

Transgender Health Care in New York City

Resource Guide

November 2021

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About this Guide

For many transgender, gender non-conforming, and non-binary individuals (TGNCNB), access to gender affirming health care is a crucial and life-saving resource that can improve mental health and overall well-being. Despite the importance of these services, it can be incredibly challenging to find information and access to gender affirming health care.

To help address some of the challenges that TGNCNB communities experience in accessing affirming health care, NYC Health + Hospitals has created this Transgender Health Care Resource Guide to assist TGNCNB New Yorkers and their allies in finding the necessary services to live their healthiest lives possible.

While NYC Health + Hospitals offers various gender affirming care, we also understand the importance of referrals in order for patients to have comprehensive information about services like hormones, top surgery, and bottom surgery. We also include other affirming resources in this guide because we know that transitioning can involve more than just medical care and not all TGNCNB people pursue gender affirming health care.

This guide is for informational purposes only and should not be considered a recommendation or endorsement of any particular service provider or treatment. Patients should do their own research and make individualized decisions about what providers and treatments are best for them.

Finally, some of the information listed may change over time. If you know of a resource for TGNCNB people that is not listed on this guide or you have a suggestion, please email <u>LGBTQ@nychhc.org</u>.

About NYC Health + Hospitals

NYC Health + Hospitals is the largest public health care system in the United States. We provide essential services to more than one million New Yorkers every year in more than 70 locations across the city's five boroughs. We are an integrated health care system of hospitals, neighborhood health centers, long-term care facilities, nursing homes, and home care, and we provide services in many areas such as behavioral health, substance use treatment, rehabilitation services, OB/GYN, primary care, and more. NYC Health + Hospitals is committed to the health and well-being of all New Yorkers and we offer a wide range of high quality and affordable health care services to keep our patients healthy and to address the needs of New York City's diverse populations. Our mission is to deliver high quality health services with compassion, dignity, and respect to all, regardless of income, gender identity, or immigration status.

About NYC Health + Hospitals' Office of Diversity and Inclusion

The NYC Health + Hospitals' Office of Diversity and Inclusion provides system-wide support for diversity and inclusion initiatives that embed effective diversity and inclusion practices into day-to-day operations, processes, and employee development. The Office of Diversity and Inclusion also provides support to direct care providers and front-line staff in the provision of culturally and linguistically appropriate services. Our services support system-wide efforts that increase patient experience and satisfaction, enhance patient and family engagement, and improve patient safety. New York City continues to be home to one of the largest communities of LGBTQ people in the country, and NYC Health + Hospitals is committed to working to increase access to equitable care for LGBTQ people. We have created this guide in the hope of making it easier for TGNCNB New Yorkers to access gender affirming care.

HORMONES

NYC Health + Hospitals

Multiple locations across NYC. To find a location near you or to schedule an appointment, call 1-844-NYC-4NYC. Medicaid, Medicare, private insurances accepted, financial assistance available.

Pride Health Center at NYC Health + Hospitals / Bellevue Manhattan

212-562-8416 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/bellevue/the-pride-health-center-at-nyc-health-hospitals-bellevue

Pride Health Center at NYC Health + Hospitals / Gotham Health, Gouverneur Manhattan

212-441-5469 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/gouverneur/the-pride-health-center-at-nyc-health-hospitals-gotham-health-gouverneur

Pride Health Center at NYC Health + Hospitals / Gotham Health, Judson Manhattan Ages 11-29

212-925-5000 (ext. 2 or 3) / 1-844-NYC-4NYC

www.nychealthandhospitals.org/judson/pride-health-center

Pride Health Center at NYC Health + Hospitals / Metropolitan Manhattan 212-423-7292 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/metropolitan/our-services/lgbtq-health-center

Pride Health Center at NYC Health + Hospitals / Woodhull Brooklyn

718-963-8068 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/woodhull/the-pride-health-center-at-nyc-health-hospitalswoodhull

Pride Health Center at NYC Health + Hospitals / Jacobi

Bronx

718-918-7787 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/jacobi/the-pride-health-center-at-nyc-health-hospitals-jacobi

NYC Health + Hospitals / Lincoln - Gender Affirming Integrated Services Practice Bronx

718-579-5264 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/lincoln

For more information: www.nychealthandhospitals.org/services/lgbtq-health-care-services

Ali Forney Center

Manhattan

Medicaid, private insurances accepted, financial services available 212-222-3427

www.aliforneycenter.org

APICHA

Manhattan Medicaid, Medicare, private insurances accepted 866-274-2429

www.apicha.org/en/home

Betances Health Center

Multiple locations

Medicaid, Medicare, private insurances accepted

Manhattan: 212-227-8401 Brooklyn: 347-390-8701 www.betances.org

Callen-Lorde

Multiple locations

Medicaid, Medicare, private insurances accepted

Manhattan: 212-271-7200 Brooklyn: 718-215-1818 Bronx: 718-215-1800

callen-lorde.org

Community Healthcare Network

Multiple locations Medicaid, Medicare, private insurances 866-246-8259

www.chnnyc.org/for-patients/communities/lgbt

Endocrine Associates of West Village PC

Multiple locations

Medicare, private insurances accepted

Queens: 347-946-6939 Manhattan: 332-529-1029 www.endocrinenyc.com

Interfaith Medical Center

Brooklyn

Medicaid, Medicare, private insurances accepted

718-613-7555

interfaithmedical.com/index.html

Mount Sinai

Multiple locations Medicaid, Medicare, private insurances accepted

Mount Sinai Center for Transgender Medicine and Surgery Manhattan 212-604-1730

Mount Sinai Beth Israel Medical Center Manhattan 212-420-2000

Mount Sinai Peter Krueger Clinic Manhattan 212-420-2620

www.mountsinai.org/locations/center-transgender-medicine-surgery?utm_source=google &utm_medium=sem&utm_campaign=mshsctms&utm_content=trans_medicine_and_surgery&_vsrefdom=mchxctmscpc&gclid=EAlalQobChMl2rbcrLHb8glV04ZbCh2fUAiREAAYASAAEgleO_D_BwE&gclsrc=aw.ds

Northwell Health

Gerald J. Friedman Transgender Program for Health & Wellness Manhattan Medicaid, Medicare, private insurances accepted 212-434-3556 www.friedmantransgenderprogram.org

NYU Langone

Diabetes & Endocrine Associates - Transgender Endocrinology Manhattan Medicaid, Medicare, private insurances accepted 212-481-1350 nyulangone.org/locations/transgender-health

Planned Parenthood

Multiple locations
Medicaid, Medicare, private insurances accepted
800-230-7526
www.plannedparenthood.org

PUBERTY BLOCKERS

NYC Health + Hospitals

Multiple locations across NYC. To find a location near you or to schedule an appointment, call 1-844-NYC-4NYC. Medicaid, Medicare, private insurances accepted, financial services available.

Pride Health Center at NYC Health + Hospitals / Gotham Health, Judson Manhattan

212-925-5000 (ext. 2 or 3) / 1-844-NYC-4NYC

www.nychealthandhospitals.org/judson/pride-health-center

Pride Health Center at NYC Health + Hospitals / Jacobi

Bronx

718-918-7787 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/jacobi/the-pride-health-center-at-nyc-health-hospitals-jacobi

Ali Forney Center

Manhattan

Medicaid, private insurances accepted, financial services available

212-222-3427

www.aliforneycenter.org

Callen-Lorde

HOTT Program
Manhattan
Medicaid, Medicare, private insurances accepted
212-271-7200
callen-lorde.org/hott

Mount Sinai

Adolescent Health Center Manhattan Medicaid, Medicare, private insurances accepted 212-423-3000

www.mountsinai.org/locations/adolescent-health-center/services/lgbtq-support-services

Northwell Health

Gerald J. Friedman Transgender Program for Health & Wellness Manhattan Medicaid, Medicare, private insurances accepted 212-434-3556 www.friedmantransgenderprogram.org

NYU Langone

Transgender Youth Health Program Manhattan Medicaid, Medicare, private insurances accepted 212-263-5940 x 5

nyulangone.org/locations/hassenfeld-childrens-hospital?cid=sem_google&googadcamp =Hassenfeld_HCH_Brand&googadgroup=HCH&googkeyword=%2Bhassenfeld%20 %2Bchildren&googmatchtype=b&insitesid=1318&gclid=EAlalQobChMl6vXet7Lb8glVY_rjBx21_QU4EAAYASAAEglpD_D_BwE

SUNY Heat Program

Brooklyn Medicaid, private insurances accepted 718-613-8543 heatprogram.org

TOP SURGERY (MASTECTOMY AND AUGMENTATION)

NYC Health + Hospitals

Multiple locations across NYC. To find a location near you or to schedule an appointment, call 1-844-NYC-4NYC. Medicaid, Medicare, private insurances accepted, financial assistance available.

Pride Health Center at NYC Health + Hospitals / Metropolitan

Surgeon: Dr. Aron Kressel Mastectomy and augmentation

Manhattan

212-423-7292 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/metropolitan/our-services/lgbtq-health-center

NYC Health + Hospitals / Lincoln - Gender Affirming Integrated Services Practice

Surgeon: Dr. Aloysius Smith

Mastectomy

Bronx

718-579-5264 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/lincoln

Dr. Alexes Hazen

Mastectomy and augmentation Manhattan Medicare, private insurances accepted 917-301-6563 www.alexeshazenmd.com

Dr. Douglas Senderoff

Mastectomy and augmentation Manhattan Private insurances accepted 212-481-3939 www.drsenderoff.com

Dr. Paul Weiss

Mastectomy and augmentation Manhattan Private insurances accepted 212-861-8000 paulrweissmd.com/index.php

Long Island Plastic Surgical Group, PC

Mastectomy and augmentation Multiple locations Medicaid, Medicare, private insurances accepted 516-200-1645 www.lipsg.com/transgender-surgery

Mount Sinai

Center for Transgender Medicine and Surgery Mastectomy and augmentation Manhattan Medicaid, Medicare, private insurances accepted 212-604-1730

www.mountsinai.org/locations/center-transgender-medicine-surgery?utm_source=google&utm_medium=sem&utm_campaign=mshsctms&utm_content=trans_medicine_and_surgery&vsrefdom=mchxctmscpc&gclid=EAlalQobChMl2rbcrLHb8glV04ZbCh2fUAiREAAYASAAEgleO_D_BwE&gclsrc=aw.ds

Northwell Health

Gerald J. Friedman Transgender Health & Wellness Program Mastectomy and augmentation Manhattan Medicaid, Medicare, private insurances accepted 212-434-3556 www.friedmantransgenderprogram.org

NYU Langone

Plastic Surgery Associates
Mastectomy and augmentation
Manhattan
Medicaid, Medicare, private insurances accepted
646-501-4449
nyulangone.org/locations/plastic-surgery/transgender-surgery-services

Weill Cornell Medicine

Mastectomy and augmentation Manhattan Medicaid, Medicare, private insurances accepted 646-962-4210 weillcornell.org/gender-affirming-surgeries

BOTTOM SURGERY

NYC Health + Hospitals / Lincoln - Gender Affirming Integrated Services Practice

Surgeon: Dr. Hsun-Ming (Simon) Lu Hysterectomy, oopherectomy

Bronx

Medicaid, Medicare, private insurances accepted, financial services available 718-579-5264 / 1-844-NYC-4NYC www.nychealthandhospitals.org/lincoln

BronxCare

Possible surgeon: Dr. Joseph Silletti

Orchiectomy

Bronx

Medicaid, Medicare, private insurances accepted

718-579-7030

www.bronxcare.org/our-services/surgery

Dr. Rajveer Purohit, Reconstructive Urology

Orchiectomy, metoidioplasty, certain types of phalloplasties, vaginoplasty Manhattan Medicaid, Medicare, private insurances accepted 212-772-3900

rajveerpurohitmd.com

Mount Sinai

Center for Transgender Medicine and Surgery

Possible surgeons: Dr. Zoe Rodriguez; Dr. Aaron Grotas; Dr. Miroslav Djorjevic; Dr. Jess Ting Hysterectomy, oophorectomy, orchiectomy, metoidioplasty, phalloplasty, vaginoplasty Manhattan

Medicaid, Medicare, private insurances accepted 646-733-4362

www.mountsinai.org/locations/center-transgender-medicine-surgery?utm_source=google &utm_medium=sem&utm_campaign=mshsctms&utm_content=trans_medicine_and_surgery&_ vsrefdom=mchxctmscpc&gclid=EAlalQobChMl2rbcrLHb8glV04ZbCh2fUAiREAAYASAAEgleO_D_ BwE&qclsrc=aw.ds

New York-Presbyterian

Columbia University Irving Medical Center Possible surgeon: Dr. Nancy R. Jasper Hysterectomy, oophorectomy Manhattan

Medicaid, Medicare, private insurances accepted

212-305-2500

www.nyp.org/locations/newyork-presbyterian-columbia-university-medical-center

Northwell Health

Gerald J. Friedman Transgender Health & Wellness Program Possible surgeons: Dr. David M. Whitehead; Dr. Jeannine Villela Metoidioplasty, phalloplasty, vaginoplasty

Manhattan

Medicaid, Medicare, private insurances accepted

212-434-3556

www.friedmantransgenderprogram.org

NYU Langone

Multiple locations

Medicaid, Medicare, private insurances accepted

NYU Langone Downtown Women OBGYN Associates, LLP

Possible surgeon: Dr. Dorothy L. Min

Hysterectomy Manhattan 212-966-7600

NYU Langone Kips Bay Gynecology

Possible surgeons: Dr. Christopher N. Eswar; Dr. Ruth A. Tessler

Oophorectomy Manhattan

212-545-5400

NYU Langone Plastic Surgery Associates

Possible surgeons: Dr. Rachel Bluebond-Langner; Dr. Lee Zhao; Dr. Jamie Levine; Dr. Eduardo Rodriguez Metoidioplasty, phalloplasty, vaginoplasty

Manhattan

646-501-4449

NYU Langone Urology Associates

Possible surgeons: Dr. Lauren E. Stewart; Dr. Lee C Zhao; Dr. Bobby B. Najari

Oophorectomy, orchiectomy

Manhattan

646-825-6300

nyulangone.org/locations/transgender-health

Weill Cornell Medicine

Possible surgeons: Dr. Leslie E. Cohen; Dr. David M. Otterburn; Dr. Jason A. Spector; Dr. Mia Talmor

Phalloplasty and vaginoplasty

Manhattan

Medicaid, Medicare, private insurances accepted

646-962-4210

weillcornell.org/gender-affirming-surgeries

FACIAL FEMINIZATION AND MASCULINIZATION

Dr. Nicholas Bastidas

Manhattan 212-485-0616 www.drbastidas.com

Dr. Mark Filstein

Manhattan 212-481-4041 www.markfilstein.com/index.php

Dr. Alexes Hazen

Manhattan 917-301-6563 www.alexeshazenmd.com/transgender-facial-feminization

Dr. Joshua D. Rosenberg

Multiple locations

Manhattan: 212-241-9410 Staten Island: 718-420-1279 www.drjoshuarosenberg.com

Dr. Paul Weiss

Manhattan 212-861-8000 paulrweissmd.com/drweiss.php

Long Island Plastic Surgical Group, PC

Multiple locations 516-218-1019 www.lipsg.com/transgender-surgery

Montefiore

Bronx 800-636-6683 www.montefiore.org/default.cfm

Mount Sinai

Center for Transgender Medicine and Surgery Manhattan 646-733-4362

www.mountsinai.org/locations/center-transgender-medicine-surgery?utm_source= google &utm_medium=sem&utm_campaign=mshsctms&utm_content=trans_medicine_and_surgery&_ vsrefdom=mchxctmscpc&gclid=EAlalQobChMl2rbcrLHb8glV04ZbCh2fUAiREAAYASAAEgleO_D_ BwE&aclsrc=aw.ds

Northwell Health

Gerald J. Friedman Transgender Health & Wellness Program Manhattan 212-434-3556 www.friedmantransgenderprogram.org

NYU Langone

Plastic Surgery Associates Manhattan 646-501-4449

nyulangone.org/locations/plastic-surgery/transgender-surgery-services

VOICE THERAPY AND MODIFICATION

Mount Sinai

Center for Transgender Medicine and Surgery Manhattan 646-733-4362

www.mountsinai.org/locations/center-transgender-medicine-surgery?utm_source=google &utm_medium=sem&utm_campaign=mshsctms&utm_content=trans_medicine_and_surgery&_ vsrefdom=mchxctmscpc&gclid=EAlalQobChMl2rbcrLHb8glV04ZbCh2fUAiREAAYASAAEgleO_D_ BwE&gclsrc=aw.ds

New York Speech and Voice Lab

Manhattan 347-677-3619 www.speechvoicelab.com

NYU Langone

Transgender Voice and Communication Group Manhattan 212-992-7691

www.nyu.edu/students/health-and-wellness/services/tnbgnc-health-wellness.html

TRACHEAL CARTILAGE SHAVE

NYC Health + Hospitals / Lincoln - Gender Affirming Integrated Services Practice

Surgeon: Dr. Rita Roure

Bronx

718-579-5264 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/lincoln

Dr. Alexes Hazen

Manhattan 917-301-6563

www.alexeshazenmd.com/transgender-facial-feminization

Dr. Harrison H. Lee

Manhattan 212-988-9769

www.harrisonleeplasticsurgeon.com/best-nyc-plastic-surgeons

Dr. Joshua D. Rosenberg

Multiple locations

Manhattan: 212-241-9410 Staten Island: 718-420-1279 www.drjoshuarosenberg.com

Mount Sinai

Center for Transgender Medicine and Surgery Manhattan 646-733-4362

www.mountsinai.org/locations/center-transgender-medicine-surgery?utm_source=google&utm_ medium=sem&utm_campaign=mshsctms&utm_content=trans_medicine_and_surgery&_ vsrefdom=mchxctmscpc&gclid=EAlalQobChMl2rbcrLHb8glV04ZbCh2fUAiREAAYASAAEgleO_D_ BwE&gclsrc=aw.ds

Weill Cornell Medicine

Multiple locations 646-962-4210 weillcornell.org/gender-affirming-surgeries

ELECTROLYSIS

Affordable Permanent Electrolysis

Manhattan 212-633-1503 affordablepermanentelectrolysis.com

Electrolysis

Queens 917-697-0542 endunwantedhair.com

Lambda Electrolysis

Brooklyn lambdaelectrolysis@gmail.com lambdaelectrolysis.com

New York Electrolysis Office

Manhattan nyelectrolysis@gmail.com nyelectrolysisoffice.com

Nios

Manhattan 212-863-9058 www.niosspa.com

CHANGING IDENTITY DOCUMENTS

Chosen Family Law Center, Trans Umbrella Project

Manhattan 732-639-1657

chosenfamilylawcenter.org/trans-umbrella-project

Colectivo Intercultural TRANSgrediendo, Legal AID Network Project

Queens 347-738-6989

www.ourvoicesarefree.org/programs

Lambda Legal

Manhattan 212-809-8585 www.lambdalegal.org

Legal Services NYC

Multiple locations Bronx: 718-928-3700 Brooklyn: 718-237-5500 Manhattan: 646-442-3100 Queens: 347-592-2200 Staten Island: 718-233-6480 www.legalservicesnyc.org

NYLAG

Manhattan 212-659-6161 nylag.org/lgbtq-law

Sylvia Rivera Law Project

Manhattan 212-337-8550 srlp.org

Transgender Legal Defense & Education Fund

Manhattan 646-862-9396 transgenderlegal.org

Urban Justice Center, Peter Cicchino Youth Project

Multiple locations 877-542-9529 pcyp.urbanjustice.org

Do-It-Yourself Resources

Callen-Lorde Guide

Resource for NYS ID, passport, birth certificate, immigration documentation, green card. callen-lorde.org/graphics/2012/03/Changing-Gender-Markers-Federal-NY-NJ-CT.pdf

National Center for Transgender Equality

ID Documents Center

Guides to change name on passport, birth certificate, ID, social security card, immigration documents, military/veteran records.

transequality.org/documents

Sylvia Rivera Law Project

Name change resource: srlp.org/resources/namechange

Do-It-Yourself resource for changing IDs: srlp.org/resources/changeid

MENTAL HEALTH

NYC Health + Hospitals

Individual counseling, support groups, psychiatric services, substance use services, inpatient services, crisis intervention, case management services.

Multiple locations across NYC

For more information or to schedule an appointment, call 1-844-NYC-4NYC www.nychealthandhospitals.org/services/mental-health-services

Ackerman Institute's Gender and Family Project

Family therapy, support groups, school and professional support.

Manhattan

212-879-4900 x 370

genderandfamilyproject.org

AIDS Center of Queens County

Individual, couples, family, and group counseling as well as psychiatric services.

Multiple locations

Jamaica: 718-896-2500

Harm Reduction, Jamaica: 718-739-2525

Far Rockaway: 718-868-8645

LGBTQ Homeless Youth Drop in Center: 718-472-9400

Brooklyn: 929-244-5006

acqc.org

Bridging Access To Care

Individual counseling, support groups, health monitoring, medication management, as well as substance use services.

Multiple locations 347-505-5000

bac-ny.org/behavioral-health

Brooklyn Community Pride Center

In person and online support groups. Brooklyn 347-889-7719 lgbtbrooklyn.org

Callen-Lorde

Individual counseling, support groups, psychiatry services, crisis intervention, HIV pre/post-test counseling.

Manhattan: 212-271-7200 Brooklyn: 718-215-1818 Bronx: 718-215-1800

callen-lorde.org/behavioral-health

Caribbean Equality Project

Mental health services for Caribbean LGBTQ community, including individual counseling and support groups.

Queens

347-709-3179

www.caribbeanequalityproject.org

Community Healthcare Network

Individual counseling, support groups, psychiatric services. Multiple locations 866-246-8259

www.chnnyc.org/for-patients/communities/lgbt

Exponents

Individual counseling. Manhattan 212-243-3434 www.exponents.org

GMHC

Individual counseling, support groups, psychiatric services. Manhattan 212-367-1000 www.gmhc.org

Hetrick Martin Institute

Individual counseling for LGBTQ youth ages 13-24. Also offers psychiatry appointments and letters of support (for housing, gender affirming surgery, gender marker change, or other need). Manhattan

212-674-2400

hmi.org

Housing Works

Individual counseling, group therapy, couples and family therapy, psychiatry services. Multiple locations 718-277-0386

healthcare.housingworks.org

Identity House

Peer counseling, support groups, crisis intervention, therapy referrals. Manhattan identityhouse.org

Institute for Human Identity Therapy Center

Individual counseling, couples therapy, support groups. Manhattan 212-243-2830 www.ihitherapy.org

Jewish Board of Family and Children's Services

GLBTQ Counseling Unit

Individual, group, couples, and family therapy, psychiatry, medication management.

Manhattan

844-663-2255 jewishboard.org/?qclid=CjwKCAjwj8eJBhA5EiwAq3z0m8qB7EwQx2_

cmGiPqYSECIstBxtiHI9e1u7RqUs16RToIX9w5hQxYRoCe6cQAvD_BwE

Manhattan Alternative

A network of therapeutic service providers who are sex-positive, affirmative, and have expertise related to issues that kink, poly, consensually non-monogamous, trans, gender non-conforming, and/or LGBQ-identified individuals face.

www.manhattanalternative.com

Mount Sinai

Center for Transgender Medicine and Surgery

Individual counseling, support groups, psychiatric evaluations, psychotherapeutic support. Manhattan

212-604-1730

www.mountsinai.org/locations/center-transgender-medicine-surgery

National Queer and Trans Therapists of Color Network

A national mental health directory for queer and trans therapists of color. ngttcn.com/en

Rainbow Heights Club

Support groups, social activities, referral services, meal program.

Brooklyn

718-852-2584

www.rainbowheights.org

The Door

Mental health resources for LGBTQ youth ages 12-24, individual counseling, support groups, psychiatric services, art therapy, crisis intervention.

Manhattan

212-941-9090 ext. 3452

door.org/programs-services/counseling

The LGBT Community Center

Short term individual counseling, group counseling, support groups, private therapy referrals.

Manhattan

212-620-7310

gaycenter.org

The Pride Center of Staten Island

Individual counseling, group therapy.

Staten Island

718-808-1360

www.pridecentersi.org

Trans New York

Individual, group, and family counseling and tele-health services.

516-421-1663

transnewyork.org

Hot Lines

Trans Lifeline: 877-565-8860

GLBT National Hotline: 888-843-4564

National Coalition of Anti-Violence Programs: 212-714-1141 (English and Spanish)

Trevor Project LGBT Lifeline: 866-488-7386

SUBSTANCE USE SERVICES

Bridge Back to Life Center Inc

Detox services, LGBTQ specific groups, case management service, mental health services, integrated primary care services.

Brooklyn

718-852-5552

www.bridgebacktolife.com

Brooklyn Community Pride Center

LGBTQ focused substance use groups, 12 step support groups for co-dependents anonymous, and crystal meth anonymous.

Brooklyn

347-889-7719

lgbtbrooklyn.org/12-step-support-groups

Brooklyn Hospital Center

9B Detox Unit

Detoxification services, hospital inpatient treatment, case management service, mental health services. Brooklyn

718-250-8900 x 8096

www.tbh.org/specialized-services/detox-unit

East Village Group of Alcoholics Anonymous

Alcoholic anonymous group with a special focus on LGBTQ community, offering six groups a week. Manhattan

eastvillagegroup@gmail.com

eastvillagegroup.com/about-our-group

Exponents

Outpatient counseling programs for addiction services.

Manhattan

212-243-3434

www.exponents.org

Frost'D | Harlem United

Syringe exchange, harm reduction planning and overdose prevention.

Manhattan

212-924-3733

www.frostd.org

Greenwich House

Methadone Maintenance Treatment Program

Outpatient methadone/buprenorphine or naltrexone treatment, case management, mental health services.

Manhattan

212-677-3400

www.greenwichhouse.org

Hazelden Betty Ford Foundation

Outpatient methadone/buprenorphine or naltrexone treatment, LGBTQ focused programs and support groups, case management.

Manhattan

646-601-7594

www.hazeldenbettyford.org/treatment/locations/tribeca

Housing Works Community Healthcare

Substance use counseling with a harm reduction approach, syringe exchange, supportive services. Multiple locations

718-277-0386

healthcare.housingworks.org/services/behavioral-health-substance-use

Montefiore Medical Center

Outpatient methadone/buprenorphine or naltrexone treatment, case management service, mental health services, opioid treatment programs, integrated primary care services.

Multiple locations

800-636-6683

www.montefiore.org/outpatient-substance-abuse-services

Osborne Treatment Services Inc

Intensive outpatient treatment, as an alternative to incarceration or a condition of parole. Individual counseling, medication-assisted treatment.

Bronx

718-842-0500

www.osborneny.org

Rainbow Room

LGBTQ alcoholics anonymous group, meeting in person and online. QPOC group offered as well.

RainbowRoomSecretary@gmail.com

rainbowroomaa.org

Realization Center

LGBTQ specific programming, 12-Step clinical program, group therapy, individual counseling. Manhattan

212-627-9600

realizationcenternyc.com/lgbt-program

Saint Marks Place Institute for Mental Health

Outpatient detox, intensive outpatient treatment, methadone/buprenorphine or naltrexone treatment.

Manhattan

212-982-3470 x 125

www.unitas-nyc.org

START Treatment and Recovery Centers

Intensive outpatient treatment, methadone/buprenorphine or naltrexone treatment.

Manhattan

212-543-1603 | 800-211-0996

www.startny.org

Success Counseling Services

Intensive Outpatient Program (IOP), substance abuse treatment and co-occurring disorders, behavioral counseling.

Bronx

718-538-6112

www.success-counseling.com

The Alliance for Positive Change

Harm reduction approach, syringe exchange, case management, therapy and psychiatry, wellness services, transgender advocacy group.

Manhattan

212-645-0875 x100

alliance.nyc/leshrc

The LGBT Community Center

Programming is specifically designed for LGBTQ patients. Outpatient methadone/buprenorphine or naltrexone treatment, case management service, individual and group counseling.

Manhattan

212-620-7310

gaycenter.org/recovery-health/recovery/#substance-

HIV AND STI SERVICES

NYC Health + Hospitals

Multiple locations across NYC. To find a location near you or to schedule an appointment, call 1-844-NYC-4NYC.

Pride Health Center at NYC Health + Hospitals / Bellevue

Manhattan

212-562-8416 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/bellevue/the-pride-health-center-at-nyc-health-hospitals-bellevue

Pride Health Center at NYC Health + Hospitals / Gotham Health, Gouverneur

Manhattan

212-441-5469 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/gouverneur/the-pride-health-center-at-nyc-health-hospitals-gothamhealth-gouverneur

Pride Health Center at NYC Health + Hospitals / Gotham Health, Judson

Manhattan

Ages 11-29

212-925-5000 (ext. 2 or 3) / 1-844-NYC-4NYC

www.nychealthandhospitals.org/judson/pride-health-center

Pride Health Center at NYC Health + Hospitals / Metropolitan

Manhattan

212-423-7292 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/metropolitan/our-services/lgbtg-health-center

Pride Health Center at NYC Health + Hospitals / Woodhull

Brooklyn

718-963-8068 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/woodhull/the-pride-health-center-at-nyc-health-hospitalswoodhull

Pride Health Center at NYC Health + Hospitals / Jacobi

Bronx

718-918-7787 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/jacobi/the-pride-health-center-at-nyc-health-hospitals-jacobi

NYC Health + Hospitals / Lincoln - Gender Affirming Integrated Services Practice Bronx

718-579-5264 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/lincoln

For more information: www.nychealthandhospitals.org/services/lgbtg-health-care-services

AIDS Center of Queens County

Multiple locations Jamaica: 718-896-2500

Harm Reduction, Jamaica: 718-739-2525

Far Rockaway: 718-868-8645

LGBTQ Homeless Youth Drop in Center: 718-472-9400

Brooklyn: 929-244-5006

acqc.org

APICHA

Manhattan 866-274-2429 www.apicha.org/en/home

Betances Health Center

Multiple locations

Manhattan: 212-227-8401 Brooklyn: 347-390-8701

www.betances.org

Bridging Access To Care

Brooklyn 347-505-5000 bac-ny.org

Callen-Lorde

Manhattan: 212-271-7200 Brooklyn: 718-215-1818 Bronx: 718-215-1800 callen-lorde.org

Community Healthcare Network

Multiple locations 866-246-8259

www.chnnyc.org/for-patients/communities/lgbt

Exponents

Manhattan 212-243-3434

www.exponents.org

GMHC

Manhattan 212-367-1000 www.gmhc.org

Harlem United

Manhattan 212-803-2850 www.harlemunited.org

Hispanic AIDS Forum

Multiple locations

Queens Pride House: 718-409-5309

Bronx: 718-328-4188

hafnyc.org

Housing Works

Multiple locations 347-473-7400 healthcare.housingworks.org

Interfaith Medical Center

Brooklyn 718-613-7555 interfaithmedical.com/index.html

Latino Commission on AIDS

Manhattan: 212-584-9325

Oasis Latino LGBTS Wellness Center: 917-438-0698

www.latinoaids.org/services/hiv_testing.php

LGBT Network

Queens 718-514-2155 lgbtnetwork.org

NYC Sexual Health Clinics, NYC Health Department

Multiple locations 347-396-7959

www1.nyc.gov/site/doh/services/sexual-health-clinics.page

SUNY Downstate Medical Center

STAR Program Brooklyn 718-270-2690

www.starprogram.nyc/star-health-center/hiv-care

The LGBT Community Center

Manhattan 212-620-7310 gaycenter.org

The Pride Center of Staten Island

Staten Island 718-808-1360 www.pridecentersi.org

OLDER ADULT SERVICES

GMHC

Manhattan 212-367-1063 Ages 50+

www.gmhc.org/communities/older-adults

GRIOT Circle

Brooklyn 718-246-2775 Ages 50+ griotcircle.org

Queens Center for Gay Seniors

Queens 718-533-6459 Ages 50+ www.qchnyc.org/qcgs

SAGE

Multiple locations

Manhattan, Midtown: 646-576-8669 Manhattan, Harlem: 646-660-8951

Bronx: 718-960-3337

Staten Island: 718-808-1365

Ages 60+

www.sageusa.org

YOUTH SERVICES

NYC Health + Hospitals

Multiple locations across NYC. To find a location near you or to schedule an appointment, call 1-844-NYC-4NYC.

Health services, behavioral health services

Pride Health Center at NYC Health + Hospitals / Gotham Health, Judson Manhattan 212-925-5000 (ext. 2 or 3) / 1-844-NYC-4NYC

Ages 11-29

www.nychealthandhospitals.org/judson/pride-health-center

Pride Health Center at NYC Health + Hospitals / Jacobi

Bronx

718-918-7787 / 1-844-NYC-4NYC

www.nychealthandhospitals.org/jacobi/the-pride-health-center-at-nyc-health-hospitals-jacobi

AIDS Center of Queens County

Youth drop in center, social activities, job readiness, academic support, case management, health services, support services.

Queens

718-472-9400 x 5738

Ages 13-24

acqc.org/youth-drop-in-center

Ali Forney

Services for homeless LGBTQ youth, emergency housing, job readiness & education, health services. Manhattan

212-222-3427

Ages 16-24

www.aliforneycenter.org

CAMBA

Family acceptance support, youth development, support groups, testing and prevention, referrals. Brooklyn

718-675-3372

Ages 13+

camba.org

Fierce

Services for LGBTQ youth of color, community organizing, leadership development, mentorship program.

Bronx

646-336-6789

Ages 13-24

fierce.nyc

Generation Q

Youth drop in center, recreational activities, academic support, counseling, family services.

Queens

718-592-5757 Ext. 450

Ages 13-21

www.qchnyc.org/programs/lgbtq-services/generation-q-youth-center

GMHC

HIV services, LGBTQ youth of color drop in center.

Manhattan

212-367-1000

Ages 18-29

www.gmhc.org/communities/youth-young-adults

Hetrick Martin Institute

Academic support, arts programming, job readiness, counseling, health and wellness services. Manhattan

212-674-2400

Ages 13-24

hmi.org

New Alternatives

LGBTQ homeless youth services, meal program, case management, client groups, HIV testing services.

Manhattan

718-300-0133

Ages 16-30

www.newalternativesnyc.org

The Door

Academic support, counseling, arts programming, food and nutrition services, health and wellness services, housing services, recreational activities.

Manhattan: 212-941-9090 x 3249

Bronx: 212-941-9090 x 3522

Ages 12-24 door.org

The LGBT Community Center

Counseling services, substance use services, peer groups, social activities, arts programming, leadership development, college preparation, job readiness.

Manhattan

212-620-7310

Ages 13-21

gaycenter.org

The Pride Center of Staten Island

Youth drop in center, discussion groups, recreational activities, leadership development.

Staten Island

718-808-1353

Ages 13-24

www.pridecentersi.org

INSURANCE AND FINANCIAL SERVICES

NYC Health + Hospitals

NYC Health + Hospitals delivers high quality health services regardless of ability to pay. Financial concerns should not keep New Yorkers from seeking the health care they need.

To learn about health plans you may be eligible for, enroll in low-or no-cost insurance programs, or to qualify for financial assistance programs visit www.nychealthandhospitals.org/paying-for-yourhealth-care or call 1-844-692 4692 and select option 3 to speak to a financial counselor.

NYC Health + Hospitals will keep your information confidential.

Jim Collins Foundation

Program that provides direct financial assistance for gender affirming surgery. jimcollinsfoundation.org/apply

National Center for Transgender Equality

Resources on Medicare coverage for gender affirming surgeries. 202-642-4542

transequality.org/know-your-rights/medicare

New York State Department of Health

Health coverage information for transgender New Yorkers. www.dfs.ny.gov/consumers/health insurance/transgender healthcare

Point of Pride

Program that provides direct financial assistance for gender affirming surgery. pointofpride.org/annual-transgender-surgery-fund

QueerCare

QueerCare is a volunteer collective of queer individuals and allies who provide free, non-medical care and support to members of the LGBT+ community who are recovering from surgeries. Support services include, in-person care, shelter for those recovering, pet care, cooking/meal delivery, grocery shopping and errands, transportation, and basic home care. msha.ke/queercare

The Legal Aid Society

Information on Medicaid coverage for gender affirming care. 212-577-3300

legalaidnyc.org/get-help/government-benefits/what-you-need-to-know-about-medicaid-coveragetransition-related-care

Transgender Legal Defense & Education Fund

Trans health project providing information on health insurance and coverage for surgeries. 646-862-9396

transhealthproject.org

REFERENCES

NYC Health + Hospitals would like to thank all of the amazing community resources that helped make this guide possible. Below we have listed links to the websites and guides that helped shape the services we chose to include.

NYC Health + Hospitals www.nychealthandhospitals.org/services/lgbtg-health-care-services

The Audre Lorde Project "NYC Resources for Lesbian, Gay, Bisexual, Two-Spirit, Trans & Gender Non-Conforming People of Color Organizations" alp.org/resources/nyc

Callen-Lorde "Gender Confirming/GRS Surgeon List and Resources for Preparing for Surgery" callen-lorde.org/graphics/2018/09/CL0007_TBGN_Surgeons_List_7.pdf

Callen-Lorde "NYC- Metro Area Transgender and Gender Non-Binary (TGNB) Community Resources" callen-lorde.org/graphics/2018/03/2018-NYC-Metro-Area-Transgender-and-Gender-Non-Binary-Community-Resources.pdf

Callen-Lorde "TransAtlas" transatlas.callen-lorde.org

New York City Comptroller "LGBTQ Guide of Services and Resources" comptroller.nyc.gov/lgbtq

Generation NYC "NYC Unity Project LGBTQ Youth" growingupnyc.cityofnewyork.us/generationnyc/topics/lgbtq

NYC Up & Out "LGBT Resources" www.nycupandout.com/lgbt-directory.html

NYU Langone "Transgender Surgery Services" nyulangone.org/locations/plastic-surgery/transgender-surgery-services

Mount Sinai "Trans-Feminine Surgeries" www.mountsinai.org/locations/center-transgender-medicine-surgery/care/surgery/male-to-female

Mount Sinai "Trans-Masculine Surgeries" www.mountsinai.org/locations/center-transgender-medicine-surgery/care/surgery/female-to-male

The LGBT Community Center "Resource Center" gaycenter.org/resources

We are New York Values "LGBTQIA+" www.wearenewyorkvalues.org/lgbtgia

GLOSSARY OF PROCEDURES

This glossary of terms was adapted from Callen-Lorde and Mount Sinai, Center for Transgender Medicine and Surgery. For more information, please visit: callen-lorde.org and/or www.mountsinai.org/locations/center-transgender-medicine-surgery/care/surgery

Breast Augmentation: A procedure that increases chest size and is more common for transfeminine patients. It involves a surgeon inserting breast implants into the chest with optional fat grafting.

Chest Mastectomy: A surgery that removes mammary and fat tissue from the chest and is more common for transmasculine patients.

Electrolysis: Electrolysis is the only method of permanent hair removal available, and is often required before certain bottom surgeries. Electrolysis involves passing an electrical current through a hair follicle, which damages the follicle and prevents new hair growth.

Facial Feminization and Masculinization: A group of procedures designed to change the bone structure of the face and reshape features that resulted from testosterone or estrogen exposure. These procedures could include brow lift, cheek augmentation, chin reshaping, lip lift, and more.

Hormone Therapy: The use of estrogen or testosterone to modify secondary sex characteristics. Can affect fat distribution, hair growth, tone of voice, muscle mass and other characteristics depending on which hormone you take. Hormone therapy can be tailored to a patient's transition goals.

Hysterectomy: Commonly used to refer to removing all internal reproductive organs: the cervix, uterus, fallopian tubes and ovaries, although technically "hysterectomy" only means removal of the uterus. Getting all parts removed at once is called a "total hysterectomy with bilateral salpingo-oopherectomy."

Metoidioplasty: Metoidioplasty is a procedure for patients looking to create a phallus. Plastic and urological surgeons collaborate to release the clitoris from the ligament that holds it in place. Then wrap skin around it to create a phallus. The result is a phallus that can become erect.

Oophorectomy: Surgical removal of one or both ovaries.

Orchiectomy: Surgical removal of testes, shutting down internal testosterone production.

Phalloplasty: Phalloplasty uses non-genital skin grafts from the body to create a new phallus. Common sites used are forearm, thigh, and abdomen. Size is dependent on patient preference, donor site availability, and surgeon comfort, however, the phallus does not grow/ shrink with arousal, and it is always the same size in your pants.

Puberty Blockers: Puberty blockers are medications that prevent the body from producing the hormones that cause the physical changes of puberty. Young people who are transgender may take puberty blockers to prevent the development of breasts, facial hair, and periods.

Tracheal Cartilage Shave: Widely known as Adam's apple reduction surgery, tracheal cartilage shave is one of the procedures that is most commonly included in facial feminization surgery. The goal is to reduce the prominence of the Adam's apple.

Vaginoplasty: Vaginoplasty involves creating a vagina, clitoris, labia majora, and labia minora using existing genital tissue.

Voice Therapy and Modification: Voice therapy and modification can be a way for TGNCNB people to alter the tone and pitch of their voice if their voice causes them gender dysphoria or discomfort. This can be done through therapy or surgery depending on the patient's goals.

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