

Frequently Asked Questions regarding Visitation of Residents

Updated July 8, 2021

- Q:** When are residents restricted from receiving visitors?
A: Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.
- Q:** Who may visit a resident?
A: Family members, loved ones, representatives from the long-term care ombudsman program and resident advocacy organizations are permitted to visit residents.
- Q:** How many visitors are permitted at one time?
A: Two visitors per resident will be permitted to visit at any one time
- Q:** Where will the visits take place?
A: Outdoor visitations will take place in the McKinney Gardens (weather permitting), which will have designated areas for visiting; under limited conditions, visitation can be inside
- Q:** What is the length of time permitted for each visit?
A: Residents may receive visitors for their desired length of time, to the extent possible in consideration of the core principles of infection control and as necessary to respect the privacy of other residents in the event a resident shares a room
- Q:** What days and times may a visit be scheduled?
A: Visiting hours are Monday through Sunday with suggested visiting times from 10:00AM – 12:00PM and 1:30PM – 4:00 PM; additional times for visits can be scheduled as necessary
- Q:** May I visit at any time during the visiting hours?
A: All visits must be pre-scheduled. For the safety of our residents and staff, visitors who do not schedule a visit will not be permitted to visit a resident.
- Q:** How do I schedule a visit?
A: Please call the Department of Therapeutic Recreation at 718-245-7120 on Monday through Friday from 9:00 AM to 4:00 PM to schedule a limited outdoor visit.
- Q:** Where do visitors enter the building?
A: Please enter the Facility at the main entrance (594 Albany Avenue).

Q: What is the process for screening a visitor?

A: Every time a visitor enters the building, they:

- Must perform hand hygiene by using the hand sanitizing dispenser located at the entrance.
- Will be provided a surgical face mask that must be worn at all times.
 - Face masks/face coverings brought in by the visitor are not permitted.
- Must have their temperature taken by a McKinney staff person, using a no-contact infrared thermometer.
 - Visitors who have a recorded temperature of 100⁰F or above will not be permitted to visit.
- Must complete a screening questionnaire and visitor registration form which includes the visitor's name, address, telephone number, and email address.

Q: Must a resident wear a face mask during the visit?

A: Residents must wear a face mask provided by McKinney during the visit, if medically tolerated.

Q: Will social distancing of 6 feet separation between visitors and resident be enforced?

A: Yes

Q: Are visitors permitted to bring food and/or beverages for residents and/or themselves?

A: No, not at this time

Q: Are visitors allowed to touch, hug, or kiss a resident?

A: If the resident is fully vaccinated, she/he can choose to have close contact (including touch) with a visitor while wearing a well-fitting face mask and performing hand-hygiene before and after

If both the resident and their visitor(s) are fully vaccinated, and the resident and visitor(s) are alone in the resident room or designated visitation room, the resident and visitor may choose to have close contact (including touch) without a mask or face covering

The staff of McKinney looks forward to helping you arrange a happy, healthy, enjoyable visit.

