



How to Get Resources to Safely Separate at Home

The NYC Test & Trace Corps will make sure that anyone who has COVID-19, or has been in contact with someone with COVID-19, has the resources to safely separate at home. To do so, we work with resource navigators from community-based organizations in your neighborhood. They can help you connect with resources in your neighborhood.

Resources include:

- + food delivery
- + paid leave from your employer
- + medicine
- + health insurance
- + utilities (electricity, water, gas)
- + help to get a formal quarantine order
- + a primary care provider
- + mental health support
- + help with domestic violence
- + social services
- + housing and homelessness resources
- + pet care
- + Take Care Package with enough personal protective equipment for a household of three to quarantine/isolate for 10 days.
- + and much more!

To contact a resource navigator, call **212-540-6923** to be connected to resources to assist you with your COVID recovery. If you leave a voicemail outside of business hours, a resource navigator will call you back the next business day.

Speaking with a resource navigator will not change your ability to apply for permanent residency (or “green card”). If you have questions about your immigration status, call the ActionNYC hotline at 1-800-354-0365 and say “public charge” from 9 a.m. to 6 p.m., Monday to Friday.

Partner Organizations include: BronxWorks, CUNY, and Chinese-American Planning Council (CPC) in partnership with Korean Community Services.

The information that the NYC Test & Trace Corps receives through contact tracing is confidential and protected under the New York City Health Code. The Corps database will not be linked to any law enforcement databases. The NYC Test & Trace Corps will securely store any information we receive and only authorized staff will use it for the limited purpose of protecting public health.

For more information, visit testandtrace.nyc

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