

## CHS Access Report: January 2021

Version: 4/15/2021

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## II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| 2.2 | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date. |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

| 3 | Scheduled services by discipline with outcomes | Definition   |
|---|--|--|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

# Correctional Health Services

## III. Summary Data

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1210     |
| 1.2      | Average time to completion once known to CHS (hours) | 6.3      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 318      |
| 2.2      | Referrals seen within 72 hours                              | 236      |
| 2.3      | % seen within 72 hours                                      | 74%      |

| 3 | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 3222        | 75%         | 21521        | 76%         | 8485          | 70%         | 2584             | 67%         | 1497                | 76%         | 504                          | 35%         | 152                           | 38%         | 915           | 99%         | 38880        | 73%         |
|   | Refused & Verified              | 416         | 10%         | 1926         | 7%          | 200           | 2%          | 194              | 5%          | 114                 | 6%          | 296                          | 20%         | 62                            | 16%         | 2             | 0%          | 3210         | 6%          |
|   | Not Produced                    | 614         | 14%         | 4959         | 17%         | 2839          | 23%         | 1039             | 27%         | 346                 | 18%         | 595                          | 41%         | 134                           | 34%         | 4             | 0%          | 10530        | 20%         |
|   | Rescheduled by CHS              | 33          | 1%          | 5            | 0%          | 584           | 5%          | 21               | 1%          | 2                   | 0%          | 52                           | 4%          | 26                            | 7%          | 1             | 0%          | 724          | 1%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 23                            | 6%          | N/A           | N/A         | 23           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>4285</b> | <b>100%</b> | <b>28411</b> | <b>100%</b> | <b>12108</b>  | <b>100%</b> | <b>3838</b>      | <b>100%</b> | <b>1959</b>         | <b>100%</b> | <b>1447</b>                  | <b>100%</b> | <b>397</b>                    | <b>100%</b> | <b>922</b>    | <b>100%</b> | <b>53367</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 85%     | 83%     | 72%           | 72%              | 82%                 | 55%                          | 54%                           | 99%           | 79%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 5837     |

# Correctional Health Services

## IV. AMKC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 12       |
| 1.2      | Average time to completion once known to CHS (hours) | 2.6      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 12       |
| 2.2      | Referrals seen within 72 hours                              | 12       |
| 2.3      | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 357        | 64%         | 3991        | 59%         | 2681          | 73%         | 771              | 62%         | 451                 | 66%         | 71                           | 24%         | 39                            | 28%         | 435           | 100%        | 8796         | 64%         |
|   | Refused & Verified              | 61         | 11%         | 396         | 6%          | 5             | 0%          | 91               | 7%          | 27                  | 4%          | 39                           | 13%         | 18                            | 13%         | 0             | 0%          | 637          | 5%          |
|   | Not Produced                    | 130        | 23%         | 2376        | 35%         | 927           | 25%         | 369              | 30%         | 207                 | 30%         | 182                          | 62%         | 64                            | 46%         | 0             | 0%          | 4255         | 31%         |
|   | Rescheduled by CHS              | 6          | 1%          | 2           | 0%          | 69            | 2%          | 5                | 0%          | 0                   | 0%          | 0                            | 0%          | 9                             | 6%          | 0             | 0%          | 91           | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 9                             | 6%          | N/A           | N/A         | 9            | 0%          |
|   | <b>Total Scheduled Services</b> | <b>554</b> | <b>100%</b> | <b>6765</b> | <b>100%</b> | <b>3682</b>   | <b>100%</b> | <b>1236</b>      | <b>100%</b> | <b>685</b>          | <b>100%</b> | <b>292</b>                   | <b>100%</b> | <b>139</b>                    | <b>100%</b> | <b>435</b>    | <b>100%</b> | <b>13788</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 75%     | 65%     | 73%           | 70%              | 70%                 | 38%                          | 41%                           | 100%          | 68%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 1224     |

## V. EMTC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1092     |
| 1.2      | Average time to completion once known to CHS (hours) | 5.8      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 247      |
| 2.2      | Referrals seen within 72 hours                              | 167      |
| 2.3      | % seen within 72 hours                                      | 68%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | Seen                            | 373        | 91%         | 1896        | 86%         | 825           | 77%         | 491              | 71%         | 2                   | 67%         | 0                            | 0%          | 2                             | 20%         | 259           | 100%        | 3848        | 83%         |
|          | Refused & Verified              | 14         | 3%          | 105         | 5%          | 11            | 1%          | 23               | 3%          | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 153         | 3%          |
|          | Not Produced                    | 20         | 5%          | 211         | 10%         | 233           | 22%         | 176              | 26%         | 1                   | 33%         | 1                            | 50%         | 6                             | 60%         | 0             | 0%          | 648         | 14%         |
|          | Rescheduled by CHS              | 4          | 1%          | 0           | 0%          | 8             | 1%          | 0                | 0%          | 0                   | 0%          | 1                            | 50%         | 1                             | 10%         | 0             | 0%          | 14          | 0%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 10%         | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>411</b> | <b>100%</b> | <b>2212</b> | <b>100%</b> | <b>1077</b>   | <b>100%</b> | <b>690</b>       | <b>100%</b> | <b>3</b>            | <b>100%</b> | <b>2</b>                     | <b>100%</b> | <b>10</b>                     | <b>100%</b> | <b>259</b>    | <b>100%</b> | <b>4664</b> | <b>100%</b> |

| <b>4</b>   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 94%     | 90%     | 78%           | 74%              | 67%                 | 0%                           | 20%                           | 100%          | 86%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 460      |

# Correctional Health Services

## VI. GRVC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 189        | 57%         | 2385        | 60%         | 1526          | 83%         | 372              | 73%         | 162                 | 58%         | 23                           | 10%         | 23                            | 43%         | 60            | 92%         | 4740        | 65%         |
|   | Refused & Verified              | 54         | 16%         | 291         | 7%          | 24            | 1%          | 15               | 3%          | 36                  | 13%         | 7                            | 3%          | 2                             | 4%          | 1             | 2%          | 430         | 6%          |
|   | Not Produced                    | 86         | 26%         | 1279        | 32%         | 262           | 14%         | 115              | 23%         | 79                  | 29%         | 187                          | 80%         | 25                            | 46%         | 4             | 6%          | 2037        | 28%         |
|   | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 20            | 1%          | 7                | 1%          | 0                   | 0%          | 16                           | 7%          | 2                             | 4%          | 0             | 0%          | 45          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 4%          | N/A           | N/A         | 2           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>329</b> | <b>100%</b> | <b>3955</b> | <b>100%</b> | <b>1832</b>   | <b>100%</b> | <b>509</b>       | <b>100%</b> | <b>277</b>          | <b>100%</b> | <b>233</b>                   | <b>100%</b> | <b>54</b>                     | <b>100%</b> | <b>65</b>     | <b>100%</b> | <b>7254</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 74%     | 68%     | 85%           | 76%              | 71%                 | 13%                          | 46%                           | 94%           | 71%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 702      |

# Correctional Health Services

## VII. MDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1        |
| 1.2      | Average time to completion once known to CHS (hours) | 6.4      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

|          | Scheduled Services              | Medical   |             | Nursing    |             | Mental Health |             | Reentry Services |           | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total      |             |  |
|----------|---------------------------------|-----------|-------------|------------|-------------|---------------|-------------|------------------|-----------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|------------|-------------|--|
|          |                                 | N         | %           | N          | %           | N             | %           | N                | %         | N                   | %           | N                            | %           | N                             | %           | N             | %         | N          | %           |  |
| <b>3</b> | <b>Service Outcomes</b>         |           |             |            |             |               |             |                  |           |                     |             |                              |             |                               |             |               |           |            |             |  |
|          | Seen                            | 3         | 25%         | 23         | 9%          | 22            | 96%         | 0                |           | 17                  | 71%         | 2                            | 10%         | 1                             | 33%         | 0             |           | 68         | 20%         |  |
|          | Refused & Verified              | 4         | 33%         | 44         | 18%         | 0             | 0%          | 0                |           | 0                   | 0%          | 1                            | 5%          | 0                             | 0%          | 0             |           | 49         | 15%         |  |
|          | Not Produced                    | 5         | 42%         | 184        | 73%         | 0             | 0%          | 0                |           | 7                   | 29%         | 17                           | 85%         | 2                             | 67%         | 0             |           | 215        | 65%         |  |
|          | Rescheduled by CHS              | 0         | 0%          | 0          | 0%          | 1             | 4%          | 0                |           | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             |           | 1          | 0%          |  |
|          | Rescheduled by Hospital         | N/A       | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A       | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A       | 0          | 0%          |  |
|          | <b>Total Scheduled Services</b> | <b>12</b> | <b>100%</b> | <b>251</b> | <b>100%</b> | <b>23</b>     | <b>100%</b> | <b>0</b>         | <b>0%</b> | <b>24</b>           | <b>100%</b> | <b>20</b>                    | <b>100%</b> | <b>3</b>                      | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>333</b> | <b>100%</b> |  |

|            | Outcome Metrics   | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
|------------|-------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
|            |                   |         |  |         |  |               |  |                  |  |                     |  |                              |  |                               |  |               |  |       |  |
| <b>4.1</b> | Percent completed | 58%     |  | 27%     |  | 96%           |  |                  |  | 71%                 |  | 15%                          |  | 33%                           |  |               |  | 35%   |  |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 312      |

# Correctional Health Services

## VIII. NIC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 289        | 76%         | 6380        | 98%         | 386           | 84%         | 75               | 79%         | 59                  | 68%         | 127                          | 49%         | 37                            | 47%         | 7             | 88%         | 7360        | 93%         |
|   | Refused & Verified              | 77         | 20%         | 119         | 2%          | 17            | 4%          | 2                | 2%          | 23                  | 26%         | 55                           | 21%         | 22                            | 28%         | 0             | 0%          | 315         | 4%          |
|   | Not Produced                    | 12         | 3%          | 34          | 1%          | 58            | 13%         | 18               | 19%         | 5                   | 6%          | 63                           | 24%         | 7                             | 9%          | 0             | 0%          | 197         | 2%          |
|   | Rescheduled by CHS              | 3          | 1%          | 0           | 0%          | 1             | 0%          | 0                | 0%          | 0                   | 0%          | 13                           | 5%          | 9                             | 11%         | 1             | 13%         | 27          | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 4                             | 5%          | N/A           | N/A         | 4           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>381</b> | <b>100%</b> | <b>6533</b> | <b>100%</b> | <b>462</b>    | <b>100%</b> | <b>95</b>        | <b>100%</b> | <b>87</b>           | <b>100%</b> | <b>258</b>                   | <b>100%</b> | <b>79</b>                     | <b>100%</b> | <b>8</b>      | <b>100%</b> | <b>7903</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 96%     | 99%     | 87%           | 81%              | 94%                 | 71%                          | 75%                           | 88%           | 97%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 345      |

# Correctional Health Services

## IX. OBCC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
|   | Seen                            | 129        | 51%         | 997         | 63%         | 622           | 60%         | 131              | 56%         | 205                 | 82%         | 36                           | 23%         | 12                            | 44%         | 0             |           | 2132        | 60%         |
|   | Refused & Verified              | 34         | 13%         | 384         | 24%         | 48            | 5%          | 22               | 9%          | 17                  | 7%          | 53                           | 33%         | 4                             | 15%         | 0             |           | 562         | 16%         |
|   | Not Produced                    | 85         | 33%         | 193         | 12%         | 225           | 22%         | 82               | 35%         | 27                  | 11%         | 65                           | 41%         | 8                             | 30%         | 0             |           | 685         | 19%         |
|   | Rescheduled by CHS              | 7          | 3%          | 0           | 0%          | 148           | 14%         | 1                | 0%          | 0                   | 0%          | 6                            | 4%          | 3                             | 11%         | 0             |           | 165         | 5%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A       | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>255</b> | <b>100%</b> | <b>1574</b> | <b>100%</b> | <b>1043</b>   | <b>100%</b> | <b>236</b>       | <b>100%</b> | <b>249</b>          | <b>100%</b> | <b>160</b>                   | <b>100%</b> | <b>27</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>3544</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 64%     | 88%     | 64%           | 65%              | 89%                 | 56%                          | 59%                           |               | 76%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 1245     |

# Correctional Health Services

## X. RMSC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 99       |
| 1.2      | Average time to completion once known to CHS (hours) | 12.6     |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 55       |
| 2.2      | Referrals seen within 72 hours                              | 54       |
| 2.3      | % seen within 72 hours                                      | 98%      |

| 3 | Scheduled Services              | Medical     |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|-------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N           | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 1244        | 89%         | 1742        | 90%         | 931           | 88%         | 305              | 89%         | 167                 | 89%         | 132                          | 64%         | 4                             | 67%         | 91            | 99%         | 4616        | 88%         |
|   | Refused & Verified              | 89          | 6%          | 68          | 4%          | 15            | 1%          | 12               | 3%          | 6                   | 3%          | 45                           | 22%         | 0                             | 0%          | 1             | 1%          | 236         | 5%          |
|   | Not Produced                    | 57          | 4%          | 125         | 6%          | 97            | 9%          | 23               | 7%          | 12                  | 6%          | 23                           | 11%         | 2                             | 33%         | 0             | 0%          | 339         | 6%          |
|   | Rescheduled by CHS              | 11          | 1%          | 1           | 0%          | 13            | 1%          | 3                | 1%          | 2                   | 1%          | 7                            | 3%          | 0                             | 0%          | 0             | 0%          | 37          | 1%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>1401</b> | <b>100%</b> | <b>1936</b> | <b>100%</b> | <b>1056</b>   | <b>100%</b> | <b>343</b>       | <b>100%</b> | <b>187</b>          | <b>100%</b> | <b>207</b>                   | <b>100%</b> | <b>6</b>                      | <b>100%</b> | <b>92</b>     | <b>100%</b> | <b>5228</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 95%     | 93%     | 90%           | 92%              | 93%                 | 86%                          | 67%                           | 100%          | 93%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 511      |

## XI. RNDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 114        | 46%         | 863         | 70%         | 793           | 43%         | 234              | 51%         | 230                 | 96%         | 60                           | 46%         | 9                             | 31%         | 56            | 100%        | 2359        | 56%         |
|   | Refused & Verified              | 24         | 10%         | 139         | 11%         | 48            | 3%          | 20               | 4%          | 3                   | 1%          | 34                           | 26%         | 6                             | 21%         | 0             | 0%          | 274         | 6%          |
|   | Not Produced                    | 108        | 44%         | 232         | 19%         | 698           | 38%         | 201              | 44%         | 6                   | 3%          | 36                           | 28%         | 12                            | 41%         | 0             | 0%          | 1293        | 30%         |
|   | Rescheduled by CHS              | 2          | 1%          | 1           | 0%          | 310           | 17%         | 1                | 0%          | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 314         | 7%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 7%          | N/A           | N/A         | 2           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>248</b> | <b>100%</b> | <b>1235</b> | <b>100%</b> | <b>1849</b>   | <b>100%</b> | <b>456</b>       | <b>100%</b> | <b>239</b>          | <b>100%</b> | <b>130</b>                   | <b>100%</b> | <b>29</b>                     | <b>100%</b> | <b>56</b>     | <b>100%</b> | <b>4242</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 56%     | 81%     | 45%           | 56%              | 97%                 | 72%                          | 52%                           | 100%          | 62%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 307      |

## XII. VCBC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|---|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
|   | Seen                            | 105        | 44%         | 659        | 70%         | 518           | 68%         | 178              | 77%         | 204                 | 99%         | 49                           | 37%         | 23                            | 52%         | 0             |           | 1736        | 68%         |
|   | Refused & Verified              | 26         | 11%         | 55         | 6%          | 3             | 0%          | 6                | 3%          | 2                   | 1%          | 61                           | 46%         | 8                             | 18%         | 0             |           | 161         | 6%          |
|   | Not Produced                    | 109        | 45%         | 233        | 25%         | 234           | 31%         | 43               | 19%         | 0                   | 0%          | 15                           | 11%         | 8                             | 18%         | 0             |           | 642         | 25%         |
|   | Rescheduled by CHS              | 0          | 0%          | 1          | 0%          | 3             | 0%          | 3                | 1%          | 0                   | 0%          | 9                            | 7%          | 1                             | 2%          | 0             |           | 17          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 4                             | 9%          | N/A           | N/A       | 4           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>240</b> | <b>100%</b> | <b>948</b> | <b>100%</b> | <b>758</b>    | <b>100%</b> | <b>230</b>       | <b>100%</b> | <b>206</b>          | <b>100%</b> | <b>134</b>                   | <b>100%</b> | <b>44</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>2560</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 55%     | 75%     | 69%           | 80%              | 100%                | 82%                          | 70%                           |               | 74%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 510      |

XIII. WF

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 6        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.2      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 4        |
| 2.2      | Referrals seen within 72 hours                              | 3        |
| 2.3      | % seen within 72 hours                                      | 75%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |
|          | Seen                            | 419        | 92%         | 2585        | 86%         | 181           | 56%         | 27               | 63%         | 0                   | 0%          | 4                            | 36%         | 2                             | 33%         | 7             | 100%        | 3225        | 84%         |
|          | Refused & Verified              | 33         | 7%          | 325         | 11%         | 29            | 9%          | 3                | 7%          | 0                   | 0%          | 1                            | 9%          | 2                             | 33%         | 0             | 0%          | 393         | 10%         |
|          | Not Produced                    | 2          | 0%          | 92          | 3%          | 105           | 32%         | 12               | 28%         | 2                   | 100%        | 6                            | 55%         | 0                             | 0%          | 0             | 0%          | 219         | 6%          |
|          | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 11            | 3%          | 1                | 2%          | 0                   | 0%          | 0                            | 0%          | 1                             | 17%         | 0             | 0%          | 13          | 0%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 17%         | N/A           | N/A         | 1           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>454</b> | <b>100%</b> | <b>3002</b> | <b>100%</b> | <b>326</b>    | <b>100%</b> | <b>43</b>        | <b>100%</b> | <b>2</b>            | <b>100%</b> | <b>11</b>                    | <b>100%</b> | <b>6</b>                      | <b>100%</b> | <b>7</b>      | <b>100%</b> | <b>3851</b> | <b>100%</b> |

|            | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 100%    | 97%     | 64%           | 70%              | 0%                  | 45%                          | 67%                           | 100%          | 94%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 221      |

## CHS Access Report: February 2021

Version: 4/15/2021

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## II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| 2.2 | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date. |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

| 3 | Scheduled services by discipline with outcomes | Definition   |
|---|--|--|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

# Correctional Health Services

## III. Summary Data

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1114     |
| 1.2      | Average time to completion once known to CHS (hours) | 5.8      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 311      |
| 2.2      | Referrals seen within 72 hours                              | 230      |
| 2.3      | % seen within 72 hours                                      | 74%      |

| 3 | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 2351        | 72%         | 19424        | 79%         | 8037          | 67%         | 2599             | 69%         | 1292                | 76%         | 838                          | 43%         | 65                            | 28%         | 924           | 99%         | 35530        | 73%         |
|   | Refused & Verified              | 387         | 12%         | 1281         | 5%          | 161           | 1%          | 181              | 5%          | 99                  | 6%          | 324                          | 17%         | 52                            | 22%         | 0             | 0%          | 2485         | 5%          |
|   | Not Produced                    | 498         | 15%         | 3853         | 16%         | 2783          | 23%         | 975              | 26%         | 298                 | 18%         | 683                          | 35%         | 94                            | 40%         | 6             | 1%          | 9190         | 19%         |
|   | Rescheduled by CHS              | 35          | 1%          | 12           | 0%          | 992           | 8%          | 22               | 1%          | 2                   | 0%          | 111                          | 6%          | 12                            | 5%          | 3             | 0%          | 1189         | 2%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 11                            | 5%          | N/A           | N/A         | 11           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>3271</b> | <b>100%</b> | <b>24570</b> | <b>100%</b> | <b>11973</b>  | <b>100%</b> | <b>3777</b>      | <b>100%</b> | <b>1691</b>         | <b>100%</b> | <b>1956</b>                  | <b>100%</b> | <b>234</b>                    | <b>100%</b> | <b>933</b>    | <b>100%</b> | <b>48405</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 84%     | 84%     | 68%           | 74%              | 82%                 | 59%                          | 50%                           | 99%           | 79%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 5173     |

# Correctional Health Services

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 25       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 19.7     |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 19       |
| <b>2.2</b> | Referrals seen within 72 hours                              | 18       |
| <b>2.3</b> | % seen within 72 hours                                      | 95%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 333        | 74%         | 4128        | 70%         | 2625          | 71%         | 896              | 67%         | 561                 | 90%         | 140                          | 36%         | 15                            | 25%         | 409           | 100%        | 9107         | 71%         |
|   | Refused & Verified              | 32         | 7%          | 199         | 3%          | 4             | 0%          | 84               | 6%          | 5                   | 1%          | 31                           | 8%          | 5                             | 8%          | 0             | 0%          | 360          | 3%          |
|   | Not Produced                    | 81         | 18%         | 1607        | 27%         | 875           | 24%         | 352              | 26%         | 60                  | 10%         | 183                          | 47%         | 35                            | 57%         | 1             | 0%          | 3194         | 25%         |
|   | Rescheduled by CHS              | 1          | 0%          | 2           | 0%          | 199           | 5%          | 3                | 0%          | 0                   | 0%          | 32                           | 8%          | 4                             | 7%          | 0             | 0%          | 241          | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 3%          | N/A           | N/A         | 2            | 0%          |
|   | <b>Total Scheduled Services</b> | <b>447</b> | <b>100%</b> | <b>5936</b> | <b>100%</b> | <b>3703</b>   | <b>100%</b> | <b>1335</b>      | <b>100%</b> | <b>626</b>          | <b>100%</b> | <b>386</b>                   | <b>100%</b> | <b>61</b>                     | <b>100%</b> | <b>410</b>    | <b>100%</b> | <b>12904</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 82%     | 73%     | 71%           | 73%              | 90%                 | 44%                          | 33%                           | 100%          | 73%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1097     |

## V. EMTC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 994      |
| 1.2      | Average time to completion once known to CHS (hours) | 4.5      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 247      |
| 2.2      | Referrals seen within 72 hours                              | 168      |
| 2.3      | % seen within 72 hours                                      | 68%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 255        | 85%         | 1889        | 83%         | 775           | 75%         | 426              | 67%         | 3                   | 100%        | 0                            | 0%          | 1                             | 20%         | 250           | 100%        | 3599        | 80%         |
|   | Refused & Verified              | 11         | 4%          | 164         | 7%          | 8             | 1%          | 20               | 3%          | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 203         | 5%          |
|   | Not Produced                    | 24         | 8%          | 213         | 9%          | 212           | 21%         | 186              | 29%         | 0                   | 0%          | 4                            | 100%        | 3                             | 60%         | 0             | 0%          | 642         | 14%         |
|   | Rescheduled by CHS              | 9          | 3%          | 0           | 0%          | 35            | 3%          | 0                | 0%          | 0                   | 0%          | 0                            | 0%          | 1                             | 20%         | 0             | 0%          | 45          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>299</b> | <b>100%</b> | <b>2266</b> | <b>100%</b> | <b>1030</b>   | <b>100%</b> | <b>632</b>       | <b>100%</b> | <b>3</b>            | <b>100%</b> | <b>4</b>                     | <b>100%</b> | <b>5</b>                      | <b>100%</b> | <b>250</b>    | <b>100%</b> | <b>4489</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 89%     | 91%     | 76%           | 71%              | 100%                | 0%                           | 20%                           | 100%          | 85%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 478      |

## VI. GRVC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 85         | 39%         | 1680        | 55%         | 1299          | 81%         | 319              | 69%         | 105                 | 45%         | 35                           | 13%         | 12                            | 29%         | 97            | 94%         | 3632        | 61%         |
|   | Refused & Verified              | 51         | 24%         | 206         | 7%          | 3             | 0%          | 5                | 1%          | 17                  | 7%          | 3                            | 1%          | 5                             | 12%         | 0             | 0%          | 290         | 5%          |
|   | Not Produced                    | 78         | 36%         | 1182        | 39%         | 215           | 13%         | 131              | 29%         | 111                 | 48%         | 216                          | 79%         | 23                            | 55%         | 5             | 5%          | 1961        | 33%         |
|   | Rescheduled by CHS              | 2          | 1%          | 0           | 0%          | 81            | 5%          | 4                | 1%          | 0                   | 0%          | 18                           | 7%          | 0                             | 0%          | 1             | 1%          | 106         | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 5%          | N/A           | N/A         | 2           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>216</b> | <b>100%</b> | <b>3068</b> | <b>100%</b> | <b>1598</b>   | <b>100%</b> | <b>459</b>       | <b>100%</b> | <b>233</b>          | <b>100%</b> | <b>272</b>                   | <b>100%</b> | <b>42</b>                     | <b>100%</b> | <b>103</b>    | <b>100%</b> | <b>5991</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 63%     | 61%     | 81%           | 71%              | 52%                 | 14%                          | 40%                           | 94%           | 65%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 762      |

## VII. MDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical   |             | Nursing    |             | Mental Health |             | Reentry Services |           | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total      |             |
|---|---------------------------------|-----------|-------------|------------|-------------|---------------|-------------|------------------|-----------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|------------|-------------|
|   | Service Outcomes                | N         | %           | N          | %           | N             | %           | N                | %         | N                   | %           | N                            | %           | N                             | %           | N             | %         | N          | %           |
|   | Seen                            | 2         | 20%         | 37         | 22%         | 49            | 92%         | 0                |           | 0                   | 0%          | 3                            | 19%         | 0                             | 0%          | 0             |           | 91         | 37%         |
|   | Refused & Verified              | 6         | 60%         | 4          | 2%          | 0             | 0%          | 0                |           | 0                   | 0%          | 4                            | 25%         | 0                             | 0%          | 0             |           | 14         | 6%          |
|   | Not Produced                    | 2         | 20%         | 124        | 75%         | 4             | 8%          | 0                |           | 3                   | 100%        | 8                            | 50%         | 1                             | 50%         | 0             |           | 142        | 57%         |
|   | Rescheduled by CHS              | 0         | 0%          | 0          | 0%          | 0             | 0%          | 0                |           | 0                   | 0%          | 1                            | 6%          | 1                             | 50%         | 0             |           | 2          | 1%          |
|   | Rescheduled by Hospital         | N/A       | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A       | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A       | 0          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>10</b> | <b>100%</b> | <b>165</b> | <b>100%</b> | <b>53</b>     | <b>100%</b> | <b>0</b>         | <b>0%</b> | <b>3</b>            | <b>100%</b> | <b>16</b>                    | <b>100%</b> | <b>2</b>                      | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>249</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 80%     | 25%     | 92%           |                  | 0%                  | 44%                          | 0%                            |               | 42%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 262      |

VIII. NIC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 202        | 62%         | 5015        | 98%         | 363           | 87%         | 75               | 88%         | 24                  | 45%         | 176                          | 58%         | 18                            | 37%         | 7             | 100%        | 5880        | 93%         |
|   | Refused & Verified              | 119        | 37%         | 84          | 2%          | 11            | 3%          | 3                | 4%          | 19                  | 36%         | 51                           | 17%         | 14                            | 29%         | 0             | 0%          | 301         | 5%          |
|   | Not Produced                    | 3          | 1%          | 13          | 0%          | 36            | 9%          | 7                | 8%          | 10                  | 19%         | 52                           | 17%         | 12                            | 24%         | 0             | 0%          | 133         | 2%          |
|   | Rescheduled by CHS              | 1          | 0%          | 1           | 0%          | 9             | 2%          | 0                | 0%          | 0                   | 0%          | 22                           | 7%          | 2                             | 4%          | 0             | 0%          | 35          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 3                             | 6%          | N/A           | N/A         | 3           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>325</b> | <b>100%</b> | <b>5113</b> | <b>100%</b> | <b>419</b>    | <b>100%</b> | <b>85</b>        | <b>100%</b> | <b>53</b>           | <b>100%</b> | <b>301</b>                   | <b>100%</b> | <b>49</b>                     | <b>100%</b> | <b>7</b>      | <b>100%</b> | <b>6352</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 99%     | 100%    | 89%           | 92%              | 81%                 | 75%                          | 65%                           | 100%          | 97%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 308      |

IX. OBCC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 139        | 44%         | 1140        | 77%         | 687           | 52%         | 151              | 63%         | 152                 | 64%         | 67                           | 33%         | 3                             | 15%         | 1             | 100%        | 2340        | 61%         |
|   | Refused & Verified              | 33         | 10%         | 121         | 8%          | 28            | 2%          | 26               | 11%         | 9                   | 4%          | 31                           | 15%         | 9                             | 45%         | 0             | 0%          | 257         | 7%          |
|   | Not Produced                    | 138        | 44%         | 212         | 14%         | 352           | 27%         | 64               | 27%         | 77                  | 32%         | 93                           | 45%         | 7                             | 35%         | 0             | 0%          | 943         | 25%         |
|   | Rescheduled by CHS              | 7          | 2%          | 0           | 0%          | 248           | 19%         | 0                | 0%          | 0                   | 0%          | 15                           | 7%          | 0                             | 0%          | 0             | 0%          | 270         | 7%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 5%          | N/A           | N/A         | 1           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>317</b> | <b>100%</b> | <b>1473</b> | <b>100%</b> | <b>1315</b>   | <b>100%</b> | <b>241</b>       | <b>100%</b> | <b>238</b>          | <b>100%</b> | <b>206</b>                   | <b>100%</b> | <b>20</b>                     | <b>100%</b> | <b>1</b>      | <b>100%</b> | <b>3811</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 54%     | 86%     | 54%           | 73%              | 68%                 | 48%                          | 60%                           | 100%          | 68%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 878      |

# Correctional Health Services

## X. RMSC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 84       |
| 1.2      | Average time to completion once known to CHS (hours) | 17.9     |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 40       |
| 2.2      | Referrals seen within 72 hours                              | 40       |
| 2.3      | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |           | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-----------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %         | N             | %           | N           | %           |
|   | Seen                            | 823        | 89%         | 1270        | 83%         | 970           | 89%         | 263              | 84%         | 135                 | 85%         | 248                          | 71%         | 0                             |           | 92            | 99%         | 3801        | 85%         |
|   | Refused & Verified              | 65         | 7%          | 110         | 7%          | 35            | 3%          | 14               | 4%          | 14                  | 9%          | 44                           | 13%         | 0                             |           | 0             | 0%          | 282         | 6%          |
|   | Not Produced                    | 30         | 3%          | 150         | 10%         | 63            | 6%          | 26               | 8%          | 8                   | 5%          | 47                           | 14%         | 0                             |           | 0             | 0%          | 324         | 7%          |
|   | Rescheduled by CHS              | 7          | 1%          | 7           | 0%          | 21            | 2%          | 11               | 4%          | 1                   | 1%          | 9                            | 3%          | 0                             |           | 1             | 1%          | 57          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             |           | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>925</b> | <b>100%</b> | <b>1537</b> | <b>100%</b> | <b>1089</b>   | <b>100%</b> | <b>314</b>       | <b>100%</b> | <b>158</b>          | <b>100%</b> | <b>348</b>                   | <b>100%</b> | <b>0</b>                      | <b>0%</b> | <b>93</b>     | <b>100%</b> | <b>4464</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 96%     | 90%     | 92%           | 88%              | 94%                 | 84%                          |                               | 99%           | 91%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 545      |

XI. RNDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 91         | 54%         | 979         | 78%         | 658           | 39%         | 235              | 62%         | 186                 | 84%         | 93                           | 42%         | 12                            | 41%         | 63            | 100%        | 2317        | 58%         |
|   | Refused & Verified              | 16         | 10%         | 64          | 5%          | 43            | 3%          | 17               | 4%          | 26                  | 12%         | 66                           | 30%         | 10                            | 34%         | 0             | 0%          | 242         | 6%          |
|   | Not Produced                    | 58         | 35%         | 217         | 17%         | 651           | 39%         | 125              | 33%         | 9                   | 4%          | 50                           | 23%         | 4                             | 14%         | 0             | 0%          | 1114        | 28%         |
|   | Rescheduled by CHS              | 2          | 1%          | 1           | 0%          | 321           | 19%         | 4                | 1%          | 0                   | 0%          | 10                           | 5%          | 2                             | 7%          | 0             | 0%          | 340         | 8%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 3%          | N/A           | N/A         | 1           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>167</b> | <b>100%</b> | <b>1261</b> | <b>100%</b> | <b>1673</b>   | <b>100%</b> | <b>381</b>       | <b>100%</b> | <b>221</b>          | <b>100%</b> | <b>219</b>                   | <b>100%</b> | <b>29</b>                     | <b>100%</b> | <b>63</b>     | <b>100%</b> | <b>4014</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 64%     | 83%     | 42%           | 66%              | 96%                 | 73%                          | 76%                           | 100%          | 64%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 243      |

## XII. VCBC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                              | 0        |
| <b>2.3</b> | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|---|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
|   | Seen                            | 103        | 49%         | 798        | 83%         | 465           | 55%         | 188              | 72%         | 125                 | 81%         | 75                           | 38%         | 4                             | 17%         | 0             |           | 1758        | 66%         |
|   | Refused & Verified              | 29         | 14%         | 70         | 7%          | 1             | 0%          | 6                | 2%          | 9                   | 6%          | 94                           | 47%         | 8                             | 35%         | 0             |           | 217         | 8%          |
|   | Not Produced                    | 79         | 37%         | 92         | 10%         | 333           | 39%         | 66               | 25%         | 19                  | 12%         | 26                           | 13%         | 7                             | 30%         | 0             |           | 622         | 23%         |
|   | Rescheduled by CHS              | 1          | 0%          | 1          | 0%          | 49            | 6%          | 0                | 0%          | 1                   | 1%          | 3                            | 2%          | 2                             | 9%          | 0             |           | 57          | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 9%          | N/A           | N/A       | 2           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>212</b> | <b>100%</b> | <b>961</b> | <b>100%</b> | <b>848</b>    | <b>100%</b> | <b>260</b>       | <b>100%</b> | <b>154</b>          | <b>100%</b> | <b>198</b>                   | <b>100%</b> | <b>23</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>2656</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 62%     | 90%     | 55%           | 75%              | 87%                 | 85%                          | 52%                           |               | 74%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 443      |

# Correctional Health Services

## XIII. WF

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 11       |
| 1.2      | Average time to completion once known to CHS (hours) | 0.3      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 5        |
| 2.2      | Referrals seen within 72 hours                              | 4        |
| 2.3      | % seen within 72 hours                                      | 80%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 318        | 90%         | 2488        | 89%         | 146           | 60%         | 46               | 66%         | 1                   | 50%         | 1                            | 17%         | 0                             | 0%          | 5             | 83%         | 3005        | 86%         |
|   | Refused & Verified              | 25         | 7%          | 259         | 9%          | 28            | 11%         | 6                | 9%          | 0                   | 0%          | 0                            | 0%          | 1                             | 33%         | 0             | 0%          | 319         | 9%          |
|   | Not Produced                    | 5          | 1%          | 43          | 2%          | 42            | 17%         | 18               | 26%         | 1                   | 50%         | 4                            | 67%         | 2                             | 67%         | 0             | 0%          | 115         | 3%          |
|   | Rescheduled by CHS              | 5          | 1%          | 0           | 0%          | 29            | 12%         | 0                | 0%          | 0                   | 0%          | 1                            | 17%         | 0                             | 0%          | 1             | 17%         | 36          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>353</b> | <b>100%</b> | <b>2790</b> | <b>100%</b> | <b>245</b>    | <b>100%</b> | <b>70</b>        | <b>100%</b> | <b>2</b>            | <b>100%</b> | <b>6</b>                     | <b>100%</b> | <b>3</b>                      | <b>100%</b> | <b>6</b>      | <b>100%</b> | <b>3475</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 97%     | 98%     | 71%           | 74%              | 50%                 | 17%                          | 33%                           | 83%           | 96%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 157      |

## CHS Access Report: March 2021

Version: 4/15/2021

## I. Table of Contents

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## II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| 2.2 | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date. |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

| 3 | Scheduled services by discipline with outcomes | Definition   |
|---|--|--|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

## III. Summary Data

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1272     |
| 1.2      | Average time to completion once known to CHS (hours) | 7.8      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 271      |
| 2.2      | Referrals seen within 72 hours                              | 228      |
| 2.3      | % seen within 72 hours                                      | 84%      |

| 3 | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 2765        | 67%         | 23873        | 76%         | 9778          | 67%         | 3325             | 65%         | 1783                | 79%         | 1181                         | 44%         | 40                            | 22%         | 1091          | 99%         | 43836        | 71%         |
|   | Refused & Verified              | 582         | 14%         | 1886         | 6%          | 170           | 1%          | 264              | 5%          | 109                 | 5%          | 356                          | 13%         | 37                            | 20%         | 1             | 0%          | 3405         | 6%          |
|   | Not Produced                    | 750         | 18%         | 5591         | 18%         | 3623          | 25%         | 1458             | 29%         | 363                 | 16%         | 1050                         | 40%         | 77                            | 43%         | 2             | 0%          | 12914        | 21%         |
|   | Rescheduled by CHS              | 55          | 1%          | 9            | 0%          | 950           | 7%          | 45               | 1%          | 0                   | 0%          | 70                           | 3%          | 15                            | 8%          | 3             | 0%          | 1147         | 2%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 12                            | 7%          | N/A           | N/A         | 12           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>4152</b> | <b>100%</b> | <b>31359</b> | <b>100%</b> | <b>14521</b>  | <b>100%</b> | <b>5092</b>      | <b>100%</b> | <b>2255</b>         | <b>100%</b> | <b>2657</b>                  | <b>100%</b> | <b>181</b>                    | <b>100%</b> | <b>1097</b>   | <b>100%</b> | <b>61314</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 81%     | 82%     | 69%           | 70%              | 84%                 | 58%                          | 43%                           | 100%          | 77%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 6029     |

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 33       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 20.9     |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 10       |
| <b>2.2</b> | Referrals seen within 72 hours                              | 10       |
| <b>2.3</b> | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 399        | 68%         | 5548        | 69%         | 3274          | 70%         | 1252             | 62%         | 657                 | 87%         | 256                          | 39%         | 12                            | 17%         | 543           | 100%        | 11941        | 69%         |
|   | Refused & Verified              | 40         | 7%          | 238         | 3%          | 5             | 0%          | 134              | 7%          | 2                   | 0%          | 53                           | 8%          | 12                            | 17%         | 0             | 0%          | 484          | 3%          |
|   | Not Produced                    | 146        | 25%         | 2271        | 28%         | 1216          | 26%         | 624              | 31%         | 97                  | 13%         | 336                          | 51%         | 36                            | 52%         | 2             | 0%          | 4728         | 27%         |
|   | Rescheduled by CHS              | 1          | 0%          | 1           | 0%          | 155           | 3%          | 0                | 0%          | 0                   | 0%          | 15                           | 2%          | 4                             | 6%          | 0             | 0%          | 176          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 5                             | 7%          | N/A           | N/A         | 5            | 0%          |
|   | <b>Total Scheduled Services</b> | <b>586</b> | <b>100%</b> | <b>8058</b> | <b>100%</b> | <b>4650</b>   | <b>100%</b> | <b>2010</b>      | <b>100%</b> | <b>756</b>          | <b>100%</b> | <b>660</b>                   | <b>100%</b> | <b>69</b>                     | <b>100%</b> | <b>545</b>    | <b>100%</b> | <b>17334</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 75%     | 72%     | 71%           | 69%              | 87%                 | 47%                          | 35%                           | 100%          | 72%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1299     |

# Correctional Health Services

## V. EMTC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1137     |
| 1.2      | Average time to completion once known to CHS (hours) | 7.5      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 211      |
| 2.2      | Referrals seen within 72 hours                              | 168      |
| 2.3      | % seen within 72 hours                                      | 80%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |           | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-----------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %         | N             | %           | N           | %           |
|   | Seen                            | 264        | 66%         | 2614        | 79%         | 907           | 68%         | 470              | 63%         | 2                   | 67%         | 2                            | 25%         | 0                             |           | 303           | 100%        | 4562        | 75%         |
|   | Refused & Verified              | 77         | 19%         | 388         | 12%         | 11            | 1%          | 6                | 1%          | 0                   | 0%          | 0                            | 0%          | 0                             |           | 1             | 0%          | 483         | 8%          |
|   | Not Produced                    | 47         | 12%         | 307         | 9%          | 294           | 22%         | 264              | 36%         | 1                   | 33%         | 6                            | 75%         | 0                             |           | 0             | 0%          | 919         | 15%         |
|   | Rescheduled by CHS              | 13         | 3%          | 0           | 0%          | 123           | 9%          | 1                | 0%          | 0                   | 0%          | 0                            | 0%          | 0                             |           | 0             | 0%          | 137         | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             |           | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>401</b> | <b>100%</b> | <b>3309</b> | <b>100%</b> | <b>1335</b>   | <b>100%</b> | <b>741</b>       | <b>100%</b> | <b>3</b>            | <b>100%</b> | <b>8</b>                     | <b>100%</b> | <b>0</b>                      | <b>0%</b> | <b>304</b>    | <b>100%</b> | <b>6101</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 85%     | 91%     | 69%           | 64%              | 67%                 | 25%                          |                               | 100%          | 83%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 594      |

# Correctional Health Services

## VI. GRVC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 109        | 35%         | 2207        | 50%         | 1635          | 80%         | 432              | 66%         | 261                 | 75%         | 85                           | 22%         | 2                             | 13%         | 77            | 100%        | 4808        | 58%         |
|   | Refused & Verified              | 94         | 31%         | 277         | 6%          | 7             | 0%          | 16               | 2%          | 19                  | 5%          | 11                           | 3%          | 1                             | 7%          | 0             | 0%          | 425         | 5%          |
|   | Not Produced                    | 101        | 33%         | 1924        | 44%         | 308           | 15%         | 192              | 29%         | 70                  | 20%         | 284                          | 74%         | 10                            | 67%         | 0             | 0%          | 2889        | 35%         |
|   | Rescheduled by CHS              | 4          | 1%          | 1           | 0%          | 98            | 5%          | 15               | 2%          | 0                   | 0%          | 2                            | 1%          | 2                             | 13%         | 0             | 0%          | 122         | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>308</b> | <b>100%</b> | <b>4409</b> | <b>100%</b> | <b>2048</b>   | <b>100%</b> | <b>655</b>       | <b>100%</b> | <b>350</b>          | <b>100%</b> | <b>382</b>                   | <b>100%</b> | <b>15</b>                     | <b>100%</b> | <b>77</b>     | <b>100%</b> | <b>8244</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 66%     | 56%     | 80%           | 68%              | 80%                 | 25%                          | 20%                           | 100%          | 63%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 966      |

# Correctional Health Services

## VII. MDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical  |             | Nursing    |             | Mental Health |             | Reentry Services |           | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total      |             |
|---|---------------------------------|----------|-------------|------------|-------------|---------------|-------------|------------------|-----------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|------------|-------------|
|   | Service Outcomes                | N        | %           | N          | %           | N             | %           | N                | %         | N                   | %           | N                            | %           | N                             | %           | N             | %         | N          | %           |
|   | Seen                            | 4        | 67%         | 36         | 22%         | 89            | 95%         | 0                |           | 1                   | 33%         | 6                            | 43%         | 1                             | 50%         | 0             |           | 137        | 49%         |
|   | Refused & Verified              | 2        | 33%         | 11         | 7%          | 0             | 0%          | 0                |           | 0                   | 0%          | 2                            | 14%         | 0                             | 0%          | 0             |           | 15         | 5%          |
|   | Not Produced                    | 0        | 0%          | 115        | 71%         | 3             | 3%          | 0                |           | 2                   | 67%         | 6                            | 43%         | 1                             | 50%         | 0             |           | 127        | 45%         |
|   | Rescheduled by CHS              | 0        | 0%          | 0          | 0%          | 2             | 2%          | 0                |           | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             |           | 2          | 1%          |
|   | Rescheduled by Hospital         | N/A      | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A       | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A       | 0          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>6</b> | <b>100%</b> | <b>162</b> | <b>100%</b> | <b>94</b>     | <b>100%</b> | <b>0</b>         | <b>0%</b> | <b>3</b>            | <b>100%</b> | <b>14</b>                    | <b>100%</b> | <b>2</b>                      | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>281</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 29%     | 95%           |                  | 33%                 | 57%                          | 50%                           |               | 54%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 409      |

## VIII. NIC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 1        |
| 2.2      | Referrals seen within 72 hours                              | 1        |
| 2.3      | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 206        | 57%         | 5413        | 97%         | 451           | 88%         | 91               | 80%         | 46                  | 45%         | 235                          | 65%         | 6                             | 19%         | 9             | 75%         | 6457        | 91%         |
|   | Refused & Verified              | 148        | 41%         | 132         | 2%          | 11            | 2%          | 6                | 5%          | 37                  | 36%         | 53                           | 15%         | 10                            | 32%         | 0             | 0%          | 397         | 6%          |
|   | Not Produced                    | 5          | 1%          | 27          | 0%          | 46            | 9%          | 16               | 14%         | 19                  | 19%         | 51                           | 14%         | 6                             | 19%         | 0             | 0%          | 170         | 2%          |
|   | Rescheduled by CHS              | 3          | 1%          | 0           | 0%          | 2             | 0%          | 1                | 1%          | 0                   | 0%          | 22                           | 6%          | 4                             | 13%         | 3             | 25%         | 35          | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 5                             | 16%         | N/A           | N/A         | 5           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>362</b> | <b>100%</b> | <b>5572</b> | <b>100%</b> | <b>510</b>    | <b>100%</b> | <b>114</b>       | <b>100%</b> | <b>102</b>          | <b>100%</b> | <b>361</b>                   | <b>100%</b> | <b>31</b>                     | <b>100%</b> | <b>12</b>     | <b>100%</b> | <b>7064</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 98%     | 100%    | 91%           | 85%              | 81%                 | 80%                          | 52%                           | 75%           | 97%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 382      |

# Correctional Health Services

## IX. OBCC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
|   | Seen                            | 221        | 50%         | 1579        | 75%         | 771           | 54%         | 178              | 69%         | 226                 | 66%         | 80                           | 32%         | 7                             | 47%         | 0             |           | 3062        | 63%         |
|   | Refused & Verified              | 26         | 6%          | 275         | 13%         | 49            | 3%          | 39               | 15%         | 19                  | 6%          | 18                           | 7%          | 1                             | 7%          | 0             |           | 427         | 9%          |
|   | Not Produced                    | 188        | 43%         | 249         | 12%         | 421           | 30%         | 41               | 16%         | 97                  | 28%         | 150                          | 60%         | 6                             | 40%         | 0             |           | 1152        | 24%         |
|   | Rescheduled by CHS              | 6          | 1%          | 0           | 0%          | 185           | 13%         | 0                | 0%          | 0                   | 0%          | 4                            | 2%          | 0                             | 0%          | 0             |           | 195         | 4%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 7%          | N/A           | N/A       | 1           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>441</b> | <b>100%</b> | <b>2103</b> | <b>100%</b> | <b>1426</b>   | <b>100%</b> | <b>258</b>       | <b>100%</b> | <b>342</b>          | <b>100%</b> | <b>252</b>                   | <b>100%</b> | <b>15</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>4837</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 56%     | 88%     | 58%           | 84%              | 72%                 | 39%                          | 53%                           |               | 72%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 677      |

# Correctional Health Services

## X. RMSC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 93       |
| 1.2      | Average time to completion once known to CHS (hours) | 7.6      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 47       |
| 2.2      | Referrals seen within 72 hours                              | 47       |
| 2.3      | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical     |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |           | Substance Use |             | Total       |             |
|---|---------------------------------|-------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-----------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N           | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %         | N             | %           | N           | %           |
|   | Seen                            | 994         | 83%         | 1569        | 86%         | 1152          | 92%         | 366              | 80%         | 114                 | 85%         | 344                          | 68%         | 0                             |           | 112           | 100%        | 4651        | 85%         |
|   | Refused & Verified              | 93          | 8%          | 107         | 6%          | 18            | 1%          | 28               | 6%          | 13                  | 10%         | 63                           | 12%         | 0                             |           | 0             | 0%          | 322         | 6%          |
|   | Not Produced                    | 80          | 7%          | 145         | 8%          | 77            | 6%          | 64               | 14%         | 7                   | 5%          | 79                           | 16%         | 0                             |           | 0             | 0%          | 452         | 8%          |
|   | Rescheduled by CHS              | 26          | 2%          | 6           | 0%          | 11            | 1%          | 1                | 0%          | 0                   | 0%          | 22                           | 4%          | 0                             |           | 0             | 0%          | 66          | 1%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             |           | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>1193</b> | <b>100%</b> | <b>1827</b> | <b>100%</b> | <b>1258</b>   | <b>100%</b> | <b>459</b>       | <b>100%</b> | <b>134</b>          | <b>100%</b> | <b>508</b>                   | <b>100%</b> | <b>0</b>                      | <b>0%</b> | <b>112</b>    | <b>100%</b> | <b>5491</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 91%     | 92%     | 93%           | 86%              | 95%                 | 80%                          |                               | 100%          | 91%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 699      |

## XI. RNDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 81         | 45%         | 1278        | 74%         | 775           | 40%         | 299              | 63%         | 233                 | 75%         | 94                           | 38%         | 6                             | 24%         | 42            | 100%        | 2808        | 57%         |
|   | Refused & Verified              | 42         | 23%         | 68          | 4%          | 36            | 2%          | 14               | 3%          | 18                  | 6%          | 65                           | 26%         | 9                             | 36%         | 0             | 0%          | 252         | 5%          |
|   | Not Produced                    | 59         | 32%         | 372         | 22%         | 798           | 41%         | 148              | 31%         | 58                  | 19%         | 85                           | 34%         | 9                             | 36%         | 0             | 0%          | 1529        | 31%         |
|   | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 341           | 17%         | 15               | 3%          | 0                   | 0%          | 4                            | 2%          | 1                             | 4%          | 0             | 0%          | 362         | 7%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>182</b> | <b>100%</b> | <b>1719</b> | <b>100%</b> | <b>1950</b>   | <b>100%</b> | <b>476</b>       | <b>100%</b> | <b>309</b>          | <b>100%</b> | <b>248</b>                   | <b>100%</b> | <b>25</b>                     | <b>100%</b> | <b>42</b>     | <b>100%</b> | <b>4951</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 68%     | 78%     | 42%           | 66%              | 81%                 | 64%                          | 60%                           | 100%          | 62%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 227      |

## XII. VCBC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
|   | Seen                            | 132        | 47%         | 1200        | 85%         | 553           | 55%         | 193              | 62%         | 240                 | 95%         | 72                           | 34%         | 6                             | 30%         | 0             |           | 2396        | 69%         |
|   | Refused & Verified              | 25         | 9%          | 46          | 3%          | 2             | 0%          | 16               | 5%          | 1                   | 0%          | 90                           | 42%         | 4                             | 20%         | 0             |           | 184         | 5%          |
|   | Not Produced                    | 123        | 44%         | 161         | 11%         | 419           | 42%         | 97               | 31%         | 12                  | 5%          | 50                           | 23%         | 7                             | 35%         | 0             |           | 869         | 25%         |
|   | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 26            | 3%          | 3                | 1%          | 0                   | 0%          | 1                            | 0%          | 2                             | 10%         | 0             |           | 32          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 5%          | N/A           | N/A       | 1           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>280</b> | <b>100%</b> | <b>1407</b> | <b>100%</b> | <b>1000</b>   | <b>100%</b> | <b>309</b>       | <b>100%</b> | <b>253</b>          | <b>100%</b> | <b>213</b>                   | <b>100%</b> | <b>20</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>3482</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 56%     | 89%     | 56%           | 68%              | 95%                 | 76%                          | 50%                           |               | 74%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 559      |

XIII. WF

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 9        |
| 1.2      | Average time to completion once known to CHS (hours) | 1.2      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 2        |
| 2.2      | Referrals seen within 72 hours                              | 2        |
| 2.3      | % seen within 72 hours                                      | 100%     |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |
|          | Seen                            | 355        | 90%         | 2429        | 87%         | 171           | 68%         | 44               | 63%         | 3                   | 100%        | 7                            | 64%         | 0                             | 0%          | 5             | 100%        | 3014        | 85%         |
|          | Refused & Verified              | 35         | 9%          | 344         | 12%         | 31            | 12%         | 5                | 7%          | 0                   | 0%          | 1                            | 9%          | 0                             | 0%          | 0             | 0%          | 416         | 12%         |
|          | Not Produced                    | 1          | 0%          | 20          | 1%          | 41            | 16%         | 12               | 17%         | 0                   | 0%          | 3                            | 27%         | 2                             | 50%         | 0             | 0%          | 79          | 2%          |
|          | Rescheduled by CHS              | 2          | 1%          | 0           | 0%          | 7             | 3%          | 9                | 13%         | 0                   | 0%          | 0                            | 0%          | 2                             | 50%         | 0             | 0%          | 20          | 1%          |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|          | <b>Total Scheduled Services</b> | <b>393</b> | <b>100%</b> | <b>2793</b> | <b>100%</b> | <b>250</b>    | <b>100%</b> | <b>70</b>        | <b>100%</b> | <b>3</b>            | <b>100%</b> | <b>11</b>                    | <b>100%</b> | <b>4</b>                      | <b>100%</b> | <b>5</b>      | <b>100%</b> | <b>3529</b> | <b>100%</b> |

|            | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 99%     | 99%     | 81%           | 70%              | 100%                | 73%                          | 0%                            | 100%          | 97%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 217      |

## CHS Access Trend: January 2021 to March 2021

Version: 4/15/21



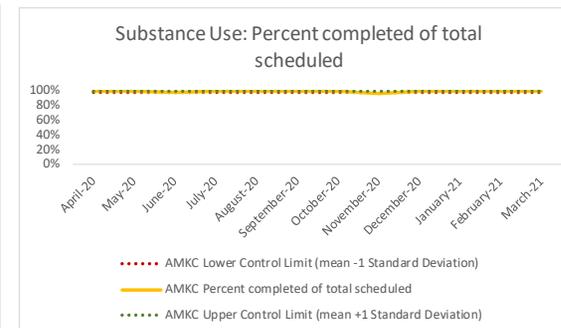
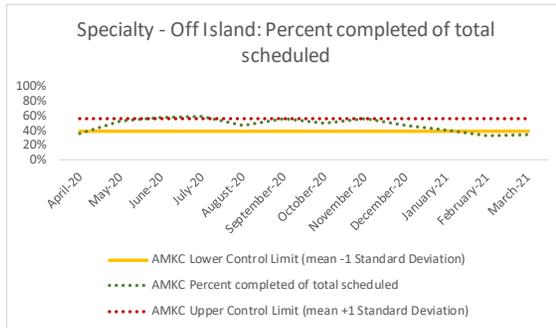
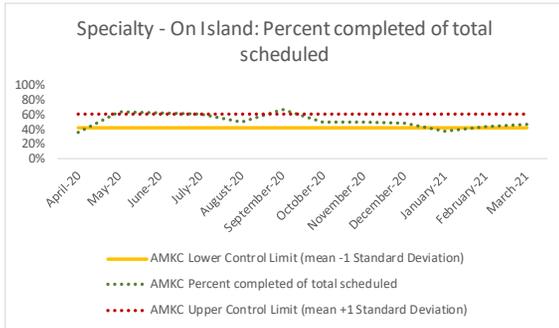
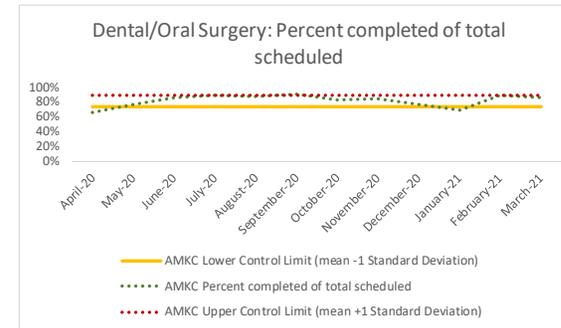
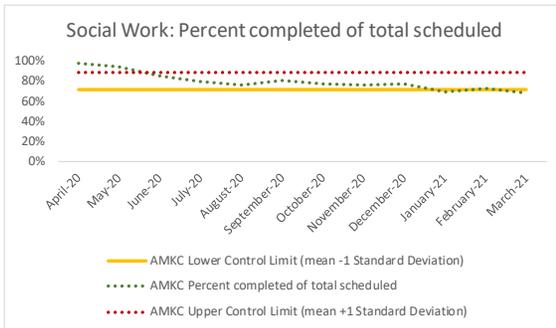
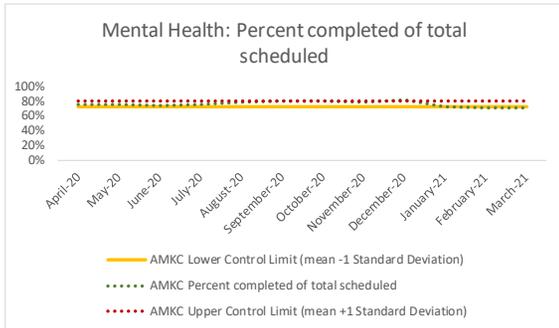
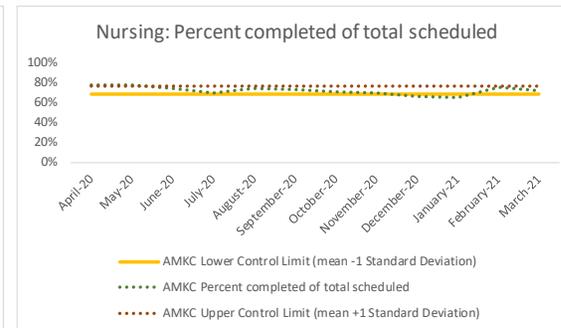
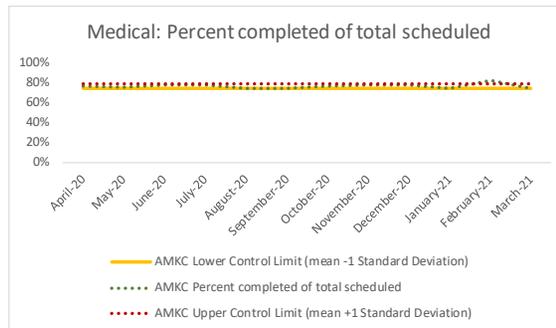
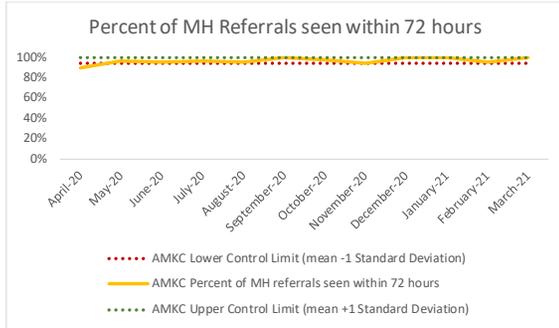
# Correctional Health Services

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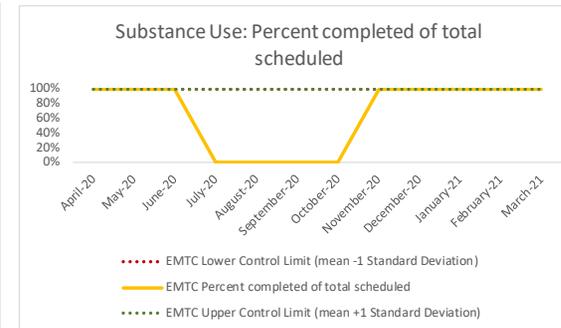
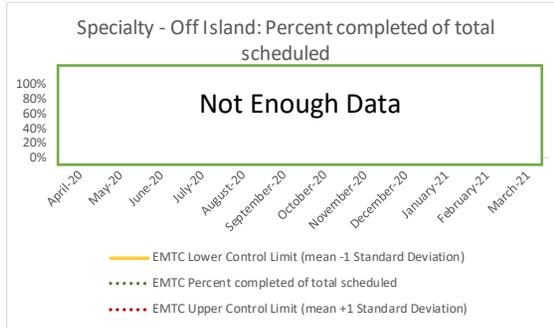
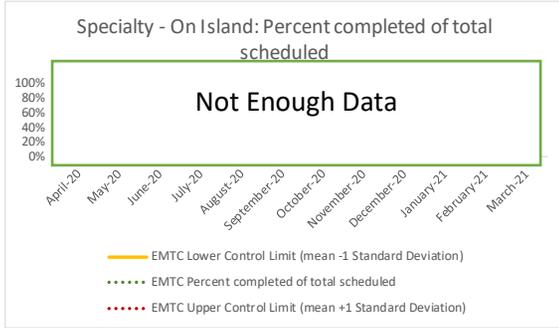
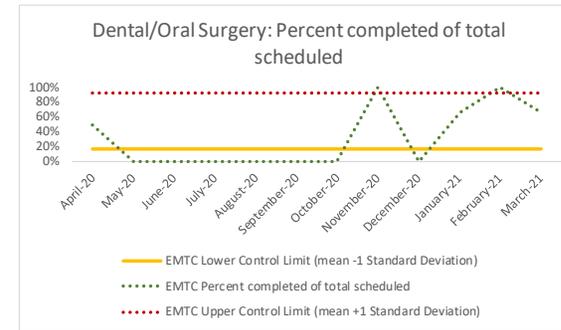
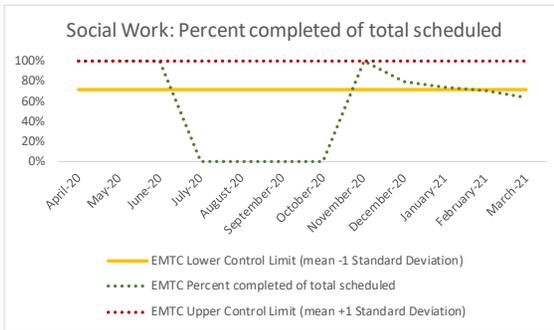
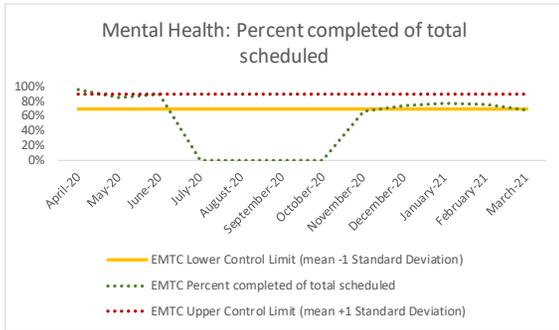
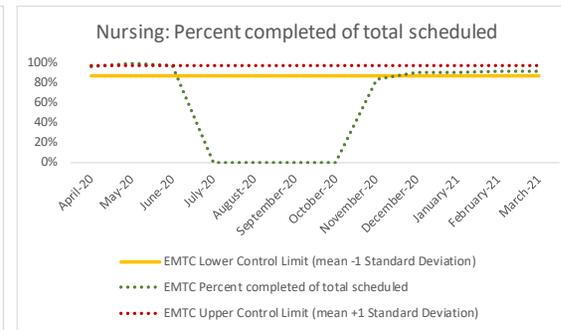
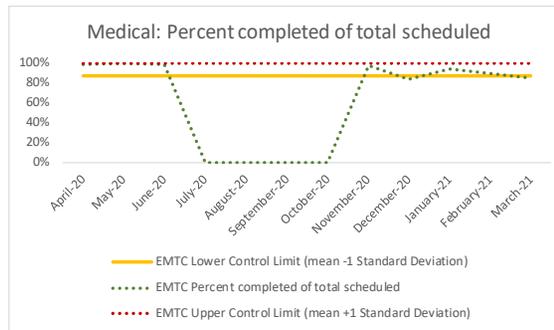
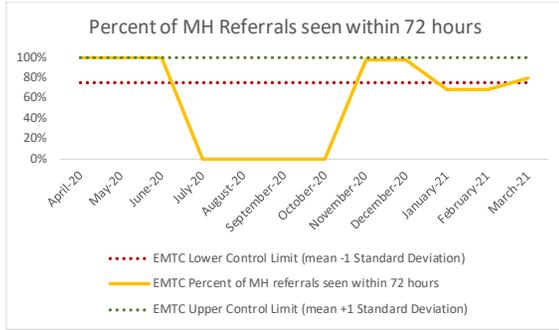
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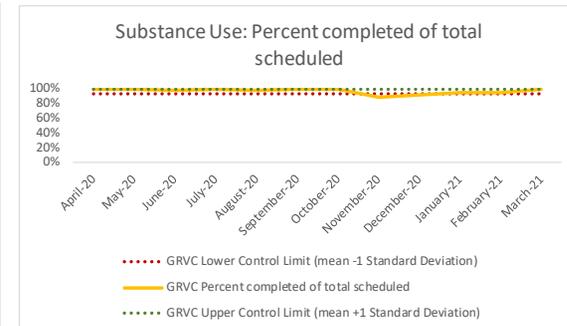
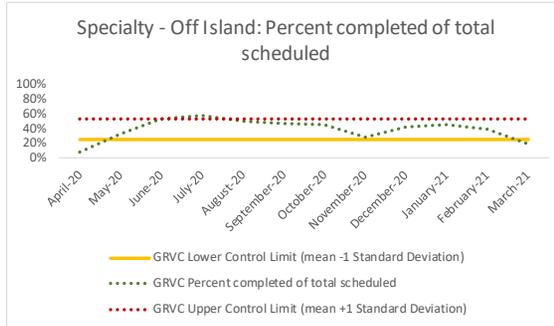
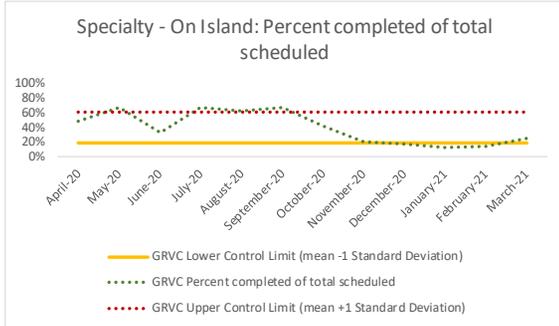
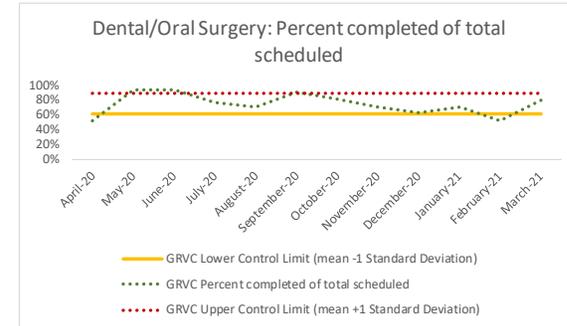
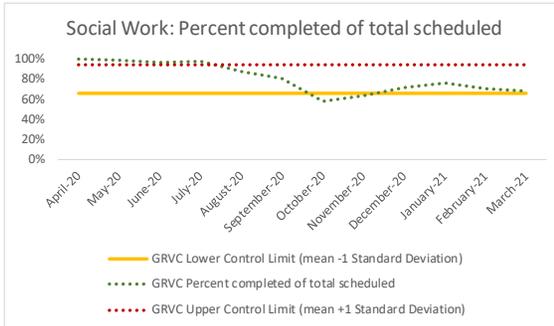
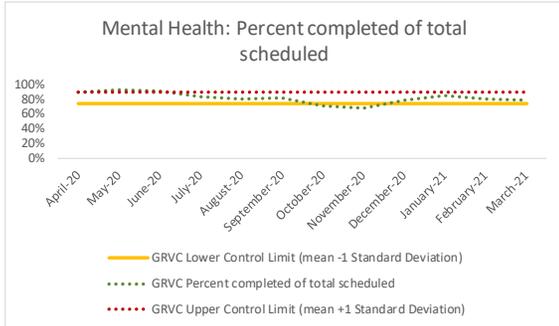
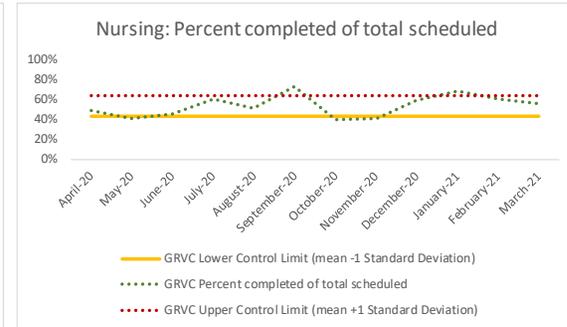
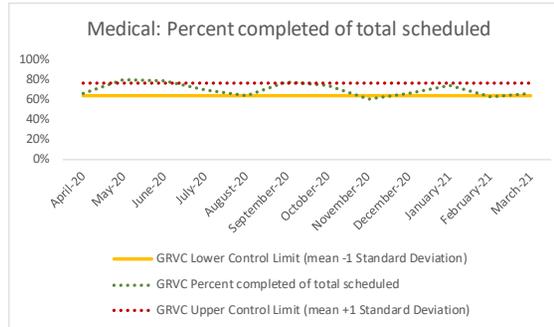
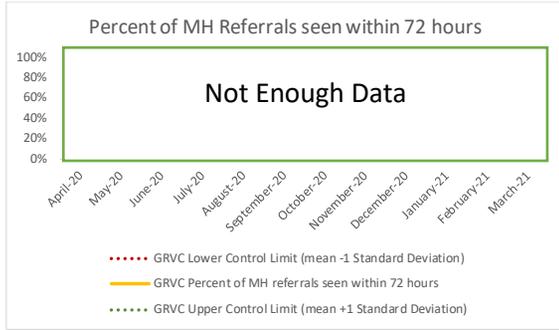
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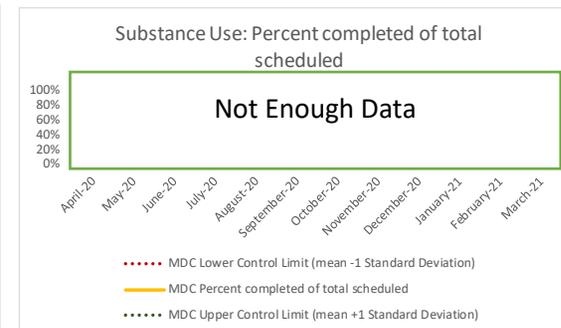
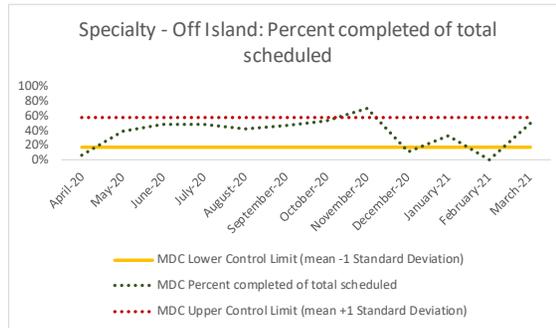
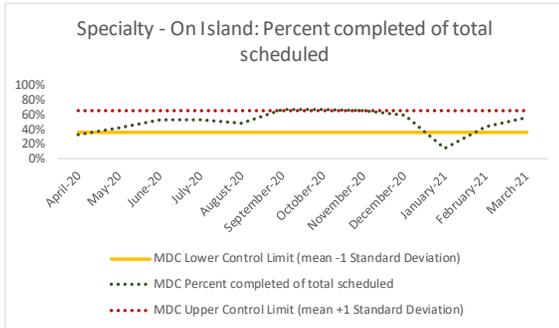
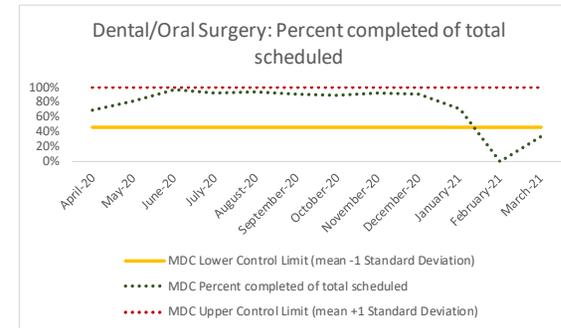
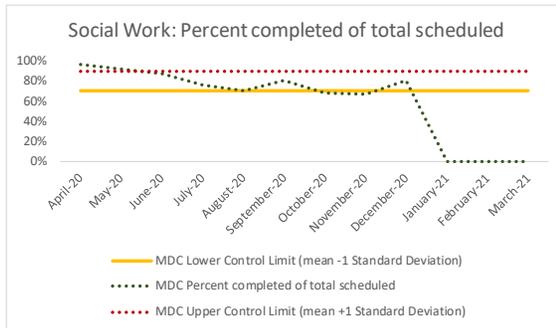
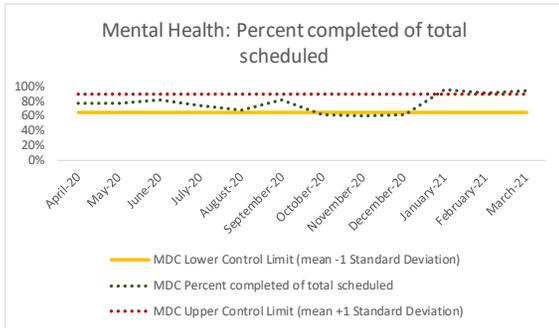
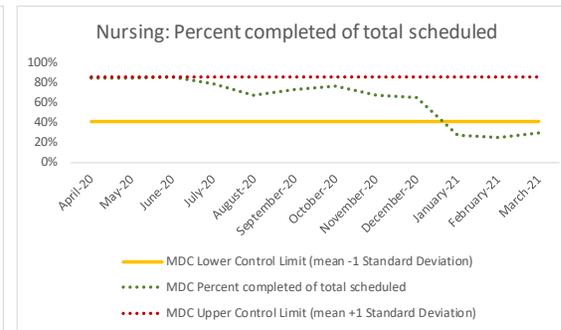
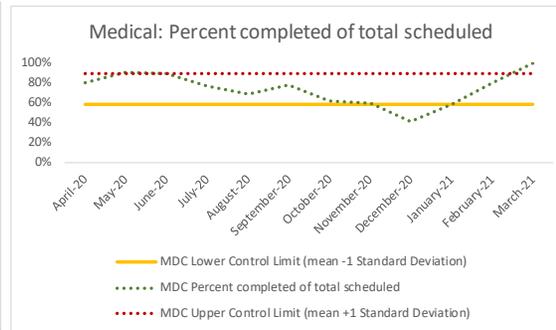
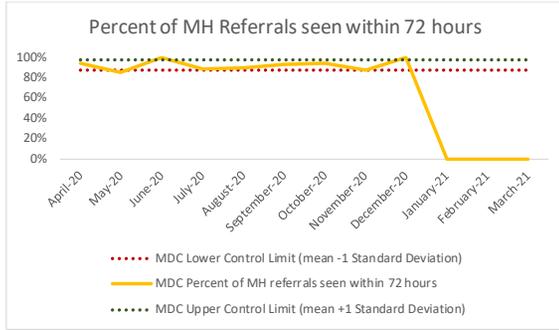
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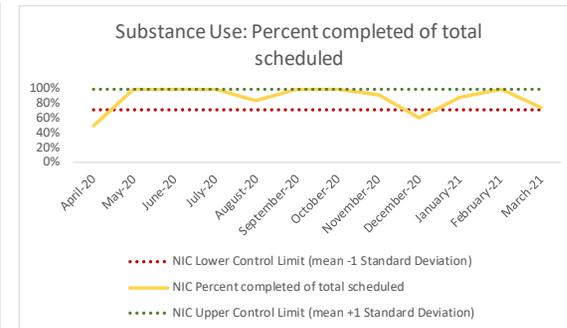
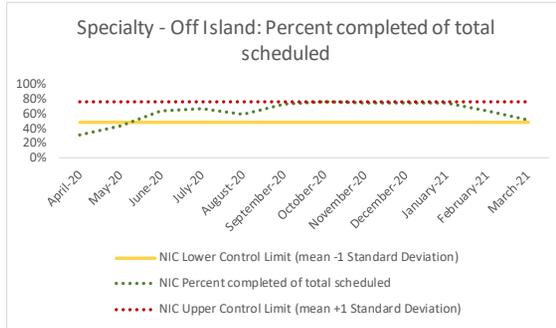
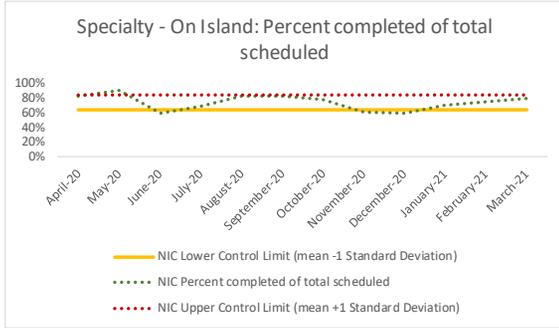
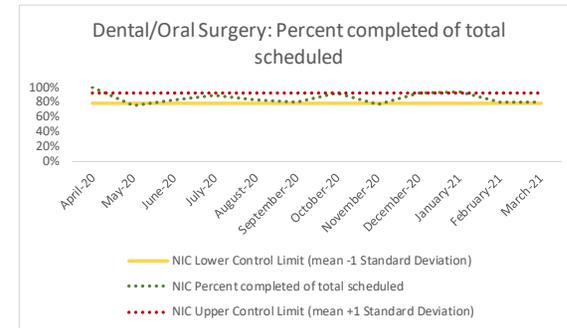
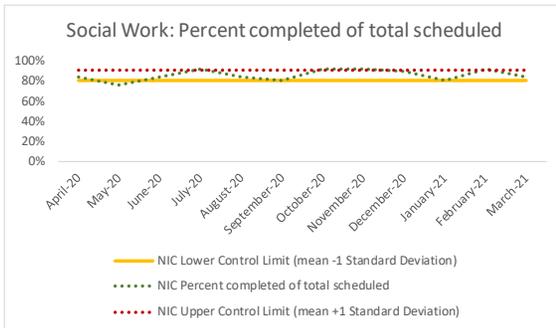
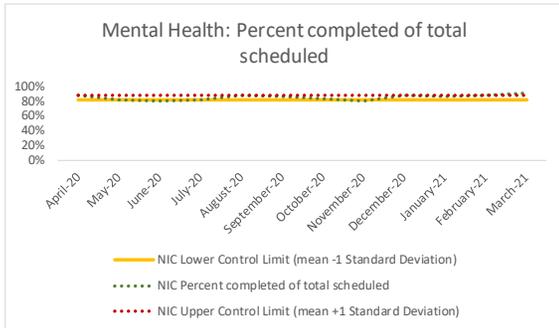
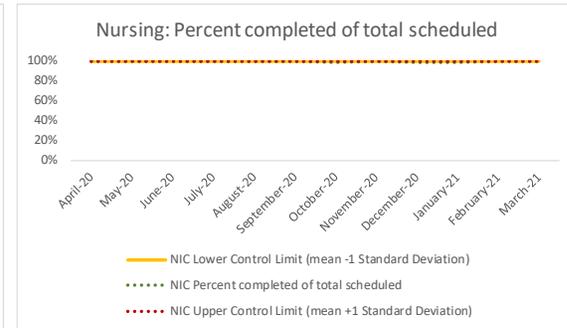
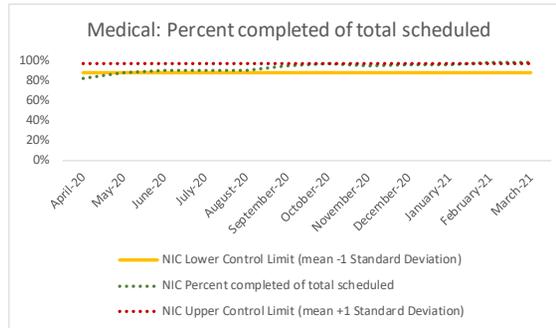
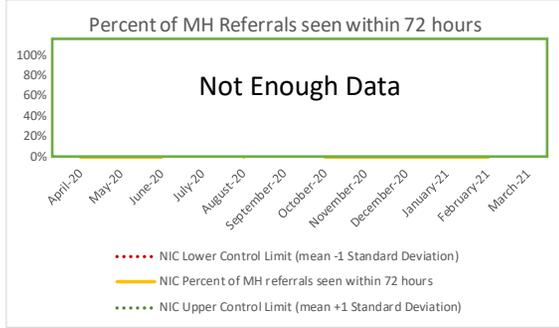
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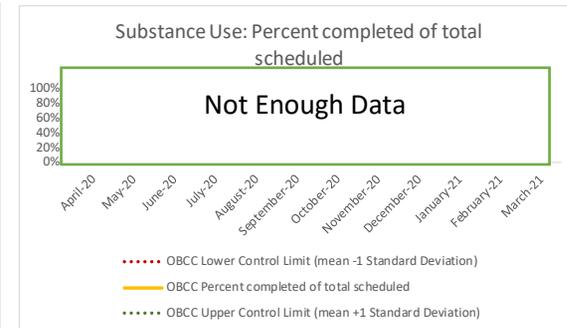
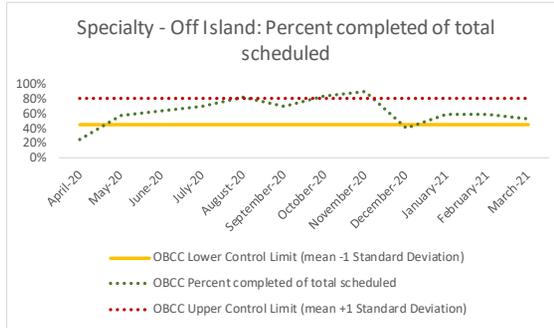
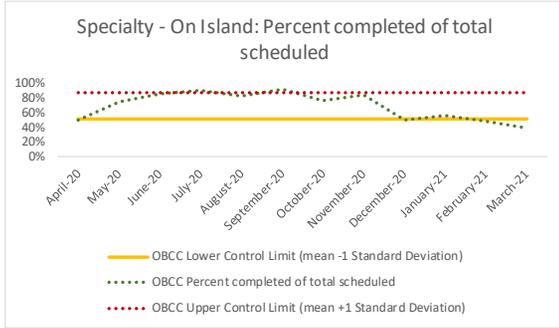
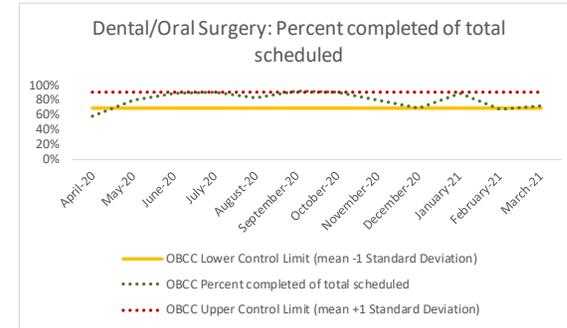
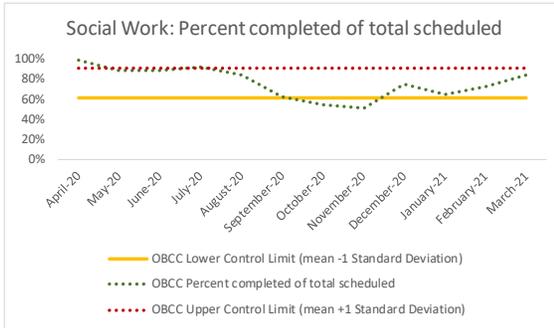
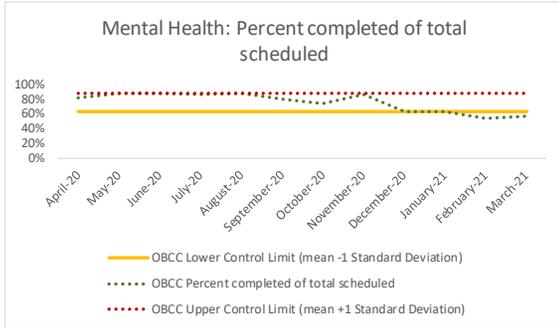
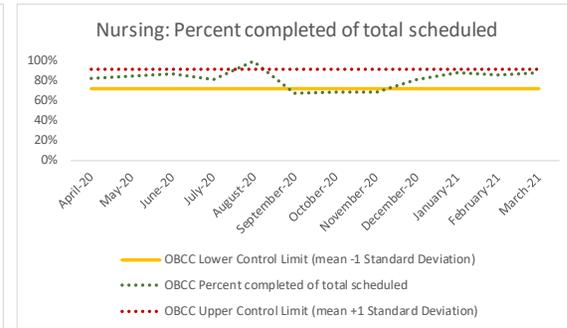
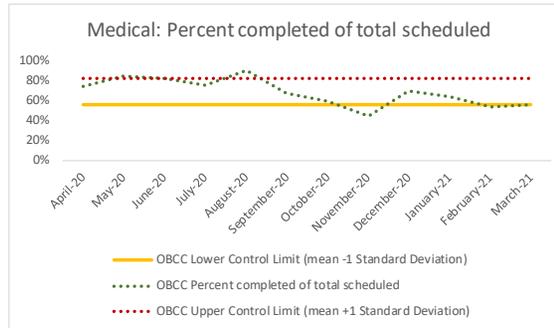
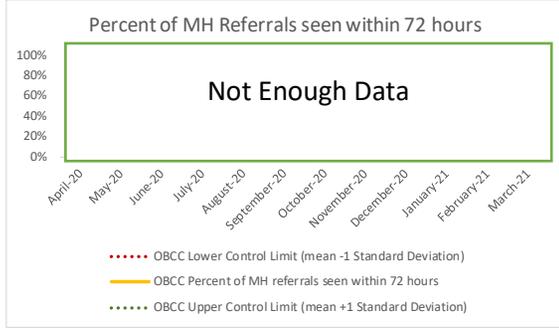
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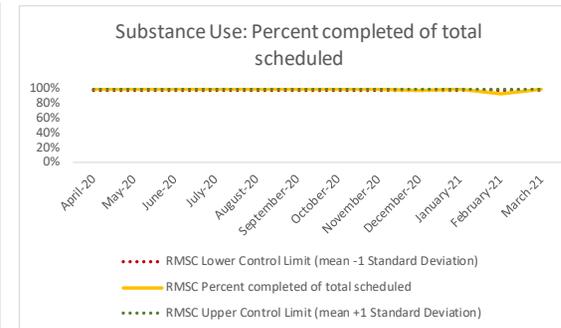
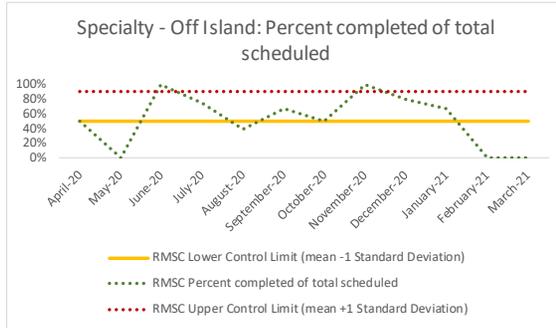
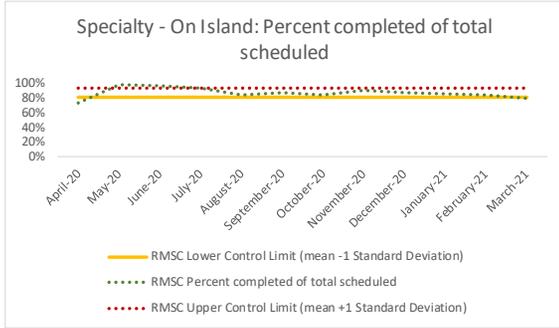
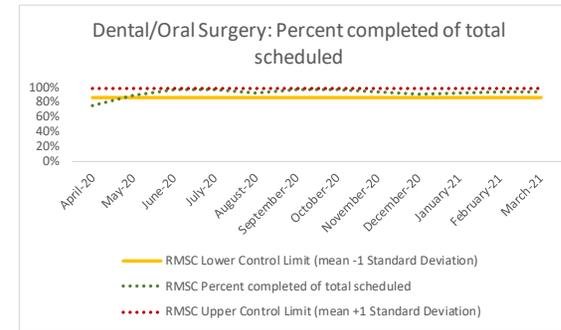
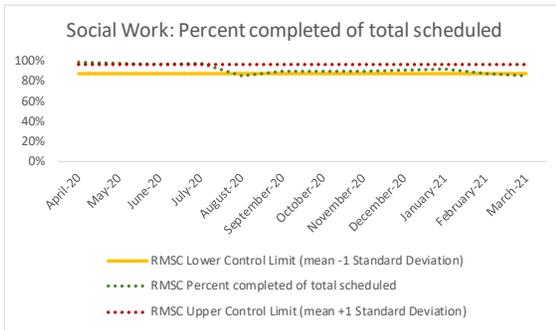
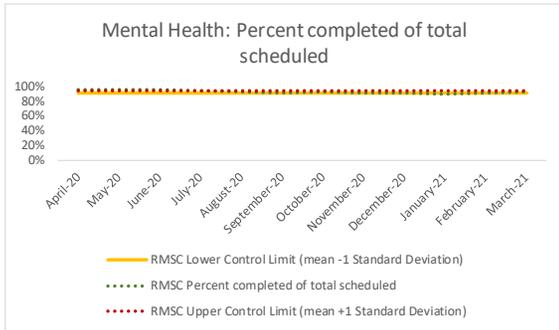
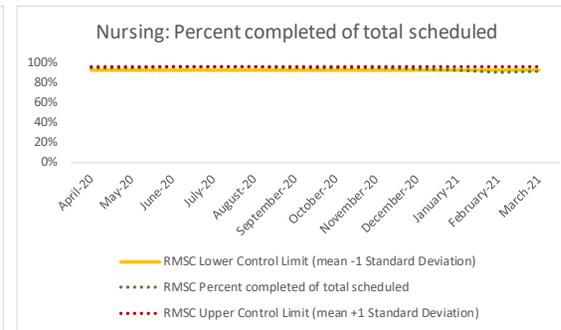
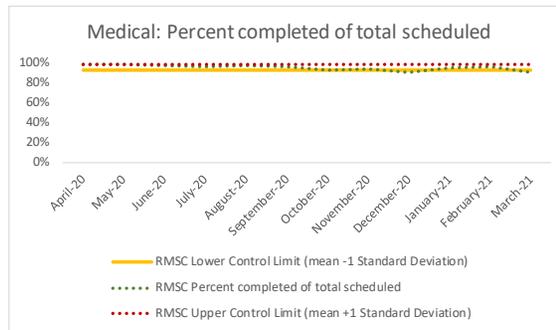
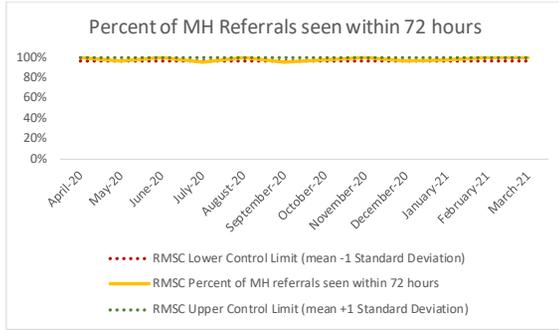
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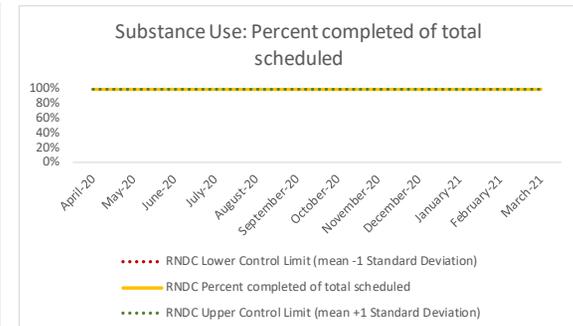
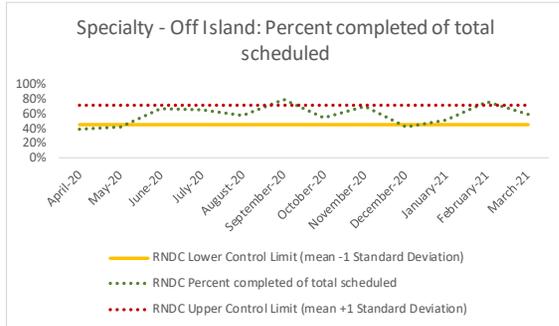
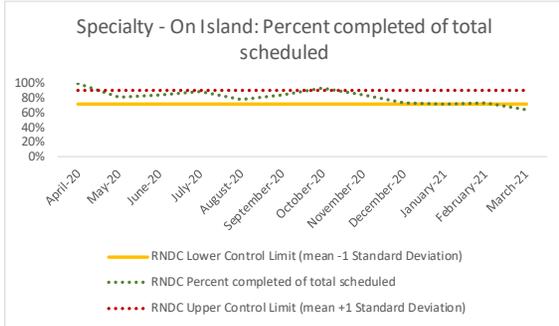
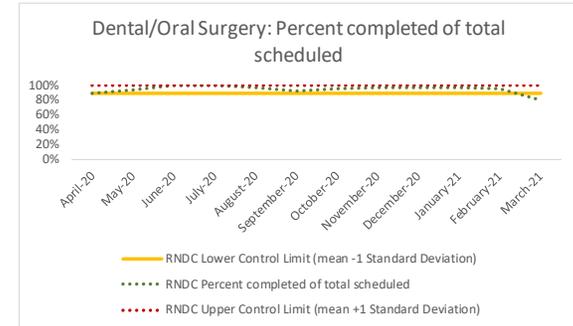
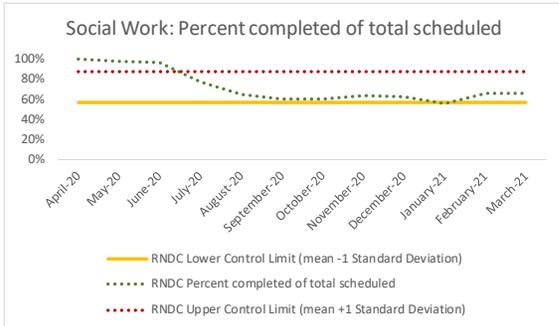
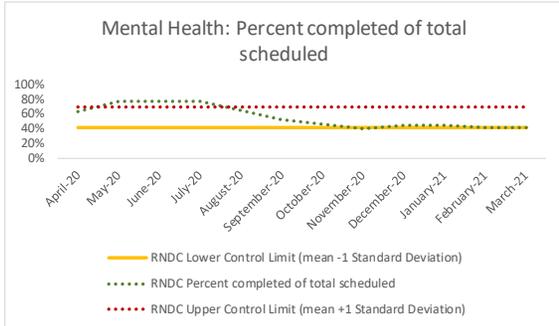
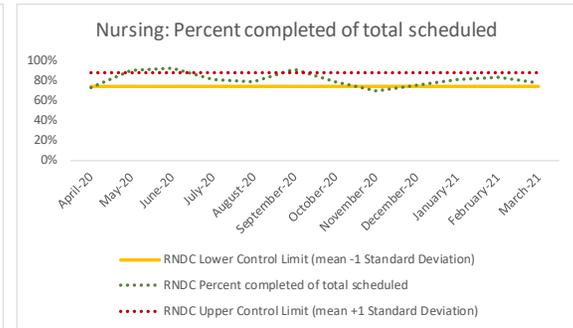
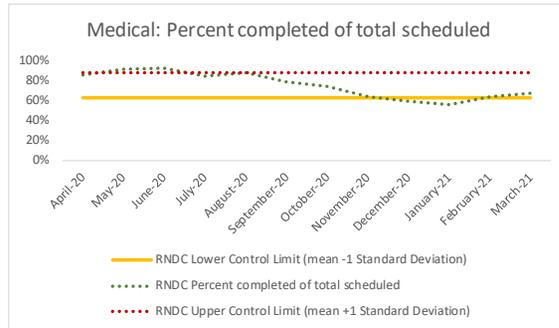
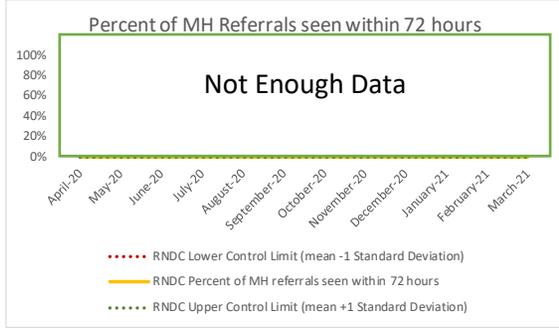
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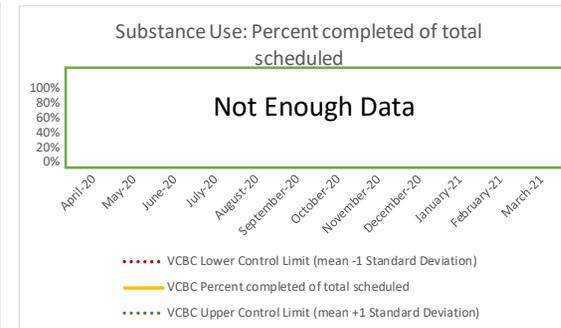
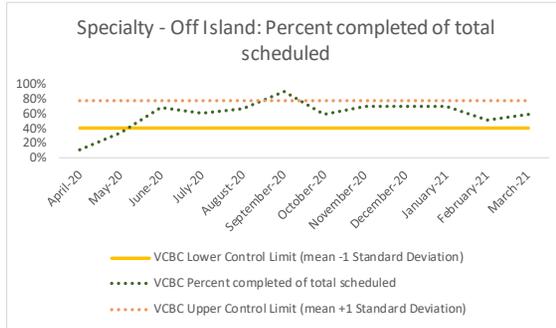
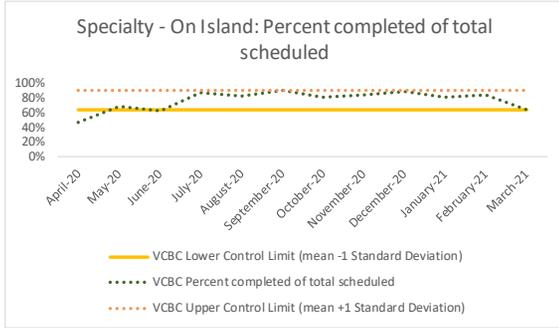
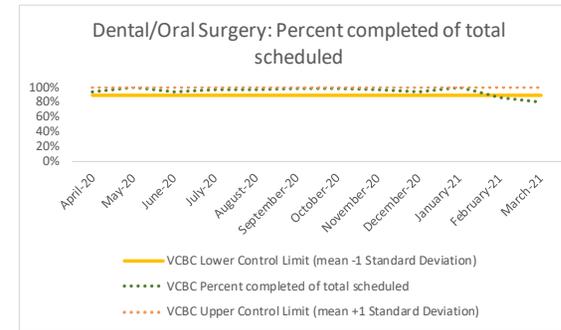
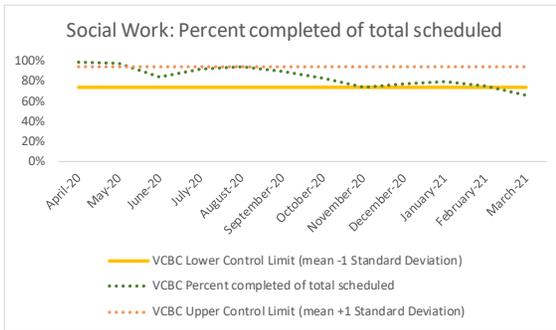
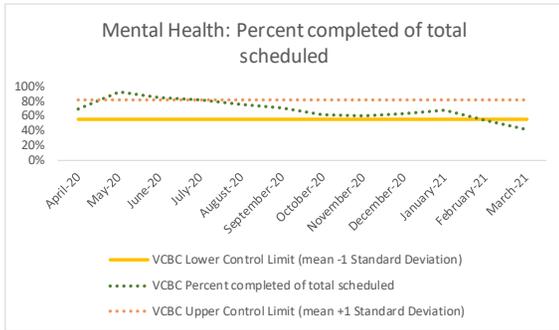
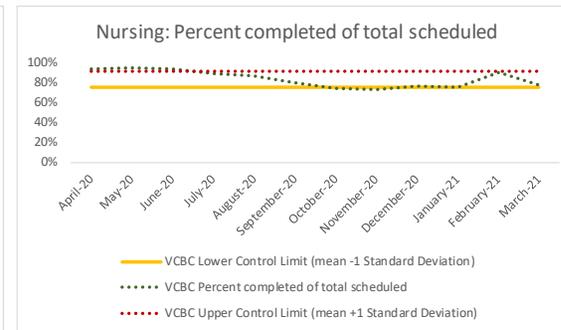
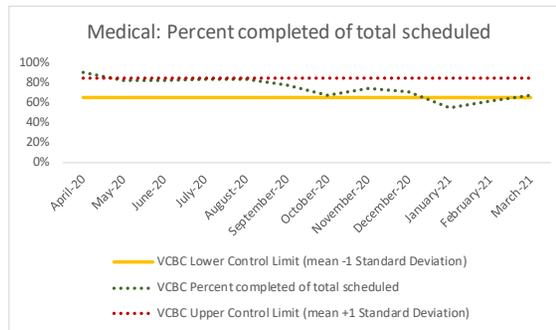
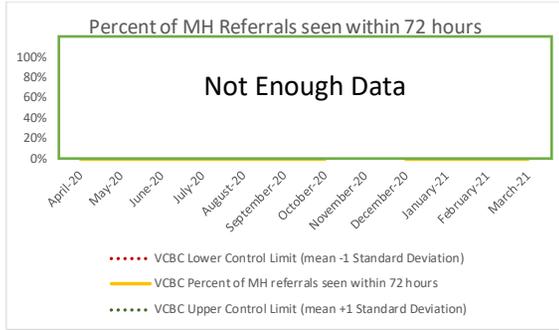
## VIII. RMSC



## IX. RNDC



## X. VCBC



XI. WF

