### Metric Description

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Intake</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total number of completed intakes</td>
<td>8,795</td>
<td>7,703</td>
<td>4,599</td>
<td>5,567</td>
<td>4,653</td>
<td>2,320</td>
<td>3,054</td>
<td>3,546</td>
<td>3,596</td>
<td>3,625</td>
<td>3,387</td>
</tr>
<tr>
<td>Number of medication variances</td>
<td>14</td>
<td>7</td>
<td>4</td>
<td>7</td>
<td>9</td>
<td>2</td>
<td>8</td>
<td>10</td>
<td>1</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td><strong>Patient Safety</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of medication orders processed</td>
<td>109,653</td>
<td>114,135</td>
<td>108,764</td>
<td>117,143</td>
<td>104,518</td>
<td>64,457</td>
<td>75,383</td>
<td>87,685</td>
<td>98,504</td>
<td>106,315</td>
<td>103,867</td>
</tr>
<tr>
<td>Variance rate %</td>
<td>0.013%</td>
<td>0.006%</td>
<td>0.004%</td>
<td>0.006%</td>
<td>0.009%</td>
<td>0.003%</td>
<td>0.011%</td>
<td>0.011%</td>
<td>0.001%</td>
<td>0.003%</td>
<td>0.002%</td>
</tr>
<tr>
<td><strong>Preventable Hospitalizations and Preventable Errors in Medical Care</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with &gt;= 2 hospitalizations within 30 days of one another</td>
<td>0/12=0%</td>
<td>1/9=11%</td>
<td>0/6=0%</td>
<td>0/5=0%</td>
<td>0/9=0%</td>
<td>0/6=0%</td>
<td>0/5=0%</td>
<td>0/3=0%</td>
<td>0/9=0%</td>
<td>0/9=0%</td>
<td>0/21=0%</td>
</tr>
<tr>
<td><strong>Follow-Up</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average length of stay (days)</td>
<td>82</td>
<td>85</td>
<td>81</td>
<td>98</td>
<td>101</td>
<td>85</td>
<td>87</td>
<td>75</td>
<td>84</td>
<td>109</td>
<td>110</td>
</tr>
<tr>
<td>% of census receiving mental health services</td>
<td>36%</td>
<td>37%</td>
<td>37%</td>
<td>37%</td>
<td>38%</td>
<td>45%</td>
<td>44%</td>
<td>42%</td>
<td>45%</td>
<td>43%</td>
<td>41%</td>
</tr>
<tr>
<td>Average length of stay for mental health (days)</td>
<td>131</td>
<td>138</td>
<td>146</td>
<td>169</td>
<td>160</td>
<td>125</td>
<td>166</td>
<td>168</td>
<td>163</td>
<td>203</td>
<td>216</td>
</tr>
</tbody>
</table>

*Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter (but still within 30 days) will be counted in the quarter of the current hospitalization.*

*Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.*

*Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.*
Local Law 58: CY 2021 Quarter 4 (October - December)

Version: 2/7/2022
## I. Data Dictionary

### 1. CHS Intakes (New Jail Admissions)

<table>
<thead>
<tr>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.1 Completed CHS Intakes</strong></td>
</tr>
<tr>
<td><strong>1.2 Average time to completion once known to CHS (hours)</strong></td>
</tr>
</tbody>
</table>

### 2. Referrals made to mental health service

<table>
<thead>
<tr>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2.1 Referrals made to mental health service</strong></td>
</tr>
<tr>
<td><strong>2.2 Referrals seen within 72 hours</strong></td>
</tr>
<tr>
<td><strong>2.3 Percent seen within 72 hours</strong></td>
</tr>
</tbody>
</table>

### 3. Scheduled services by discipline with outcomes

<table>
<thead>
<tr>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</td>
</tr>
<tr>
<td>Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</td>
</tr>
<tr>
<td>Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</td>
</tr>
</tbody>
</table>

### 4. Outcome Metrics

<table>
<thead>
<tr>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>4.1 Percent completed</strong></td>
</tr>
</tbody>
</table>

### 5. Unscheduled Services

<table>
<thead>
<tr>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>5.1 Sick call completed</strong></td>
</tr>
</tbody>
</table>
## CHS Intakes (New Jail Admissions)
1. **Completed CHS Intakes**: 1163
2. **Average time to completion once known to CHS (hours)**: 4.2

## Referrals made to mental health service
1. **Referrals made to mental health service**: 214
2. **Referrals seen within 72 hours**: 126
3. **Percent seen within 72 hours**: 59%

## Scheduled Services

<table>
<thead>
<tr>
<th>Service Outcomes</th>
<th>Medical</th>
<th>Nursing</th>
<th>Mental Health</th>
<th>Reentry Services</th>
<th>Dental/Oral Surgery</th>
<th>Substance Use</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seen</td>
<td>3346</td>
<td>24966</td>
<td>8271</td>
<td>4314</td>
<td>354</td>
<td>691</td>
<td>117</td>
</tr>
<tr>
<td>Refused &amp; Verified</td>
<td>641</td>
<td>2431</td>
<td>145</td>
<td>326</td>
<td>105</td>
<td>160</td>
<td>55</td>
</tr>
<tr>
<td>Not Produced</td>
<td>289</td>
<td>7284</td>
<td>5241</td>
<td>1441</td>
<td>127</td>
<td>1149</td>
<td>374</td>
</tr>
<tr>
<td>Rescheduled by CHS</td>
<td>32</td>
<td>17</td>
<td>311</td>
<td>113</td>
<td>1</td>
<td>79</td>
<td>46</td>
</tr>
<tr>
<td>Rescheduled by Hospital</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Total</td>
<td>4308</td>
<td>34698</td>
<td>14488</td>
<td>6194</td>
<td>1739</td>
<td>2079</td>
<td>622</td>
</tr>
</tbody>
</table>

## Outcome Metrics

<table>
<thead>
<tr>
<th>Outcome Metrics</th>
<th>Medical</th>
<th>Nursing</th>
<th>Mental Health</th>
<th>Reentry Services</th>
<th>Dental/Oral Surgery</th>
<th>Specialty Clinic - On Island</th>
<th>Specialty Clinic - Off Island</th>
<th>Substance Use</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent completed</td>
<td>93%</td>
<td>79%</td>
<td>58%</td>
<td>75%</td>
<td>26%</td>
<td>41%</td>
<td>28%</td>
<td>76%</td>
<td>72%</td>
</tr>
</tbody>
</table>

## Unscheduled Services
1. **Sick Call Completed**: 4299
## Correctional Health Services

### III. November 2021

#### Summary

<table>
<thead>
<tr>
<th>1</th>
<th>CHS Intakes (New Jail Admissions)</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Completed CHS Intakes</td>
<td>1035</td>
</tr>
<tr>
<td>1.2</td>
<td>Average time to completion once known to CHS (hours)</td>
<td>6.4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2</th>
<th>Referrals made to mental health service</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1</td>
<td>Referrals made to mental health service</td>
<td>187</td>
</tr>
<tr>
<td>2.2</td>
<td>Referrals seen within 72 hours</td>
<td>120</td>
</tr>
<tr>
<td>2.3</td>
<td>Percent seen within 72 hours</td>
<td>64%</td>
</tr>
</tbody>
</table>

#### 3 Scheduled Services

<table>
<thead>
<tr>
<th>Service Outcomes</th>
<th>Medical</th>
<th>Nursing</th>
<th>Mental Health</th>
<th>Reentry Services</th>
<th>Dental/Oral Surgery</th>
<th>Specialty Clinic - On Island</th>
<th>Specialty Clinic - Off Island</th>
<th>Substance Use</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seen</td>
<td>N</td>
<td>%</td>
<td>N</td>
<td>%</td>
<td>N</td>
<td>%</td>
<td>N</td>
<td>%</td>
<td>N</td>
</tr>
<tr>
<td>Refused &amp; Verified</td>
<td>627</td>
<td>17%</td>
<td>1901</td>
<td>6%</td>
<td>140</td>
<td>1%</td>
<td>330</td>
<td>6%</td>
<td>78</td>
</tr>
<tr>
<td>Not Produced</td>
<td>245</td>
<td>7%</td>
<td>5862</td>
<td>19%</td>
<td>4910</td>
<td>35%</td>
<td>1302</td>
<td>23%</td>
<td>1074</td>
</tr>
<tr>
<td>Rescheduled by CHS</td>
<td>24</td>
<td>1%</td>
<td>13</td>
<td>0%</td>
<td>898</td>
<td>6%</td>
<td>191</td>
<td>3%</td>
<td>15</td>
</tr>
<tr>
<td>Rescheduled by Hospital</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Total Scheduled Services</td>
<td>3638</td>
<td>100%</td>
<td>31288</td>
<td>100%</td>
<td>14102</td>
<td>100%</td>
<td>5612</td>
<td>100%</td>
<td>1579</td>
</tr>
</tbody>
</table>

#### 4 Outcome Metrics

<table>
<thead>
<tr>
<th>Outcome Metrics</th>
<th>Medical</th>
<th>Nursing</th>
<th>Mental Health</th>
<th>Reentry Services</th>
<th>Dental/Oral Surgery</th>
<th>Specialty Clinic - On Island</th>
<th>Specialty Clinic - Off Island</th>
<th>Substance Use</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent completed</td>
<td>93%</td>
<td>81%</td>
<td>59%</td>
<td>73%</td>
<td>31%</td>
<td>45%</td>
<td>39%</td>
<td>83%</td>
<td>73%</td>
</tr>
</tbody>
</table>

#### 5 Unscheduled Services

<table>
<thead>
<tr>
<th>Unscheduled Services</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sick Call Completed</td>
<td>4013</td>
</tr>
</tbody>
</table>
## CHS Intakes (New Jail Admissions)

<table>
<thead>
<tr>
<th>Service</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completed CHS intakes</td>
<td>1101</td>
</tr>
<tr>
<td>Average time to completion once known to CHS (hours)</td>
<td>4.7</td>
</tr>
</tbody>
</table>

## Referrals made to mental health service

<table>
<thead>
<tr>
<th>Service</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Referrals made to mental health service</td>
<td>241</td>
</tr>
<tr>
<td>Referrals seen within 72 hours</td>
<td>162</td>
</tr>
<tr>
<td>Percent seen within 72 hours</td>
<td>67%</td>
</tr>
</tbody>
</table>

## Scheduled Services

### Service Outcomes

<table>
<thead>
<tr>
<th>Service</th>
<th>Medical</th>
<th>Nursing</th>
<th>Mental Health</th>
<th>Reentry Services</th>
<th>Dental/Oral Surgery</th>
<th>Specialty Clinic - On Island</th>
<th>Specialty Clinic - Off Island</th>
<th>Substance Use</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seen</td>
<td>N %</td>
<td>N %</td>
<td>N %</td>
<td>N %</td>
<td>N %</td>
<td>N %</td>
<td>N %</td>
<td>N %</td>
<td></td>
</tr>
<tr>
<td>Refused &amp; Verified</td>
<td>601</td>
<td>15%</td>
<td>2197</td>
<td>6%</td>
<td>127</td>
<td>3515</td>
<td>4%</td>
<td>51</td>
<td></td>
</tr>
<tr>
<td>Not Produced</td>
<td>193</td>
<td>5%</td>
<td>6271</td>
<td>18%</td>
<td>4850</td>
<td>1376</td>
<td>26%</td>
<td>1076</td>
<td></td>
</tr>
<tr>
<td>Rescheduled by CHS</td>
<td>31</td>
<td>1%</td>
<td>8</td>
<td>0%</td>
<td>834</td>
<td>121</td>
<td>2%</td>
<td>36</td>
<td></td>
</tr>
<tr>
<td>Rescheduled by Hospital</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Total Scheduled Services</td>
<td>4054</td>
<td>100%</td>
<td>34737</td>
<td>100%</td>
<td>13395</td>
<td>5230</td>
<td>100%</td>
<td>1387</td>
<td>100%</td>
</tr>
</tbody>
</table>

## Outcome Metrics

<table>
<thead>
<tr>
<th>Service</th>
<th>Medical</th>
<th>Nursing</th>
<th>Mental Health</th>
<th>Reentry Services</th>
<th>Dental/Oral Surgery</th>
<th>Specialty Clinic - On Island</th>
<th>Specialty Clinic - Off Island</th>
<th>Substance Use</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent completed</td>
<td>94%</td>
<td>82%</td>
<td>57%</td>
<td>71%</td>
<td>20%</td>
<td>38%</td>
<td>40%</td>
<td>80%</td>
<td>74%</td>
</tr>
</tbody>
</table>

## Unscheduled Services

<table>
<thead>
<tr>
<th>Service</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sick Call Completed</td>
<td>4129</td>
</tr>
</tbody>
</table>

## Summary

- CHS Intakes (New Jail Admissions): 1101
- Average time to completion once known to CHS: 4.7 hours
- Referrals made to mental health service: 241
- Referrals seen within 72 hours: 162
- Percent seen within 72 hours: 67%

### Scheduled Services

#### Service Outcomes

<table>
<thead>
<tr>
<th>Service</th>
<th>N</th>
<th>%</th>
<th>N</th>
<th>%</th>
<th>N</th>
<th>%</th>
<th>N</th>
<th>%</th>
<th>N</th>
<th>%</th>
<th>N</th>
<th>%</th>
<th>N</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seen</td>
<td>3229</td>
<td>80%</td>
<td>26261</td>
<td>76%</td>
<td>7544</td>
<td>56%</td>
<td>3515</td>
<td>67%</td>
<td>224</td>
<td>16%</td>
<td>532</td>
<td>30%</td>
<td>138</td>
<td>30%</td>
</tr>
<tr>
<td>Refused &amp; Verified</td>
<td>601</td>
<td>15%</td>
<td>2197</td>
<td>6%</td>
<td>127</td>
<td>1%</td>
<td>218</td>
<td>4%</td>
<td>51</td>
<td>4%</td>
<td>147</td>
<td>8%</td>
<td>47</td>
<td>10%</td>
</tr>
<tr>
<td>Not Produced</td>
<td>193</td>
<td>5%</td>
<td>6271</td>
<td>18%</td>
<td>4850</td>
<td>36%</td>
<td>1376</td>
<td>26%</td>
<td>1076</td>
<td>78%</td>
<td>1012</td>
<td>57%</td>
<td>234</td>
<td>50%</td>
</tr>
<tr>
<td>Rescheduled by CHS</td>
<td>31</td>
<td>1%</td>
<td>8</td>
<td>0%</td>
<td>834</td>
<td>7%</td>
<td>121</td>
<td>2%</td>
<td>18</td>
<td>2%</td>
<td>100</td>
<td>6%</td>
<td>18</td>
<td>4%</td>
</tr>
<tr>
<td>Rescheduled by Hospital</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Total Scheduled Services</td>
<td>4054</td>
<td>100%</td>
<td>34737</td>
<td>100%</td>
<td>13395</td>
<td>100%</td>
<td>5230</td>
<td>100%</td>
<td>1387</td>
<td>100%</td>
<td>1791</td>
<td>100%</td>
<td>467</td>
<td>100%</td>
</tr>
</tbody>
</table>

#### Total Unscheduled Services

- Sick Call Completed: 4129