

NYC Health + Hospitals/Gouverneur Visitation Guidelines

Effective August 2, 2021

We continue to take precautions to protect and maintain the health and safety of our residents, visitors, and staff as a result of the COVID-19 Pandemic. Please see below for the most up-to-date information on our in-person visitation guidelines. These guidelines are subject to change based on COVID status of both residents and staff and on direction provided by the New York State Department of Health.

- In-person Visitation will now take place in patient/resident rooms according to the outlined schedule, exceptions may apply.*
- Visiting hours are scheduled by Floors, Monday-Thursday, Saturdays & Sundays in order to accommodate as many families and residents but still maintaining a restricted capacity in the building at one time, the schedule is attached.
- The majority of the floors have a schedule of 3 visits weekly per floor, there is an additional day for the short term patients to accommodate new admissions.
- Two people per resident per session will be permitted, visitors under the age of 18 must be accompanied by an adult.
- Visits will be limited to the allotted time available and the resident's condition.
- Visitors should arrive before their scheduled time to register (including name, phone number, and address) and to be screened for COVID-19 symptoms and risk factors.
- When arriving at the facility, please enter the screening area before your visit.
- Any visitor found to be exhibiting signs and symptoms of COVID-19, or who does not pass the screening questions will be refused visitation.
- Visitors must wear a facemask or face covering at all times during the visitation session and remain in the resident/patient room.
- Visitors are required to maintain a 6 foot distance from the resident while visiting. Visitors are also required to maintain a 6 foot distance from other residents and staff. A resident who is fully vaccinated may choose to have close contact with their visitor while wearing a well-fitting facemask and performing hand hygiene before and after.
- Pets with registered vaccination status submitted to the Recreation Department in advance are allowed at this time.
- If any visitor fails to adhere to the protocol, he/she/they will not be permitted to visit and asked to leave.

We strongly encourage visitors to test and be vaccinated for COVID-19.

*Exceptions that may apply include Compassionate Care Visits. Please contact the Director of Social Work to request a Compassionate Care Visit at 212-441-5015

NYC Health + Hospitals/Gouverneur Visitation Schedule

5th Floor

Monday - 10:30am to 12pm
Tuesday – 2 to 3:30pm
Wednesday – 6:30 to 8pm
Saturday – 1 to 3pm

9th Floor

Tuesday – 10:30am to 12pm
Wednesday – 2 to 3:30pm
Thursday – 6:30 to 8pm
Sunday – 1 to 3pm

6th Floor

Monday – 2 to 3:30pm
Tuesday – 6:30 to 8pm
Thursday – 10:30am to 12pm
Saturday – 1 to 3pm

10th Floor

Monday – 6:30 to 8pm
Wednesday – 10:30am to 12pm
Thursday – 2 to 3:30pm
Sunday – 1 to 3pm

7th Floor

Monday – 6:30 to 8pm
Wednesday – 10:30am to 12pm
Thursday – 2 to 3:30pm
Saturday – 1 to 3pm

11th Floor

Monday – 2 to 3:30pm
Tuesday – 6:30 to 8pm
Thursday – 10:30am to 12pm
Sunday – 1 to 3pm

8th Floor

Monday - 10:30am to 12pm
Tuesday – 2 to 3:30pm
Wednesday – 6:30 to 8pm
Saturday – 1 to 3pm

13th Floor

Tuesday – 10:30am to 12pm
Wednesday – 2 to 3:30pm
Thursday – 6:30 to 8pm
Sunday – 1 to 3pm