

Local Law 58: CY 2021 Quarter 1 (January - March)

Version: 4/27/2021

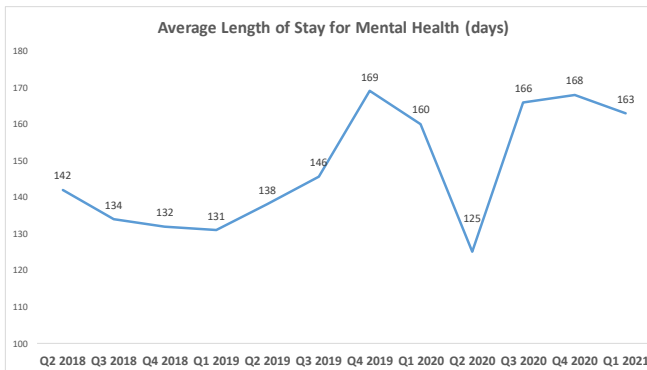
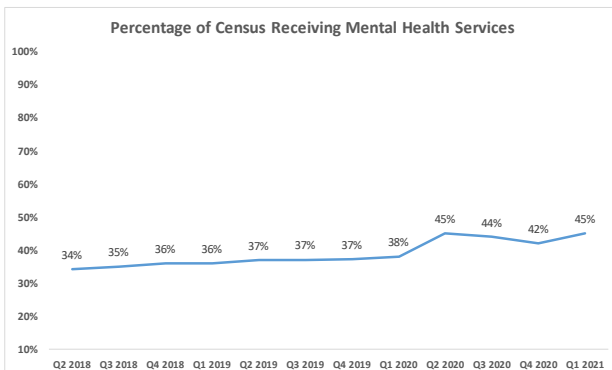
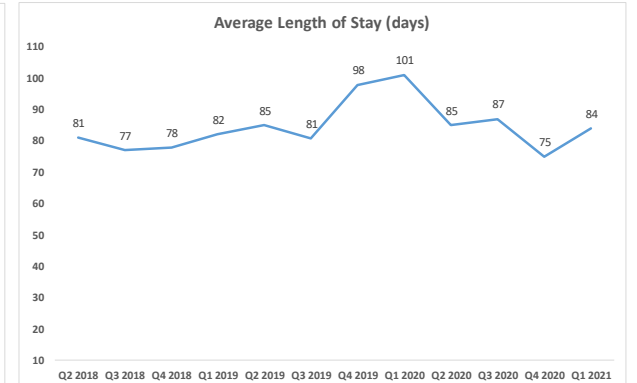
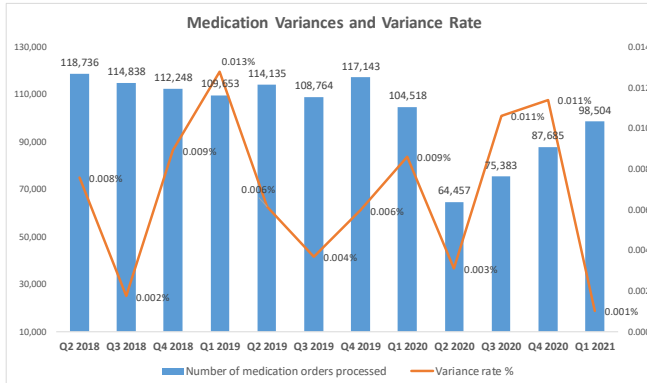
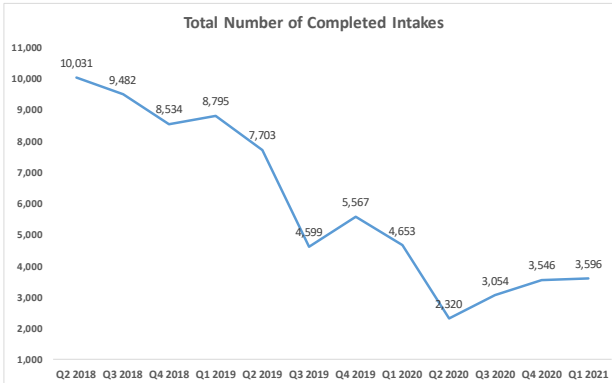
Correctional Health Services

Metric	Description	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Intake	Total number of completed intakes	10,031	9,482	8,534	8,795	7,703	4,599 ²	5,567	4,653	2,320	3,054	3,546	3,596
Patient Safety	Number of medication variances	9	2	10	14	7	4	7	9	2	8	10	1
	Number of medication orders processed	118,736	114,838	112,248	109,653	114,135	108,764	117,143	104,518	64,457	75,383	87,685	98,504
	Variance rate %	0.008%	0.002%	0.009%	0.013%	0.006%	0.004%	0.006%	0.009%	0.003%	0.011%	0.011%	0.001%
Preventable Hospitalizations and Preventable Errors in Medical Care¹	Unaddressed recommendations from preceding hospitalization resulting in current hospitalization/ Any patient with >= 2 hospitalizations within 30 days of one another	1/11=9%	0/18=0%	1/5=20%	0/12=0%	1/9=11%	0/6=0%	0/5=0%	0/9=0%	0/6=0%	0/5=0%	0/3=0%	0/9=0%
Follow-Up	Average length of stay (days)	81	77	78	82	85	81	98	101	85	87	75	84
	% of census receiving mental health services³	34%	35%	36%	36%	37%	37%	37%	38%	45%	44%	42%	45%
	Average length of stay for mental health (days)	142	134	132	131	138	146	169	160	125	166	168	163
	Utilization trending	See below for trends											

¹Denominator only includes patients for whom the current hospitalization occurs in the reporting quarter. Any patient whose current hospitalization occurred in a different quarter than the preceding (but still within 30 days) will be counted in the quarter of the current hospitalization.

²Data for July '19 are excluded from Q3 2019 due to transitioning to new electronic health record.

³Denominator is based on individuals in custody during the census period and does not reflect average daily population during the census period.



Local Law 58: CY 2021 Quarter 1 – Access Reports (January - March)

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I. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

II. January 2021

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1210
1.2	Average time to completion once known to CHS (hours)	6.3

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	318
2.2	Referrals seen within 72 hours	236
2.3	% seen within 72 hours	74%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3222	75%	21521	76%	8485	70%	2584	67%	1497	76%	504	35%	152	38%	915	99%	38880	73%
	Refused & Verified	416	10%	1926	7%	200	2%	194	5%	114	6%	296	20%	62	16%	2	0%	3210	6%
	Not Produced	614	14%	4959	17%	2839	23%	1039	27%	346	18%	595	41%	134	34%	4	0%	10530	20%
	Rescheduled by CHS	33	1%	5	0%	584	5%	21	1%	2	0%	52	4%	26	7%	1	0%	724	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	6%	N/A	N/A	23	0%
	Total Scheduled Services	4285	100%	28411	100%	12108	100%	3838	100%	1959	100%	1447	100%	397	100%	922	100%	53367	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	83%	72%	72%	82%	55%	54%	99%	79%

5	Unscheduled Services	N
5.1	Sick Call Completed	5837

III. February 2021

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1114
1.2	Average time to completion once known to CHS (hours)	5.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	311
2.2	Referrals seen within 72 hours	230
2.3	% seen within 72 hours	74%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2351	72%	19424	79%	8037	67%	2599	69%	1292	76%	838	43%	65	28%	924	99%	35530	73%
	Refused & Verified	387	12%	1281	5%	161	1%	181	5%	99	6%	324	17%	52	22%	0	0%	2485	5%
	Not Produced	498	15%	3853	16%	2783	23%	975	26%	298	18%	683	35%	94	40%	6	1%	9190	19%
	Rescheduled by CHS	35	1%	12	0%	992	8%	22	1%	2	0%	111	6%	12	5%	3	0%	1189	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	5%	N/A	N/A	11	0%
	Total Scheduled Services	3271	100%	24570	100%	11973	100%	3777	100%	1691	100%	1956	100%	234	100%	933	100%	48405	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	84%	68%	74%	82%	59%	50%	99%	79%

5	Unscheduled Services	N
5.1	Sick Call Completed	5173

Correctional Health Services

IV. March 2021

1	CHS Intakes (New Jail Admission)	n
1.1	Completed CHS Intakes	1272
1.2	Average time to completion once known to CHS (hours)	7.8

2	Referrals made to mental health services from Intake	n
2.1	Referrals made to mental health services from Intake	271
2.2	Referrals seen within 72 hours	228
2.3	% seen within 72 hours	84%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2765	66%	23873	76%	9778	67%	3325	65%	1783	79%	1181	44%	40	22%	1091	98%	43836	71%
	Refused & Verified	586	14%	1898	6%	170	1%	266	5%	109	5%	356	13%	37	20%	1	0%	3423	6%
	Not Produced	757	18%	5619	18%	3647	25%	1480	29%	366	16%	1058	40%	77	43%	2	0%	13006	21%
	Rescheduled by CHS	70	2%	11	0%	989	7%	48	1%	1	0%	74	3%	15	8%	18	2%	1226	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	7%	N/A	N/A	12	0%
	Total Scheduled Services	4178	100%	31401	100%	14584	100%	5119	100%	2259	100%	2669	100%	181	100%	1112	100%	61503	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	82%	68%	70%	84%	58%	43%	98%	77%

5	Unscheduled Services	N
5.1	Sick Call Completed	6029