

Will I need to provide any documents?

You may be asked to provide documents depending on what you qualify for. Be prepared to provide a document from each category below. If you are applying in person, please bring them with you. If you are applying over the phone, you will be asked to upload them to MyChart or provide them during your appointment. If you don't have certain documents, don't worry! We can still help.

Document Category

Examples of Acceptable Documents

Proof of identity

Driver's License or Non-Driver's ID, ID NYC, Passport, Foreign ID, Green Card or Work Permit, Naturalization Certificate, Visa, School ID, Marriage Certificate, Birth Certificate, EBT or CBIC Card

Proof of income

Pay stubs (last 4 weeks), Employment letter, Pension/SSI/ Unemployment Assistance award letter/check

Proof of address

Postmarked Envelope, Utility Bill (last 90 days), Rent Agreement, Mortgage Statement

Insurance eligibility determination

If you have already been screened for insurance eligibility by an Assistor from another organization or on your own through the New York State of Health Marketplace, share a copy of the determination

What if i receive a bill while I'm waiting to hear about my health insurance coverage?

If you applied for health insurance, you will not be asked to pay the bill while your application is being reviewed. If you get a bill, you should contact us and ask to speak with a financial counselor who will help you.

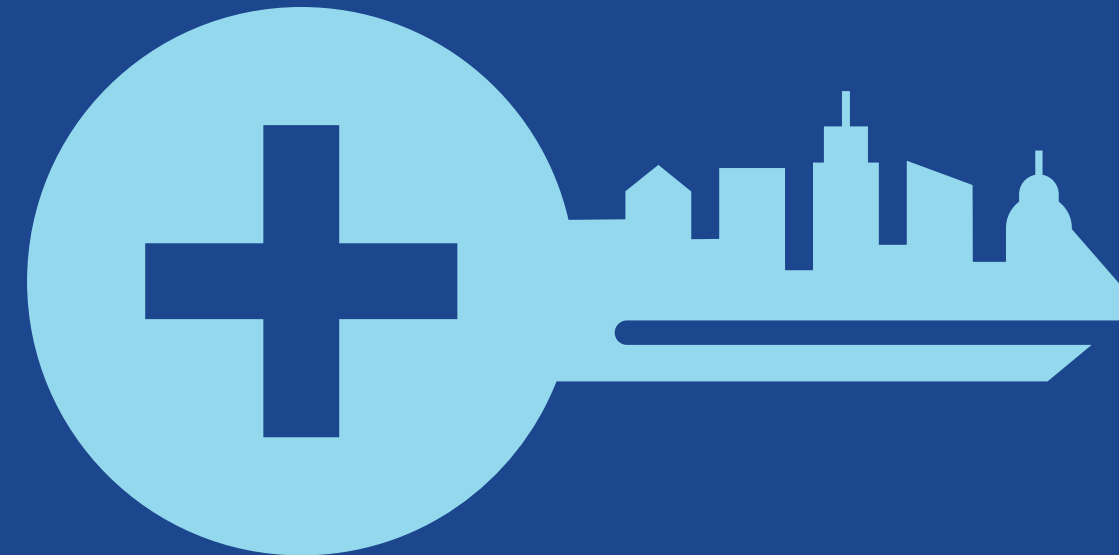
How do I apply?

Our financial counselors can help you apply for health insurance coverage or financial assistance. Call 1-844-692-4692 and select option 3 to speak to a financial counselor.

NYC
HEALTH+
HOSPITALS



NYC Health + Hospitals Financial Assistance



NYC Health + Hospitals provides health care for everyone. We respect the rights and privacy of all patients including people who are undocumented. We also help non-English language speakers talk with doctors and other staff members. Our staff speak many languages including Albanian, Arabic, Bengali, Chinese, French, Haitian Creole, Hindi, Korean, Polish, Russian, Spanish, and Urdu. Interpretation services are also available. You can get information in your language.

To learn more
and to enroll call

1-646-NYC-CARE
1-646-692-2273

nycare.nyc



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No Health Insurance? Don't Worry, We Can Help You.

You have a right to high quality and affordable health care. The best way to make that care affordable is to enroll in health insurance. We can help explain the choices available to you and assist you with enrolling in the plan that is best for you and your family. If you do not qualify or cannot afford any of the free or low-cost health insurance plans available, you may qualify for one of our financial assistance programs – NYC Care or Options – to make our health care services affordable for you and your family.

How do I find out about the choices available?

Speak to a NYC Health + Hospitals financial counselor who can help you and your family enroll in free or low cost health insurance if you are eligible. Our financial counselors are here to help you choose from a variety of health insurance plans you may be eligible for. If you are not eligible for any health insurance plan, cannot afford insurance coverage, or do not have money to pay for medical care, you may qualify for one of our financial assistance programs.

NYC Care is available for people who are ineligible for or can't afford health insurance and live in New York City.

Options is available for people who are ineligible for or can't afford health insurance and live in or visit New York City. Options helps people who live in or visit Nassau County and use our hospitals and health centers in Queens. Options also helps people who live in or visit Westchester County and use our hospitals and health centers in the Bronx.

Why is health insurance important?

No one likes to get hurt or sick, but unexpected medical events do occur. Having a health insurance plan helps pay for some of those unexpected costs, including ongoing large medical bills and prescription medications, and can give you peace of mind. We also know that people with health insurance are more likely to get the preventive care they and their family needs to stay healthy.

What do I pay?

There are many free or low-cost health insurance plans available. We can discuss those choices with you. If you are not eligible for health insurance and qualify for financial assistance, you pay only what you can afford. The chart on the next page shows what you may be asked to pay under one of our financial assistance programs. Your fee can be as low as \$0 for a doctor's visit.

What do I need to apply?

You will be asked to give information about yourself and your family and how much you earn. We will help you choose from a variety of health insurance plans and financial assistance programs you may be eligible for. This is a secure application and no information is shared with immigration officials.

Continued

Step 1: Find your household size (please include all adults and children who live with you).

Step 2: Next, find the amount that you get paid in a year in one of the levels.

Step 3: Follow the column down to the bottom chart to find out how much you will be asked to pay according to your household size and income for clinic visits, emergency room visits, and hospital stays.

Federal Poverty Levels	100% FPL	101 - 125% FPL		126 - 150% FPL		151 - 200% FPL		201 - 250% FPL		251 - 300% FPL		301 - 350% FPL		351 - 500% FPL	
Household Size	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than
1	13,590	13,591	16,988	16,989	20,385	20,386	27,180	27,181	33,975	33,976	40,770	40,771	47,565	47,566	67,950
2	18,310	18,311	22,888	22,889	27,465	27,466	36,620	36,621	45,775	45,776	54,930	54,931	64,085	64,086	91,550
3	23,030	23,031	28,788	28,789	34,545	34,546	46,060	46,061	57,575	57,576	69,090	69,091	80,605	80,606	115,150
4	27,750	27,751	34,688	34,689	41,625	41,626	55,500	55,501	69,375	69,376	83,250	83,251	97,125	97,126	138,750
5	32,470	32,471	40,588	40,589	48,705	48,706	64,940	64,941	81,175	81,176	97,410	97,411	113,645	113,646	162,350
6	37,190	37,191	46,488	46,489	55,785	55,786	74,380	74,381	92,975	92,976	111,570	111,571	130,165	130,166	185,950
7	41,910	41,911	52,388	52,389	62,865	62,866	83,820	83,821	104,775	104,776	125,730	125,731	146,685	146,686	209,550

Clinic Visit for Adult	\$0	\$2	\$3	\$20	\$30	\$40	\$50	\$50	\$50
Clinic Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$20	\$30	\$40	\$50	\$50	\$50
Behavioral Health Clinic Visit	\$0	\$0	\$0	\$15	\$30	\$40	\$50	\$50	\$50
Emergency Room Visit for Adult	\$0	\$3	\$3	\$75	\$80	\$100	\$120	\$120	\$120
Emergency Room Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$75	\$80	\$100	\$120	\$120	\$120
Prescription Drugs (fee per prescription)	\$2	\$2	\$2	\$6	\$10	\$14	\$18	\$18	\$18
Ambulatory Surgery or MRI Testing	\$0	\$15	\$25	\$150	\$300	\$450	\$550	\$650	\$650
Inpatient Hospital Stay*	\$0	\$25	\$25	\$150	\$400	\$900	\$1,500	\$1,500	\$1,500
Co-pays and Deductibles	\$0	\$0	\$0	\$0	\$10	\$12	\$18	\$22	\$22

Fees for patients with household income that is more than the above will be charged based on the NYC Health + Hospitals Selfpay rate.
*Additional fees may be charged if savings are more than \$8,000