

Visitation Guidelines

Outdoor visitation is highly preferred as this minimizes the risk of the spread of COVID-19. Weather permitting this will be the preferred alternative for visitation. At times, our residents may not be able to have a visitor due to a medical condition (i.e. COVID – 19 status) Coler is dedicated to accommodating every request.

Visiting hours are daily from 10am to 6pm.

Visitors will be required to call the Social Work Department at (212) 848- 5916 to schedule visit prior to coming to the facility.

Visitors:

- Visitors must wear a mask at all times and perform proper hand hygiene.
- Visits are limited to 1 hour duration per session, but may be modified by the facility as needed.
- In order to ensure social distancing and reduce exposure, two persons per resident visit.
- Visitors should arrive before their scheduled time to register and complete the screening process as defined by CDC and NYS DOH.
- Visitors are required to provide contact information for possible tracing purposes this includes: *name, address, contact number, international travel, exposure as well as COVID 19 status within the last 14 days and signs and symptoms related to COVID-19.*
- Visitors are not required to have a negative COVID-19 test results but are encouraged to have a COVID-19 test prior to the visit. For assistance, you may call the local RIOC Testing Site at 212-702-0864.
- Visitors will be provided with a fact sheet which outlines visitor expectations inclusive of appropriate hand hygiene and face covering. This fact sheet will be provided to all visitors upon screening
- Any visitor found to be exhibiting signs and symptoms of COVID-19 or who do not pass the screening questions or fails to adhere to the Coler's infection control and/or visitation protocol will be unable to visit.

Personal Caregiving Visitors:

The personal caregiving visitor will be responsible to adhere to the following:

1. All personal caregiving visitors must adhere to infection control measures established by the facility and consistent with regulatory agencies as well as CDC guidelines. Infection control guidelines from the Department or in the absence of Department guidance, shall be consistent with US Centers for Disease Control and Prevention and the Centers for Medicare and Medicaid Services. Infection control measures may include:
 - a. testing all personal caregiving visitors for any communicable disease that is the subject of the declared public health emergency, which may include rapid on-site testing or requiring the visitor to present a negative test result dated no more than seven days prior to the visit;

- b. checking the personal caregiving visitor's body temperature upon entry to the facility, and denying access to any visitor with a temperature above 100 degrees Fahrenheit;
- c. conducting health screenings of all personal caregiving visitors upon entry to the facility, including screenings for signs and symptoms of any communicable disease that is the subject of the declared public health emergency or any other communicable disease which is prevalent in the facility's geographic area, and recording the results of such screenings;
- d. requiring all personal caregiving visitors to don all necessary personal protective equipment appropriately, and providing such personal protective equipment to all personal caregiving visitors; and
- e. enforcing social distancing between persons during visitation, including personal caregiving visitation, except as necessary to provide personal caregiving by the personal caregiving visitor for the resident.

Coler

- Children under the age of 16 must be accompanied by an adult 18 years of age or older and are subject to the same screening requirements of all visitors.
- Coler will ensure adequate PPE is made available to residents and visitors.
- Coler staff will ensure that all masks brought to the facility are deemed compliant and appropriate.
- Residents who are confirmed positive for COVID-19 and/or quarantine are not eligible for visits regardless of vaccination status.
- Compassionate care visits are permitted when visitations may not otherwise be permitted under the current NYS DOH guidelines.
- Requests for compassionate care as well as end of life visits will be processed through the Department of Social Work.
- Indoor visitation will commence upon completion of outbreak testing and/or less than two units are identified with a confirmed positive COVID-19 case.
- Visitation guidelines are subject to change based on resident's medical status as well as NYS Department of Health and Centers for Medicare and Medicaid regulations.