



# COVID-19 Contact Tracing

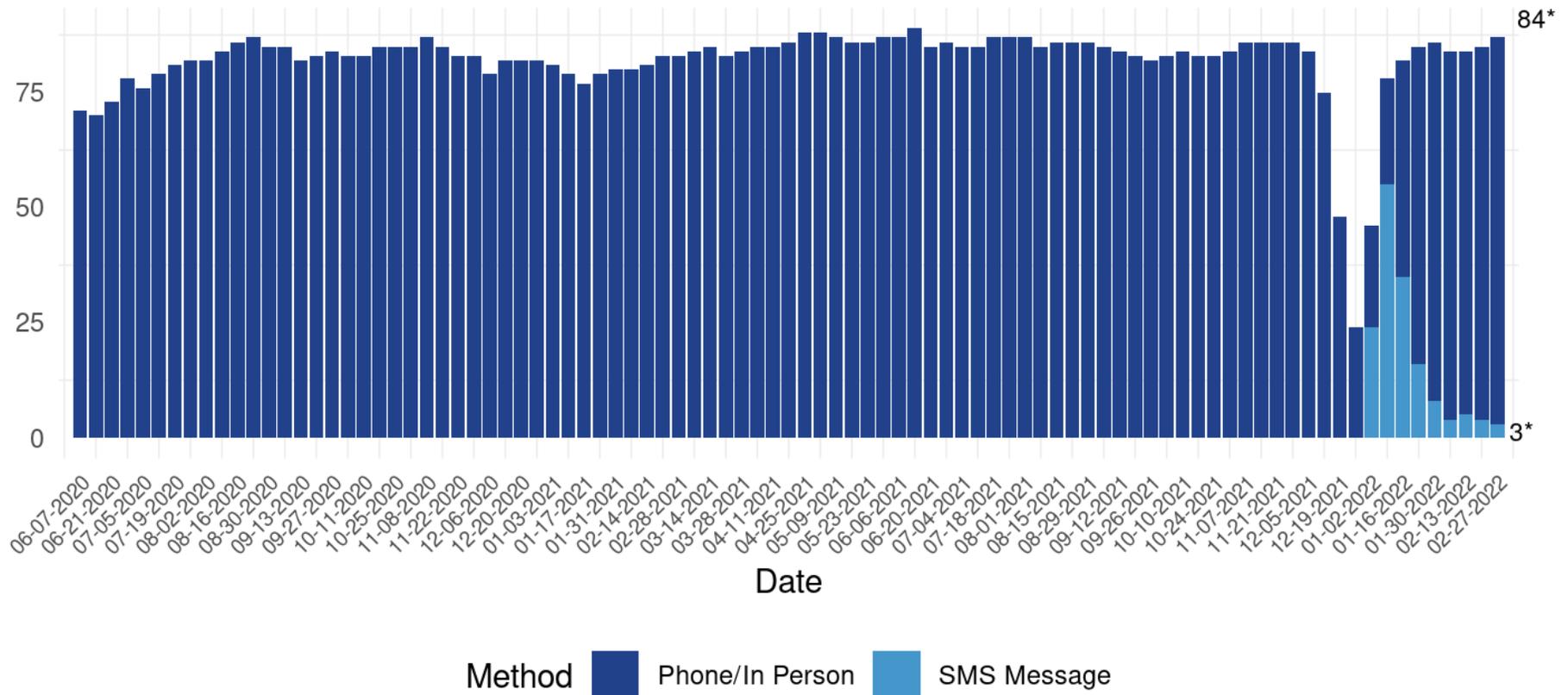
Reporting Period: February 20, 2022 - March 5, 2022

# NYC Test and Trace Corps Program Dashboard

## Overview

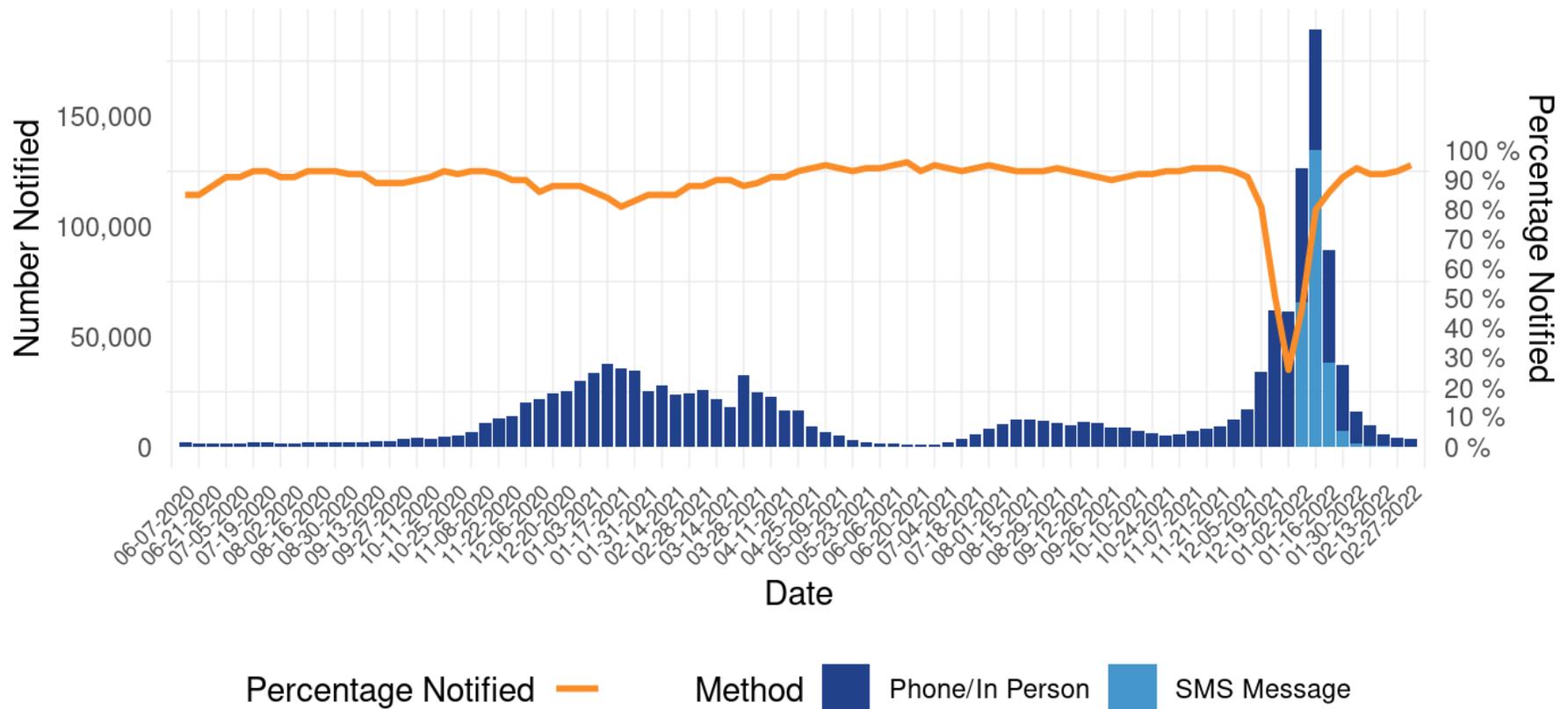
From the outset, NYC Test & Trace Corps has shifted and evolved to optimize the City's response to the COVID-19 pandemic. In order to meet the recent omicron surge, Trace has taken a number of steps to ensure that the largest number of cases and contacts can be notified of their status and have an opportunity to access any services they need in order to safely separate. Trace has shifted to a text-based system for identified close contacts in order to rapidly reach contacts upon receiving their information. Trace has also initiated additional texting outreach to cases to ensure that they are linked to information and resources even more quickly. Due to the omicron variant, the number of new cases reported between November 2021 and December 2021 sharply rose by 960%, further prompting the shift toward texting cases and contacts with connections to resources. The 'Cases Notified' and 'Contacts Notified' charts have been adjusted and expanded to reflect the shift toward leveraging SMS outreach to provide resources to cases and expand the number of close contacts that can be quickly informed of their exposures.

# Percentage of Cases Notified



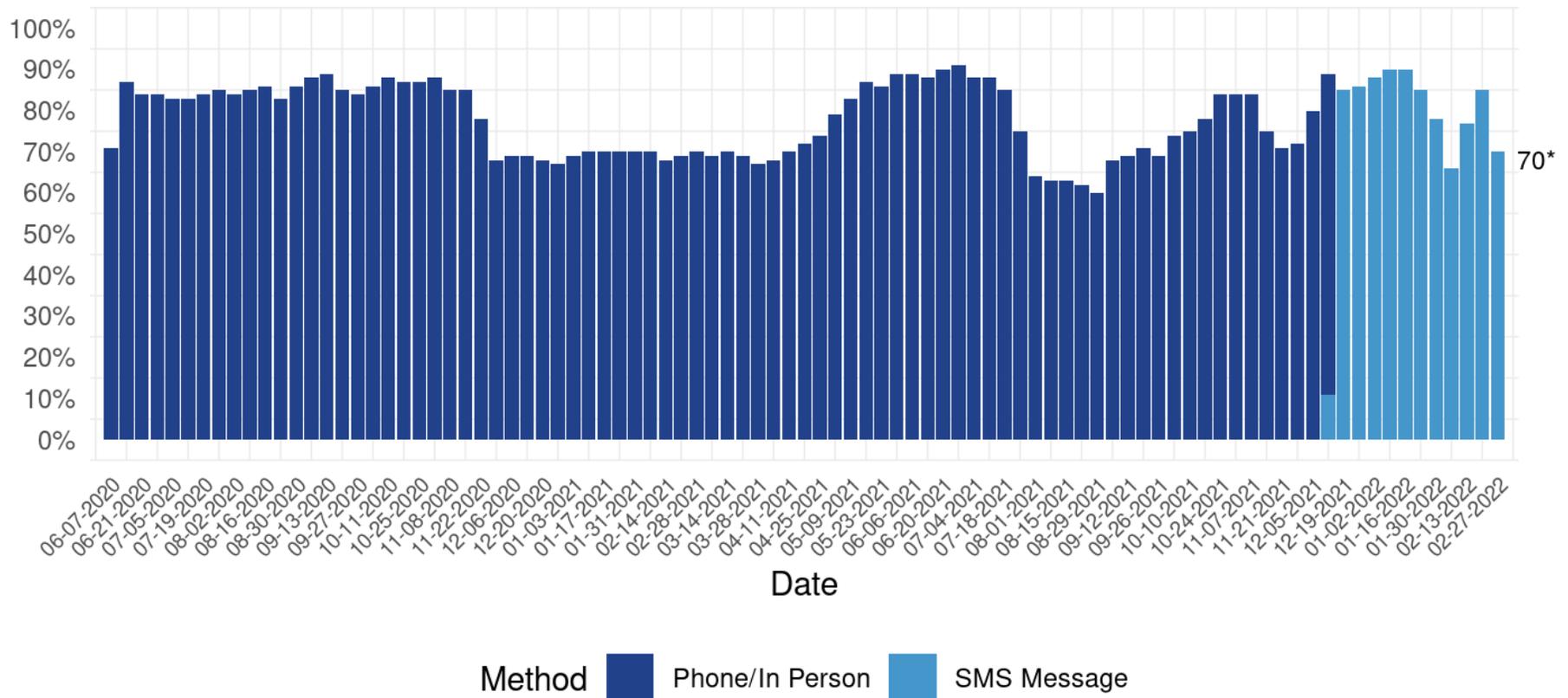
Cases may receive both SMS messages and phone calls. To avoid duplication, they are counted as 'Phone/In Person.'  
 Data are subject to ongoing quality improvements that may result in changes of reported numbers over time.  
 \*Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.

# Number of Cases Notified



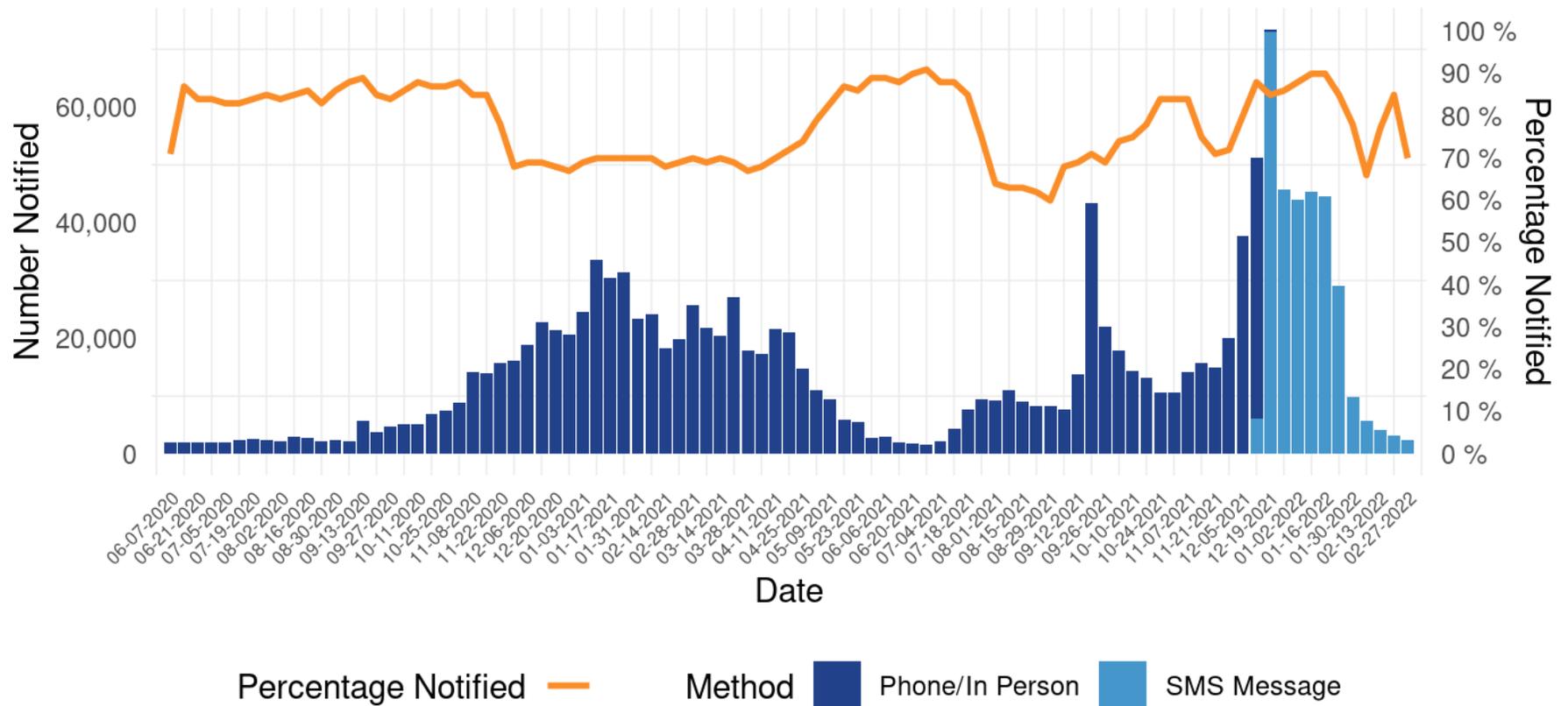
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# Percentage of Contacts Notified



Contacts include only close contacts collected during the Contact Tracing process  
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# Resource Navigator Referrals

393,021

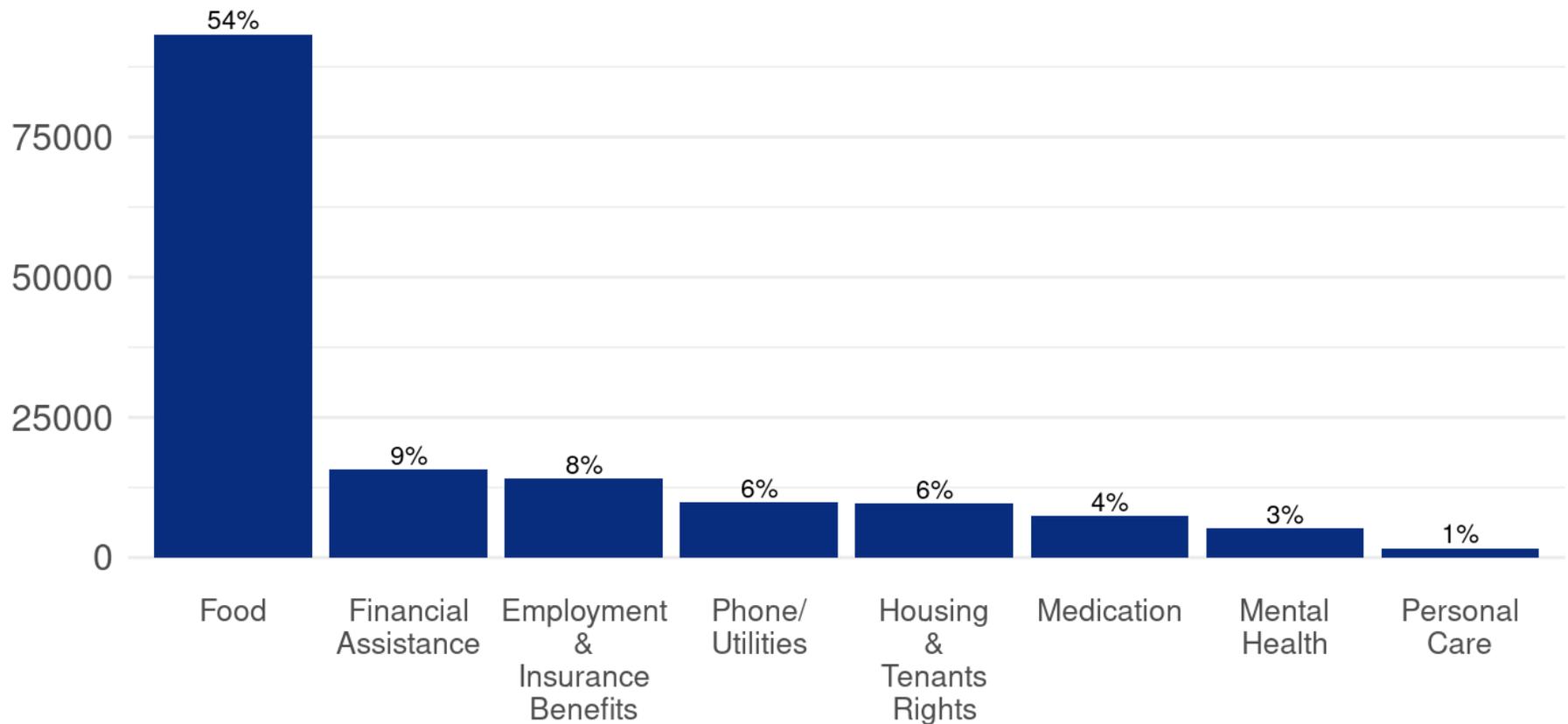
Referrals Received

358,269

Referrals Completed

From 06/01/20 to 03/05/22. A referral is marked completed if we reach a client or if we exhaust outreach to the client after three attempts.

# Take Care Resource Categories



Displays Take Care referrals connected to resources from 06/01/20 through the end of the reporting period.  
Labels show percent of clients connected to any Take Care resource.  
Percents do not total to 100% because a client can be connected to multiple categories.  
Categories displayed are those selected by greater than .5% of clients connected to resources.  
Take Care package requests (displayed in the previous slide) not included in chart.

# Hotel Guests

31,596

Total guests

Total number of individuals from all sources who have safely separated in the hotel program, 06/01/20 to 03/05/22.

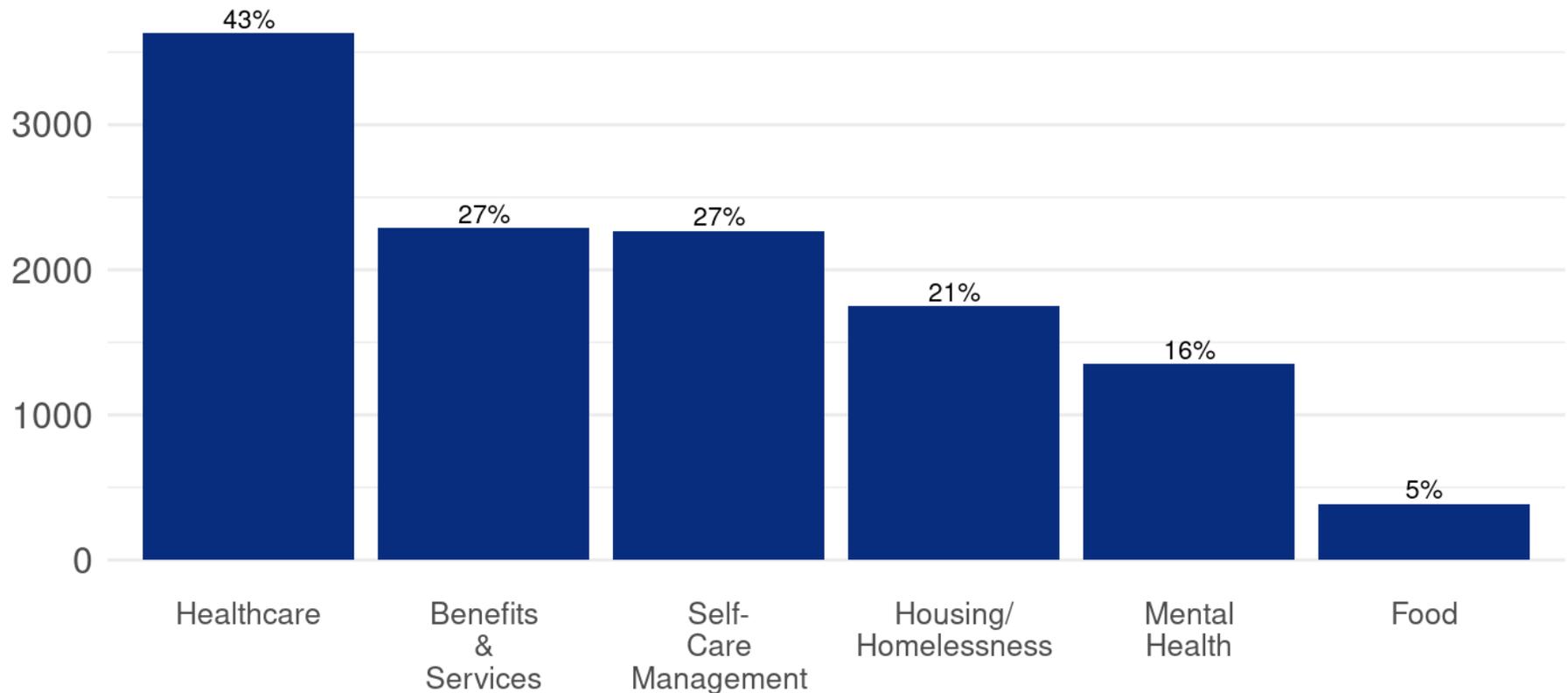
# Take Care Package Requests

561,832

Total requests for Take Care package

Total number of requests to receive a PPE kit from 06/01/20 through the end of the reporting period.

# AfterCare Resource Categories



Displays AfterCare referrals connected to resources from 07/16/21 through the end of the reporting period. Referrals include T2 cases that were active between June 2020 and July 2021, that live in the TRIE [Taskforce on Racial Inclusion and Equity] zip codes, and that had active symptoms during their last interaction with monitoring. Labels show percent of clients connected to any AfterCare resource. Percents do not total to 100% because a client can be connected to multiple categories. Categories displayed are those selected by greater than .5% of clients connected to resources.

# End Notes

<sup>1</sup> Starting the week of December 19, 2021, operational changes were made to Trace in response to case surges from the Omicron variant. Performance measures have been adjusted and certain metrics have been modified as a result.

<sup>2</sup> Starting the week of June 27, 2021, data aggregation methodologies were updated to weekly time periods and percentage calculations are now based on the week of record creation instead of record completion. All prior data were updated to reflect this change.

<sup>3</sup> All contacts generated by school closures in September and October 2020 are included.

<sup>4</sup> Denominators for percentage calculations are the total counts of case/contact records created reported to T2 in a given week, and numerators are aggregated counts of those persons reached/notified.

<sup>5</sup> The T2 program began Monday, June 1, 2020. The first complete week of data is the week starting June 7, 2020.