<table>
<thead>
<tr>
<th>Program Goals</th>
<th>Cumulative Results</th>
<th>This Reporting Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>90% of all cases reached</td>
<td>87%</td>
<td>96.3%</td>
</tr>
<tr>
<td>75% of all cases complete intake</td>
<td>78%</td>
<td>88.9%</td>
</tr>
<tr>
<td>75% of all contacts complete intake</td>
<td>62%</td>
<td>63%</td>
</tr>
</tbody>
</table>

Fully vaccinated residents, if validated by the Citywide Immunization Registry, are included in 'Contacts Completing Intake' as of Thursday, April 29, 2021.
Cases Reached

Goal: >90%

Includes symptomatic cases in reported total cases number
*One-week reporting period
Cases Completing Intake

Goal: >75%

Includes symptomatic cases in reported total cases number
*One-week reporting period
Contacts Completing Intake

Goal: >75%

Contacts include only close contacts collected during the Contact Tracing process. Fully vaccinated residents, if validated by the Citywide Immunization Registry, are included in ‘Contacts Completing Intake’ as of Thursday, April 29, 2021.

*One-week reporting period
Isolation and Quarantine Compliance

98%
Cases who report having NOT left their home since last time they spoke with us

96%
Contacts who report having NOT left their home since last time they spoke with us
Cumulative Progress: COVID-19 Cases

- **Total Cases**: 793,614
- **Cases with reachable phone numbers**: 754,507 (95%)
- **Cases reached (live conversation)**: 693,855 (87%)
- **Cases completing intake**: 615,495 (78%)
- **Gave contacts**: 354,345 (60%)

Includes symptomatic cases in reported total cases number
*Eligible cases only*
Cumulative Progress: Contacts

- Total contacts: 855,853
- Contacts with reachable phone numbers: 771,411 (90%)
- Contacts reached (live conversation): 612,472 (72%)
- Contacts completing intake: 526,794 (62%)
Cumulative Symptomatic Contacts

Symptomatic contacts are identified through the process of following up on contacts, as opposed to regular testing.
Resource Navigator Referrals

29,545  Referrals Received

263,325  Referrals Completed

From 06/01/20 to 05/01/21. A referral is marked completed if we reach a client or if we exhaust outreach to the client after three attempts.
Hotel Guests

19,954

Total guests

Total number of individuals from all sources who have safely separated in the hotel program, 06/01/20 to 05/01/21.