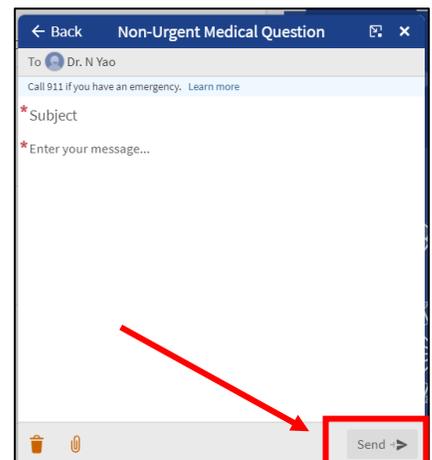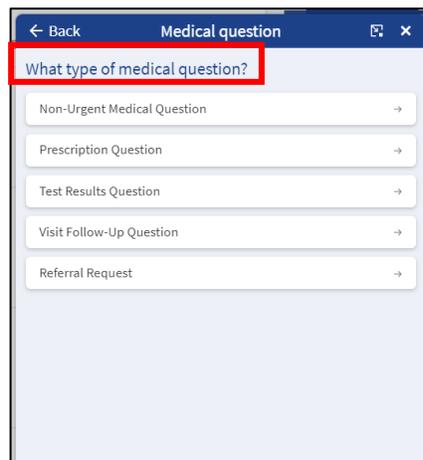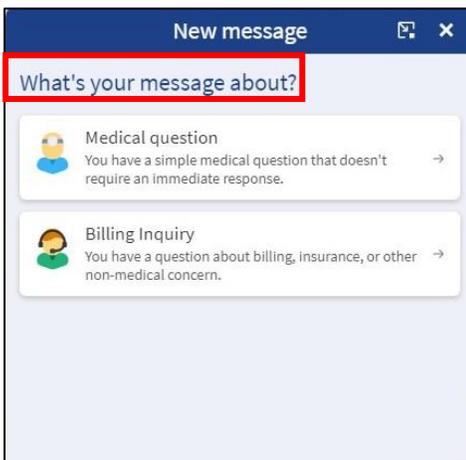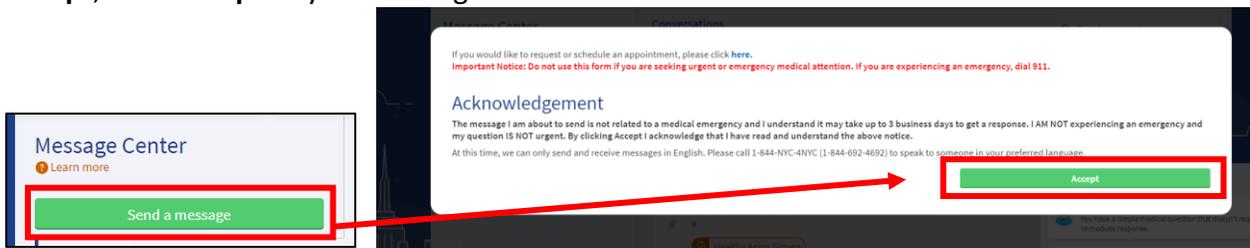# Welcome to MyChart Messaging at NYC Health + Hospitals!

Follow the steps below to send a message to your doctor's office at NYC Health + Hospitals.

Using your **COMPUTER**:
1. Log into the main MyChart page at https://epicmychart.nychhc.org/
2. Click on **Messages** on the top menu. This will take you the **Message Center** in MyChart.

3. Click on **Send a Message**, **Read and Acknowledge** our MyChart messaging disclaimer by clicking **Accept**, then **Compose** your message to us!
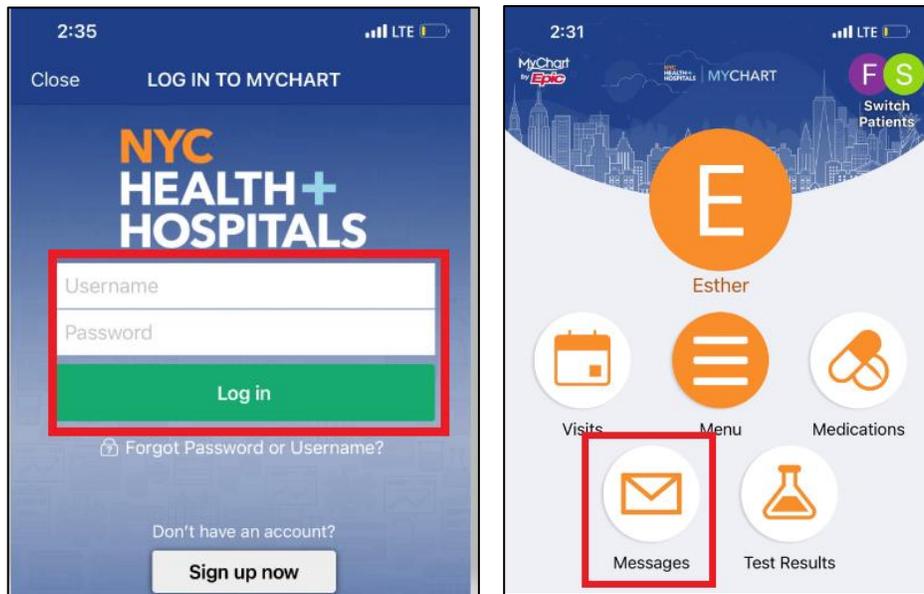
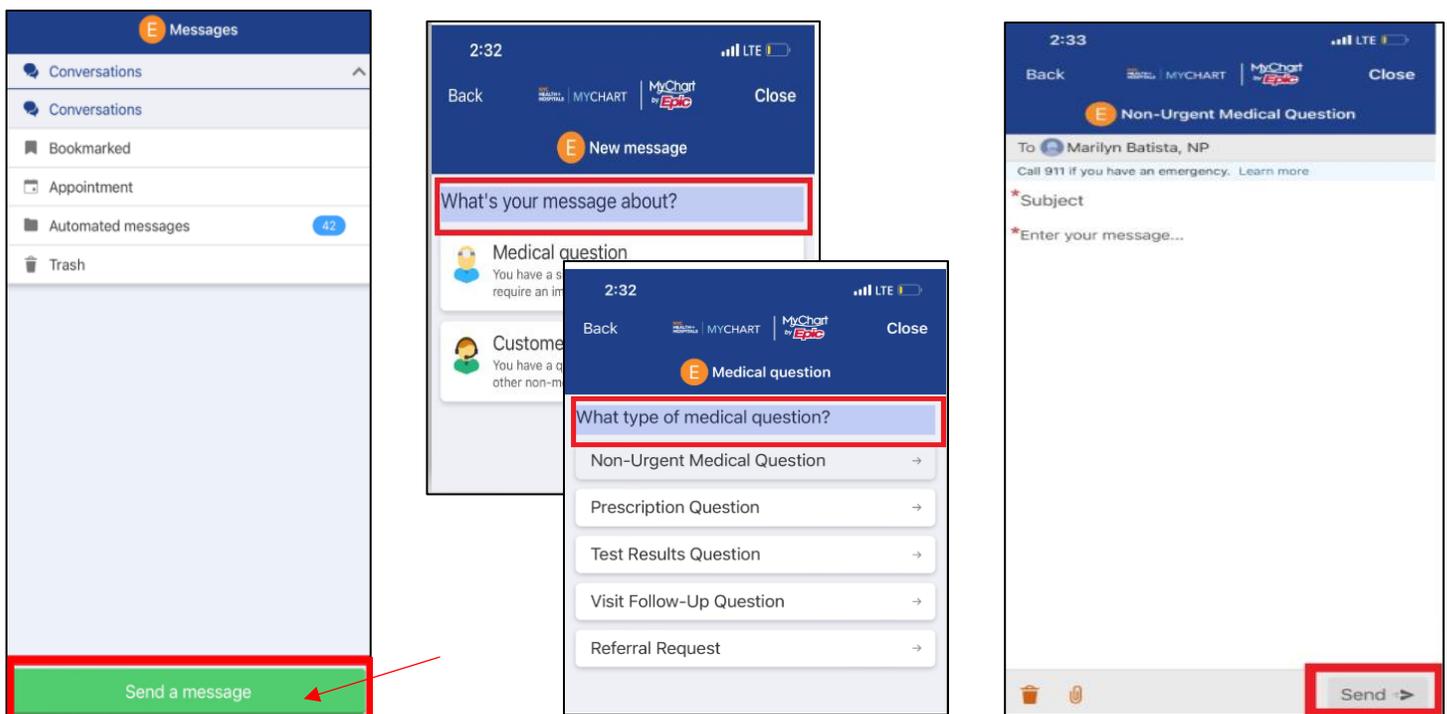# Welcome to MyChart Messaging at NYC Health + Hospitals!

Follow the steps below to send a message to your doctor's office at NYC Health + Hospitals.

Using your **SMARTPHONE or MOBILE DEVICE:**
1. Open the **MyChart** App on your phone. Log in using your **Username** and **Password**.
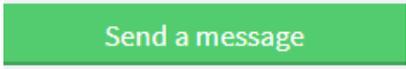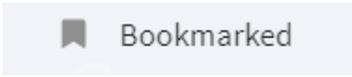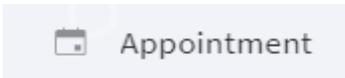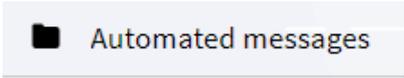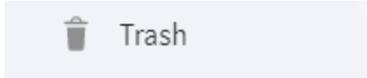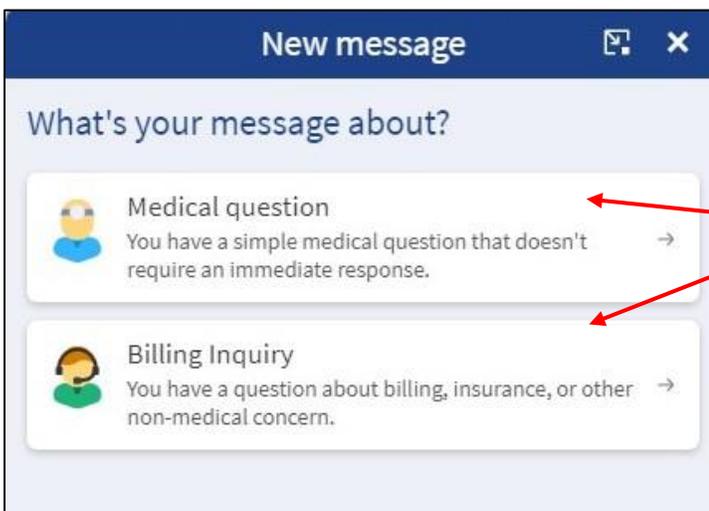2. One the main page, click the **Messages** icon.

3: Click on **Send a Message**, and **Compose** your message to us!

Welcome to MyChart Messaging at NYC Health + Hospitals!

MyChart 'Message Center' Guide

Send a message	Click on the "**Send a message**" to start a message with your clinic team.
💬 **Conversations**	**Conversation**: View a conversation thread between you and your care team.
🔖 **Bookmarked**	**Bookmarked:** To bookmark an important message, click into the message and click the "Bookmark" link at the top.
📅 **Appointment**	**Appointment:** Click here for appointments, scheduling and cancellation messages.
■ **Automated messages**	**Automated Messages:** Click here to view reminders and updates.
🗑 **Trash**	**Trash:** Click here for older messages. To remove any messages from the Trash, click into and click the link to "**Restore**" link.

New message

What's your message about?

👤 Medical question
You have a simple medical question that doesn't require an immediate response.

👤 Billing Inquiry
You have a question about billing, insurance, or other non-medical concern.

REMEMBER! When writing your message to us:

"Medical Question" messages will be sent to your clinical care team. *(medical questions)*

"Billing Inquiry" messages will be sent to our billing team. *(non-medical questions)*

← Back   Non-Urgent Medical Question
To 🔘 Dr. P Go Family Medicine
Call 911 if you have an emergency. Learn more
*Subject
*Enter your message...

Add an Attachment to your MyChart Message!

To attach a file or image to your MyChart message, click the **Paperclip** button and choose the images off of your computer.

Send ⇢