

Local Law 58: CY 2021 Quarter 4 (October - December)

Version: 2/7/2022

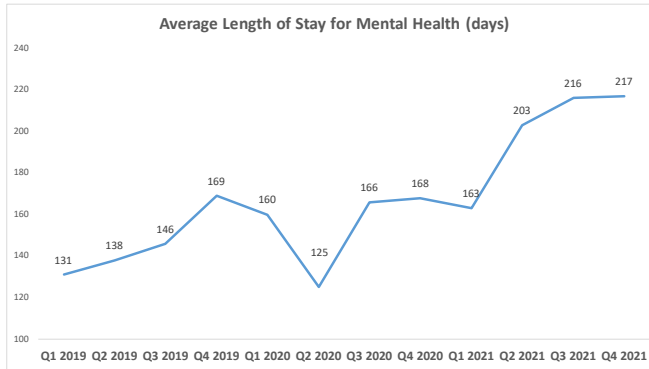
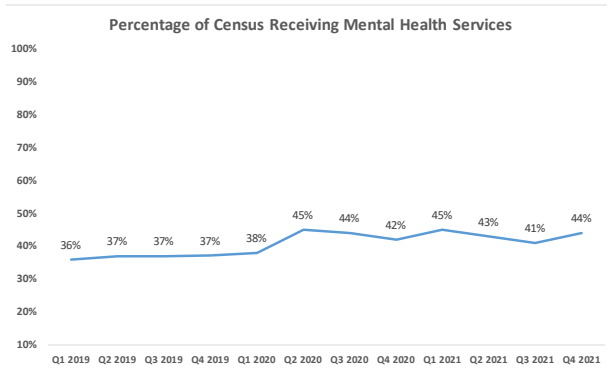
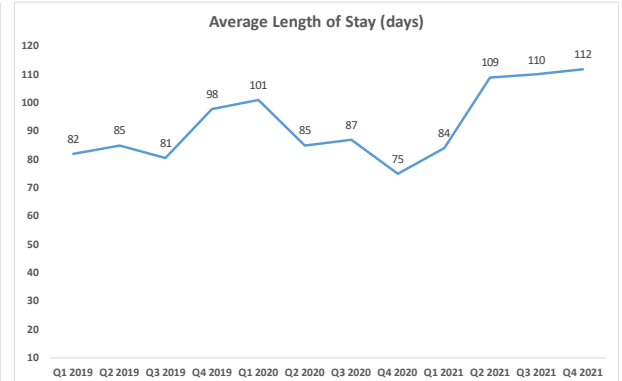
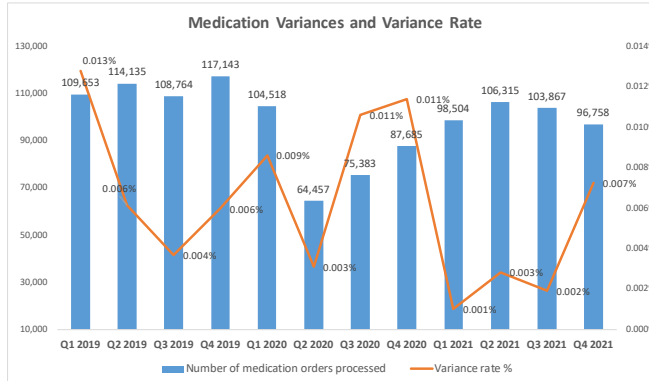
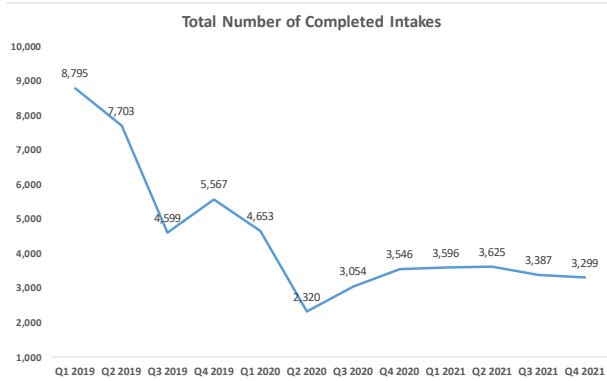
Correctional Health Services

| Metric | Description | Q1 2019 | Q2 2019 | Q3 2019 | Q4 2019 | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 |
|--|--|-----------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Intake | Total number of completed intakes | 8,795 | 7,703 | 4,599 | 5,567 | 4,653 | 2,320 | 3,054 | 3,546 | 3,596 | 3,625 | 3,387 | 3,299 |
| Patient Safety | Number of medication variances | 14 | 7 | 4 | 7 | 9 | 2 | 8 | 10 | 1 | 3 | 2 | 7 |
| | Number of medication orders processed | 109,653 | 114,135 | 108,764 | 117,143 | 104,518 | 64,457 | 75,383 | 87,685 | 98,504 | 106,315 | 103,867 | 96,758 |
| | Variance rate % | 0.013% | 0.006% | 0.004% | 0.006% | 0.009% | 0.003% | 0.011% | 0.011% | 0.001% | 0.003% | 0.002% | 0.007% |
| Preventable Hospitalizations and Preventable Errors in Medical Care¹ | Unaddressed recommendations from preceding hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another | 0/12=0% | 1/9=11% | 0/6=0% | 0/5=0% | 0/9=0% | 0/6=0% | 0/5=0% | 0/3=0% | 0/9=0% | 0/9=0% | 0/21=0% | 0/21=0% |
| Follow-Up | Average length of stay (days) | 82 | 85 | 81 | 98 | 101 | 85 | 87 | 75 | 84 | 109 | 110 | 112 |
| | % of census receiving mental health services³ | 36% | 37% | 37% | 37% | 38% | 45% | 44% | 42% | 45% | 43% | 41% | 44% |
| | Average length of stay for mental health (days) | 131 | 138 | 146 | 169 | 160 | 125 | 166 | 168 | 163 | 203 | 216 | 217 |
| | Utilization trending | See below for trends | | | | | | | | | | | |

¹Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

²Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.

³Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.



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I. Data Dictionary

| 1 | CHS Intakes (New Jail Admissions) | Definition |
|-----|--|--|
| 1.1 | Completed CHS Intakes | Number of new jail admission intake encounters completed by CHS providers |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2 | Referrals made to mental health service | Definition |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made. |
| 2.2 | Referrals seen within 72 hours | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date. |
| 2.3 | Percent seen within 72 hours | 2.2 divided by 2.1 |

| 3 | Scheduled services by discipline with outcomes | Definition |
|---|--|--|
| | | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |

| 4 | Outcome Metrics | Definition |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |

| 5 | Unscheduled Services | Definition |
|-----|----------------------|---|
| 5.1 | Sick call completed | Number of sick call encounters completed by CHS |

II. October 2021

Summary

| | | |
|------------|--|----------|
| 1 | CHS Intakes (New Jail Admissions) | N |
| 1.1 | Completed CHS Intakes | 1163 |
| 1.2 | Average time to completion once known to CHS (hours) | 4.2 |

| | | |
|------------|--|----------|
| 2 | Referrals made to mental health service | N |
| 2.1 | Referrals made to mental health service | 214 |
| 2.2 | Referrals seen within 72 hours | 126 |
| 2.3 | Percent seen within 72 hours | 59% |

| 3 | Scheduled Services | Medical | | Nursing | | Mental Health | | Reentry Services | | Dental/Oral Surgery | | Specialty Clinic - On Island | | Specialty Clinic - Off Island | | Substance Use | | Total | |
|----------|---------------------------------|----------------|-------------|----------------|-------------|----------------------|-------------|-------------------------|-------------|----------------------------|-------------|-------------------------------------|-------------|--------------------------------------|-------------|----------------------|-------------|--------------|-------------|
| | | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % |
| | Service Outcomes | | | | | | | | | | | | | | | | | | |
| | Seen | 3346 | 78% | 24966 | 72% | 8271 | 57% | 4314 | 70% | 354 | 20% | 691 | 33% | 117 | 19% | 802 | 76% | 42861 | 66% |
| | Refused & Verified | 641 | 15% | 2431 | 7% | 145 | 1% | 326 | 5% | 105 | 6% | 160 | 8% | 55 | 9% | 0 | 0% | 3863 | 6% |
| | Not Produced | 289 | 7% | 7284 | 21% | 5241 | 36% | 1441 | 23% | 1279 | 74% | 1149 | 55% | 374 | 60% | 250 | 24% | 17307 | 27% |
| | Rescheduled by CHS | 32 | 1% | 17 | 0% | 831 | 6% | 113 | 2% | 1 | 0% | 79 | 4% | 46 | 7% | 0 | 0% | 1119 | 2% |
| | Rescheduled by Hospital | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 30 | 5% | N/A | N/A | 30 | 0% |
| | Total Scheduled Services | 4308 | 100% | 34698 | 100% | 14488 | 100% | 6194 | 100% | 1739 | 100% | 2079 | 100% | 622 | 100% | 1052 | 100% | 65180 | 100% |

| 4 | Outcome Metrics | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| 4.1 | Percent completed | 93% | 79% | 58% | 75% | 26% | 41% | 28% | 76% | 72% |

| | | |
|------------|-----------------------------|----------|
| 5 | Unscheduled Services | N |
| 5.1 | Sick Call Completed | 4299 |

III. November 2021

Summary

| | | |
|----------|--|----------|
| 1 | CHS Intakes (New Jail Admissions) | N |
| 1.1 | Completed CHS Intakes | 1035 |
| 1.2 | Average time to completion once known to CHS (hours) | 6.4 |

| | | |
|----------|--|----------|
| 2 | Referrals made to mental health service | N |
| 2.1 | Referrals made to mental health service | 187 |
| 2.2 | Referrals seen within 72 hours | 120 |
| 2.3 | Percent seen within 72 hours | 64% |

| 3 | Scheduled Services | Medical | | Nursing | | Mental Health | | Reentry Services | | Dental/Oral Surgery | | Specialty Clinic - On Island | | Specialty Clinic - Off Island | | Substance Use | | Total | |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
| | | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % |
| | Service Outcomes | | | | | | | | | | | | | | | | | | |
| | Seen | 2742 | 75% | 23512 | 75% | 8154 | 58% | 3789 | 68% | 412 | 26% | 629 | 35% | 146 | 30% | 808 | 83% | 40192 | 68% |
| | Refused & Verified | 627 | 17% | 1901 | 6% | 140 | 1% | 330 | 6% | 78 | 5% | 188 | 10% | 43 | 9% | 1 | 0% | 3308 | 6% |
| | Not Produced | 245 | 7% | 5862 | 19% | 4910 | 35% | 1302 | 23% | 1074 | 68% | 959 | 53% | 283 | 58% | 169 | 17% | 14804 | 25% |
| | Rescheduled by CHS | 24 | 1% | 13 | 0% | 898 | 6% | 191 | 3% | 15 | 1% | 44 | 2% | 4 | 1% | 0 | 0% | 1189 | 2% |
| | Rescheduled by Hospital | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 12 | 2% | N/A | N/A | 12 | 0% |
| | Total Scheduled Services | 3638 | 100% | 31288 | 100% | 14102 | 100% | 5612 | 100% | 1579 | 100% | 1820 | 100% | 488 | 100% | 978 | 100% | 59505 | 100% |

| 4 | Outcome Metrics | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On | Specialty Clinic - Off | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|-----------------------|------------------------|---------------|-------|
| 4.1 | Percent completed | 93% | 81% | 59% | 73% | 31% | 45% | 39% | 83% | 73% |

| | | |
|----------|-----------------------------|----------|
| 5 | Unscheduled Services | N |
| 5.1 | Sick Call Completed | 4013 |

IV. December 2021

Summary

| | | |
|------------|--|----------|
| 1 | CHS Intakes (New Jail Admissions) | N |
| 1.1 | Completed CHS Intakes | 1101 |
| 1.2 | Average time to completion once known to CHS (hours) | 4.7 |

| | | |
|------------|--|----------|
| 2 | Referrals made to mental health service | N |
| 2.1 | Referrals made to mental health service | 241 |
| 2.2 | Referrals seen within 72 hours | 162 |
| 2.3 | Percent seen within 72 hours | 67% |

| 3 | Scheduled Services | Medical | | Nursing | | Mental Health | | Reentry Services | | Dental/Oral Surgery | | Specialty Clinic - On Island | | Specialty Clinic - Off Island | | Substance Use | | Total | |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
| | | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % | N | % |
| | Service Outcomes | | | | | | | | | | | | | | | | | | |
| | Seen | 3229 | 80% | 26261 | 76% | 7544 | 56% | 3515 | 67% | 224 | 16% | 532 | 30% | 138 | 30% | 807 | 88% | 42250 | 68% |
| | Refused & Verified | 601 | 15% | 2197 | 6% | 127 | 1% | 218 | 4% | 51 | 4% | 147 | 8% | 47 | 10% | 1 | 0% | 3389 | 5% |
| | Not Produced | 193 | 5% | 6271 | 18% | 4850 | 36% | 1376 | 26% | 1076 | 78% | 1012 | 57% | 234 | 50% | 104 | 11% | 15116 | 24% |
| | Rescheduled by CHS | 31 | 1% | 8 | 0% | 874 | 7% | 121 | 2% | 36 | 3% | 100 | 6% | 18 | 4% | 0 | 0% | 1188 | 2% |
| | Rescheduled by Hospital | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 30 | 6% | N/A | N/A | 30 | 0% |
| | Total Scheduled Services | 4054 | 100% | 34737 | 100% | 13395 | 100% | 5230 | 100% | 1387 | 100% | 1791 | 100% | 467 | 100% | 912 | 100% | 61973 | 100% |

| | | | | | | | | | | |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| 4 | Outcome Metrics | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
| 4.1 | Percent completed | 94% | 82% | 57% | 71% | 20% | 38% | 40% | 89% | 74% |

| | | |
|------------|-----------------------------|----------|
| 5 | Unscheduled Services | N |
| 5.1 | Sick Call Completed | 4129 |