Visitation Guidelines

Updated July 8, 2021

We are taking every precaution to protect and maintain the health and safety of our residents and staff during the COVID-19 outbreak. Please see below for our most up-to-date information on visitation.

- Visiting hours are Monday through Sunday with suggested visiting times from 10:00AM – 12:00PM and 1:30PM – 4:00 PM; additional times for visits can be scheduled as necessary

- Visitors are asked to call the Therapeutic Recreation Department at (718) 245-7120 on Monday through Friday from 9:00AM to 4:00 PM to schedule a visit

- Visitation without a prescheduled reservation (except for residents for whom compassionate care visits are allowed) is not permitted

- Two visitors per resident will be permitted to visit at any one time

- Residents may receive visitors for their desired length of time, to the extent possible in consideration of the core principles of infection control and as necessary to respect the privacy of other residents in the event a resident shares a room

- Visitors are asked to arrive 15 minutes before their scheduled time to register and to be screened for COVID-19 symptoms and risk factors

- For the safety of our residents and staff, any visitor found to be exhibiting signs and symptoms of COVID-19, and/or who does not pass the screening questions, and/or who does not complete the registration form will be permitted to visit

- Visitors are asked to enter the Facility at the main entrance (594 Albany Avenue)

- Visitors must wear a McKinney-issued surgical mask and proper hand hygiene is required

- Outdoor visitations will take place in the McKinney Gardens (weather permitting), which will have designated areas for visiting; under limited conditions, visitation can be inside

- No eating/sharing of food/beverages is permitted

- If the resident is fully vaccinated, she/he can choose to have close contact (including touch) with a visitor while wearing a well-fitting face mask and performing hand-hygiene before and after
• If both the resident and their visitor(s) are fully vaccinated, and the resident and visitor(s) are alone in the resident room or designated visitation room, the resident and visitor may choose to have close contact (including touch) without a mask or face covering.

• Regardless, visitors should physically distance from other residents and staff in the facility.

• Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.

• If any visitor fails to adhere to the protocol, she/he will be prohibited from visiting.