

### Will I need to provide any documents?

You may be asked to provide documents depending on what you qualify for. Be prepared to provide a document from each category below. If you are applying in person, please bring them with you. If you are applying over the phone, you will be asked to upload them to MyChart or provide them during your appointment. If you don't have certain documents, don't worry! We can still help.

Document Category	Examples of Acceptable Documents
Proof of identity	Driver's License or Non-Driver's ID, ID NYC, Passport, Foreign ID, Green Card or Work Permit, Naturalization Certificate, Visa, School ID, Marriage Certificate, Birth Certificate, EBT or CBIC Card
Proof of income	Pay stubs (last 4 weeks), Employment letter, Pension/SSI/Unemployment Assistance award letter/check
Proof of address	Postmarked Envelope, Utility Bill (last 90 days), Rent Agreement, Mortgage Statement
Insurance eligibility determination	If you have already been screened for insurance eligibility by an Assistor from another organization or on your own through the New York State of Health Marketplace, share a copy of the determination

### What if I receive a bill while I'm waiting to hear about my health insurance coverage?

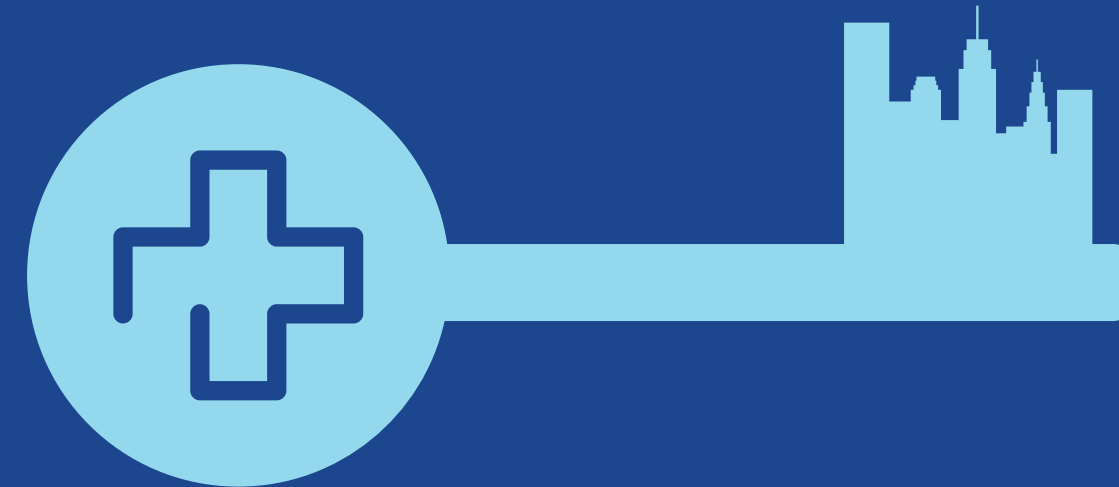
If you applied for health insurance, you will not be asked to pay the bill while your application is being reviewed. If you get a bill, you should contact us and ask to speak with a financial counselor who will help you.

### How do I apply?

Our financial counselors can help you apply for health insurance coverage or financial assistance. Call 1-844-692-4692 and select option 3 to speak to a financial counselor.

# NYC HEALTH + HOSPITALS FINANCIAL ASSISTANCE

NYC HEALTH + HOSPITALS



NYC Health + Hospitals provides health care for everyone. We respect the rights and privacy of all patients including people who are undocumented. We also help non-English language speakers talk with doctors and other staff members. Our staff speak many languages including Albanian, Arabic, Bengali, Chinese, French, Haitian Creole, Hindi, Korean, Polish, Russian, Spanish, and Urdu. Interpretation services are also available. You can get information in your language.

To learn more and to enroll call

1-646-NYC-CARE  
1-646-692-2273

[nycare.nyc](http://nycare.nyc)



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NYC HEALTH + HOSPITALS



## NO HEALTH INSURANCE? DON'T WORRY, WE CAN HELP YOU.

You have a right to high quality and affordable health care. The best way to make that care affordable is to enroll in health insurance. We can help explain the choices available to you and assist you with enrolling in the plan that is best for you and your family. If you do not qualify or cannot afford any of the free or low-cost health insurance plans available, you may qualify for one of our financial assistance programs – *NYC Care* or *Options* – to make our health care services affordable for you and your family.

### How do I find out about the choices available?

Speak to a NYC Health + Hospitals financial counselor who can help you and your family enroll in free or low cost health insurance if you are eligible. Our financial counselors are here to help you choose from a variety of health insurance plans you may be eligible for. If you are not eligible for any health insurance plan, cannot afford insurance coverage, or do not have money to pay for medical care, you may qualify for one of our financial assistance programs.

*NYC Care* is available for people who are ineligible for or can't afford health insurance and have lived in New York City for six or more months.

*Options* is available for people who are ineligible for or can't afford health insurance and live in or visit New York City. *Options* helps people who live in or visit Nassau County and use our hospitals and health centers in Queens. *Options* also helps people who live in or visit Westchester County and use our hospitals and health centers in the Bronx.

### Why is health insurance important?

No one likes to get hurt or sick, but unexpected medical events do occur. Having a health insurance plan helps

pay for some of those unexpected costs, including ongoing large medical bills and prescription medications, and can give you peace of mind. We also know that people with health insurance are more likely to get the preventive care they and their family needs to stay healthy.

### What do I pay?

There are many free or low-cost health insurance plans available. We can discuss those choices with you. If you are not eligible for health insurance and qualify for financial assistance, you pay only what you can afford. The chart on the next page shows what you may be asked to pay under one of our financial assistance programs. Your fee can be as low as \$0 for a doctor's visit.

### What do I need to apply?

You will be asked to give information about yourself and your family and how much you earn. We will help you choose from a variety of health insurance plans and financial assistance programs you may be eligible for. This is a secure application and no information is shared with immigration officials.

CONTINUED

## STEP 1:

Find your household size (please include all adults and children who live with you).

## STEP 2:

Next, find the amount that you get paid in a year in one of the levels.

## STEP 3:

Follow the column down to the bottom chart to find out how much you will be asked to pay according to your household size and income for clinic visits, emergency room visits, and hospital stays.

FEDERAL POVERTY LEVELS	100% FPL		101 - 125% FPL		126 - 150% FPL		151 - 200% FPL		201 - 250% FPL		251 - 300% FPL		301 - 350% FPL		351 - 500% FPL		
HOUSEHOLD SIZE	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than	More than	Less than
1	12 880	12 881	16 100	16 101	19 320	19 321	25 760	25 761	32 200	32 201	38 640	38 641	45 080	45 081	64 400		
2	17 420	17 421	21 775	21 776	26 130	26 131	34 840	34 841	43 550	43 551	52 260	52 261	60 970	60 971	87 100		
3	21 960	21 961	27 450	27 451	32 940	32 941	43 920	43 921	54 900	54 901	65 880	65 881	76 860	76 861	109 800		
4	26 500	26 501	33 125	33 126	39 750	39 751	53 000	53 001	66 250	66 251	79 500	79 501	92 750	92 751	132 500		
5	31 040	31 041	38 800	38 801	46 560	46 561	62 080	62 081	77 600	77 601	93 120	93 121	108 640	108 641	155 200		
6	35 580	35 581	44 475	44 476	53 370	53 371	71 160	71 161	88 950	88 951	106 740	106 741	124 530	124 531	177 900		
7	40 120	40 121	50 150	50 151	60 180	60 181	80 240	80 241	100 300	100 301	120 360	120 361	140 420	140 421	200 600		
Clinic Visit for Adult	\$0	\$2	\$3	\$3	\$3	\$20	\$30	\$40	\$50	\$50							
Clinic Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$0	\$0	\$20	\$30	\$40	\$50	\$50							
Behavioral Health Clinic Visit	\$0	\$0	\$0	\$0	\$0	\$15	\$30	\$40	\$50	\$50							
Emergency Room Visit for Adult	\$0	\$3	\$3	\$3	\$3	\$75	\$80	\$100	\$120	\$120							
Emergency Room Visit for Child or Pregnant Woman	\$0	\$0	\$0	\$0	\$0	\$75	\$80	\$100	\$120	\$120							
Prescription Drugs (fee per prescription)	\$2	\$2	\$2	\$2	\$2	\$6	\$10	\$14	\$18	\$18							
Ambulatory Surgery or MRI Testing	\$0	\$15	\$25	\$25	\$25	\$150	\$300	\$450	\$550	\$650							
Inpatient Hospital Stay*	\$0	\$25	\$25	\$25	\$25	\$150	\$400	\$900	\$1500	\$1500							
Co-pays and Deductibles	\$0	\$0	\$0	\$0	\$0	\$0	\$10	\$12	\$18	\$22							

Fees for patients with household income that is more than the above will be charged based on the NYC Health + Hospitals Selfpay rate.

\*Additional fees may be charged if savings are more than \$8,000