COVID-19 Contact Tracing

Reporting Period: April 24, 2022 - April 29, 2022
Percentage of Cases Notified

Cases may receive both SMS messages and phone calls. To avoid duplication, they are counted as ‘Phone/In Person.’
Data are subject to ongoing quality improvements that may result in changes of reported numbers over time.
*Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.
Number of Cases Notified

Cases may receive both SMS messages and phone calls. To avoid duplication, they are counted as ‘Phone/In Person.’

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*Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.
Resource Navigator Referrals

396,138
Referrals Received

361,110
Referrals Completed

From 06/01/20 to 04/30/22. A referral is marked completed if we reach a client or if we exhaust outreach to the client after three attempts.
Take Care Resource Categories

Displays Take Care referrals connected to resources from 06/01/20 through the end of the reporting period. Labels show percent of clients connected to any Take Care resource. Percents do not total to 100% because a client can be connected to multiple categories. Categories displayed are those selected by greater than .5% of clients connected to resources. Take Care package requests (displayed in the previous slide) not included in chart.
Take Care Package Requests

Total requests for Take Care package

582,698

Total number of requests to receive a PPE kit from 06/01/20 through the end of the reporting period.
Displays AfterCare referrals connected to resources from 07/16/21 through the end of the reporting period. Referrals include T2 cases that were active between June 2020 and July 2021, that live in the TRIE [Taskforce on Racial Inclusion and Equity] zip codes, and that had active symptoms during their last interaction with monitoring. Labels show percent of clients connected to any AfterCare resource. Percents do not total to 100% because a client can be connected to multiple categories. Categories displayed are those selected by greater than .5% of clients connected to resources.
End Notes

1 Starting the week of December 19, 2021, operational changes were made to Trace in response to case surges from the Omicron variant. Performance measures have been adjusted and certain metrics have been modified as a result.

2 Starting the week of June 27, 2021, data aggregation methodologies were updated to weekly time periods and percentage calculations are now based on the week of record creation instead of record completion. All prior data were updated to reflect this change.

3 Denominators for percentage calculations are the total counts of case/contact records created reported to T2 in a given week, and numerators are aggregated counts of those persons reached/notified.

4 The T2 program began Monday, June 1, 2020. The first complete week of data is the week starting June 7, 2020.