

## CHS Access Report: October 2022

Version: 2/6/2023

I. Table of Contents

Contents

- I. Table of Contents .....2
- II. Data Dictionary.....3
- III. Summary Data .....4
- IV. AMKC.....5
- V. EMTC .....6
- VI. GRVC.....7
- VII. NIC .....8
- VIII. RMSC .....9
- IX. RNDC .....10
- X. VCBC .....11
- XI. WF .....12

## II. Data Dictionary

|            |   |  |
|------------|---|--|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>              | <b>Definition</b>  |
| <b>1.1</b> | Completed CHS Intakes                                 | Number of new jail admission intake encounters completed by CHS providers  |
| <b>1.2</b> | Average time to completion once known to CHS (hours)  | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)   |
| <b>2</b>   | <b>Referrals made to mental health service</b>        | <b>Definition</b>  |
| <b>2.1</b> | Referrals made to mental health service               | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| <b>2.2</b> | Referrals seen within 72 hours                        | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.   |
| <b>2.3</b> | Percent seen within 72 hours                          | 2.2 divided by 2.1   |
| <b>3</b>   | <b>Scheduled services by discipline with outcomes</b> | <b>Definition</b>  |
|            |   | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |
| <b>4</b>   | <b>Outcome Metrics</b>                                | <b>Definition</b>  |
| <b>4.1</b> | Percent completed                                     | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"  |
| <b>5</b>   | <b>Unscheduled Services</b>                           | <b>Definition</b>  |
| <b>5.1</b> | Sick call completed                                   | Number of sick call encounters completed by CHS  |

## III. Summary Data

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1605     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 3.3      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 235      |
| <b>2.2</b> | Referrals seen within 72 hours                 | 185      |
| <b>2.3</b> | Percent seen within 72 hours                   | 79%      |

|          | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|----------|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|          | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
| <b>3</b> | Seen                            | 1587        | 44%         | 16365        | 62%         | 8355          | 52%         | 3010             | 64%         | 671                 | 41%         | 962                          | 32%         | 236                           | 41%         | 993           | 92%         | 32179        | 56%         |
|          | Refused & Verified              | 707         | 20%         | 2060         | 8%          | 177           | 1%          | 478              | 10%         | 85                  | 5%          | 318                          | 11%         | 93                            | 16%         | 0             | 0%          | 3918         | 7%          |
|          | Not Produced                    | 1258        | 35%         | 7995         | 30%         | 4280          | 27%         | 1155             | 25%         | 848                 | 52%         | 1636                         | 55%         | 194                           | 34%         | 61            | 6%          | 17427        | 31%         |
|          | Rescheduled by CHS              | 66          | 2%          | 43           | 0%          | 3122          | 20%         | 61               | 1%          | 14                  | 1%          | 79                           | 3%          | 12                            | 2%          | 22            | 2%          | 3419         | 6%          |
|          | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 43                            | 7%          | N/A           | N/A         | 43           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>3618</b> | <b>100%</b> | <b>26463</b> | <b>100%</b> | <b>15934</b>  | <b>100%</b> | <b>4704</b>      | <b>100%</b> | <b>1618</b>         | <b>100%</b> | <b>2995</b>                  | <b>100%</b> | <b>578</b>                    | <b>100%</b> | <b>1076</b>   | <b>100%</b> | <b>56986</b> | <b>100%</b> |

|            |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| <b>4.1</b> | Percent completed      | 63%            | 70%            | 54%                  | 74%                     | 47%                        | 43%                                 | 57%                                  | 92%                  | 63%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 4264     |

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 13       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 8.7      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
| <b>3</b> | Seen                            | 253        | 26%         | 2276        | 40%         | 3222          | 59%         | 833              | 64%         | 266                 | 46%         | 183                          | 25%         | 76                            | 38%         | 338           | 97%         | 7447         | 49%         |
|          | Refused & Verified              | 206        | 21%         | 217         | 4%          | 17            | 0%          | 179              | 14%         | 5                   | 1%          | 27                           | 4%          | 39                            | 20%         | 0             | 0%          | 690          | 5%          |
|          | Not Produced                    | 523        | 53%         | 3192        | 56%         | 982           | 18%         | 280              | 21%         | 308                 | 53%         | 504                          | 69%         | 66                            | 33%         | 12            | 3%          | 5867         | 38%         |
|          | Rescheduled by CHS              | 0          | 0%          | 3           | 0%          | 1227          | 23%         | 12               | 1%          | 1                   | 0%          | 16                           | 2%          | 0                             | 0%          | 0             | 0%          | 1259         | 8%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 17                            | 9%          | N/A           | N/A         | 17           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>982</b> | <b>100%</b> | <b>5688</b> | <b>100%</b> | <b>5448</b>   | <b>100%</b> | <b>1304</b>      | <b>100%</b> | <b>580</b>          | <b>100%</b> | <b>730</b>                   | <b>100%</b> | <b>198</b>                    | <b>100%</b> | <b>350</b>    | <b>100%</b> | <b>15280</b> | <b>100%</b> |

|            |                        |                |  |                |  |                      |  |                         |  |                            |  |                                     |  |                                      |  |                      |  |              |  |
|------------|------------------------|----------------|--|----------------|--|----------------------|--|-------------------------|--|----------------------------|--|-------------------------------------|--|--------------------------------------|--|----------------------|--|--------------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> |  | <b>Nursing</b> |  | <b>Mental Health</b> |  | <b>Reentry Services</b> |  | <b>Dental/Oral Surgery</b> |  | <b>Specialty Clinic - On Island</b> |  | <b>Specialty Clinic - Off Island</b> |  | <b>Substance Use</b> |  | <b>Total</b> |  |
| <b>4.1</b> | Percent completed      | 47%            |  | 44%            |  | 59%                  |  | 78%                     |  | 47%                        |  | 29%                                 |  | 58%                                  |  | 97%                  |  | 53%          |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1086     |

## V. EMTC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1474     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 3.2      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 210      |
| <b>2.2</b> | Referrals seen within 72 hours                 | 161      |
| <b>2.3</b> | Percent seen within 72 hours                   | 77%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 171        | 39%         | 3025        | 70%         | 1053          | 53%         | 534              | 57%         | 1                   | 20%         | 21                           | 13%         | 5                             | 29%         | 368           | 89%         | 5178        | 62%         |
|          | Refused & Verified              | 81         | 18%         | 235         | 5%          | 55            | 3%          | 90               | 10%         | 0                   | 0%          | 1                            | 1%          | 0                             | 0%          | 0             | 0%          | 462         | 6%          |
|          | Not Produced                    | 190        | 43%         | 1090        | 25%         | 459           | 23%         | 293              | 31%         | 4                   | 80%         | 136                          | 86%         | 9                             | 53%         | 45            | 11%         | 2226        | 27%         |
|          | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 436           | 22%         | 14               | 2%          | 0                   | 0%          | 0                            | 0%          | 3                             | 18%         | 0             | 0%          | 454         | 5%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>442</b> | <b>100%</b> | <b>4351</b> | <b>100%</b> | <b>2003</b>   | <b>100%</b> | <b>931</b>       | <b>100%</b> | <b>5</b>            | <b>100%</b> | <b>158</b>                   | <b>100%</b> | <b>17</b>                     | <b>100%</b> | <b>413</b>    | <b>100%</b> | <b>8320</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 57%     |  | 75%     |  | 55%           |  | 67%              |  | 20%                 |  | 14%                          |  | 29%                           |  | 89%           |  | 68%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 676      |

## VI. GRVC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 90         | 30%         | 1814        | 47%         | 1383          | 60%         | 280              | 68%         | 54                  | 18%         | 60                           | 17%         | 9                             | 14%         | 69            | 99%         | 3759        | 49%         |
|   | Refused & Verified              | 38         | 13%         | 260         | 7%          | 9             | 0%          | 22               | 5%          | 7                   | 2%          | 3                            | 1%          | 3                             | 5%          | 0             | 0%          | 342         | 4%          |
|   | Not Produced                    | 171        | 57%         | 1791        | 46%         | 624           | 27%         | 107              | 26%         | 238                 | 79%         | 283                          | 81%         | 45                            | 68%         | 1             | 1%          | 3260        | 42%         |
|   | Rescheduled by CHS              | 0          | 0%          | 2           | 0%          | 303           | 13%         | 2                | 0%          | 1                   | 0%          | 2                            | 1%          | 0                             | 0%          | 0             | 0%          | 310         | 4%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 9                             | 14%         | N/A           | N/A         | 9           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>299</b> | <b>100%</b> | <b>3867</b> | <b>100%</b> | <b>2319</b>   | <b>100%</b> | <b>411</b>       | <b>100%</b> | <b>300</b>          | <b>100%</b> | <b>348</b>                   | <b>100%</b> | <b>66</b>                     | <b>100%</b> | <b>70</b>     | <b>100%</b> | <b>7680</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 43%     |  | 54%     |  | 60%           |  | 73%              |  | 20%                 |  | 18%                          |  | 18%                           |  | 99%           |  | 53%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 537      |

## VII. NIC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 272        | 74%         | 4655        | 80%         | 316           | 38%         | 147              | 67%         | 6                   | 29%         | 159                          | 45%         | 68                            | 50%         | 42            | 100%        | 5665        | 73%         |
|          | Refused & Verified              | 32         | 9%          | 805         | 14%         | 10            | 1%          | 17               | 8%          | 4                   | 19%         | 33                           | 9%          | 16                            | 12%         | 0             | 0%          | 917         | 12%         |
|          | Not Produced                    | 37         | 10%         | 341         | 6%          | 130           | 16%         | 48               | 22%         | 11                  | 52%         | 132                          | 38%         | 34                            | 25%         | 0             | 0%          | 733         | 9%          |
|          | Rescheduled by CHS              | 25         | 7%          | 20          | 0%          | 366           | 45%         | 7                | 3%          | 0                   | 0%          | 28                           | 8%          | 7                             | 5%          | 0             | 0%          | 453         | 6%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 12                            | 9%          | N/A           | N/A         | 12          | 0%          |
|          | <b>Total Scheduled Services</b> | <b>366</b> | <b>100%</b> | <b>5821</b> | <b>100%</b> | <b>822</b>    | <b>100%</b> | <b>219</b>       | <b>100%</b> | <b>21</b>           | <b>100%</b> | <b>352</b>                   | <b>100%</b> | <b>137</b>                    | <b>100%</b> | <b>42</b>     | <b>100%</b> | <b>7780</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 83%     |  | 94%     |  | 40%           |  | 75%              |  | 48%                 |  | 55%                          |  | 61%                           |  | 100%          |  | 85%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 462      |



## VIII. RMSC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 118      |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 4.3      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 25       |
| <b>2.2</b> | Referrals seen within 72 hours                 | 24       |
| <b>2.3</b> | Percent seen within 72 hours                   | 96%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |
|          | Seen                            | 436        | 70%         | 1720        | 69%         | 1035          | 67%         | 439              | 69%         | 104                 | 45%         | 307                          | 52%         | 9                             | 36%         | 129           | 84%         | 4179        | 66%         |
|          | Refused & Verified              | 75         | 12%         | 265         | 11%         | 50            | 3%          | 82               | 13%         | 20                  | 9%          | 46                           | 8%          | 5                             | 20%         | 0             | 0%          | 543         | 9%          |
|          | Not Produced                    | 68         | 11%         | 487         | 20%         | 249           | 16%         | 105              | 17%         | 106                 | 46%         | 207                          | 35%         | 9                             | 36%         | 3             | 2%          | 1234        | 20%         |
|          | Rescheduled by CHS              | 40         | 6%          | 16          | 1%          | 220           | 14%         | 7                | 1%          | 0                   | 0%          | 30                           | 5%          | 0                             | 0%          | 22            | 14%         | 335         | 5%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 8%          | N/A           | N/A         | 2           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>619</b> | <b>100%</b> | <b>2488</b> | <b>100%</b> | <b>1554</b>   | <b>100%</b> | <b>633</b>       | <b>100%</b> | <b>230</b>          | <b>100%</b> | <b>590</b>                   | <b>100%</b> | <b>25</b>                     | <b>100%</b> | <b>154</b>    | <b>100%</b> | <b>6293</b> | <b>100%</b> |

|            |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| <b>4.1</b> | Percent completed      | 83%            | 80%            | 70%                  | 82%                     | 54%                        | 60%                                 | 56%                                  | 84%                  | 75%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 537      |

## IX. RNDC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |
|          | Seen                            | 120        | 29%         | 892         | 57%         | 713           | 30%         | 359              | 56%         | 120                 | 46%         | 113                          | 32%         | 25                            | 48%         | 36            | 100%        | 2378        | 42%         |
|          | Refused & Verified              | 234        | 57%         | 41          | 3%          | 16            | 1%          | 32               | 5%          | 29                  | 11%         | 112                          | 32%         | 17                            | 33%         | 0             | 0%          | 481         | 8%          |
|          | Not Produced                    | 56         | 14%         | 625         | 40%         | 1436          | 61%         | 230              | 36%         | 101                 | 39%         | 124                          | 35%         | 8                             | 15%         | 0             | 0%          | 2580        | 45%         |
|          | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 207           | 9%          | 17               | 3%          | 12                  | 5%          | 1                            | 0%          | 1                             | 2%          | 0             | 0%          | 238         | 4%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 2%          | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>410</b> | <b>100%</b> | <b>1558</b> | <b>100%</b> | <b>2372</b>   | <b>100%</b> | <b>638</b>       | <b>100%</b> | <b>262</b>          | <b>100%</b> | <b>350</b>                   | <b>100%</b> | <b>52</b>                     | <b>100%</b> | <b>36</b>     | <b>100%</b> | <b>5678</b> | <b>100%</b> |

|            |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| <b>4.1</b> | Percent completed      | 86%            | 60%            | 31%                  | 61%                     | 57%                        | 64%                                 | 81%                                  | 100%                 | 50%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 287      |

X. VCBC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |  |          |
|----------|--|----------|
| <b>2</b> | <b>Referrals made to mental health service</b> | <b>N</b> |
| 2.1      | Referrals made to mental health service        | 0        |
| 2.2      | Referrals seen within 72 hours                 | 0        |
| 2.3      | Percent seen within 72 hours                   |          |

|   | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| 3 | Seen                            | 108        | 45%         | 880         | 81%         | 491           | 47%         | 335              | 71%         | 120                 | 55%         | 104                          | 34%         | 36                            | 62%         | 2             | 100%        | 2076        | 61%         |
|   | Refused & Verified              | 31         | 13%         | 37          | 3%          | 3             | 0%          | 55               | 12%         | 20                  | 9%          | 93                           | 30%         | 9                             | 16%         | 0             | 0%          | 248         | 7%          |
|   | Not Produced                    | 99         | 41%         | 167         | 15%         | 237           | 23%         | 82               | 17%         | 78                  | 36%         | 110                          | 36%         | 12                            | 21%         | 0             | 0%          | 785         | 23%         |
|   | Rescheduled by CHS              | 1          | 0%          | 0           | 0%          | 304           | 29%         | 0                | 0%          | 0                   | 0%          | 1                            | 0%          | 0                             | 0%          | 0             | 0%          | 306         | 9%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 2%          | N/A           | N/A         | 1           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>239</b> | <b>100%</b> | <b>1084</b> | <b>100%</b> | <b>1035</b>   | <b>100%</b> | <b>472</b>       | <b>100%</b> | <b>218</b>          | <b>100%</b> | <b>308</b>                   | <b>100%</b> | <b>58</b>                     | <b>100%</b> | <b>2</b>      | <b>100%</b> | <b>3416</b> | <b>100%</b> |

|          |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|----------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b> | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| 4.1      | Percent completed      | 58%     |  | 85%     |  | 48%           |  | 83%              |  | 64%                 |  | 64%                          |  | 78%                           |  | 100%          |  | 68%   |  |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 538      |

XI. WF

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 137        | 52%         | 1103        | 69%         | 142           | 37%         | 83               | 86%         | 0                   | 0%          | 15                           | 9%          | 8                             | 32%         | 9             | 100%        | 1497        | 59%         |
|          | Refused & Verified              | 10         | 4%          | 200         | 12%         | 17            | 4%          | 1                | 1%          | 0                   | 0%          | 3                            | 2%          | 4                             | 16%         | 0             | 0%          | 235         | 9%          |
|          | Not Produced                    | 114        | 44%         | 302         | 19%         | 163           | 43%         | 10               | 10%         | 2                   | 100%        | 140                          | 88%         | 11                            | 44%         | 0             | 0%          | 742         | 29%         |
|          | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 59            | 15%         | 2                | 2%          | 0                   | 0%          | 1                            | 1%          | 1                             | 4%          | 0             | 0%          | 64          | 3%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 4%          | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>261</b> | <b>100%</b> | <b>1606</b> | <b>100%</b> | <b>381</b>    | <b>100%</b> | <b>96</b>        | <b>100%</b> | <b>2</b>            | <b>100%</b> | <b>159</b>                   | <b>100%</b> | <b>25</b>                     | <b>100%</b> | <b>9</b>      | <b>100%</b> | <b>2539</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 56%     |  | 81%     |  | 42%           |  | 88%              |  | 0%                  |  | 11%                          |  | 48%                           |  | 100%          |  | 68%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 141      |

## CHS Access Report: November 2022

Version: 2/6/2023

I. Table of Contents

Contents

- I. Table of Contents .....2
- II. Data Dictionary.....3
- III. Summary Data .....4
- IV. AMKC.....5
- V. EMTC .....6
- VI. GRVC.....7
- VII. NIC .....8
- VIII. RMSC .....9
- IX. RNDC .....10
- X. VCBC .....11
- XI. WF .....12

## II. Data Dictionary

|            |   |  |
|------------|---|--|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>              | <b>Definition</b>  |
| <b>1.1</b> | Completed CHS Intakes                                 | Number of new jail admission intake encounters completed by CHS providers  |
| <b>1.2</b> | Average time to completion once known to CHS (hours)  | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)   |
| <b>2</b>   | <b>Referrals made to mental health service</b>        | <b>Definition</b>  |
| <b>2.1</b> | Referrals made to mental health service               | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| <b>2.2</b> | Referrals seen within 72 hours                        | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.   |
| <b>2.3</b> | Percent seen within 72 hours                          | 2.2 divided by 2.1   |
| <b>3</b>   | <b>Scheduled services by discipline with outcomes</b> | <b>Definition</b>  |
|            |   | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |
| <b>4</b>   | <b>Outcome Metrics</b>                                | <b>Definition</b>  |
| <b>4.1</b> | Percent completed                                     | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"  |
| <b>5</b>   | <b>Unscheduled Services</b>                           | <b>Definition</b>  |
| <b>5.1</b> | Sick call completed                                   | Number of sick call encounters completed by CHS  |

## III. Summary Data

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1412     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 3.1      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 217      |
| <b>2.2</b> | Referrals seen within 72 hours                 | 157      |
| <b>2.3</b> | Percent seen within 72 hours                   | 72%      |

|          | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|----------|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|          | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
| <b>3</b> | Seen                            | 1320        | 42%         | 16435        | 63%         | 8839          | 52%         | 2705             | 62%         | 655                 | 40%         | 924                          | 31%         | 207                           | 36%         | 965           | 90%         | 32050        | 56%         |
|          | Refused & Verified              | 571         | 18%         | 1753         | 7%          | 177           | 1%          | 428              | 10%         | 87                  | 5%          | 360                          | 12%         | 64                            | 11%         | 1             | 0%          | 3441         | 6%          |
|          | Not Produced                    | 1205        | 38%         | 7776         | 30%         | 4960          | 29%         | 1158             | 27%         | 857                 | 53%         | 1652                         | 56%         | 216                           | 38%         | 100           | 9%          | 17924        | 32%         |
|          | Rescheduled by CHS              | 62          | 2%          | 34           | 0%          | 3166          | 18%         | 64               | 1%          | 19                  | 1%          | 21                           | 1%          | 19                            | 3%          | 6             | 1%          | 3391         | 6%          |
|          | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 68                            | 12%         | N/A           | N/A         | 68           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>3158</b> | <b>100%</b> | <b>25998</b> | <b>100%</b> | <b>17142</b>  | <b>100%</b> | <b>4355</b>      | <b>100%</b> | <b>1618</b>         | <b>100%</b> | <b>2957</b>                  | <b>100%</b> | <b>574</b>                    | <b>100%</b> | <b>1072</b>   | <b>100%</b> | <b>56874</b> | <b>100%</b> |

|            |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| <b>4.1</b> | Percent completed      | 60%            | 70%            | 53%                  | 72%                     | 46%                        | 43%                                 | 47%                                  | 90%                  | 62%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 4278     |



## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 12       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 7.7      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
| <b>3</b> | Seen                            | 206        | 26%         | 2340        | 44%         | 3478          | 59%         | 740              | 61%         | 242                 | 37%         | 205                          | 29%         | 54                            | 30%         | 335           | 85%         | 7600         | 50%         |
|          | Refused & Verified              | 143        | 18%         | 135         | 3%          | 10            | 0%          | 149              | 12%         | 5                   | 1%          | 45                           | 6%          | 16                            | 9%          | 0             | 0%          | 503          | 3%          |
|          | Not Produced                    | 441        | 56%         | 2799        | 53%         | 1164          | 20%         | 313              | 26%         | 405                 | 62%         | 444                          | 64%         | 75                            | 42%         | 59            | 15%         | 5700         | 38%         |
|          | Rescheduled by CHS              | 3          | 0%          | 1           | 0%          | 1199          | 20%         | 9                | 1%          | 0                   | 0%          | 1                            | 0%          | 5                             | 3%          | 0             | 0%          | 1218         | 8%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 29                            | 16%         | N/A           | N/A         | 29           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>793</b> | <b>100%</b> | <b>5275</b> | <b>100%</b> | <b>5851</b>   | <b>100%</b> | <b>1211</b>      | <b>100%</b> | <b>652</b>          | <b>100%</b> | <b>695</b>                   | <b>100%</b> | <b>179</b>                    | <b>100%</b> | <b>394</b>    | <b>100%</b> | <b>15050</b> | <b>100%</b> |

|            |                        |                |  |                |  |                      |  |                         |  |                            |  |                                     |  |                                      |  |                      |  |              |  |
|------------|------------------------|----------------|--|----------------|--|----------------------|--|-------------------------|--|----------------------------|--|-------------------------------------|--|--------------------------------------|--|----------------------|--|--------------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> |  | <b>Nursing</b> |  | <b>Mental Health</b> |  | <b>Reentry Services</b> |  | <b>Dental/Oral Surgery</b> |  | <b>Specialty Clinic - On Island</b> |  | <b>Specialty Clinic - Off Island</b> |  | <b>Substance Use</b> |  | <b>Total</b> |  |
| <b>4.1</b> | Percent completed      | 44%            |  | 47%            |  | 60%                  |  | 73%                     |  | 38%                        |  | 36%                                 |  | 39%                                  |  | 85%                  |  | 54%          |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1059     |

## V. EMTC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1296     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 2.9      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 201      |
| <b>2.2</b> | Referrals seen within 72 hours                 | 144      |
| <b>2.3</b> | Percent seen within 72 hours                   | 72%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 147        | 32%         | 3164        | 69%         | 1034          | 49%         | 467              | 57%         | 0                   | 0%          | 21                           | 12%         | 8                             | 32%         | 366           | 91%         | 5207        | 61%         |
|          | Refused & Verified              | 71         | 16%         | 193         | 4%          | 43            | 2%          | 104              | 13%         | 0                   | 0%          | 5                            | 3%          | 1                             | 4%          | 0             | 0%          | 417         | 5%          |
|          | Not Produced                    | 235        | 51%         | 1204        | 26%         | 464           | 22%         | 247              | 30%         | 2                   | 100%        | 155                          | 86%         | 15                            | 60%         | 37            | 9%          | 2359        | 27%         |
|          | Rescheduled by CHS              | 4          | 1%          | 2           | 0%          | 585           | 28%         | 6                | 1%          | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 597         | 7%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 4%          | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>457</b> | <b>100%</b> | <b>4563</b> | <b>100%</b> | <b>2126</b>   | <b>100%</b> | <b>824</b>       | <b>100%</b> | <b>2</b>            | <b>100%</b> | <b>181</b>                   | <b>100%</b> | <b>25</b>                     | <b>100%</b> | <b>403</b>    | <b>100%</b> | <b>8581</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 48%     |  | 74%     |  | 51%           |  | 69%              |  | 0%                  |  | 14%                          |  | 36%                           |  | 91%           |  | 66%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 671      |

## VI. GRVC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 115        | 36%         | 1778        | 44%         | 1545          | 59%         | 324              | 63%         | 60                  | 21%         | 28                           | 8%          | 18                            | 21%         | 58            | 97%         | 3926        | 47%         |
|   | Refused & Verified              | 31         | 10%         | 316         | 8%          | 23            | 1%          | 43               | 8%          | 9                   | 3%          | 0                            | 0%          | 1                             | 1%          | 0             | 0%          | 423         | 5%          |
|   | Not Produced                    | 171        | 54%         | 1921        | 48%         | 850           | 32%         | 143              | 28%         | 201                 | 71%         | 342                          | 92%         | 55                            | 65%         | 2             | 3%          | 3685        | 45%         |
|   | Rescheduled by CHS              | 0          | 0%          | 4           | 0%          | 215           | 8%          | 2                | 0%          | 13                  | 5%          | 0                            | 0%          | 1                             | 1%          | 0             | 0%          | 235         | 3%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 10                            | 12%         | N/A           | N/A         | 10          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>317</b> | <b>100%</b> | <b>4019</b> | <b>100%</b> | <b>2633</b>   | <b>100%</b> | <b>512</b>       | <b>100%</b> | <b>283</b>          | <b>100%</b> | <b>370</b>                   | <b>100%</b> | <b>85</b>                     | <b>100%</b> | <b>60</b>     | <b>100%</b> | <b>8279</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 46%     |  | 52%     |  | 60%           |  | 72%              |  | 24%                 |  | 8%                           |  | 22%                           |  | 97%           |  | 53%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 548      |

## VII. NIC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 181        | 73%         | 4975        | 83%         | 366           | 40%         | 167              | 59%         | 16                  | 80%         | 173                          | 42%         | 55                            | 43%         | 22            | 92%         | 5955        | 75%         |
|          | Refused & Verified              | 13         | 5%          | 599         | 10%         | 11            | 1%          | 17               | 6%          | 2                   | 10%         | 56                           | 14%         | 19                            | 15%         | 1             | 4%          | 718         | 9%          |
|          | Not Produced                    | 39         | 16%         | 377         | 6%          | 120           | 13%         | 77               | 27%         | 2                   | 10%         | 171                          | 42%         | 36                            | 28%         | 1             | 4%          | 823         | 10%         |
|          | Rescheduled by CHS              | 14         | 6%          | 10          | 0%          | 416           | 46%         | 22               | 8%          | 0                   | 0%          | 9                            | 2%          | 5                             | 4%          | 0             | 0%          | 476         | 6%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 13                            | 10%         | N/A           | N/A         | 13          | 0%          |
|          | <b>Total Scheduled Services</b> | <b>247</b> | <b>100%</b> | <b>5961</b> | <b>100%</b> | <b>913</b>    | <b>100%</b> | <b>283</b>       | <b>100%</b> | <b>20</b>           | <b>100%</b> | <b>409</b>                   | <b>100%</b> | <b>128</b>                    | <b>100%</b> | <b>24</b>     | <b>100%</b> | <b>7985</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 79%     |  | 94%     |  | 41%           |  | 65%              |  | 90%                 |  | 56%                          |  | 58%                           |  | 96%           |  | 84%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 382      |

## VIII. RMSC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 104      |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 4.8      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 15       |
| <b>2.2</b> | Referrals seen within 72 hours                 | 12       |
| <b>2.3</b> | Percent seen within 72 hours                   | 80%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 329        | 66%         | 1532        | 69%         | 1068          | 65%         | 437              | 73%         | 120                 | 48%         | 287                          | 48%         | 8                             | 42%         | 107           | 94%         | 3888        | 65%         |
|          | Refused & Verified              | 53         | 11%         | 195         | 9%          | 48            | 3%          | 54               | 9%          | 23                  | 9%          | 33                           | 6%          | 0                             | 0%          | 0             | 0%          | 406         | 7%          |
|          | Not Produced                    | 72         | 15%         | 485         | 22%         | 276           | 17%         | 90               | 15%         | 107                 | 42%         | 262                          | 44%         | 9                             | 47%         | 1             | 1%          | 1302        | 22%         |
|          | Rescheduled by CHS              | 41         | 8%          | 13          | 1%          | 256           | 16%         | 16               | 3%          | 2                   | 1%          | 10                           | 2%          | 2                             | 11%         | 6             | 5%          | 346         | 6%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>495</b> | <b>100%</b> | <b>2225</b> | <b>100%</b> | <b>1648</b>   | <b>100%</b> | <b>597</b>       | <b>100%</b> | <b>252</b>          | <b>100%</b> | <b>592</b>                   | <b>100%</b> | <b>19</b>                     | <b>100%</b> | <b>114</b>    | <b>100%</b> | <b>5942</b> | <b>100%</b> |

|            | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 77%     | 78%     | 68%           | 82%              | 57%                 | 54%                          | 42%                           | 94%           | 72%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 592      |

## IX. RNDC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |
|          | Seen                            | 110        | 26%         | 732         | 62%         | 763           | 29%         | 325              | 61%         | 139                 | 55%         | 93                           | 33%         | 25                            | 44%         | 60            | 100%        | 2247        | 42%         |
|          | Refused & Verified              | 217        | 52%         | 33          | 3%          | 19            | 1%          | 29               | 5%          | 35                  | 14%         | 101                          | 36%         | 16                            | 28%         | 0             | 0%          | 450         | 8%          |
|          | Not Produced                    | 91         | 22%         | 409         | 35%         | 1632          | 63%         | 182              | 34%         | 77                  | 30%         | 89                           | 31%         | 9                             | 16%         | 0             | 0%          | 2489        | 46%         |
|          | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 185           | 7%          | 1                | 0%          | 4                   | 2%          | 1                            | 0%          | 0                             | 0%          | 0             | 0%          | 192         | 4%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 7                             | 12%         | N/A           | N/A         | 7           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>418</b> | <b>100%</b> | <b>1175</b> | <b>100%</b> | <b>2599</b>   | <b>100%</b> | <b>537</b>       | <b>100%</b> | <b>255</b>          | <b>100%</b> | <b>284</b>                   | <b>100%</b> | <b>57</b>                     | <b>100%</b> | <b>60</b>     | <b>100%</b> | <b>5385</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 78%     |  | 65%     |  | 30%           |  | 66%              |  | 68%                 |  | 68%                          |  | 72%                           |  | 100%          |  | 50%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 322      |

X. VCBC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|----------|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
| <b>3</b> | Seen                            | 75         | 51%         | 770        | 77%         | 436           | 50%         | 194              | 64%         | 77                  | 51%         | 101                          | 31%         | 29                            | 49%         | 0             | 0%        | 1682        | 59%         |
|          | Refused & Verified              | 31         | 21%         | 56         | 6%          | 8             | 1%          | 24               | 8%          | 13                  | 9%          | 116                          | 35%         | 8                             | 14%         | 0             | 0%        | 256         | 9%          |
|          | Not Produced                    | 42         | 28%         | 168        | 17%         | 187           | 21%         | 79               | 26%         | 60                  | 40%         | 112                          | 34%         | 13                            | 22%         | 0             | 0%        | 661         | 23%         |
|          | Rescheduled by CHS              | 0          | 0%          | 0          | 0%          | 243           | 28%         | 5                | 2%          | 0                   | 0%          | 0                            | 0%          | 3                             | 5%          | 0             | 0%        | 251         | 9%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 6                             | 10%         | N/A           | N/A       | 6           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>148</b> | <b>100%</b> | <b>994</b> | <b>100%</b> | <b>874</b>    | <b>100%</b> | <b>302</b>       | <b>100%</b> | <b>150</b>          | <b>100%</b> | <b>329</b>                   | <b>100%</b> | <b>59</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>2856</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 72%     |  | 83%     |  | 51%           |  | 72%              |  | 60%                 |  | 66%                          |  | 63%                           |  |               |  | 68%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 554      |

XI. WF

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 1        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 1        |
| <b>2.3</b> | Percent seen within 72 hours                   | 100%     |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 157        | 55%         | 1144        | 64%         | 149           | 30%         | 51               | 57%         | 1                   | 25%         | 16                           | 16%         | 10                            | 45%         | 17            | 100%        | 1545        | 55%         |
|          | Refused & Verified              | 12         | 4%          | 226         | 13%         | 15            | 3%          | 8                | 9%          | 0                   | 0%          | 4                            | 4%          | 3                             | 14%         | 0             | 0%          | 268         | 10%         |
|          | Not Produced                    | 114        | 40%         | 413         | 23%         | 267           | 54%         | 27               | 30%         | 3                   | 75%         | 77                           | 79%         | 4                             | 18%         | 0             | 0%          | 905         | 32%         |
|          | Rescheduled by CHS              | 0          | 0%          | 3           | 0%          | 67            | 13%         | 3                | 3%          | 0                   | 0%          | 0                            | 0%          | 3                             | 14%         | 0             | 0%          | 76          | 3%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 9%          | N/A           | N/A         | 2           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>283</b> | <b>100%</b> | <b>1786</b> | <b>100%</b> | <b>498</b>    | <b>100%</b> | <b>89</b>        | <b>100%</b> | <b>4</b>            | <b>100%</b> | <b>97</b>                    | <b>100%</b> | <b>22</b>                     | <b>100%</b> | <b>17</b>     | <b>100%</b> | <b>2796</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 60%     |  | 77%     |  | 33%           |  | 66%              |  | 25%                 |  | 21%                          |  | 59%                           |  | 100%          |  | 65%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 150      |



## CHS Access Report: December 2022

Version: 2/6/2023

I. Table of Contents

Contents

- I. Table of Contents .....2
- II. Data Dictionary.....3
- III. Summary Data .....4
- IV. AMKC.....5
- V. EMTC .....6
- VI. GRVC.....7
- VII. NIC .....8
- VIII. RMSC .....9
- IX. RNDC .....10
- X. VCBC .....11
- XI. WF .....12

## II. Data Dictionary

|            |   |  |
|------------|---|--|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>              | <b>Definition</b>  |
| <b>1.1</b> | Completed CHS Intakes                                 | Number of new jail admission intake encounters completed by CHS providers  |
| <b>1.2</b> | Average time to completion once known to CHS (hours)  | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)   |
| <b>2</b>   | <b>Referrals made to mental health service</b>        | <b>Definition</b>  |
| <b>2.1</b> | Referrals made to mental health service               | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| <b>2.2</b> | Referrals seen within 72 hours                        | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.   |
| <b>2.3</b> | Percent seen within 72 hours                          | 2.2 divided by 2.1   |
| <b>3</b>   | <b>Scheduled services by discipline with outcomes</b> | <b>Definition</b>  |
|            |   | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |
| <b>4</b>   | <b>Outcome Metrics</b>                                | <b>Definition</b>  |
| <b>4.1</b> | Percent completed                                     | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"  |
| <b>5</b>   | <b>Unscheduled Services</b>                           | <b>Definition</b>  |
| <b>5.1</b> | Sick call completed                                   | Number of sick call encounters completed by CHS  |

## III. Summary Data

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| 1.1      | Completed CHS Intakes                                | 1385     |
| 1.2      | Average time to completion once known to CHS (hours) | 3.4      |

|          |  |          |
|----------|--|----------|
| <b>2</b> | <b>Referrals made to mental health service</b> | <b>N</b> |
| 2.1      | Referrals made to mental health service        | 277      |
| 2.2      | Referrals seen within 72 hours                 | 207      |
| 2.3      | Percent seen within 72 hours                   | 75%      |

| 3 | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 1507        | 45%         | 15504        | 64%         | 8509          | 51%         | 2944             | 64%         | 562                 | 37%         | 865                          | 27%         | 217                           | 39%         | 1090          | 93%         | 31198        | 56%         |
|   | Refused & Verified              | 637         | 19%         | 1671         | 7%          | 161           | 1%          | 448              | 10%         | 78                  | 5%          | 301                          | 10%         | 61                            | 11%         | 2             | 0%          | 3359         | 6%          |
|   | Not Produced                    | 1081        | 32%         | 7038         | 29%         | 4742          | 28%         | 1136             | 25%         | 860                 | 57%         | 1966                         | 62%         | 226                           | 41%         | 68            | 6%          | 17117        | 31%         |
|   | Rescheduled by CHS              | 108         | 3%          | 33           | 0%          | 3357          | 20%         | 89               | 2%          | 11                  | 1%          | 35                           | 1%          | 6                             | 1%          | 7             | 1%          | 3646         | 7%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 41                            | 7%          | N/A           | N/A         | 41           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>3333</b> | <b>100%</b> | <b>24246</b> | <b>100%</b> | <b>16769</b>  | <b>100%</b> | <b>4617</b>      | <b>100%</b> | <b>1511</b>         | <b>100%</b> | <b>3167</b>                  | <b>100%</b> | <b>551</b>                    | <b>100%</b> | <b>1167</b>   | <b>100%</b> | <b>55361</b> | <b>100%</b> |

|          |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|----------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b> | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| 4.1      | Percent completed      | 64%            | 71%            | 52%                  | 73%                     | 42%                        | 37%                                 | 50%                                  | 94%                  | 62%          |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 4176     |

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 13       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 5.8      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 4        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 4        |
| <b>2.3</b> | Percent seen within 72 hours                   | 100%     |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
| <b>3</b> | Seen                            | 179        | 21%         | 2285        | 42%         | 3334          | 58%         | 718              | 62%         | 169                 | 31%         | 168                          | 24%         | 70                            | 35%         | 369           | 89%         | 7292         | 48%         |
|          | Refused & Verified              | 200        | 24%         | 171         | 3%          | 10            | 0%          | 121              | 10%         | 4                   | 1%          | 45                           | 6%          | 14                            | 7%          | 2             | 0%          | 567          | 4%          |
|          | Not Produced                    | 455        | 54%         | 3007        | 55%         | 1282          | 22%         | 305              | 26%         | 378                 | 69%         | 501                          | 70%         | 98                            | 49%         | 42            | 10%         | 6068         | 40%         |
|          | Rescheduled by CHS              | 3          | 0%          | 0           | 0%          | 1074          | 19%         | 21               | 2%          | 0                   | 0%          | 0                            | 0%          | 2                             | 1%          | 0             | 0%          | 1100         | 7%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 17                            | 8%          | N/A           | N/A         | 17           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>837</b> | <b>100%</b> | <b>5463</b> | <b>100%</b> | <b>5700</b>   | <b>100%</b> | <b>1165</b>      | <b>100%</b> | <b>551</b>          | <b>100%</b> | <b>714</b>                   | <b>100%</b> | <b>201</b>                    | <b>100%</b> | <b>413</b>    | <b>100%</b> | <b>15044</b> | <b>100%</b> |

|            |                        |                |  |                |  |                      |  |                         |  |                            |  |                                     |  |                                      |  |                      |  |              |  |
|------------|------------------------|----------------|--|----------------|--|----------------------|--|-------------------------|--|----------------------------|--|-------------------------------------|--|--------------------------------------|--|----------------------|--|--------------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> |  | <b>Nursing</b> |  | <b>Mental Health</b> |  | <b>Reentry Services</b> |  | <b>Dental/Oral Surgery</b> |  | <b>Specialty Clinic - On Island</b> |  | <b>Specialty Clinic - Off Island</b> |  | <b>Substance Use</b> |  | <b>Total</b> |  |
| <b>4.1</b> | Percent completed      | 45%            |  | 45%            |  | 59%                  |  | 72%                     |  | 31%                        |  | 30%                                 |  | 42%                                  |  | 90%                  |  | 52%          |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1017     |

## V. EMTC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1245     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 3.2      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 254      |
| <b>2.2</b> | Referrals seen within 72 hours                 | 190      |
| <b>2.3</b> | Percent seen within 72 hours                   | 75%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 182        | 43%         | 2984        | 76%         | 947           | 48%         | 523              | 54%         | 2                   | 40%         | 24                           | 9%          | 5                             | 45%         | 393           | 95%         | 5060        | 63%         |
|          | Refused & Verified              | 97         | 23%         | 157         | 4%          | 49            | 2%          | 109              | 11%         | 0                   | 0%          | 1                            | 0%          | 0                             | 0%          | 0             | 0%          | 413         | 5%          |
|          | Not Produced                    | 142        | 34%         | 799         | 20%         | 398           | 20%         | 311              | 32%         | 3                   | 60%         | 246                          | 91%         | 5                             | 45%         | 20            | 5%          | 1924        | 24%         |
|          | Rescheduled by CHS              | 1          | 0%          | 3           | 0%          | 584           | 30%         | 18               | 2%          | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 606         | 8%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 9%          | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>422</b> | <b>100%</b> | <b>3943</b> | <b>100%</b> | <b>1978</b>   | <b>100%</b> | <b>961</b>       | <b>100%</b> | <b>5</b>            | <b>100%</b> | <b>271</b>                   | <b>100%</b> | <b>11</b>                     | <b>100%</b> | <b>413</b>    | <b>100%</b> | <b>8004</b> | <b>100%</b> |

|            | Outcome Metrics   | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
|------------|-------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4.1</b> | Percent completed | 66%     |  | 80%     |  | 50%           |  | 66%              |  | 40%                 |  | 9%                           |  | 45%                           |  | 95%           |  | 68%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 604      |

## VI. GRVC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 116        | 49%         | 1758        | 48%         | 1568          | 54%         | 390              | 68%         | 81                  | 28%         | 49                           | 12%         | 15                            | 22%         | 86            | 100%        | 4063        | 49%         |
|          | Refused & Verified              | 13         | 5%          | 340         | 9%          | 15            | 1%          | 66               | 12%         | 9                   | 3%          | 5                            | 1%          | 2                             | 3%          | 0             | 0%          | 450         | 5%          |
|          | Not Produced                    | 109        | 46%         | 1557        | 43%         | 773           | 26%         | 112              | 20%         | 194                 | 66%         | 364                          | 86%         | 48                            | 70%         | 0             | 0%          | 3157        | 38%         |
|          | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 566           | 19%         | 4                | 1%          | 9                   | 3%          | 4                            | 1%          | 0                             | 0%          | 0             | 0%          | 584         | 7%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 4                             | 6%          | N/A           | N/A         | 4           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>238</b> | <b>100%</b> | <b>3656</b> | <b>100%</b> | <b>2922</b>   | <b>100%</b> | <b>572</b>       | <b>100%</b> | <b>293</b>          | <b>100%</b> | <b>422</b>                   | <b>100%</b> | <b>69</b>                     | <b>100%</b> | <b>86</b>     | <b>100%</b> | <b>8258</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 54%     |  | 57%     |  | 54%           |  | 80%              |  | 31%                 |  | 13%                          |  | 25%                           |  | 100%          |  | 55%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 644      |

## VII. NIC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 264        | 70%         | 4584        | 85%         | 362           | 46%         | 136              | 57%         | 25                  | 58%         | 188                          | 50%         | 52                            | 55%         | 27            | 100%        | 5638        | 77%         |
|          | Refused & Verified              | 23         | 6%          | 462         | 9%          | 3             | 0%          | 27               | 11%         | 3                   | 7%          | 42                           | 11%         | 20                            | 21%         | 0             | 0%          | 580         | 8%          |
|          | Not Produced                    | 71         | 19%         | 351         | 6%          | 149           | 19%         | 55               | 23%         | 15                  | 35%         | 136                          | 36%         | 17                            | 18%         | 0             | 0%          | 794         | 11%         |
|          | Rescheduled by CHS              | 17         | 5%          | 17          | 0%          | 275           | 35%         | 21               | 9%          | 0                   | 0%          | 8                            | 2%          | 0                             | 0%          | 0             | 0%          | 338         | 5%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 6                             | 6%          | N/A           | N/A         | 6           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>375</b> | <b>100%</b> | <b>5414</b> | <b>100%</b> | <b>789</b>    | <b>100%</b> | <b>239</b>       | <b>100%</b> | <b>43</b>           | <b>100%</b> | <b>374</b>                   | <b>100%</b> | <b>95</b>                     | <b>100%</b> | <b>27</b>     | <b>100%</b> | <b>7356</b> | <b>100%</b> |

|            |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| <b>4.1</b> | Percent completed      | 77%            | 93%            | 46%                  | 68%                     | 65%                        | 61%                                 | 76%                                  | 100%                 | 85%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 461      |



## VIII. RMSC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 127      |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 4.4      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 19       |
| <b>2.2</b> | Referrals seen within 72 hours                 | 13       |
| <b>2.3</b> | Percent seen within 72 hours                   | 68%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 396        | 70%         | 1385        | 68%         | 974           | 62%         | 390              | 76%         | 69                  | 36%         | 253                          | 45%         | 12                            | 27%         | 101           | 89%         | 3580        | 64%         |
|   | Refused & Verified              | 59         | 10%         | 201         | 10%         | 55            | 4%          | 36               | 7%          | 5                   | 3%          | 40                           | 7%          | 1                             | 2%          | 0             | 0%          | 397         | 7%          |
|   | Not Produced                    | 42         | 7%          | 434         | 21%         | 322           | 21%         | 76               | 15%         | 118                 | 61%         | 251                          | 44%         | 28                            | 62%         | 5             | 4%          | 1276        | 23%         |
|   | Rescheduled by CHS              | 69         | 12%         | 7           | 0%          | 219           | 14%         | 12               | 2%          | 0                   | 0%          | 21                           | 4%          | 2                             | 4%          | 7             | 6%          | 337         | 6%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 4%          | N/A           | N/A         | 2           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>566</b> | <b>100%</b> | <b>2027</b> | <b>100%</b> | <b>1570</b>   | <b>100%</b> | <b>514</b>       | <b>100%</b> | <b>192</b>          | <b>100%</b> | <b>565</b>                   | <b>100%</b> | <b>45</b>                     | <b>100%</b> | <b>113</b>    | <b>100%</b> | <b>5592</b> | <b>100%</b> |

|            |                        |                |                |                      |                         |                            |                                     |                                      |                      |              |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
| <b>4.1</b> | Percent completed      | 80%            | 78%            | 66%                  | 83%                     | 39%                        | 52%                                 | 29%                                  | 89%                  | 71%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 521      |

## IX. RNDC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 101        | 26%         | 707         | 58%         | 674           | 29%         | 426              | 65%         | 118                 | 48%         | 71                           | 25%         | 26                            | 53%         | 56            | 98%         | 2179        | 42%         |
|          | Refused & Verified              | 199        | 52%         | 39          | 3%          | 6             | 0%          | 50               | 8%          | 49                  | 20%         | 79                           | 28%         | 11                            | 22%         | 0             | 0%          | 433         | 8%          |
|          | Not Produced                    | 83         | 22%         | 471         | 39%         | 1336          | 57%         | 171              | 26%         | 77                  | 31%         | 135                          | 47%         | 8                             | 16%         | 1             | 2%          | 2282        | 44%         |
|          | Rescheduled by CHS              | 1          | 0%          | 1           | 0%          | 313           | 13%         | 6                | 1%          | 2                   | 1%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 323         | 6%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 4                             | 8%          | N/A           | N/A         | 4           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>384</b> | <b>100%</b> | <b>1218</b> | <b>100%</b> | <b>2329</b>   | <b>100%</b> | <b>653</b>       | <b>100%</b> | <b>246</b>          | <b>100%</b> | <b>285</b>                   | <b>100%</b> | <b>49</b>                     | <b>100%</b> | <b>57</b>     | <b>100%</b> | <b>5221</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 78%     |  | 61%     |  | 29%           |  | 73%              |  | 68%                 |  | 53%                          |  | 76%                           |  | 98%           |  | 50%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 284      |

## X. VCBC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

| 3 | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 95         | 51%         | 761        | 81%         | 467           | 47%         | 277              | 71%         | 97                  | 55%         | 90                           | 23%         | 25                            | 45%         | 49            | 100%        | 1861        | 58%         |
|   | Refused & Verified              | 35         | 19%         | 52         | 6%          | 8             | 1%          | 16               | 4%          | 8                   | 5%          | 86                           | 22%         | 9                             | 16%         | 0             | 0%          | 214         | 7%          |
|   | Not Produced                    | 42         | 22%         | 130        | 14%         | 249           | 25%         | 89               | 23%         | 72                  | 41%         | 205                          | 54%         | 15                            | 27%         | 0             | 0%          | 802         | 25%         |
|   | Rescheduled by CHS              | 16         | 9%          | 1          | 0%          | 278           | 28%         | 6                | 2%          | 0                   | 0%          | 2                            | 1%          | 1                             | 2%          | 0             | 0%          | 304         | 10%         |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 6                             | 11%         | N/A           | N/A         | 6           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>188</b> | <b>100%</b> | <b>944</b> | <b>100%</b> | <b>1002</b>   | <b>100%</b> | <b>388</b>       | <b>100%</b> | <b>177</b>          | <b>100%</b> | <b>383</b>                   | <b>100%</b> | <b>56</b>                     | <b>100%</b> | <b>49</b>     | <b>100%</b> | <b>3187</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 69%     |  | 86%     |  | 47%           |  | 76%              |  | 59%                 |  | 46%                          |  | 61%                           |  | 100%          |  | 65%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 493      |

XI. WF

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admissions)</b>             | <b>N</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |  |          |
|------------|--|----------|
| <b>2</b>   | <b>Referrals made to mental health service</b> | <b>N</b> |
| <b>2.1</b> | Referrals made to mental health service        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                 | 0        |
| <b>2.3</b> | Percent seen within 72 hours                   |          |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |
|          | Seen                            | 174        | 54%         | 1040        | 66%         | 183           | 38%         | 84               | 67%         | 1                   | 25%         | 22                           | 14%         | 12                            | 48%         | 9             | 100%        | 1525        | 57%         |
|          | Refused & Verified              | 11         | 3%          | 249         | 16%         | 15            | 3%          | 23               | 18%         | 0                   | 0%          | 3                            | 2%          | 4                             | 16%         | 0             | 0%          | 305         | 11%         |
|          | Not Produced                    | 137        | 42%         | 289         | 18%         | 233           | 49%         | 17               | 14%         | 3                   | 75%         | 128                          | 84%         | 7                             | 28%         | 0             | 0%          | 814         | 30%         |
|          | Rescheduled by CHS              | 1          | 0%          | 3           | 0%          | 48            | 10%         | 1                | 1%          | 0                   | 0%          | 0                            | 0%          | 1                             | 4%          | 0             | 0%          | 54          | 2%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 4%          | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>323</b> | <b>100%</b> | <b>1581</b> | <b>100%</b> | <b>479</b>    | <b>100%</b> | <b>125</b>       | <b>100%</b> | <b>4</b>            | <b>100%</b> | <b>153</b>                   | <b>100%</b> | <b>25</b>                     | <b>100%</b> | <b>9</b>      | <b>100%</b> | <b>2699</b> | <b>100%</b> |

|            |                        |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
|------------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| <b>4</b>   | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
| <b>4.1</b> | Percent completed      | 57%     |  | 82%     |  | 41%           |  | 86%              |  | 25%                 |  | 16%                          |  | 64%                           |  | 100%          |  | 68%   |  |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 152      |

## CHS Access Trend: October 2022 to December 2022

Version: 2/6/2023



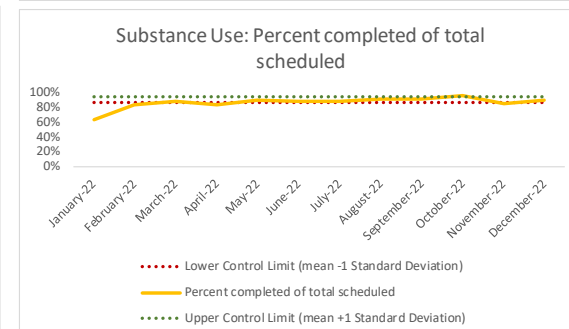
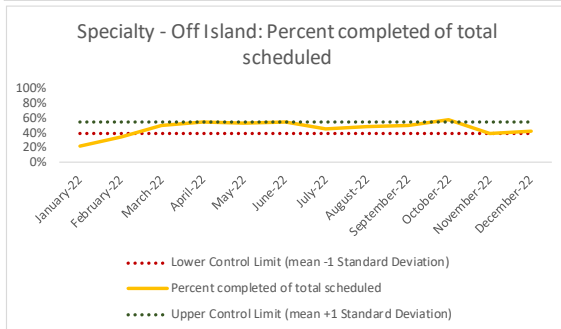
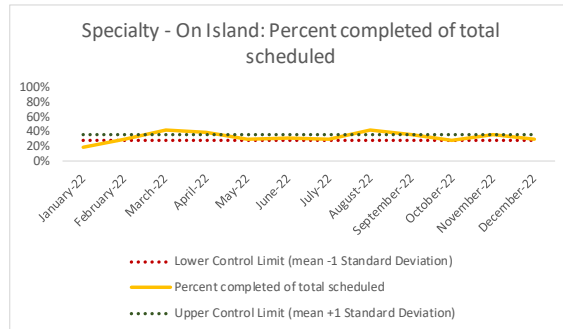
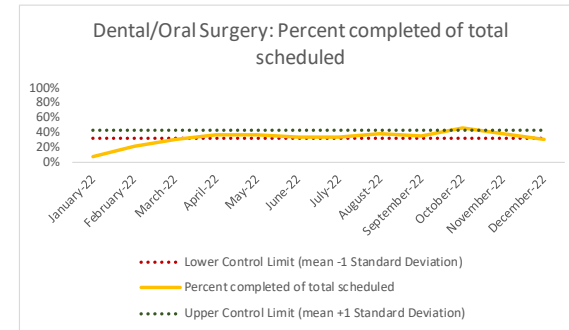
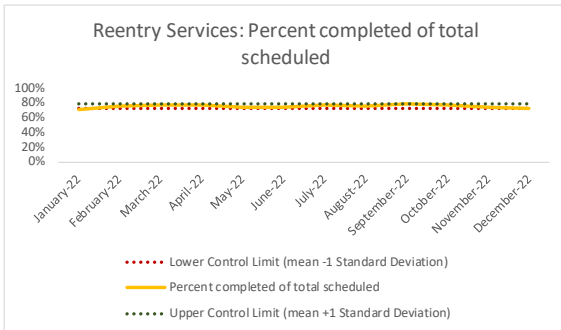
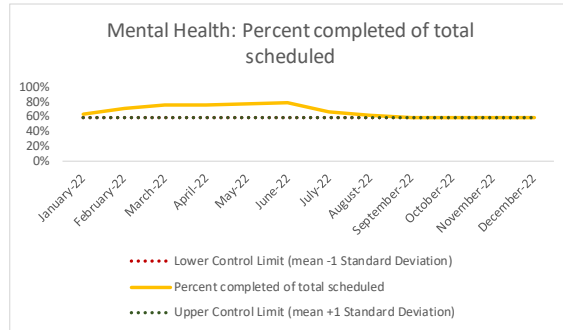
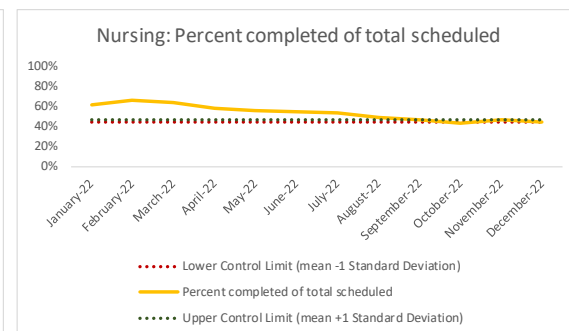
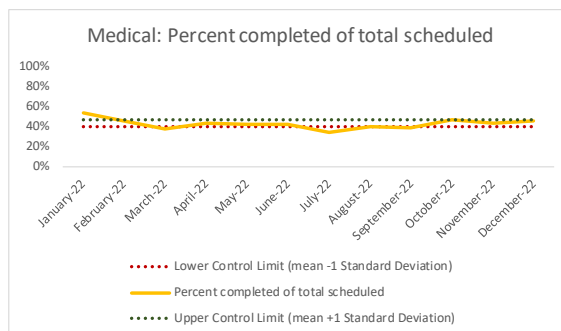
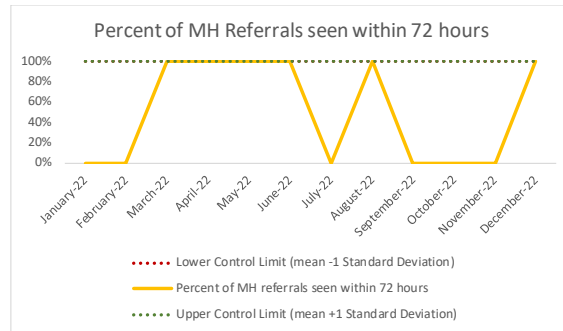
# Correctional Health Services

## I. Table of Contents

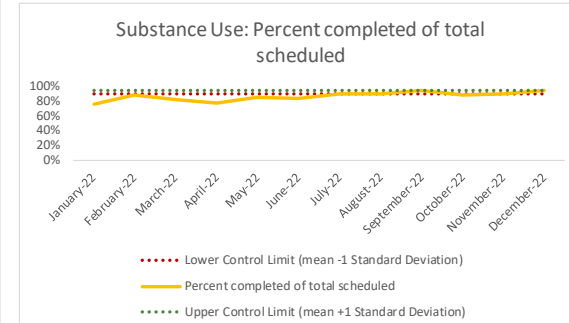
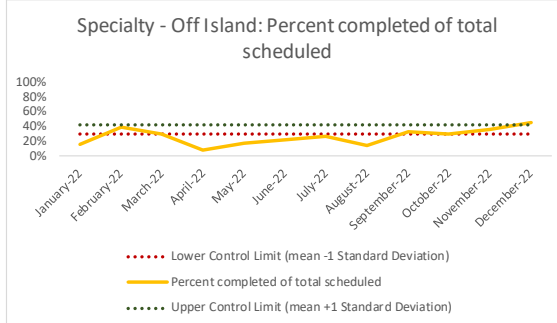
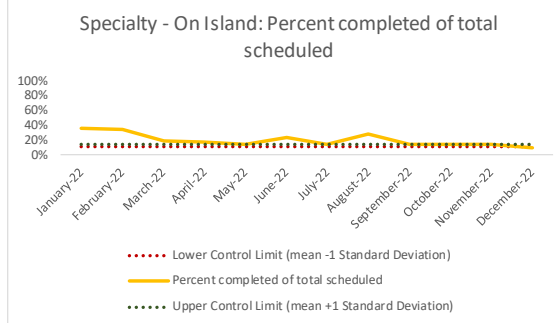
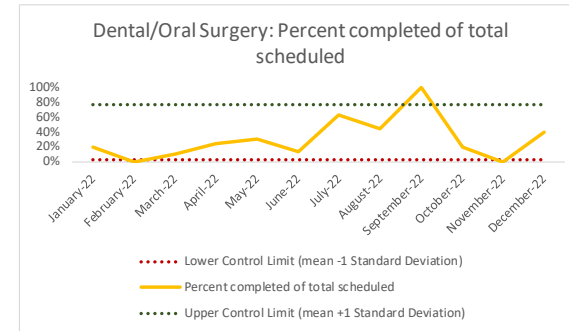
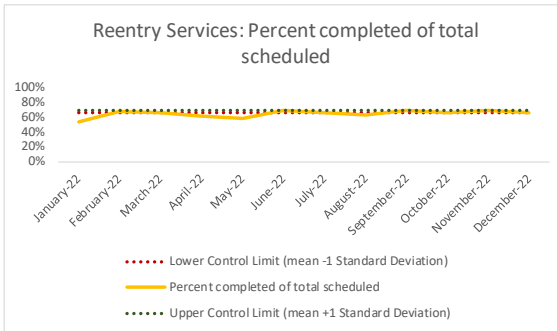
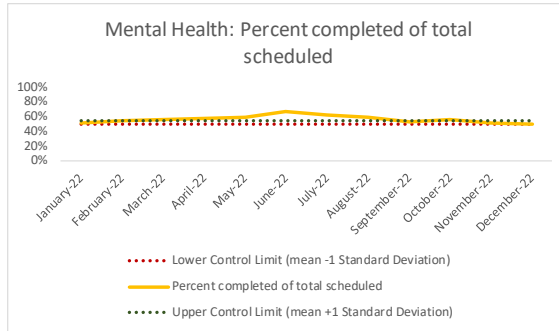
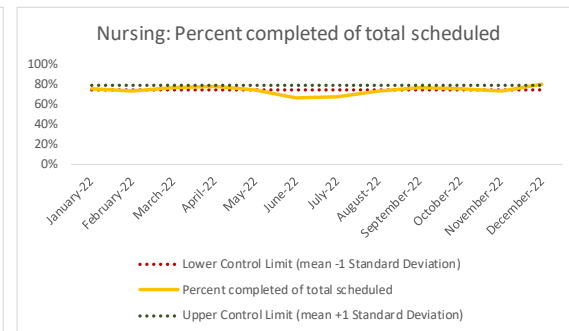
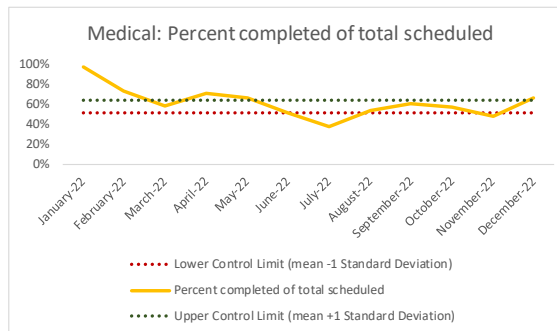
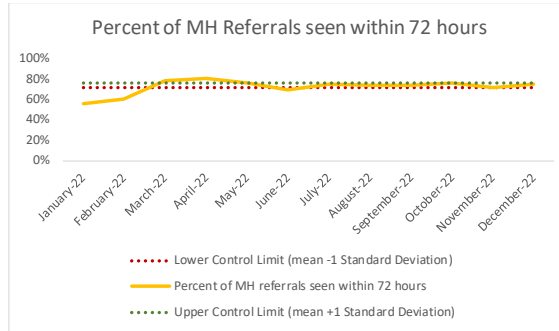
### Contents

|                            |    |
|----------------------------|----|
| I. Table of Contents ..... | 2  |
| II. AMKC.....              | 3  |
| III. EMTC .....            | 4  |
| IV. GRVC .....             | 5  |
| V. NIC.....                | 6  |
| VI. RMSC.....              | 7  |
| VII. RNDC .....            | 8  |
| VIII. VCBC.....            | 9  |
| IX. WF .....               | 10 |

## II. AMKC

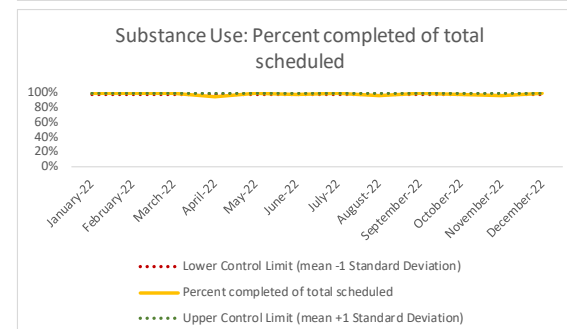
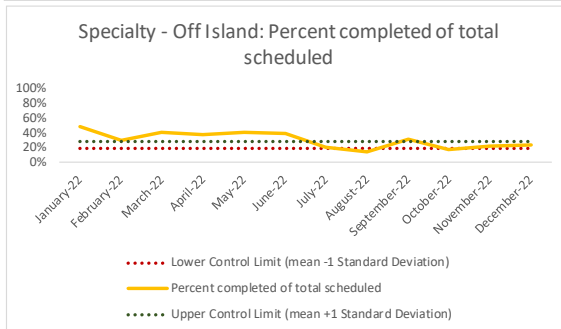
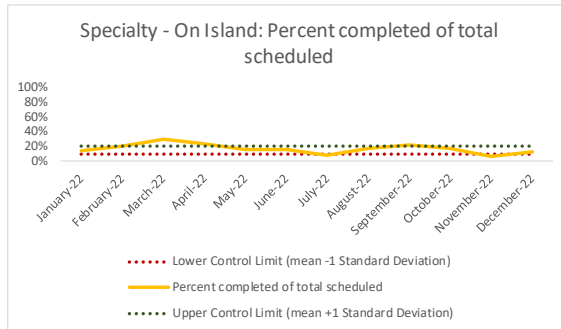
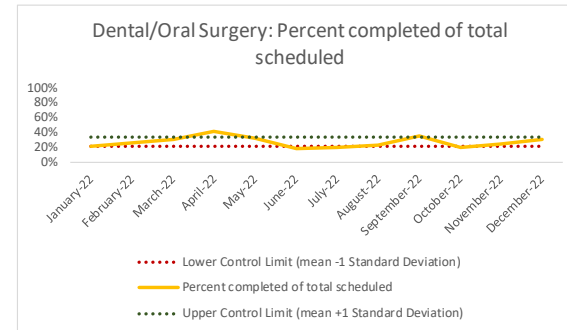
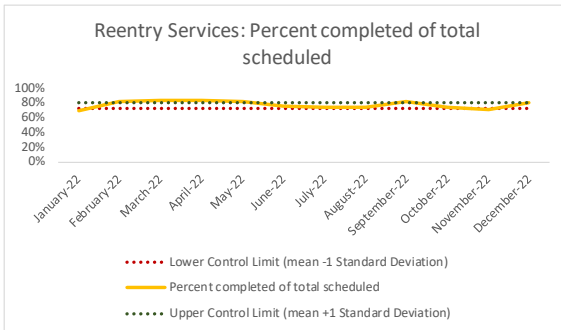
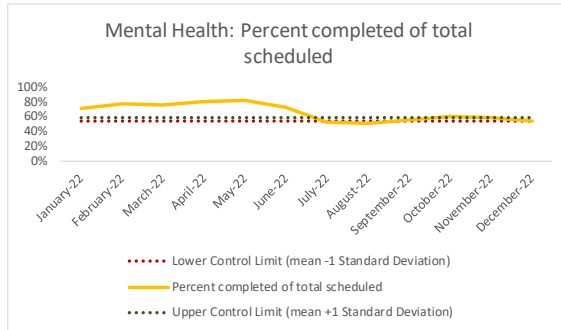
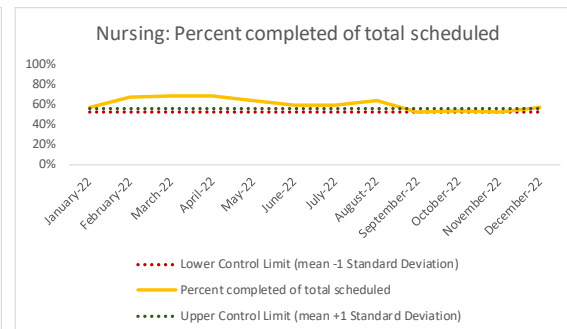
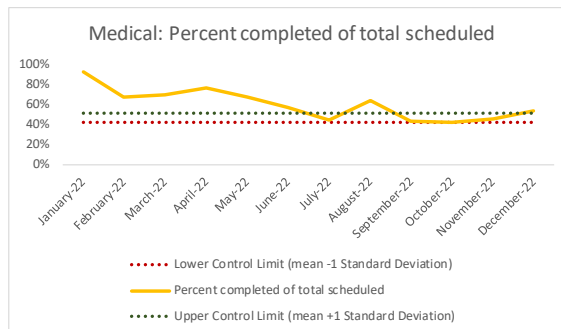
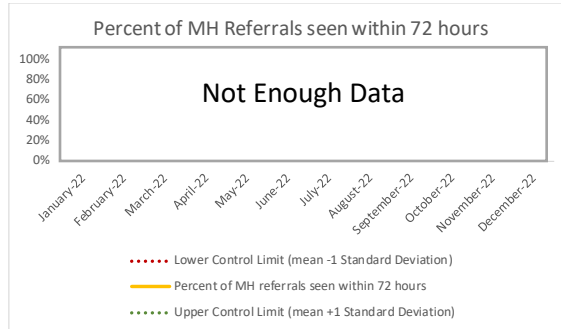


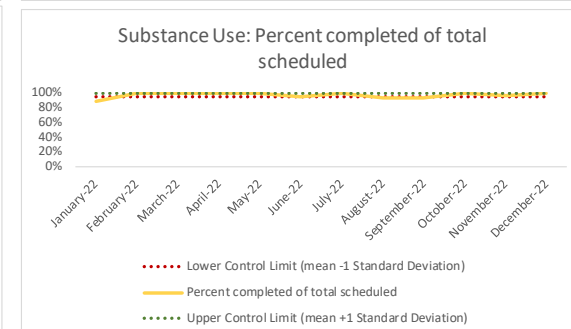
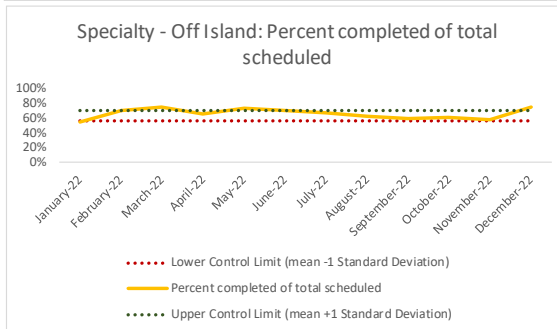
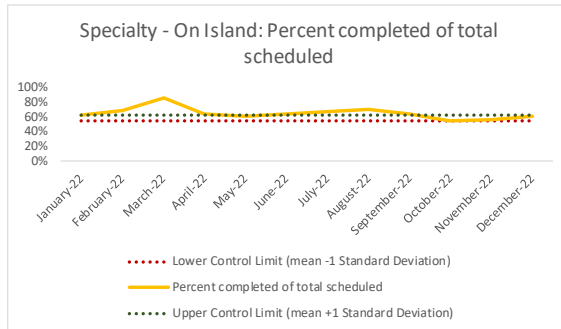
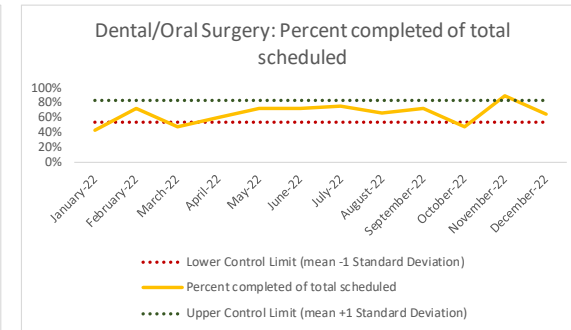
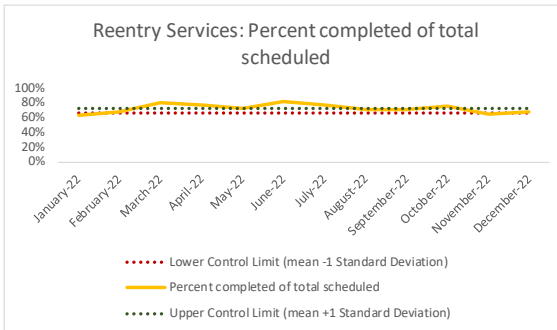
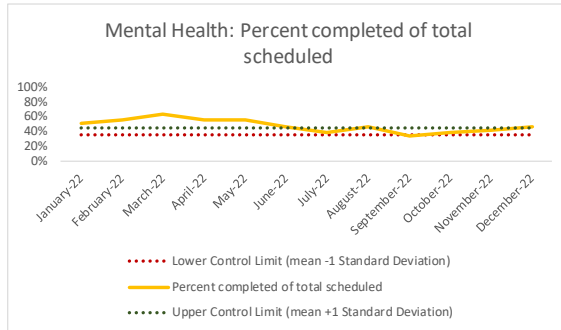
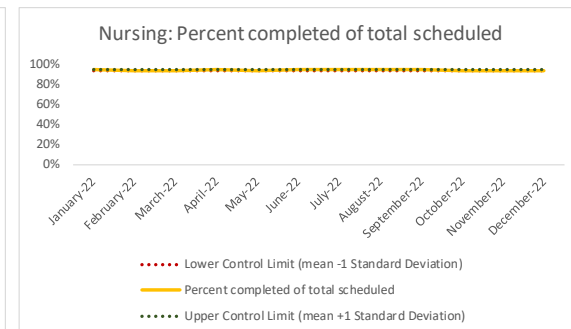
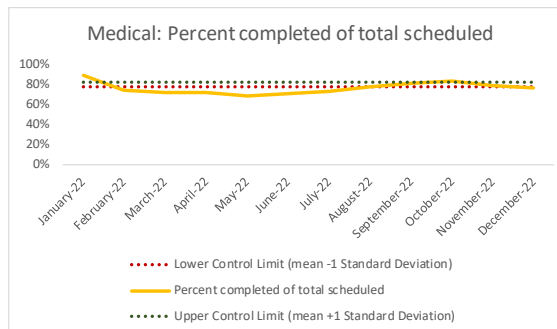
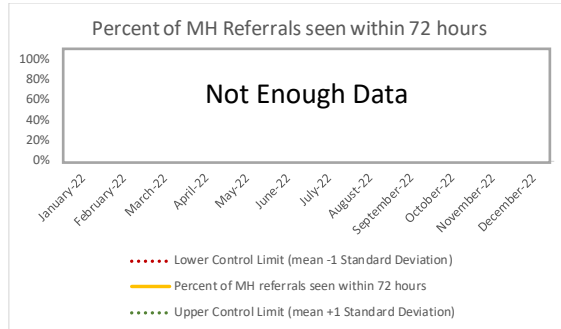
## III. EMTC



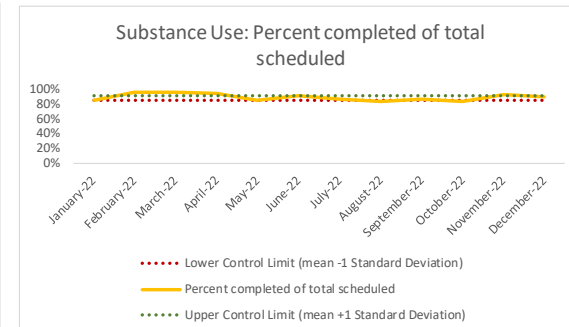
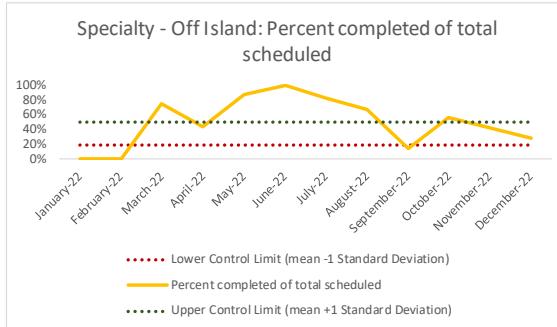
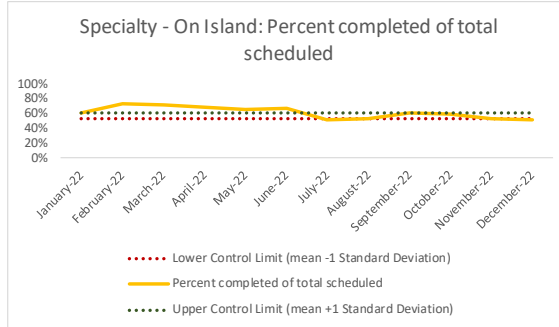
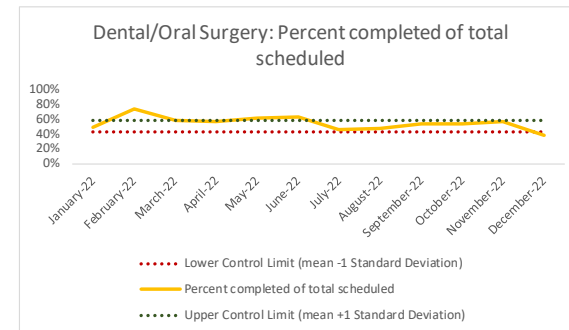
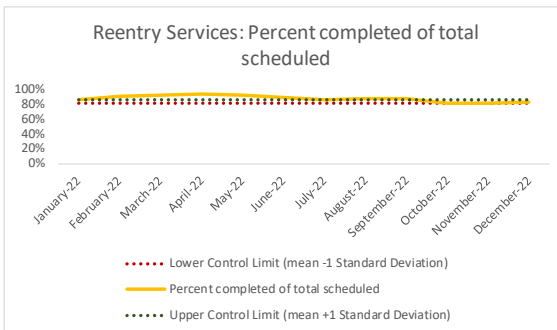
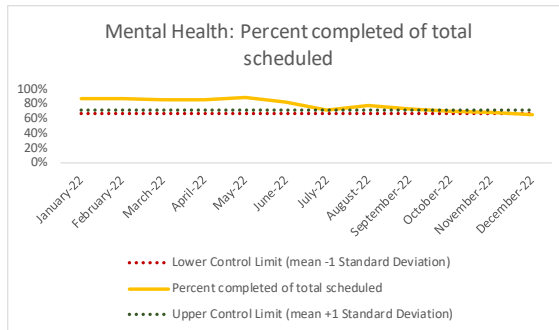
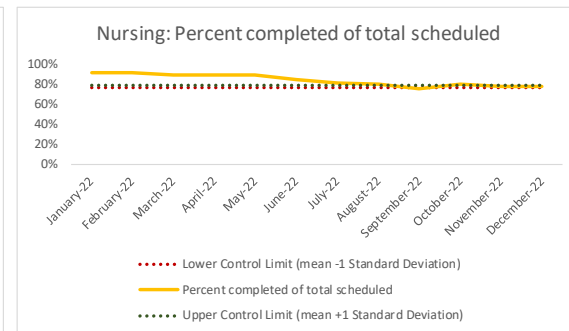
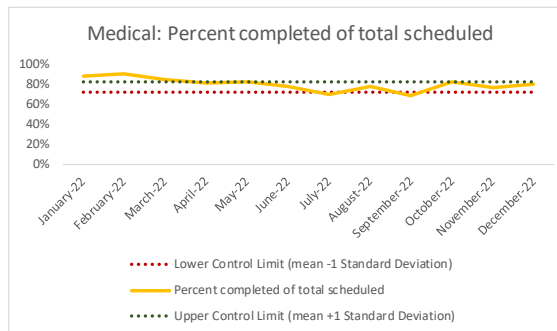
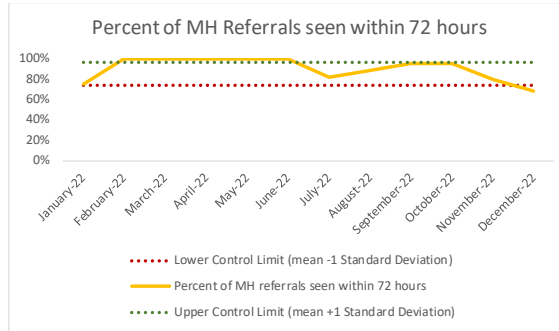


## IV. GRVC

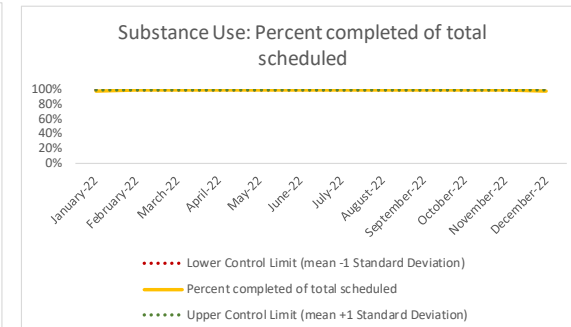
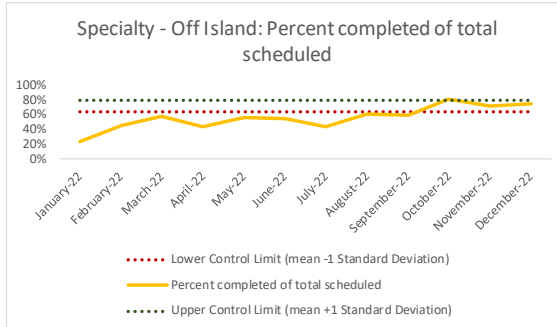
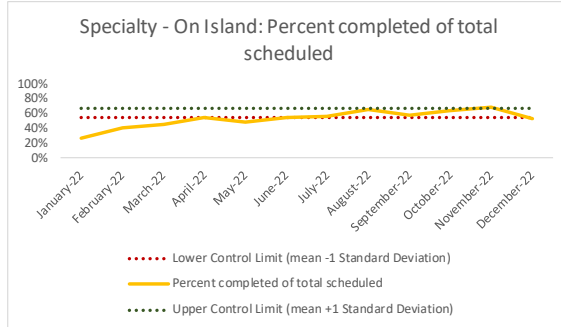
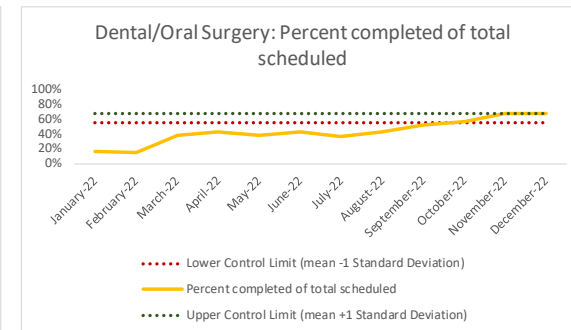
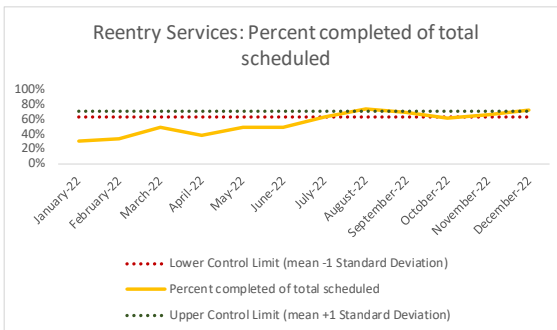
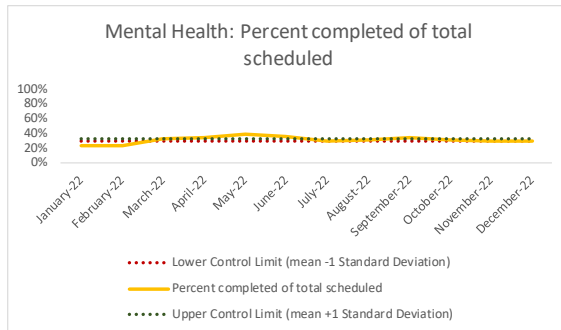
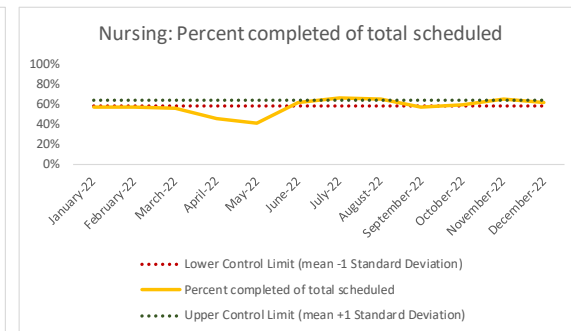
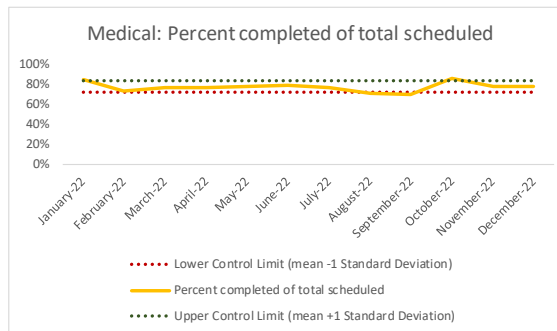
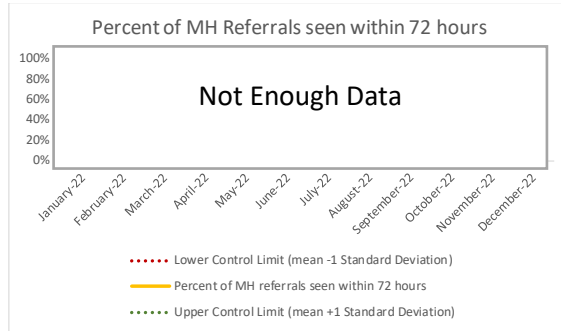




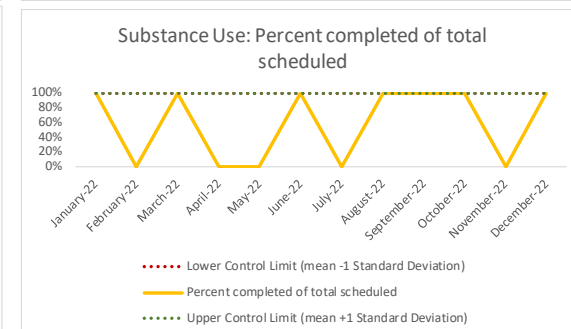
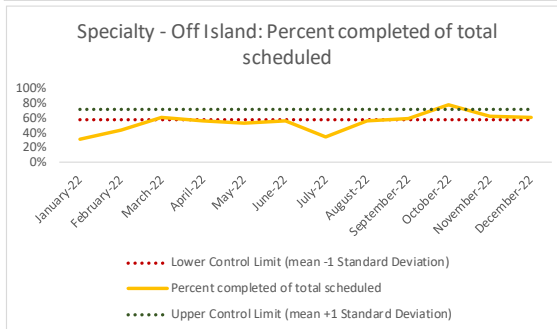
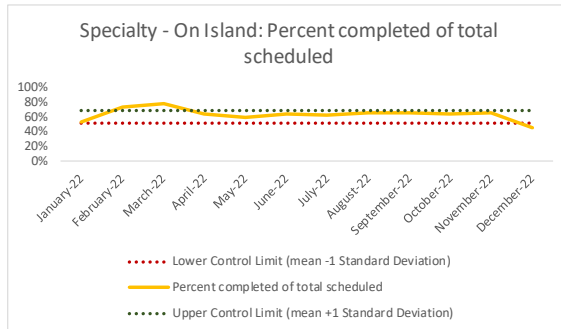
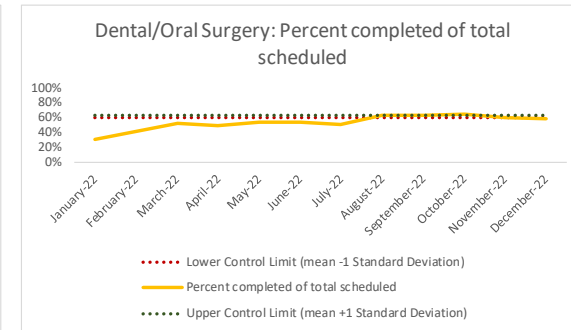
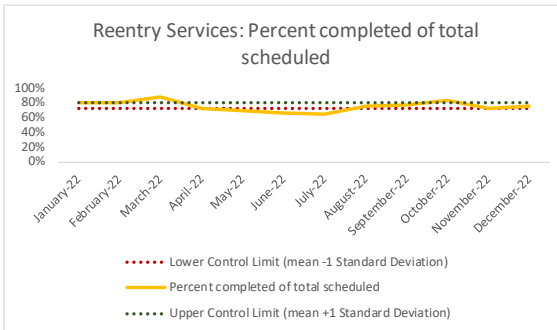
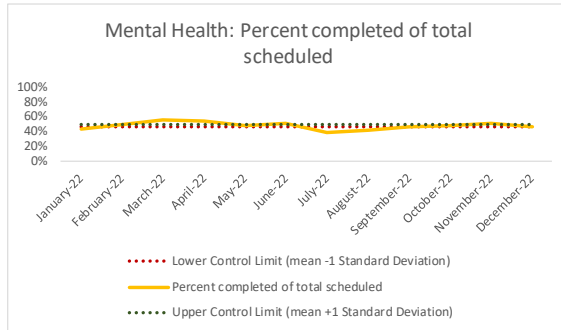
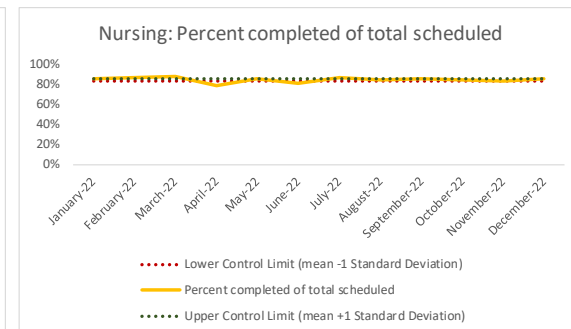
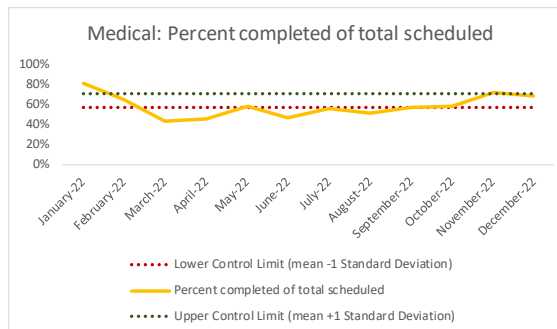
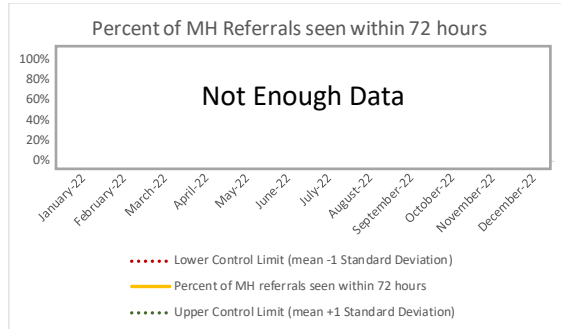
## VI. RMSC



## VII. RNDC



## VIII. VCBC



## IX. WF

