NYC HEALTH+ HOSPITALS | McKinney

Limited Visitation Guidelines (updated 03/30/2021)

We are taking every precaution to protect and maintain the health and safety of our residents and staff during the COVID-19 outbreak. Please see below for our most up-to-date information on limited visitations.

- Current visiting hours are Monday through Friday from 10:00AM – 12:00PM and 1:30PM – 4:00 PM (with the last appointment scheduled to take place at 3:30 PM); additional times may be scheduled
- Visits may be suspended if a resident or staff member tests positive for COVID-19.
- Visitors are asked to call our Therapeutic Recreation Department at (718) 245-7120 on Monday through Friday from 9:00AM to 4:00 PM to schedule a visit.
- Two visitors per resident will be permitted to visit during a visiting session.
- Visits will be limited to 20 minutes per visit
- Visitors should arrive 15 minutes before their scheduled time to register and be screened for COVID-19 symptoms and risk factors.
- Any visitor found to be exhibiting signs and symptoms of COVID-19, or who does not pass the screening questions, or who does not complete the registration form will not be permitted to visit
- When you arrive at the facility, please enter through the main entrance (594 Albany Road)
- Visitors must wear a McKinney-issued surgical mask; proper hand hygiene is required
- Outdoor visitation will take place in the McKinney Gardens, which will have designated areas for visiting
- Under limited circumstances, visitation may take place indoors in defined areas
- Visitors are required to maintain a 6-foot distance from the resident while visiting
- No eating/sharing of food/beverages is permitted
- No one will be permitted for visitation without a confirmed reservation
- Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits
- If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 declared public health emergency