs (fee per prescription)	\$2	\$2	\$2	\$2	\$6	\$10	\$14	\$18	\$18							
Ambulatory Surgery or MRI Testing	\$0	\$15	\$25	\$25	\$150	\$300	\$450	\$550	\$650							
Inpatient Hospital Stay*	\$0	\$25	\$25	\$25	\$150	\$400	\$900	\$1,500	\$1,500							
Co-pays and Deductibles	\$0	\$0	\$0	\$0	\$0	\$10	\$12	\$18	\$22							

Fees for patients with household income that is more than the above will be charged based on the NYC Health + Hospitals Selfpay rate.

\*Additional fees may be charged if savings are more than \$8,000