COVID-19 Contact Tracing

Reporting Period: December 19, 2021 - December 25, 2021
NYC Test and Trace Corps Program Dashboard

Overview

From the outset, NYC Test & Trace Corps has shifted and evolved to optimize the City's response to the COVID-19 pandemic. In order to meet the recent omicron surge, Trace has taken a number of steps to ensure that the largest number of cases and contacts can be notified of their status and have an opportunity to access any services they need in order to safely separate. Trace has shifted to a text-based system for identified close contacts in order to rapidly reach contacts upon receiving their information. Due to the omicron variant, the number of new cases reported between November 2021 and December 2021 sharply rose by 960%, further prompting the shift toward texting contacts with connections to resources. The 'Contacts Notified' chart (page 5) has been adjusted to reflect the shift toward leveraging SMS outreach to expand the number of close contacts that can be quickly informed of their exposures.
Cases Reached

This Reporting Period: 66,855 Cases Reached out of 130,147 Total Cases

Cumulative Results: 85%

Goal: >90%

Includes symptomatic cases in reported total cases number
Recent data is subject to change while reporting is modified to account for operational changes made. See endnotes for details.
Data are subject to ongoing quality improvements that may result in changes of reported numbers over time.
*Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.
Cases Completing Intake

This Reporting Period: 58,607 Cases Completing Intake out of 130,147 Total Cases

Goal: >75%
Cumulative Results: 75%

Includes symptomatic cases in reported total cases number
Recent data is subject to change while reporting is modified to account for operational changes made. See endnotes for details.
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*Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.
Contacts include only close contacts collected during the Contact Tracing process.

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*Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.
Isolation and Quarantine Compliance

98% Cases who report having NOT left their home since last time they spoke with us

96% Contacts who report having NOT left their home since last time they spoke with us

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Cumulative Progress: COVID-19 Cases

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Cases</td>
<td>1,236,410</td>
<td>100%</td>
</tr>
<tr>
<td>Cases with Reachable Phone Numbers</td>
<td>1,178,702</td>
<td>95%</td>
</tr>
<tr>
<td>Cases Reached (Live Conversation)</td>
<td>1,046,599</td>
<td>85%</td>
</tr>
<tr>
<td>Cases Completing Intake</td>
<td>929,382</td>
<td>75%</td>
</tr>
<tr>
<td>Gave Contacts*</td>
<td>515,235</td>
<td>59%*</td>
</tr>
</tbody>
</table>

*Includes symptomatic cases in reported total cases number
*Eligible cases only

Data are subject to ongoing quality improvements that may result in changes of reported numbers over time.
Cumulative Progress: Contacts

Data are subject to ongoing quality improvements that may result in changes of reported numbers over time.
Cumulative Symptomatic Contacts

Symptomatic contacts are identified through the process of following up on contact, as opposed to regular testing. *Calculations for recent weeks are preliminary as long as cases/contacts from those weeks are still being contacted.
Resource Navigator Referrals

370,140
Referrals Received

337,250
Referrals Completed

From 06/01/20 to 12/25/21. A referral is marked completed if we reach a client or if we exhaust outreach to the client after three attempts.
Hotel Guests

26,515

Total guests

Total number of individuals from all sources who have safely separated in the hotel program, 06/01/20 to 12/25/21.
End Notes

1 Starting the week of December 19, 2021, operational changes were made to Trace in response to case surges from the Omicron variant. Performance measures have been adjusted and certain metrics have been modified as a result.

2 Starting the week of June 27, 2021, data aggregation methodologies were updated to weekly time periods and percentage calculations are now based on the week of record creation instead of record completion. All prior data were updated to reflect this change.

3 Fully vaccinated residents, if validated by the Citywide Immunization Registry, are included in ‘Contacts Completing Intake’ as of Thursday, April 29, 2021

4 All contacts generated by school closures in September and October 2020 are included

5 Denominators for percentage calculations are the total counts of case/contact records created reported to T2 in a given week, and numerators are aggregated counts of those persons reached/interviewed.

6 The T2 program began Monday, June 1, 2020. The first complete week of data is the week starting June 7, 2020.